

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 02-Jan-21 | 27 | 1 | 1 | 46 | 97 | 5 | 0 | 25 | 443 | 316 |
| 01-Jan-21 | 27 | 1 | 1 | 46 | 97 | 5 | 0 | 24 | 443 | 318 |
| 31-Dec-20 | 27 | 1 | 1 | 46 | 97 | 5 | 0 | 24 | 443 | 318 |
| 30-Dec-20 | 27 | 1 | 1 | 47 | 97 | 5 | 0 | 25 | 443 | 317 |
| 29-Dec-20 | 27 | 1 | 1 | 47 | 97 | 5 | 0 | 25 | 443 | 317 |
| 28-Dec-20 | 27 | 1 | 1 | 47 | 97 | 5 | 0 | 25 | 443 | 316 |
| 27-Dec-20 | 27 | 1 | 1 | 48 | 97 | 5 | 0 | 25 | 443 | 315 |

Harddisk Usage BGG_PRD_DB1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 02-Jan-21 | 34 | 1 | 1 | 63 | 96 | 1 | 0 | 42 | 10 | 5 |
| 01-Jan-21 | 34 | 1 | 1 | 63 | 96 | 1 | 0 | 42 | 10 | 5 |
| 31-Dec-20 | 34 | 1 | 1 | 64 | 96 | 1 | 0 | 42 | 10 | 5 |
| 30-Dec-20 | 34 | 1 | 1 | 64 | 96 | 1 | 0 | 42 | 10 | 5 |
| 29-Dec-20 | 34 | 1 | 1 | 65 | 96 | 1 | 0 | 42 | 10 | 5 |
| 28-Dec-20 | 34 | 1 | 1 | 66 | 96 | 1 | 0 | 42 | 10 | 5 |
| 27-Dec-20 | 34 | 1 | 1 | 66 | 96 | 1 | 0 | 42 | 10 | 5 |

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Harddisk Usage BGG_PRD_SRV1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 02-Jan-21 | 24 | 1 | 1 | 71 | 100 | 1 | 0 | 52 | 20 | 9 |
| 01-Jan-21 | 24 | 1 | 1 | 71 | 100 | 1 | 0 | 52 | 20 | 9 |
| 31-Dec-20 | 24 | 1 | 1 | 71 | 100 | 1 | 0 | 52 | 20 | 9 |
| 30-Dec-20 | 24 | 1 | 1 | 72 | 100 | 1 | 0 | 52 | 20 | 9 |
| 29-Dec-20 | 24 | 1 | 1 | 72 | 100 | 1 | 0 | 52 | 20 | 9 |
| 28-Dec-20 | 24 | 1 | 1 | 72 | 100 | 1 | 0 | 52 | 20 | 9 |
| 27-Dec-20 | 24 | 1 | 1 | 72 | 100 | 1 | 0 | 52 | 20 | 9 |

Harddisk Usage BGG_PRD_SRV2

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 02-Jan-21 | 29 | 1 | 1 | 75 | 100 | 1 | 0 | 42 | 10 | 5 |
| 01-Jan-21 | 29 | 1 | 1 | 75 | 100 | 1 | 0 | 42 | 10 | 5 |
| 31-Dec-20 | 29 | 1 | 1 | 75 | 100 | 1 | 0 | 42 | 10 | 5 |
| 30-Dec-20 | 29 | 1 | 1 | 75 | 100 | 1 | 0 | 42 | 10 | 5 |
| 29-Dec-20 | 29 | 1 | 1 | 76 | 100 | 1 | 0 | 42 | 10 | 5 |
| 28-Dec-20 | 29 | 1 | 1 | 76 | 100 | 1 | 0 | 42 | 10 | 5 |
| 27-Dec-20 | 29 | 1 | 1 | 76 | 100 | 1 | 0 | 42 | 10 | 5 |

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Harddisk Usage BGG_PRD_SRV3

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 02-Jan-21 | 28 | 1 | 1 | 88 | 100 | 1 | 0 | 71 | 10 | 3 |
| 01-Jan-21 | 28 | 1 | 1 | 88 | 100 | 1 | 0 | 71 | 10 | 3 |
| 31-Dec-20 | 28 | 1 | 1 | 88 | 100 | 1 | 0 | 71 | 10 | 3 |
| 30-Dec-20 | 28 | 1 | 1 | 88 | 100 | 1 | 0 | 71 | 10 | 3 |
| 29-Dec-20 | 28 | 1 | 1 | 88 | 100 | 1 | 0 | 71 | 10 | 3 |
| 28-Dec-20 | 28 | 1 | 1 | 88 | 100 | 1 | 0 | 71 | 10 | 3 |
| 27-Dec-20 | 28 | 1 | 1 | 89 | 100 | 1 | 0 | 71 | 10 | 3 |

Harddisk Usage BGG_PRD_SRV4

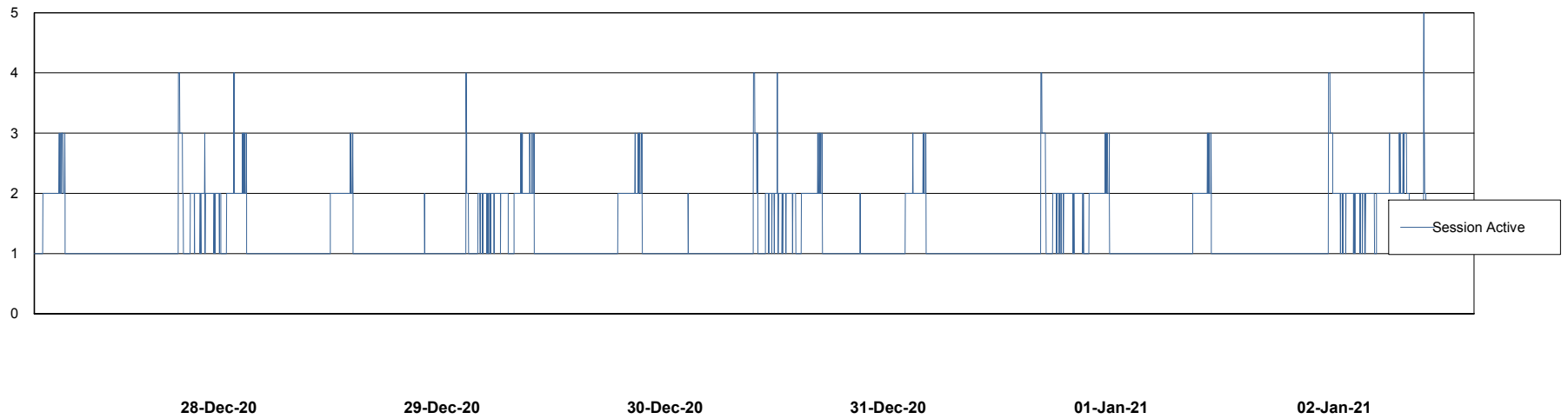
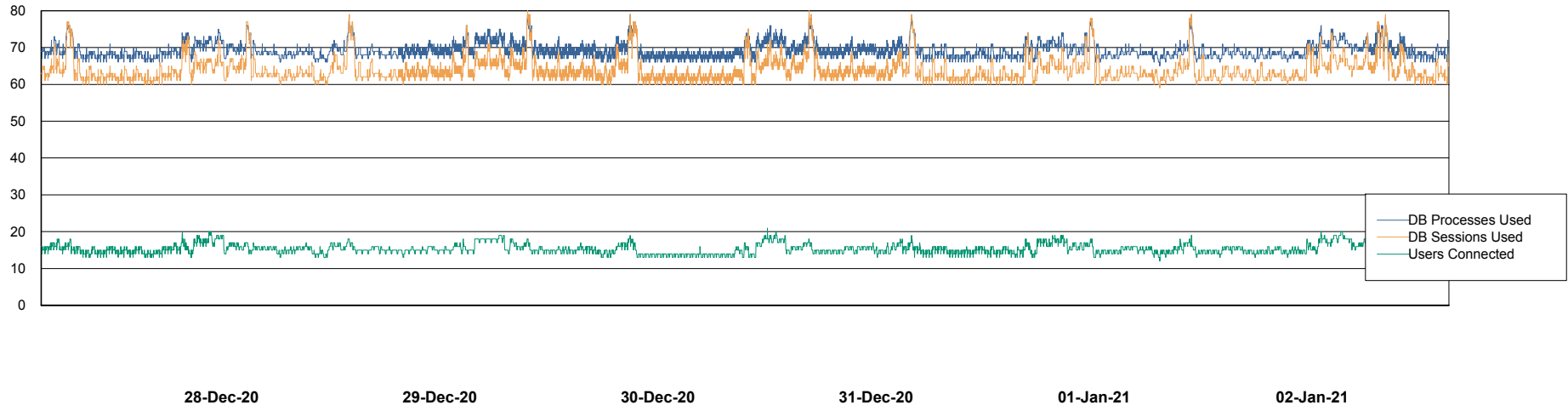
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 02-Jan-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 01-Jan-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 31-Dec-20 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 30-Dec-20 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 29-Dec-20 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 28-Dec-20 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 27-Dec-20 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |

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Database Performance BGGDB_BI

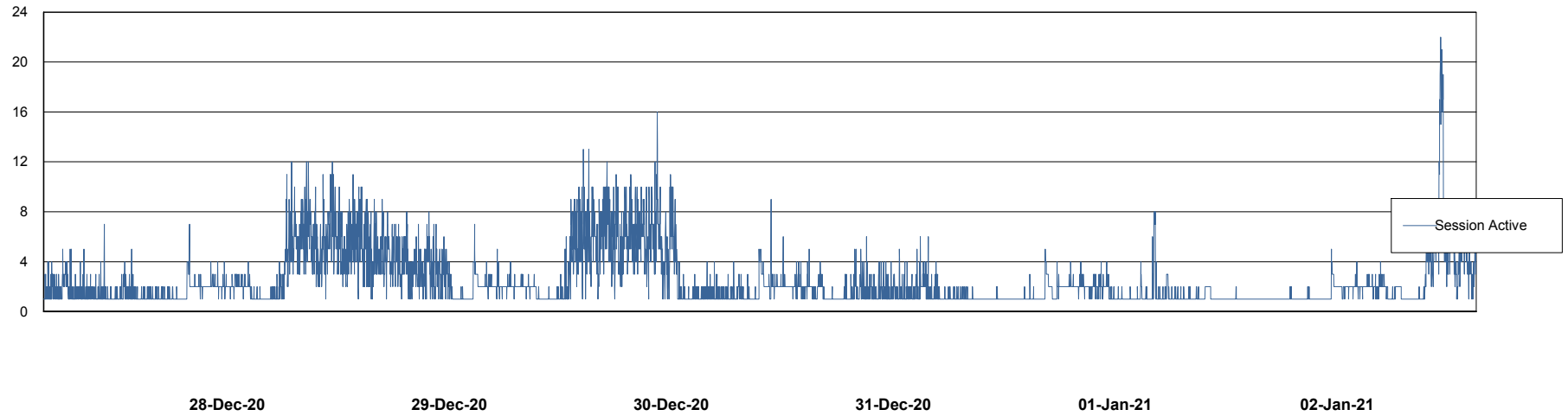
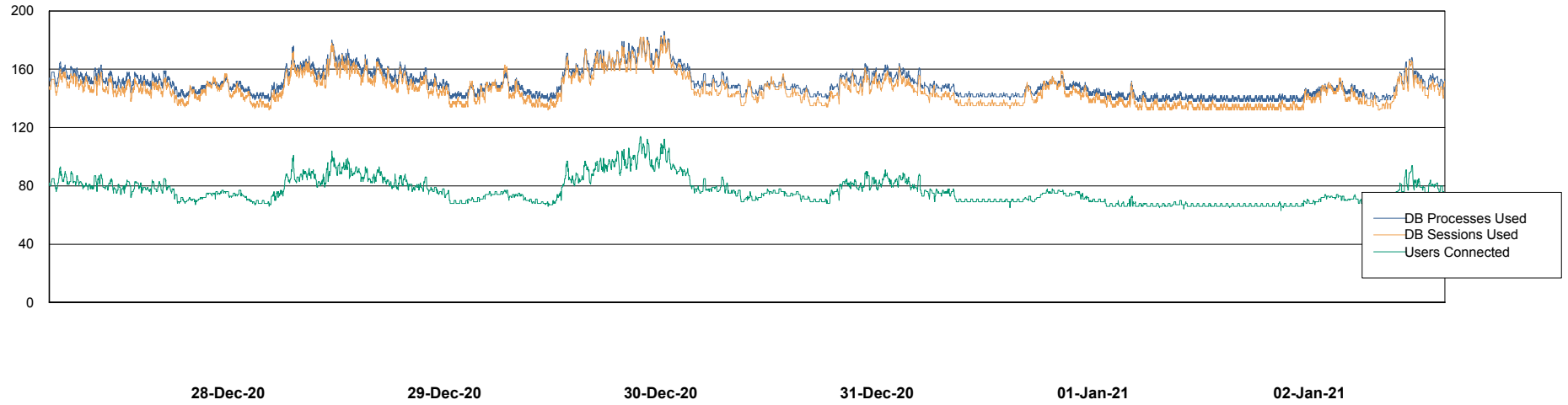


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Database ID 58



Database Performance BGGDB_Production

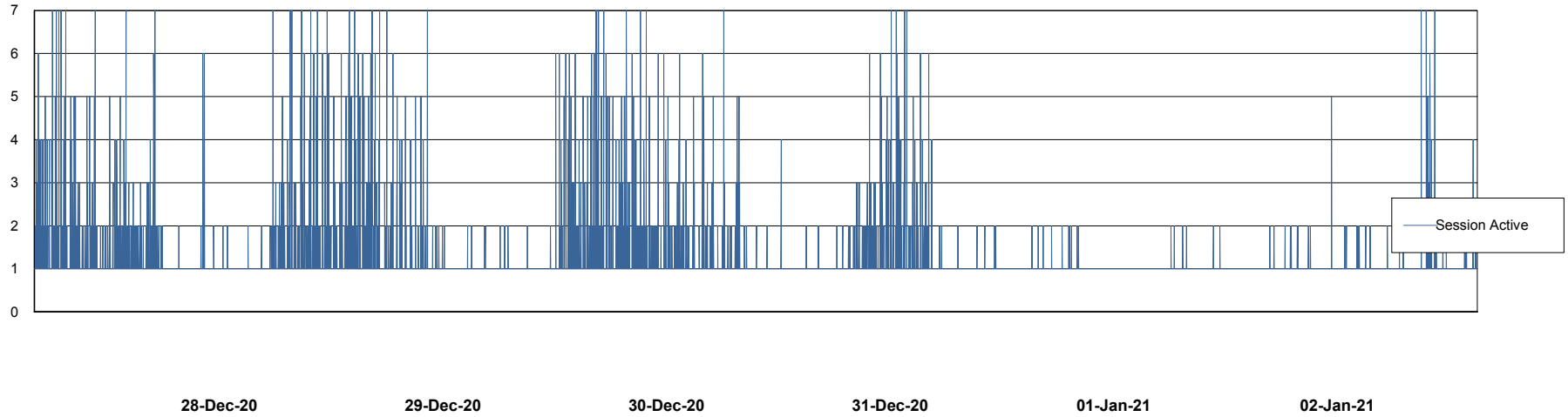
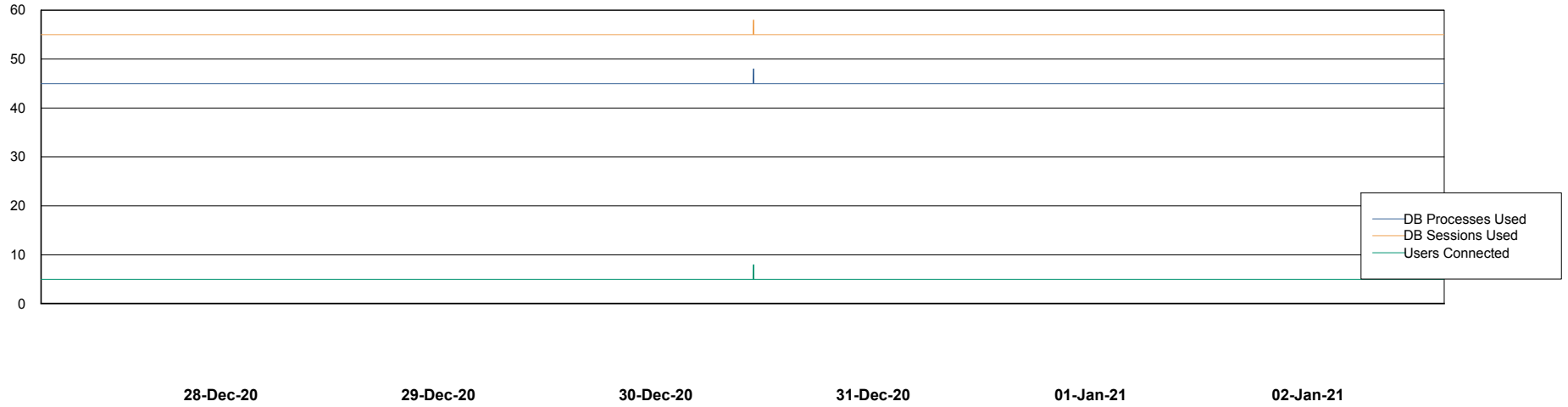


Weekly SLA Customer Report

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Database Performance BGGDB_Standby



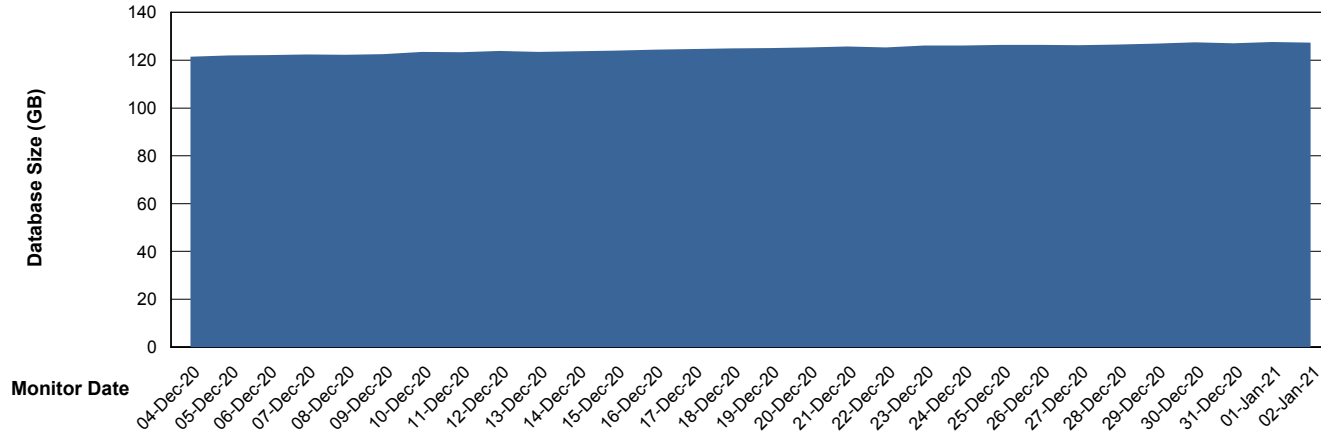
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



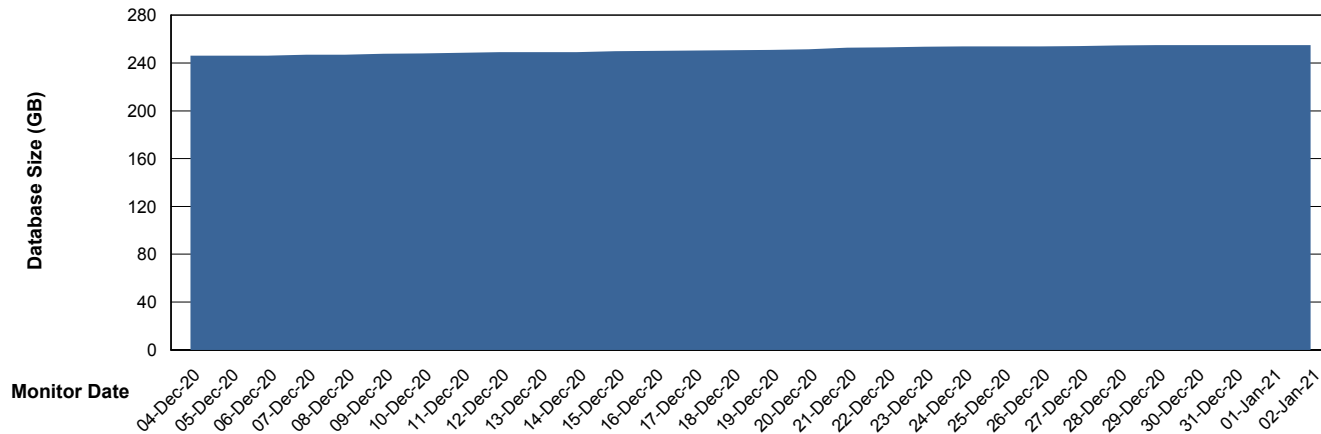
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



| Database Tablespace | | BGGDB_BI | | |
|---------------------|-----------------|---------------|---------------|-----------------|
| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
| 02-Jan-21 | ABSDATA | 74 | 60 | 19 |
| | INDX | 80 | 65 | 19 |
| 01-Jan-21 | ABSDATA | 74 | 60 | 19 |
| | INDX | 80 | 65 | 19 |
| 31-Dec-20 | ABSDATA | 74 | 60 | 19 |
| | INDX | 80 | 65 | 19 |
| 30-Dec-20 | ABSDATA | 74 | 60 | 19 |
| | INDX | 80 | 65 | 19 |
| 29-Dec-20 | ABSDATA | 74 | 60 | 19 |
| | INDX | 80 | 65 | 19 |
| 28-Dec-20 | ABSDATA | 74 | 60 | 19 |
| | INDX | 80 | 65 | 19 |
| 27-Dec-20 | ABSDATA | 74 | 59 | 20 |
| | INDX | 80 | 65 | 19 |

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Database Tablespace BGGDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 02-Jan-21 | ABSDATA | 287 | 233 | 19 |
| | INDX | 22 | 18 | 18 |
| 01-Jan-21 | ABSDATA | 287 | 233 | 19 |
| | INDX | 22 | 18 | 18 |
| 31-Dec-20 | ABSDATA | 287 | 233 | 19 |
| | INDX | 22 | 18 | 18 |
| 30-Dec-20 | ABSDATA | 287 | 233 | 19 |
| | INDX | 22 | 18 | 18 |
| 29-Dec-20 | ABSDATA | 287 | 232 | 19 |
| | INDX | 22 | 18 | 18 |
| 28-Dec-20 | ABSDATA | 287 | 232 | 19 |
| | INDX | 22 | 18 | 18 |
| 27-Dec-20 | ABSDATA | 287 | 232 | 19 |
| | INDX | 22 | 18 | 18 |

BI Status and last ETL error for BGGDB_BI

| | Sun 27/12/2020 | Mon 28/12/2020 | Tue 29/12/2020 | Wed 30/12/2020 | Thu 31/12/2020 | Fri 1/1/2021 | Sat 2/1/2021 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|--------------|--------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK | OK |

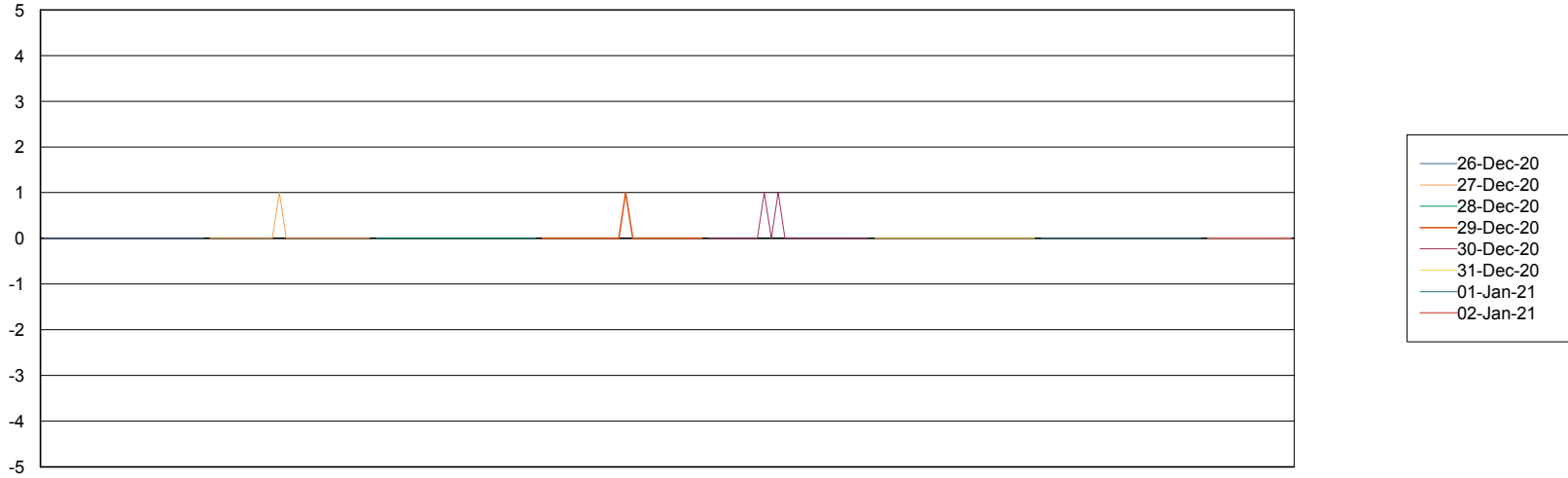
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Standby Database Health BGG_Production

Recovery lag for last 7 days



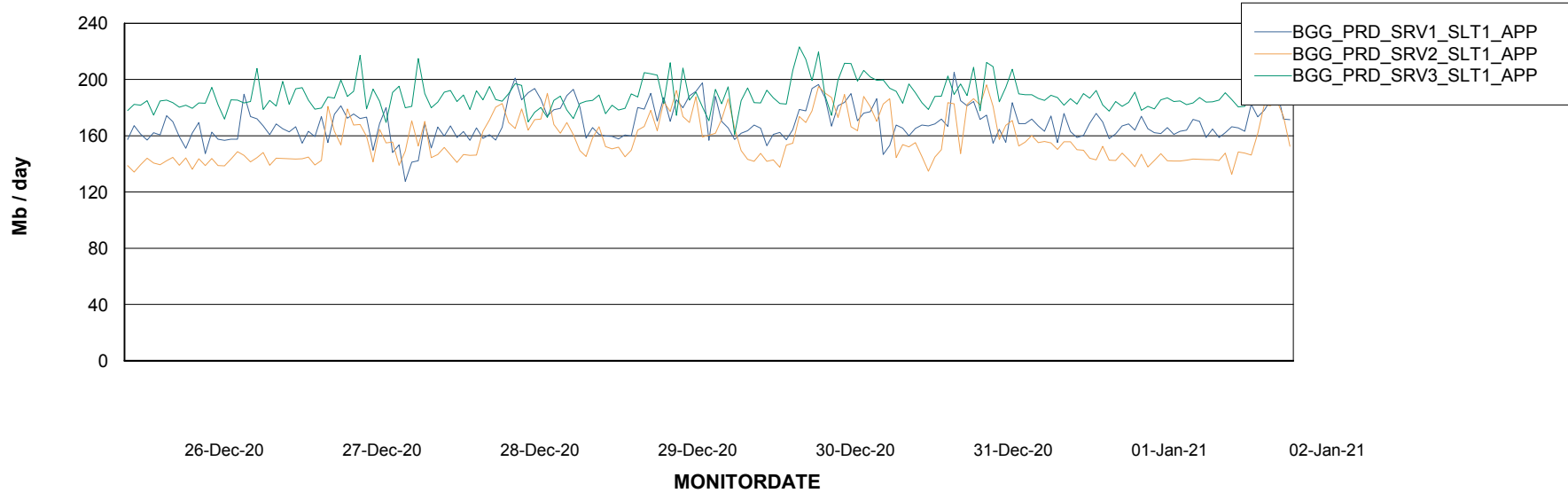
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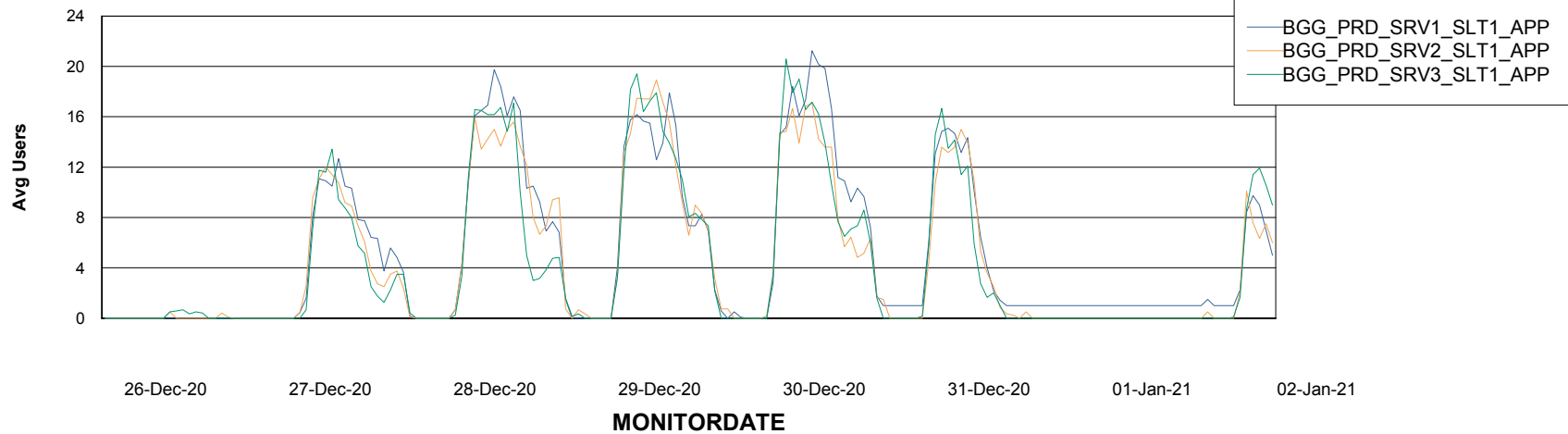


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



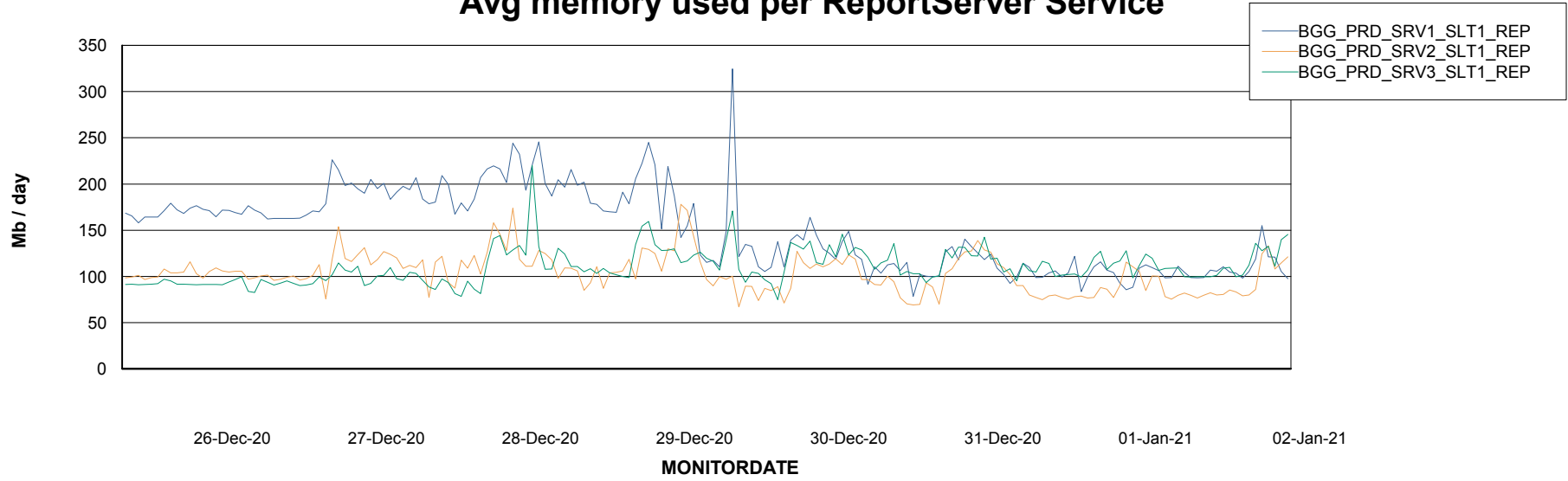
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



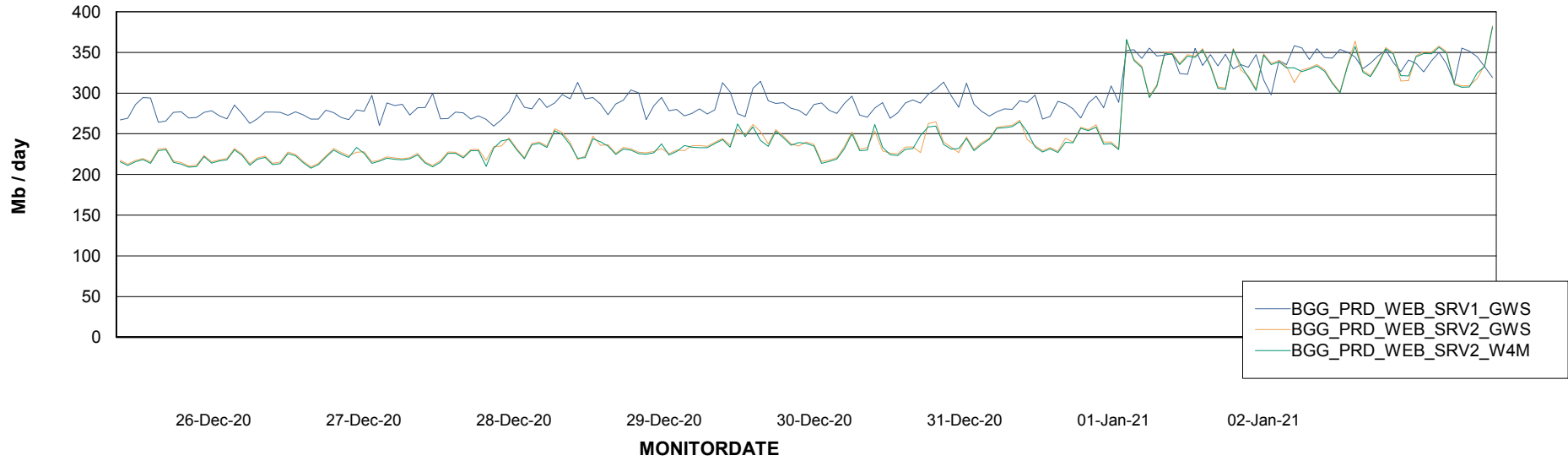
Weekly SLA Customer Report

Customer BGG_Production
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Disaster per ABS component

