

# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



Harddisk Usage PHS\_BI\_GCAB891b (new 2019)

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
06-Feb-21	51	150	20	300
05-Feb-21	51	150	22	300
04-Feb-21	51	150	22	300
03-Feb-21	51	150	22	300
02-Feb-21	51	150	22	300
01-Feb-21	51	150	22	300
31-Jan-21	51	150	22	300

Harddisk Usage PHS\_PRDWEB\_DCAB573b

	Free disk space on c: (%)	Total disk space on c: (Gb)
06-Feb-21	77	100
05-Feb-21	77	100
04-Feb-21	77	100
03-Feb-21	77	100
02-Feb-21	77	100
01-Feb-21	77	100
31-Jan-21	77	100

# Weekly SLA Customer Report

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Harddisk Usage PHS\_PRD\_GCAB574b

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
06-Feb-21	36	150	20	400	38	200
05-Feb-21	36	150	20	400	41	200
04-Feb-21	36	150	20	400	40	200
03-Feb-21	36	150	20	400	40	200
02-Feb-21	36	150	20	400	39	200
01-Feb-21	36	150	20	400	38	200
31-Jan-21	36	150	20	400	42	200

Harddisk Usage PHS\_PRD\_GCAB576b

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
06-Feb-21	68	150	23	400	74	100
05-Feb-21	68	150	23	400	74	100
04-Feb-21	68	150	23	400	74	100
03-Feb-21	68	150	23	400	73	100
02-Feb-21	68	150	23	400	74	100
01-Feb-21	68	150	23	400	70	100
31-Jan-21	68	150	23	400	75	100

# Weekly SLA Customer Report

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Harddisk Usage PHS\_TST\_GCAB575b

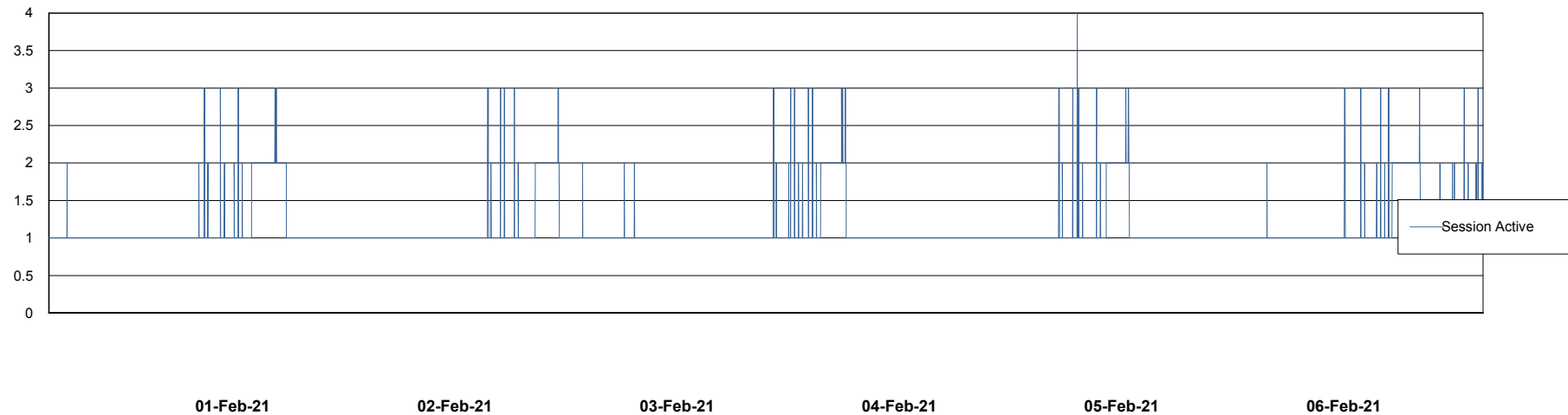
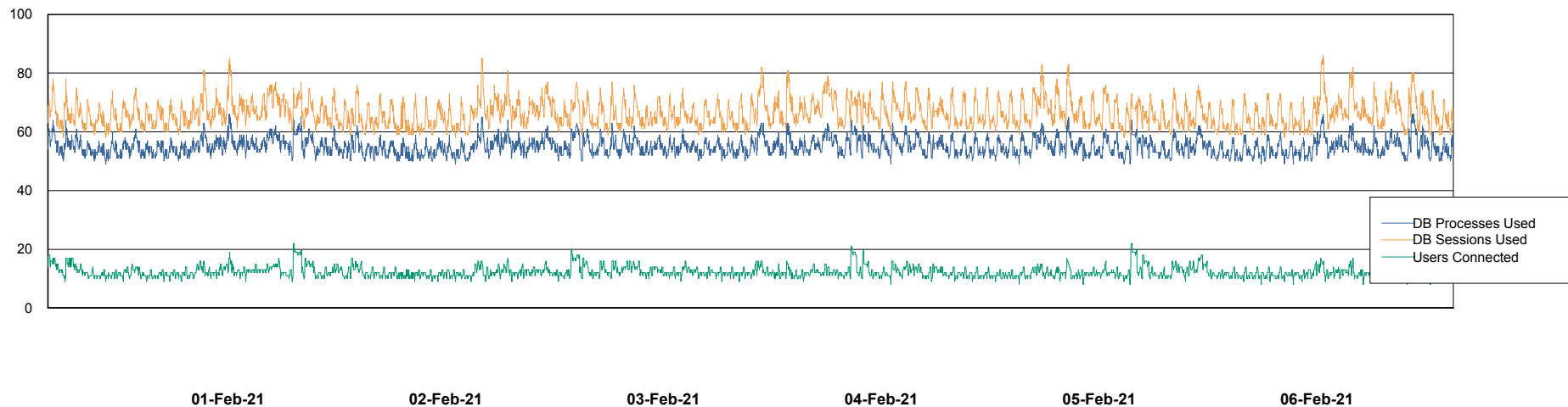
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
06-Feb-21	25	60	30	300
05-Feb-21	25	60	30	300
04-Feb-21	25	60	30	300
03-Feb-21	25	60	30	300
02-Feb-21	25	60	30	300
01-Feb-21	25	60	30	300
31-Jan-21	25	60	30	300

# Weekly SLA Customer Report

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## Database Performance PHS\_BI\_DB (new 2019)



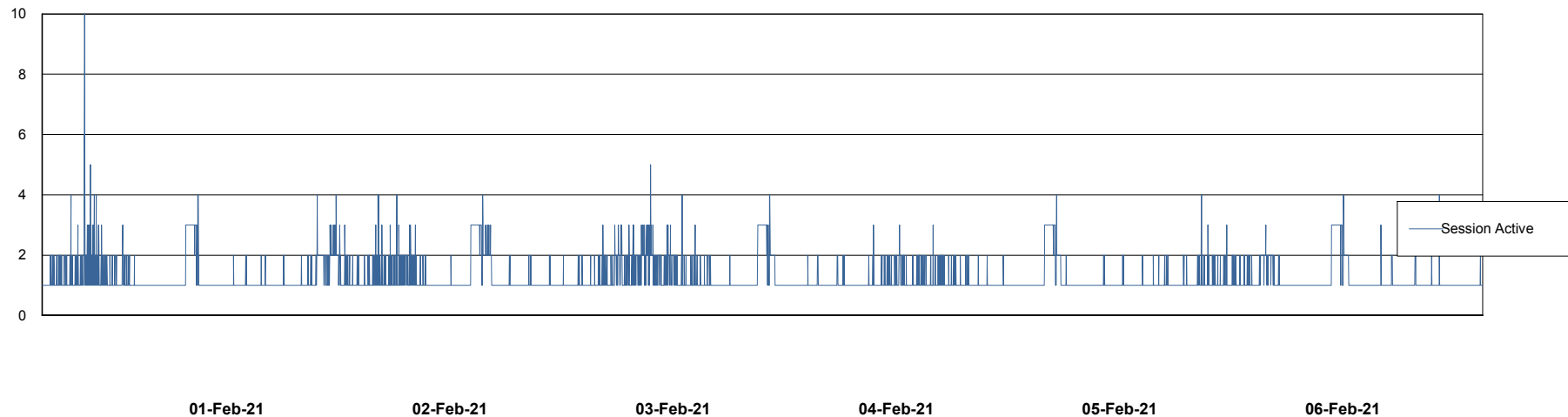
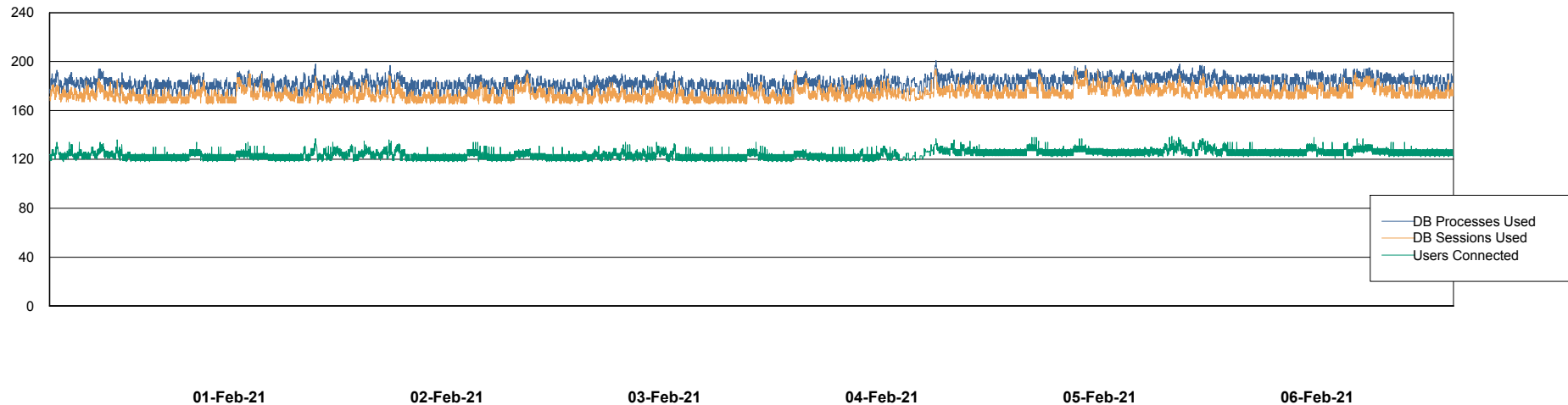
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Production

DB Processes Max 500  
DB Sessions Max 772



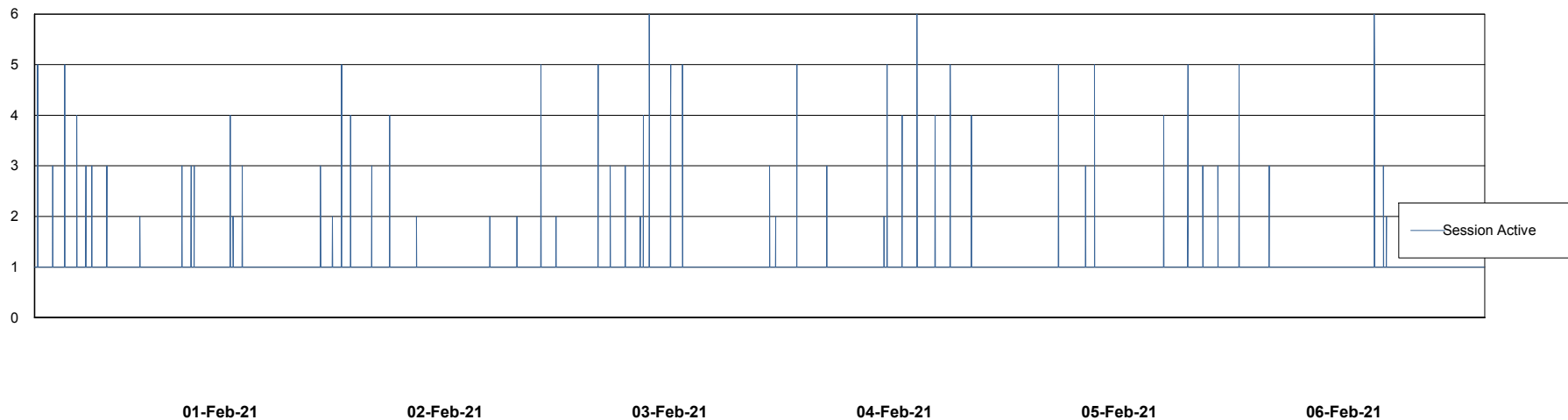
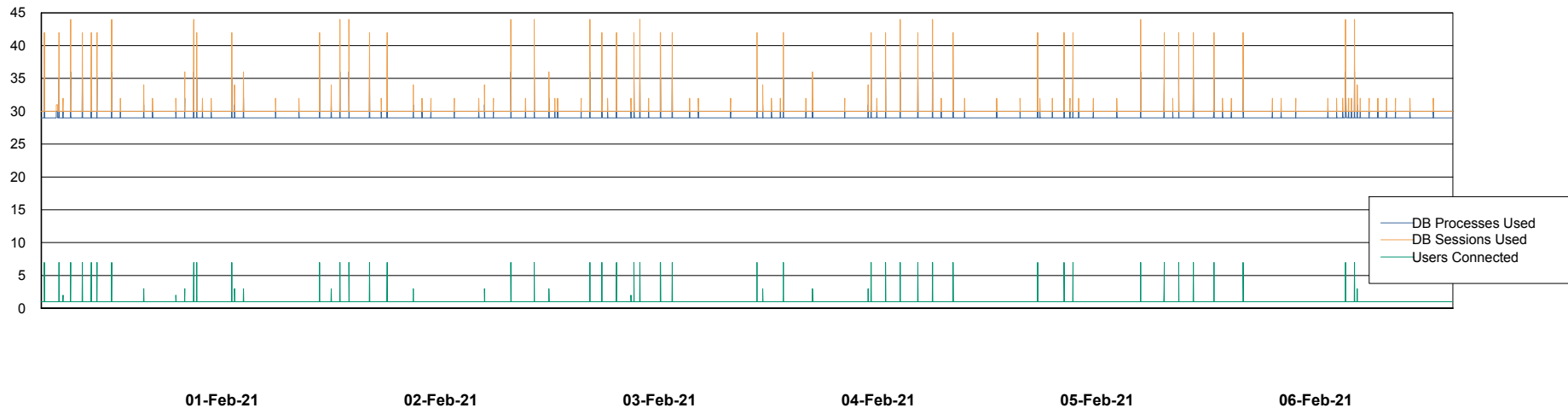
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Standby

DB Processes Max 500  
DB Sessions Max 772



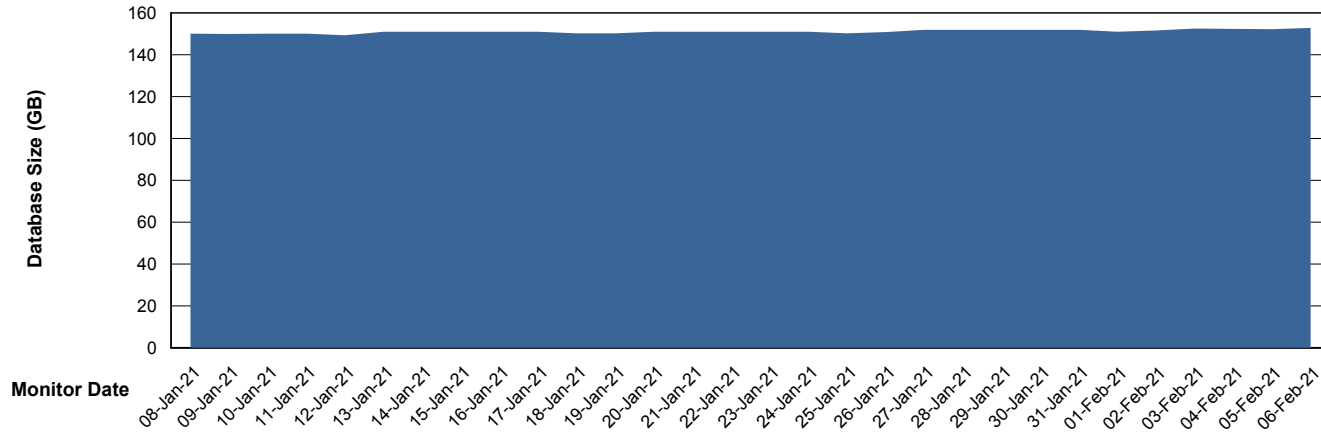
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



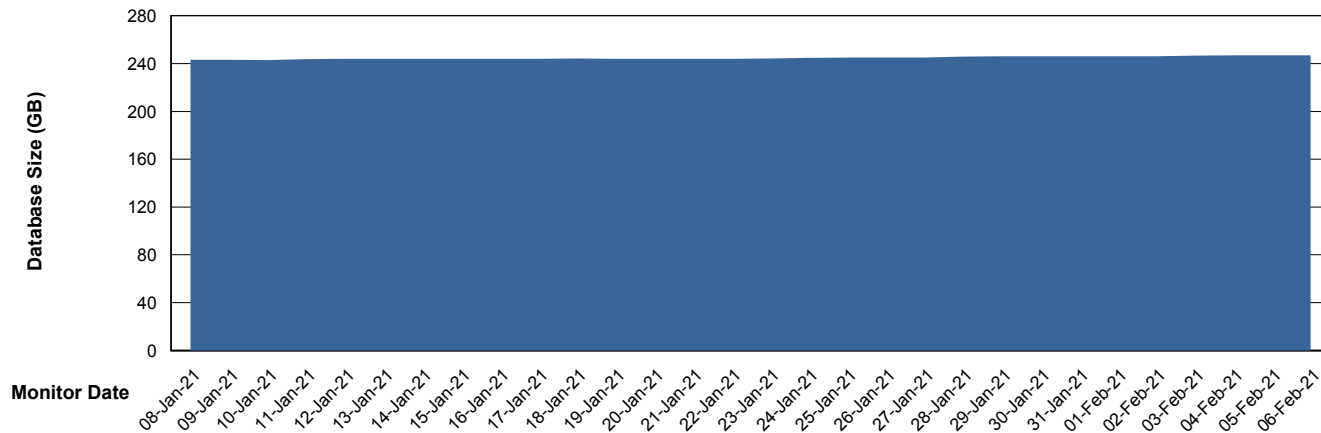
DATABASE SIZE PHS\_BI\_DB (new 2019)

### Database growth over last month



DATABASE SIZE PHSDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



Database Tablespace PHS\_BI\_DB (new 2019)

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
06-Feb-21	ABSDATA	88	72	18
	INDX	96	78	19
05-Feb-21	ABSDATA	88	72	18
	INDX	96	78	19
04-Feb-21	ABSDATA	88	72	18
	INDX	96	78	19
03-Feb-21	ABSDATA	88	72	18
	INDX	96	78	19
02-Feb-21	ABSDATA	88	72	18
	INDX	96	78	19
01-Feb-21	ABSDATA	88	72	18
	INDX	96	77	20
31-Jan-21	ABSDATA	88	72	18
	INDX	96	77	20

# Weekly SLA Customer Report

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Database Tablespace PHSDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
06-Feb-21	ABSDATA	272	230	15
	INDX	23	15	35
05-Feb-21	ABSDATA	272	230	15
	INDX	23	15	35
04-Feb-21	ABSDATA	272	230	15
	INDX	23	15	35
03-Feb-21	ABSDATA	272	230	15
	INDX	23	15	35
02-Feb-21	ABSDATA	272	230	15
	INDX	23	15	35
01-Feb-21	ABSDATA	272	230	15
	INDX	23	15	35
31-Jan-21	ABSDATA	272	229	16
	INDX	23	15	35

BI Status and last ETL error for PHS\_BI\_DB (new 2019)

	Sun 31/1/2021	Mon 1/2/2021	Tue 2/2/2021	Wed 3/2/2021	Thu 4/2/2021	Fri 5/2/2021	Sat 6/2/2021
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

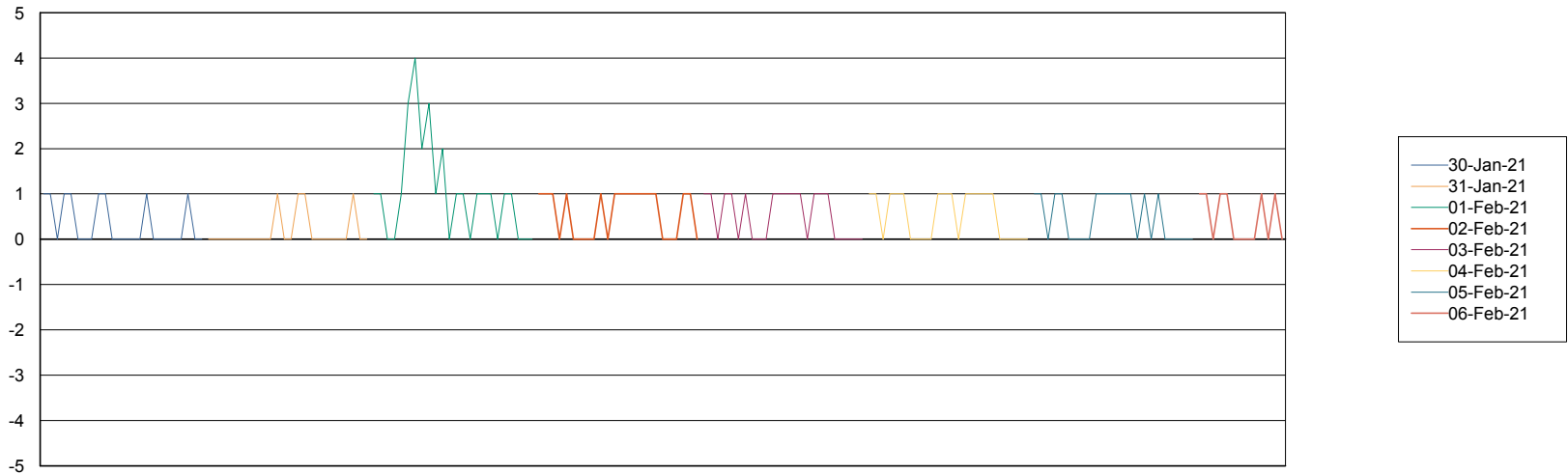
# Weekly SLA Customer Report

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Standby Database Health PHS\_Production

### Recovery lag for last 7 days



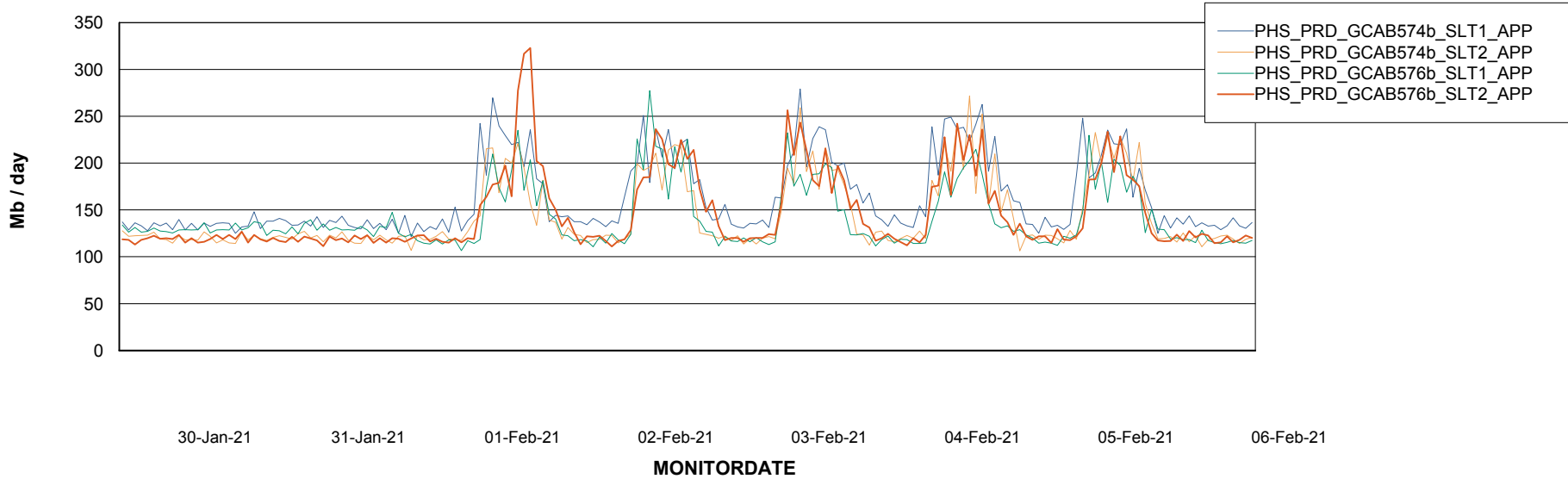
# Weekly SLA Customer Report

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Database ID 47

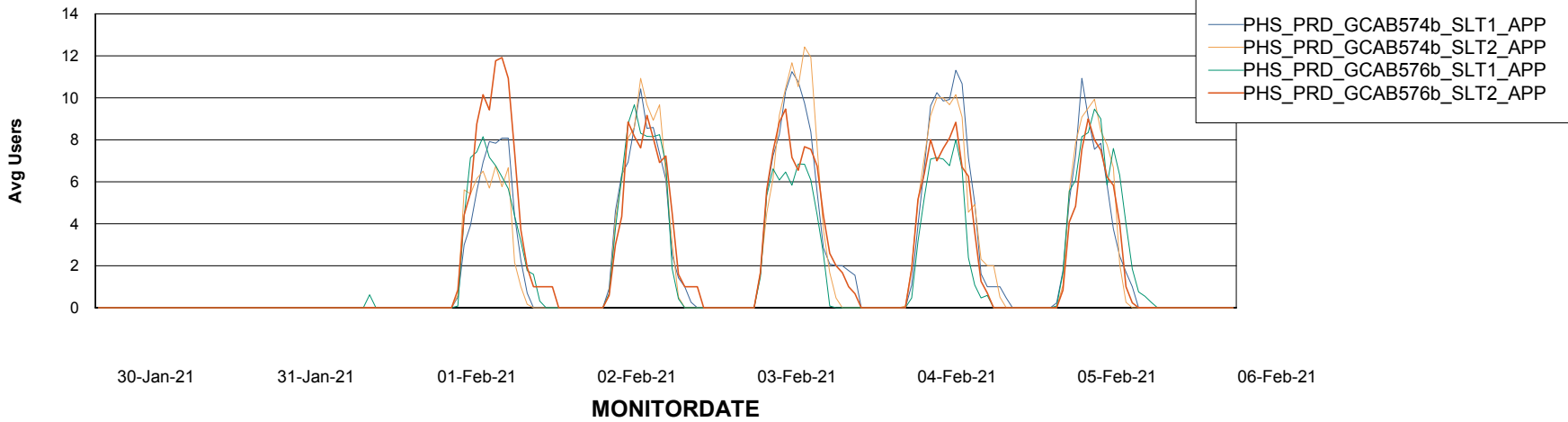


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



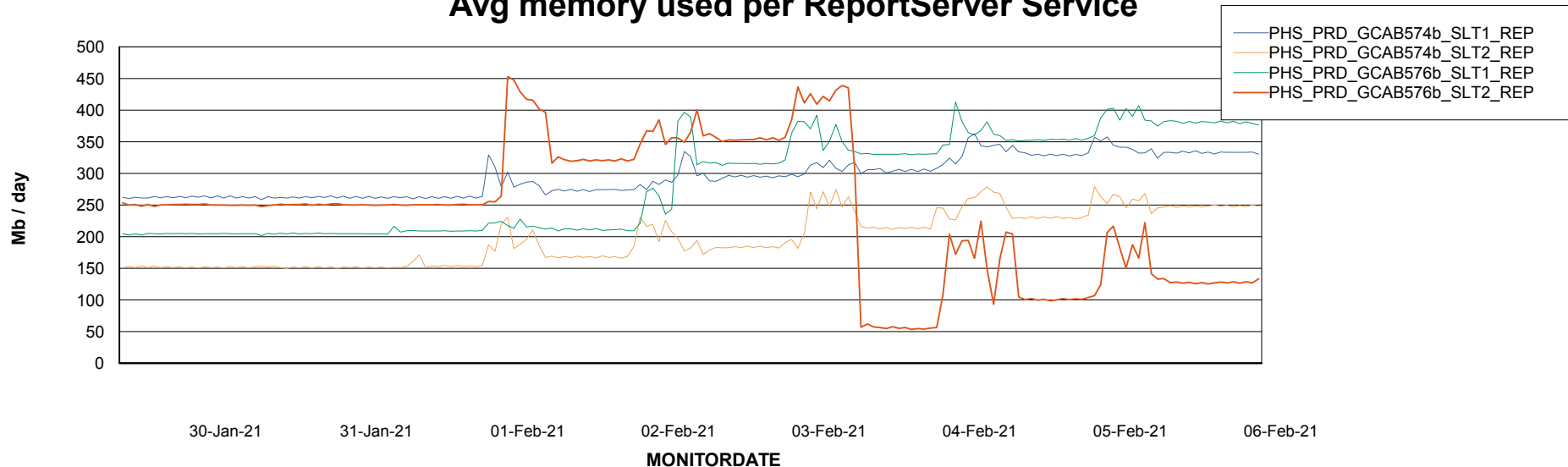
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



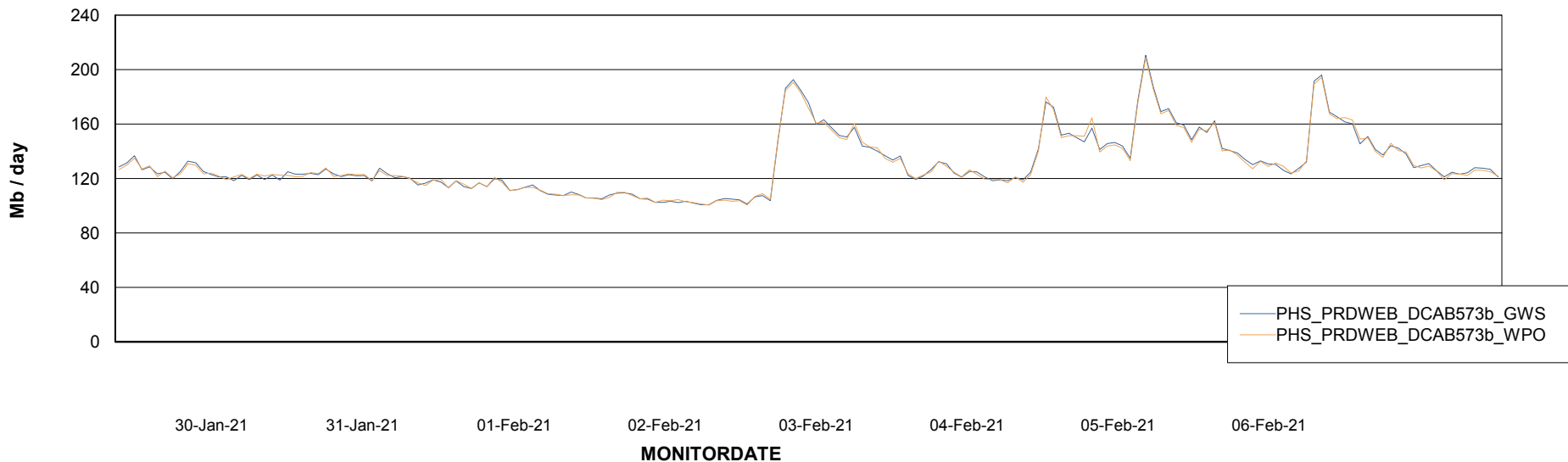
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

