

# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



Harddisk Usage PHS\_BI\_GCAB891b (new 2019)

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
19-Dec-20	51	150	25	300
18-Dec-20	51	150	27	300
17-Dec-20	50	150	27	300
16-Dec-20	50	150	27	300
15-Dec-20	50	150	27	300
14-Dec-20	50	150	27	300
13-Dec-20	50	150	27	300

Harddisk Usage PHS\_PRDWEB\_DCAB573b

	Free disk space on c: (%)	Total disk space on c: (Gb)
19-Dec-20	75	100
18-Dec-20	75	100
17-Dec-20	75	100
16-Dec-20	75	100
15-Dec-20	75	100
14-Dec-20	75	100
13-Dec-20	75	100

# Weekly SLA Customer Report

Customer PHS\_Production  
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Harddisk Usage PHS\_PRD\_GCAB574b

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
19-Dec-20	36	150	20	400	28	200
18-Dec-20	36	150	20	400	35	200
17-Dec-20	36	150	20	400	45	200
16-Dec-20	36	150	20	400	44	200
15-Dec-20	36	150	20	400	43	200
14-Dec-20	36	150	20	400	42	200
13-Dec-20	36	150	20	400	44	200

Harddisk Usage PHS\_PRD\_GCAB576b

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
19-Dec-20	69	150	23	400	77	100
18-Dec-20	68	150	23	400	77	100
17-Dec-20	68	150	23	400	77	100
16-Dec-20	68	150	23	400	77	100
15-Dec-20	68	150	23	400	77	100
14-Dec-20	68	150	23	400	73	100
13-Dec-20	68	150	23	400	77	100

# Weekly SLA Customer Report

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Harddisk Usage PHS\_TST\_GCAB575b

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
19-Dec-20	26	60	30	300
18-Dec-20	26	60	30	300
17-Dec-20	25	60	30	300
16-Dec-20	25	60	30	300
15-Dec-20	25	60	30	300
14-Dec-20	25	60	30	300
13-Dec-20	25	60	30	300

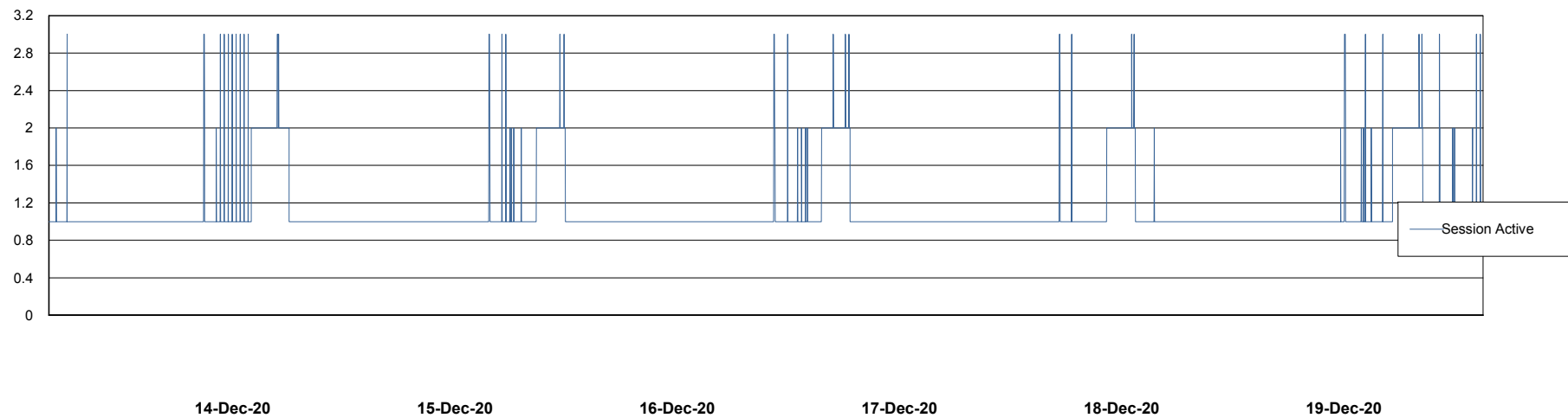
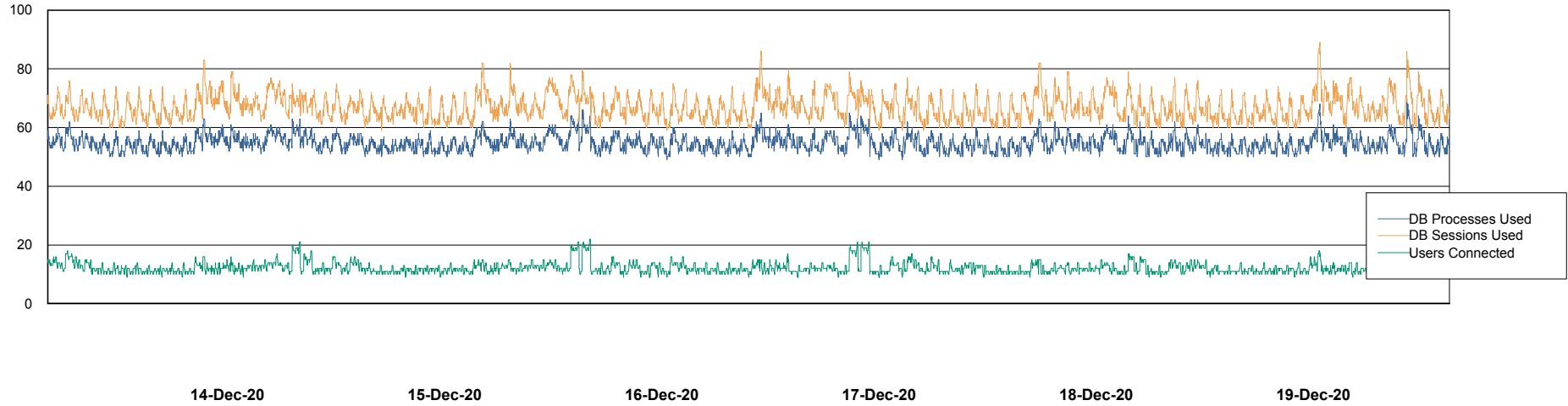
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHS\_BI\_DB (new 2019)

DB Processes Max 500  
DB Sessions Max 772



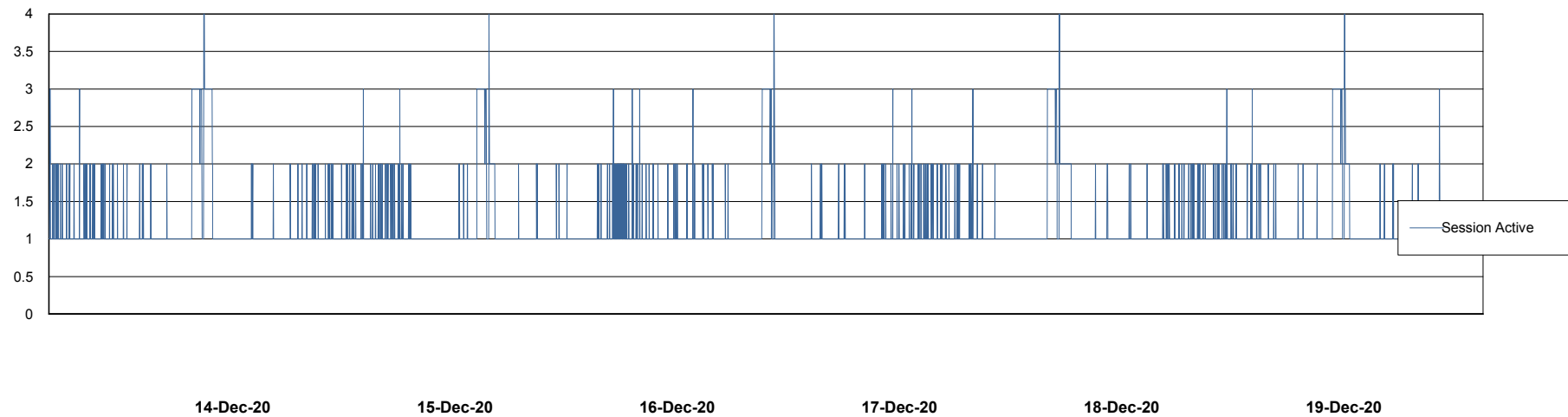
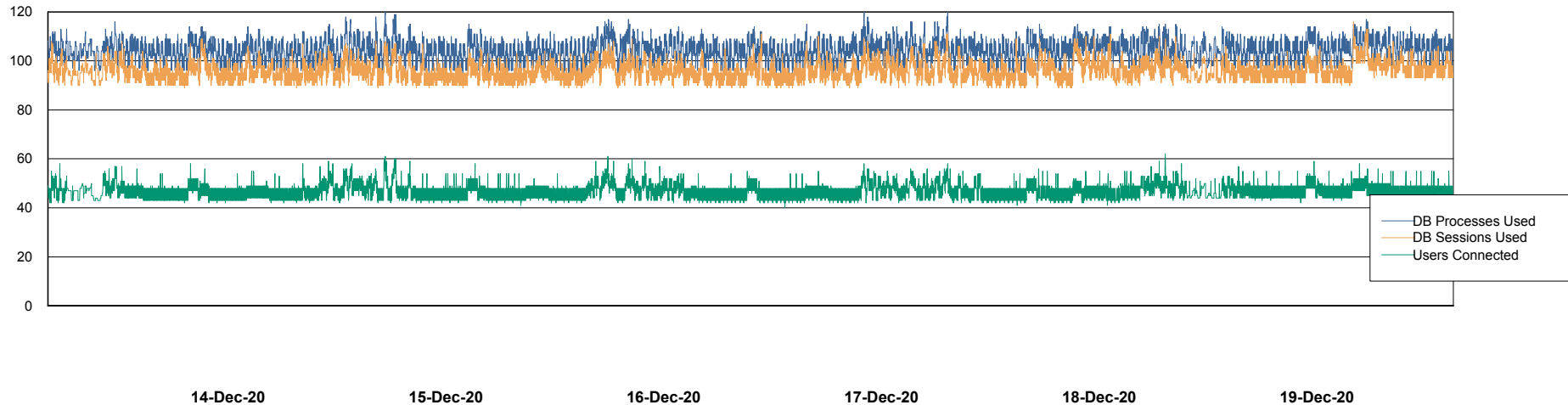
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Production

DB Processes Max 500  
DB Sessions Max 772



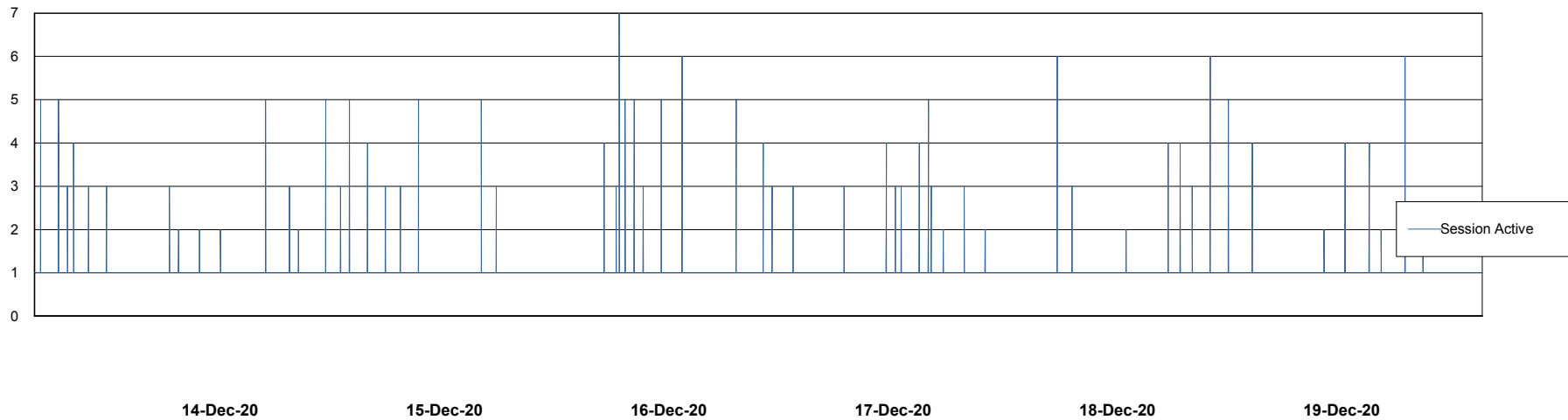
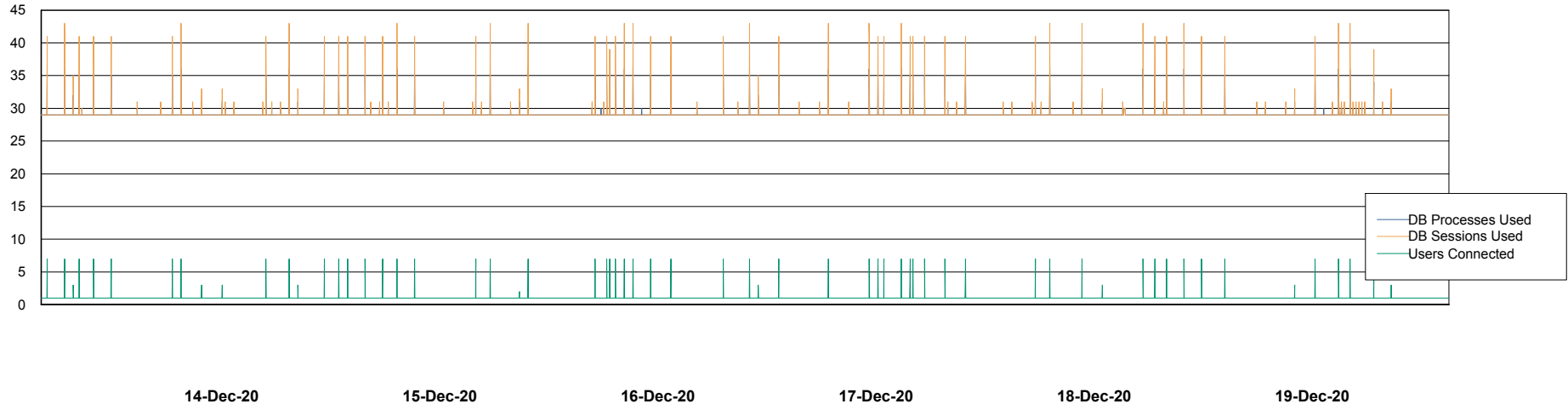
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Standby

DB Processes Max 500  
DB Sessions Max 772



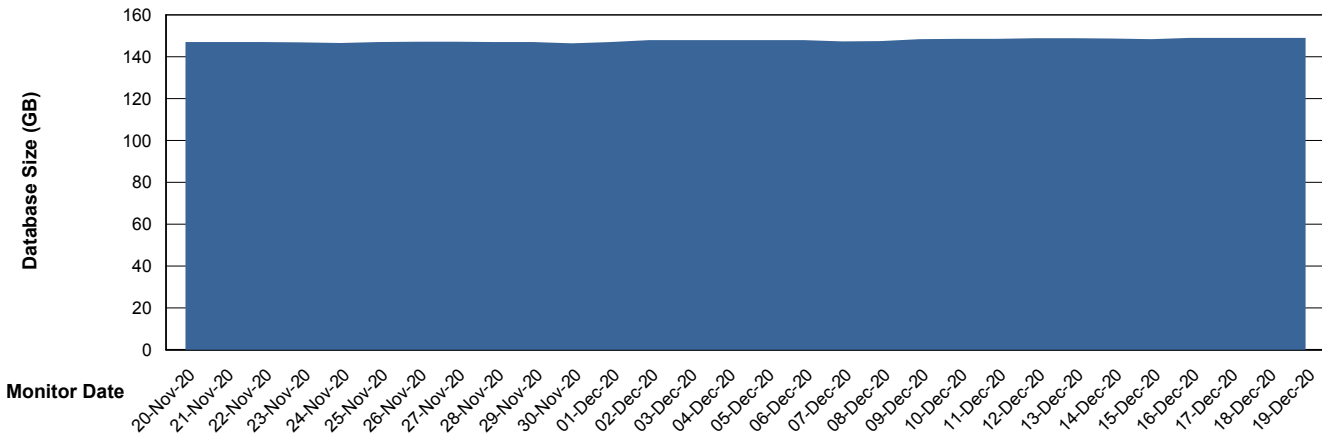
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



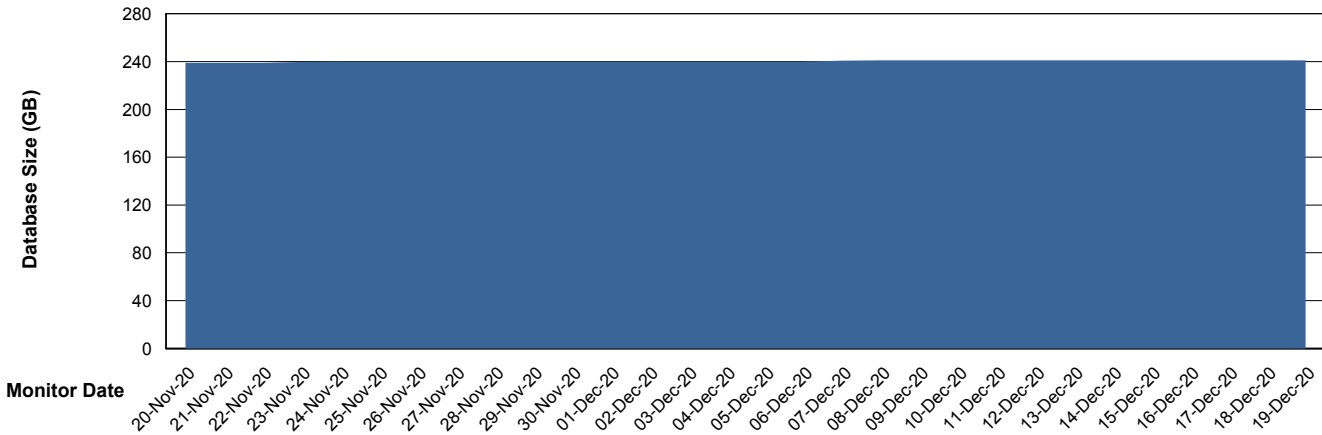
DATABASE SIZE PHS\_BI\_DB (new 2019)

### Database growth over last month



DATABASE SIZE PHSDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Tablespace PHS\_BI\_DB (new 2019)

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
19-Dec-20	ABSDATA	82	71	13
	INDX	87	76	13
18-Dec-20	ABSDATA	82	71	13
	INDX	87	76	13
17-Dec-20	ABSDATA	82	71	13
	INDX	87	76	13
16-Dec-20	ABSDATA	82	71	13
	INDX	87	76	13
15-Dec-20	ABSDATA	82	71	13
	INDX	87	76	13
14-Dec-20	ABSDATA	82	71	13
	INDX	87	76	13
13-Dec-20	ABSDATA	82	71	13
	INDX	87	76	13

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Database Tablespace PHSDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
19-Dec-20	ABSDATA	272	225	17
	INDX	23	14	39
18-Dec-20	ABSDATA	272	225	17
	INDX	23	14	39
17-Dec-20	ABSDATA	272	225	17
	INDX	23	14	39
16-Dec-20	ABSDATA	272	225	17
	INDX	23	14	39
15-Dec-20	ABSDATA	272	225	17
	INDX	23	14	39
14-Dec-20	ABSDATA	272	225	17
	INDX	23	14	39
13-Dec-20	ABSDATA	272	225	17
	INDX	23	14	39

BI Status and last ETL error for PHS\_BI\_DB (new 2019)

	Sun 13/12/2020	Mon 14/12/2020	Tue 15/12/2020	Wed 16/12/2020	Thu 17/12/2020	Fri 18/12/2020	Sat 19/12/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

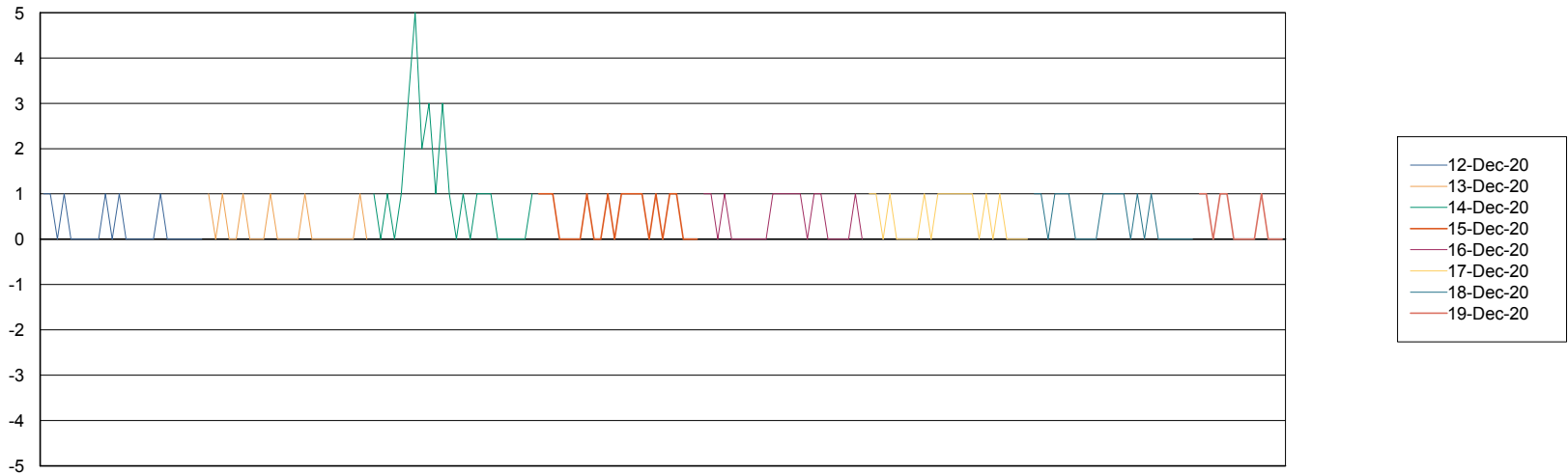
# Weekly SLA Customer Report

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Standby Database Health PHS\_Production

### Recovery lag for last 7 days



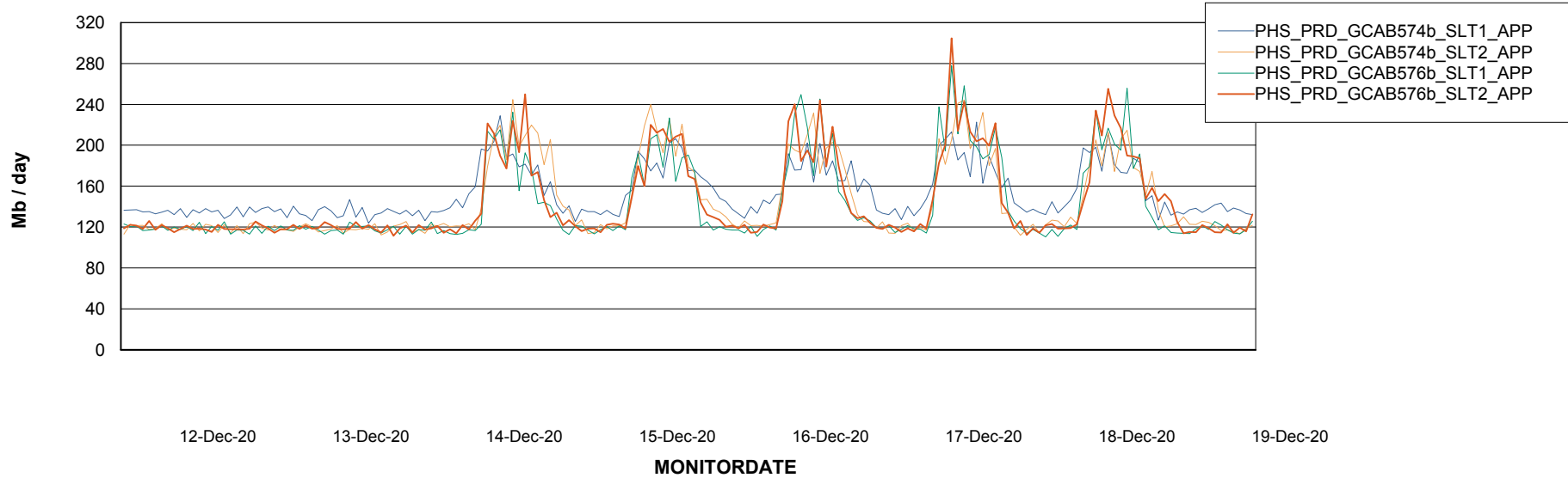
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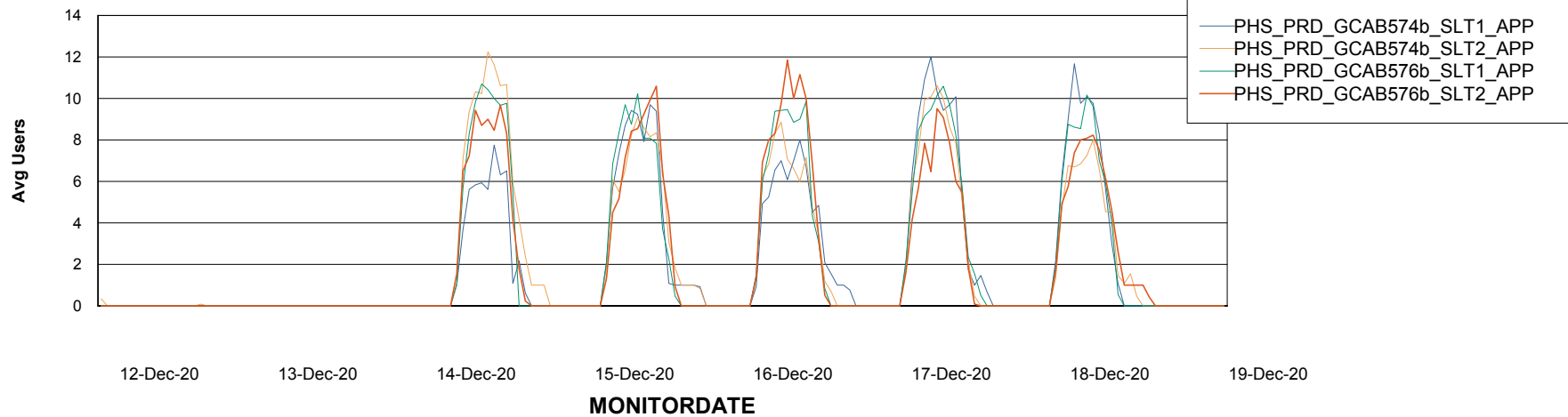


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



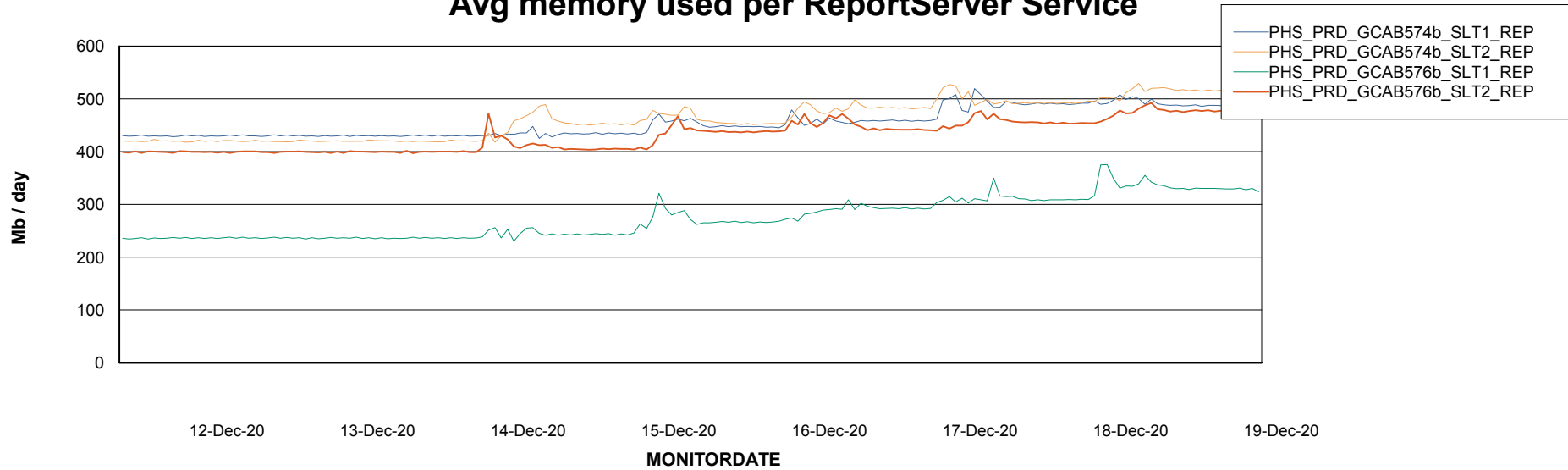
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



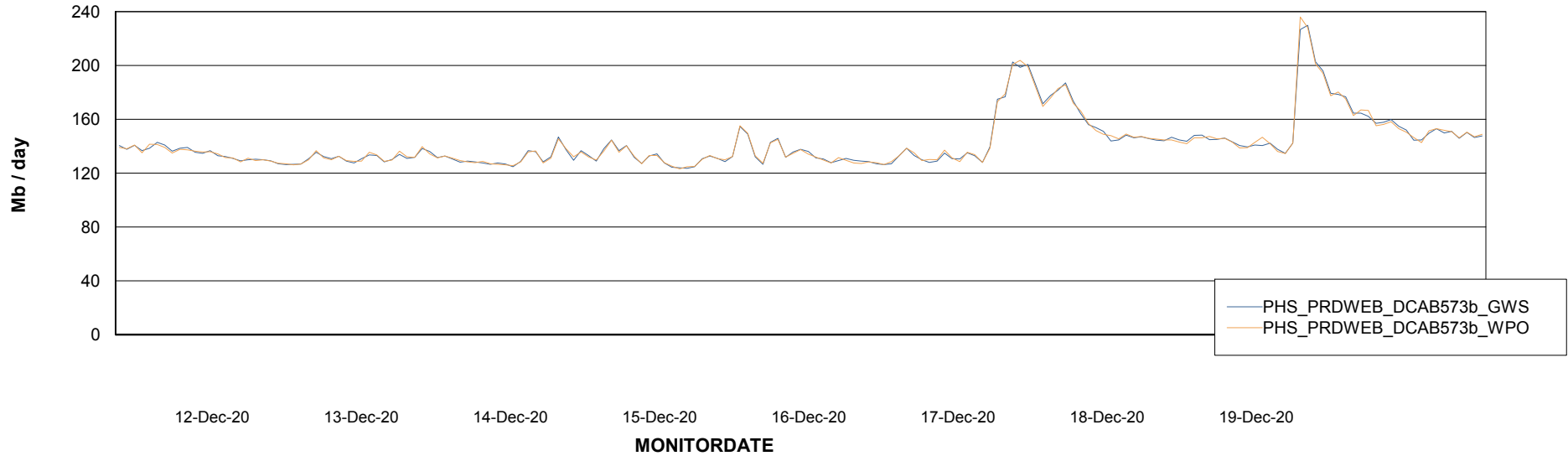
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

