

# Weekly SLA Customer Report

Customer NIX\_Production  
 Database ID 51



Harddisk Usage NIX\_PRD\_ABSAPP01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-Jan-21 | 79                        | 207                         | 100                       | 98                          |
| 10-Jan-21 | 79                        | 207                         | 100                       | 98                          |
| 09-Jan-21 | 79                        | 207                         | 100                       | 98                          |
| 08-Jan-21 | 79                        | 207                         | 100                       | 98                          |
| 07-Jan-21 | 79                        | 207                         | 100                       | 98                          |
| 06-Jan-21 | 79                        | 207                         | 100                       | 98                          |
| 05-Jan-21 | 78                        | 207                         | 100                       | 98                          |

Harddisk Usage NIX\_PRD\_ABSAPP03

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 11-Jan-21 | 36                        | 300                         |
| 10-Jan-21 | 36                        | 300                         |
| 09-Jan-21 | 36                        | 300                         |
| 08-Jan-21 | 36                        | 300                         |
| 07-Jan-21 | 36                        | 300                         |
| 06-Jan-21 | 36                        | 300                         |
| 05-Jan-21 | 36                        | 300                         |

# Weekly SLA Customer Report

Customer NIX\_Production  
 Database ID 51



Harddisk Usage NIX\_PRD\_ABSWEB02

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 11-Jan-21 | 88                        | 300                         |
| 10-Jan-21 | 88                        | 300                         |
| 09-Jan-21 | 88                        | 300                         |
| 08-Jan-21 | 88                        | 300                         |
| 07-Jan-21 | 88                        | 300                         |
| 06-Jan-21 | 88                        | 300                         |
| 05-Jan-21 | 88                        | 300                         |

Harddisk Usage NIX\_PRD\_ORACLE\_BI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 11-Jan-21 | 46                        | 836                         |
| 10-Jan-21 | 46                        | 836                         |
| 09-Jan-21 | 46                        | 836                         |
| 08-Jan-21 | 46                        | 836                         |
| 07-Jan-21 | 46                        | 836                         |
| 06-Jan-21 | 47                        | 836                         |
| 05-Jan-21 | 47                        | 836                         |

# Weekly SLA Customer Report

Customer NIX\_Production  
 Database ID 51



Harddisk Usage NIX\_PRD\_ORCDB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-Jan-21 | 16                        | 554                         | 66                        | 586                         | 66                        | 605                         | 54                        | 293                         |
| 10-Jan-21 | 16                        | 554                         | 66                        | 586                         | 66                        | 605                         | 54                        | 293                         |
| 09-Jan-21 | 16                        | 554                         | 66                        | 586                         | 66                        | 605                         | 54                        | 293                         |
| 08-Jan-21 | 16                        | 554                         | 66                        | 586                         | 66                        | 605                         | 54                        | 293                         |
| 07-Jan-21 | 16                        | 554                         | 66                        | 586                         | 66                        | 605                         | 54                        | 293                         |
| 06-Jan-21 | 16                        | 554                         | 66                        | 586                         | 66                        | 605                         | 54                        | 293                         |
| 05-Jan-21 | 16                        | 554                         | 66                        | 586                         | 66                        | 605                         | 54                        | 293                         |

Harddisk Usage NIX\_PRD\_ORCDB2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-Jan-21 | 89                        | 574                         | 488                         | 70                        | 684                         | 89                        | 488                         |
| 10-Jan-21 | 89                        | 574                         | 488                         | 70                        | 684                         | 89                        | 488                         |
| 09-Jan-21 | 89                        | 574                         | 488                         | 70                        | 684                         | 89                        | 488                         |
| 08-Jan-21 | 89                        | 574                         | 488                         | 70                        | 684                         | 89                        | 488                         |
| 07-Jan-21 | 89                        | 574                         | 488                         | 70                        | 684                         | 88                        | 488                         |
| 06-Jan-21 | 89                        | 574                         | 488                         | 70                        | 684                         | 88                        | 488                         |
| 05-Jan-21 | 89                        | 574                         | 488                         | 70                        | 684                         | 88                        | 488                         |

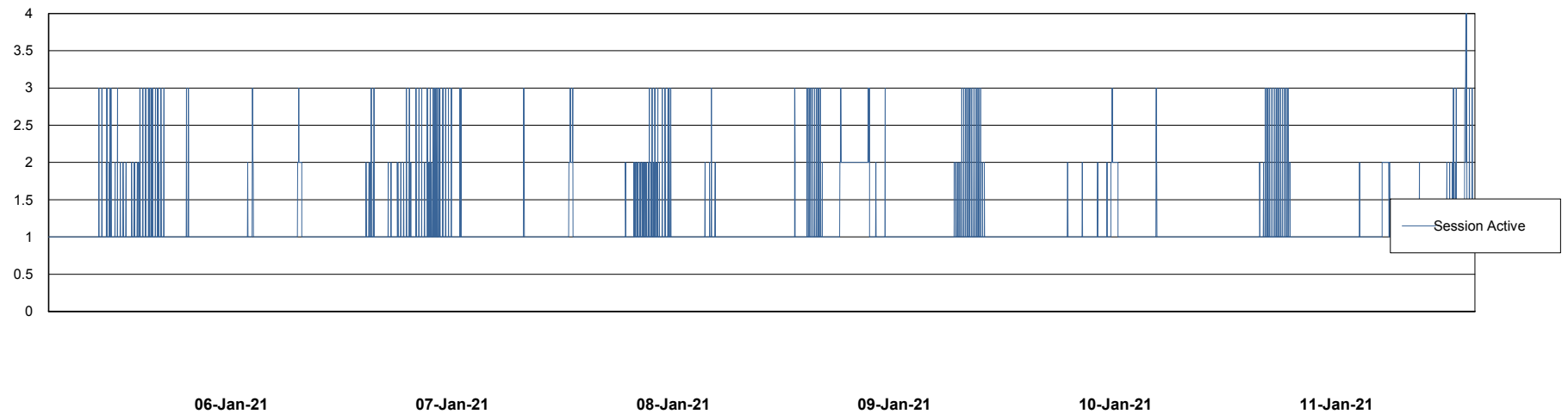
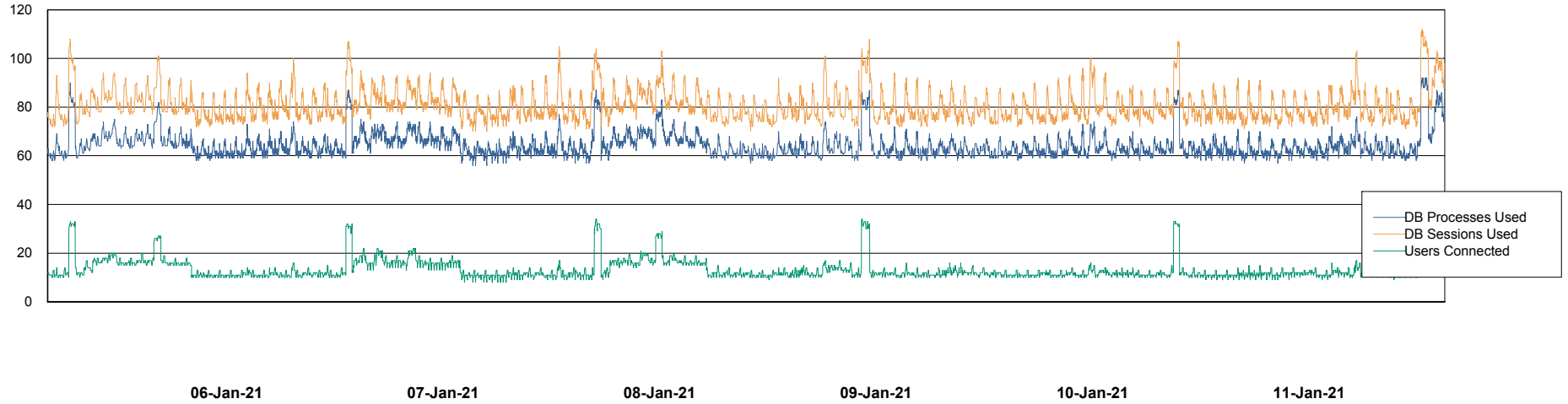
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## Database Performance NIXDB\_BI

DB Processes Max 300  
DB Sessions Max 480



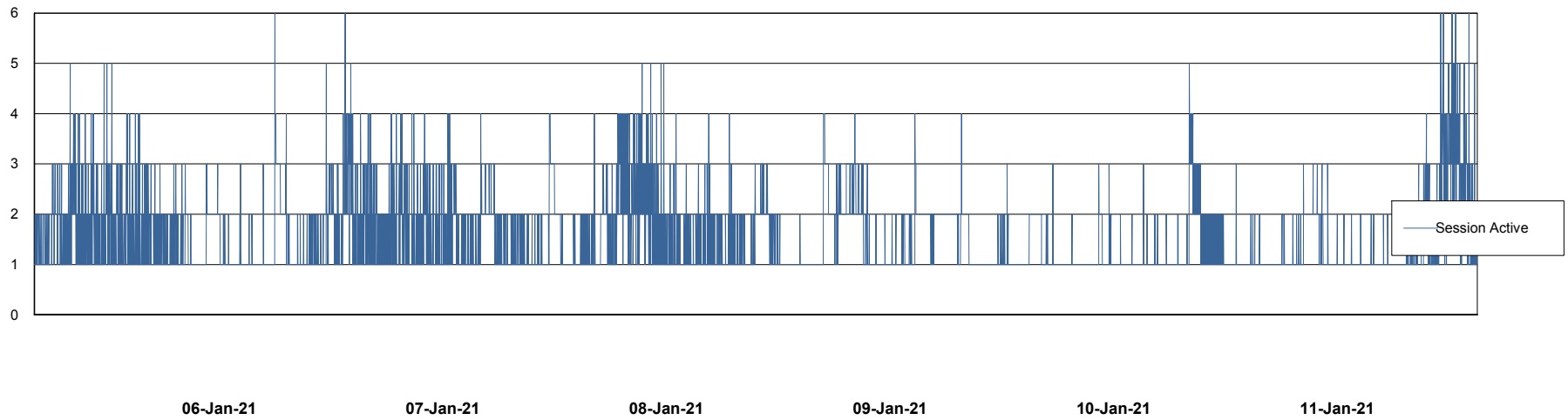
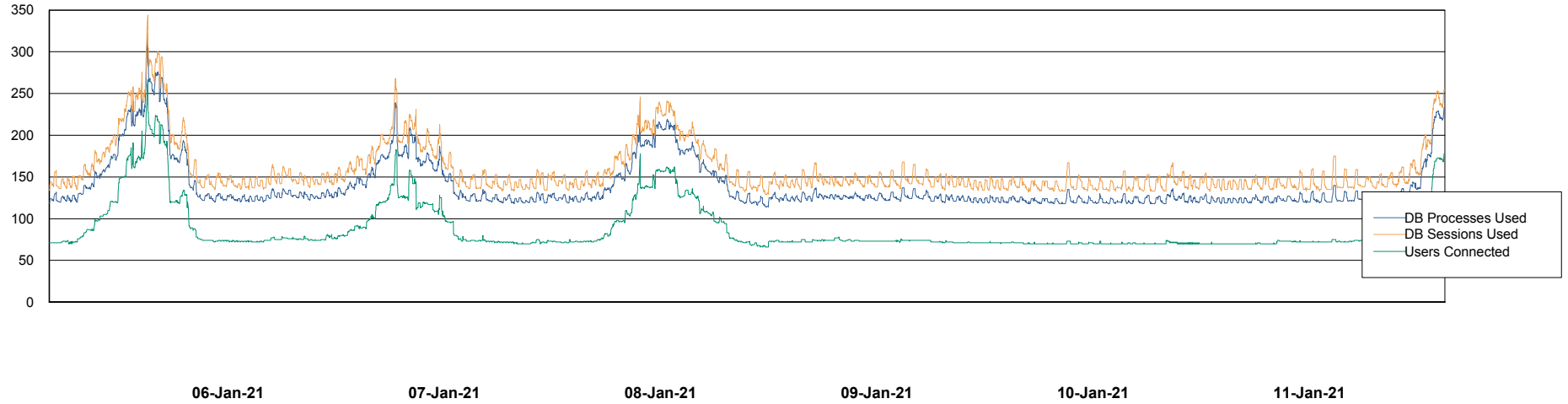
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## Database Performance NIXDB\_Production

DB Processes Max 1,500  
DB Sessions Max 2,272



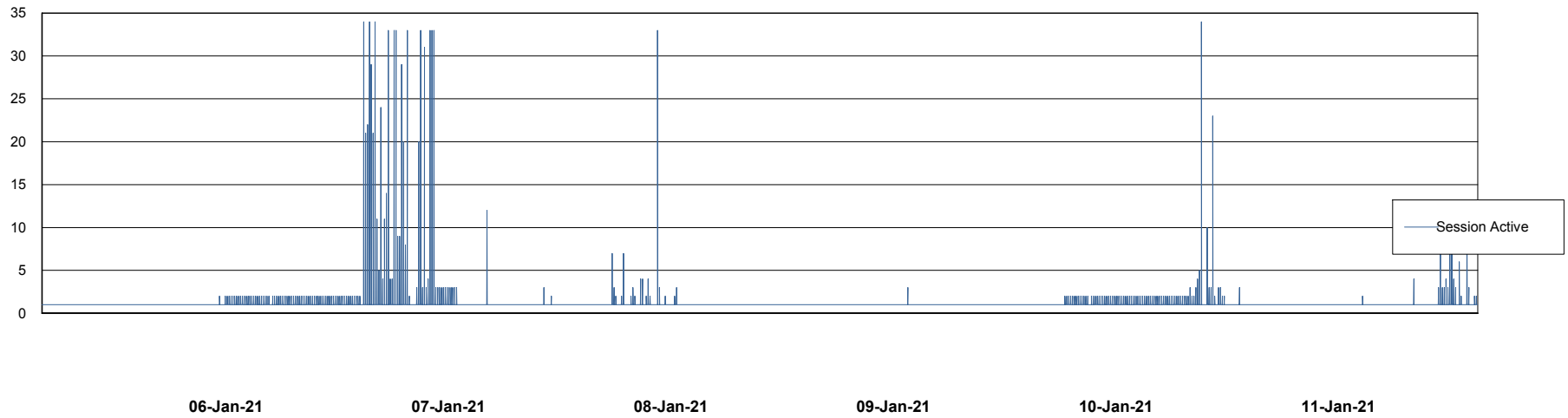
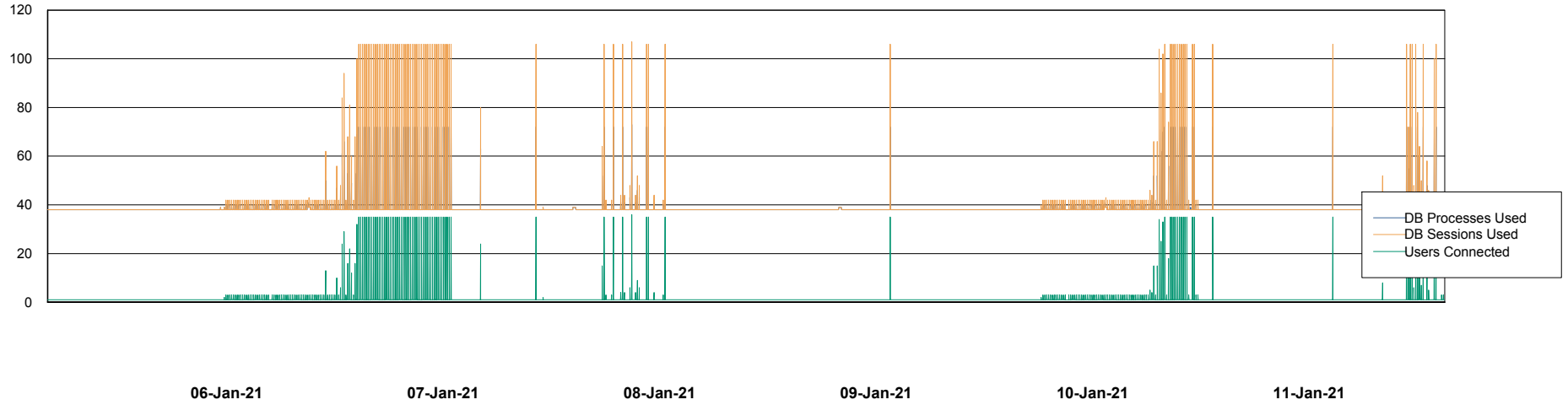
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## Database Performance NIXDB\_Standby

DB Processes Max 300  
DB Sessions Max 480



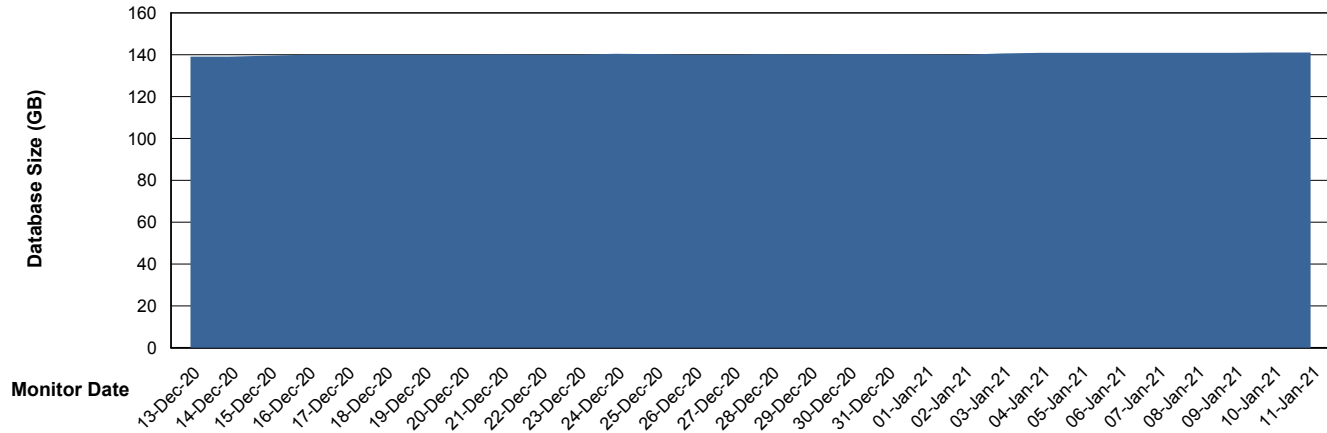
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



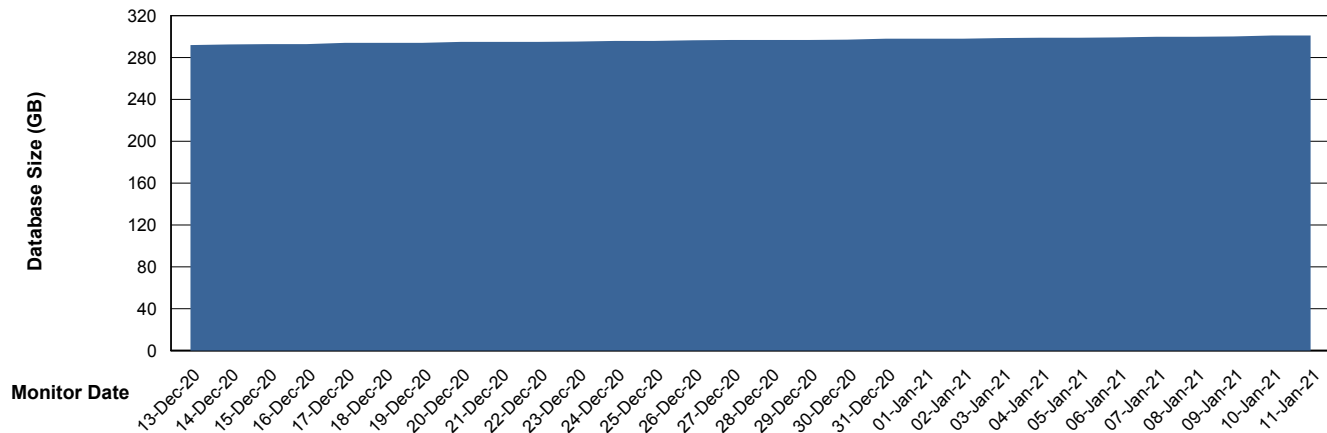
DATABASE SIZE NIXDB\_BI

### Database growth over last month



DATABASE SIZE NIXDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer NIX\_Production  
 Database ID 51



Database Tablespace NIXDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 11-Jan-21 | ABSDATA         | 84            | 59            | 30              |
|           | INDX            | 95            | 78            | 18              |
| 10-Jan-21 | ABSDATA         | 84            | 59            | 30              |
|           | INDX            | 95            | 78            | 18              |
| 09-Jan-21 | ABSDATA         | 84            | 59            | 30              |
|           | INDX            | 95            | 78            | 18              |
| 08-Jan-21 | ABSDATA         | 84            | 59            | 30              |
|           | INDX            | 95            | 78            | 18              |
| 07-Jan-21 | ABSDATA         | 84            | 59            | 30              |
|           | INDX            | 95            | 78            | 18              |
| 06-Jan-21 | ABSDATA         | 84            | 59            | 30              |
|           | INDX            | 95            | 78            | 18              |
| 05-Jan-21 | ABSDATA         | 84            | 59            | 30              |
|           | INDX            | 92            | 78            | 15              |

# Weekly SLA Customer Report

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 Database ID 51



Database Tablespace NIXDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 11-Jan-21 | ABSDATA         | 136           | 115           | 15              |
|           | INDX            | 202           | 169           | 16              |
| 10-Jan-21 | ABSDATA         | 136           | 115           | 15              |
|           | INDX            | 202           | 169           | 16              |
| 09-Jan-21 | ABSDATA         | 136           | 115           | 15              |
|           | INDX            | 202           | 169           | 16              |
| 08-Jan-21 | ABSDATA         | 136           | 114           | 16              |
|           | INDX            | 202           | 169           | 16              |
| 07-Jan-21 | ABSDATA         | 136           | 114           | 16              |
|           | INDX            | 202           | 169           | 16              |
| 06-Jan-21 | ABSDATA         | 136           | 114           | 16              |
|           | INDX            | 202           | 169           | 16              |
| 05-Jan-21 | ABSDATA         | 136           | 114           | 16              |
|           | INDX            | 202           | 169           | 16              |

Standby Database Health NIX\_Production

Recovery lag for last 7 days



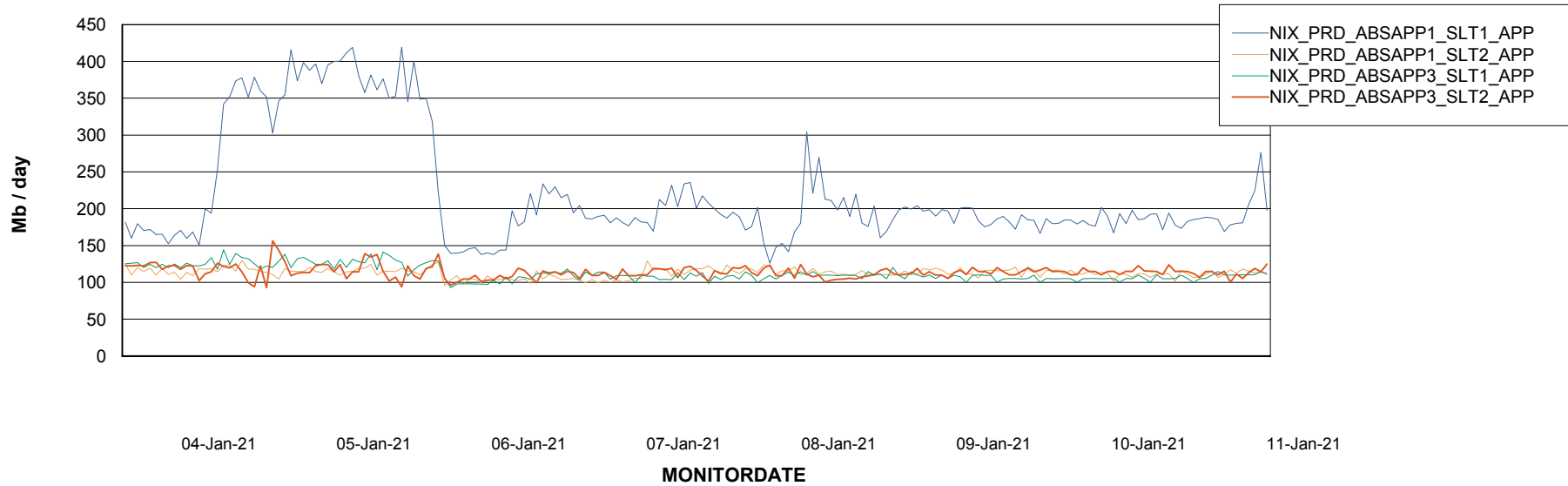
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51

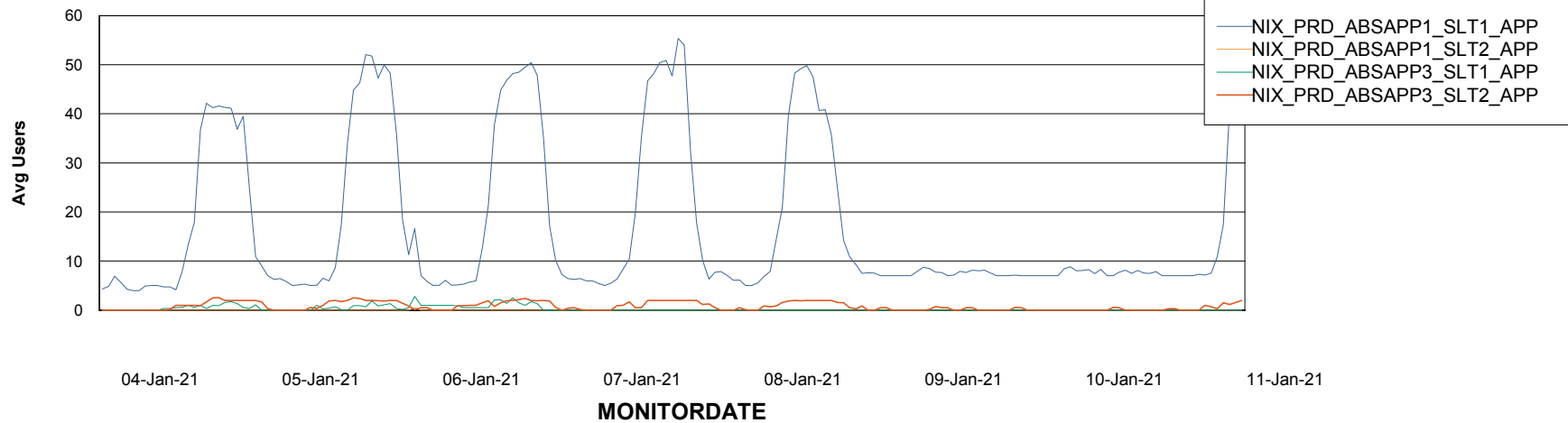


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



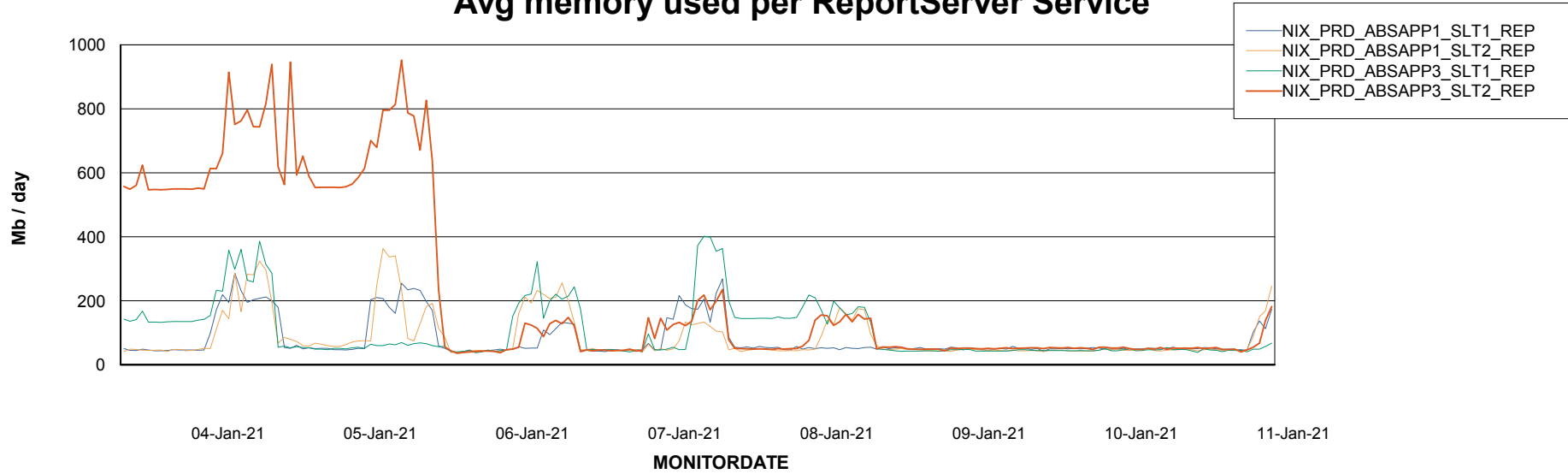
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



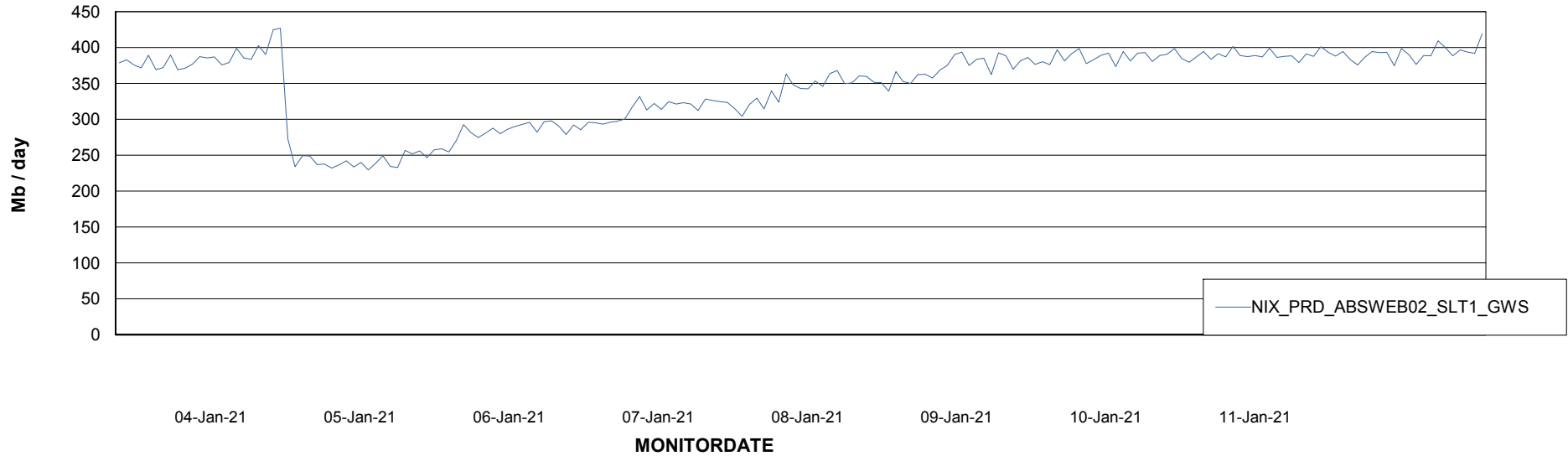
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



### Disaster per ABS component

