

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
28-Nov-20	27	1	1	56	97	5	0	22	443	329
27-Nov-20	27	1	1	56	97	5	0	21	443	330
26-Nov-20	27	1	1	57	97	5	0	22	443	330
25-Nov-20	27	1	1	57	97	5	0	22	443	329
24-Nov-20	27	1	1	57	97	5	0	22	443	328
23-Nov-20	27	1	1	58	97	5	0	24	443	320
22-Nov-20	27	1	1	58	97	5	0	24	443	317

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Nov-20	34	1	1	67	96	1	0	32	10	6
27-Nov-20	34	1	1	67	96	1	0	33	10	6
26-Nov-20	34	1	1	68	96	1	0	33	10	6
25-Nov-20	34	1	1	69	96	1	0	33	10	6
24-Nov-20	34	1	1	69	96	1	0	33	10	6
23-Nov-20	34	1	1	70	96	1	0	33	10	6
22-Nov-20	34	1	1	70	96	1	0	33	10	6

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Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Nov-20	24	1	1	75	100	1	0	52	20	9
27-Nov-20	24	1	1	76	100	1	0	52	20	9
26-Nov-20	24	1	1	76	100	1	0	52	20	9
25-Nov-20	24	1	1	76	100	1	0	52	20	9
24-Nov-20	24	1	1	76	100	1	0	52	20	9
23-Nov-20	24	1	1	76	100	1	0	52	20	9
22-Nov-20	24	1	1	76	100	1	0	52	20	9

Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Nov-20	29	1	1	79	100	1	0	35	10	6
27-Nov-20	29	1	1	80	100	1	0	34	10	6
26-Nov-20	29	1	1	80	100	1	0	34	10	6
25-Nov-20	29	1	1	80	100	1	0	35	10	6
24-Nov-20	29	1	1	80	100	1	0	47	10	5
23-Nov-20	29	1	1	80	100	1	0	48	10	5
22-Nov-20	29	1	1	80	100	1	0	48	10	5

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## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Nov-20	28	1	1	92	100	1	0	69	10	3
27-Nov-20	28	1	1	92	100	1	0	65	10	3
26-Nov-20	28	1	1	92	100	1	0	65	10	3
25-Nov-20	28	1	1	92	100	1	0	65	10	3
24-Nov-20	28	1	1	93	100	1	0	65	10	3
23-Nov-20	28	1	1	93	100	1	0	65	10	3
22-Nov-20	28	1	1	93	100	1	0	66	10	3

## Harddisk Usage BGG\_PRD\_SRV4

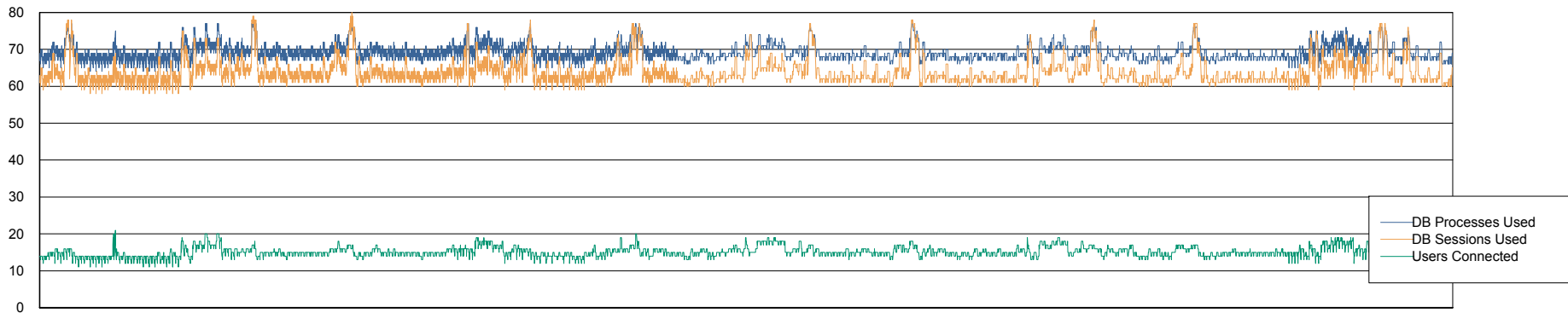
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
28-Nov-20	27	1	1	98	100	1	0	45	15	8
27-Nov-20	27	1	1	98	100	1	0	45	15	8
26-Nov-20	27	1	1	98	100	1	0	45	15	8
25-Nov-20	27	1	1	98	100	1	0	45	15	8
24-Nov-20	27	1	1	98	100	1	0	45	15	8
23-Nov-20	27	1	1	98	100	1	0	45	15	8
22-Nov-20	27	1	1	98	100	1	0	45	15	8

# Weekly SLA Customer Report

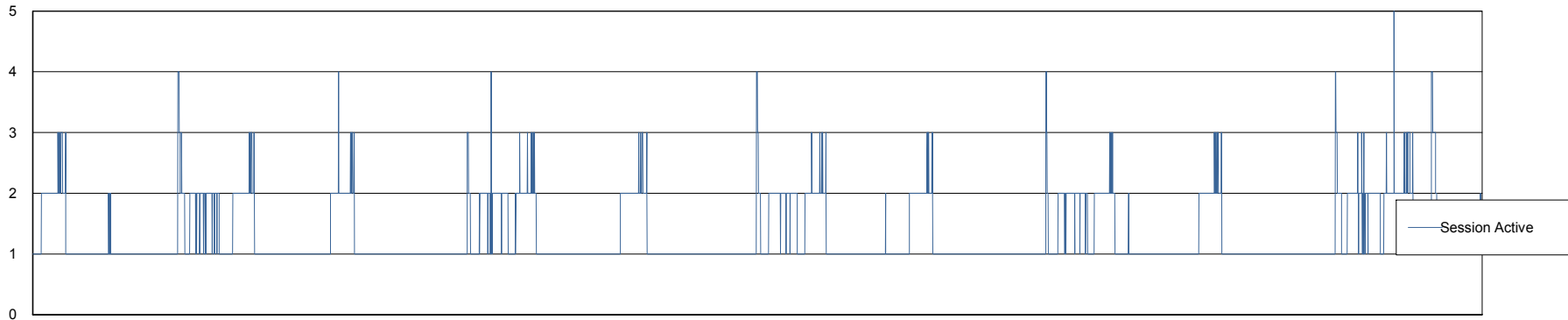
Customer BGG\_Production  
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## Database Performance BGGDB\_BI



23-Nov-20 24-Nov-20 25-Nov-20 26-Nov-20 27-Nov-20 28-Nov-20



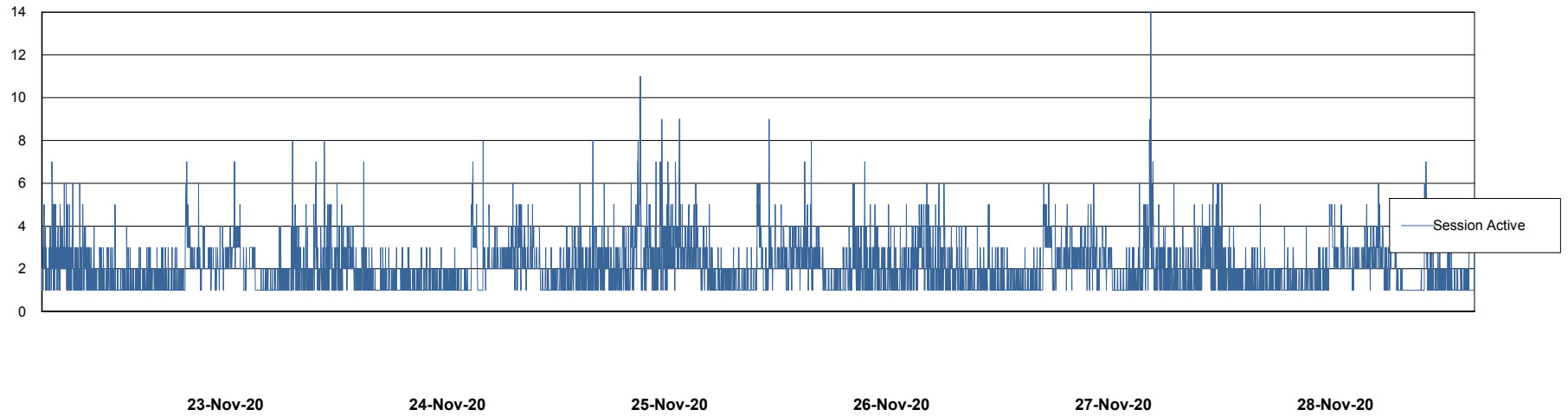
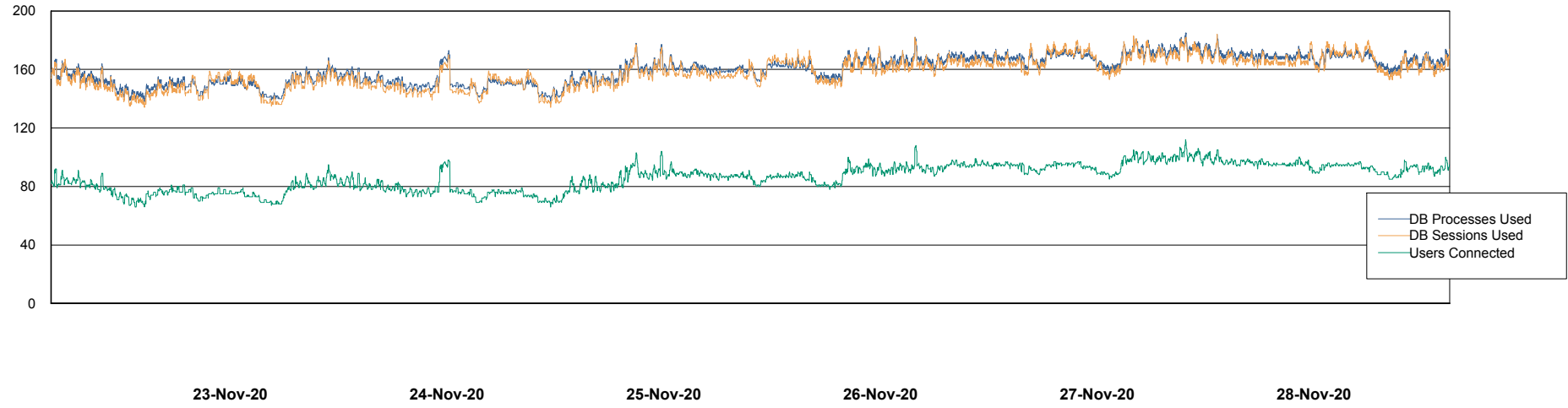
23-Nov-20 24-Nov-20 25-Nov-20 26-Nov-20 27-Nov-20 28-Nov-20

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## Database Performance BGGDB\_Production

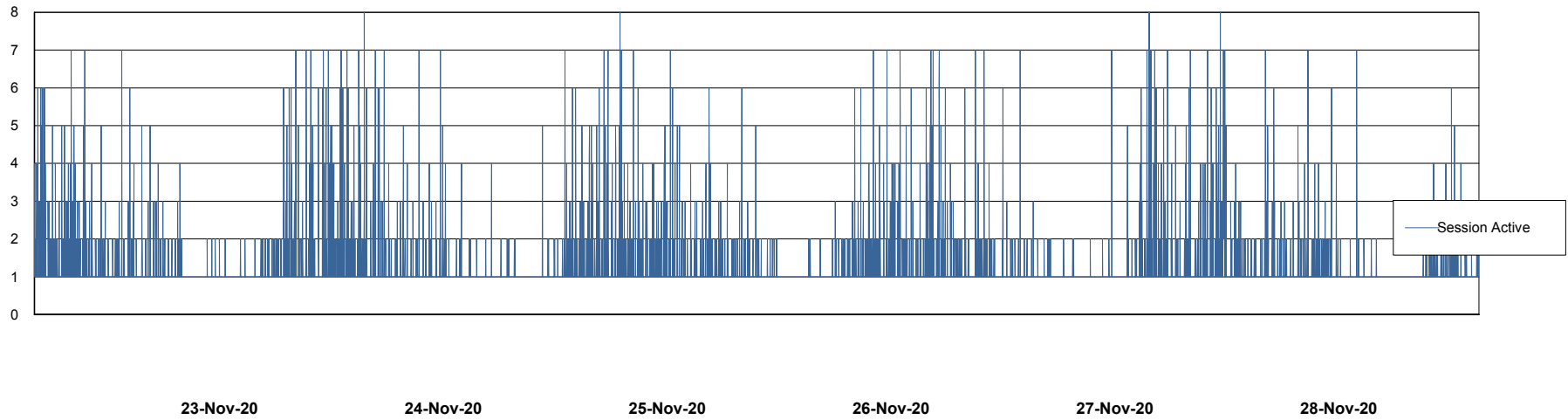
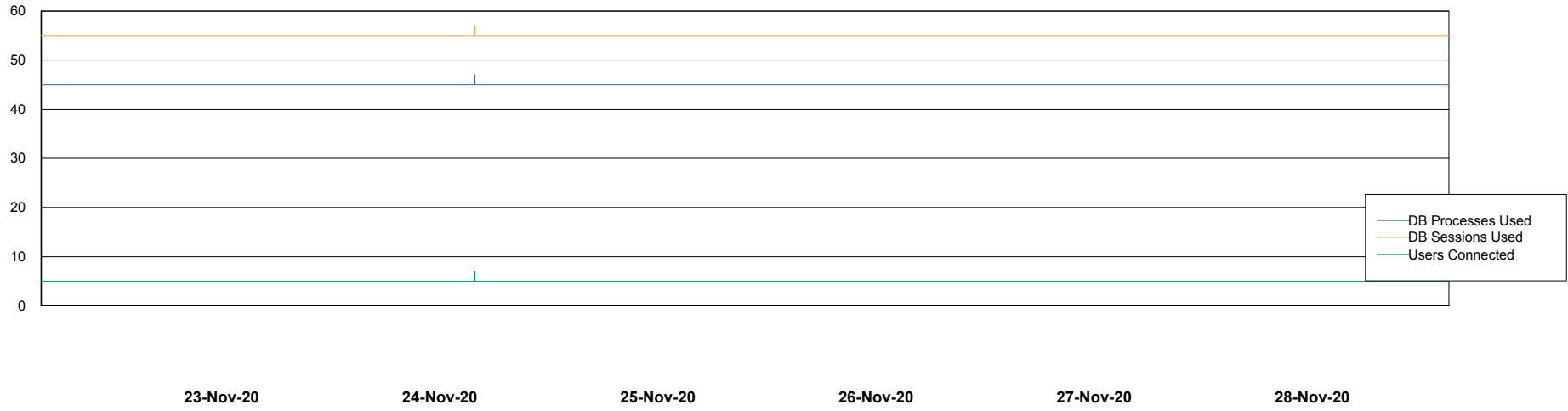


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## Database Performance BGGDB\_Standby



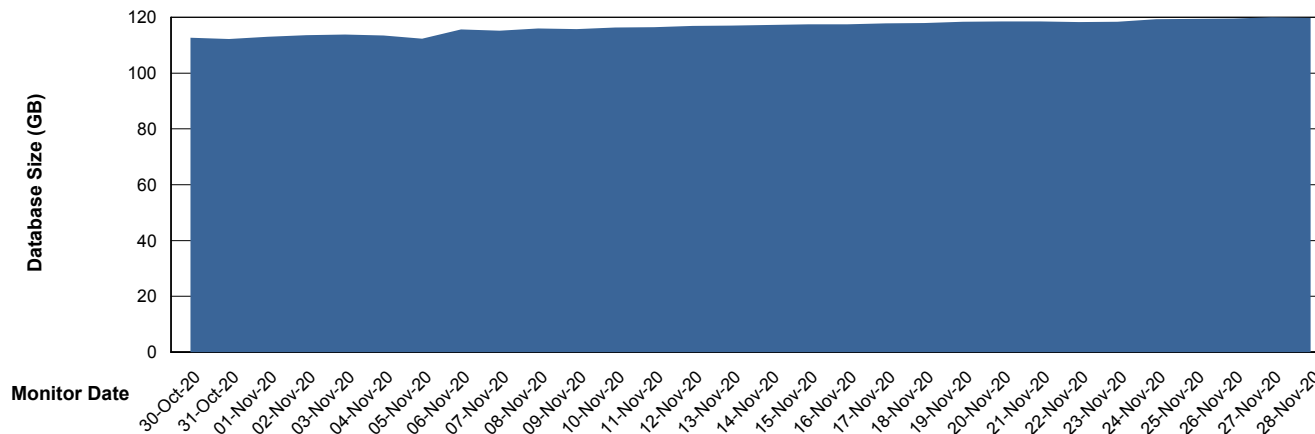
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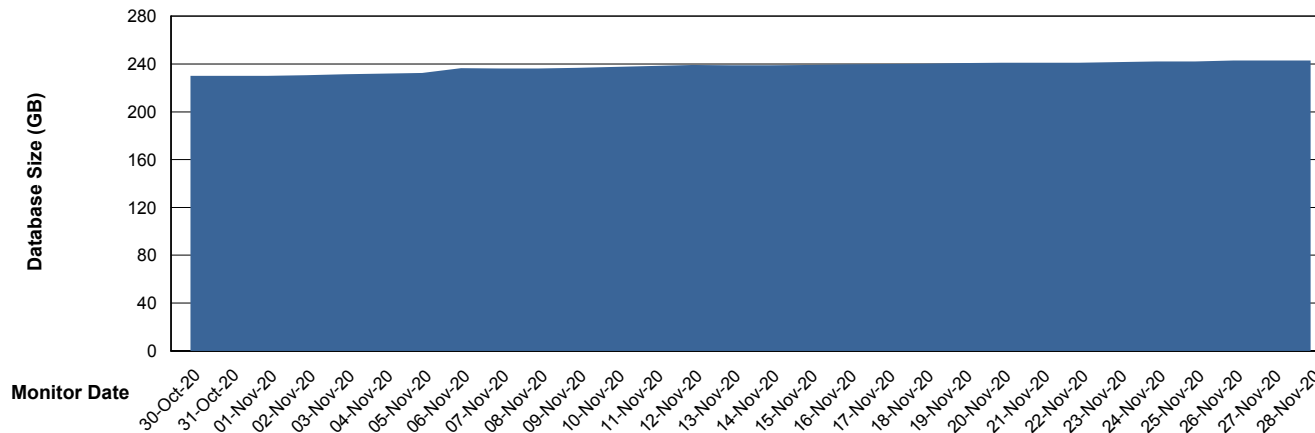
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Nov-20	ABSDATA	65	57	12
	INDX	72	61	15
27-Nov-20	ABSDATA	65	57	12
	INDX	72	61	15
26-Nov-20	ABSDATA	65	57	12
	INDX	72	61	15
25-Nov-20	ABSDATA	65	57	12
	INDX	72	61	15
24-Nov-20	ABSDATA	65	56	14
	INDX	72	61	15
23-Nov-20	ABSDATA	65	56	14
	INDX	72	60	17
22-Nov-20	ABSDATA	61	56	8
	INDX	66	60	9

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-Nov-20	ABSDATA	256	222	13
	INDX	21	17	19
27-Nov-20	ABSDATA	256	222	13
	INDX	21	17	19
26-Nov-20	ABSDATA	256	221	14
	INDX	21	17	19
25-Nov-20	ABSDATA	256	221	14
	INDX	21	17	19
24-Nov-20	ABSDATA	256	221	14
	INDX	21	17	19
23-Nov-20	ABSDATA	256	220	14
	INDX	21	17	19
22-Nov-20	ABSDATA	256	220	14
	INDX	21	17	19

BI Status and last ETL error for BGGDB\_BI

	Sun 22/11/2020	Mon 23/11/2020	Tue 24/11/2020	Wed 25/11/2020	Thu 26/11/2020	Fri 27/11/2020	Sat 28/11/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

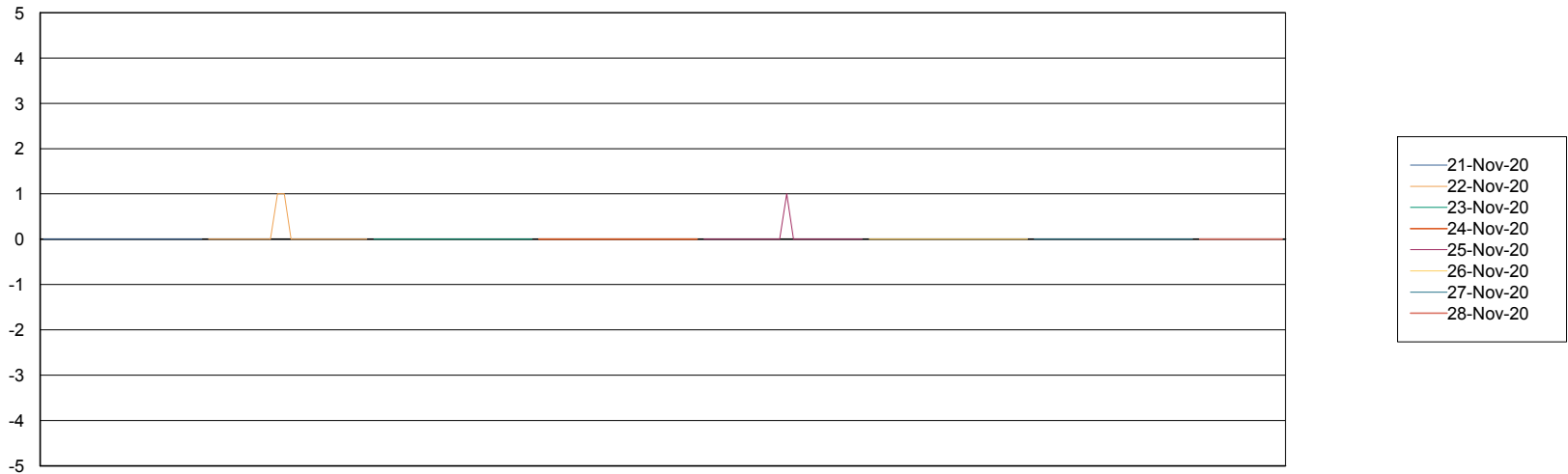
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Standby Database Health BGG\_Production

### Recovery lag for last 7 days



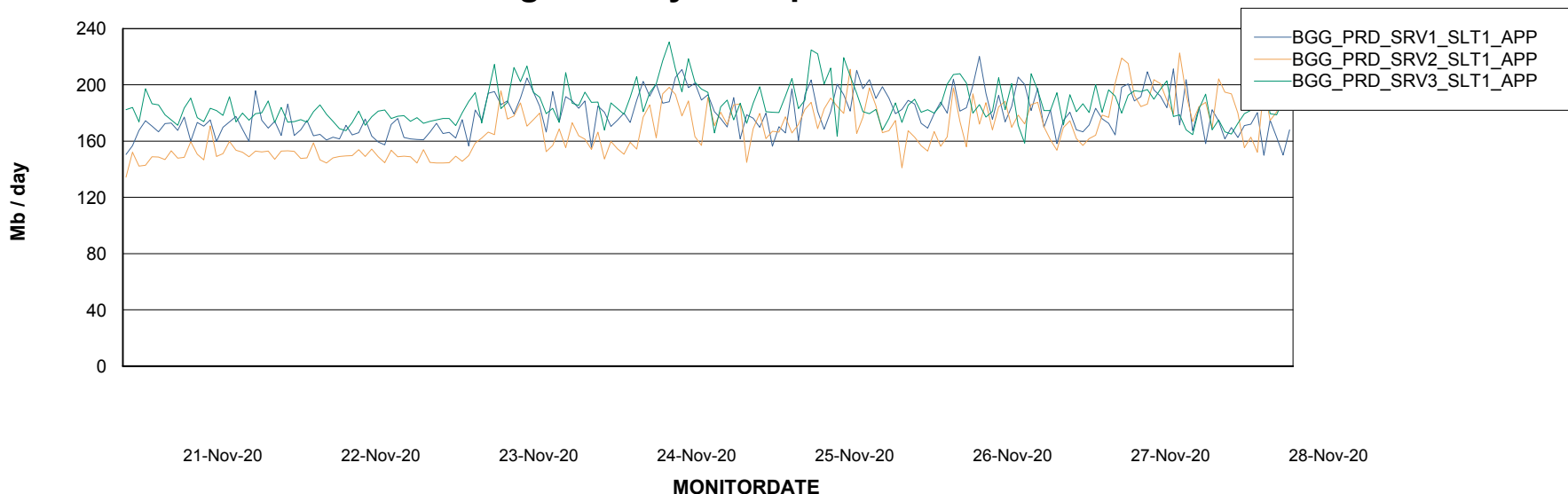
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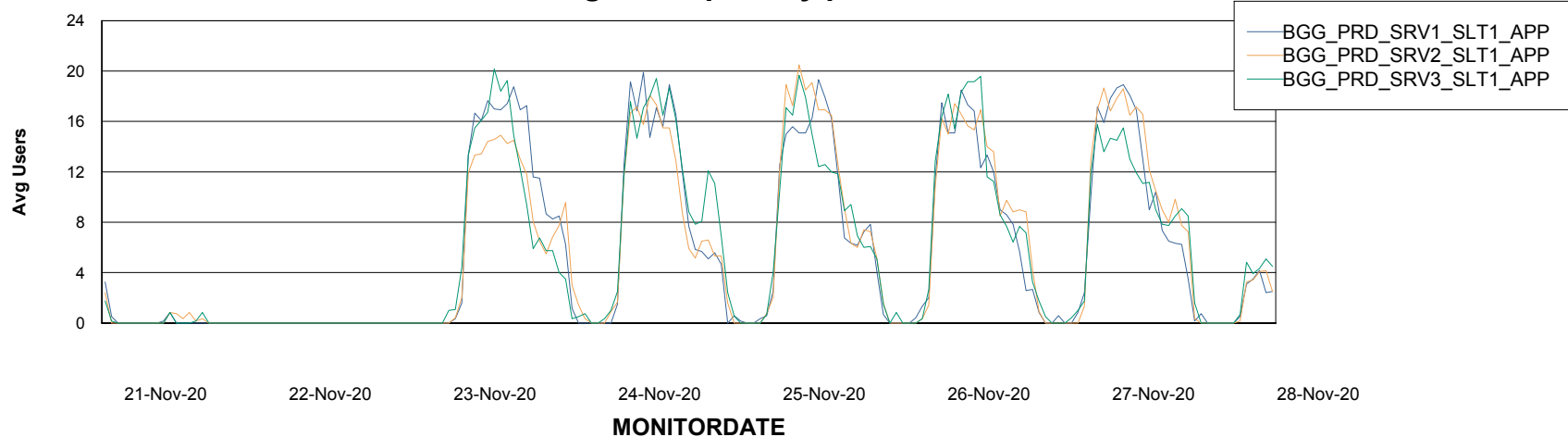


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



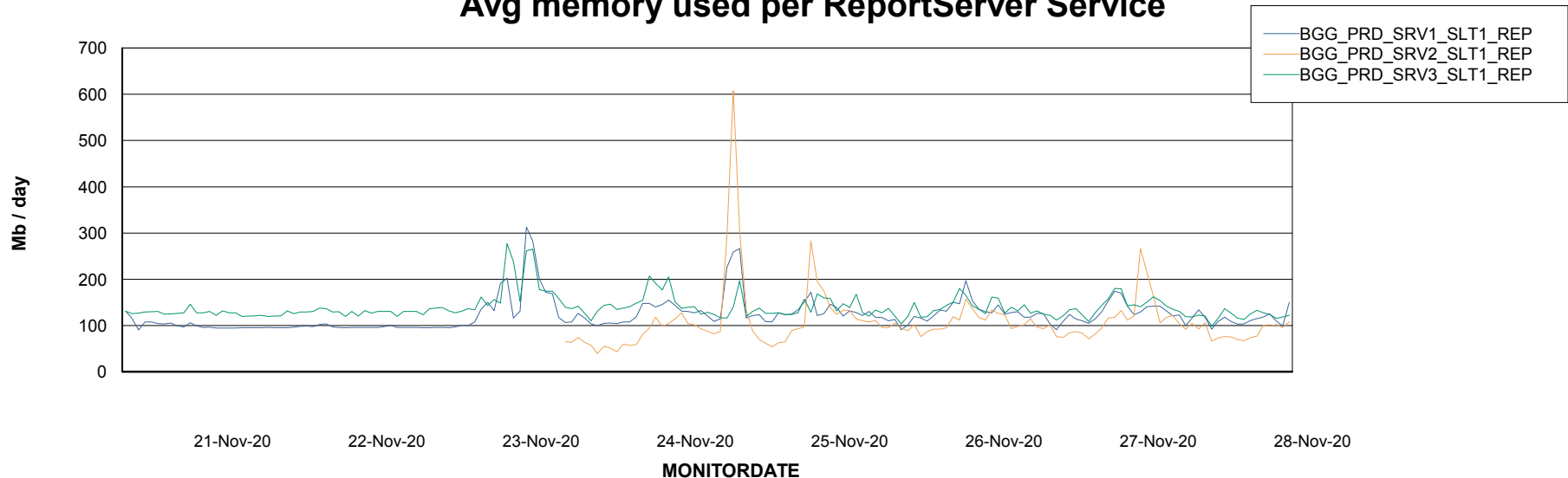
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



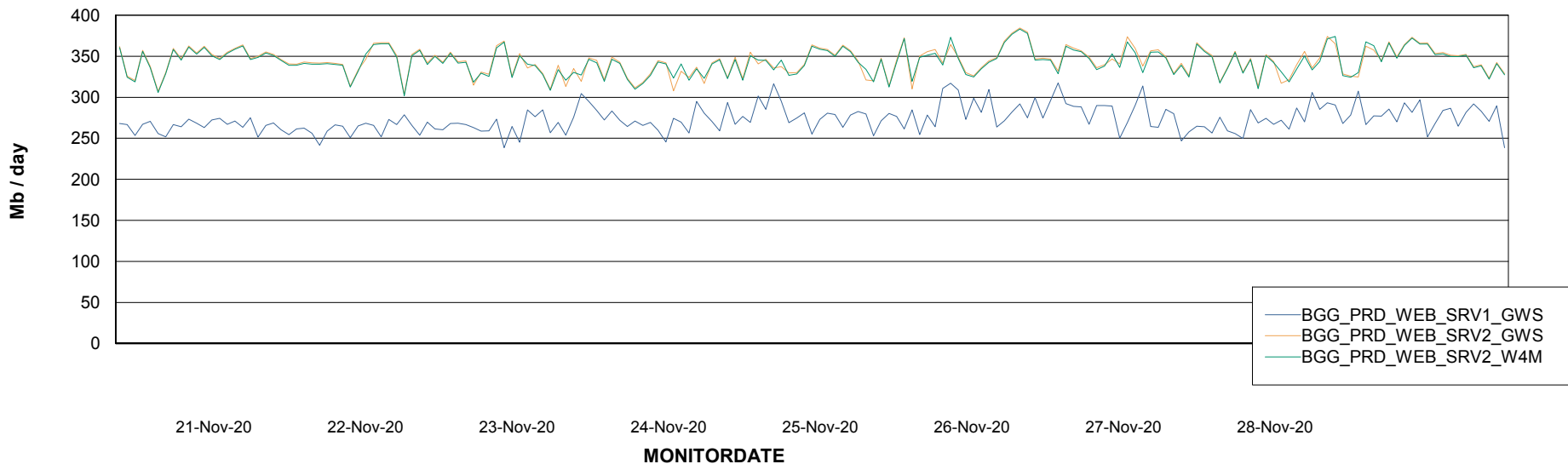
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

