

# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



## Harddisk Usage AUJ\_PRD\_ABS\_APP1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)
03-Apr-21	16	241	193
02-Apr-21	16	241	193
01-Apr-21	16	241	193
31-Mar-21	16	241	193
30-Mar-21	16	241	193
29-Mar-21	16	241	193
28-Mar-21	16	241	193

## Harddisk Usage AUJ\_PRD\_ABS\_APP2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)
03-Apr-21	28	241	165
02-Apr-21	28	241	165
01-Apr-21	28	241	165
31-Mar-21	28	241	164
30-Mar-21	28	241	164
29-Mar-21	28	241	164
28-Mar-21	28	241	164

# Weekly SLA Customer Report

Customer AUJ\_Production  
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## Harddisk Usage AUJ\_PRD\_ABS\_APP3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)
03-Apr-21	91	247	22
02-Apr-21	91	247	22
01-Apr-21	91	247	22
31-Mar-21	91	247	22
30-Mar-21	91	247	22
29-Mar-21	91	247	22
28-Mar-21	91	247	22

## Harddisk Usage AUJ\_PRD\_ORACLE4

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /bk (%)	Total disk space on /bk (Gb)	Used disk space on /bk (Gb)	Free disk space on /data (%)	Total disk space on /data (Gb)	Used disk space on /da /data
03-Apr-21	97	534	14	41	4,436	2,483	65	4,436	1,477
02-Apr-21	97	534	14	40	4,436	2,527	65	4,436	1,477
01-Apr-21	97	534	14	40	4,436	2,523	65	4,436	1,477
31-Mar-21	97	534	14	40	4,436	2,524	65	4,436	1,477
30-Mar-21	97	534	14	40	4,436	2,523	65	4,436	1,469
29-Mar-21	97	534	14	40	4,436	2,519	65	4,436	1,463
28-Mar-21	97	534	14	40	4,436	2,509	65	4,436	1,463

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## Harddisk Usage AUJ\_PRD\_ORACLE5

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /bk (%)	Total disk space on /bk (Gb)	Used disk space on /bk (Gb)	Free disk space on /data (%)	Total disk space on /data (Gb)	Used disk space on /da /data
03-Apr-21	96	534	18	94	4,436	251	66	4,436	1,447
02-Apr-21	96	534	18	94	4,436	255	66	4,436	1,447
01-Apr-21	96	534	18	94	4,436	255	66	4,436	1,447
31-Mar-21	96	534	18	94	4,436	254	66	4,436	1,447
30-Mar-21	96	534	18	94	4,436	253	66	4,436	1,439
29-Mar-21	96	534	18	94	4,436	243	66	4,436	1,433
28-Mar-21	96	534	18	94	4,436	236	66	4,436	1,433

## Harddisk Usage AUJ\_PRD\_ORACLE6

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /bk (%)	Total disk space on /bk (Gb)	Used disk space on /bk (Gb)	Free disk space on /data (%)	Total disk space on /data (Gb)	Used disk space on /da /data
03-Apr-21	83	534	87	83	534	87	66	4,436	1,439
02-Apr-21	82	534	91	82	534	91	66	4,436	1,439
01-Apr-21	82	534	91	82	534	91	66	4,436	1,439
31-Mar-21	82	534	91	82	534	91	66	4,436	1,439
30-Mar-21	83	534	88	83	534	88	66	4,436	1,431
29-Mar-21	85	534	75	85	534	75	66	4,436	1,425
28-Mar-21	86	534	70	86	534	70	66	4,436	1,425

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Harddisk Usage AUJ\_PRD\_ORACLE\_BI1

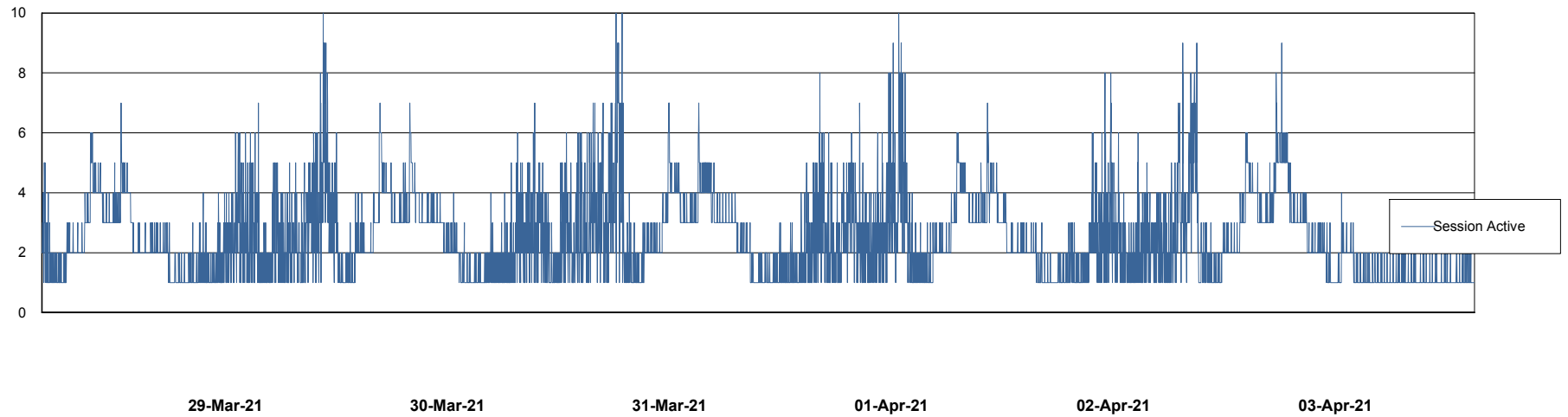
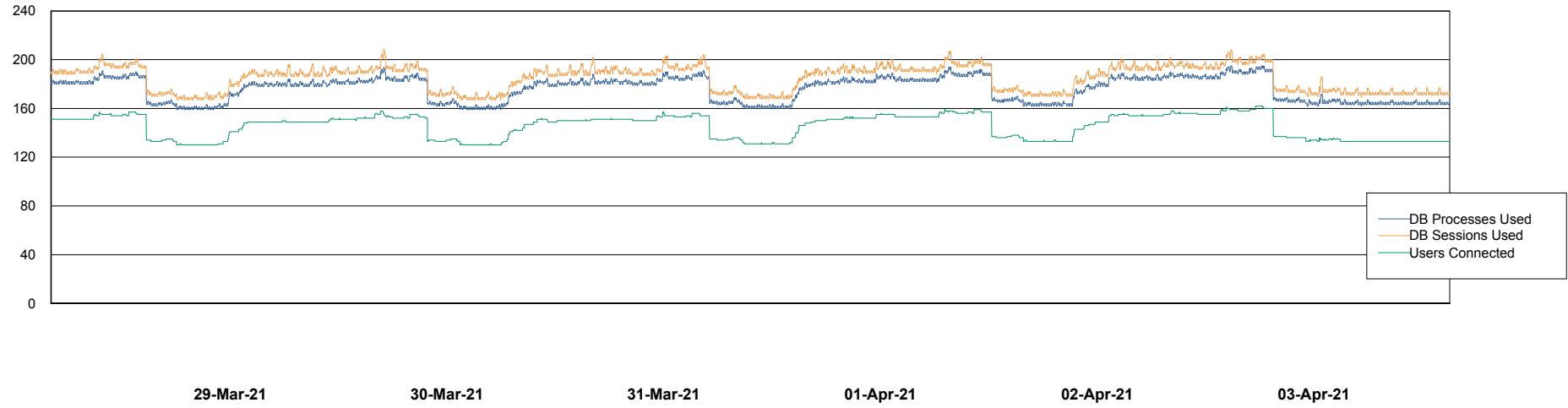
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)
03-Apr-21	24	526	379
02-Apr-21	25	526	376
01-Apr-21	25	526	376
31-Mar-21	25	526	376
30-Mar-21	25	526	376
29-Mar-21	25	526	376
28-Mar-21	24	526	378

# Weekly SLA Customer Report

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## Database Performance AUJ\_DB4\_Primary

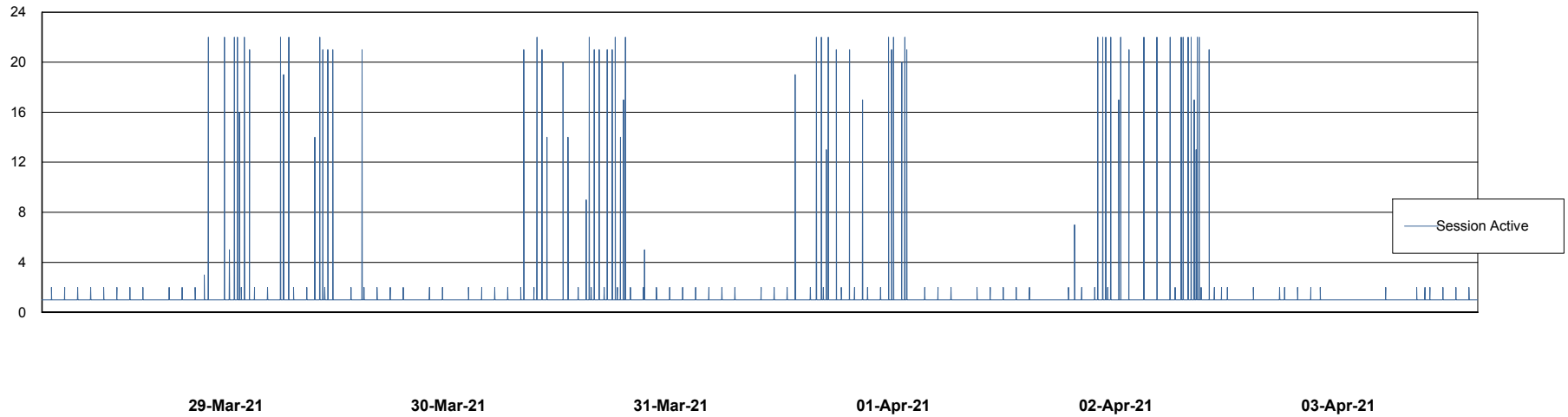
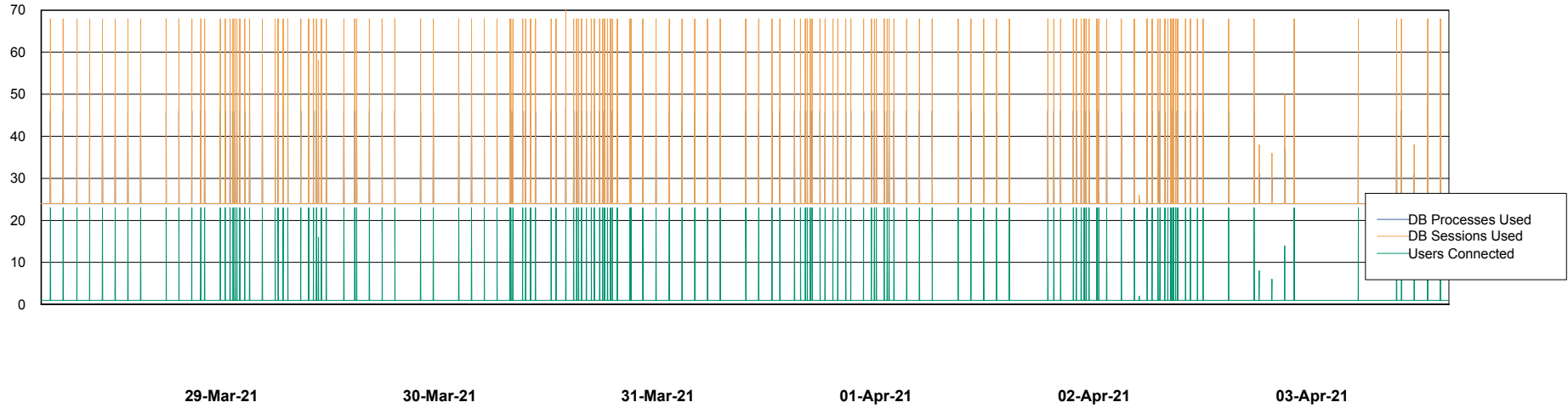


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## Database Performance AUJ\_DB5\_Standby

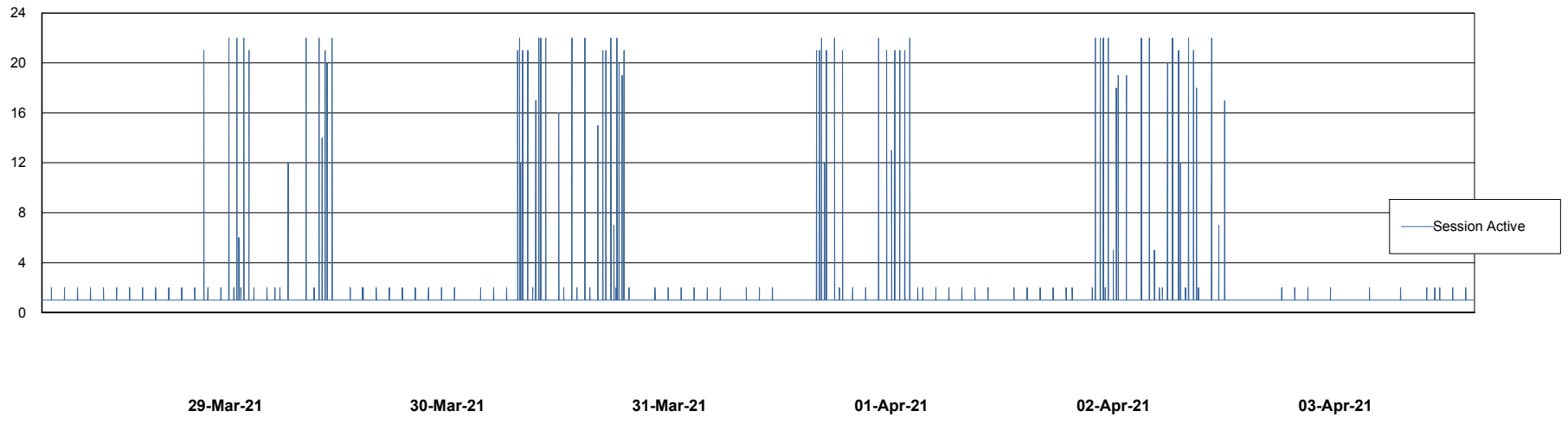
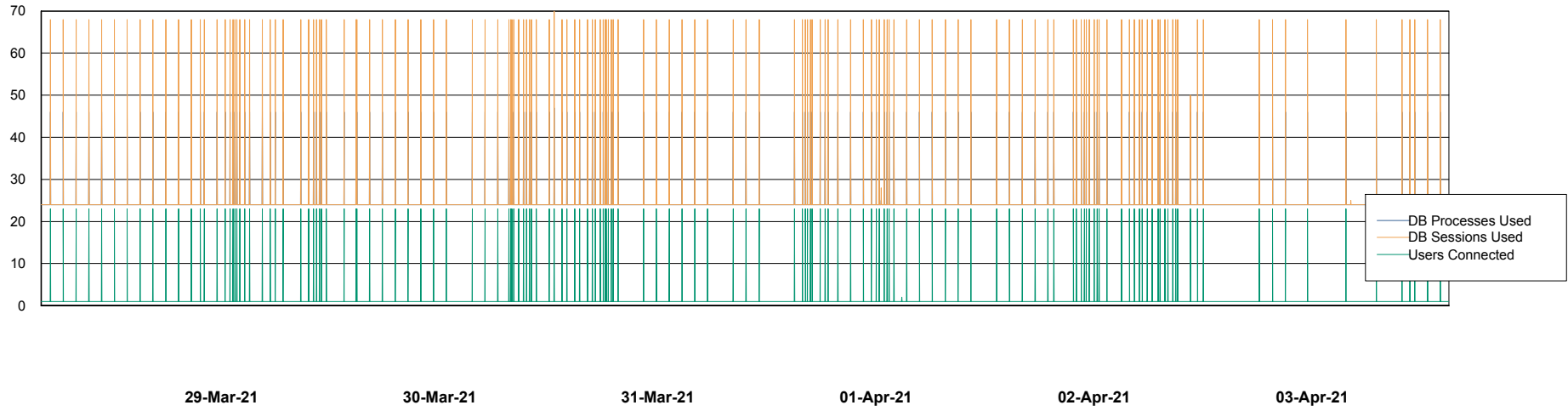


# Weekly SLA Customer Report

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## Database Performance AUJ\_DB6\_Standby2

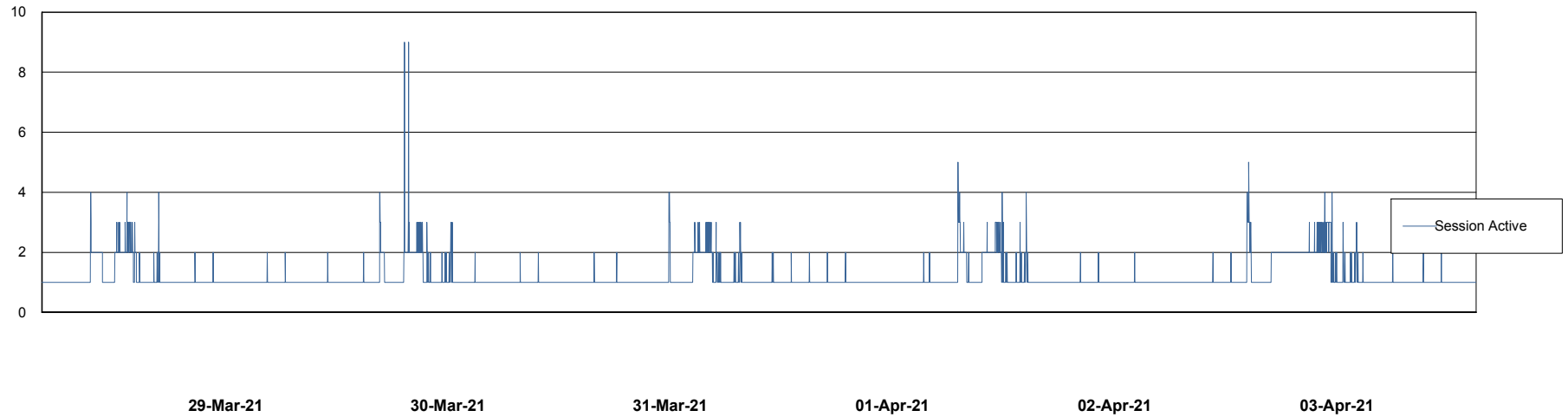
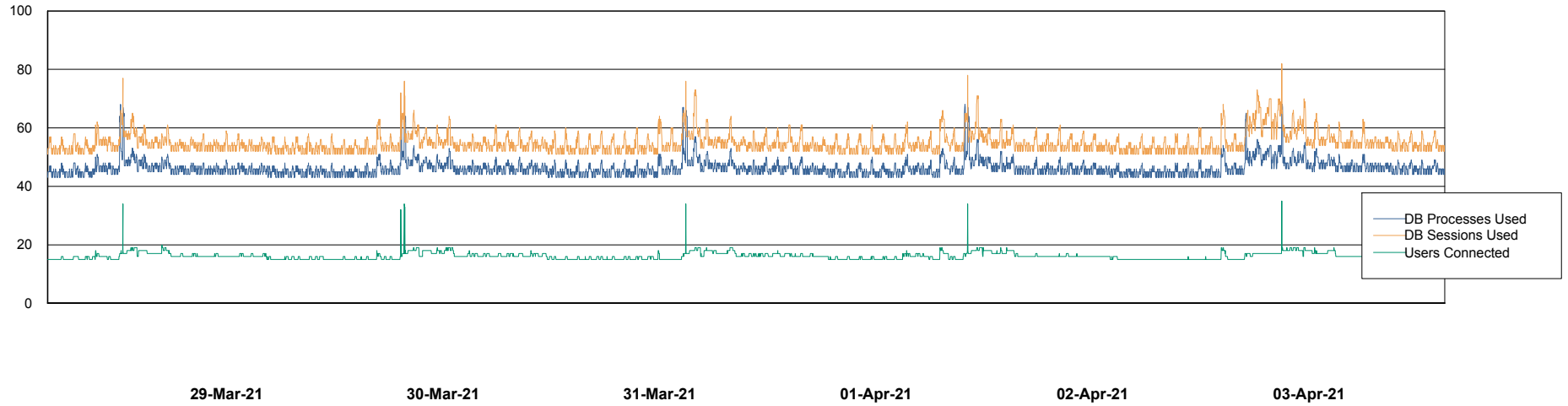


# Weekly SLA Customer Report

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## Database Performance AUJDB\_BI

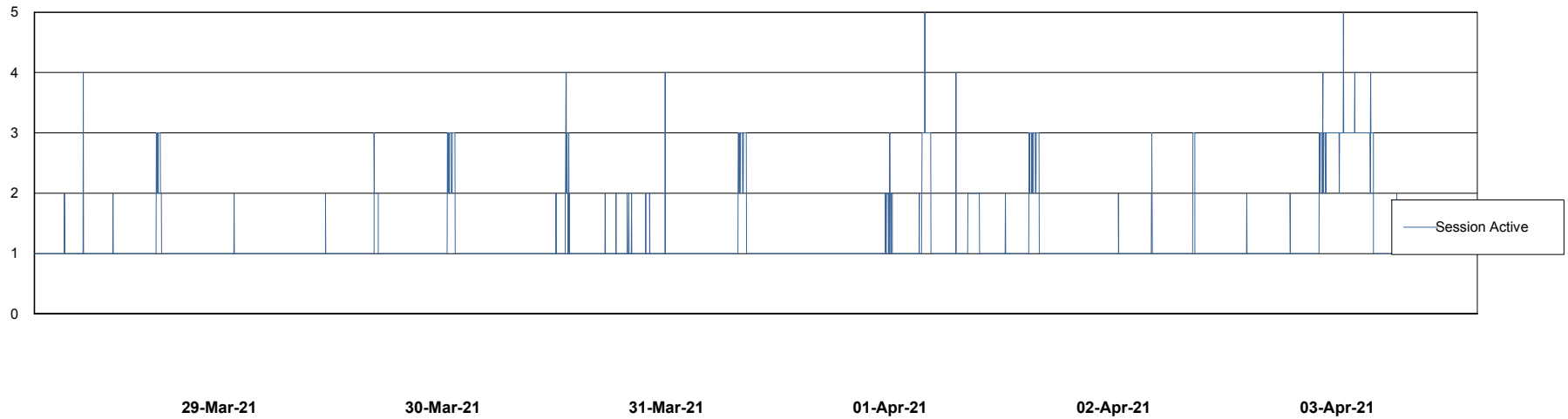
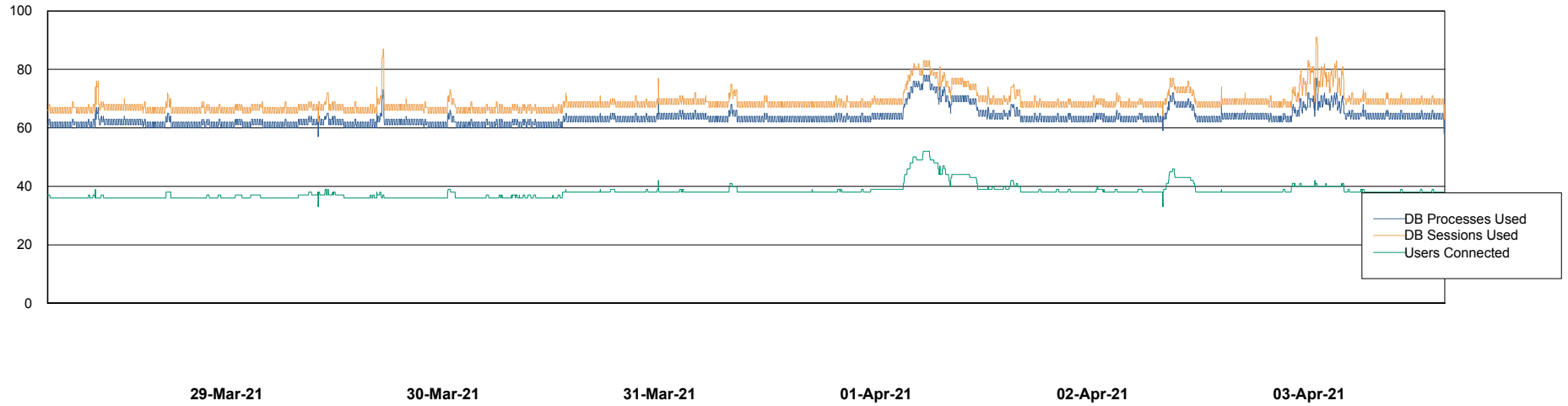


# Weekly SLA Customer Report

Customer AUJ\_Production  
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## Database Performance AUJDB\_BI\_TS1



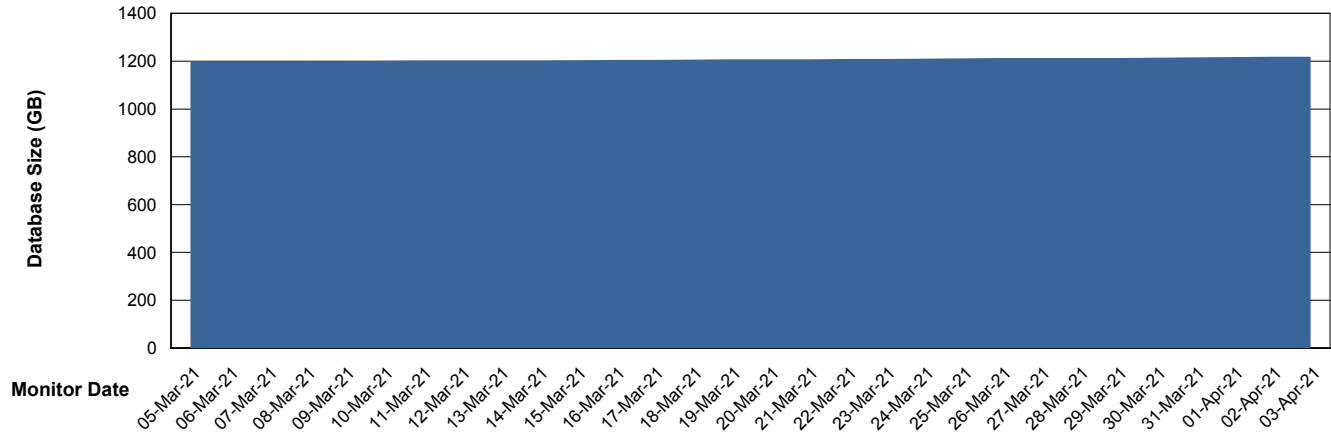
# Weekly SLA Customer Report

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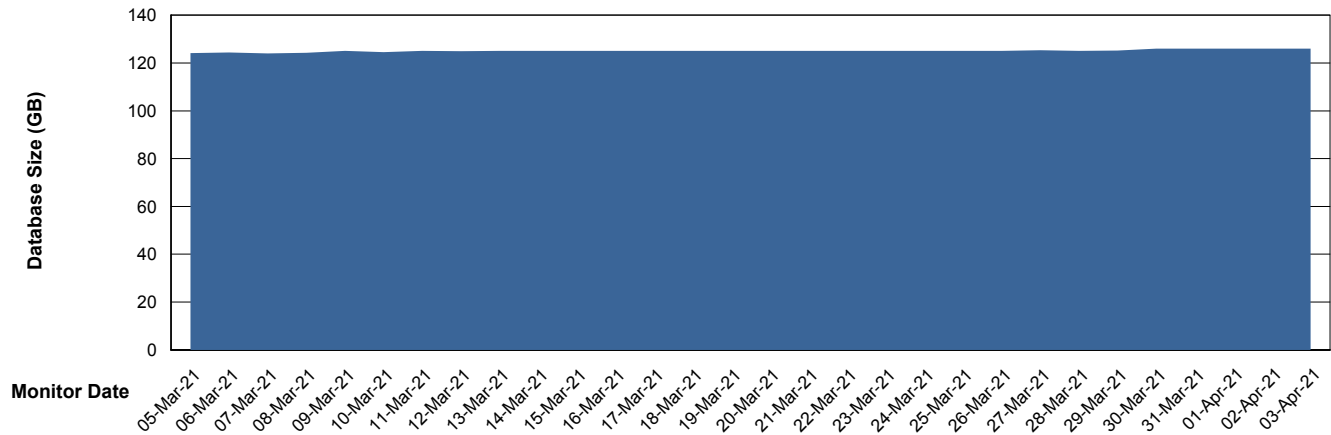
DATABASE SIZE AUJ\_DB4\_Primary

### Database growth over last month



DATABASE SIZE AUJDB\_BI

### Database growth over last month



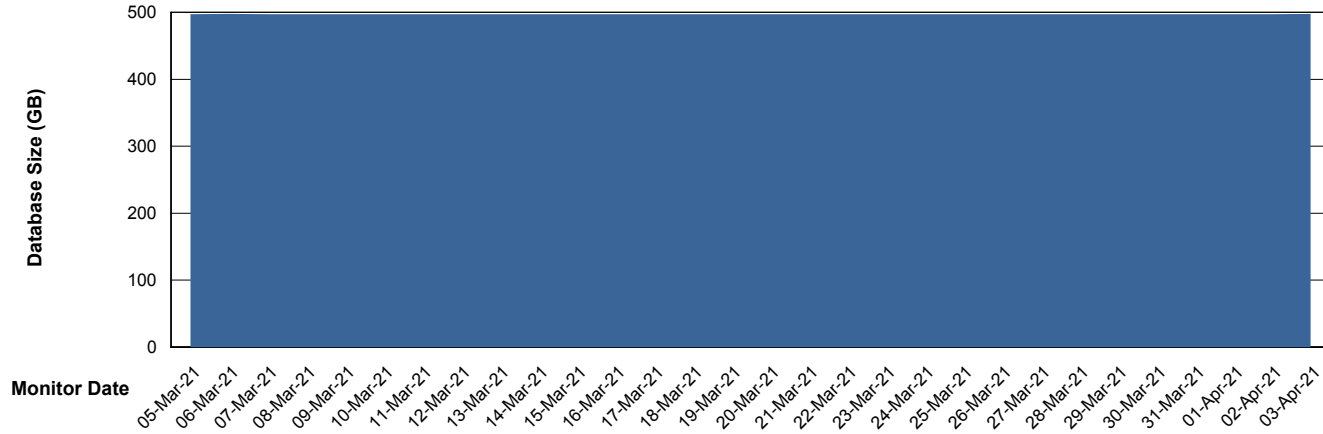
# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



DATABASE SIZE AUJDB\_BI\_TS1

### Database growth over last month



# Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



Database Tablespace AUJ\_DB4\_Primary

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
03-Apr-21	ABSDATA	582	505	13
	INDX	800	711	11
02-Apr-21	ABSDATA	582	505	13
	INDX	800	711	11
01-Apr-21	ABSDATA	582	504	13
	INDX	800	711	11
31-Mar-21	ABSDATA	582	504	13
	INDX	800	710	11
30-Mar-21	ABSDATA	582	504	13
	INDX	800	709	11
29-Mar-21	ABSDATA	582	503	14
	INDX	786	708	10
28-Mar-21	ABSDATA	582	503	14
	INDX	786	708	10

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Database Tablespace		AUJDB_BI		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
03-Apr-21	ABSDATA	120	100	17
	INDX	68	20	71
02-Apr-21	ABSDATA	120	100	17
	INDX	68	20	71
01-Apr-21	ABSDATA	120	100	17
	INDX	68	20	71
31-Mar-21	ABSDATA	120	100	17
	INDX	68	20	71
30-Mar-21	ABSDATA	120	100	17
	INDX	68	20	71
29-Mar-21	ABSDATA	120	100	17
	INDX	68	20	71
28-Mar-21	ABSDATA	120	100	17
	INDX	68	20	71

# Weekly SLA Customer Report

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Database Tablespace AUJDB\_BI\_TS1

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
03-Apr-21	ABSDATA	352	299	15
	INDX	266	115	57
02-Apr-21	ABSDATA	352	299	15
	INDX	266	115	57
01-Apr-21	ABSDATA	352	299	15
	INDX	266	115	57
31-Mar-21	ABSDATA	352	299	15
	INDX	266	115	57
30-Mar-21	ABSDATA	352	299	15
	INDX	266	115	57
29-Mar-21	ABSDATA	352	299	15
	INDX	266	115	57
28-Mar-21	ABSDATA	352	299	15
	INDX	266	115	57

BI Status and last ETL error for AUJDB\_BI

	Sun 28/3/2021	Mon 29/3/2021	Tue 30/3/2021	Wed 31/3/2021	Thu 1/4/2021	Fri 2/4/2021	Sat 3/4/2021
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

BI Status and last ETL error for AUJDB\_BI\_TS1

	Sun 28/3/2021	Mon 29/3/2021	Tue 30/3/2021	Wed 31/3/2021	Thu 1/4/2021	Fri 2/4/2021	Sat 3/4/2021
<b>ABS DataWarehouse ETL Health</b>	Not OK	Not OK	Not OK	Not OK	Not OK	Not OK	Not OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

# Weekly SLA Customer Report

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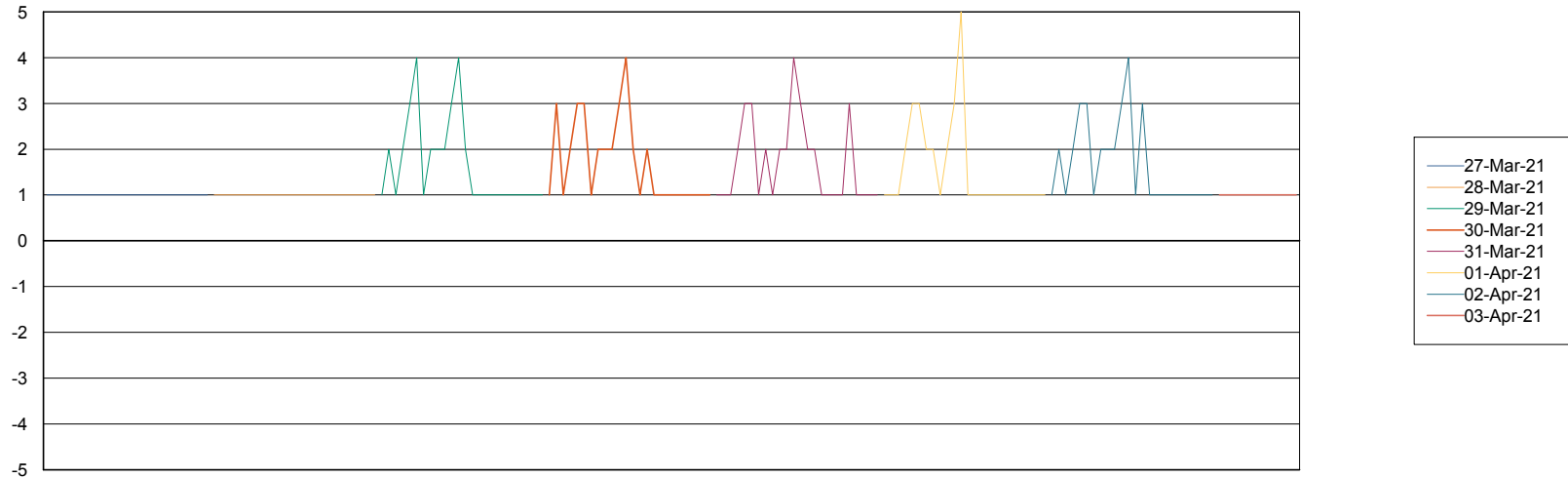


## BI last ETL error for AUJDB\_BI\_TS1

Tue, 30-03-2021	while updating Customer Retention Info ORA-01427: single-row subquery returns more than one row
Tue, 30-03-2021	ORA-01652: unable to extend temp segment by 128 in tablespace TEMP
Sun, 28-03-2021	while updating Customer Retention Info ORA-01427: single-row subquery returns more than one row
Sat, 3-04-2021	ORA-01652: unable to extend temp segment by 128 in tablespace TEMP
Fri, 2-04-2021	ORA-01652: unable to extend temp segment by 128 in tablespace TEMP
Mon, 29-03-2021	while updating Customer Retention Info ORA-01427: single-row subquery returns more than one row
Wed, 31-03-2021	ORA-01652: unable to extend temp segment by 128 in tablespace TEMP
Thu, 1-04-2021	ORA-01652: unable to extend temp segment by 128 in tablespace TEMP

## Standby Database Health AUJ\_Production

### Recovery lag for last 7 days



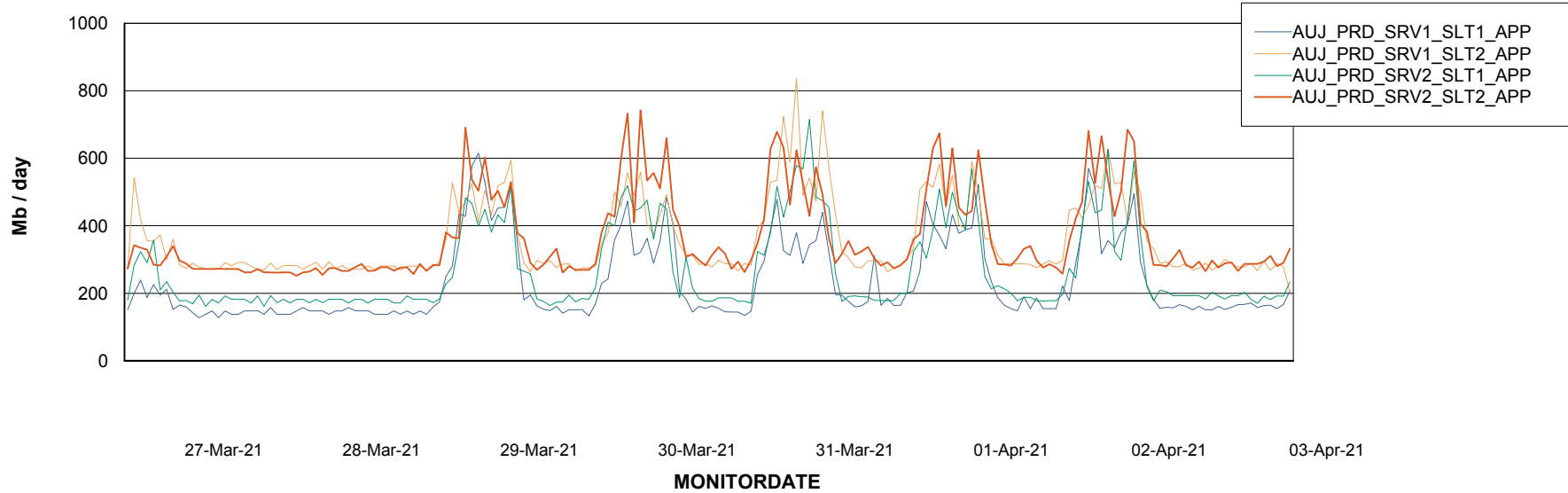
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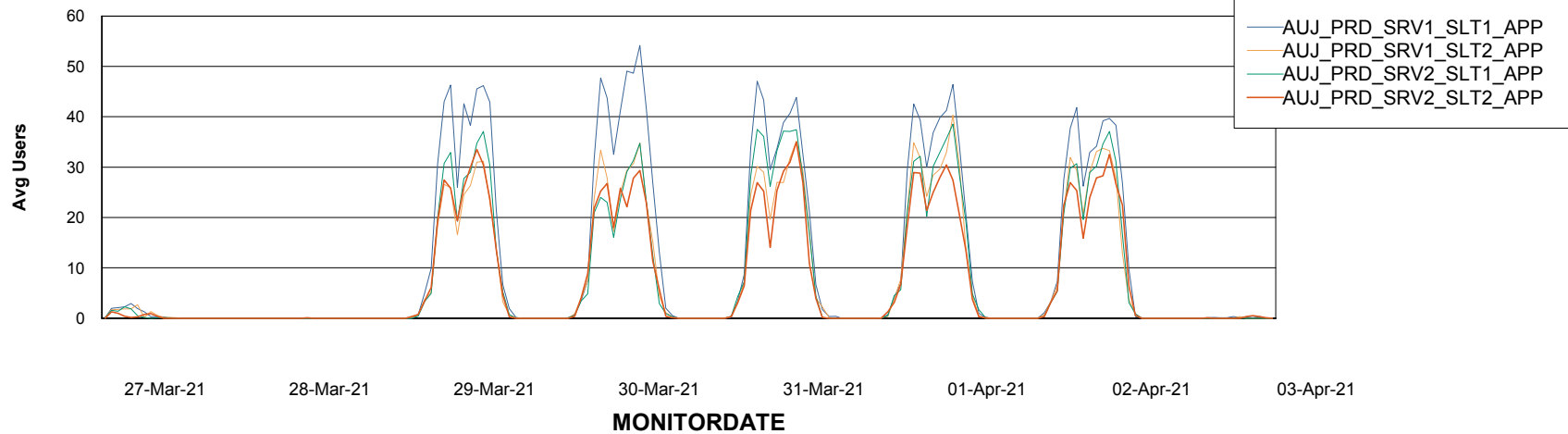


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



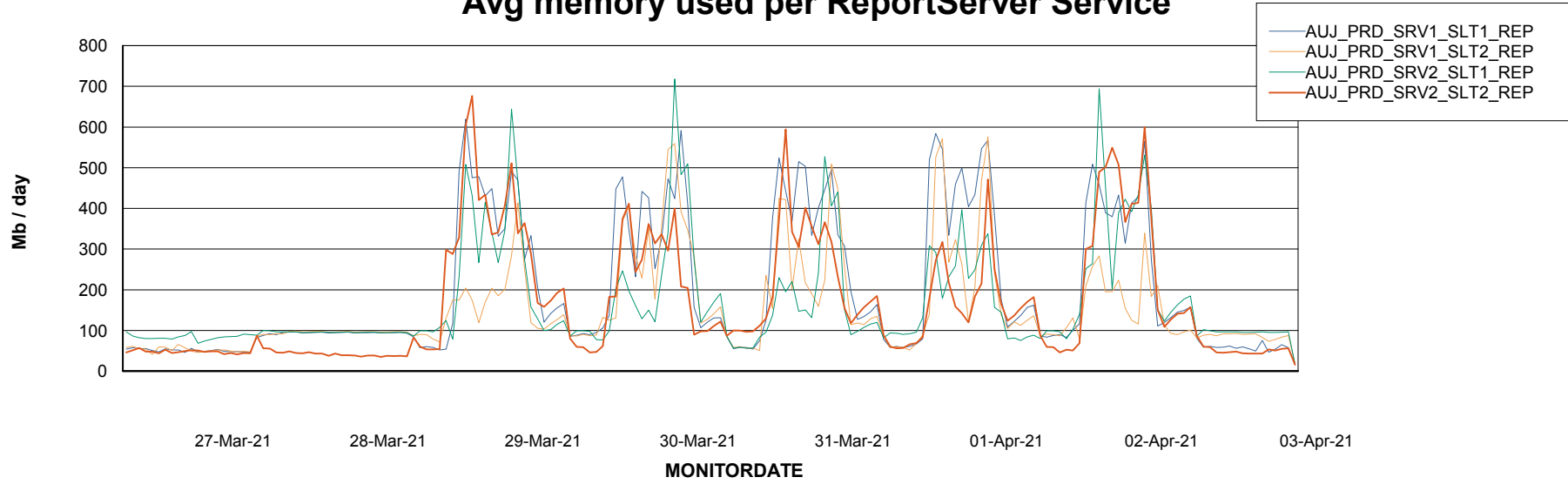
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



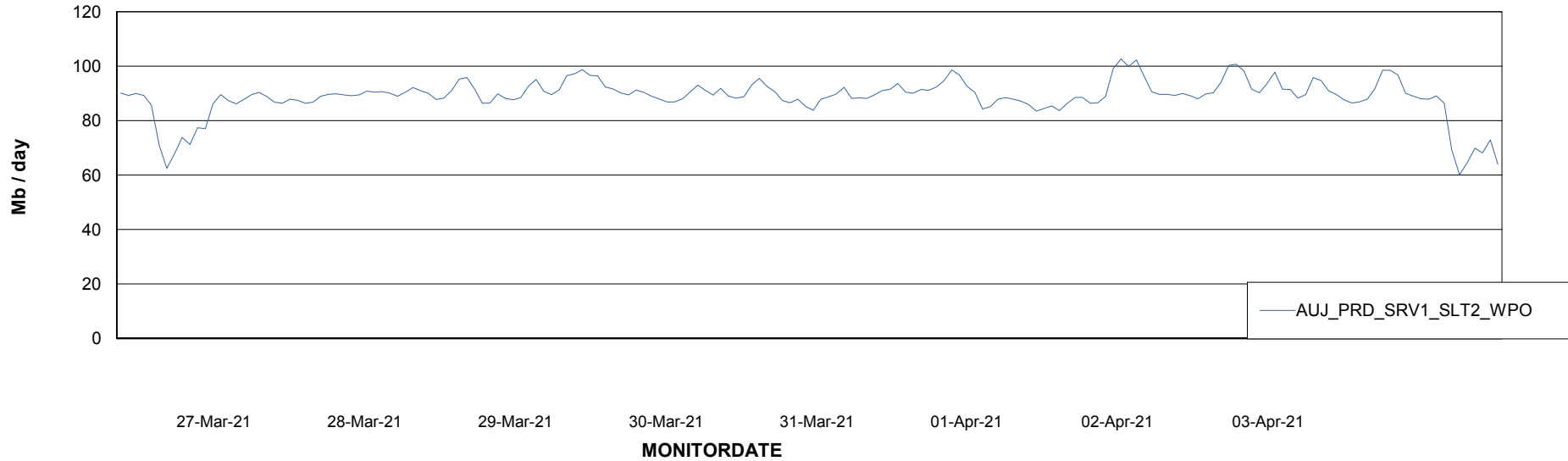
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



## Disaster per ABS component

