

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on c: (%)
28-Nov-20	67
25-Nov-20	66
24-Nov-20	66
23-Nov-20	66
22-Nov-20	66

Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on c: (%)
28-Nov-20	72
27-Nov-20	72
26-Nov-20	68
25-Nov-20	65
24-Nov-20	65
23-Nov-20	65
22-Nov-20	65

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on c: (%)
28-Nov-20	58
27-Nov-20	56
26-Nov-20	56
25-Nov-20	64
24-Nov-20	63
23-Nov-20	62
22-Nov-20	62

Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on c: (%)
28-Nov-20	55
27-Nov-20	57
26-Nov-20	57
25-Nov-20	57
24-Nov-20	57
23-Nov-20	58
22-Nov-20	59

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on c: (%)	Free disk space on d: (%)
28-Nov-20	48	76
27-Nov-20	48	76
26-Nov-20	48	76
25-Nov-20	48	76
24-Nov-20	48	76
23-Nov-20	48	77
22-Nov-20	48	77

## Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
28-Nov-20	66	149	54	1,024
27-Nov-20	66	149	54	1,024
26-Nov-20	66	149	54	1,024
25-Nov-20	66	149	54	1,024
24-Nov-20	66	149	54	1,024
23-Nov-20	66	149	54	1,024
22-Nov-20	66	149	54	1,024

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Harddisk Usage JSG\_PRD\_TROI

	Free disk space on c: (%)
28-Nov-20	62
27-Nov-20	64
26-Nov-20	65
25-Nov-20	65
24-Nov-20	65
23-Nov-20	65
22-Nov-20	65

Harddisk Usage JSG\_PRD\_WORF

	Free disk space on c: (%)
28-Nov-20	60
27-Nov-20	62
26-Nov-20	62
25-Nov-20	62
24-Nov-20	62
23-Nov-20	62
22-Nov-20	63

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Harddisk Usage JSG\_PRD\_YAR

	Free disk space on c: (%)	Free disk space on d: (%)
28-Nov-20	64	83
27-Nov-20	65	83
26-Nov-20	65	83
25-Nov-20	65	83
24-Nov-20	65	83
23-Nov-20	64	83
22-Nov-20	64	83

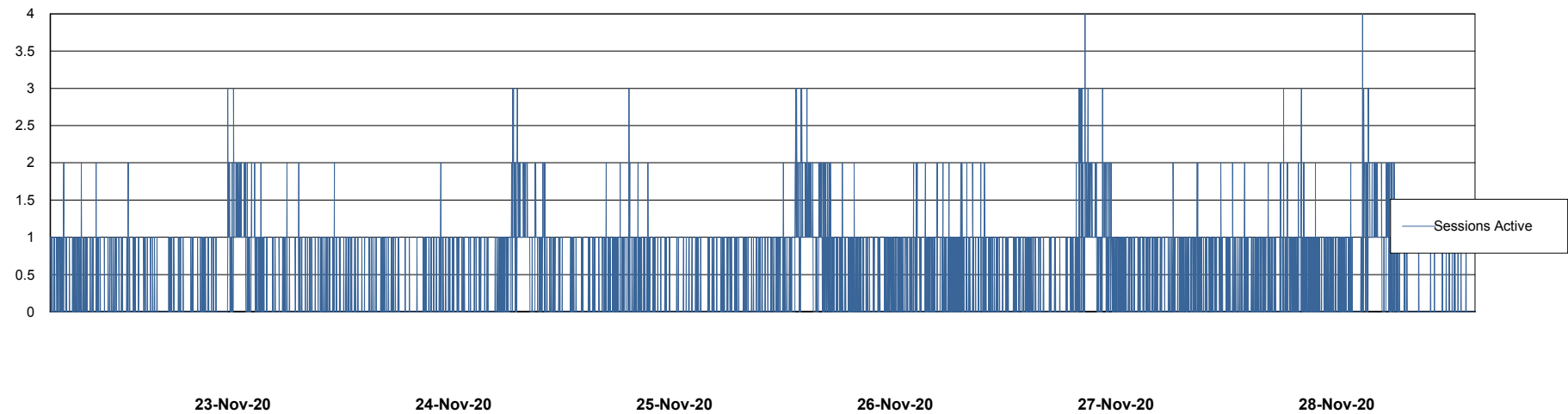
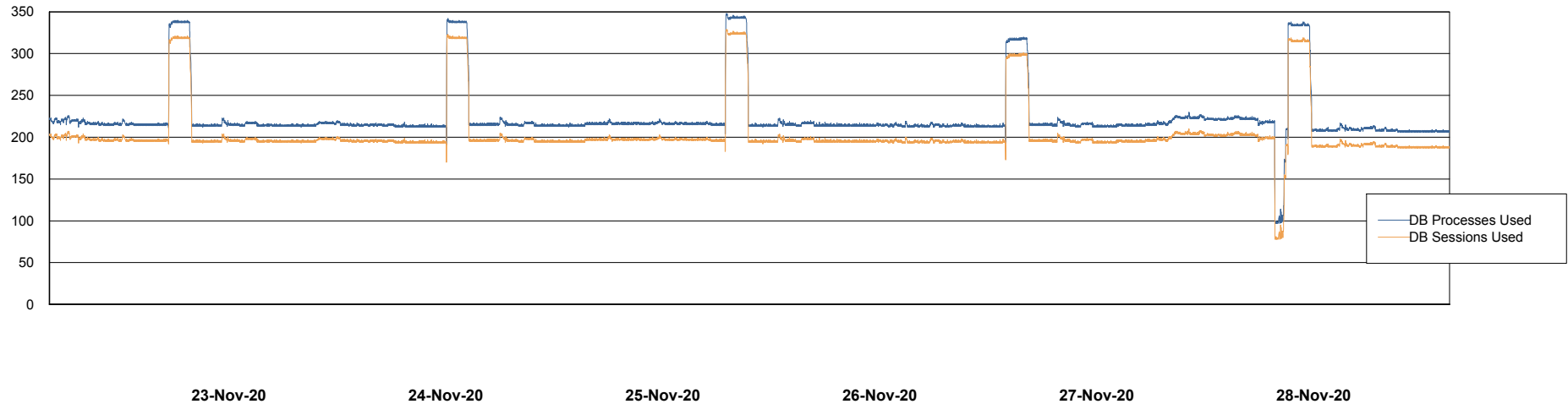
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Database Performance JSG\_PRD\_PICARD\_DB

DB Processes Max 1,000



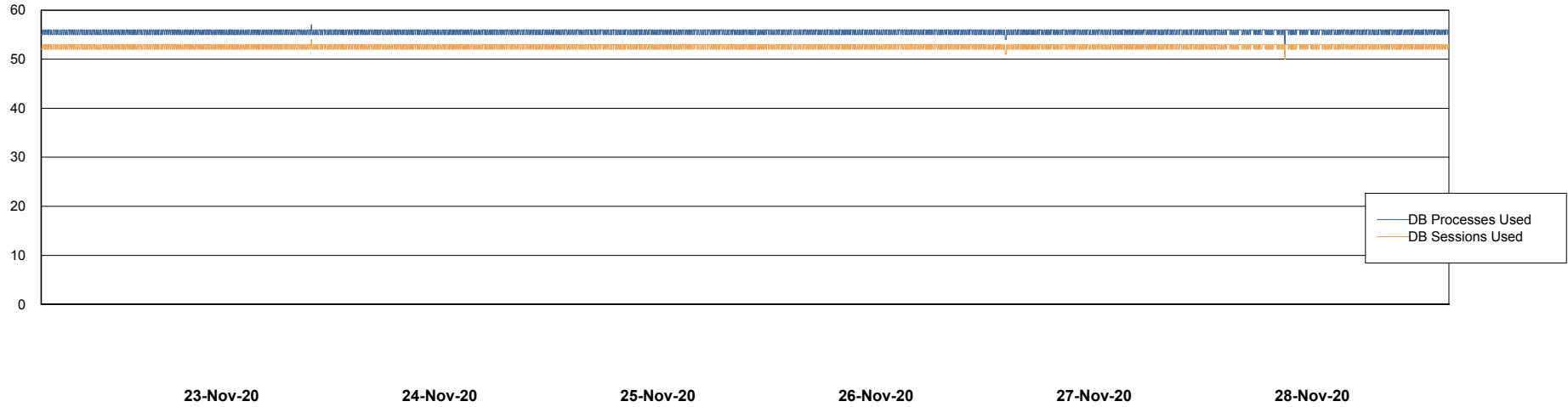
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Database Performance JSG\_PRD\_RIKER\_DB

DB Processes Max 1,000



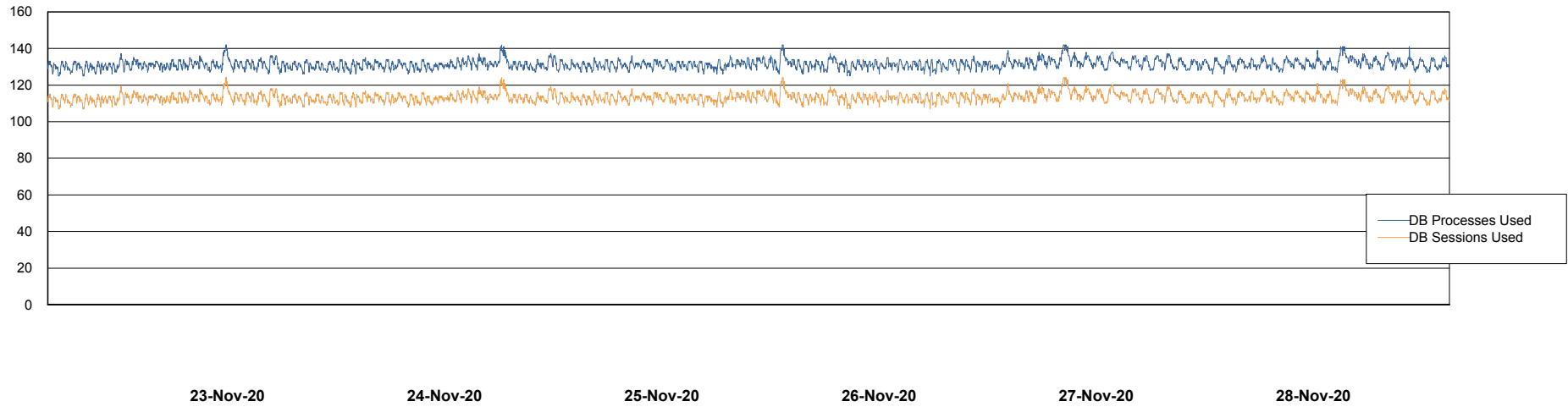
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Database Performance JSG\_PRD\_YAR

DB Processes Max 1,000



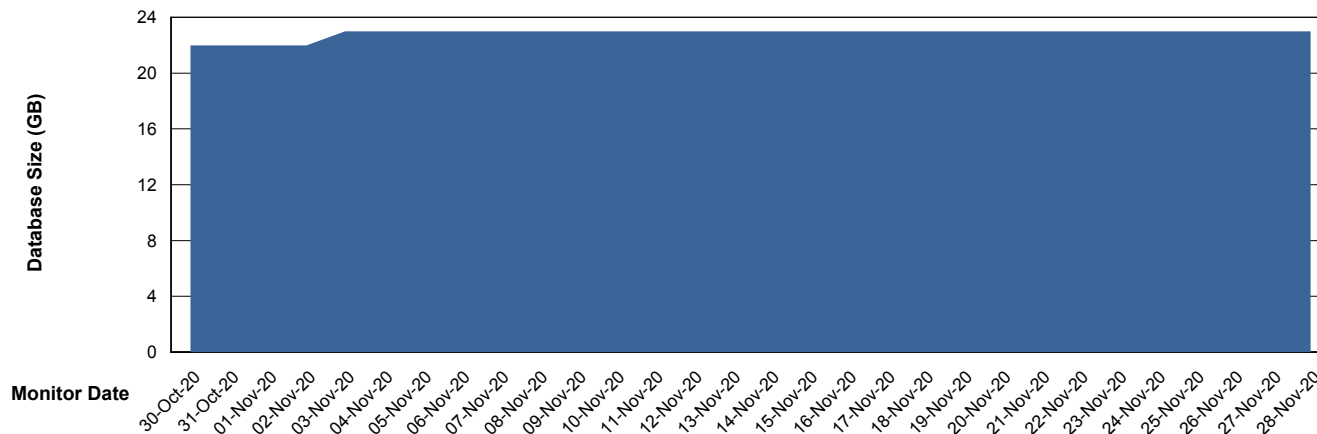
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



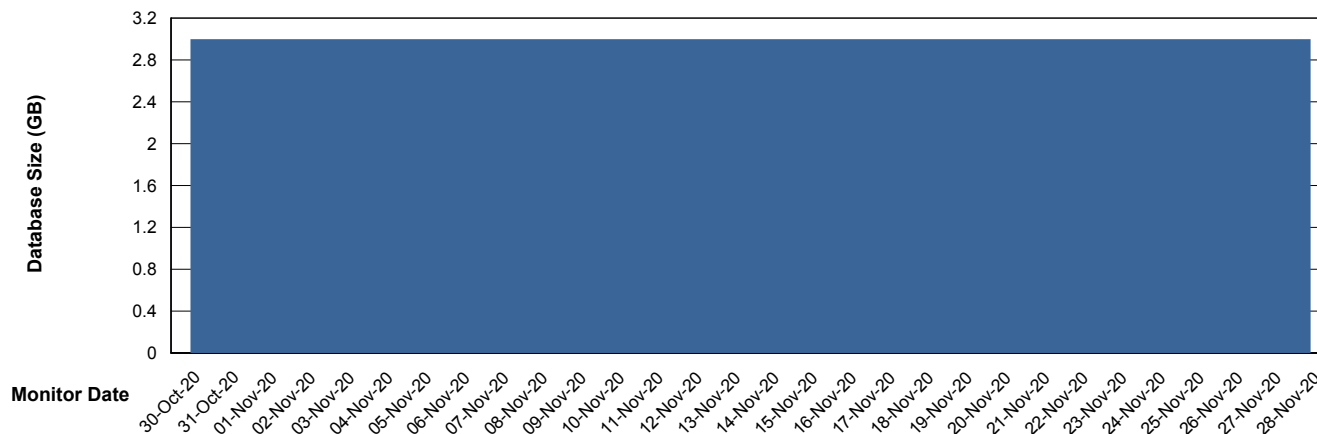
DATABASE SIZE JSG\_PRD\_PICARD\_DB

### Database growth over last month



DATABASE SIZE JSG\_PRD\_YAR

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Database Tablespace JSG\_PRD\_PICARD\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
27-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
26-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
25-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
24-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
23-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
22-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Database Tablespace JSG\_PRD\_YAR

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
27-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
26-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
25-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
24-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
23-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
22-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99

## BI Status and last ETL error for JSG\_PRD\_YAR

	Mon 23/11/2020	Tue 24/11/2020	Wed 25/11/2020	Thu 26/11/2020	Fri 27/11/2020	Sat 28/11/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



BI last ETL error for	JSG_PRD_YAR
Fri, 27-11-2020	None
Sun, 22-11-2020	None
Mon, 23-11-2020	None
Thu, 26-11-2020	None
Thu, 26-11-2020	None
Sat, 28-11-2020	None
Tue, 24-11-2020	None
Tue, 24-11-2020	None
Wed, 25-11-2020	None
Mon, 23-11-2020	None
Sun, 22-11-2020	None
Fri, 27-11-2020	None
Wed, 25-11-2020	None
Sat, 28-11-2020	None

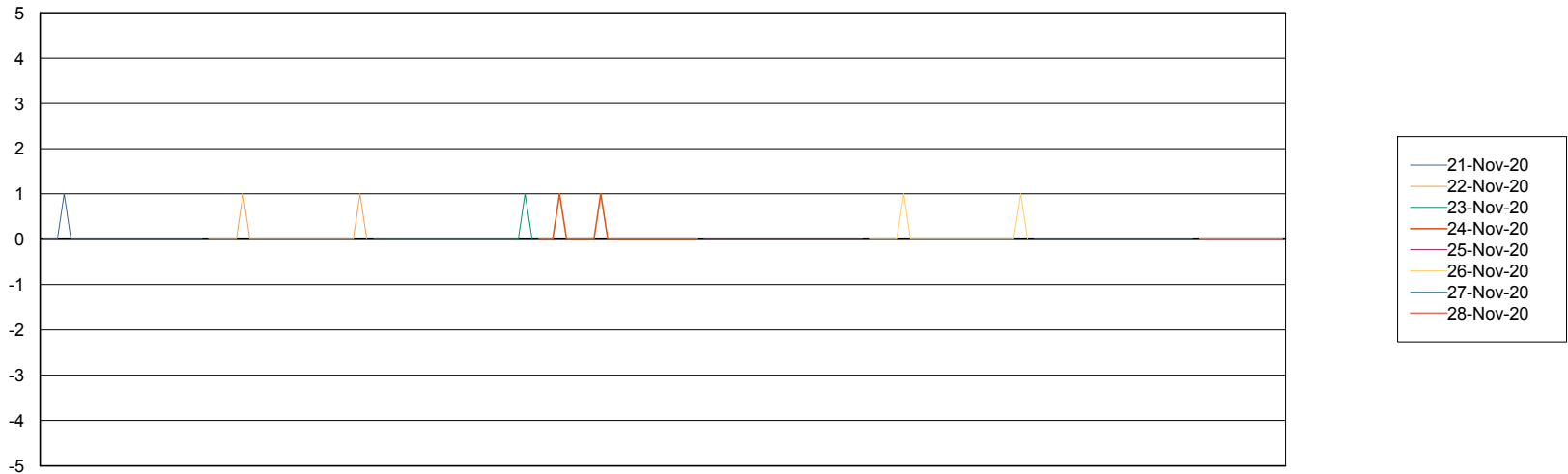
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Standby Database Health JSG\_Production

### Recovery lag for last 7 days



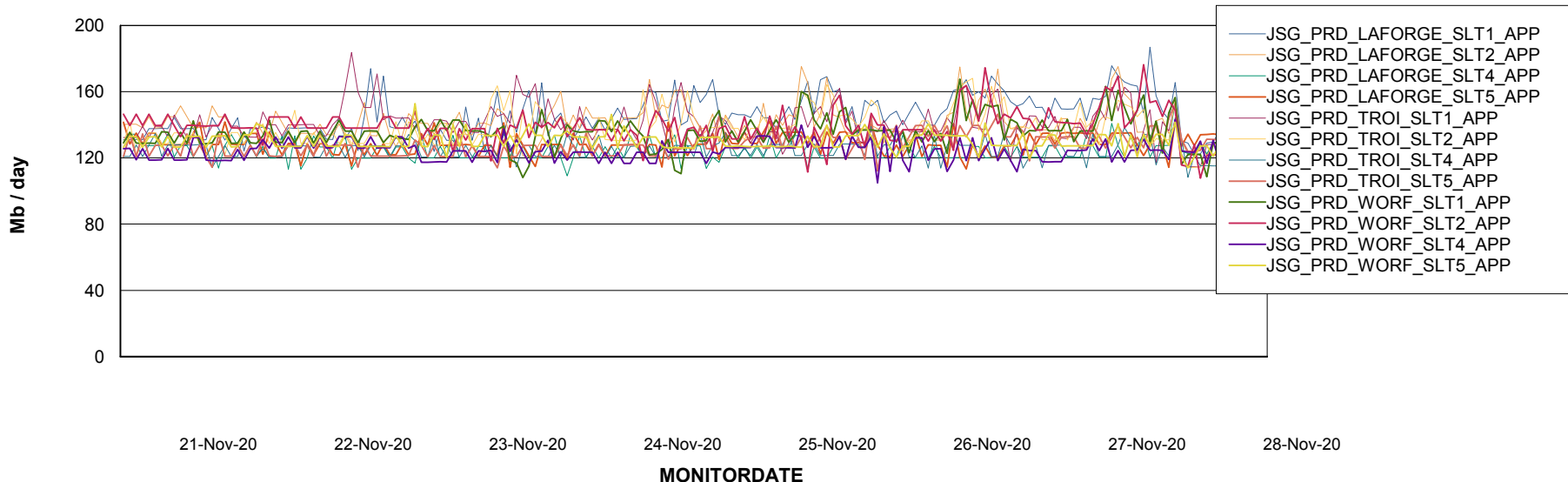
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102

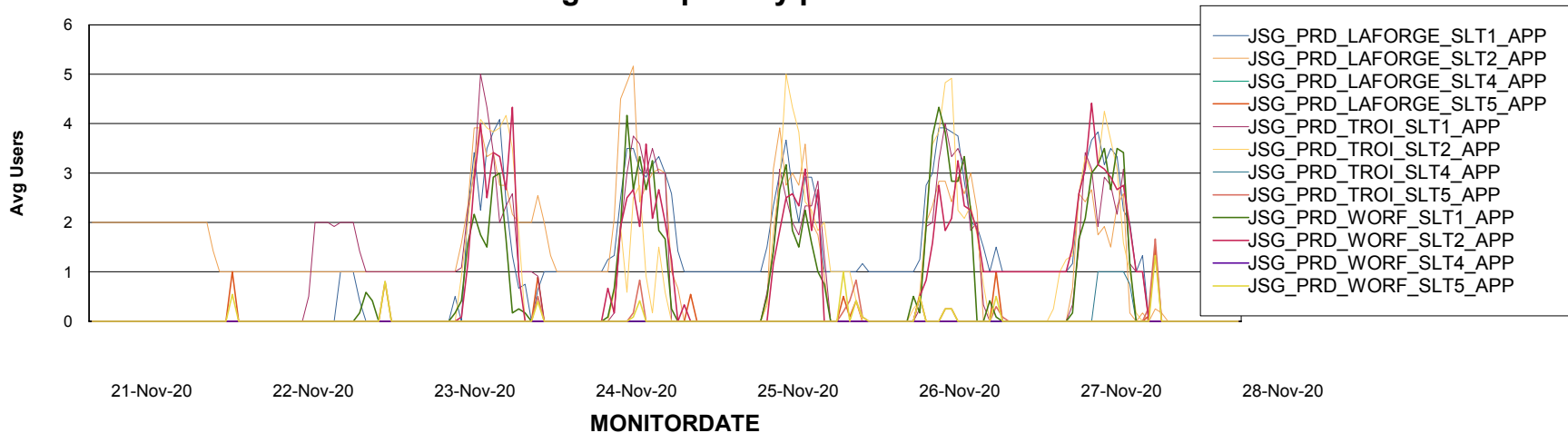


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



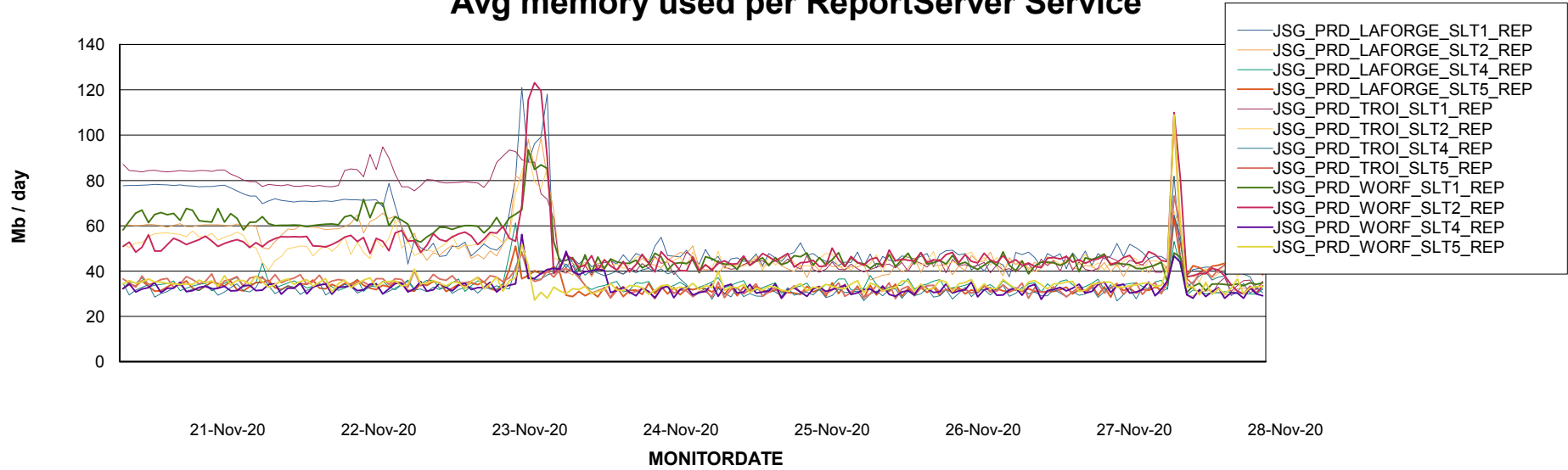
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



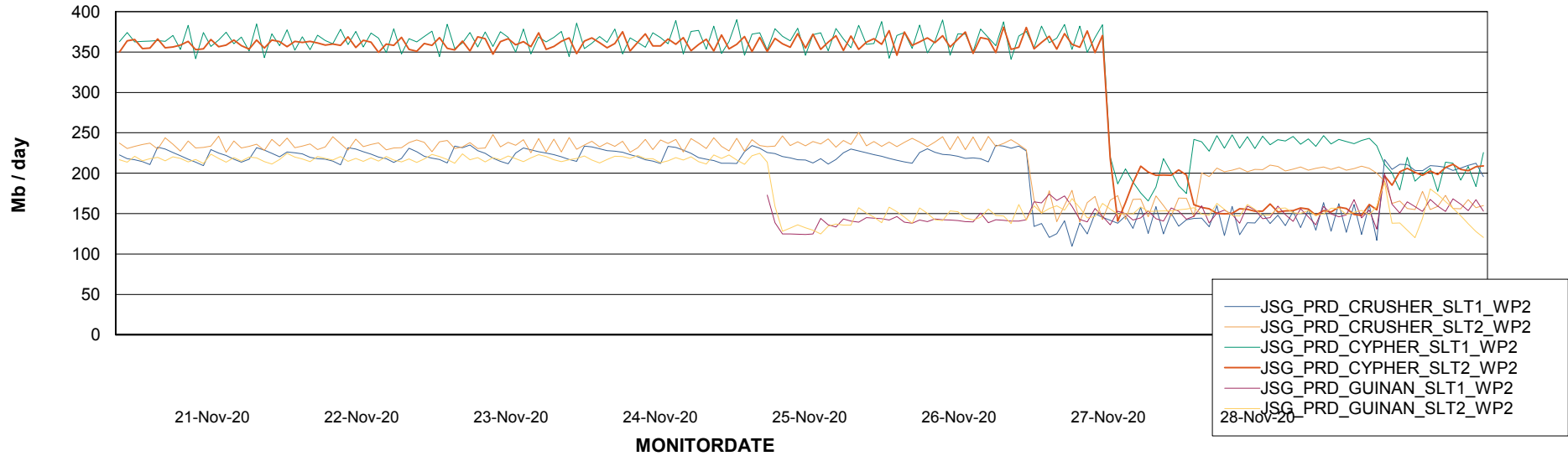
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Disaster per ABS component

