

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 03-Apr-21 | 27 | 1 | 1 | 41 | 97 | 5 | 0 | 22 | 443 | 326 |
| 02-Apr-21 | 27 | 1 | 1 | 41 | 97 | 5 | 0 | 22 | 443 | 328 |
| 01-Apr-21 | 27 | 1 | 1 | 42 | 97 | 5 | 0 | 23 | 443 | 322 |
| 31-Mar-21 | 27 | 1 | 1 | 42 | 97 | 5 | 0 | 24 | 443 | 319 |
| 30-Mar-21 | 27 | 1 | 1 | 42 | 97 | 5 | 0 | 24 | 443 | 319 |
| 29-Mar-21 | 27 | 1 | 1 | 43 | 97 | 5 | 0 | 24 | 443 | 318 |
| 28-Mar-21 | 27 | 1 | 1 | 43 | 97 | 5 | 0 | 24 | 443 | 318 |

Harddisk Usage BGG_PRD_DB1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 03-Apr-21 | 34 | 1 | 1 | 8 | 96 | 1 | 0 | 25 | 10 | 7 |
| 02-Apr-21 | 34 | 1 | 1 | 9 | 96 | 1 | 0 | 26 | 10 | 7 |
| 01-Apr-21 | 34 | 1 | 1 | 9 | 96 | 1 | 0 | 26 | 10 | 7 |
| 31-Mar-21 | 34 | 1 | 1 | 10 | 96 | 1 | 0 | 27 | 10 | 7 |
| 30-Mar-21 | 34 | 1 | 1 | 10 | 96 | 1 | 0 | 27 | 10 | 7 |
| 29-Mar-21 | 34 | 1 | 1 | 11 | 96 | 1 | 0 | 28 | 10 | 7 |
| 28-Mar-21 | 34 | 1 | 1 | 12 | 96 | 1 | 0 | 28 | 10 | 7 |

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Harddisk Usage BGG_PRD_SRV1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 03-Apr-21 | 24 | 1 | 1 | 79 | 100 | 1 | 0 | 15 | 20 | 16 |
| 02-Apr-21 | 24 | 1 | 1 | 79 | 100 | 1 | 0 | 15 | 20 | 16 |
| 01-Apr-21 | 24 | 1 | 1 | 79 | 100 | 1 | 0 | 21 | 20 | 15 |
| 31-Mar-21 | 24 | 1 | 1 | 80 | 100 | 1 | 0 | 24 | 20 | 14 |
| 30-Mar-21 | 24 | 1 | 1 | 80 | 100 | 1 | 0 | 24 | 20 | 14 |
| 29-Mar-21 | 24 | 1 | 1 | 80 | 100 | 1 | 0 | 25 | 20 | 14 |
| 28-Mar-21 | 24 | 1 | 1 | 80 | 100 | 1 | 0 | 25 | 20 | 14 |

Harddisk Usage BGG_PRD_SRV2

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 03-Apr-21 | 29 | 1 | 1 | 83 | 100 | 1 | 0 | 48 | 10 | 5 |
| 02-Apr-21 | 29 | 1 | 1 | 83 | 100 | 1 | 0 | 47 | 10 | 5 |
| 01-Apr-21 | 29 | 1 | 1 | 83 | 100 | 1 | 0 | 48 | 10 | 5 |
| 31-Mar-21 | 29 | 1 | 1 | 83 | 100 | 1 | 0 | 48 | 10 | 5 |
| 30-Mar-21 | 29 | 1 | 1 | 84 | 100 | 1 | 0 | 49 | 10 | 5 |
| 29-Mar-21 | 29 | 1 | 1 | 84 | 100 | 1 | 0 | 49 | 10 | 5 |
| 28-Mar-21 | 29 | 1 | 1 | 84 | 100 | 1 | 0 | 49 | 10 | 5 |

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Harddisk Usage BGG_PRD_SRV3

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 03-Apr-21 | 28 | 1 | 1 | 76 | 100 | 1 | 0 | 81 | 10 | 2 |
| 02-Apr-21 | 28 | 1 | 1 | 76 | 100 | 1 | 0 | 81 | 10 | 2 |
| 01-Apr-21 | 28 | 1 | 1 | 76 | 100 | 1 | 0 | 81 | 10 | 2 |
| 31-Mar-21 | 28 | 1 | 1 | 76 | 100 | 1 | 0 | 82 | 10 | 2 |
| 30-Mar-21 | 28 | 1 | 1 | 77 | 100 | 1 | 0 | 82 | 10 | 2 |
| 29-Mar-21 | 28 | 1 | 1 | 77 | 100 | 1 | 0 | 82 | 10 | 2 |
| 28-Mar-21 | 28 | 1 | 1 | 77 | 100 | 1 | 0 | 82 | 10 | 2 |

Harddisk Usage BGG_PRD_SRV4

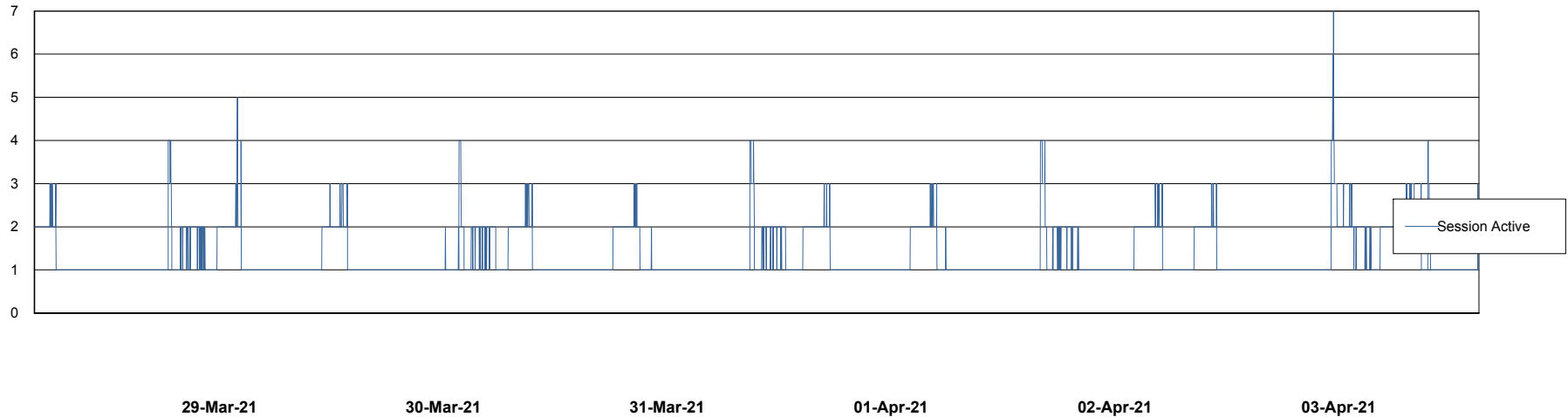
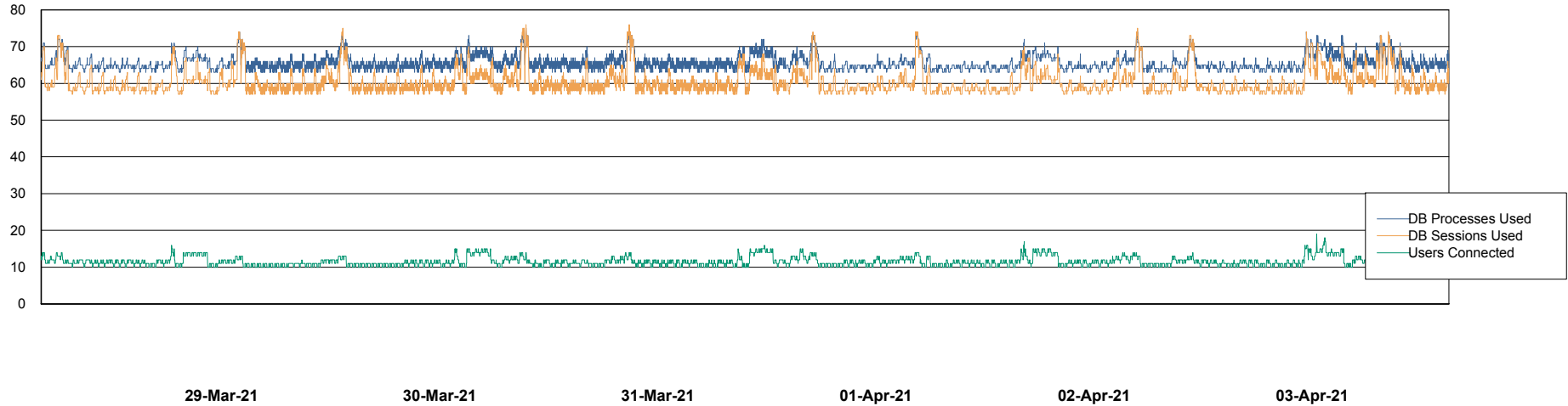
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 03-Apr-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 02-Apr-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 01-Apr-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 31-Mar-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 30-Mar-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 29-Mar-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 28-Mar-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |

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Database Performance BGGDB_BI

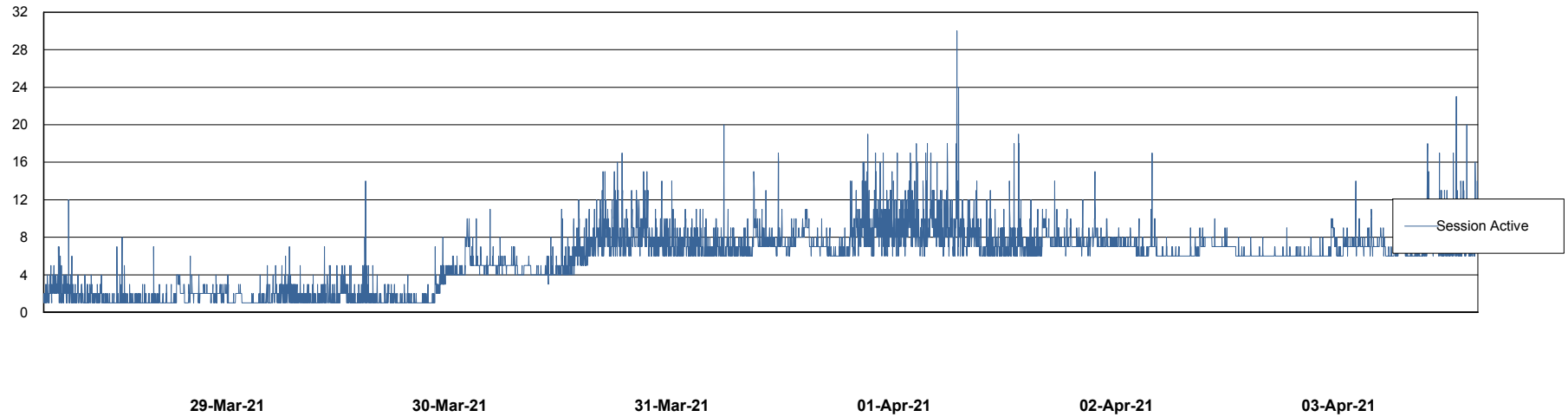
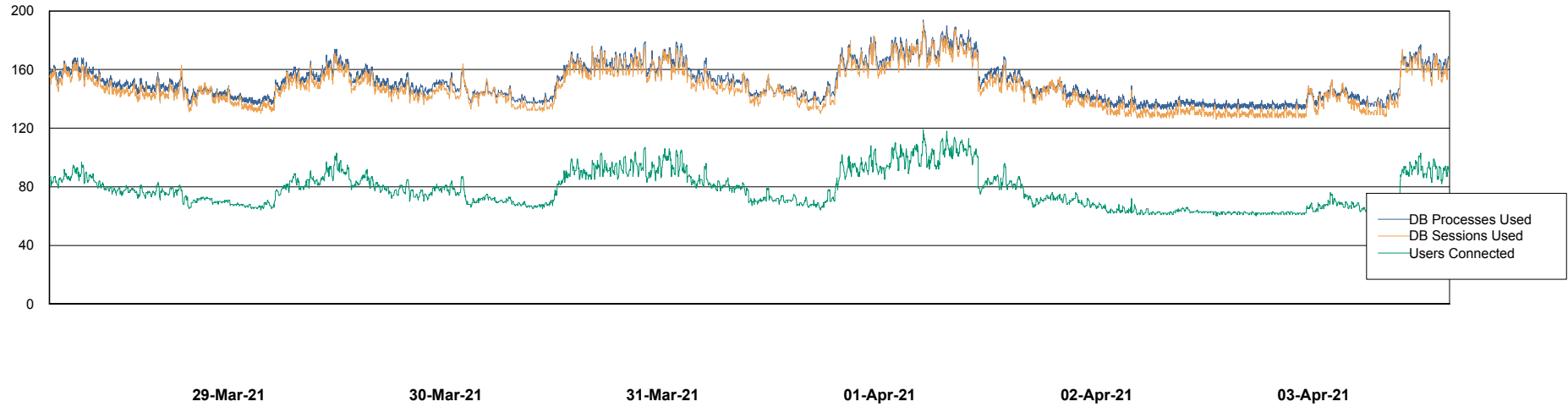


Weekly SLA Customer Report

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Database ID 58



Database Performance BGGDB_Production

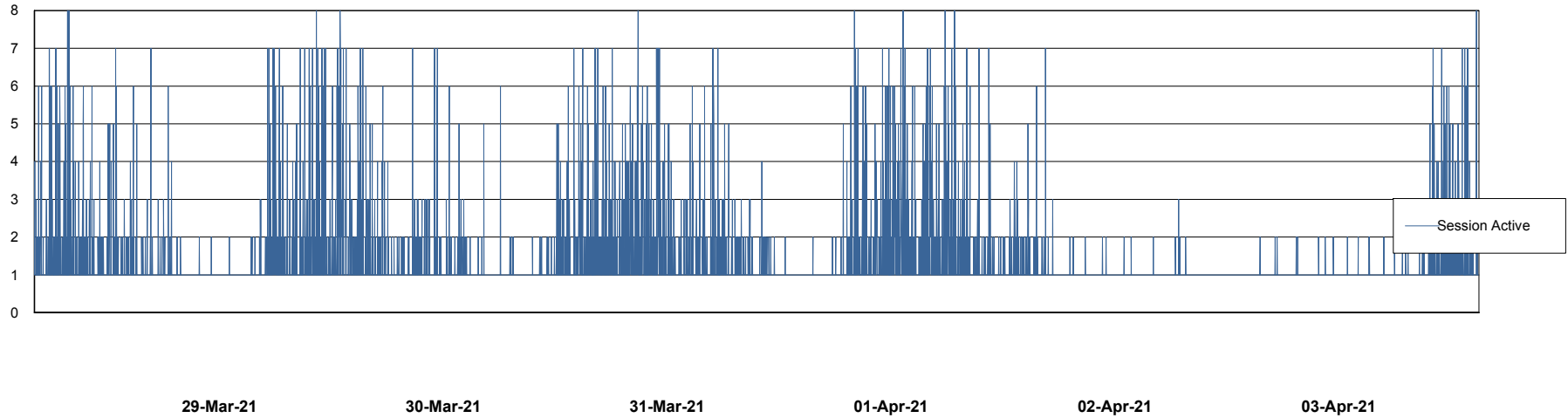
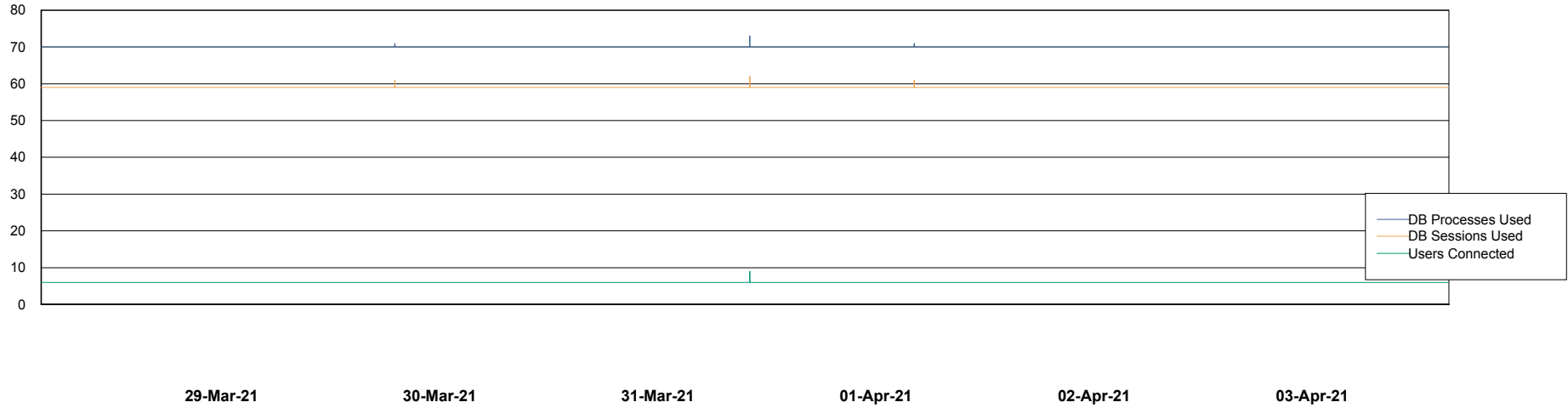


Weekly SLA Customer Report

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Database Performance BGGDB_Standby



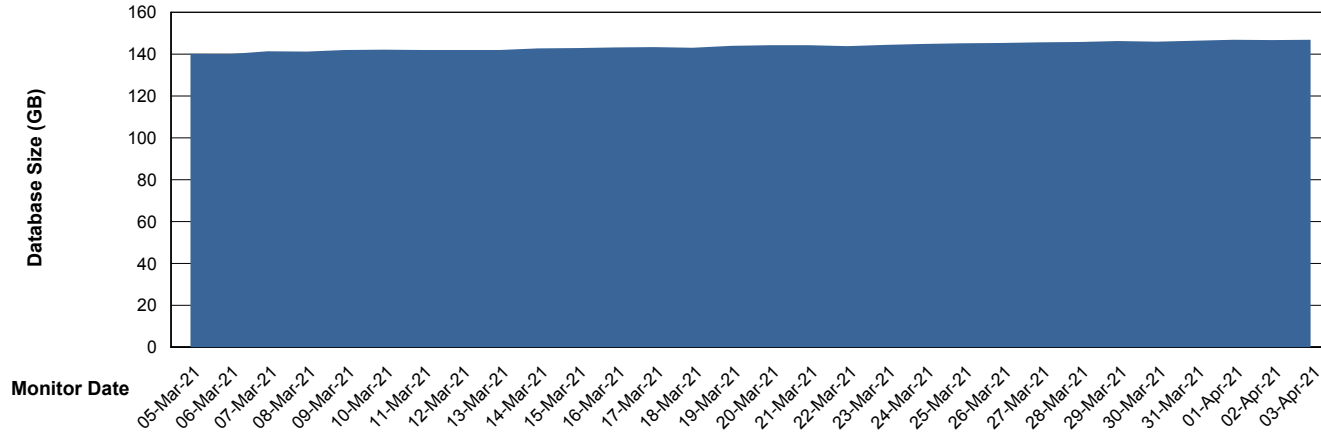
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



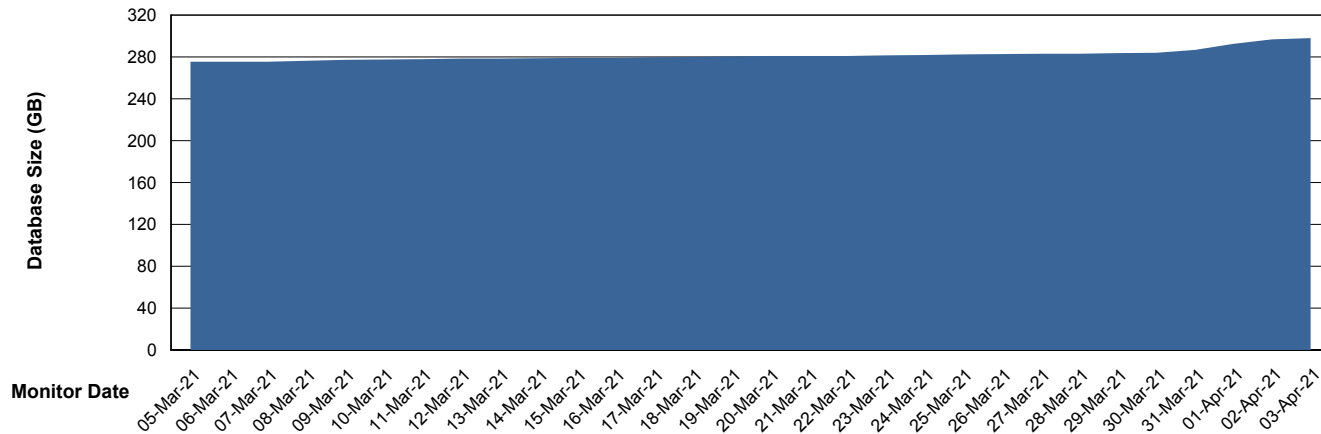
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



| Database Tablespace | | BGGDB_BI | | |
|---------------------|-----------------|---------------|---------------|-----------------|
| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
| 03-Apr-21 | ABSDATA | 83 | 68 | 18 |
| | INDX | 92 | 76 | 17 |
| 02-Apr-21 | ABSDATA | 83 | 68 | 18 |
| | INDX | 92 | 77 | 16 |
| 01-Apr-21 | ABSDATA | 83 | 68 | 18 |
| | INDX | 92 | 77 | 16 |
| 31-Mar-21 | ABSDATA | 77 | 68 | 12 |
| | INDX | 88 | 76 | 14 |
| 30-Mar-21 | ABSDATA | 77 | 68 | 12 |
| | INDX | 88 | 76 | 14 |
| 29-Mar-21 | ABSDATA | 77 | 68 | 12 |
| | INDX | 88 | 76 | 14 |
| 28-Mar-21 | ABSDATA | 77 | 68 | 12 |
| | INDX | 88 | 76 | 14 |

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Database Tablespace BGGDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 03-Apr-21 | ABSDATA | 303 | 261 | 14 |
| | INDX | 28 | 20 | 29 |
| 02-Apr-21 | ABSDATA | 303 | 261 | 14 |
| | INDX | 28 | 20 | 29 |
| 01-Apr-21 | ABSDATA | 303 | 261 | 14 |
| | INDX | 28 | 20 | 29 |
| 31-Mar-21 | ABSDATA | 289 | 260 | 10 |
| | INDX | 28 | 20 | 29 |
| 30-Mar-21 | ABSDATA | 289 | 260 | 10 |
| | INDX | 28 | 20 | 29 |
| 29-Mar-21 | ABSDATA | 287 | 259 | 10 |
| | INDX | 28 | 20 | 29 |
| 28-Mar-21 | ABSDATA | 287 | 259 | 10 |
| | INDX | 28 | 20 | 29 |

BI Status and last ETL error for BGGDB_BI

| | Sun 28/3/2021 | Mon 29/3/2021 | Tue 30/3/2021 | Wed 31/3/2021 | Thu 1/4/2021 | Fri 2/4/2021 | Sat 3/4/2021 |
|-------------------------------------|---------------|---------------|---------------|---------------|--------------|--------------|--------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK | OK |

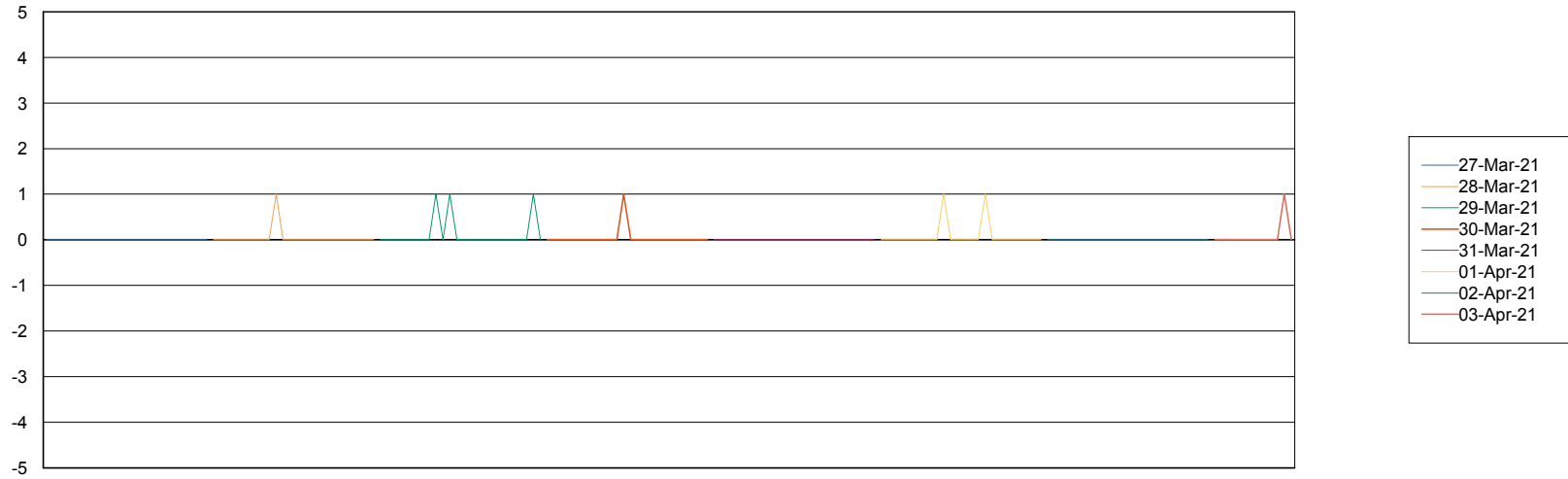
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Standby Database Health BGG_Production

Recovery lag for last 7 days



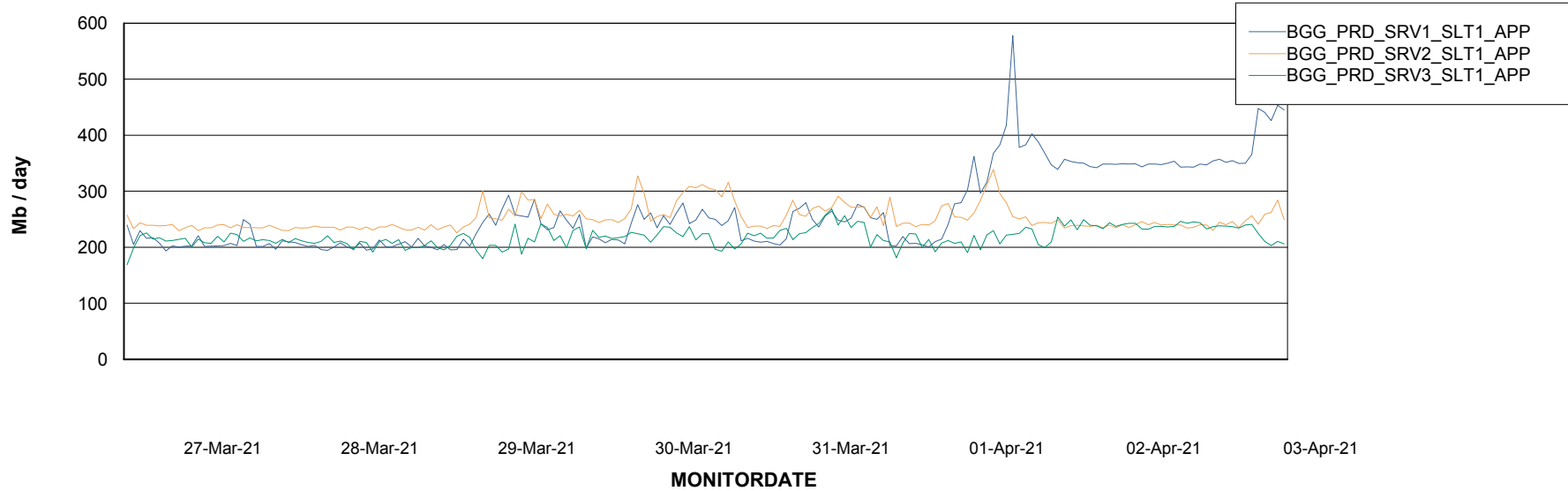
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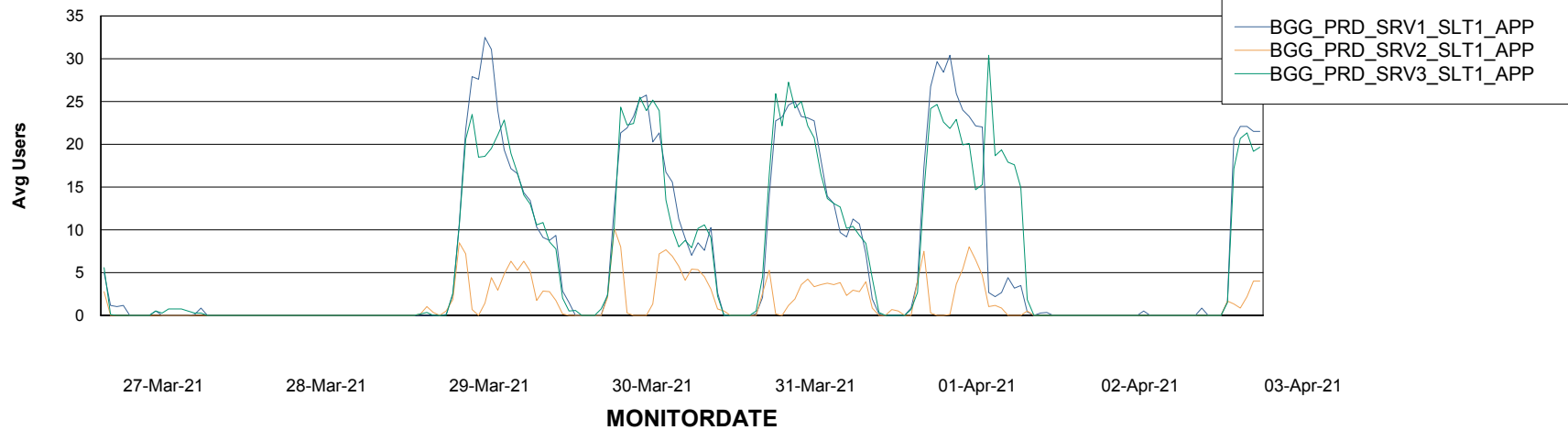


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



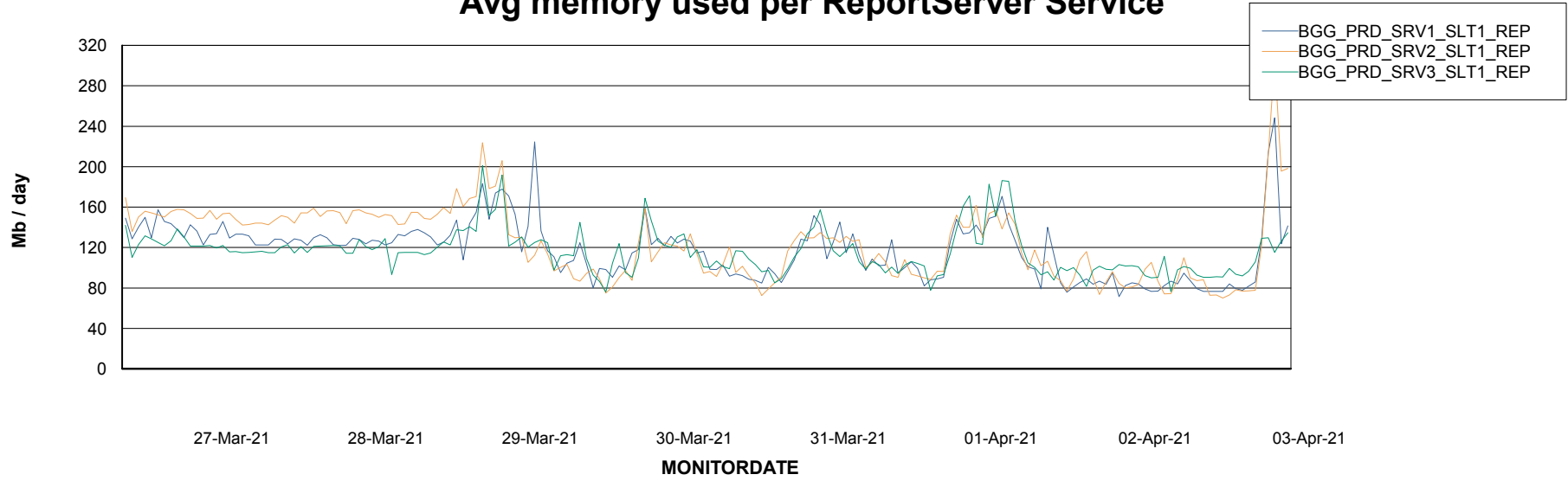
Weekly SLA Customer Report

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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



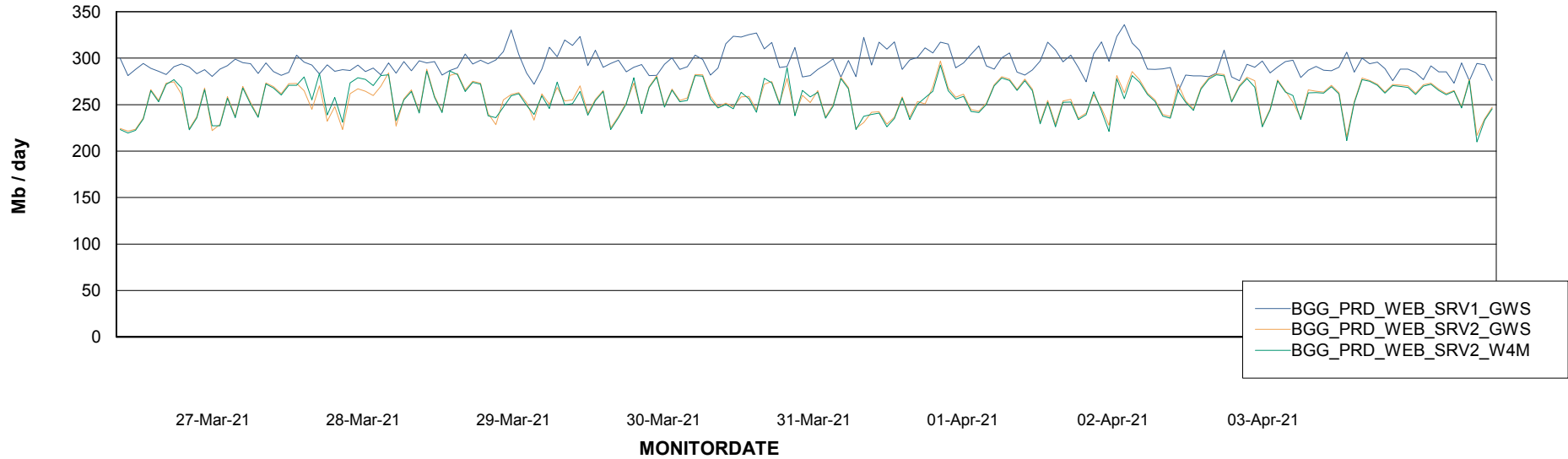
Weekly SLA Customer Report

Customer BGG_Production
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
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Disaster per ABS component

