

Weekly SLA Customer Report

Customer SPO_Production Silver
Database ID 57



Harddisk Usage SPO_PRD_ABS_APP1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
02-Jan-21	11	80	53	100
01-Jan-21	11	80	53	100
31-Dec-20	11	80	53	100
30-Dec-20	11	80	53	100
29-Dec-20	11	80	53	100
28-Dec-20	11	80	53	100
27-Dec-20	11	80	53	100

Harddisk Usage SPO_PRD_ABS_APP2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
02-Jan-21	29	80	94	100
01-Jan-21	29	80	94	100
31-Dec-20	29	80	94	100
30-Dec-20	29	80	94	100
29-Dec-20	29	80	94	100
28-Dec-20	29	80	94	100
27-Dec-20	29	80	94	100

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Harddisk Usage SPO_PRD_ABS_WEB1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
02-Jan-21	41	80	98	100
01-Jan-21	41	80	98	100
31-Dec-20	41	80	98	100
30-Dec-20	41	80	98	100
29-Dec-20	41	80	98	100
28-Dec-20	41	80	98	100
27-Dec-20	41	80	98	100

Harddisk Usage SPO_PRD_ABS_WEB2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
02-Jan-21	57	80	95	100
01-Jan-21	57	80	95	100
31-Dec-20	57	80	95	100
30-Dec-20	57	80	95	100
29-Dec-20	57	80	95	100
28-Dec-20	57	80	95	100
27-Dec-20	57	80	95	100

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Harddisk Usage SPO_PRD_ORACLE1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)	Free disk space on g: (%)	Total disk space on g: (Gb)
02-Jan-21	45	100	48	250	55	200	64	75	98	1,863
01-Jan-21	45	100	48	250	55	200	64	75	98	1,863
31-Dec-20	45	100	48	250	55	200	64	75	98	1,863
30-Dec-20	45	100	48	250	54	200	64	75	98	1,863
29-Dec-20	45	100	48	250	54	200	64	75	98	1,863
28-Dec-20	45	100	48	250	53	200	64	75	98	1,863
27-Dec-20	45	100	48	250	53	200	64	75	98	1,863

Harddisk Usage SPO_PRD_ORACLE2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
02-Jan-21	68	100	52	250	55	200	66	80
01-Jan-21	68	100	52	250	55	200	66	80
31-Dec-20	68	100	52	250	55	200	66	80
30-Dec-20	68	100	52	250	55	200	66	80
29-Dec-20	68	100	52	250	54	200	66	80
28-Dec-20	68	100	52	250	54	200	66	80
27-Dec-20	68	100	52	250	53	200	66	80

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Harddisk Usage SPO_PRD_ORACLE_BI1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
02-Jan-21	21	80	37	200	100	100	100	50
01-Jan-21	21	80	37	200	100	100	100	50
31-Dec-20	21	80	37	200	100	100	100	50
30-Dec-20	21	80	37	200	100	100	100	50
29-Dec-20	21	80	37	200	100	100	100	50
28-Dec-20	21	80	37	200	100	100	100	50
27-Dec-20	21	80	37	200	100	100	100	50

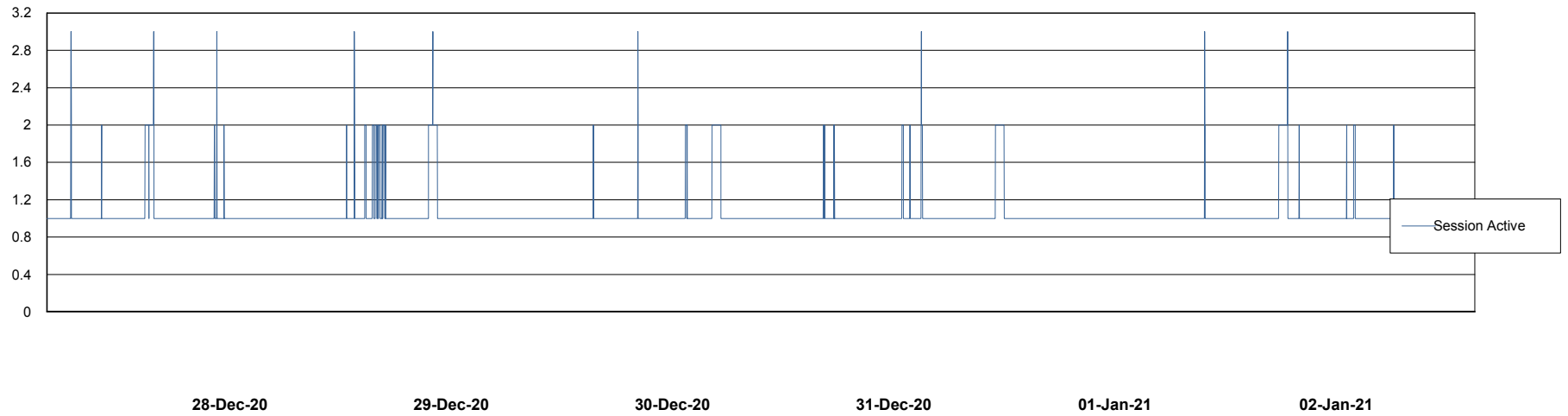
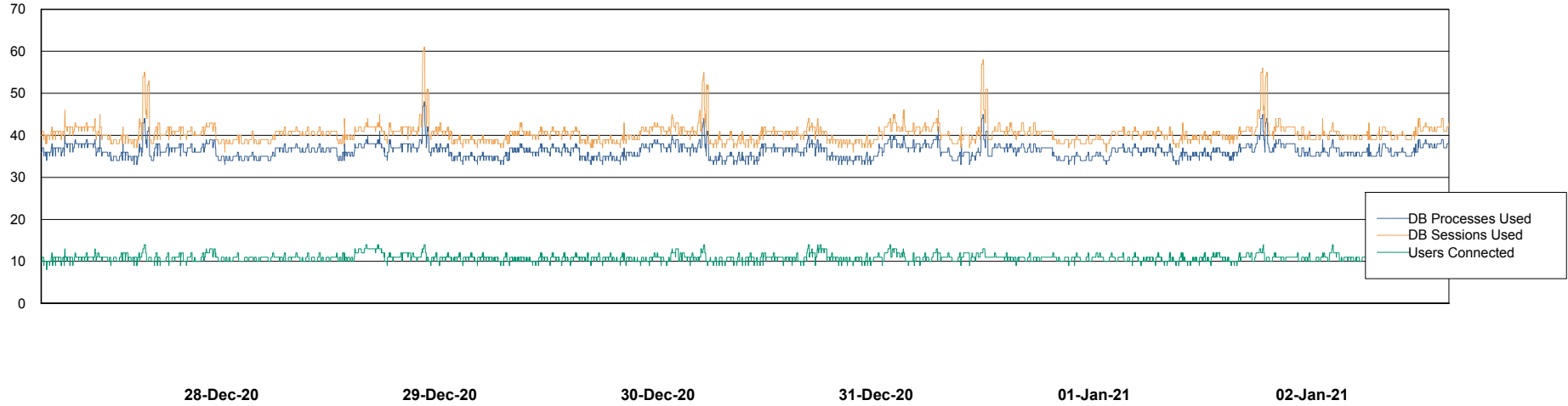
Weekly SLA Customer Report

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Database ID 57



Database Performance SPODB_BI

DB Processes Max 500
DB Sessions Max 772



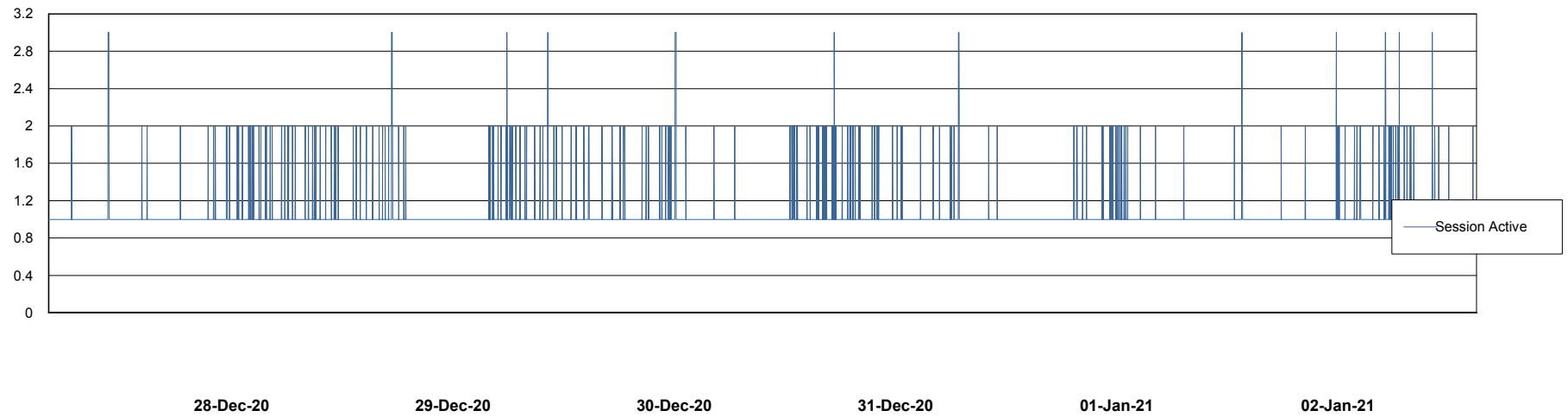
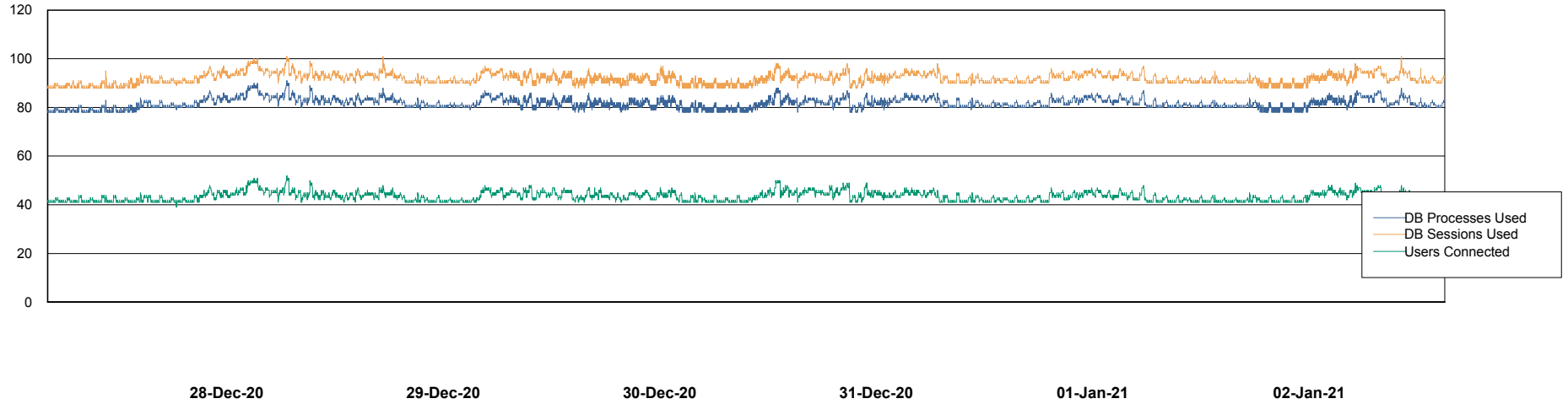
Weekly SLA Customer Report

Customer SPO_Production Silver
Database ID 57



Database Performance SPODB_Production

DB Processes Max 300
DB Sessions Max 472



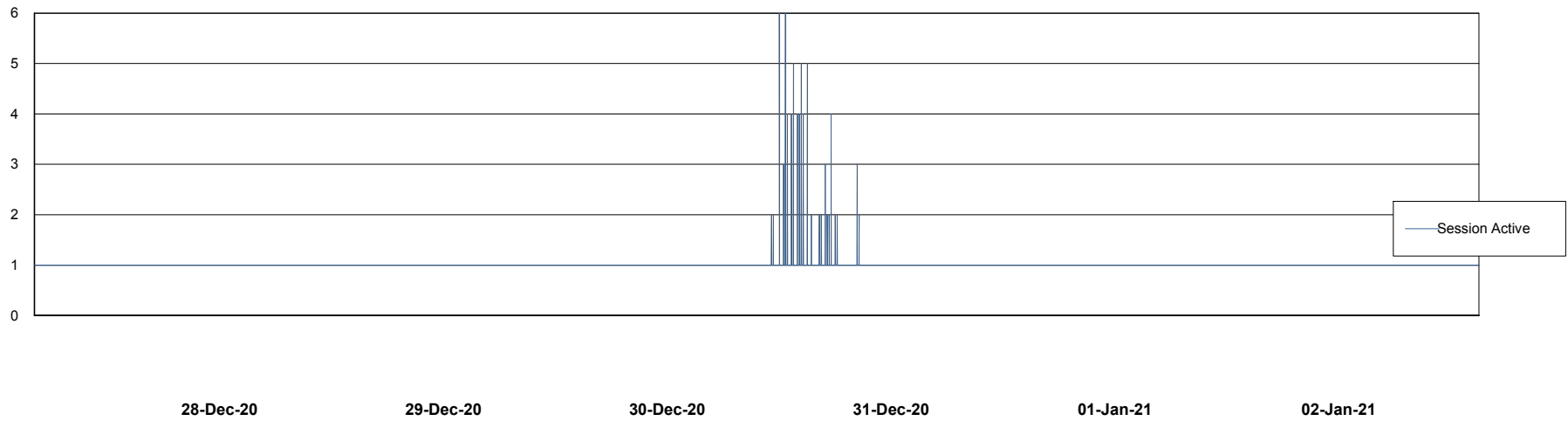
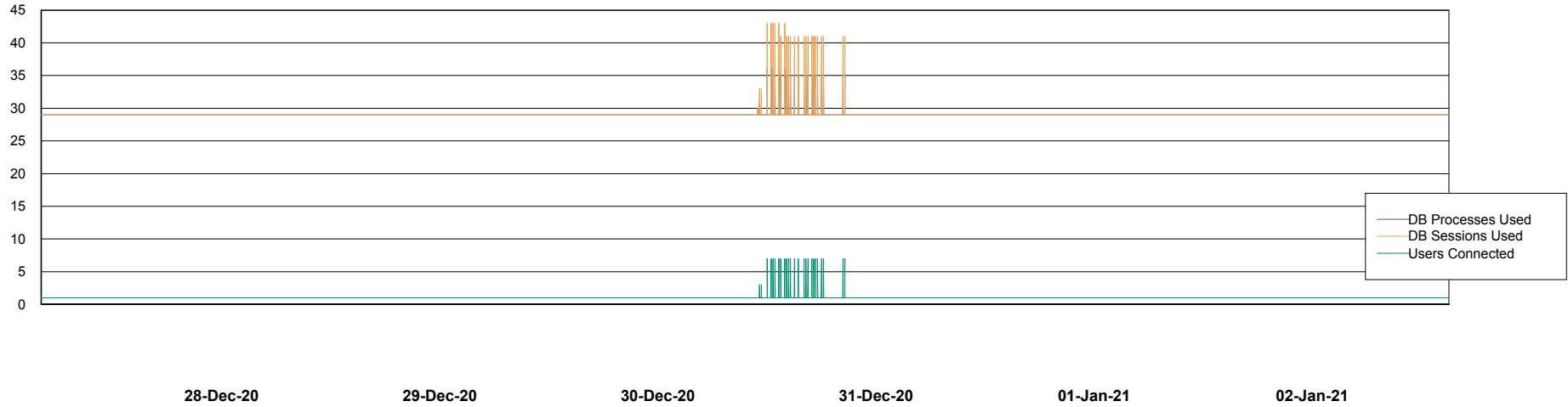
Weekly SLA Customer Report

Customer SPO_Production Silver
Database ID 57



Database Performance SPODB_Standby

DB Processes Max 300
DB Sessions Max 472



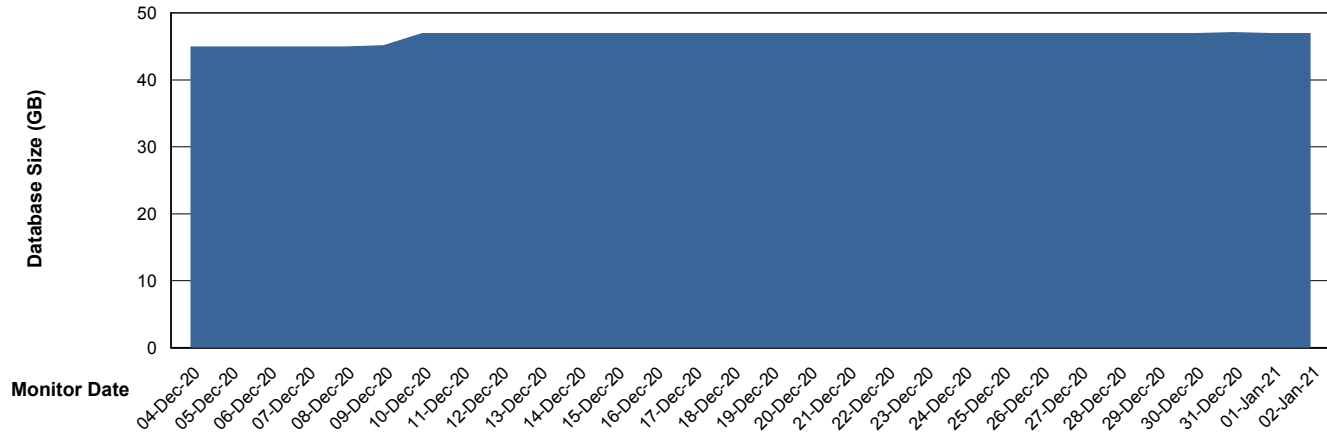
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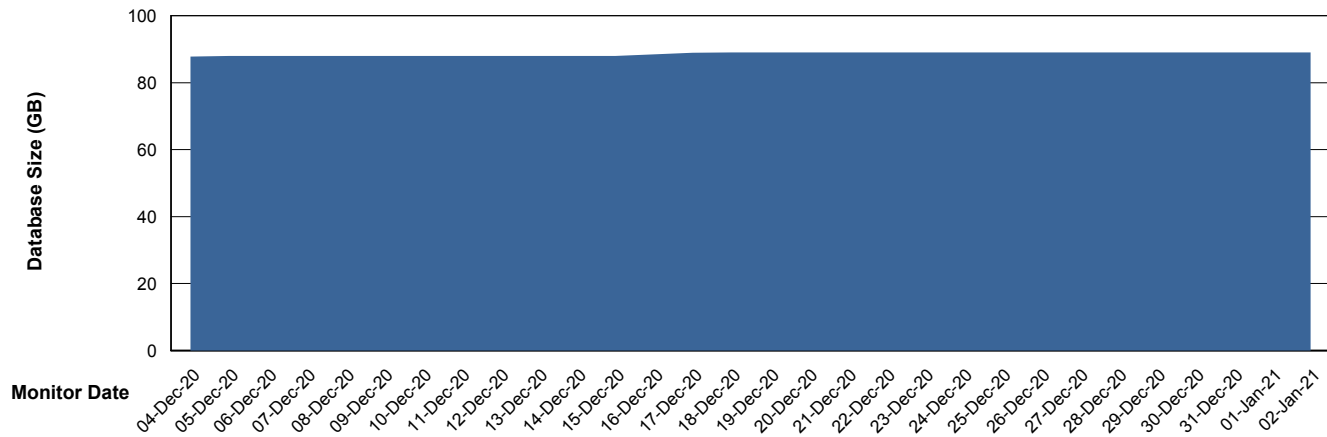
DATABASE SIZE SPODB_BI

Database growth over last month



DATABASE SIZE SPODB_Production

Database growth over last month



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Database Tablespace		SPODB_BI		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
02-Jan-21	ABSDATA	28	19	32
	INDX	32	26	19
01-Jan-21	ABSDATA	28	19	32
	INDX	32	26	19
31-Dec-20	ABSDATA	28	19	32
	INDX	32	26	19
30-Dec-20	ABSDATA	28	19	32
	INDX	32	26	19
29-Dec-20	ABSDATA	28	19	32
	INDX	32	26	19
28-Dec-20	ABSDATA	28	19	32
	INDX	32	26	19
27-Dec-20	ABSDATA	28	19	32
	INDX	32	26	19

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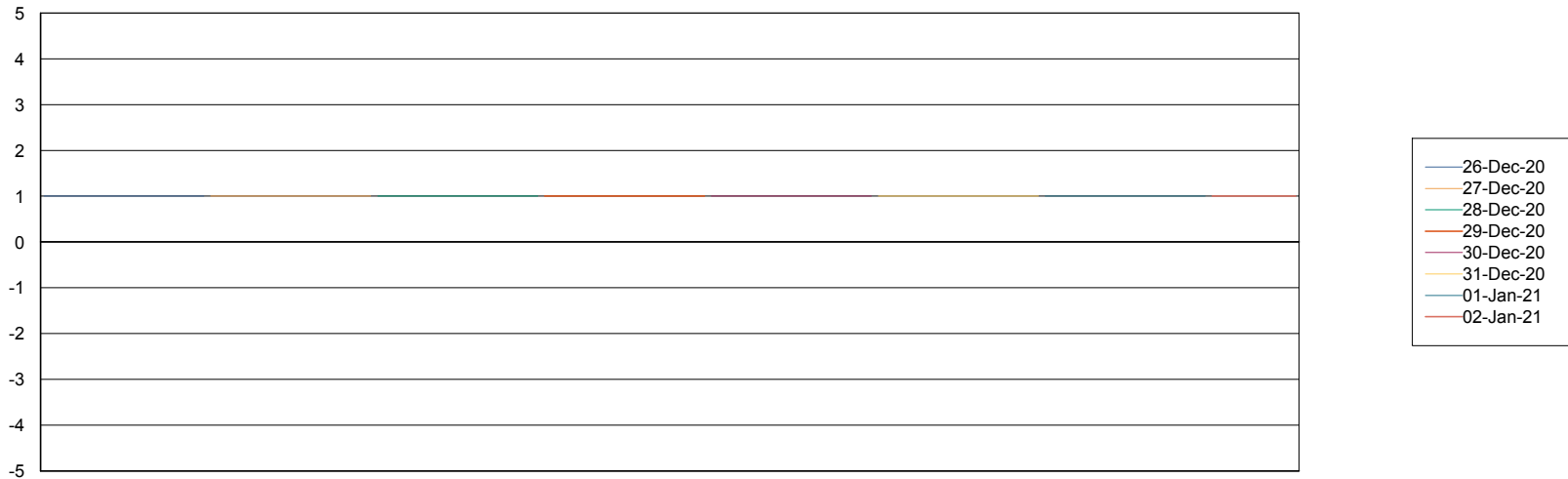


Database Tablespace SPODB_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
02-Jan-21	ABSDATA	40	34	15
	INDX	64	54	16
01-Jan-21	ABSDATA	40	34	15
	INDX	64	54	16
31-Dec-20	ABSDATA	40	34	15
	INDX	64	54	16
30-Dec-20	ABSDATA	40	34	15
	INDX	64	54	16
29-Dec-20	ABSDATA	40	34	15
	INDX	64	54	16
28-Dec-20	ABSDATA	40	34	15
	INDX	64	54	16
27-Dec-20	ABSDATA	40	34	15
	INDX	64	54	16

Standby Database Health SPO_Production Silver

Recovery lag for last 7 days



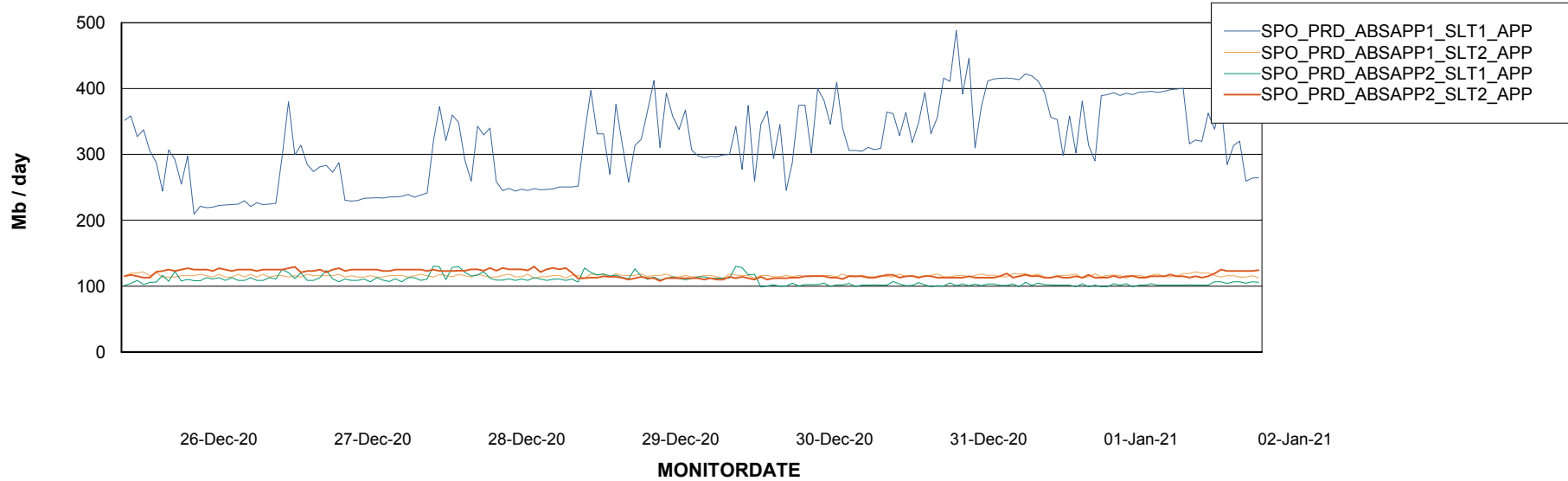
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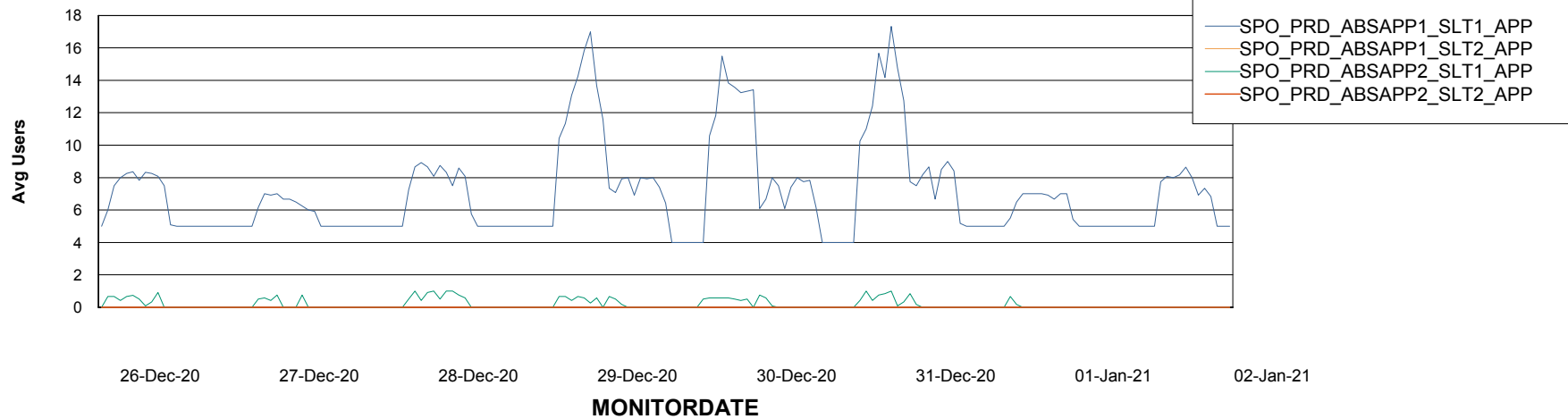


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



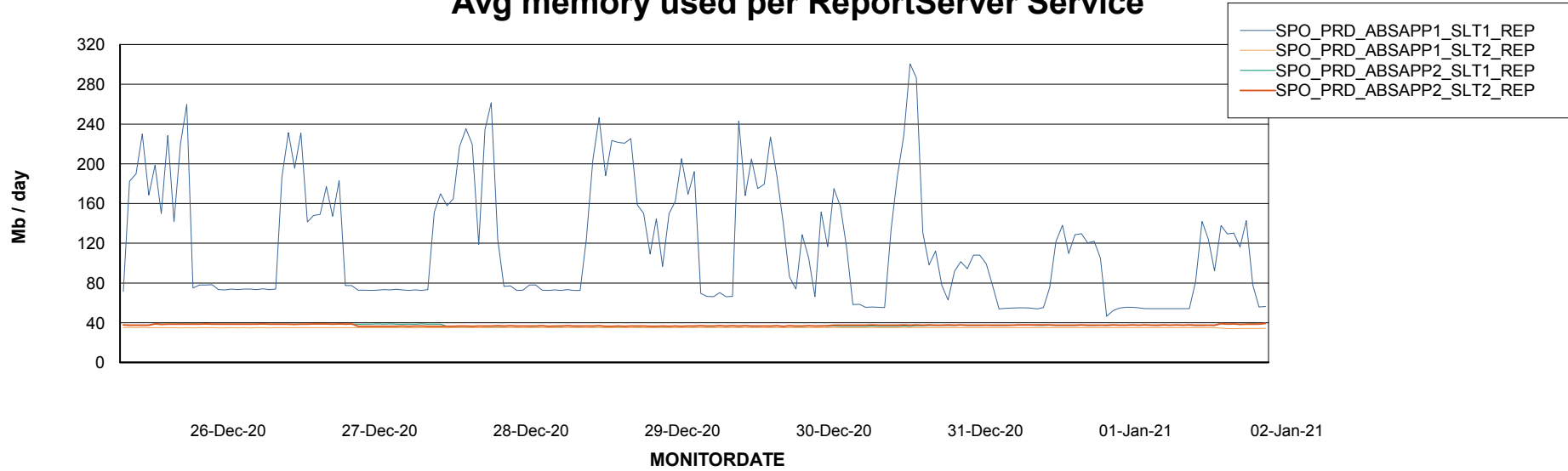
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



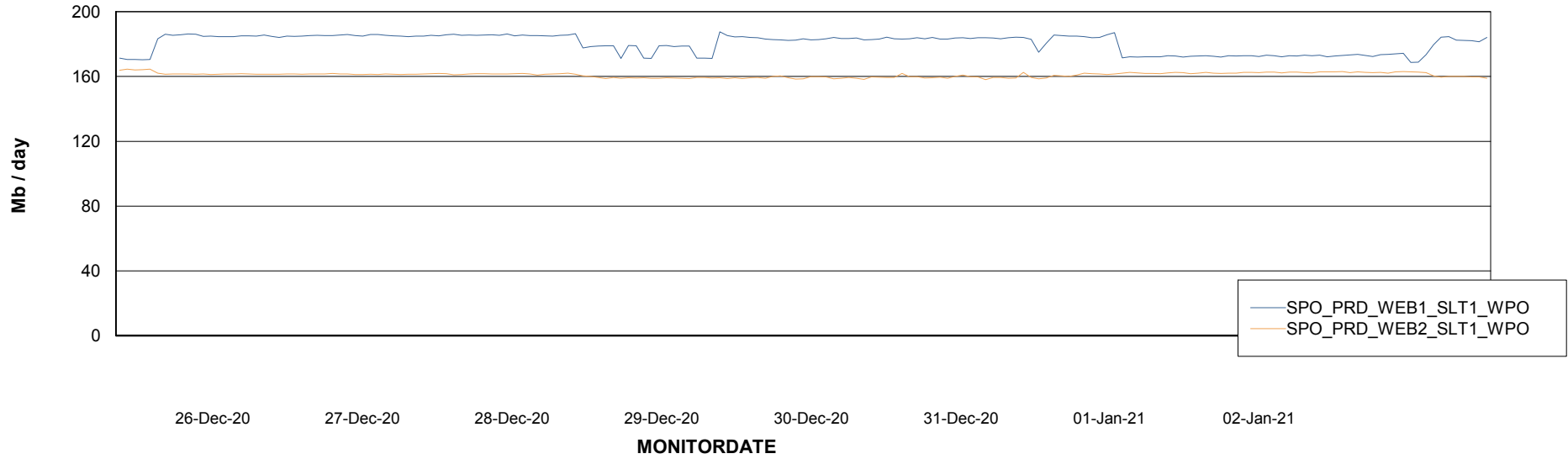
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SPO_Production Silver
Database ID 57



Disaster per ABS component

