

# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



## Harddisk Usage AUJ\_PRD\_ABS\_APP1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 05-Dec-20 | 13                       | 241                        | 200                       |
| 04-Dec-20 | 13                       | 241                        | 200                       |
| 03-Dec-20 | 13                       | 241                        | 200                       |
| 02-Dec-20 | 13                       | 241                        | 200                       |
| 01-Dec-20 | 13                       | 241                        | 200                       |
| 30-Nov-20 | 13                       | 241                        | 200                       |
| 29-Nov-20 | 13                       | 241                        | 200                       |

## Harddisk Usage AUJ\_PRD\_ABS\_APP2

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 05-Dec-20 | 32                       | 241                        | 155                       |
| 04-Dec-20 | 32                       | 241                        | 155                       |
| 03-Dec-20 | 32                       | 241                        | 155                       |
| 02-Dec-20 | 32                       | 241                        | 155                       |
| 01-Dec-20 | 32                       | 241                        | 155                       |
| 30-Nov-20 | 33                       | 241                        | 154                       |
| 29-Nov-20 | 34                       | 241                        | 152                       |

# Weekly SLA Customer Report

Customer AUJ\_Production  
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Harddisk Usage AUJ\_PRD\_ABS\_APP3

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 05-Dec-20 | 91                       | 247                        | 22                        |
| 04-Dec-20 | 91                       | 247                        | 22                        |
| 03-Dec-20 | 91                       | 247                        | 22                        |
| 02-Dec-20 | 91                       | 247                        | 22                        |
| 01-Dec-20 | 91                       | 247                        | 22                        |
| 30-Nov-20 | 91                       | 247                        | 22                        |
| 29-Nov-20 | 91                       | 247                        | 22                        |

Harddisk Usage AUJ\_PRD\_ORACLE4

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 05-Dec-20 | 97                       | 534                        | 14                        | 44                         | 4,436                        | 2,347                       | 68                           | 4,436                          | 1,363                        |
| 04-Dec-20 | 97                       | 534                        | 14                        | 43                         | 4,436                        | 2,384                       | 68                           | 4,436                          | 1,363                        |
| 03-Dec-20 | 97                       | 534                        | 14                        | 43                         | 4,436                        | 2,383                       | 68                           | 4,436                          | 1,363                        |
| 02-Dec-20 | 97                       | 534                        | 14                        | 43                         | 4,436                        | 2,382                       | 68                           | 4,436                          | 1,363                        |
| 01-Dec-20 | 97                       | 534                        | 14                        | 43                         | 4,436                        | 2,382                       | 68                           | 4,436                          | 1,363                        |
| 30-Nov-20 | 97                       | 534                        | 14                        | 44                         | 4,436                        | 2,379                       | 68                           | 4,436                          | 1,363                        |
| 29-Nov-20 | 97                       | 534                        | 14                        | 44                         | 4,436                        | 2,368                       | 68                           | 4,436                          | 1,363                        |

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## Harddisk Usage AUJ\_PRD\_ORACLE5

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 05-Dec-20 | 97                       | 534                        | 17                        | 94                         | 4,436                        | 242                         | 68                           | 4,436                          | 1,332                        |
| 04-Dec-20 | 97                       | 534                        | 17                        | 94                         | 4,436                        | 247                         | 68                           | 4,436                          | 1,332                        |
| 03-Dec-20 | 97                       | 534                        | 17                        | 94                         | 4,436                        | 247                         | 68                           | 4,436                          | 1,332                        |
| 02-Dec-20 | 97                       | 534                        | 17                        | 94                         | 4,436                        | 248                         | 68                           | 4,436                          | 1,333                        |
| 01-Dec-20 | 97                       | 534                        | 17                        | 94                         | 4,436                        | 247                         | 68                           | 4,436                          | 1,333                        |
| 30-Nov-20 | 97                       | 534                        | 17                        | 94                         | 4,436                        | 237                         | 68                           | 4,436                          | 1,333                        |
| 29-Nov-20 | 97                       | 534                        | 17                        | 95                         | 4,436                        | 228                         | 68                           | 4,436                          | 1,333                        |

## Harddisk Usage AUJ\_PRD\_ORACLE6

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 05-Dec-20 | 85                       | 534                        | 78                        | 85                         | 534                          | 78                          | 69                           | 4,436                          | 1,325                        |
| 04-Dec-20 | 84                       | 534                        | 83                        | 84                         | 534                          | 83                          | 69                           | 4,436                          | 1,325                        |
| 03-Dec-20 | 84                       | 534                        | 83                        | 84                         | 534                          | 83                          | 69                           | 4,436                          | 1,324                        |
| 02-Dec-20 | 83                       | 534                        | 84                        | 83                         | 534                          | 84                          | 69                           | 4,436                          | 1,325                        |
| 01-Dec-20 | 84                       | 534                        | 81                        | 84                         | 534                          | 81                          | 69                           | 4,436                          | 1,325                        |
| 30-Nov-20 | 86                       | 534                        | 69                        | 86                         | 534                          | 69                          | 69                           | 4,436                          | 1,325                        |
| 29-Nov-20 | 88                       | 534                        | 62                        | 88                         | 534                          | 62                          | 69                           | 4,436                          | 1,325                        |

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Harddisk Usage AUJ\_PRD\_ORACLE\_BI1

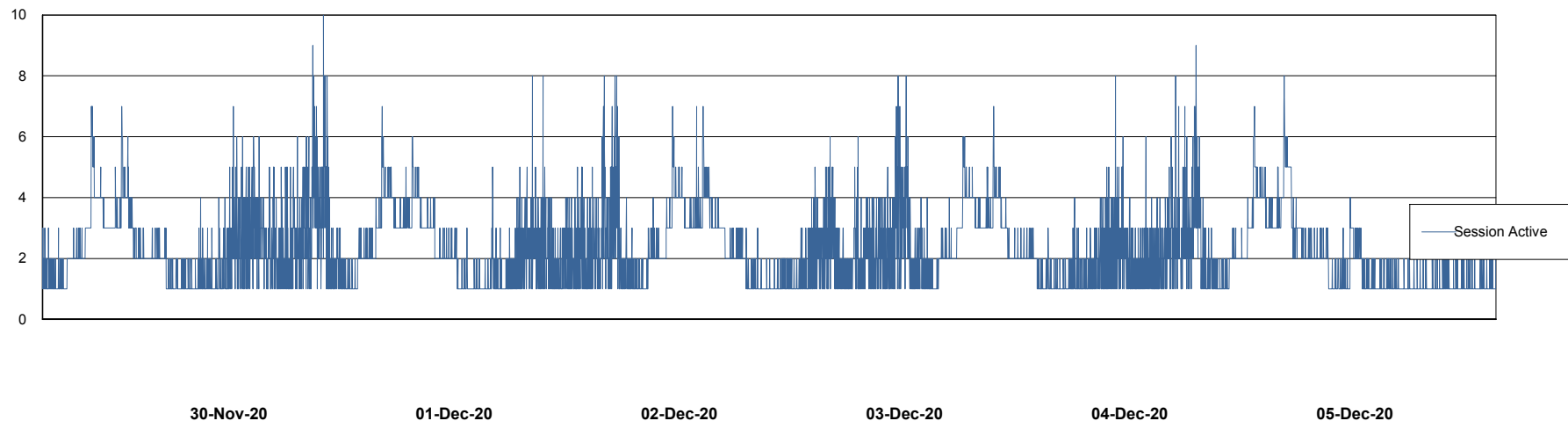
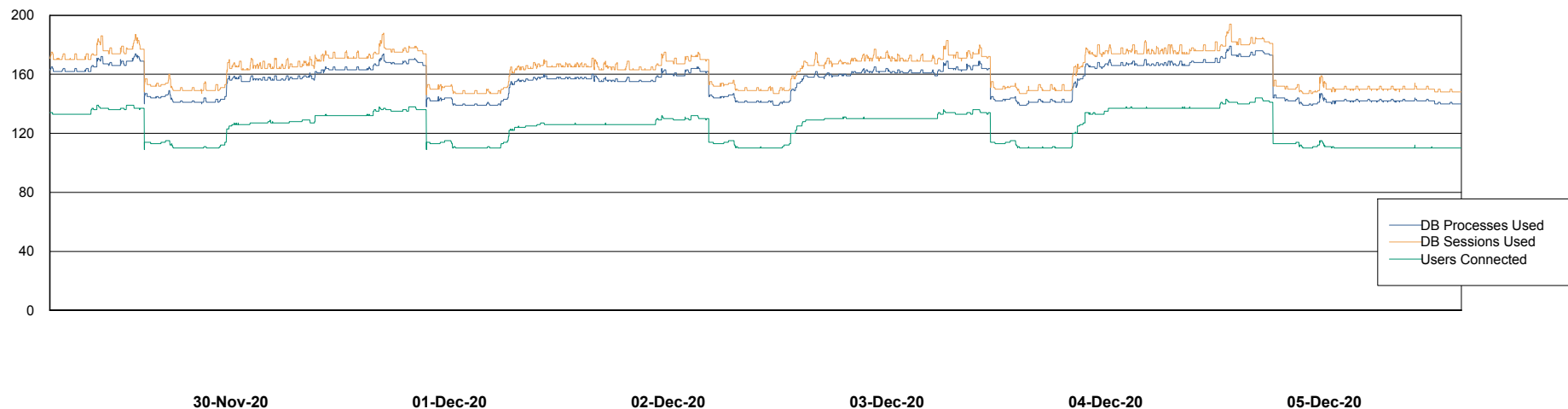
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 05-Dec-20 | 25                       | 526                        | 372                       |
| 04-Dec-20 | 26                       | 526                        | 369                       |
| 03-Dec-20 | 26                       | 526                        | 368                       |
| 02-Dec-20 | 26                       | 526                        | 368                       |
| 01-Dec-20 | 26                       | 526                        | 368                       |
| 30-Nov-20 | 26                       | 526                        | 368                       |
| 29-Nov-20 | 26                       | 526                        | 371                       |

# Weekly SLA Customer Report

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## Database Performance AUJ\_DB4\_Primary

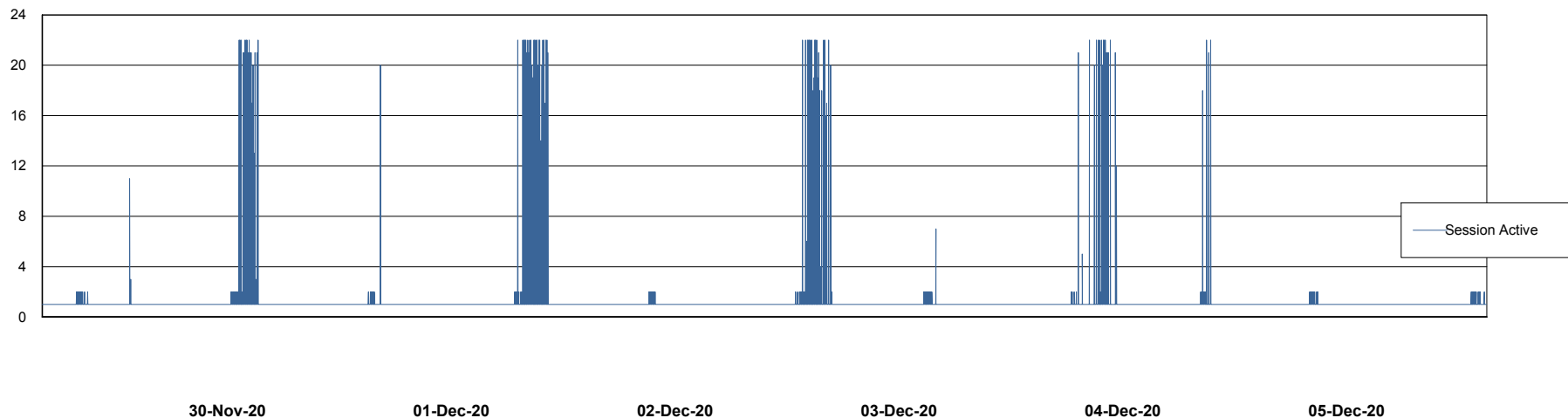
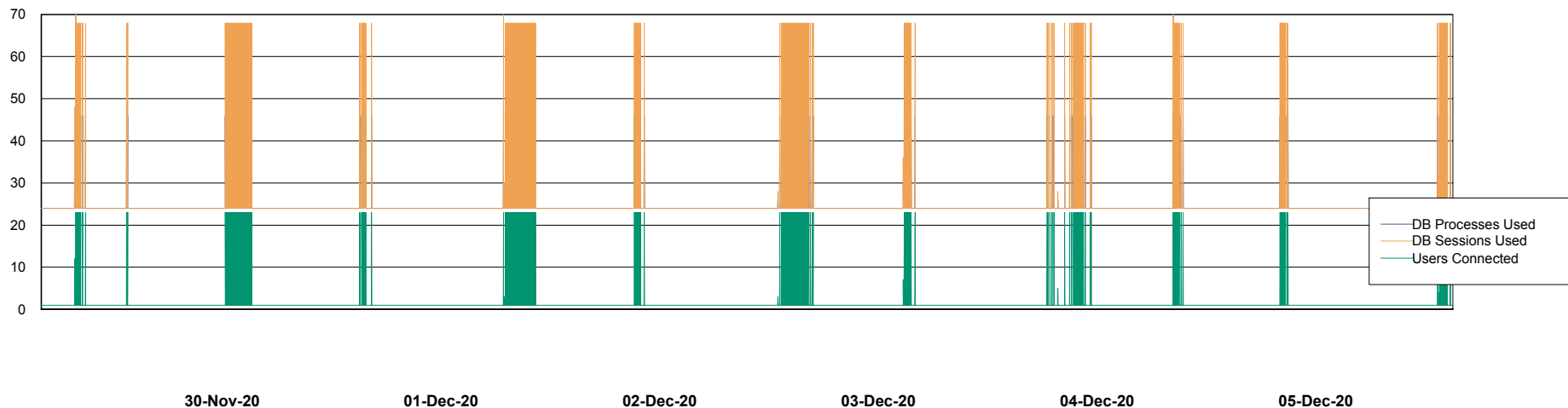


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## Database Performance AUJ\_DB5\_Standby

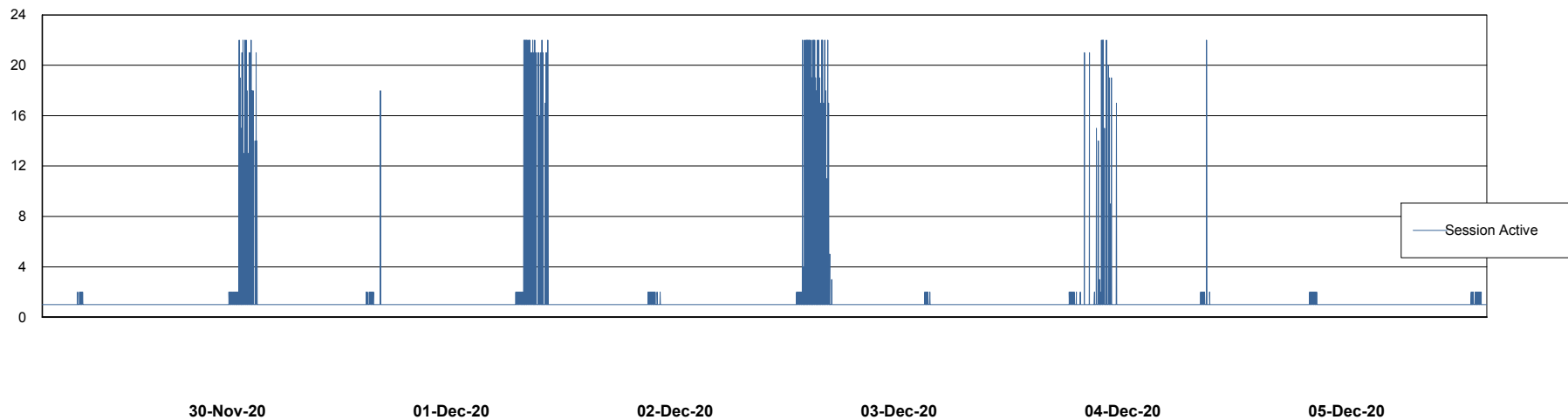
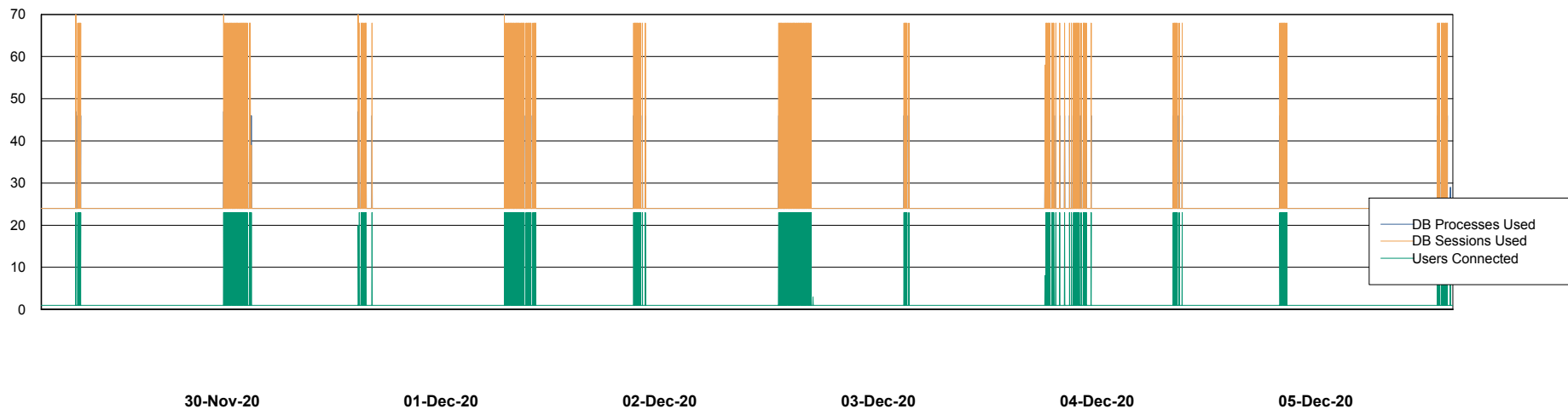


# Weekly SLA Customer Report

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## Database Performance AUJ\_DB6\_Standby2

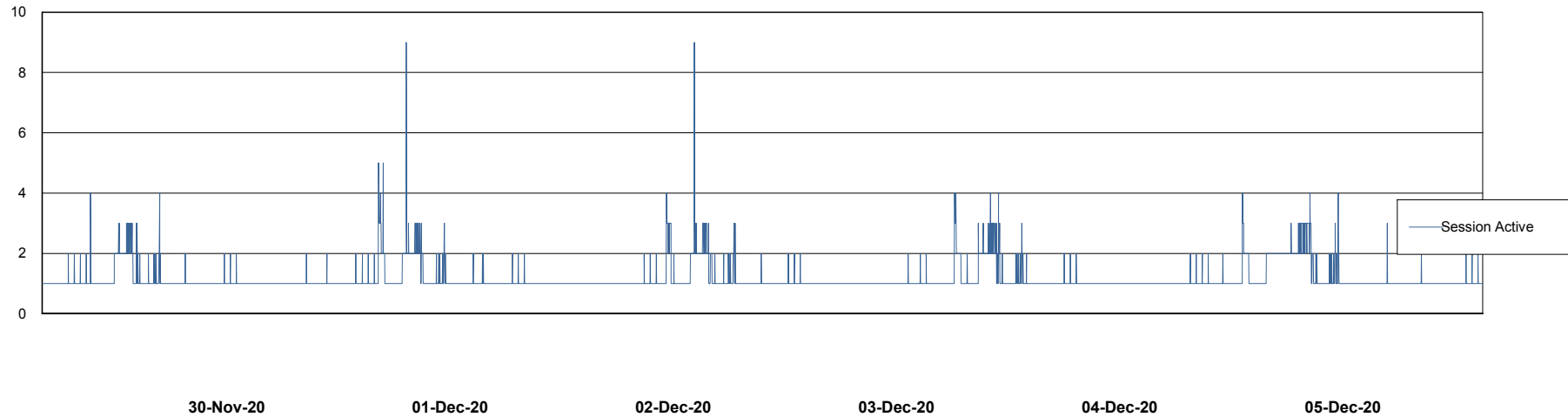
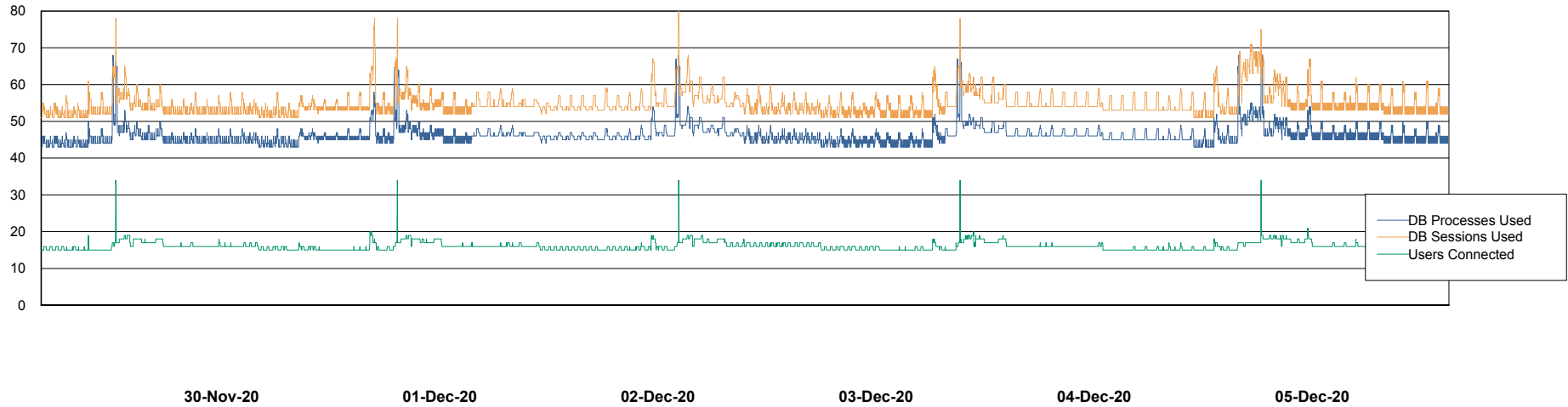


# Weekly SLA Customer Report

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## Database Performance AUJDB\_BI

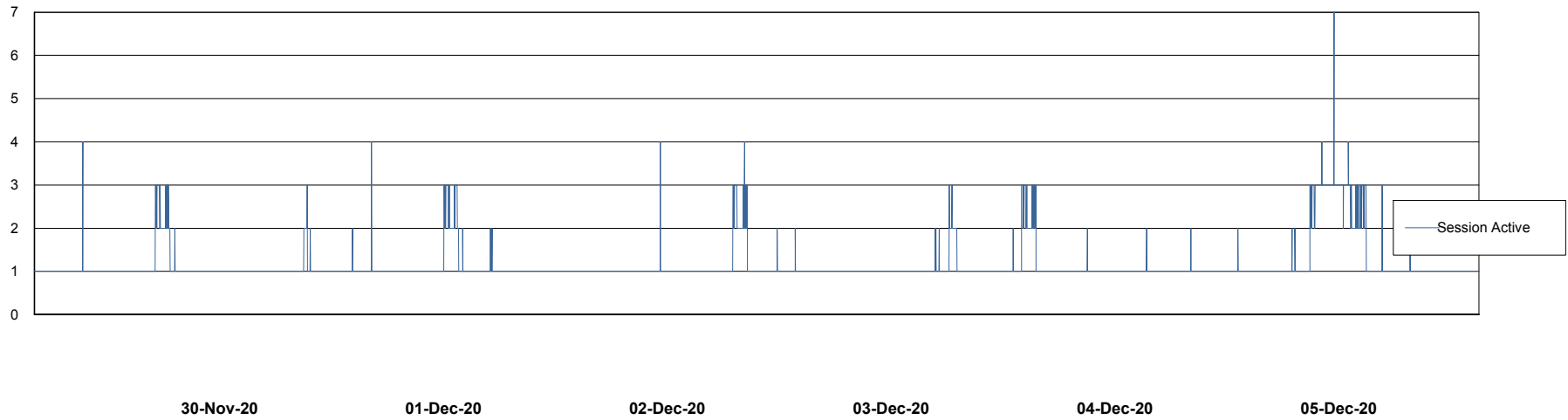
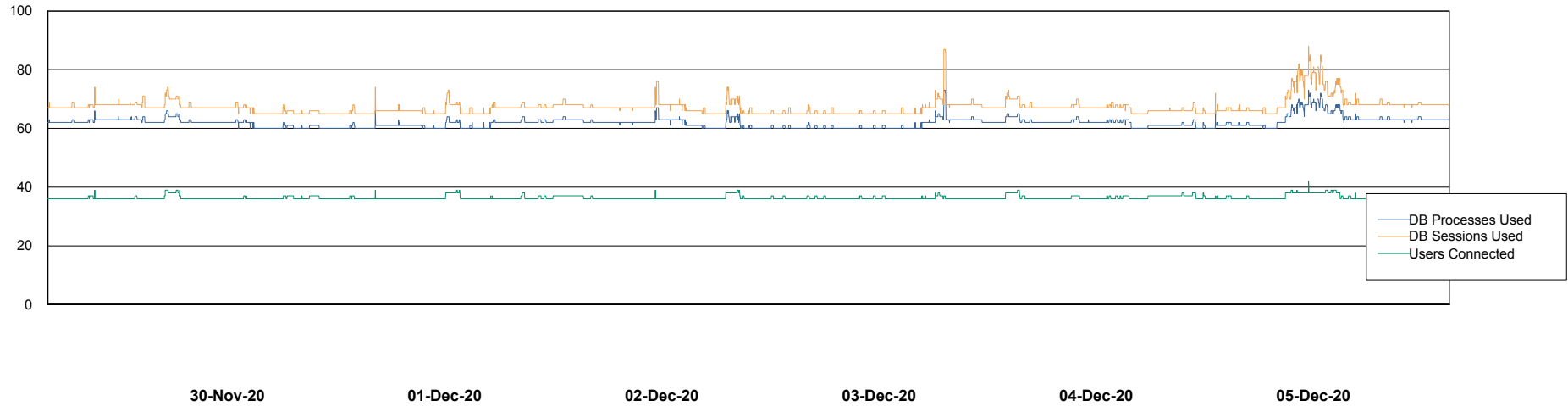


# Weekly SLA Customer Report

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## Database Performance AUJDB\_BI\_TS1



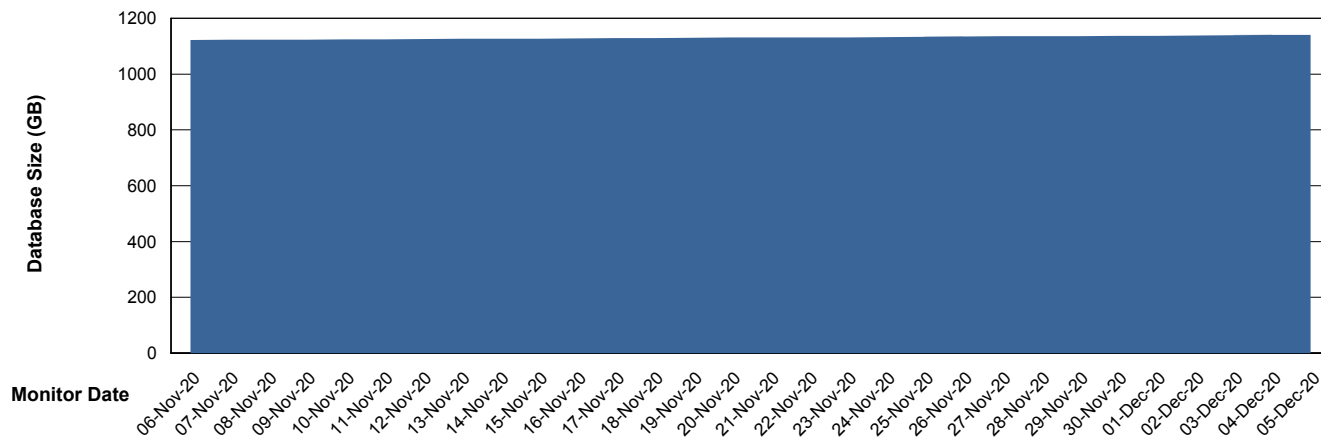
# Weekly SLA Customer Report

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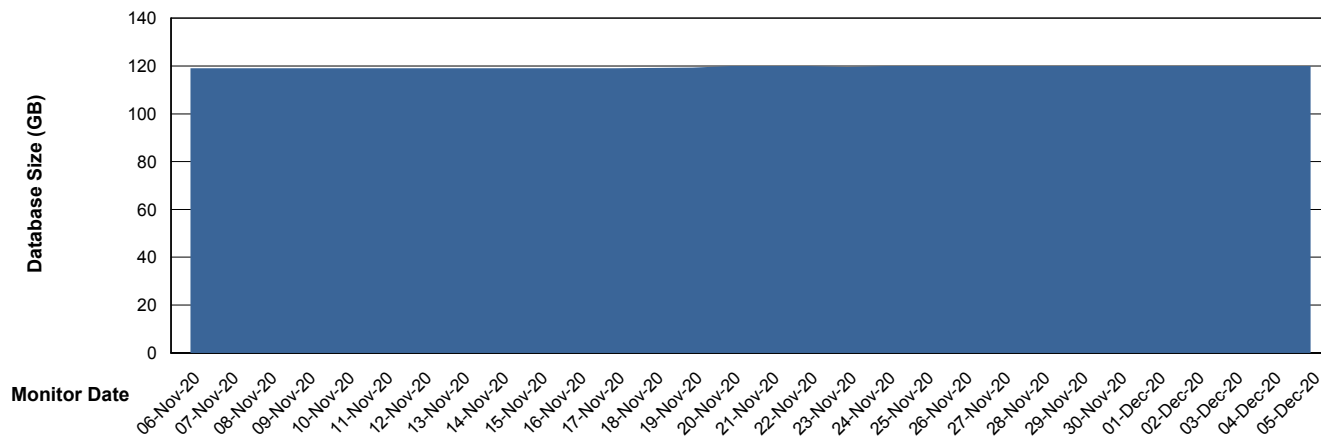
DATABASE SIZE AUJ\_DB4\_Primary

### Database growth over last month



DATABASE SIZE AUJDB\_BI

### Database growth over last month



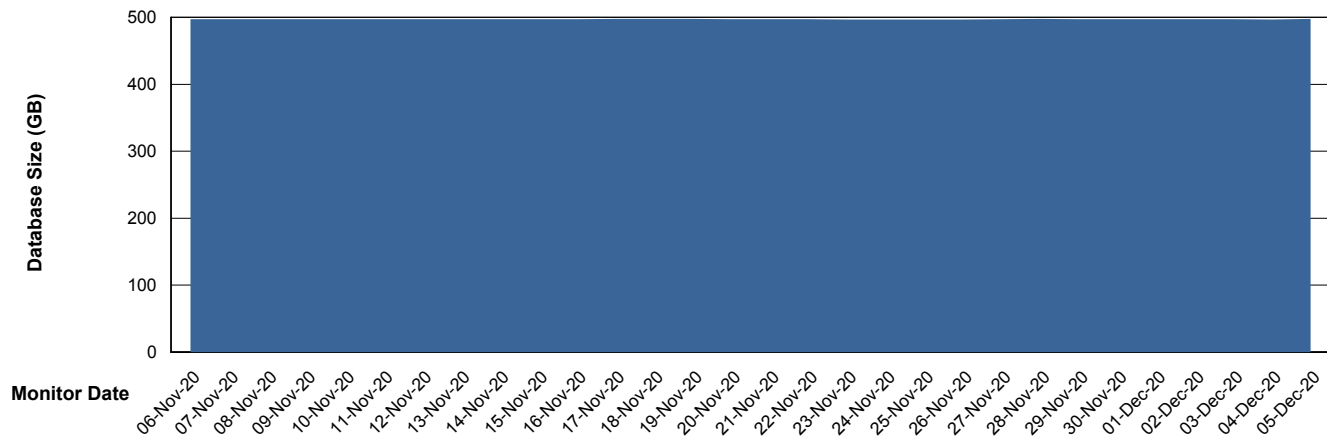
# Weekly SLA Customer Report

Customer AUJ\_Production  
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DATABASE SIZE AUJDB\_BI\_TS1

### Database growth over last month



# Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



Database Tablespace AUJ\_DB4\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 05-Dec-20 | ABSDATA         | 532           | 475           | 11              |
|           | INDX            | 736           | 664           | 10              |
| 04-Dec-20 | ABSDATA         | 532           | 475           | 11              |
|           | INDX            | 736           | 664           | 10              |
| 03-Dec-20 | ABSDATA         | 532           | 474           | 11              |
|           | INDX            | 736           | 664           | 10              |
| 02-Dec-20 | ABSDATA         | 532           | 474           | 11              |
|           | INDX            | 736           | 663           | 10              |
| 01-Dec-20 | ABSDATA         | 532           | 474           | 11              |
|           | INDX            | 736           | 662           | 10              |
| 30-Nov-20 | ABSDATA         | 532           | 473           | 11              |
|           | INDX            | 736           | 662           | 10              |
| 29-Nov-20 | ABSDATA         | 532           | 473           | 11              |
|           | INDX            | 736           | 661           | 10              |

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## Database Tablespace AUJDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 05-Dec-20 | ABSDATA         | 113           | 96            | 15              |
|           | INDX            | 68            | 19            | 72              |
| 04-Dec-20 | ABSDATA         | 113           | 96            | 15              |
|           | INDX            | 68            | 19            | 72              |
| 03-Dec-20 | ABSDATA         | 113           | 96            | 15              |
|           | INDX            | 68            | 19            | 72              |
| 02-Dec-20 | ABSDATA         | 113           | 96            | 15              |
|           | INDX            | 68            | 19            | 72              |
| 01-Dec-20 | ABSDATA         | 113           | 96            | 15              |
|           | INDX            | 68            | 19            | 72              |
| 30-Nov-20 | ABSDATA         | 113           | 96            | 15              |
|           | INDX            | 68            | 19            | 72              |
| 29-Nov-20 | ABSDATA         | 113           | 96            | 15              |
|           | INDX            | 68            | 19            | 72              |

# Weekly SLA Customer Report

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Database Tablespace AUJDB\_BI\_TS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 05-Dec-20 | ABSDATA         | 330           | 299           | 9               |
|           | INDX            | 266           | 115           | 57              |
| 04-Dec-20 | ABSDATA         | 330           | 299           | 9               |
|           | INDX            | 266           | 115           | 57              |
| 03-Dec-20 | ABSDATA         | 330           | 299           | 9               |
|           | INDX            | 266           | 115           | 57              |
| 02-Dec-20 | ABSDATA         | 330           | 299           | 9               |
|           | INDX            | 266           | 115           | 57              |
| 01-Dec-20 | ABSDATA         | 330           | 299           | 9               |
|           | INDX            | 266           | 115           | 57              |
| 30-Nov-20 | ABSDATA         | 330           | 299           | 9               |
|           | INDX            | 266           | 115           | 57              |
| 29-Nov-20 | ABSDATA         | 330           | 299           | 9               |
|           | INDX            | 266           | 115           | 57              |

BI Status and last ETL error for AUJDB\_BI

|                                     | Sun 29/11/2020 | Mon 30/11/2020 | Tue 1/12/2020 | Wed 2/12/2020 | Thu 3/12/2020 | Fri 4/12/2020 | Sat 5/12/2020 |
|-------------------------------------|----------------|----------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK             | OK             | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK             | OK             | OK            | OK            | OK            | OK            | OK            |

BI Status and last ETL error for AUJDB\_BI\_TS1

|                                     | Sun 29/11/2020 | Mon 30/11/2020 | Tue 1/12/2020 | Wed 2/12/2020 | Thu 3/12/2020 | Fri 4/12/2020 | Sat 5/12/2020 |
|-------------------------------------|----------------|----------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK             | OK             | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK             | OK             | OK            | OK            | OK            | OK            | OK            |

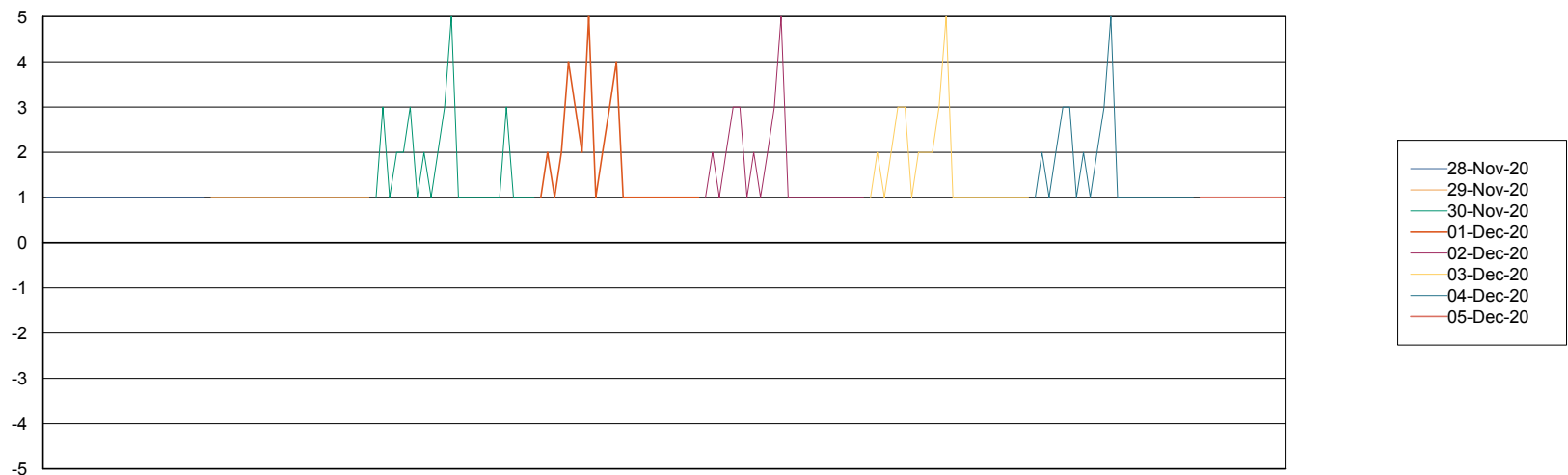
# Weekly SLA Customer Report

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Standby Database Health AUJ\_Production

### Recovery lag for last 7 days



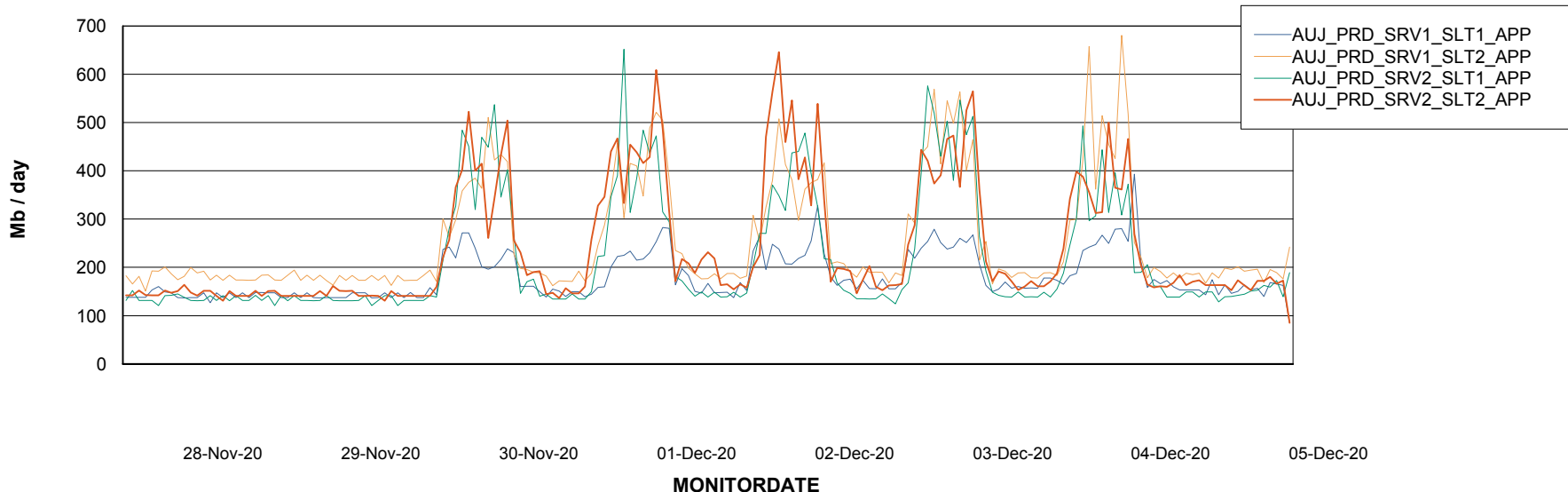
# Weekly SLA Customer Report

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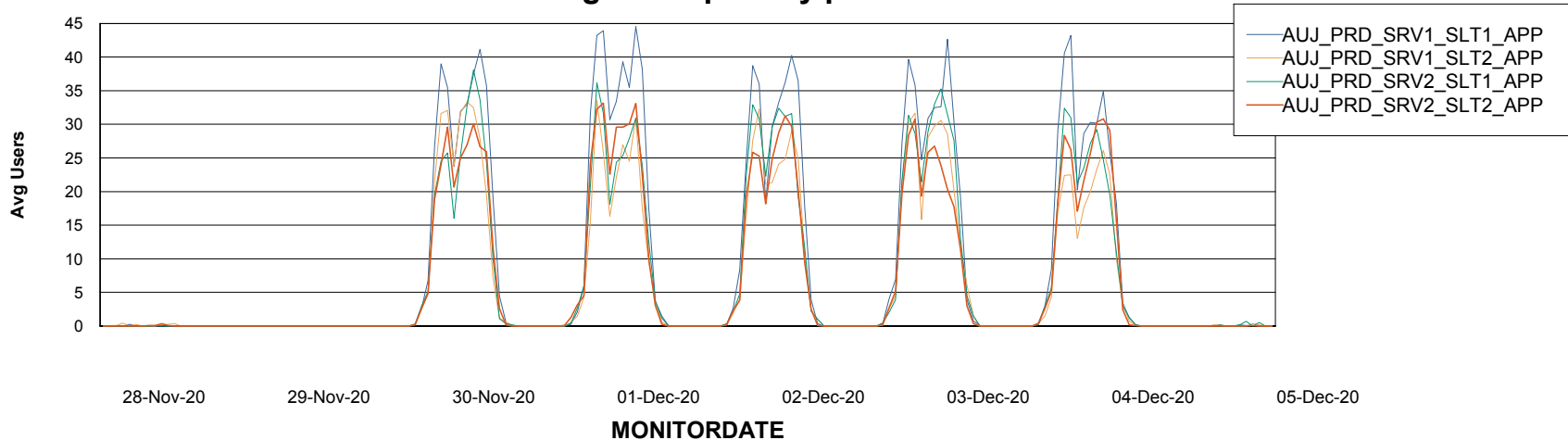


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



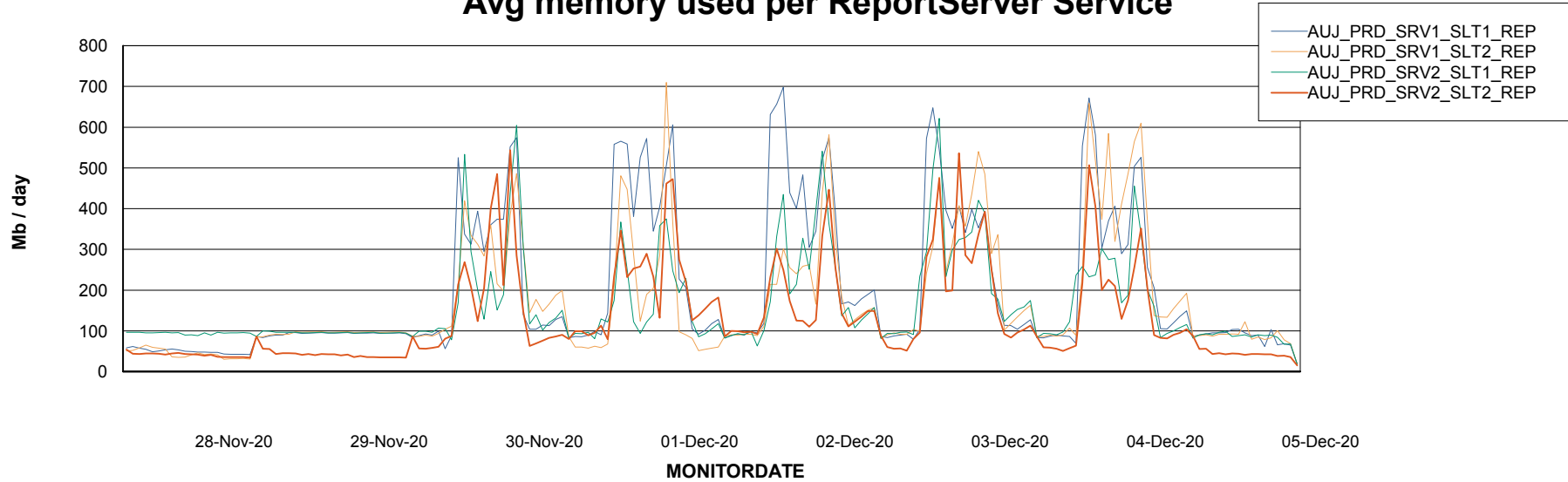
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## ABSolute Application ReportServer Services

### Avg memory used per ReportServer Service



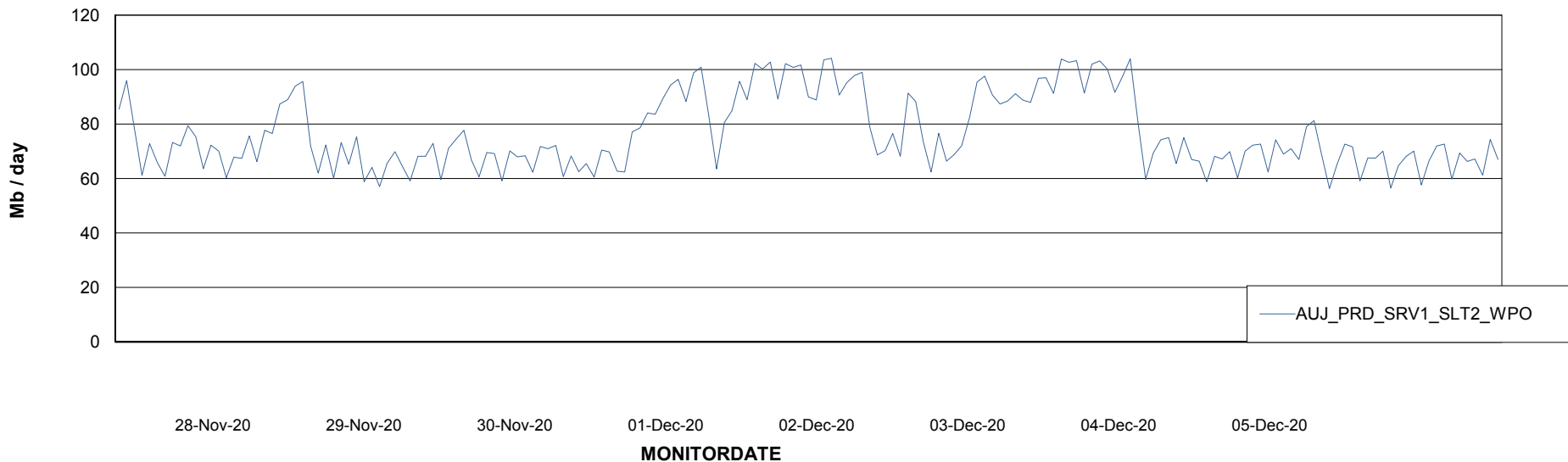
# Weekly SLA Customer Report

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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

