

# Weekly SLA Customer Report

Customer JSG\_Production  
 Database ID 102



Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-Mar-21	66	79	27
19-Mar-21	66	79	27
18-Mar-21	66	79	27
17-Mar-21	66	79	27
16-Mar-21	66	79	27
15-Mar-21	66	79	27
14-Mar-21	66	79	27

Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-Mar-21	69	79	25
19-Mar-21	69	79	25
18-Mar-21	69	79	25
17-Mar-21	69	79	25
16-Mar-21	69	79	25
15-Mar-21	69	79	25
14-Mar-21	69	79	25

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-Mar-21	68	79	25
19-Mar-21	68	79	25
18-Mar-21	68	79	25
17-Mar-21	69	79	25
16-Mar-21	70	79	24
15-Mar-21	70	79	24
14-Mar-21	70	79	24

## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-Mar-21	48	149	77
19-Mar-21	48	149	77
18-Mar-21	48	149	77
17-Mar-21	48	149	77
16-Mar-21	48	149	77
15-Mar-21	48	149	77
14-Mar-21	49	149	77

# Weekly SLA Customer Report

Customer JSG\_Production  
 Database ID 102



Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
20-Mar-21	52	149	72	76	1,024	249
19-Mar-21	52	149	72	76	1,024	249
18-Mar-21	52	149	72	76	1,024	249
17-Mar-21	52	149	72	76	1,024	249
16-Mar-21	52	149	72	76	1,024	249
15-Mar-21	52	149	71	76	1,024	249
14-Mar-21	52	149	71	76	1,024	249

Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
20-Mar-21	77	0	46	86	0	148
19-Mar-21	77	199	46	86	1,024	148
18-Mar-21	77	199	47	86	1,024	148
17-Mar-21	76	199	47	86	1,024	148
16-Mar-21	76	199	47	86	1,024	148
15-Mar-21	76	199	47	86	1,024	148
14-Mar-21	76	199	47	86	1,024	147

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-Mar-21	57	149	64
19-Mar-21	57	149	64
18-Mar-21	57	149	64
17-Mar-21	57	149	64
16-Mar-21	57	149	64
15-Mar-21	57	149	64
14-Mar-21	57	149	64

## Harddisk Usage JSG\_PRD\_WORF

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
20-Mar-21	54	149	68
19-Mar-21	54	149	68
18-Mar-21	54	149	68
17-Mar-21	54	149	68
16-Mar-21	54	149	68
15-Mar-21	54	149	68
14-Mar-21	55	149	68

## Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Harddisk Usage JSG\_PRD\_YAR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
20-Mar-21	34	149	99	46	750	406
19-Mar-21	35	149	97	55	750	338
18-Mar-21	37	149	94	74	750	195
17-Mar-21	38	149	93	82	750	138
16-Mar-21	38	149	93	65	750	260
15-Mar-21	39	149	91	49	750	385
14-Mar-21	41	149	88	40	750	450

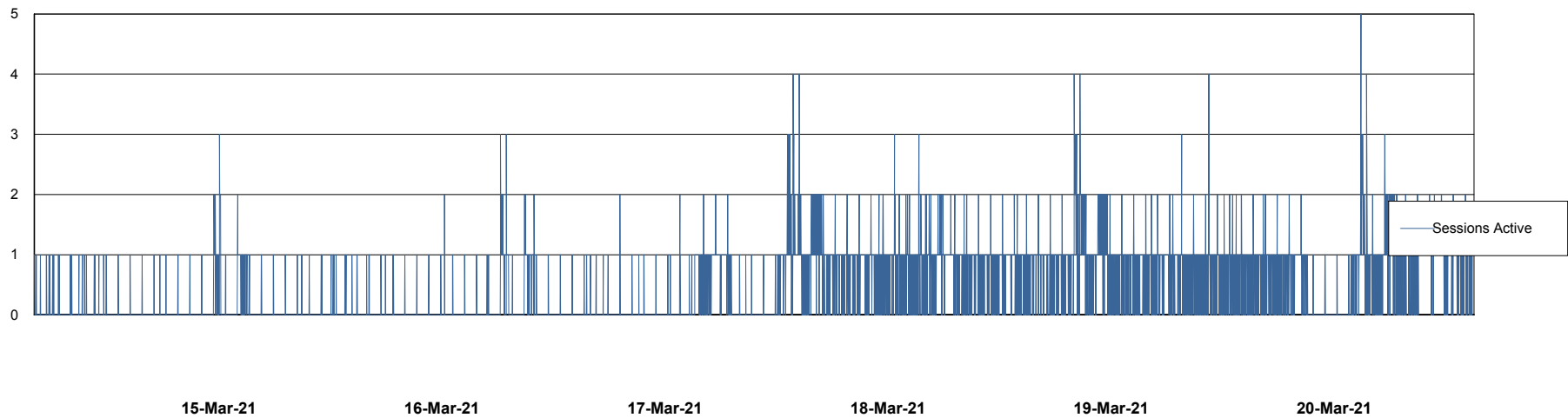
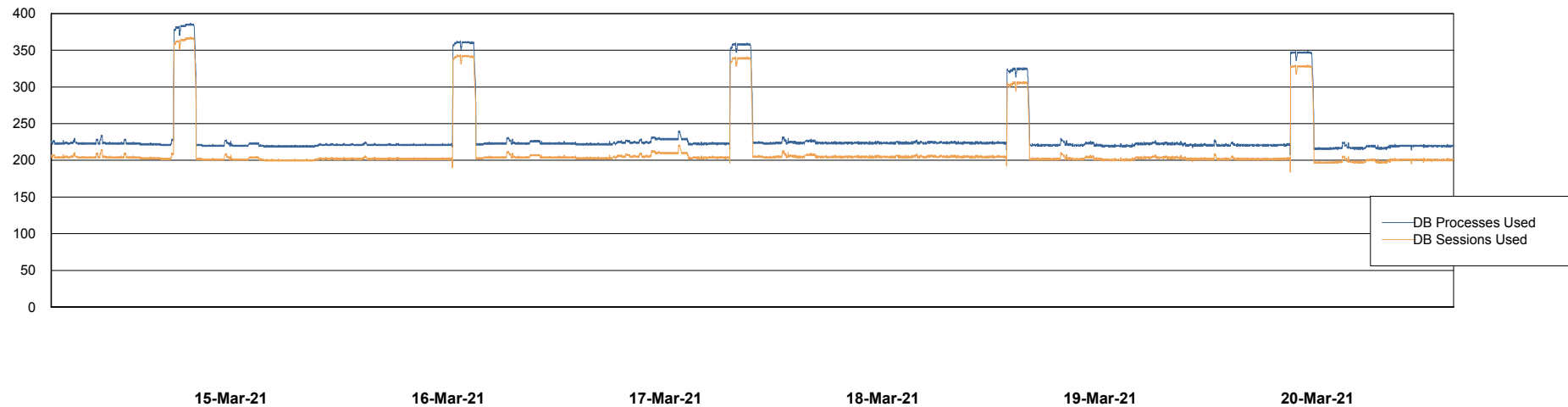
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Database Performance JSG\_PRD\_PICARD\_DB

DB Processes Max 1,000



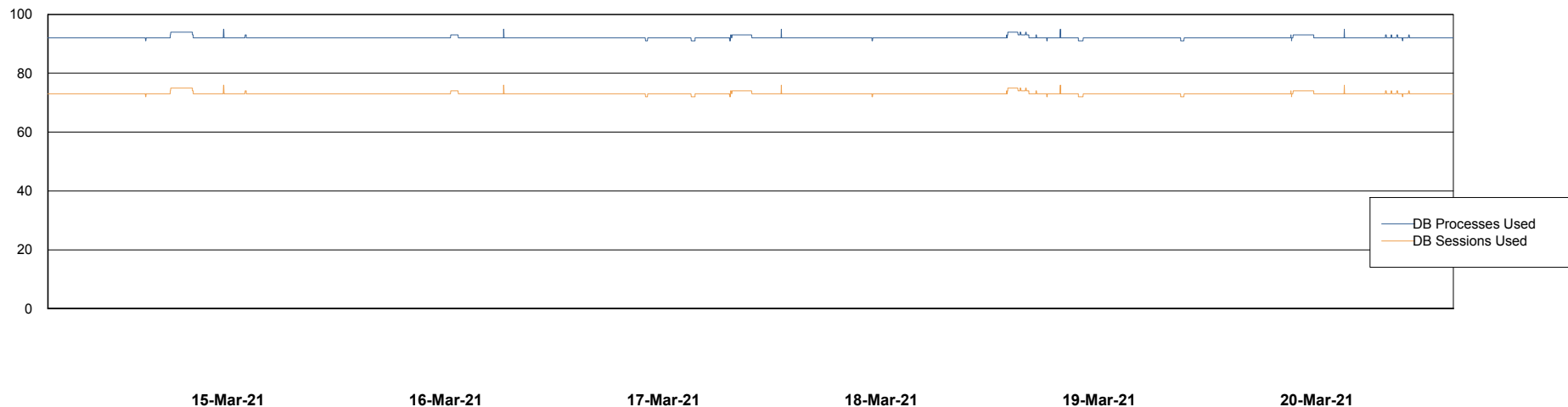
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Database Performance JSG\_PRD\_RIKER\_DB

DB Processes Max 1,000



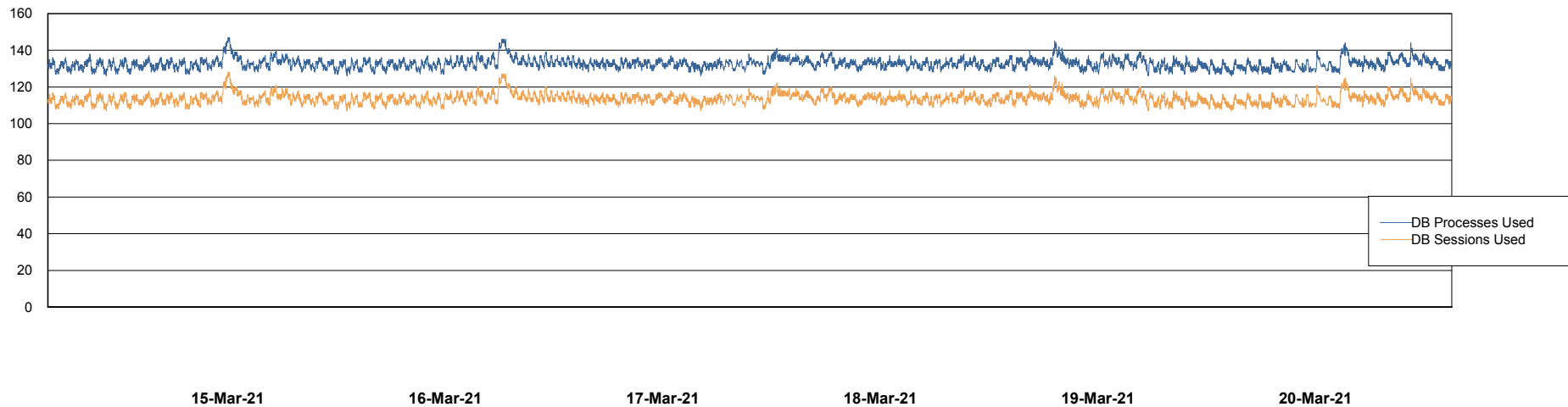
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Database Performance JSG\_PRD\_YAR

DB Processes Max 1,000



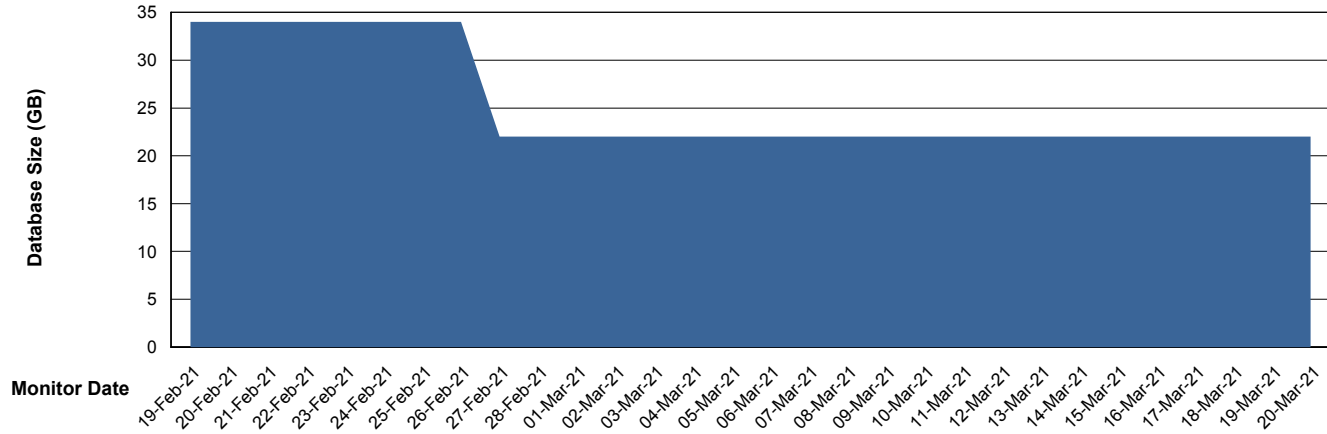
# Weekly SLA Customer Report

Customer JSG\_Production  
 Database ID 102



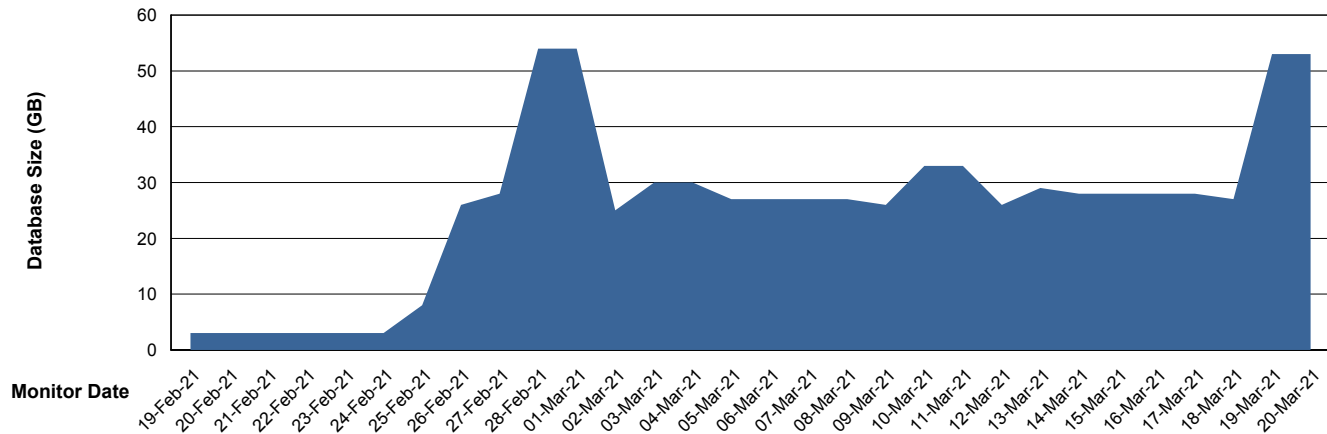
DATABASE SIZE JSG\_PRD\_PICARD\_DB

Database growth over last month



DATABASE SIZE JSG\_PRD\_YAR

Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Database Tablespace JSG\_PRD\_PICARD\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
20-Mar-21	ABSDATA	40	3	93
	INDX	40	0	100
19-Mar-21	ABSDATA	40	3	93
	INDX	40	0	100
18-Mar-21	ABSDATA	40	3	93
	INDX	40	0	100
17-Mar-21	ABSDATA	40	3	93
	INDX	40	0	100
16-Mar-21	ABSDATA	40	3	93
	INDX	40	0	100
15-Mar-21	ABSDATA	40	3	93
	INDX	40	0	100
14-Mar-21	ABSDATA	40	3	93
	INDX	40	0	100

# Weekly SLA Customer Report

Customer JSG\_Production  
 Database ID 102



Database Tablespace JSG\_PRD\_YAR

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
20-Mar-21	ABSDATA	54	50	7
	INDX	40	1	99
19-Mar-21	ABSDATA	54	50	7
	INDX	40	1	99
18-Mar-21	ABSDATA	54	24	55
	INDX	40	1	99
17-Mar-21	ABSDATA	54	26	52
	INDX	40	1	99
16-Mar-21	ABSDATA	54	26	52
	INDX	40	1	99
15-Mar-21	ABSDATA	54	26	52
	INDX	40	1	99
14-Mar-21	ABSDATA	54	25	53
	INDX	40	1	99

BI Status and last ETL error for JSG\_PRD\_YAR

	Mon 15/3/2021	Tue 16/3/2021	Wed 17/3/2021	Thu 18/3/2021	Fri 19/3/2021	Sat 20/3/2021
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



BI last ETL error for	JSG_PRD_YAR
Mon, 15-03-2021	None
Sun, 14-03-2021	None
Tue, 16-03-2021	None
Fri, 19-03-2021	None
Sat, 20-03-2021	None
Thu, 18-03-2021	None
Fri, 19-03-2021	None
Mon, 15-03-2021	None
Thu, 18-03-2021	None
Sun, 14-03-2021	None
Wed, 17-03-2021	None
Wed, 17-03-2021	None
Sat, 20-03-2021	None
Tue, 16-03-2021	None

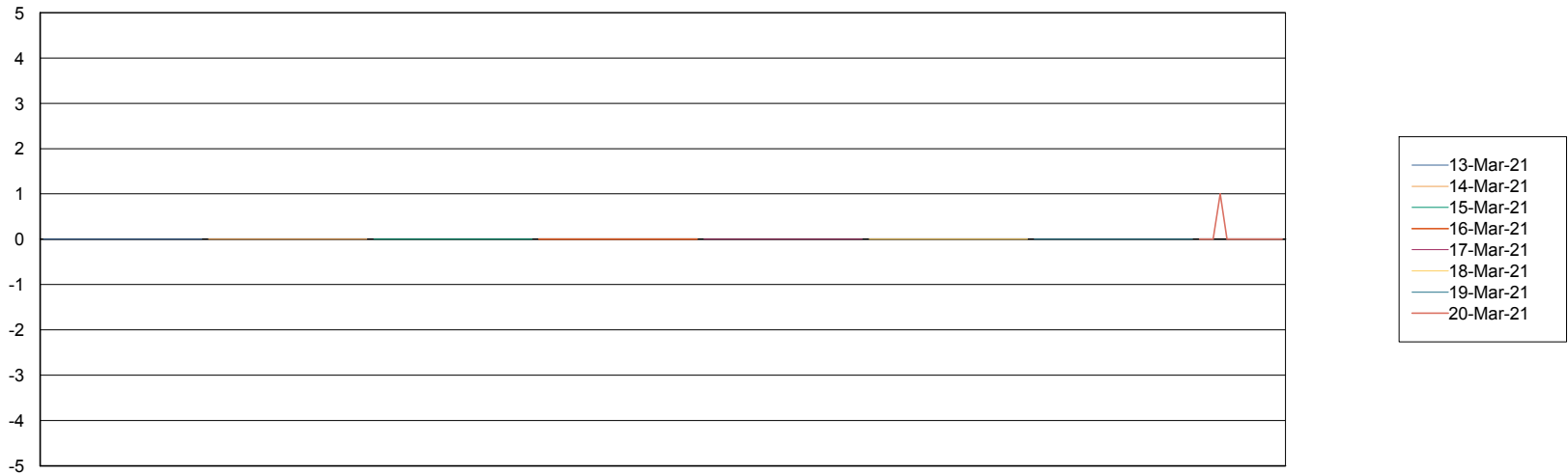
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Standby Database Health JSG\_Production

## Recovery lag for last 7 days



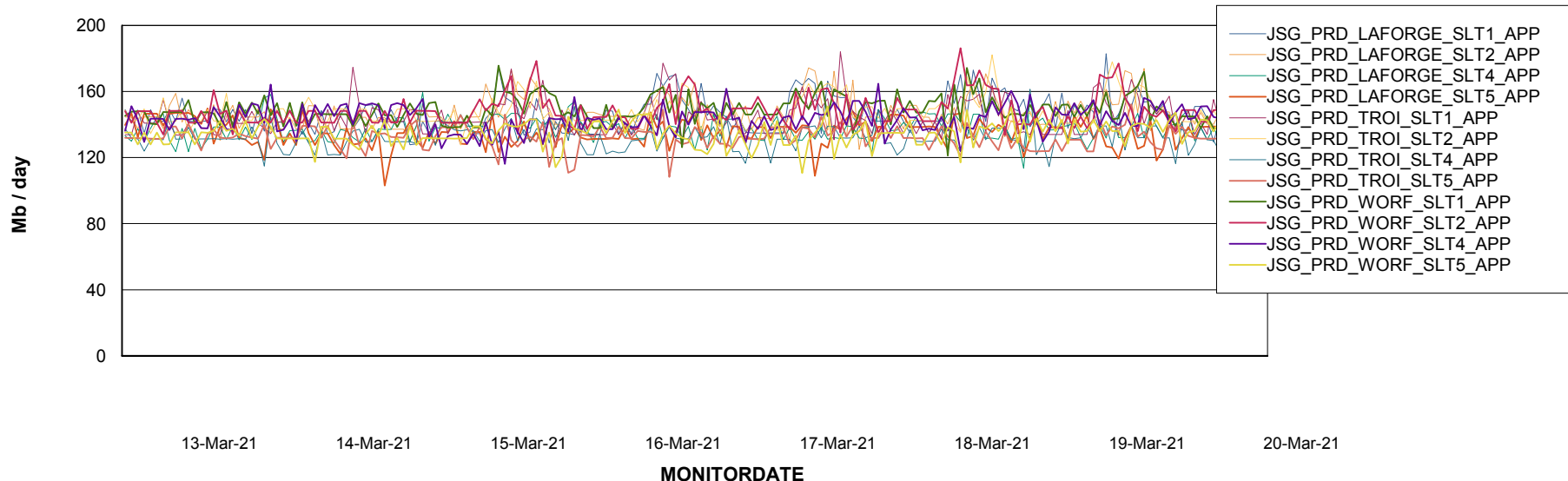
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102

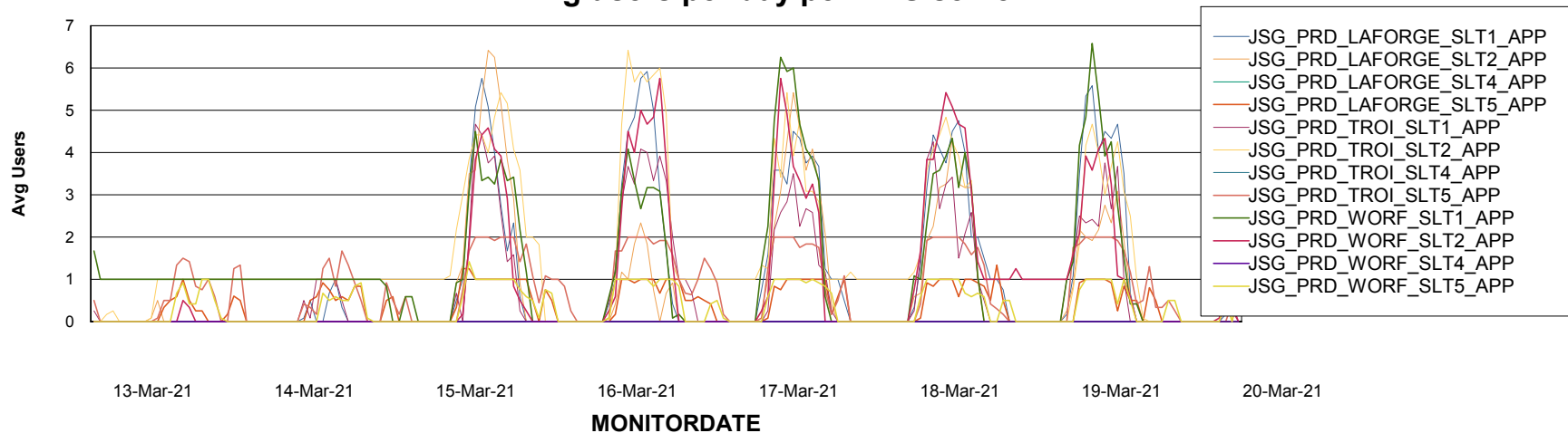


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



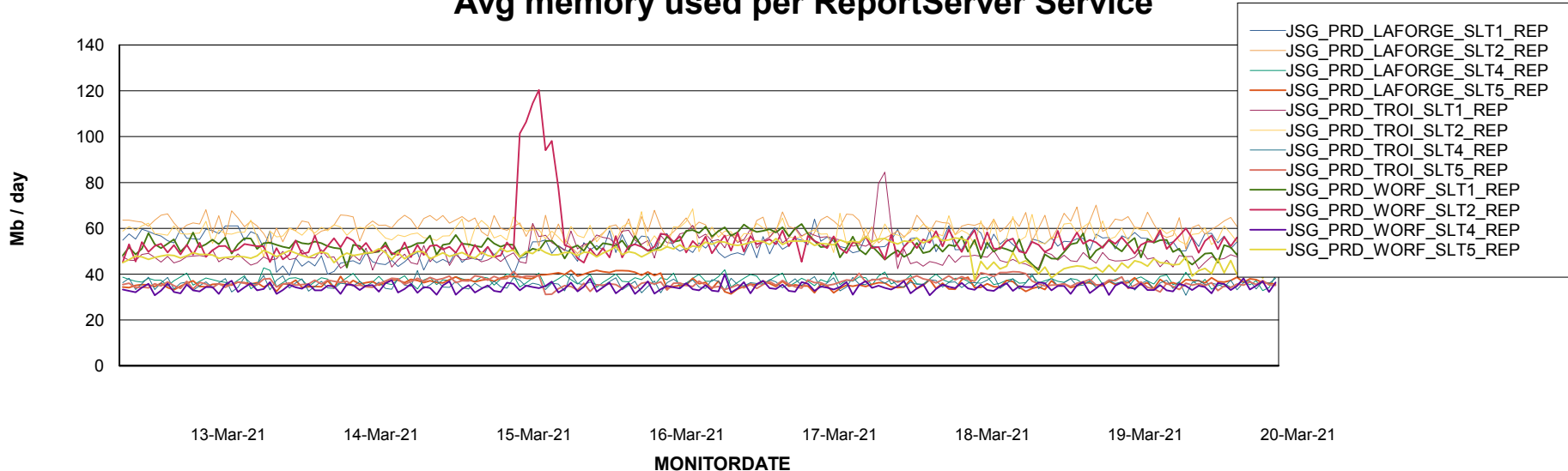
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



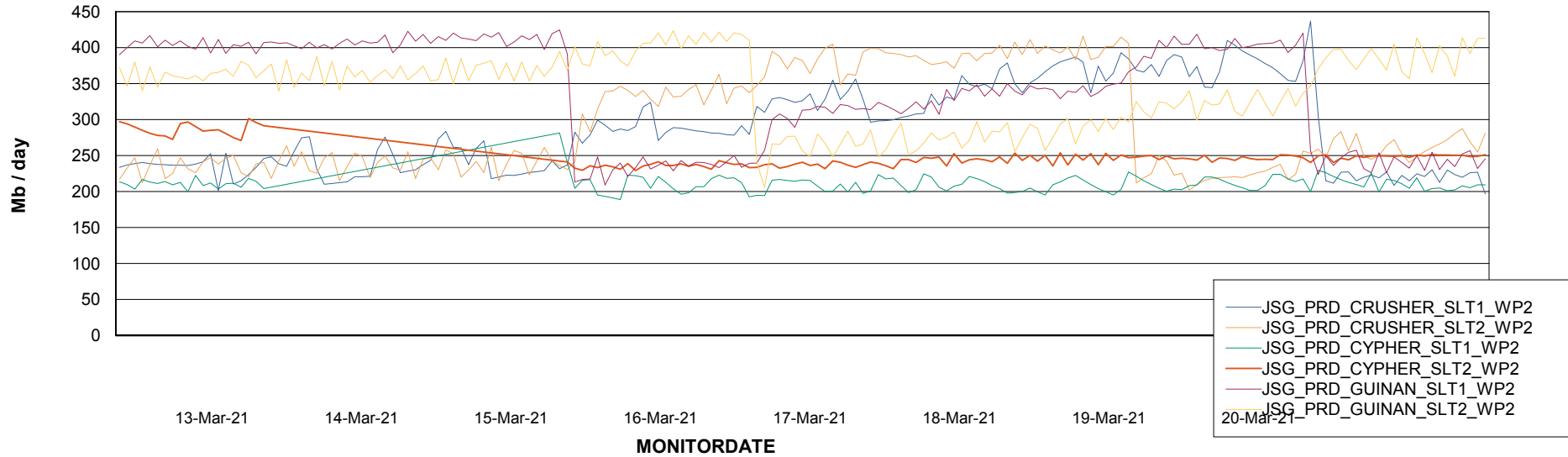
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Disaster per ABS component

