

# Weekly SLA Customer Report

Customer BCM\_Production  
 Database ID 81



Harddisk Usage BCM\_ABS-DEVBD-02 Standby DB Server

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 05-Dec-20 | 37                        | 100                         | 63                         | 62                        | 200                         | 75                         | 70                        | 50                          | 15                         |
| 04-Dec-20 | 37                        | 100                         | 63                         | 62                        | 200                         | 76                         | 70                        | 50                          | 15                         |
| 03-Dec-20 | 37                        | 100                         | 63                         | 62                        | 200                         | 76                         | 70                        | 50                          | 14                         |
| 02-Dec-20 | 37                        | 100                         | 63                         | 62                        | 200                         | 76                         | 70                        | 50                          | 15                         |
| 01-Dec-20 | 37                        | 100                         | 63                         | 62                        | 200                         | 76                         | 70                        | 50                          | 15                         |
| 30-Nov-20 | 37                        | 100                         | 63                         | 62                        | 200                         | 76                         | 71                        | 50                          | 15                         |
| 29-Nov-20 | 37                        | 100                         | 63                         | 62                        | 200                         | 76                         | 68                        | 50                          | 16                         |

Harddisk Usage BCM\_ABS-PRODBD-02 Production DB Server

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 05-Dec-20 | 60                        | 100                         | 40                         | 74                        | 200                         | 52                         | 80                        | 250                         | 49                         | 0                         |
| 04-Dec-20 | 60                        | 100                         | 40                         | 74                        | 200                         | 51                         | 80                        | 250                         | 49                         | 0                         |
| 03-Dec-20 | 60                        | 100                         | 40                         | 75                        | 200                         | 51                         | 80                        | 250                         | 49                         | 0                         |
| 02-Dec-20 | 60                        | 100                         | 40                         | 75                        | 200                         | 51                         | 80                        | 250                         | 49                         | 0                         |
| 01-Dec-20 | 60                        | 100                         | 40                         | 75                        | 200                         | 50                         | 80                        | 250                         | 49                         | 0                         |
| 30-Nov-20 | 60                        | 100                         | 40                         | 75                        | 200                         | 51                         | 80                        | 250                         | 49                         | 0                         |
| 29-Nov-20 | 60                        | 100                         | 40                         | 74                        | 200                         | 53                         | 77                        | 250                         | 58                         | 0                         |

# Weekly SLA Customer Report

Customer BCM\_Production  
Database ID 81



## Harddisk Usage BCM\_PRD\_ABS-DEVWEB-02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 05-Dec-20 | 56                        | 79                          | 35                         |
| 04-Dec-20 | 56                        | 79                          | 35                         |
| 03-Dec-20 | 56                        | 79                          | 35                         |
| 02-Dec-20 | 56                        | 79                          | 35                         |
| 01-Dec-20 | 56                        | 79                          | 35                         |
| 30-Nov-20 | 56                        | 79                          | 35                         |
| 29-Nov-20 | 56                        | 79                          | 35                         |

## Harddisk Usage BCM\_PRD\_ABS-PROD-02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 05-Dec-20 | 50                        | 100                         | 50                         |
| 04-Dec-20 | 50                        | 100                         | 49                         |
| 03-Dec-20 | 50                        | 100                         | 49                         |
| 02-Dec-20 | 50                        | 100                         | 49                         |
| 01-Dec-20 | 50                        | 100                         | 49                         |
| 30-Nov-20 | 50                        | 100                         | 49                         |
| 29-Nov-20 | 50                        | 100                         | 49                         |

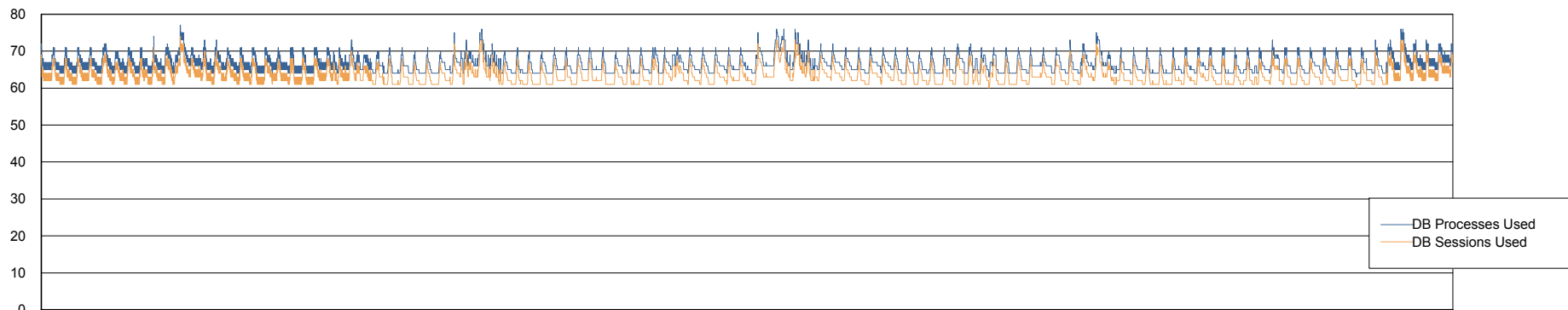
# Weekly SLA Customer Report

Customer BCM\_Production  
Database ID 81

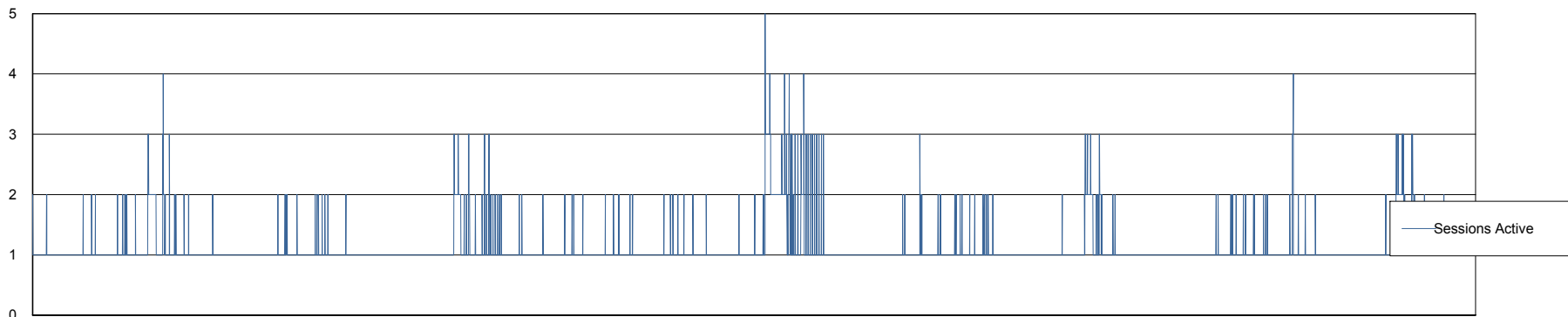


## Database Performance BCMDB\_ABS1 Production Database

DB Processes Max 500



30-Nov-20 01-Dec-20 02-Dec-20 03-Dec-20 04-Dec-20 05-Dec-20



30-Nov-20 01-Dec-20 02-Dec-20 03-Dec-20 04-Dec-20 05-Dec-20

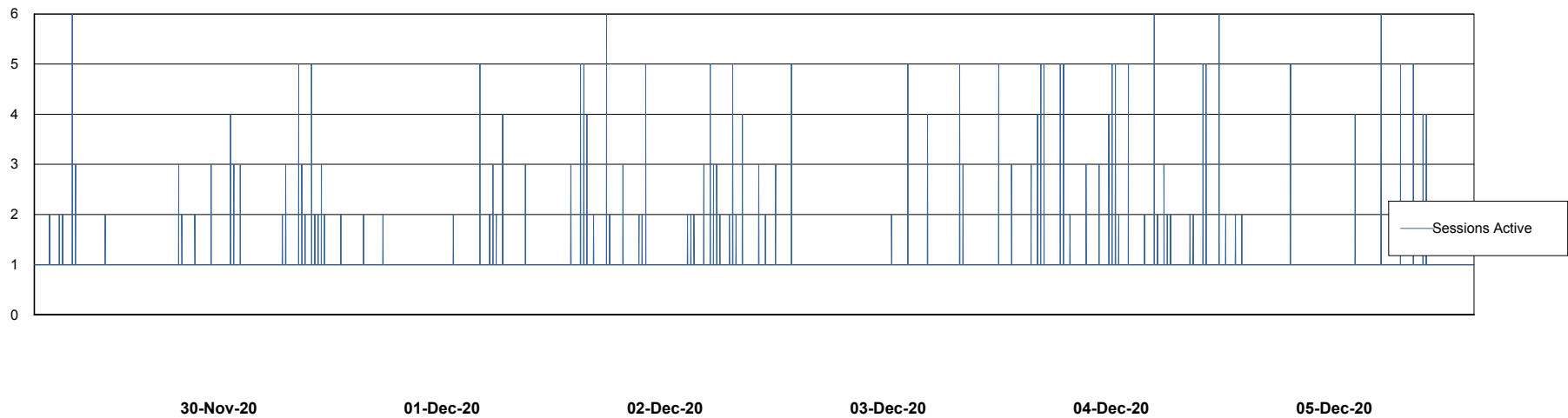
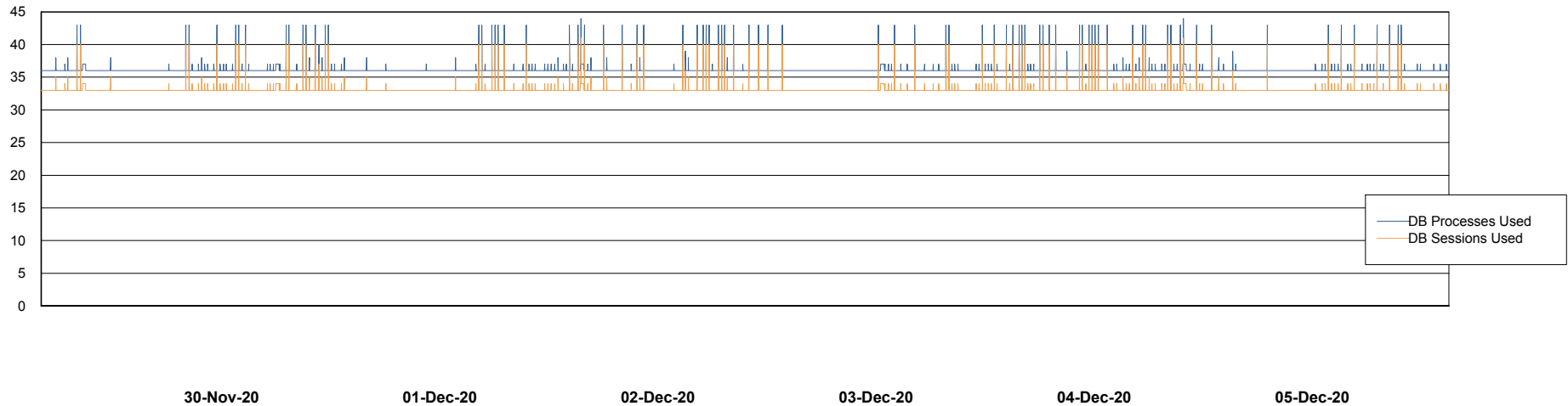
# Weekly SLA Customer Report

Customer BCM\_Production  
Database ID 81



Database Performance BCMDB\_ABS1SB Standby Database

DB Processes Max 500



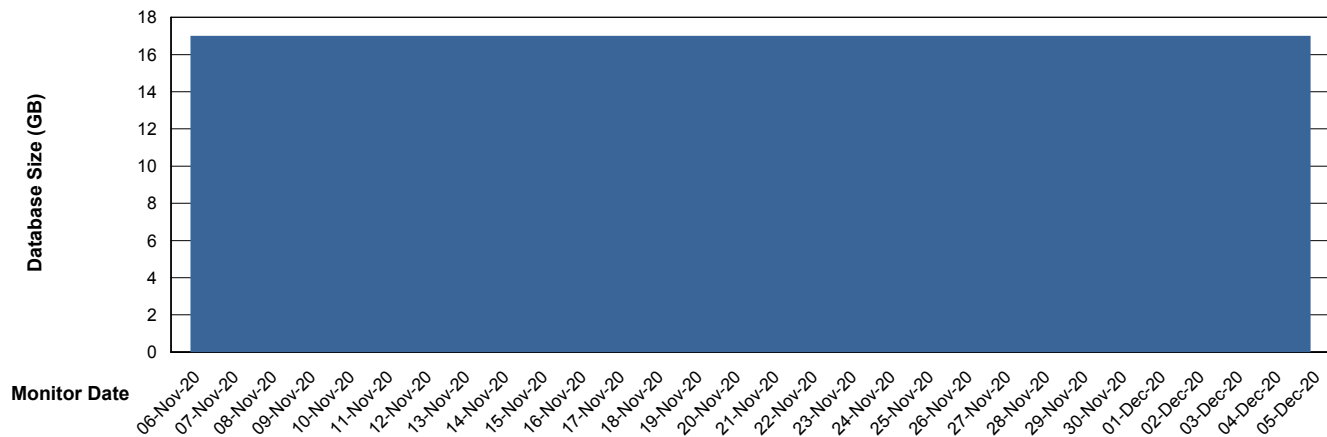
# Weekly SLA Customer Report

Customer BCM\_Production  
 Database ID 81



**DATABASE SIZE** BCMDB\_ABS1 Production Database

**Database growth over last month**



**Database Tablespace** BCMDB\_ABS1 Production Database

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 05-Dec-20 | ABSDATA         | 5             | 4             | 19              |
|           | INDX            | 10            | 8             | 23              |
| 04-Dec-20 | ABSDATA         | 5             | 4             | 19              |
|           | INDX            | 10            | 8             | 23              |
| 03-Dec-20 | ABSDATA         | 5             | 4             | 19              |
|           | INDX            | 10            | 8             | 23              |
| 02-Dec-20 | ABSDATA         | 5             | 4             | 19              |
|           | INDX            | 10            | 8             | 24              |
| 01-Dec-20 | ABSDATA         | 5             | 4             | 19              |
|           | INDX            | 10            | 8             | 24              |
| 30-Nov-20 | ABSDATA         | 5             | 4             | 19              |
|           | INDX            | 10            | 8             | 24              |
| 29-Nov-20 | ABSDATA         | 5             | 4             | 19              |
|           | INDX            | 10            | 8             | 24              |

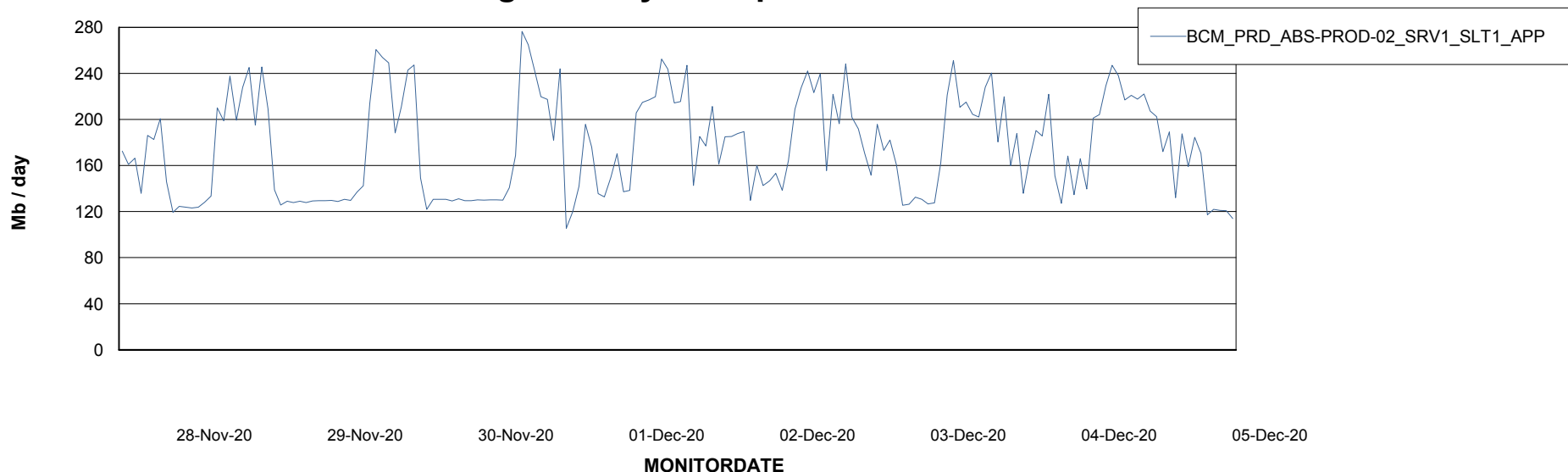
# Weekly SLA Customer Report

Customer BCM\_Production  
Database ID 81

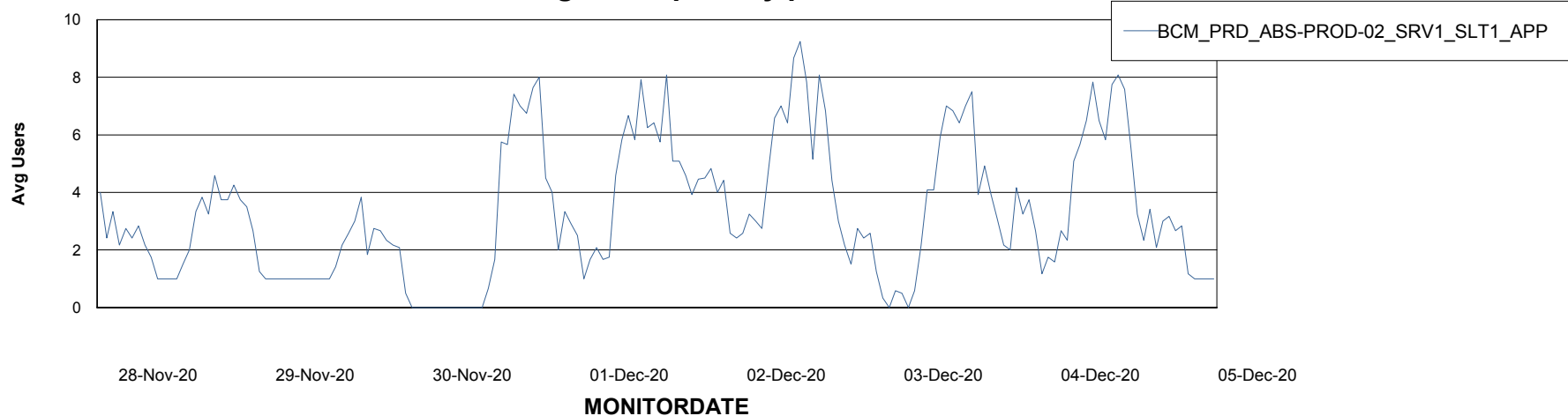


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



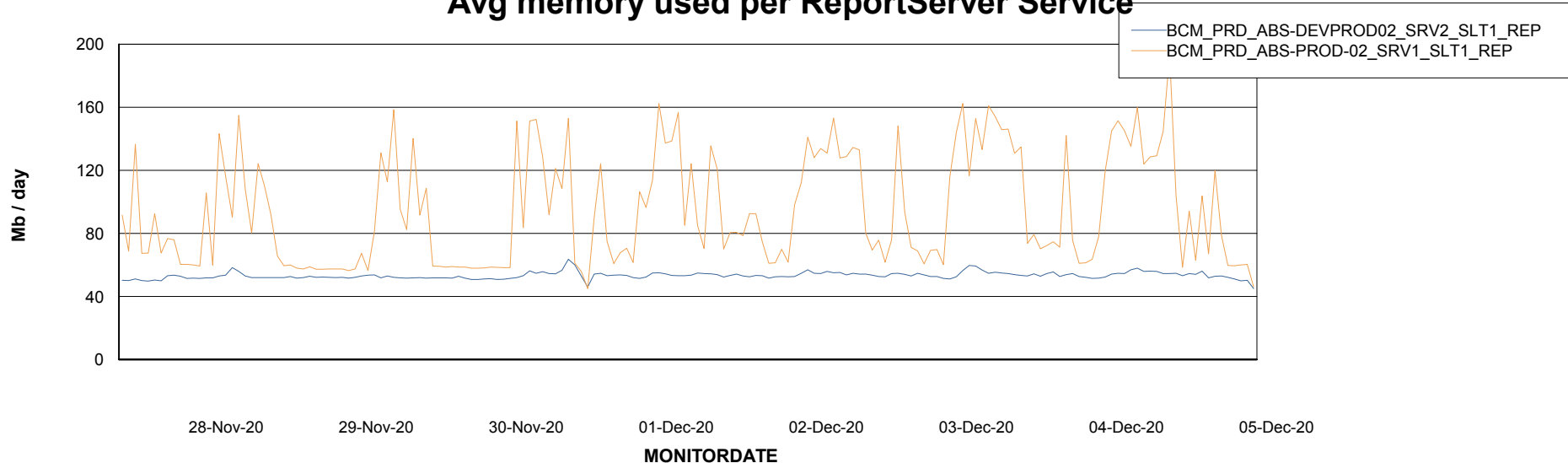
# Weekly SLA Customer Report

Customer BCM\_Production  
Database ID 81



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



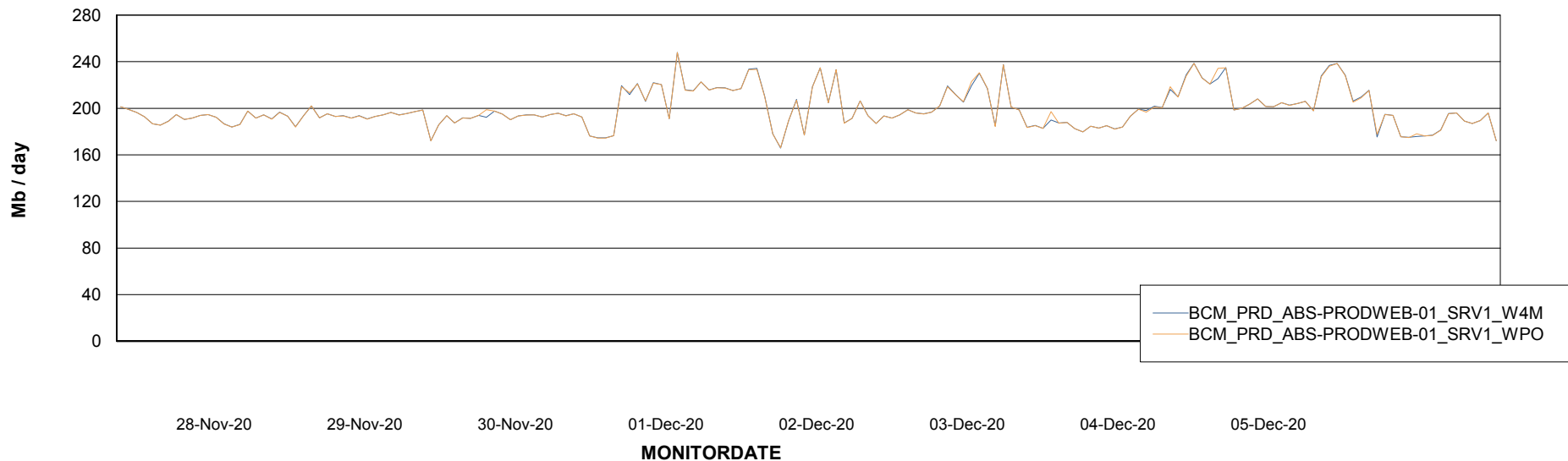
# Weekly SLA Customer Report

Customer BCM\_Production  
Database ID 81



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BCM\_Production  
Database ID 81



### Disaster per ABS component

