

# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Harddisk Usage PHS\_BI\_GCAB891b (new 2019)

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
28-Nov-20	50	150	25	300
27-Nov-20	50	150	27	300
26-Nov-20	50	150	27	300
25-Nov-20	50	150	27	300
24-Nov-20	50	150	27	300
23-Nov-20	50	150	27	300
22-Nov-20	50	150	27	300

## Harddisk Usage PHS\_PRDWEB\_DCAB573b

	Free disk space on c: (%)	Total disk space on c: (Gb)
28-Nov-20	75	100
27-Nov-20	75	100
26-Nov-20	76	100
25-Nov-20	76	100
24-Nov-20	76	100
23-Nov-20	76	100
22-Nov-20	76	100

# Weekly SLA Customer Report

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Harddisk Usage PHS\_PRD\_GCAB574b

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
28-Nov-20	37	150	20	400	45	200
27-Nov-20	37	150	20	400	45	200
26-Nov-20	37	150	20	400	45	200
25-Nov-20	37	150	20	400	45	200
24-Nov-20	36	150	20	400	44	200
23-Nov-20	36	150	20	400	43	200
22-Nov-20	36	150	20	400	45	200

Harddisk Usage PHS\_PRD\_GCAB576b

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
28-Nov-20	69	150	23	400	78	100
27-Nov-20	69	150	23	400	78	100
26-Nov-20	69	150	23	400	78	100
25-Nov-20	69	150	23	400	78	100
24-Nov-20	69	150	23	400	78	100
23-Nov-20	69	150	23	400	73	100
22-Nov-20	69	150	23	400	77	100

## Weekly SLA Customer Report

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Harddisk Usage PHS\_TST\_GCAB575b

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
28-Nov-20	11	50	30	300
27-Nov-20	11	50	30	300
26-Nov-20	11	50	30	300
25-Nov-20	13	50	30	300
24-Nov-20	17	50	29	300
23-Nov-20	17	50	29	300
22-Nov-20	17	50	29	300

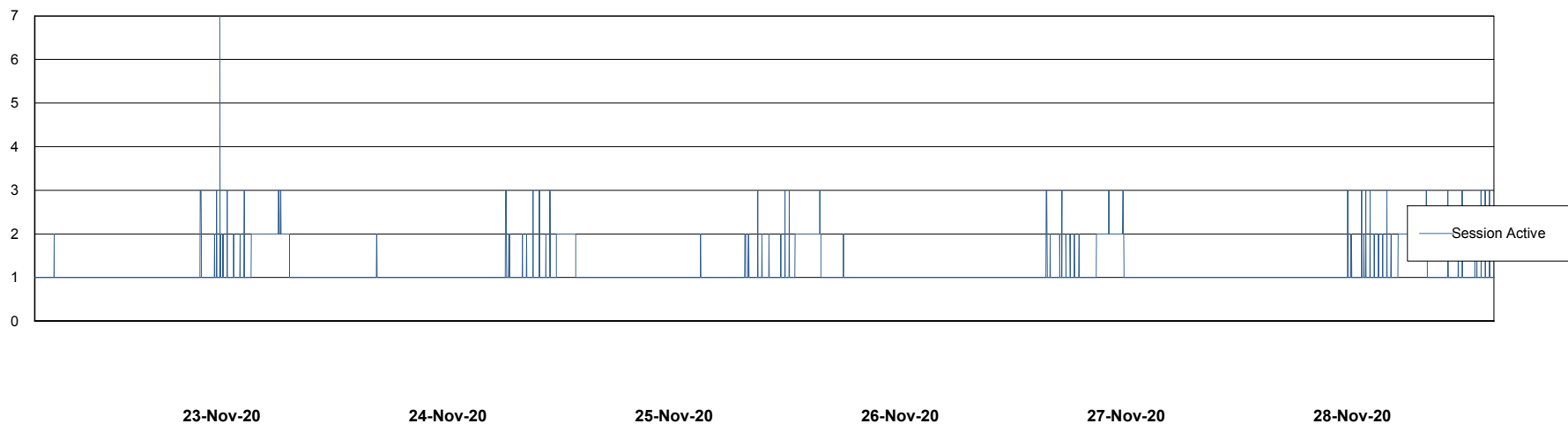
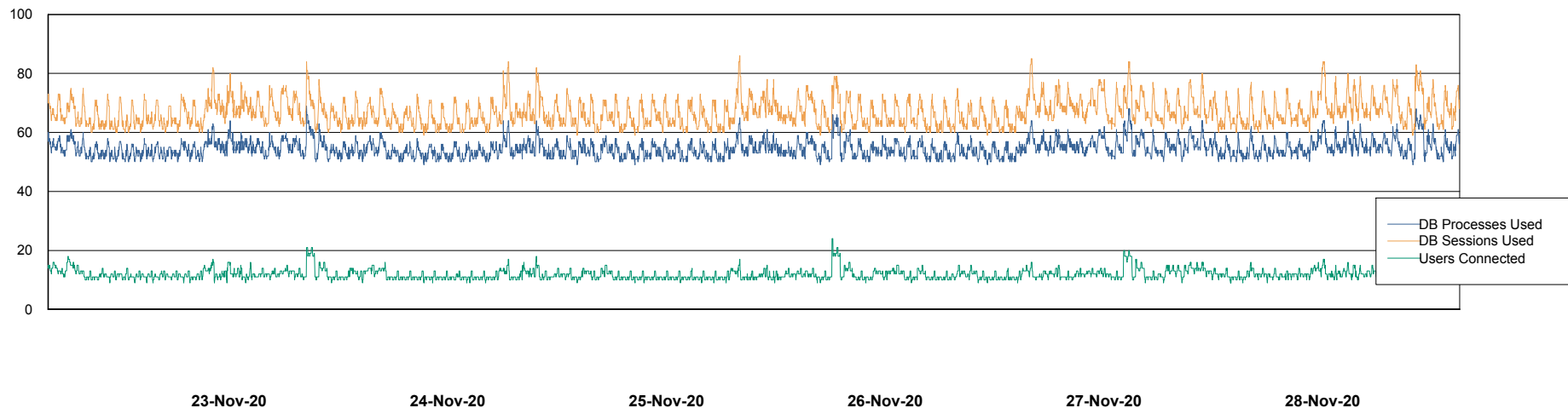
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHS\_BI\_DB (new 2019)

DB Processes Max 500  
DB Sessions Max 772



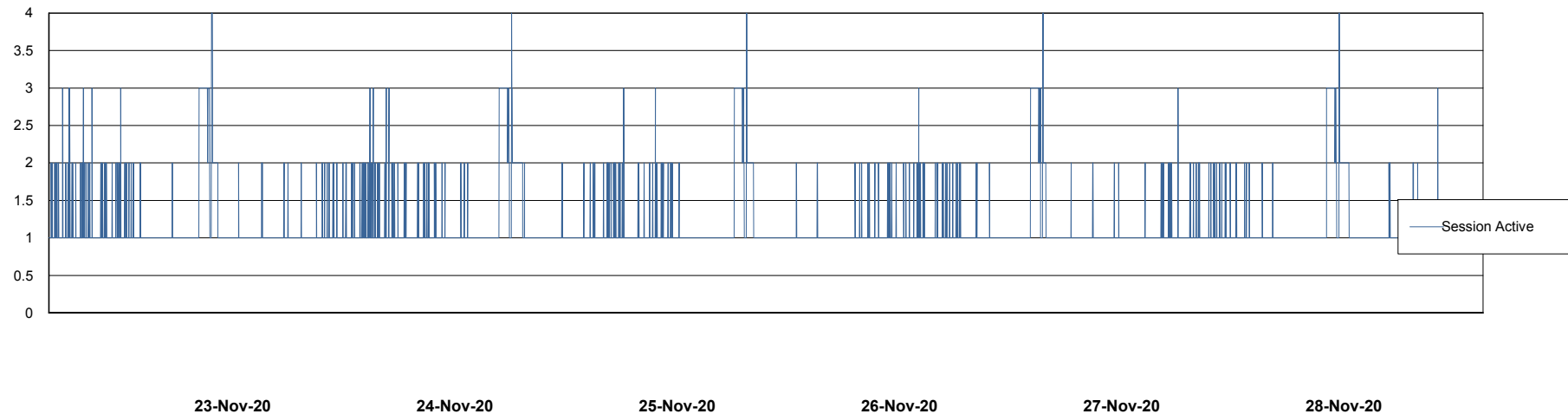
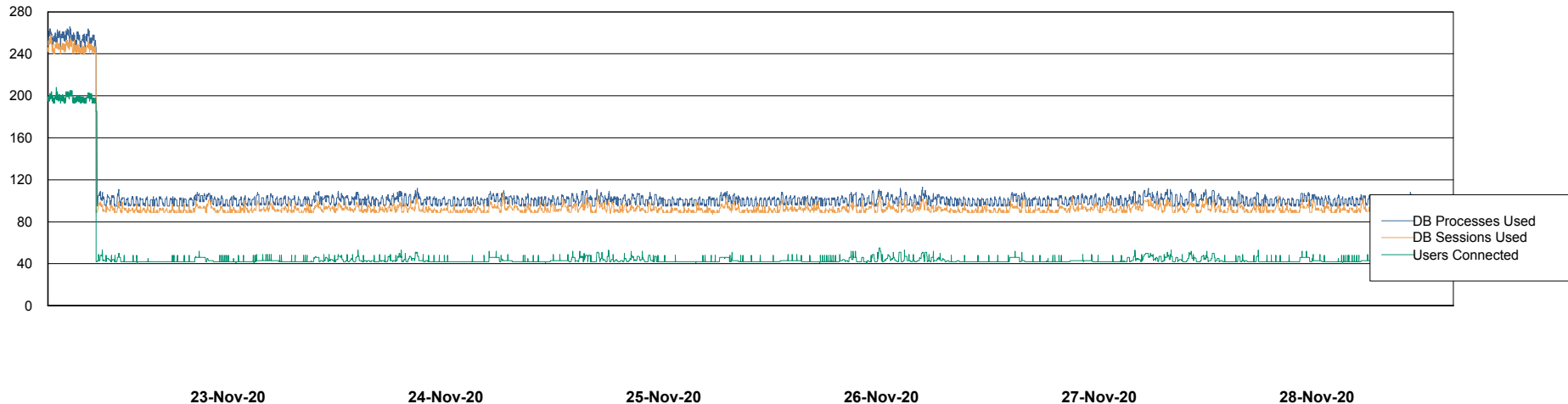
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Production

DB Processes Max 500  
DB Sessions Max 772



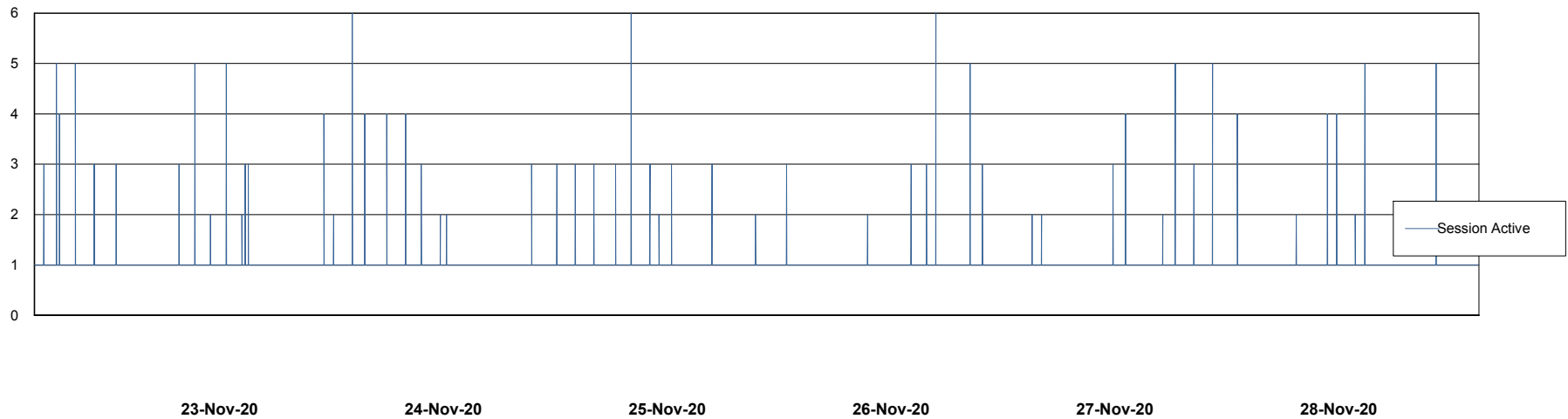
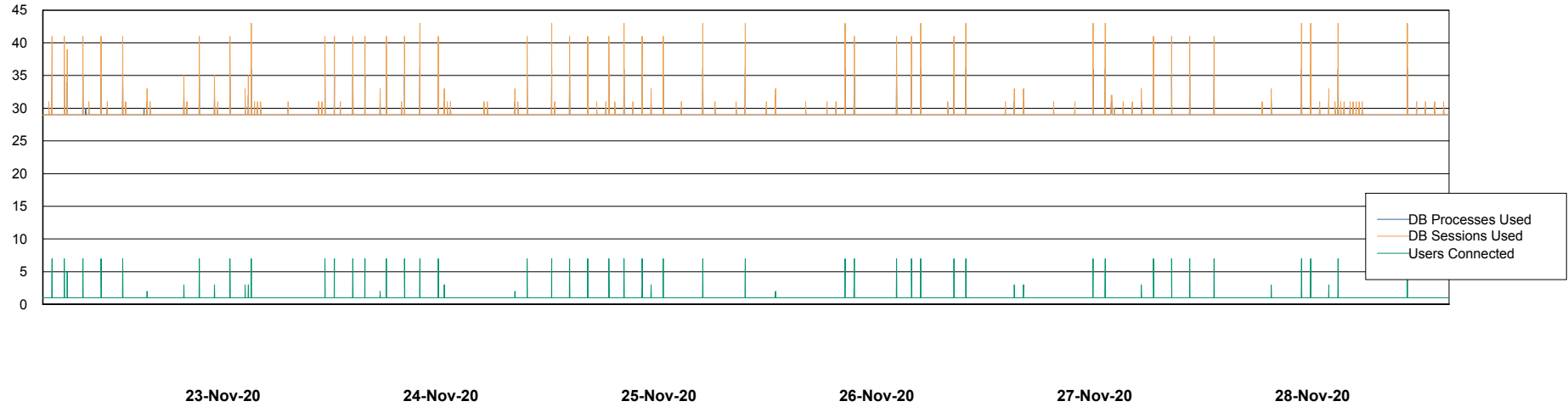
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Standby

DB Processes Max 500  
DB Sessions Max 772



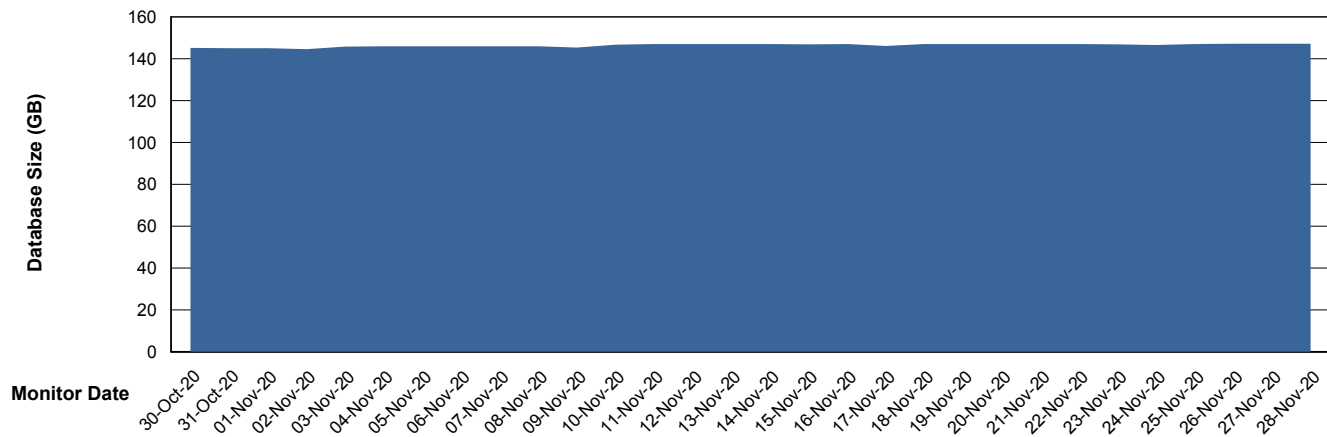
# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



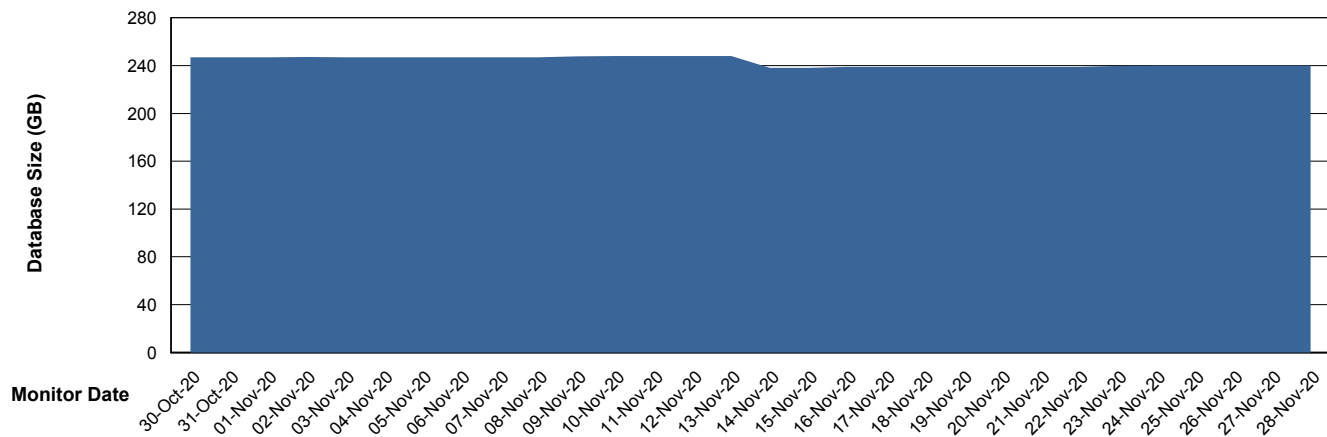
DATABASE SIZE PHS\_BI\_DB (new 2019)

### Database growth over last month



DATABASE SIZE PHSDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Tablespace PHS\_BI\_DB (new 2019)

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Nov-20	ABSDATA	82	70	15
	INDX	87	75	14
27-Nov-20	ABSDATA	82	70	15
	INDX	87	75	14
26-Nov-20	ABSDATA	82	70	15
	INDX	87	75	14
25-Nov-20	ABSDATA	82	70	15
	INDX	87	75	14
24-Nov-20	ABSDATA	82	70	15
	INDX	87	75	14
23-Nov-20	ABSDATA	82	70	15
	INDX	87	75	14
22-Nov-20	ABSDATA	82	70	15
	INDX	87	75	14

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Database Tablespace PHSDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Nov-20	ABSDATA	272	225	17
	INDX	23	14	39
27-Nov-20	ABSDATA	272	225	17
	INDX	23	14	39
26-Nov-20	ABSDATA	272	225	17
	INDX	23	14	39
25-Nov-20	ABSDATA	272	224	18
	INDX	23	14	39
24-Nov-20	ABSDATA	272	224	18
	INDX	23	14	39
23-Nov-20	ABSDATA	272	224	18
	INDX	23	14	39
22-Nov-20	ABSDATA	272	223	18
	INDX	23	14	39

BI Status and last ETL error for PHS\_BI\_DB (new 2019)

	Sun 22/11/2020	Mon 23/11/2020	Tue 24/11/2020	Wed 25/11/2020	Thu 26/11/2020	Fri 27/11/2020	Sat 28/11/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	Not OK	Not OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	Not OK	Not OK	OK	OK

BI last ETL error for PHS\_BI\_DB (new 2019)

Wed, 25-11-2020 ORA-03150: end-of-file on communication channel for database link  
 Thu, 26-11-2020 ORA-03150: end-of-file on communication channel for database link

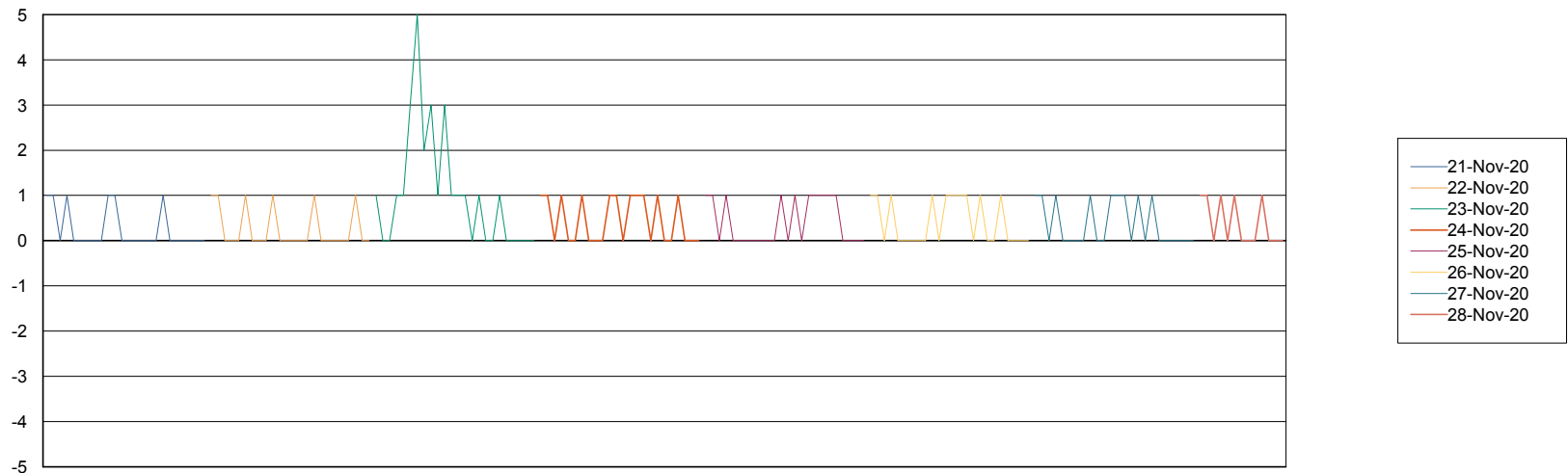
# Weekly SLA Customer Report

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Standby Database Health PHS\_Production

### Recovery lag for last 7 days



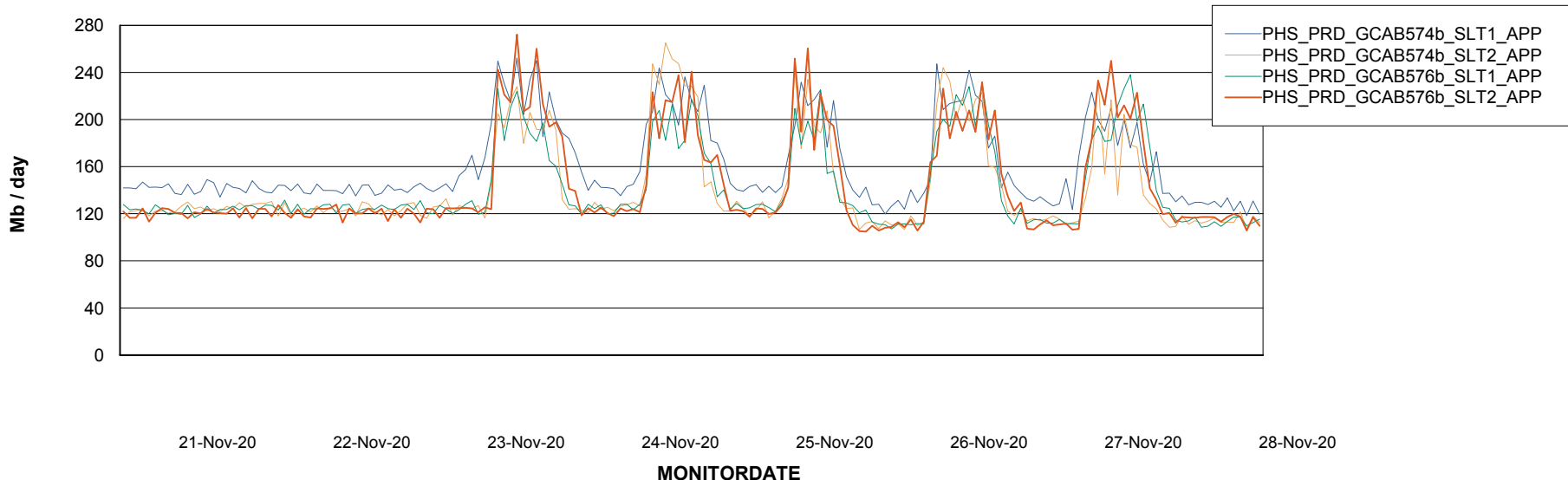
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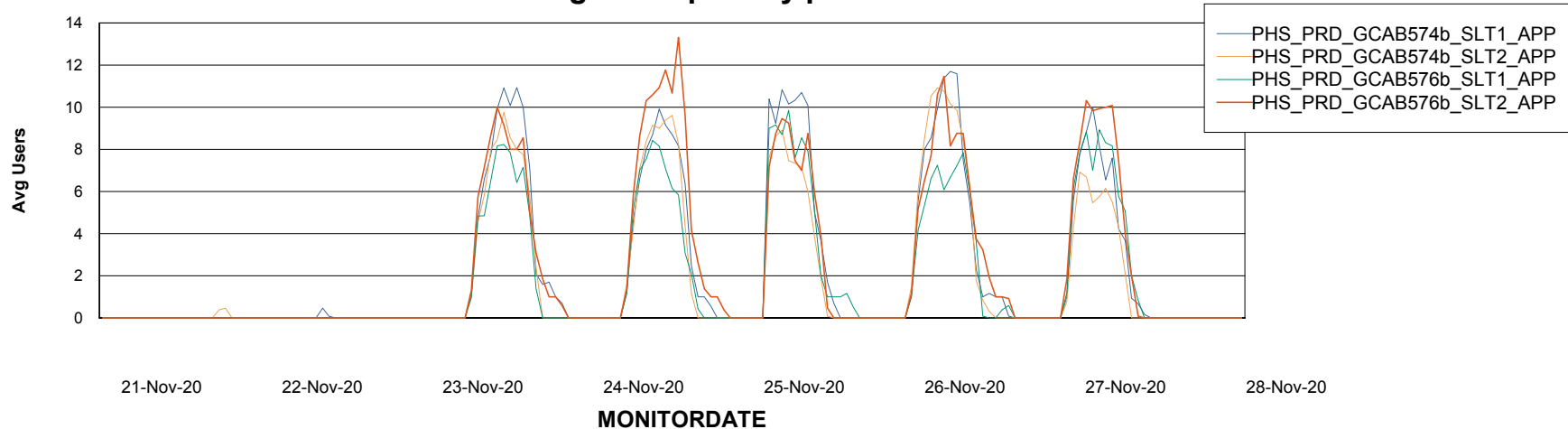


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



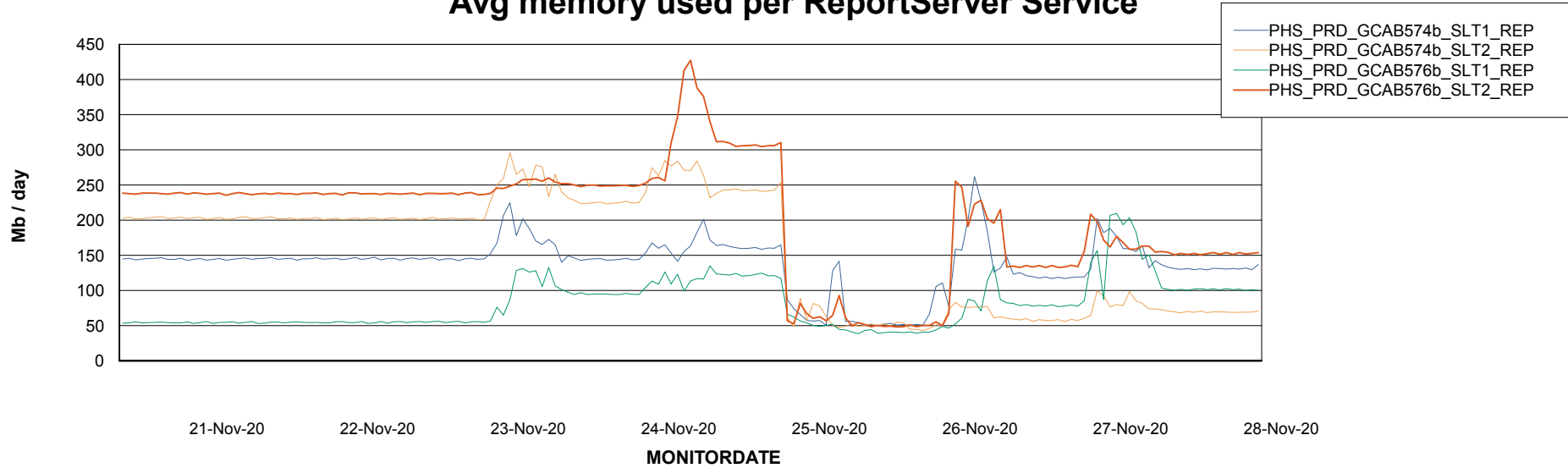
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



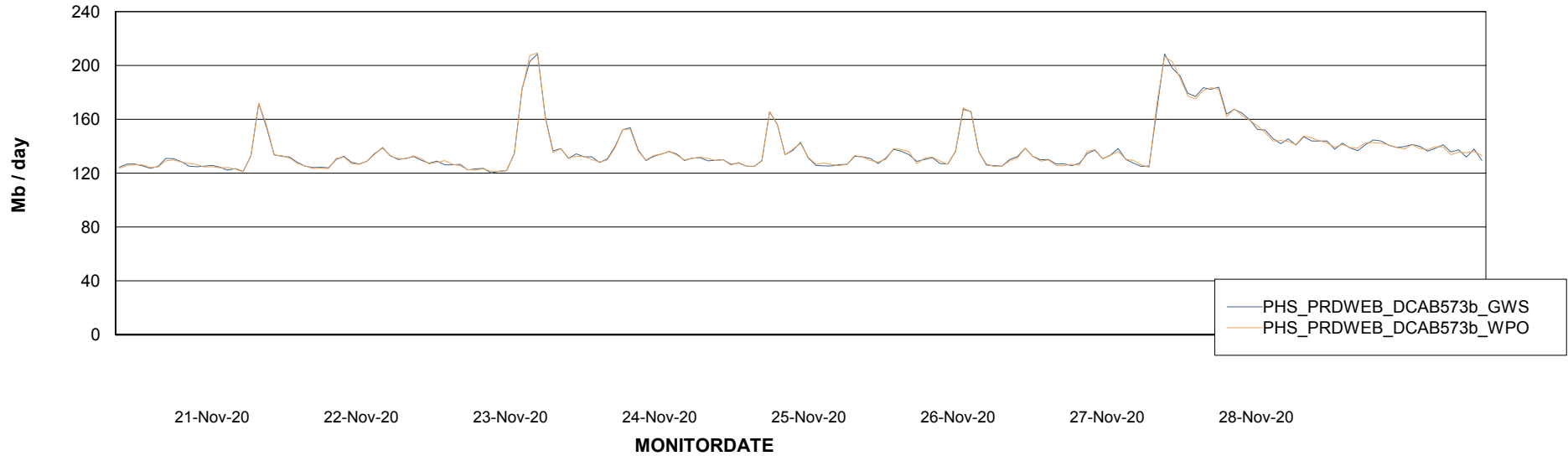
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

