

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
 Database ID 57



Harddisk Usage SPO\_PRD\_ABS\_APP1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Nov-20 | 14                        | 80                          | 53                        | 100                         |
| 27-Nov-20 | 14                        | 80                          | 53                        | 100                         |
| 26-Nov-20 | 14                        | 80                          | 53                        | 100                         |
| 25-Nov-20 | 14                        | 80                          | 53                        | 100                         |
| 24-Nov-20 | 14                        | 80                          | 53                        | 100                         |
| 23-Nov-20 | 15                        | 80                          | 53                        | 100                         |
| 22-Nov-20 | 15                        | 80                          | 53                        | 100                         |

Harddisk Usage SPO\_PRD\_ABS\_APP2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Nov-20 | 29                        | 80                          | 94                        | 100                         |
| 27-Nov-20 | 29                        | 80                          | 94                        | 100                         |
| 26-Nov-20 | 29                        | 80                          | 94                        | 100                         |
| 25-Nov-20 | 29                        | 80                          | 94                        | 100                         |
| 24-Nov-20 | 29                        | 80                          | 94                        | 100                         |
| 23-Nov-20 | 29                        | 80                          | 94                        | 100                         |
| 22-Nov-20 | 29                        | 80                          | 94                        | 100                         |

# Weekly SLA Customer Report

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Harddisk Usage SPO\_PRD\_ABS\_WEB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Nov-20 | 42                        | 80                          | 98                        | 100                         |
| 27-Nov-20 | 42                        | 80                          | 98                        | 100                         |
| 26-Nov-20 | 42                        | 80                          | 98                        | 100                         |
| 25-Nov-20 | 42                        | 80                          | 98                        | 100                         |
| 24-Nov-20 | 42                        | 80                          | 98                        | 100                         |
| 23-Nov-20 | 42                        | 80                          | 98                        | 100                         |
| 22-Nov-20 | 42                        | 80                          | 98                        | 100                         |

Harddisk Usage SPO\_PRD\_ABS\_WEB2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Nov-20 | 57                        | 80                          | 96                        | 100                         |
| 27-Nov-20 | 57                        | 80                          | 96                        | 100                         |
| 26-Nov-20 | 57                        | 80                          | 96                        | 100                         |
| 25-Nov-20 | 57                        | 80                          | 96                        | 100                         |
| 24-Nov-20 | 57                        | 80                          | 96                        | 100                         |
| 23-Nov-20 | 57                        | 80                          | 96                        | 100                         |
| 22-Nov-20 | 57                        | 80                          | 96                        | 100                         |

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Harddisk Usage SPO\_PRD\_ORACLE1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) | Free disk space on g: (%) | Total disk space on g: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Nov-20 | 45                        | 100                         | 49                        | 250                         | 7                         | 200                         | 64                        | 75                          | 98                        | 1,863                       |
| 27-Nov-20 | 45                        | 100                         | 49                        | 250                         | 10                        | 200                         | 64                        | 75                          | 98                        | 1,863                       |
| 26-Nov-20 | 45                        | 100                         | 49                        | 250                         | 14                        | 200                         | 64                        | 75                          | 98                        | 1,863                       |
| 25-Nov-20 | 45                        | 100                         | 49                        | 250                         | 18                        | 200                         | 64                        | 75                          | 98                        | 1,863                       |
| 24-Nov-20 | 45                        | 100                         | 49                        | 250                         | 22                        | 200                         | 64                        | 75                          | 98                        | 1,863                       |
| 23-Nov-20 | 45                        | 100                         | 49                        | 250                         | 26                        | 200                         | 64                        | 75                          | 98                        | 1,863                       |
| 22-Nov-20 | 45                        | 100                         | 49                        | 250                         | 29                        | 200                         | 64                        | 75                          | 98                        | 1,863                       |

Harddisk Usage SPO\_PRD\_ORACLE2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Nov-20 | 68                        | 100                         | 52                        | 250                         | 7                         | 200                         | 66                        | 80                          |
| 27-Nov-20 | 68                        | 100                         | 52                        | 250                         | 10                        | 200                         | 66                        | 80                          |
| 26-Nov-20 | 68                        | 100                         | 52                        | 250                         | 14                        | 200                         | 66                        | 80                          |
| 25-Nov-20 | 68                        | 100                         | 52                        | 250                         | 18                        | 200                         | 66                        | 80                          |
| 24-Nov-20 | 68                        | 100                         | 52                        | 250                         | 22                        | 200                         | 66                        | 80                          |
| 23-Nov-20 | 68                        | 100                         | 52                        | 250                         | 26                        | 200                         | 66                        | 80                          |
| 22-Nov-20 | 68                        | 100                         | 52                        | 250                         | 30                        | 200                         | 66                        | 80                          |

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
 Database ID 57



Harddisk Usage SPO\_PRD\_ORACLE\_BI1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Nov-20 | 22                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 27-Nov-20 | 22                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 26-Nov-20 | 22                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 25-Nov-20 | 23                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 24-Nov-20 | 23                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 23-Nov-20 | 23                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 22-Nov-20 | 24                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |

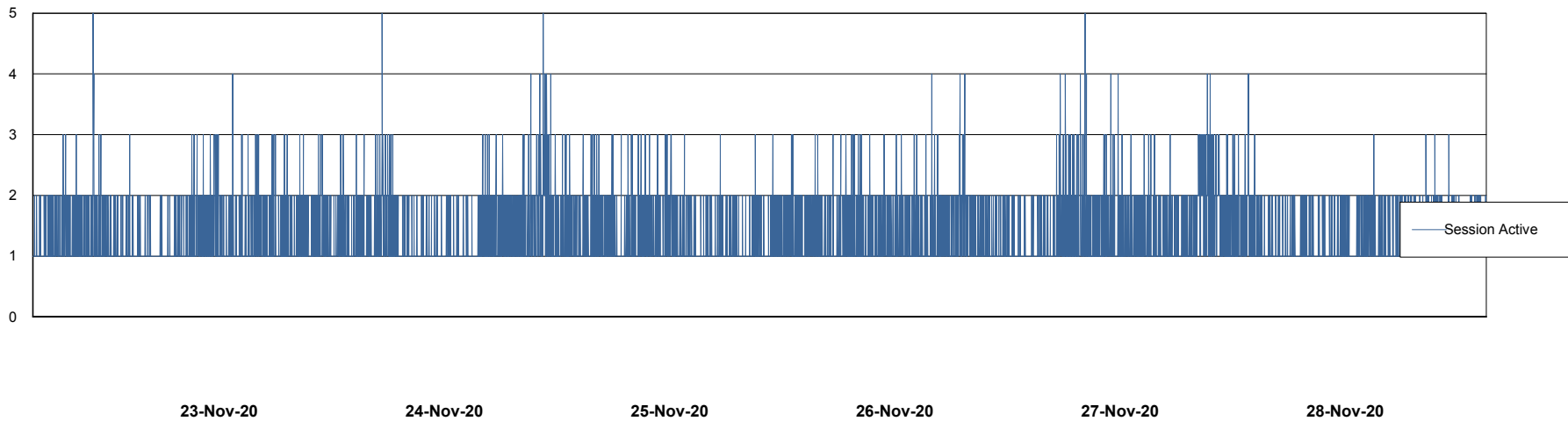
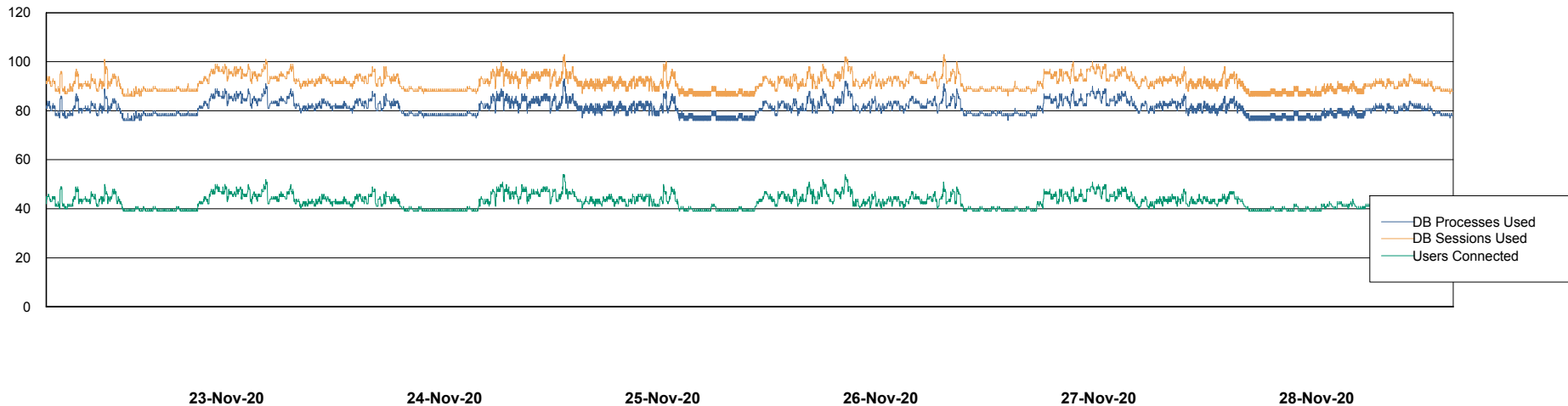
# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Database Performance SPODB\_Production

DB Processes Max 300  
DB Sessions Max 472



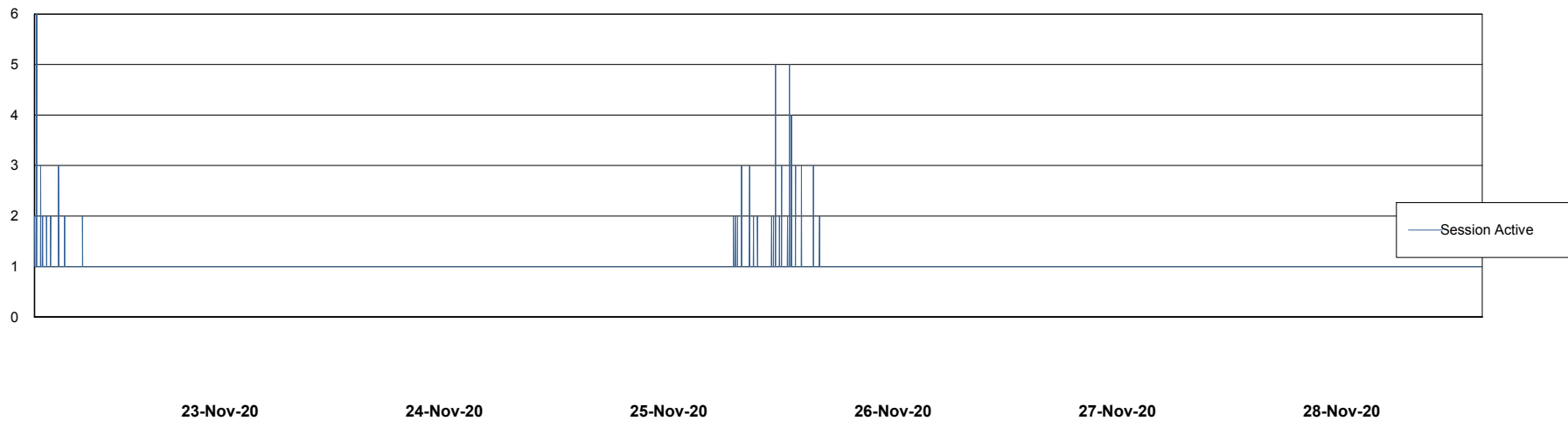
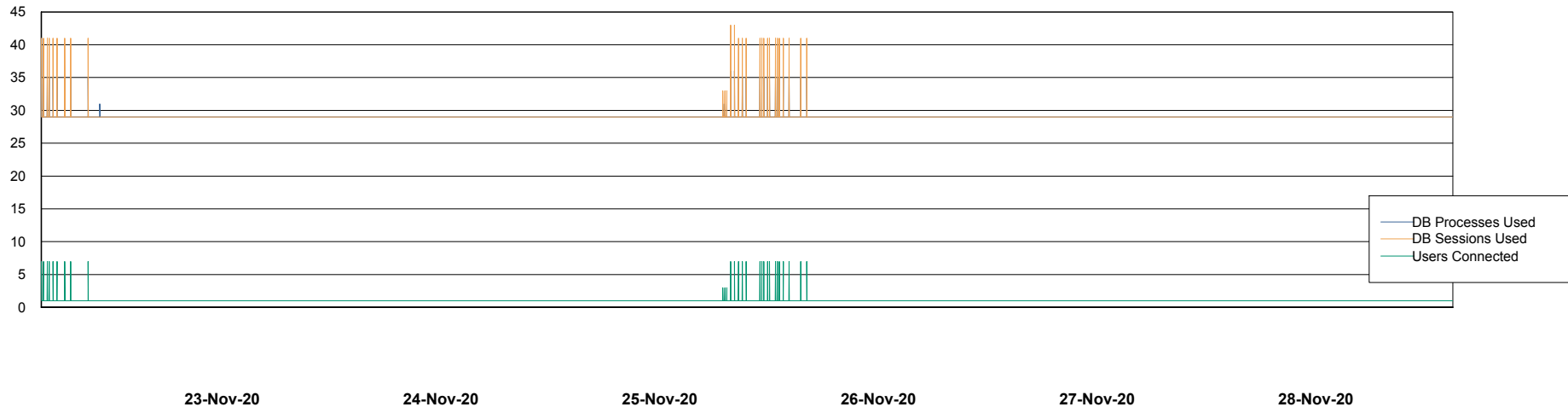
# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Database Performance SPODB\_Standby

DB Processes Max 300  
DB Sessions Max 472



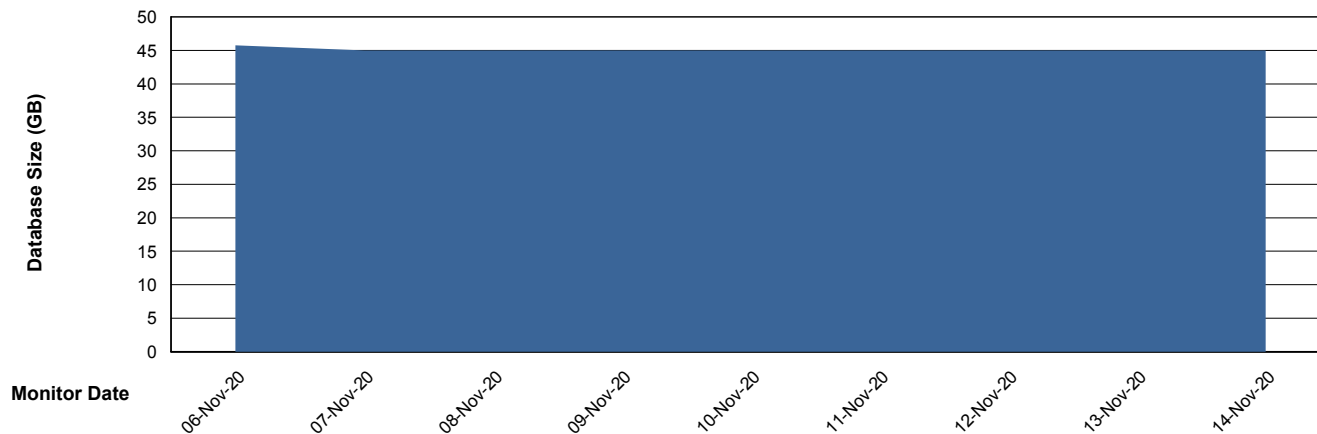
# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



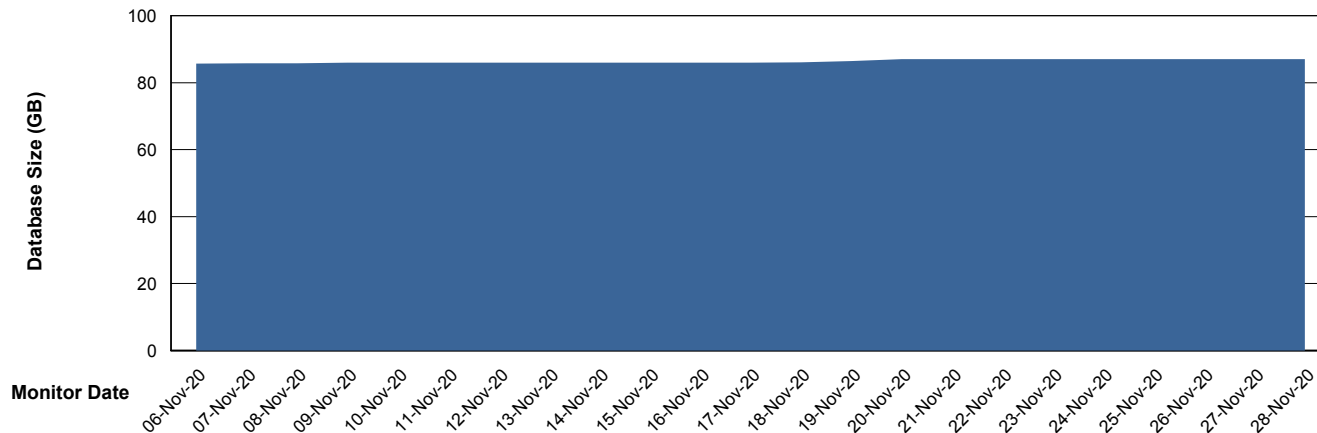
DATABASE SIZE SPODB\_BI

### Database growth over last month



DATABASE SIZE SPODB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer SPO\_Production Silver  
 Database ID 57

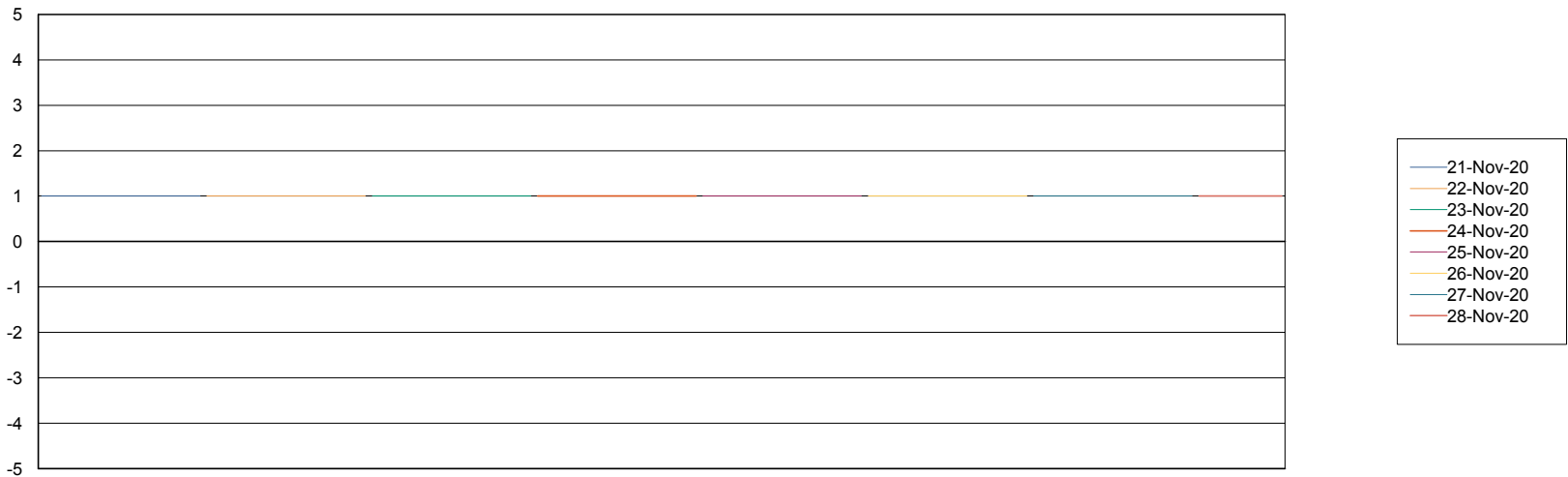


Database Tablespace SPODB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 28-Nov-20 | ABSDATA         | 40            | 33            | 18              |
|           | INDX            | 64            | 53            | 17              |
| 27-Nov-20 | ABSDATA         | 40            | 33            | 18              |
|           | INDX            | 64            | 53            | 17              |
| 26-Nov-20 | ABSDATA         | 40            | 33            | 18              |
|           | INDX            | 64            | 53            | 17              |
| 25-Nov-20 | ABSDATA         | 40            | 33            | 18              |
|           | INDX            | 64            | 53            | 17              |
| 24-Nov-20 | ABSDATA         | 40            | 33            | 18              |
|           | INDX            | 64            | 53            | 17              |
| 23-Nov-20 | ABSDATA         | 40            | 33            | 18              |
|           | INDX            | 64            | 53            | 17              |
| 22-Nov-20 | ABSDATA         | 40            | 33            | 18              |
|           | INDX            | 64            | 53            | 17              |

Standby Database Health SPO\_Production Silver

Recovery lag for last 7 days



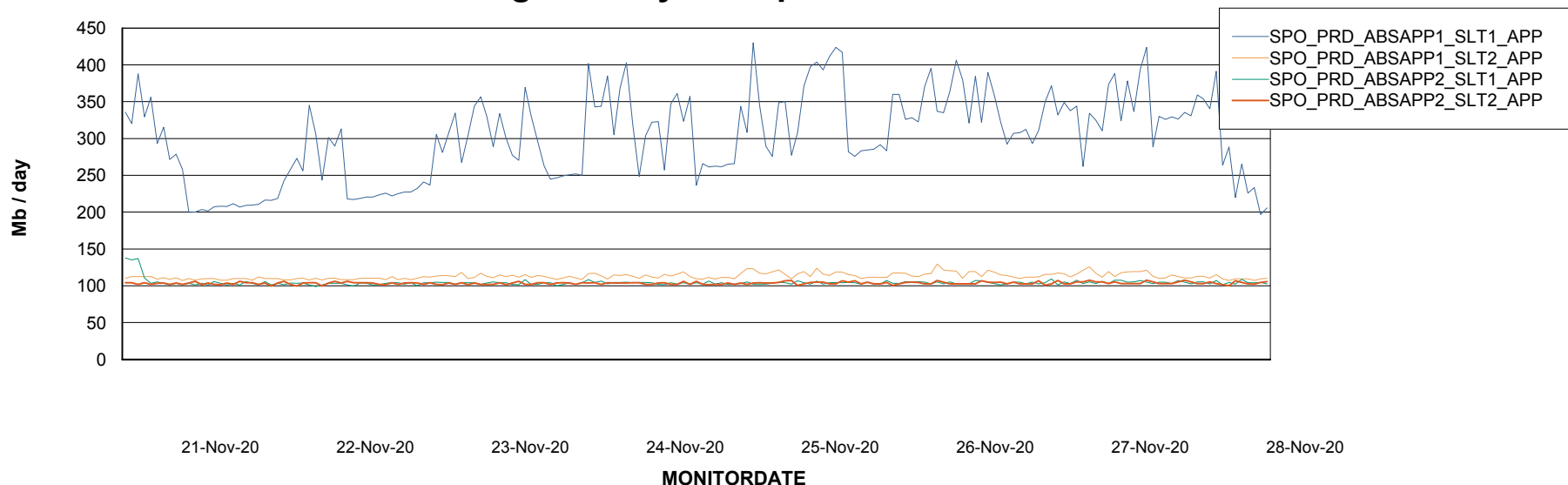
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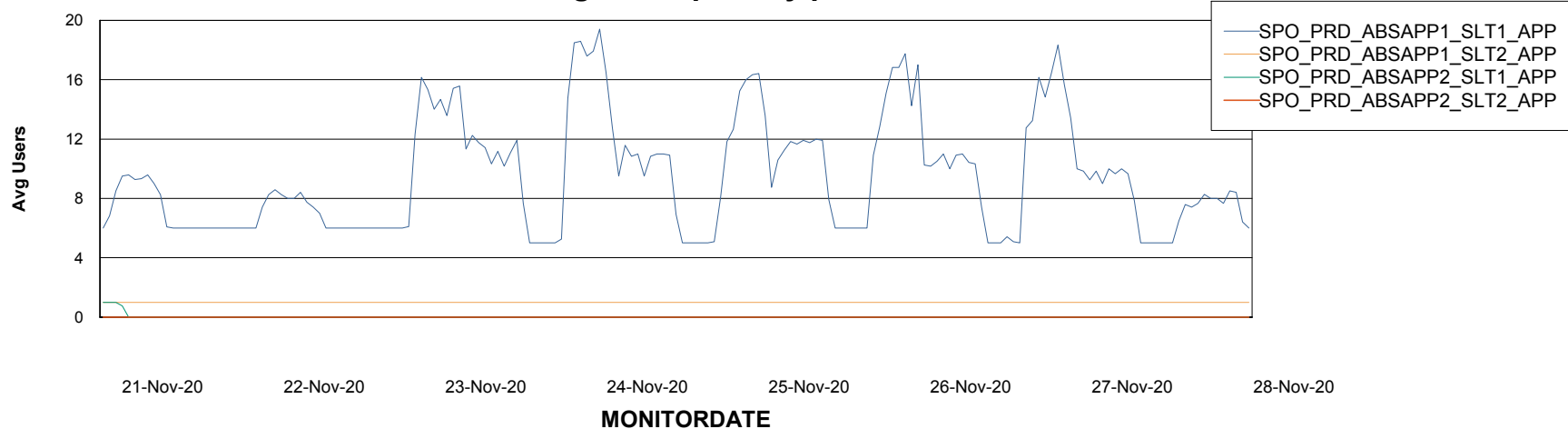


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



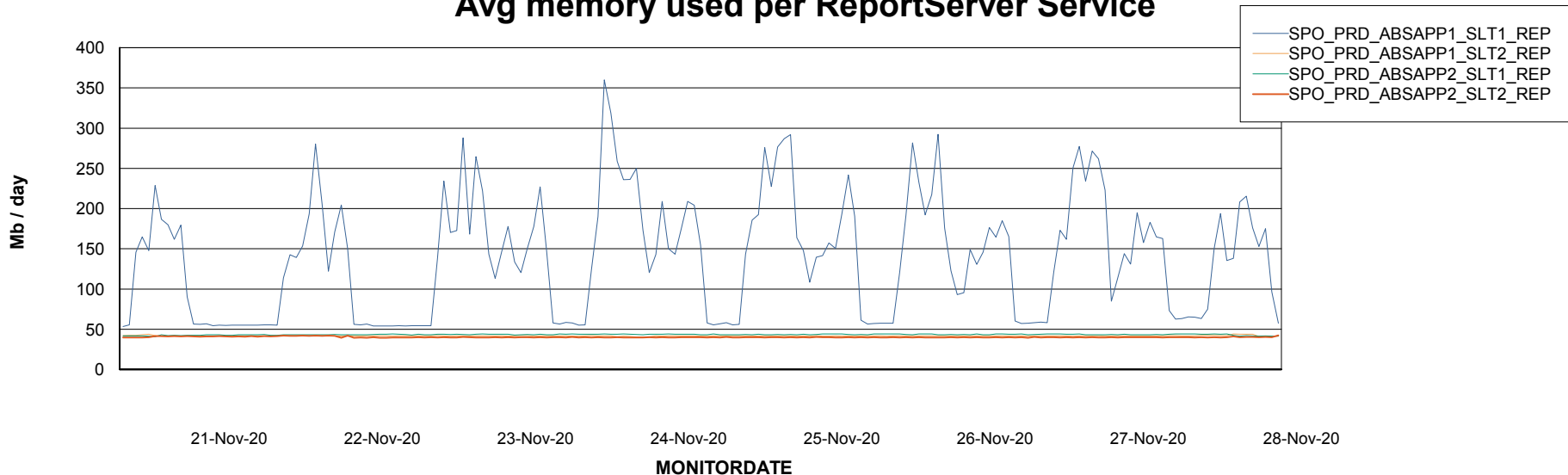
# Weekly SLA Customer Report

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Database ID 57



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

