

Weekly SLA Customer Report

Customer CUS Production
 Database ID 84



Harddisk Usage CUS_ABSBI

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23-Jan-21 | 71 | 199 | 57 | 800 |
| 22-Jan-21 | 71 | 199 | 57 | 800 |
| 21-Jan-21 | 71 | 199 | 57 | 800 |
| 20-Jan-21 | 71 | 199 | 57 | 800 |
| 19-Jan-21 | 71 | 199 | 57 | 800 |
| 18-Jan-21 | 71 | 199 | 57 | 800 |
| 17-Jan-21 | 71 | 199 | 57 | 800 |

Harddisk Usage CUS_ABSPROD1

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 23-Jan-21 | 19 | 199 |
| 22-Jan-21 | 19 | 199 |
| 21-Jan-21 | 19 | 199 |
| 20-Jan-21 | 19 | 199 |
| 19-Jan-21 | 20 | 199 |
| 18-Jan-21 | 20 | 199 |
| 17-Jan-21 | 18 | 199 |

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Harddisk Usage CUS_ABSPROD2

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 23-Jan-21 | 18 | 300 |
| 22-Jan-21 | 18 | 300 |
| 21-Jan-21 | 18 | 300 |
| 20-Jan-21 | 18 | 300 |
| 19-Jan-21 | 18 | 300 |
| 18-Jan-21 | 18 | 300 |
| 17-Jan-21 | 18 | 300 |

Harddisk Usage CUS_ABSWEBPROD

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 23-Jan-21 | 71 | 199 |
| 22-Jan-21 | 71 | 199 |
| 21-Jan-21 | 71 | 199 |
| 20-Jan-21 | 71 | 199 |
| 19-Jan-21 | 70 | 199 |
| 18-Jan-21 | 70 | 199 |
| 17-Jan-21 | 70 | 199 |

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Harddisk Usage CUS_PrimaryDBSrv_ABSDB1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23-Jan-21 | 50 | 199 | 23 | 1,024 |
| 22-Jan-21 | 50 | 199 | 23 | 1,024 |
| 21-Jan-21 | 50 | 199 | 24 | 1,024 |
| 20-Jan-21 | 50 | 199 | 24 | 1,024 |
| 19-Jan-21 | 50 | 199 | 25 | 1,024 |
| 18-Jan-21 | 50 | 199 | 25 | 1,024 |
| 17-Jan-21 | 50 | 199 | 26 | 1,024 |

Harddisk Usage CUS_StandByDBSrv_ABSDB2

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23-Jan-21 | 69 | 199 | 41 | 1,024 |
| 22-Jan-21 | 69 | 199 | 41 | 1,024 |
| 21-Jan-21 | 69 | 199 | 41 | 1,024 |
| 20-Jan-21 | 69 | 199 | 42 | 1,024 |
| 19-Jan-21 | 69 | 199 | 42 | 1,024 |
| 18-Jan-21 | 69 | 199 | 43 | 1,024 |
| 17-Jan-21 | 69 | 199 | 43 | 1,024 |

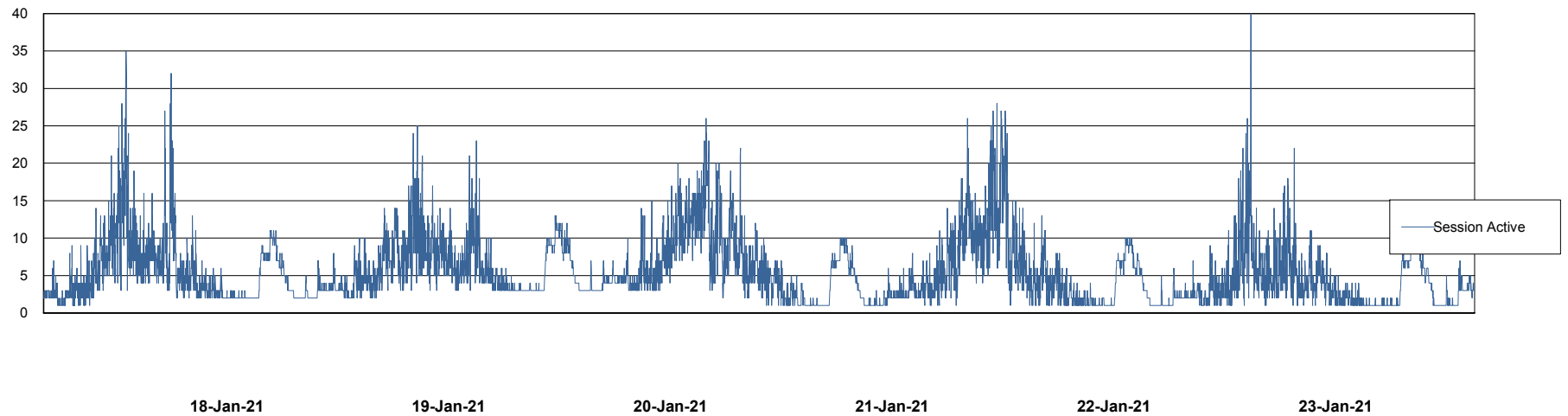
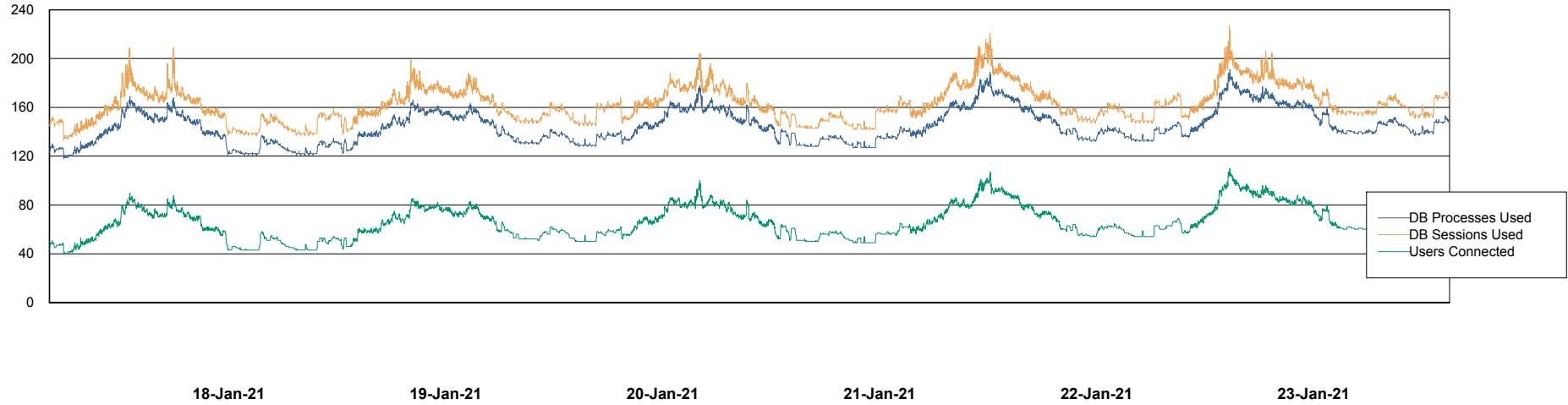
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Customer CUS Production
Database ID 84



Database Performance CUS_ProdDB_Primary

DB Processes Max 300
DB Sessions Max 472



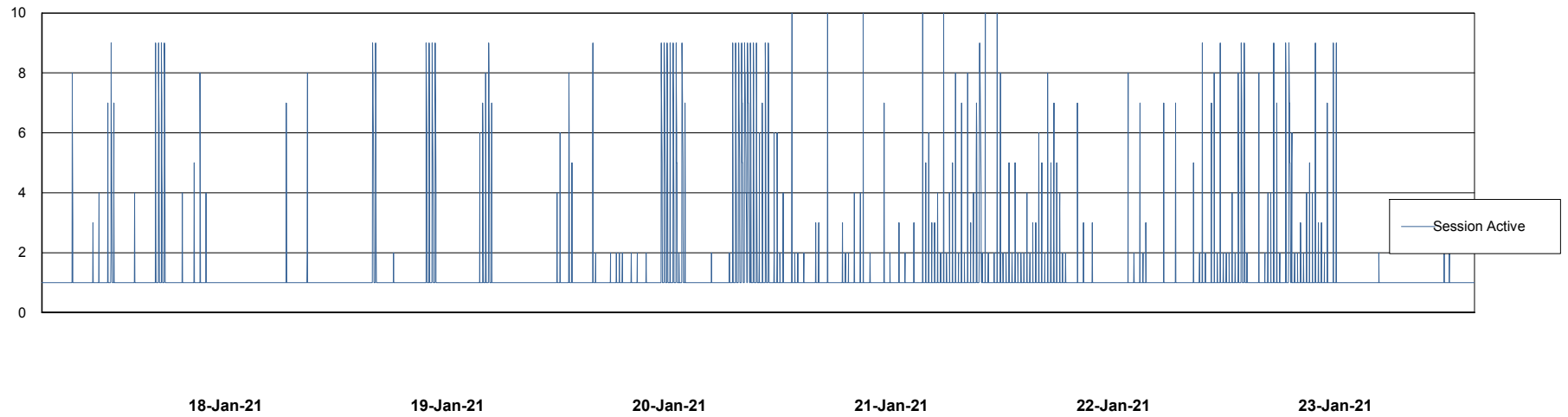
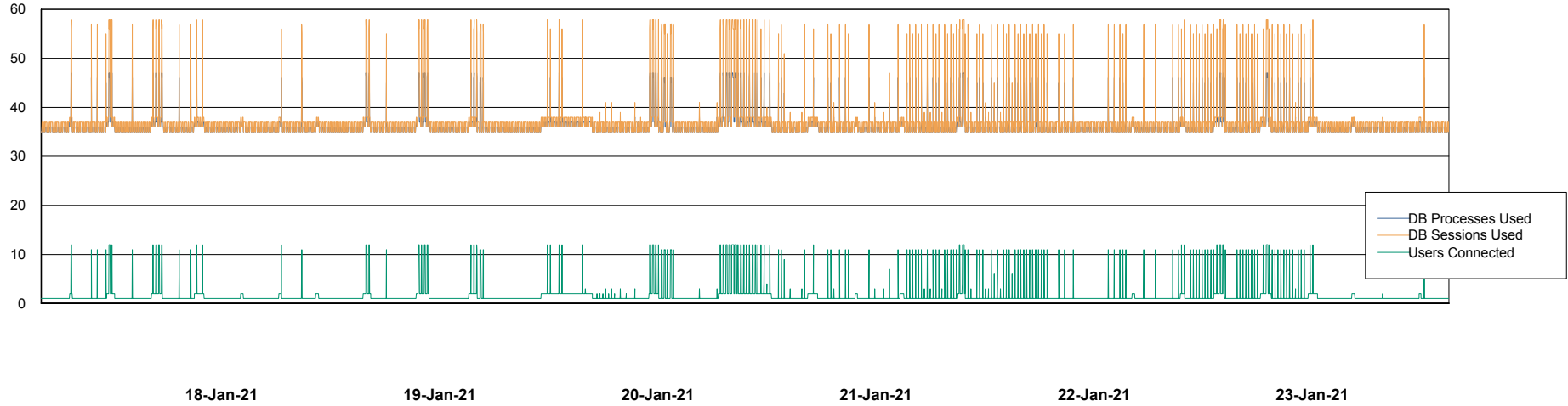
Weekly SLA Customer Report

Customer CUS Production
Database ID 84



Database Performance CUS_ProdDB_Standby

DB Processes Max 300
DB Sessions Max 472



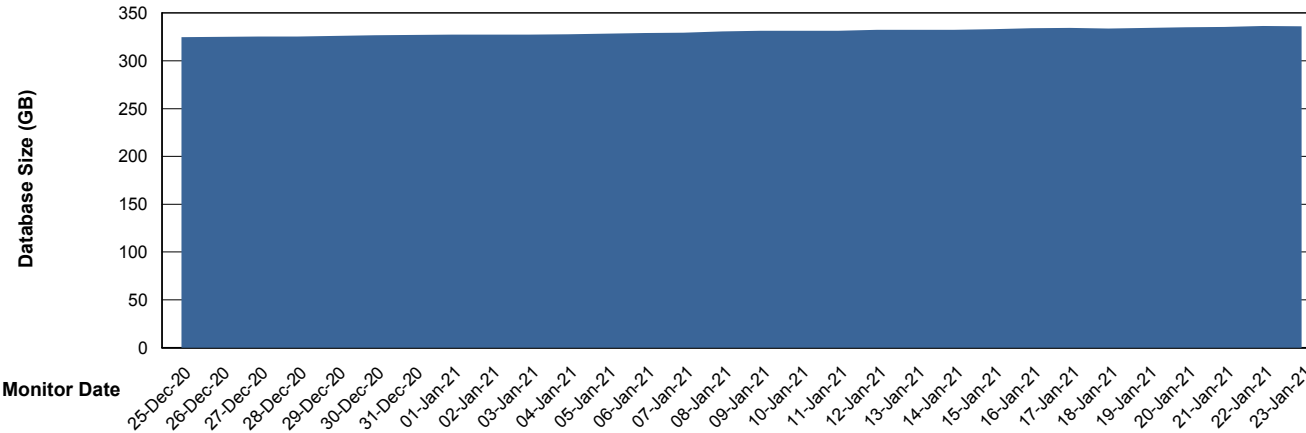
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DATABASE SIZE CUS_ProdDB_Primary

Database growth over last month



Database Tablespace CUS_ProdDB_Primary

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 23-Jan-21 | ABSDATA | 150 | 121 | 19 |
| | INDX | 200 | 170 | 15 |
| 22-Jan-21 | ABSDATA | 150 | 121 | 19 |
| | INDX | 200 | 170 | 15 |
| 21-Jan-21 | ABSDATA | 150 | 121 | 19 |
| | INDX | 200 | 170 | 15 |
| 20-Jan-21 | ABSDATA | 150 | 121 | 19 |
| | INDX | 200 | 169 | 16 |
| 19-Jan-21 | ABSDATA | 150 | 121 | 19 |
| | INDX | 200 | 169 | 16 |
| 18-Jan-21 | ABSDATA | 150 | 121 | 19 |
| | INDX | 200 | 169 | 16 |
| 17-Jan-21 | ABSDATA | 150 | 120 | 20 |
| | INDX | 200 | 169 | 16 |

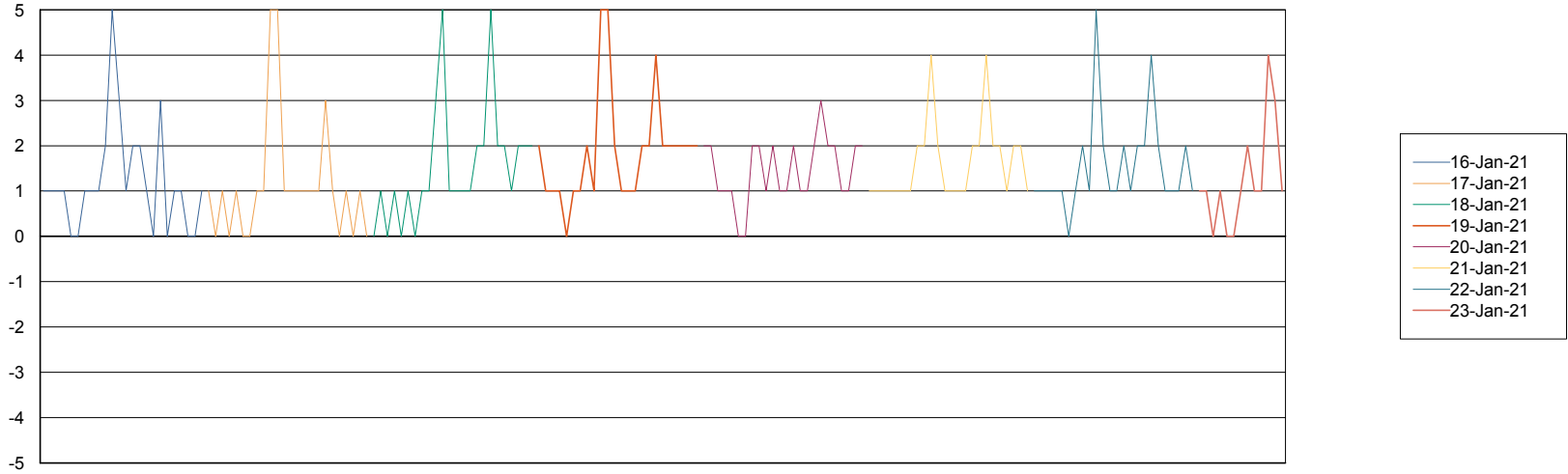
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Standby Database Health CUS Production

Recovery lag for last 7 days



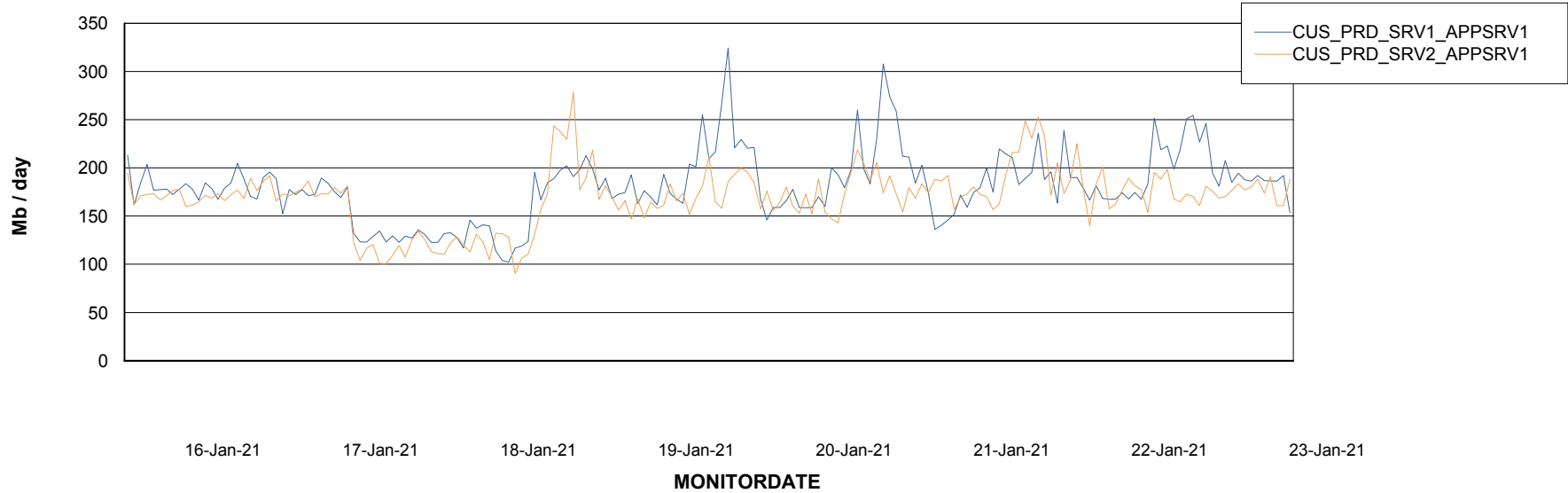
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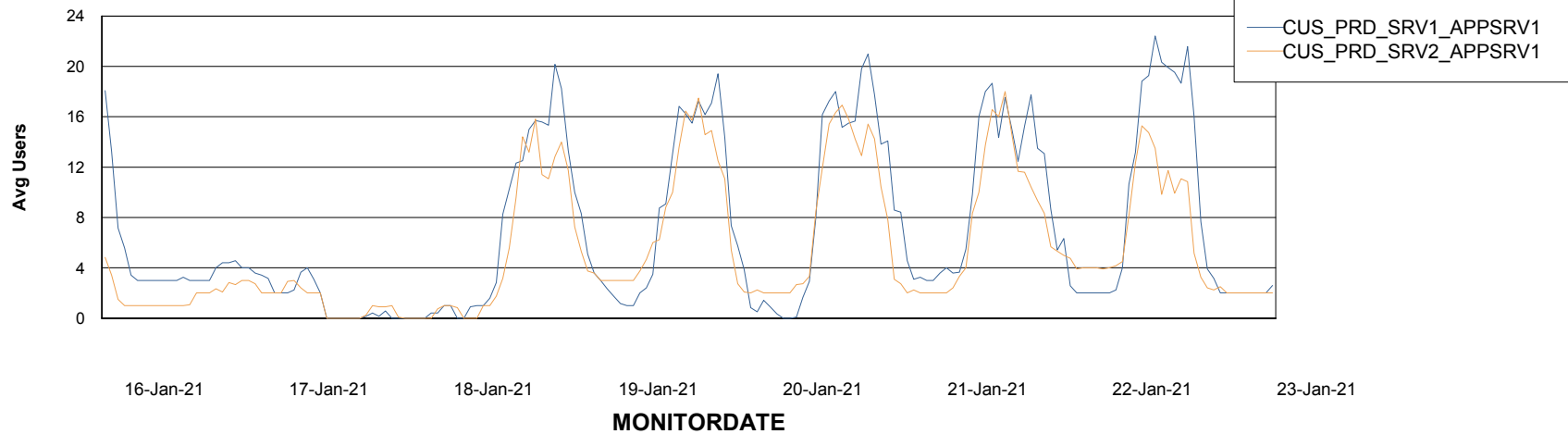


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



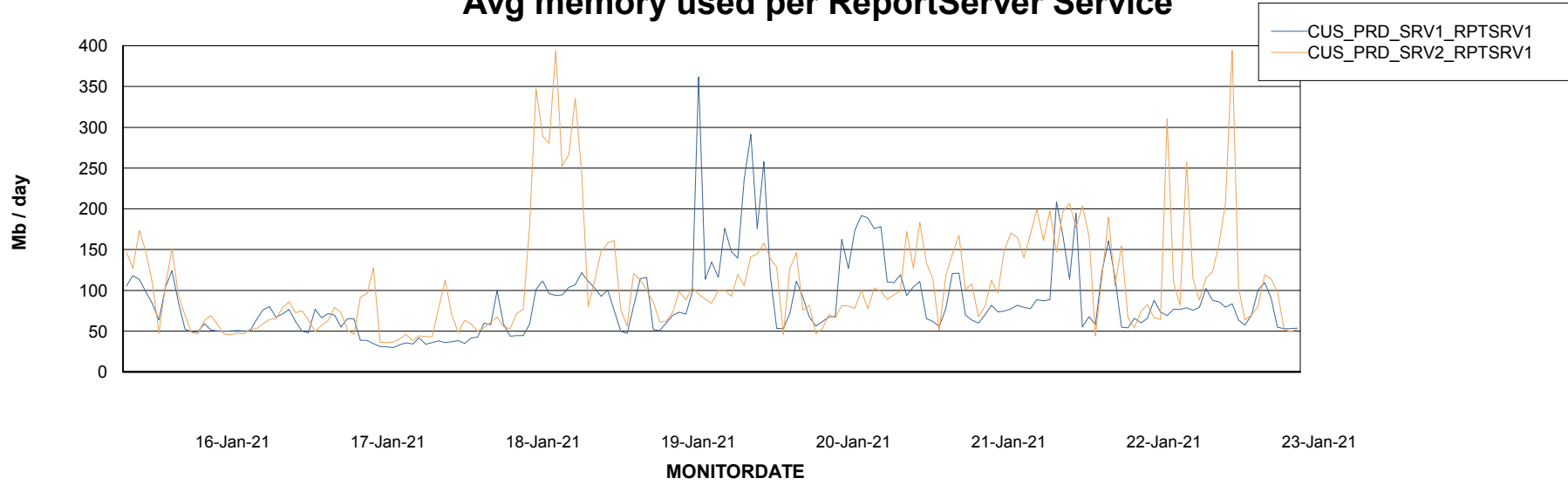
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ABSolute Web Component Services

Avg memory used per ReportServer Service



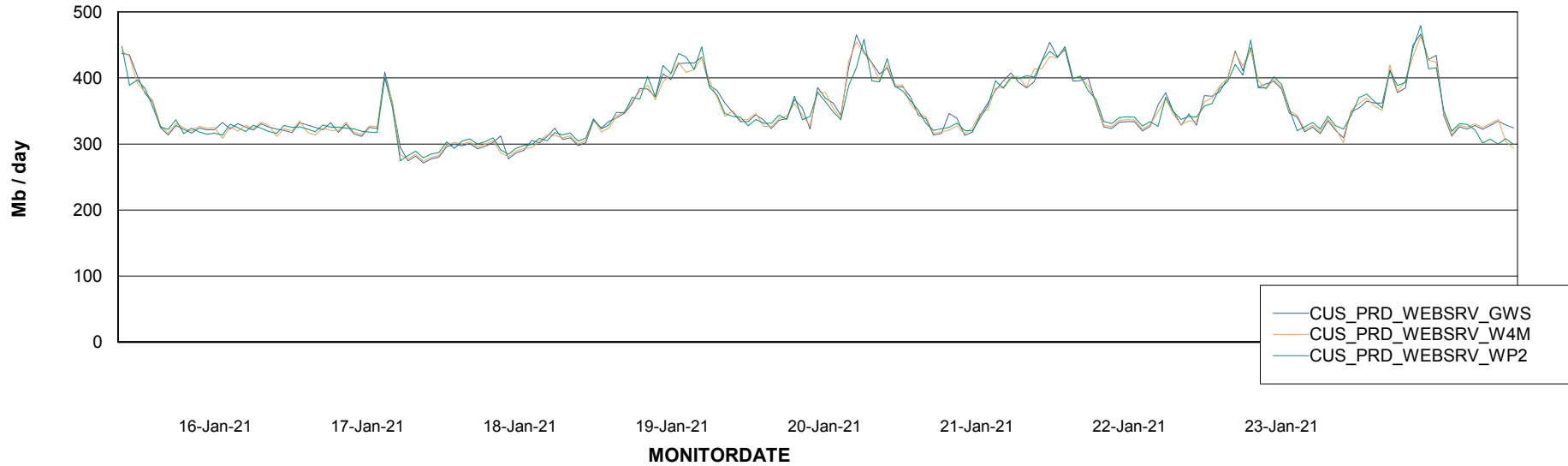
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Database ID 84



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer CUS Production
Database ID 84



Disaster per ABS component

