

Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Harddisk Usage JSG_PRD_CRUSHER

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 02-Jan-21 | 70 | 79 |
| 01-Jan-21 | 70 | 0 |
| 31-Dec-20 | 70 | 79 |
| 30-Dec-20 | 70 | 79 |
| 29-Dec-20 | 70 | 79 |
| 28-Dec-20 | 70 | 79 |
| 27-Dec-20 | 70 | 79 |

Harddisk Usage JSG_PRD_CYPHER

| | Free disk space on c: (%) |
|-----------|---------------------------|
| 02-Jan-21 | 72 |
| 01-Jan-21 | 72 |
| 31-Dec-20 | 72 |
| 30-Dec-20 | 72 |
| 29-Dec-20 | 72 |
| 28-Dec-20 | 70 |
| 27-Dec-20 | 70 |

Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Harddisk Usage JSG_PRD_GUINAN

| | Free disk space on c: (%) |
|-----------|---------------------------|
| 02-Jan-21 | 74 |
| 01-Jan-21 | 74 |
| 31-Dec-20 | 74 |
| 30-Dec-20 | 74 |
| 29-Dec-20 | 74 |
| 28-Dec-20 | 74 |
| 27-Dec-20 | 73 |

Harddisk Usage JSG_PRD_LAFORGE

| | Free disk space on c: (%) |
|-----------|---------------------------|
| 02-Jan-21 | 54 |
| 01-Jan-21 | 54 |
| 31-Dec-20 | 54 |
| 30-Dec-20 | 54 |
| 29-Dec-20 | 54 |
| 28-Dec-20 | 54 |
| 27-Dec-20 | 54 |

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Harddisk Usage JSG_PRD_PICARD

| | Free disk space on c: (%) | Free disk space on d: (%) |
|-----------|---------------------------|---------------------------|
| 02-Jan-21 | 49 | 74 |
| 01-Jan-21 | 49 | 74 |
| 31-Dec-20 | 49 | 74 |
| 30-Dec-20 | 49 | 74 |
| 29-Dec-20 | 48 | 74 |
| 28-Dec-20 | 48 | 74 |
| 27-Dec-20 | 47 | 74 |

Harddisk Usage JSG_PRD_RIKER

| | Free disk space on c: (%) | Free disk space on d: (%) |
|-----------|---------------------------|---------------------------|
| 02-Jan-21 | 47 | 46 |
| 01-Jan-21 | 47 | 46 |
| 31-Dec-20 | 48 | 47 |
| 30-Dec-20 | 48 | 47 |
| 29-Dec-20 | 49 | 47 |
| 28-Dec-20 | 50 | 47 |
| 27-Dec-20 | 50 | 47 |

Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Harddisk Usage JSG_PRD_TROI

| | Free disk space on c: (%) |
|-----------|---------------------------|
| 02-Jan-21 | 62 |
| 01-Jan-21 | 62 |
| 31-Dec-20 | 62 |
| 30-Dec-20 | 62 |
| 29-Dec-20 | 62 |
| 28-Dec-20 | 62 |
| 27-Dec-20 | 62 |

Harddisk Usage JSG_PRD_WORF

| | Free disk space on c: (%) |
|-----------|---------------------------|
| 02-Jan-21 | 59 |
| 01-Jan-21 | 59 |
| 31-Dec-20 | 59 |
| 30-Dec-20 | 59 |
| 29-Dec-20 | 59 |
| 28-Dec-20 | 59 |
| 27-Dec-20 | 59 |

Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Harddisk Usage JSG_PRD_YAR

| | Free disk space on c: (%) | Free disk space on d: (%) |
|-----------|---------------------------|---------------------------|
| 02-Jan-21 | 63 | 83 |
| 01-Jan-21 | 63 | 83 |
| 31-Dec-20 | 63 | 83 |
| 30-Dec-20 | 63 | 83 |
| 29-Dec-20 | 63 | 83 |
| 28-Dec-20 | 63 | 83 |
| 27-Dec-20 | 63 | 83 |

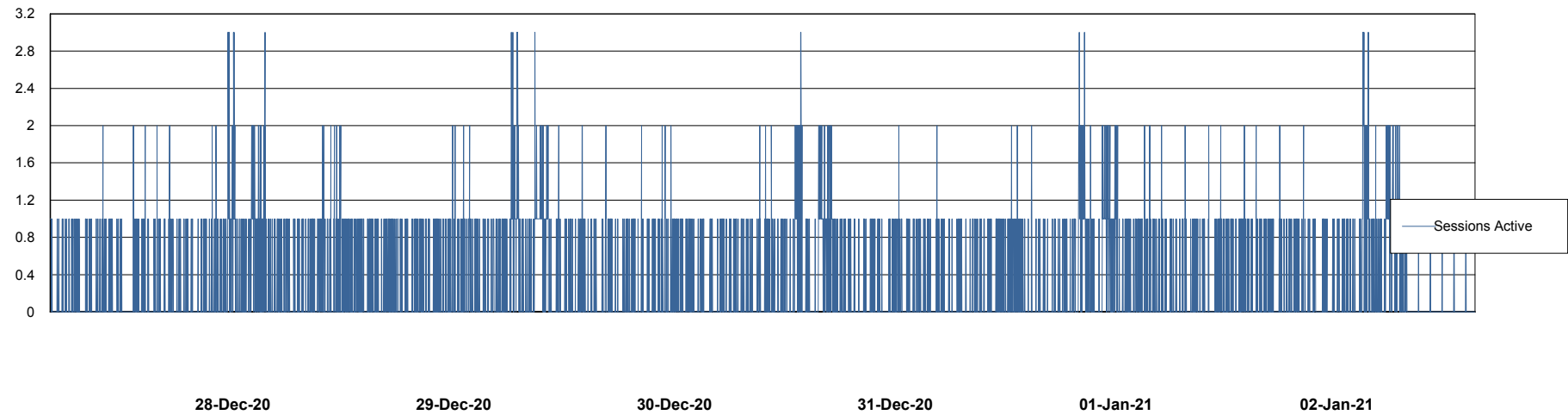
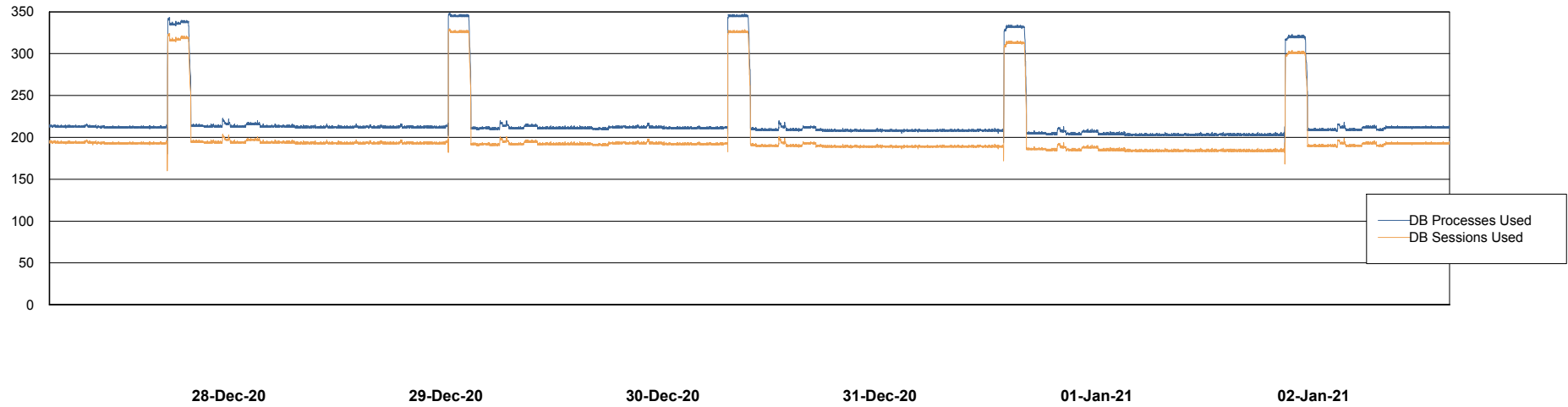
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Database ID 102



Database Performance JSG_PRD_PICARD_DB

DB Processes Max 1,000



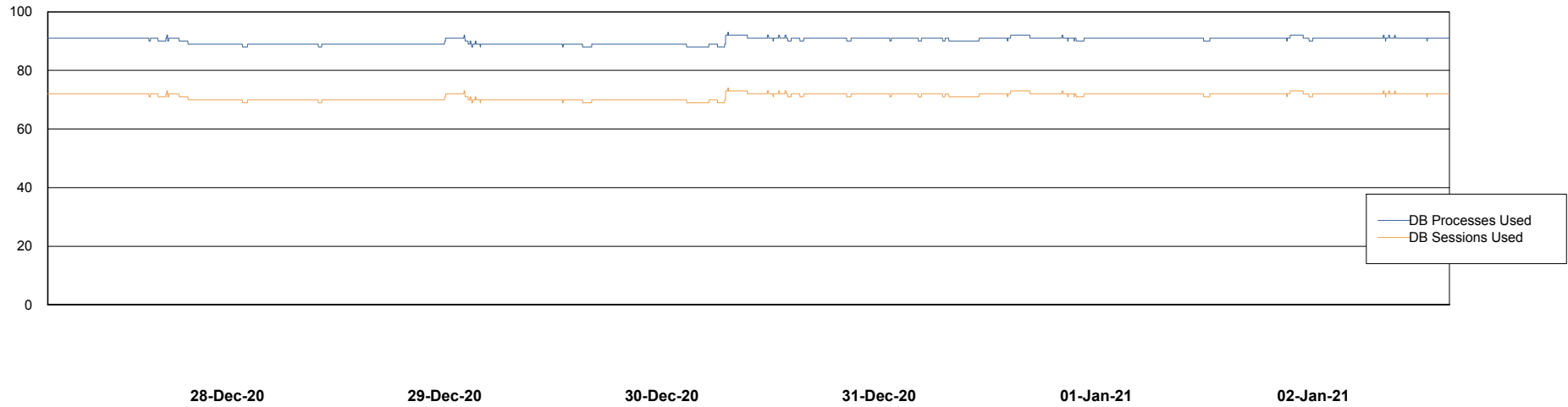
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Database ID 102



Database Performance JSG_PRD_RIKER_DB

DB Processes Max 1,000



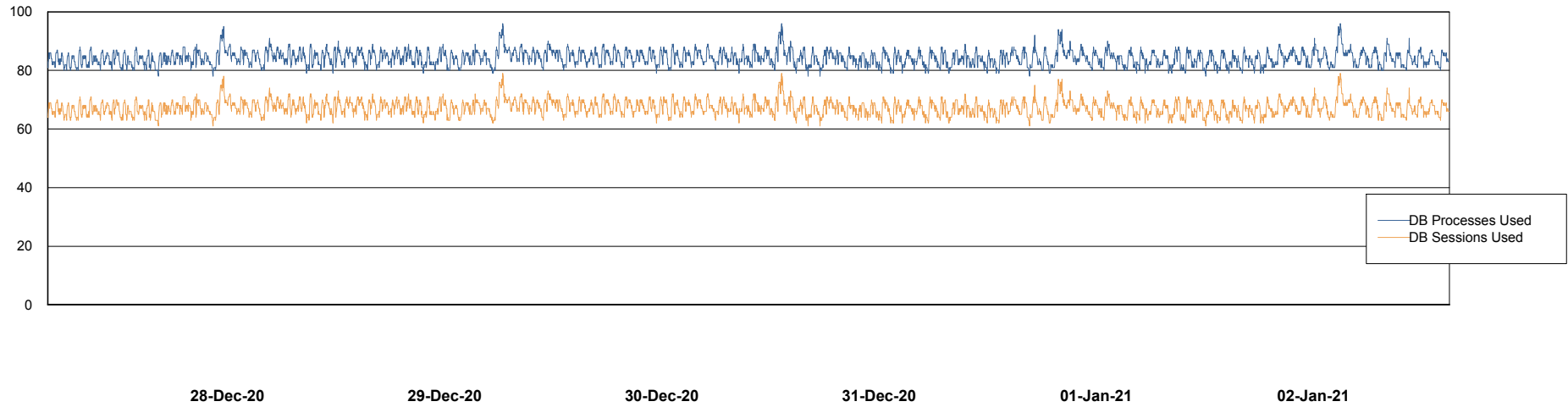
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Database ID 102



Database Performance JSG_PRD_YAR

DB Processes Max 1,000



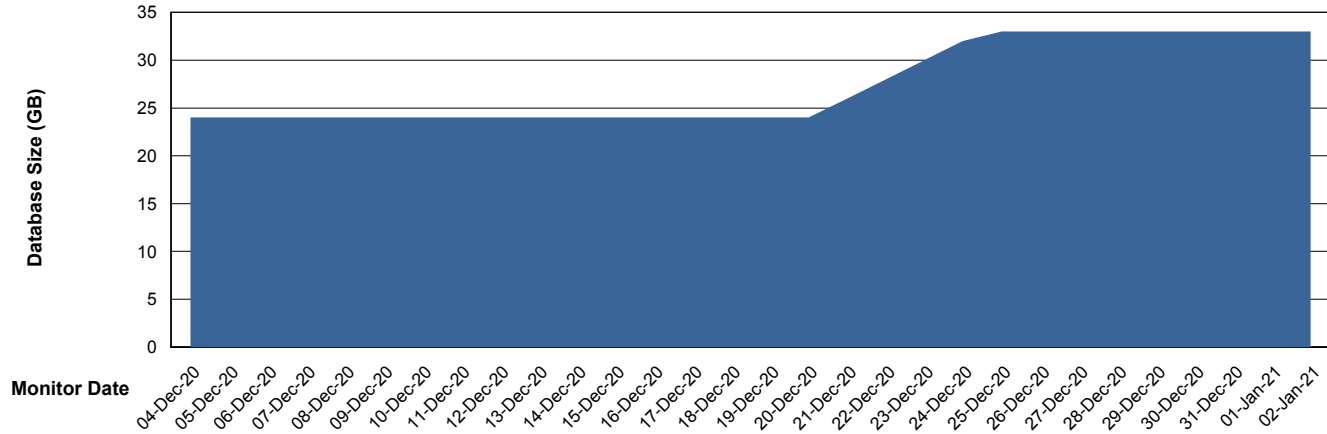
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Customer JSG_Production
Database ID 102



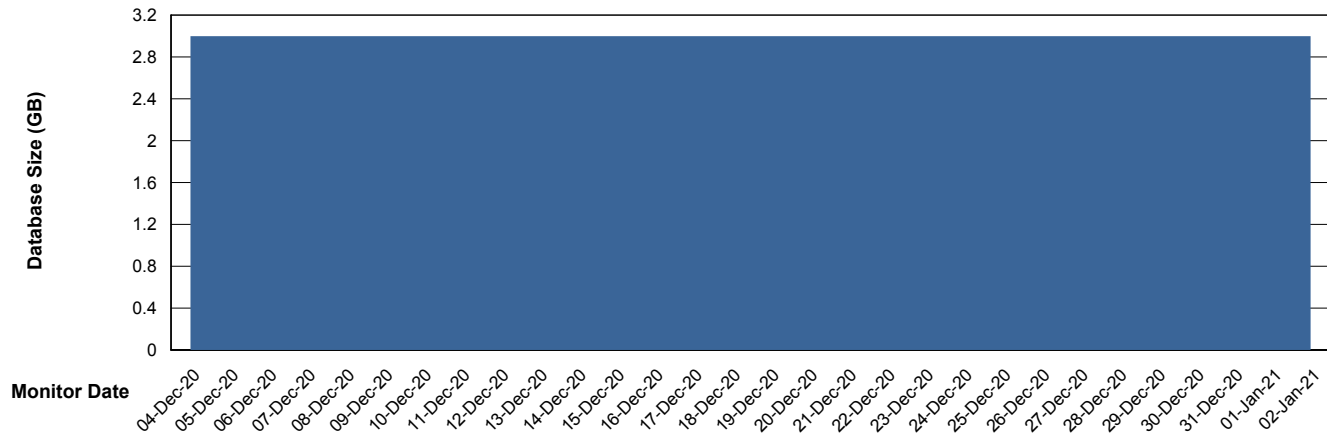
DATABASE SIZE JSG_PRD_PICARD_DB

Database growth over last month



DATABASE SIZE JSG_PRD_YAR

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Database Tablespace JSG_PRD_PICARD_DB

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 02-Jan-21 | ABSDATA | 40 | 2 | 95 |
| | INDX | 40 | 0 | 100 |
| 01-Jan-21 | ABSDATA | 40 | 2 | 95 |
| | INDX | 40 | 0 | 100 |
| 31-Dec-20 | ABSDATA | 40 | 2 | 95 |
| | INDX | 40 | 0 | 100 |
| 30-Dec-20 | ABSDATA | 40 | 2 | 95 |
| | INDX | 40 | 0 | 100 |
| 29-Dec-20 | ABSDATA | 40 | 2 | 95 |
| | INDX | 40 | 0 | 100 |
| 28-Dec-20 | ABSDATA | 40 | 2 | 95 |
| | INDX | 40 | 0 | 100 |
| 27-Dec-20 | ABSDATA | 40 | 2 | 95 |
| | INDX | 40 | 0 | 100 |

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Database Tablespace JSG_PRD_YAR

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 02-Jan-21 | ABSDATA | 40 | 1 | 98 |
| | INDX | 40 | 0 | 99 |
| 01-Jan-21 | ABSDATA | 40 | 1 | 98 |
| | INDX | 40 | 0 | 99 |
| 31-Dec-20 | ABSDATA | 40 | 1 | 98 |
| | INDX | 40 | 0 | 99 |
| 30-Dec-20 | ABSDATA | 40 | 1 | 98 |
| | INDX | 40 | 0 | 99 |
| 29-Dec-20 | ABSDATA | 40 | 1 | 98 |
| | INDX | 40 | 0 | 99 |
| 28-Dec-20 | ABSDATA | 40 | 1 | 98 |
| | INDX | 40 | 0 | 99 |
| 27-Dec-20 | ABSDATA | 40 | 1 | 98 |
| | INDX | 40 | 0 | 99 |

BI Status and last ETL error for JSG_PRD_YAR

| | Mon 28/12/2020 | Tue 29/12/2020 | Wed 30/12/2020 | Thu 31/12/2020 | Fri 1/1/2021 | Sat 2/1/2021 |
|-------------------------------------|----------------|----------------|----------------|----------------|--------------|--------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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| BI last ETL error for | JSG_PRD_YAR |
|-----------------------|-------------|
| Fri, 1-01-2021 | None |
| Sun, 27-12-2020 | None |
| Mon, 28-12-2020 | None |
| Sat, 2-01-2021 | None |
| Fri, 1-01-2021 | None |
| Mon, 28-12-2020 | None |
| Wed, 30-12-2020 | None |
| Sat, 2-01-2021 | None |
| Sun, 27-12-2020 | None |
| Thu, 31-12-2020 | None |
| Tue, 29-12-2020 | None |
| Wed, 30-12-2020 | None |
| Thu, 31-12-2020 | None |
| Tue, 29-12-2020 | None |

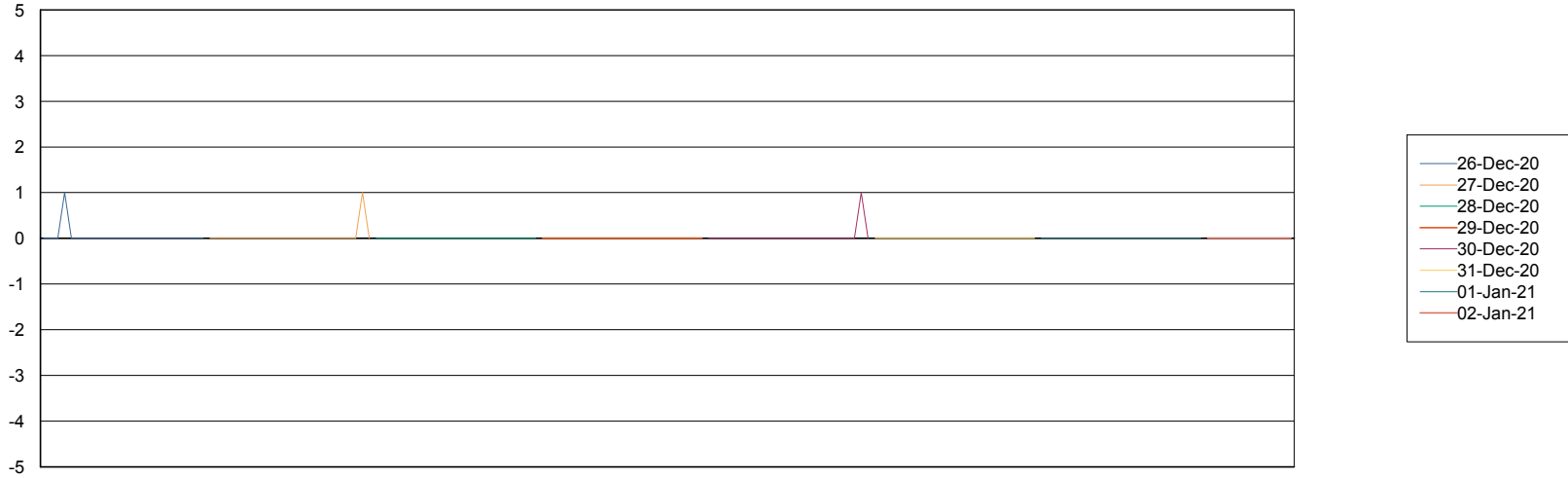
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Standby Database Health JSG_Production

Recovery lag for last 7 days



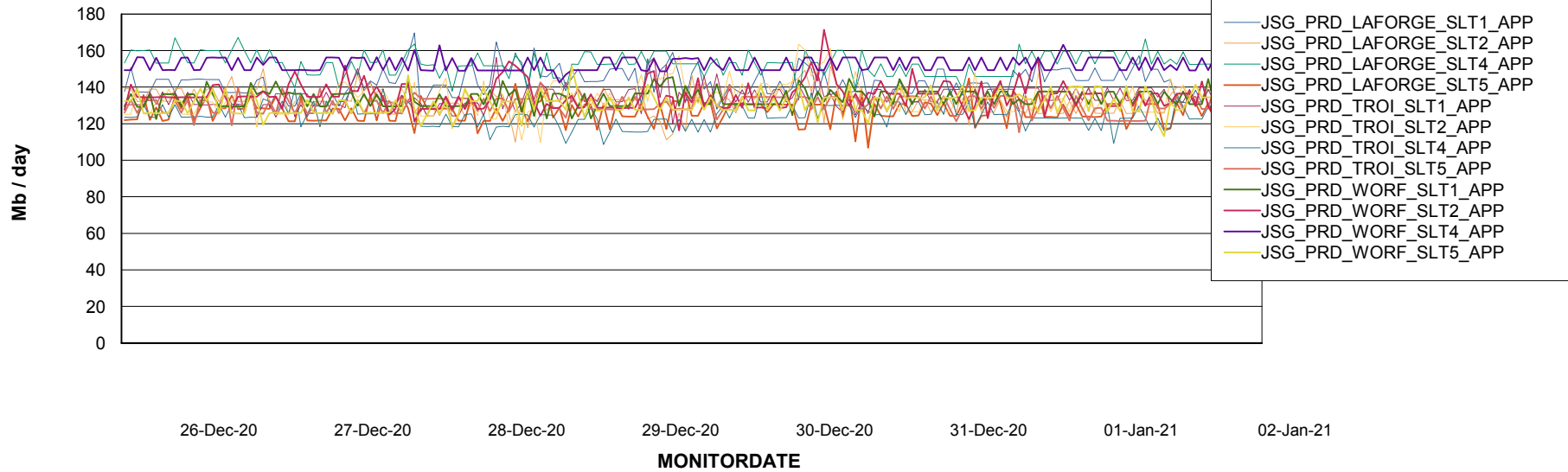
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Database ID 102

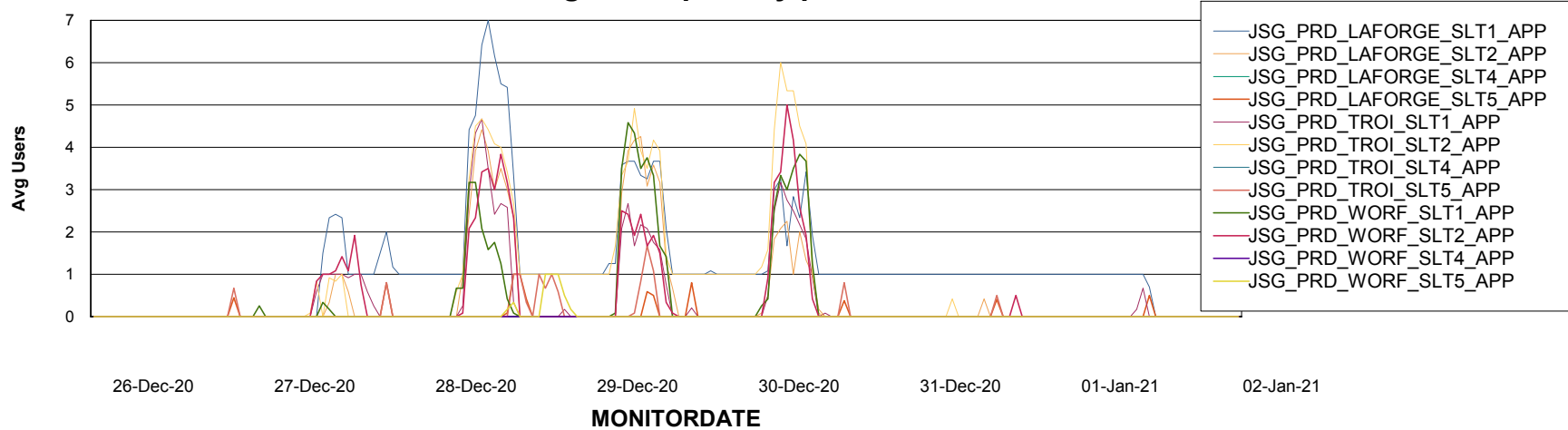


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



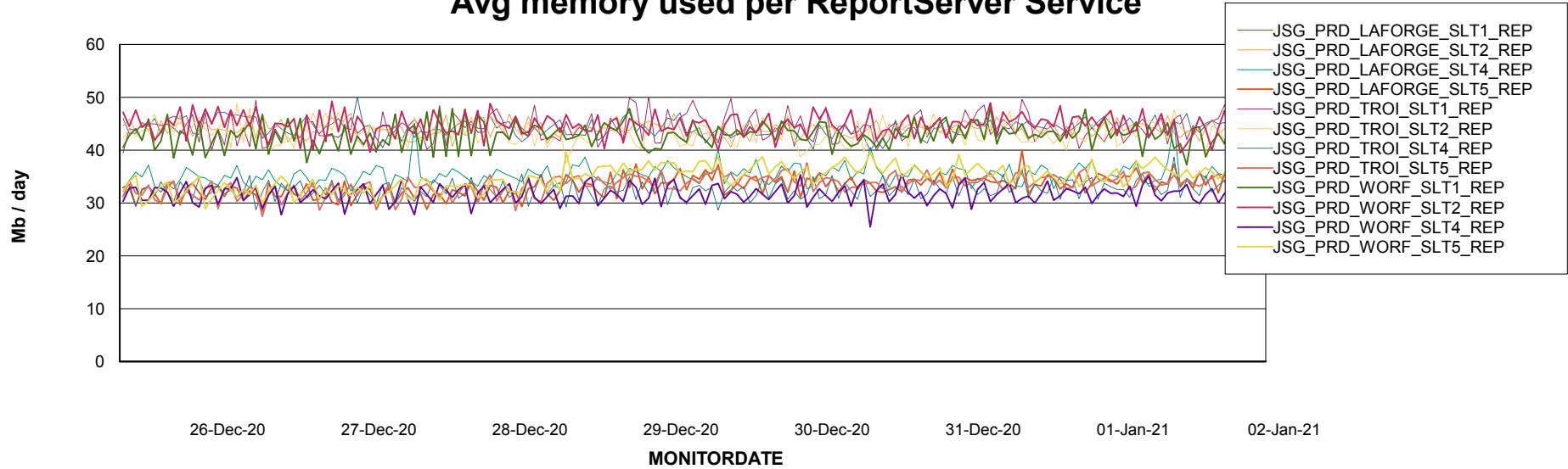
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



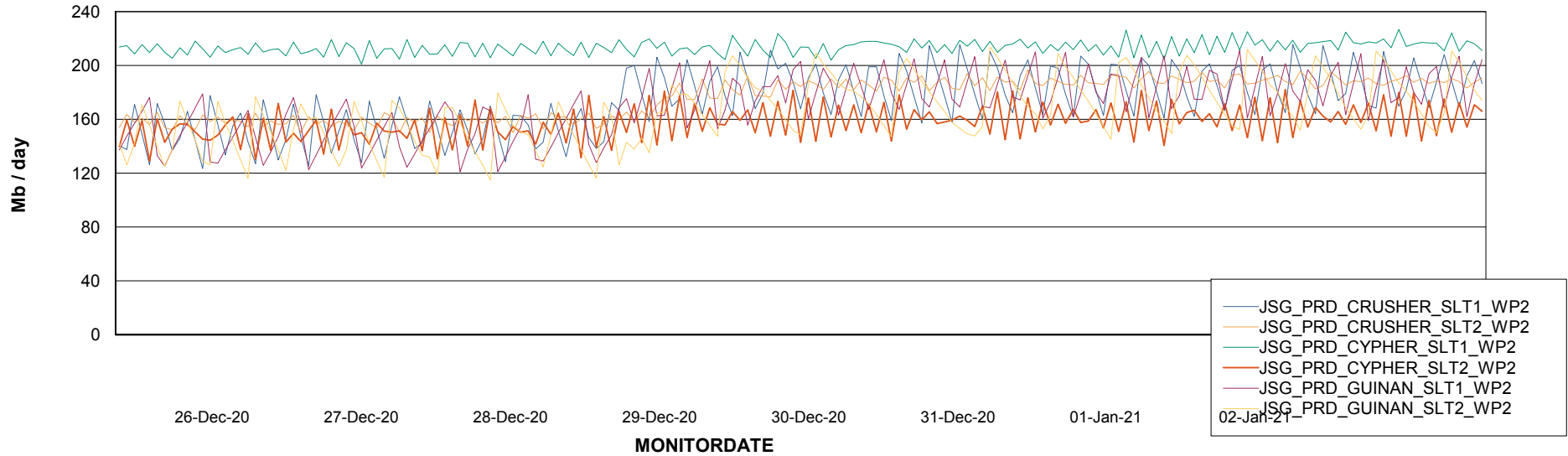
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Disaster per ABS component

