

# Weekly SLA Customer Report

Customer JSG\_Production  
 Database ID 102



Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on c: (%)
14-Nov-20	66
13-Nov-20	66
12-Nov-20	66
11-Nov-20	66
10-Nov-20	66
09-Nov-20	66
08-Nov-20	66

Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on c: (%)
14-Nov-20	65
13-Nov-20	65
12-Nov-20	65
11-Nov-20	65
10-Nov-20	65
09-Nov-20	65
08-Nov-20	65

# Weekly SLA Customer Report

Customer JSG\_Production  
 Database ID 102



Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on c: (%)
14-Nov-20	62
13-Nov-20	62
12-Nov-20	62
11-Nov-20	62
10-Nov-20	62
09-Nov-20	62
08-Nov-20	62

Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on c: (%)
14-Nov-20	60
13-Nov-20	60
12-Nov-20	60
11-Nov-20	60
10-Nov-20	60
09-Nov-20	60
08-Nov-20	60

# Weekly SLA Customer Report

Customer JSG\_Production  
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## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on c: (%)	Free disk space on d: (%)
14-Nov-20	47	76
13-Nov-20	47	76
12-Nov-20	48	76
11-Nov-20	48	76
10-Nov-20	48	76
09-Nov-20	48	76
08-Nov-20	48	76

## Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on c: (%)	Free disk space on d: (%)
14-Nov-20	66	56
13-Nov-20	66	56
12-Nov-20	66	56
11-Nov-20	66	56
10-Nov-20	66	56
09-Nov-20	66	56
08-Nov-20	66	56

# Weekly SLA Customer Report

Customer JSG\_Production  
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Harddisk Usage JSG\_PRD\_TROI

	Free disk space on c: (%)	Total disk space on c: (Gb)
14-Nov-20	65	0
13-Nov-20	65	0
12-Nov-20	65	149
11-Nov-20	65	149
10-Nov-20	65	149
09-Nov-20	65	149
08-Nov-20	65	0

Harddisk Usage JSG\_PRD\_WORF

	Free disk space on c: (%)
14-Nov-20	63
13-Nov-20	63
12-Nov-20	63
11-Nov-20	63
10-Nov-20	63
09-Nov-20	63
08-Nov-20	63

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Harddisk Usage JSG\_PRD\_YAR

	Free disk space on c: (%)	Free disk space on d: (%)
14-Nov-20	64	83
13-Nov-20	65	83
12-Nov-20	65	83
11-Nov-20	65	83
10-Nov-20	65	83
09-Nov-20	65	83
08-Nov-20	65	83

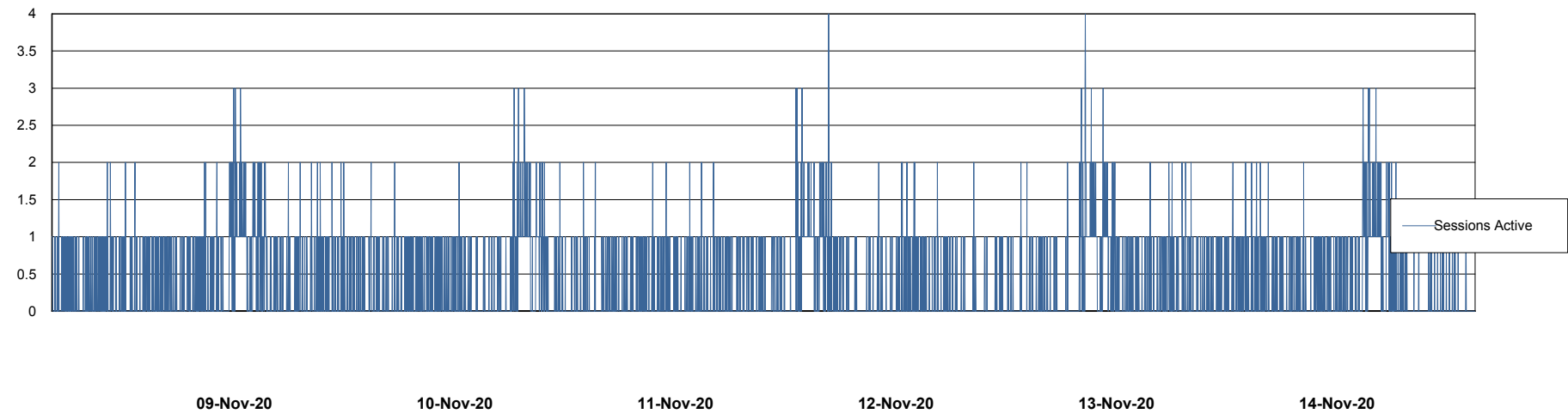
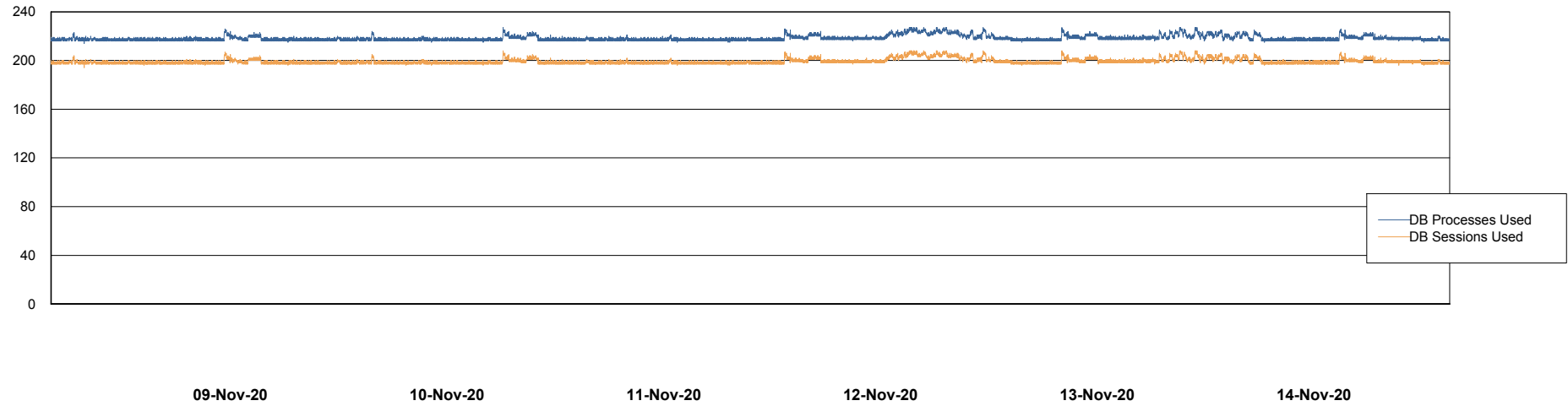
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Database Performance JSG\_PRD\_PICARD\_DB

DB Processes Max 1,000



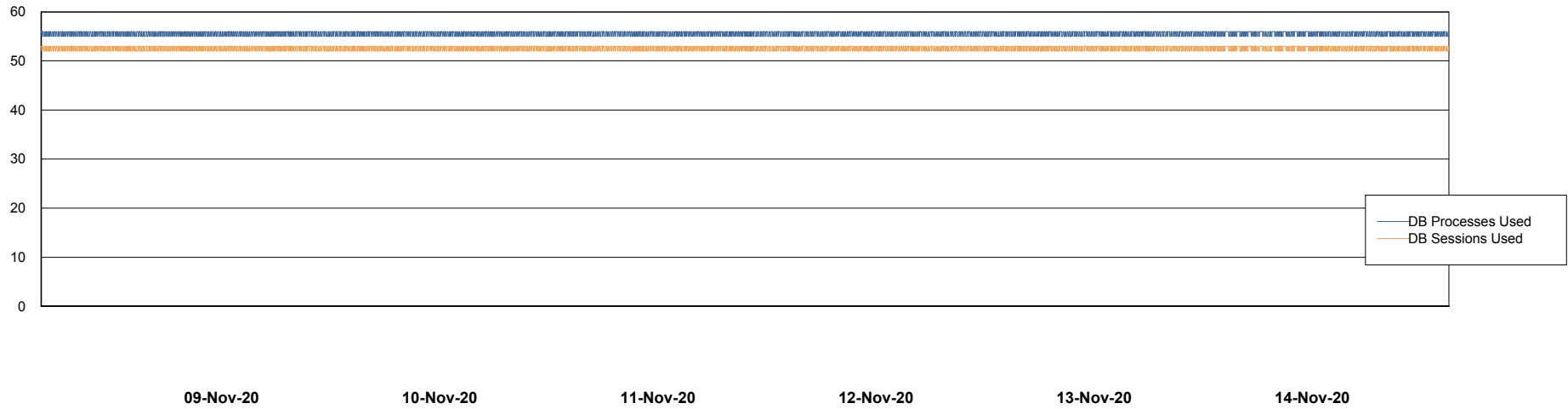
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Customer JSG\_Production  
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Database Performance JSG\_PRD\_RIKER\_DB

DB Processes Max 1,000



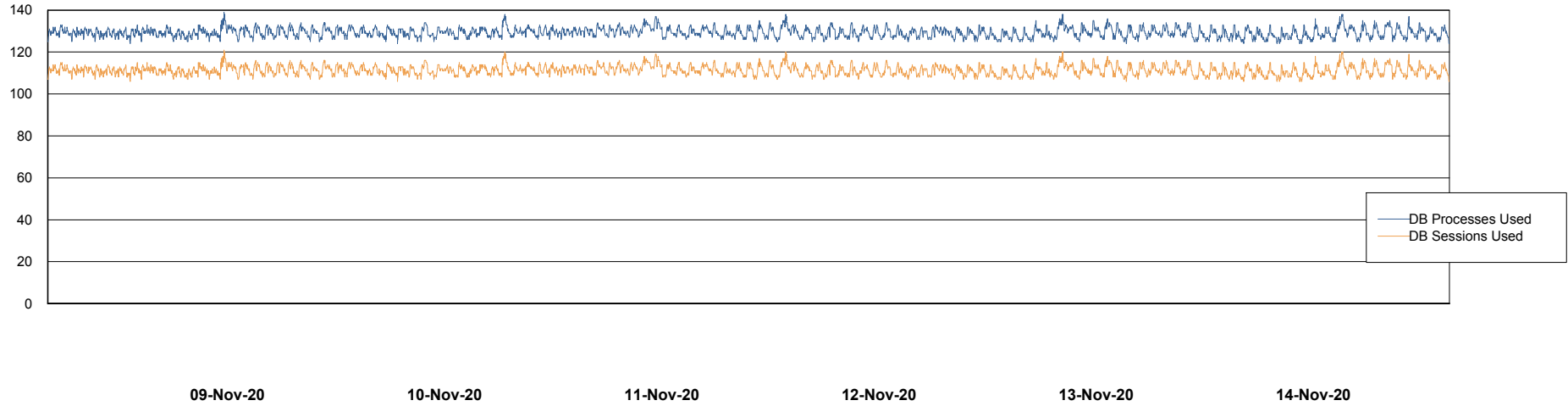
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Customer JSG\_Production  
Database ID 102



Database Performance JSG\_PRD\_YAR

DB Processes Max 1,000



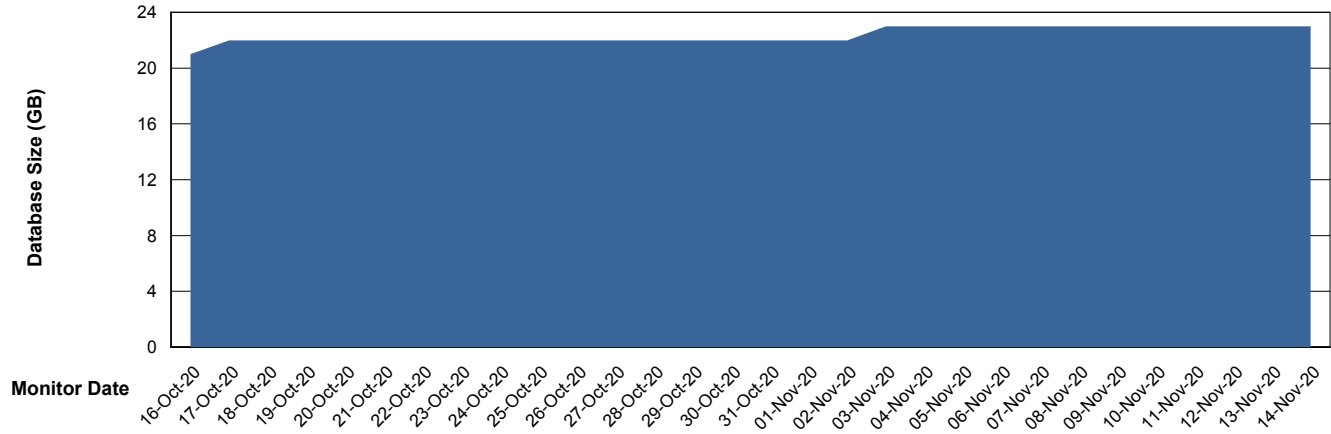
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 Database ID 102



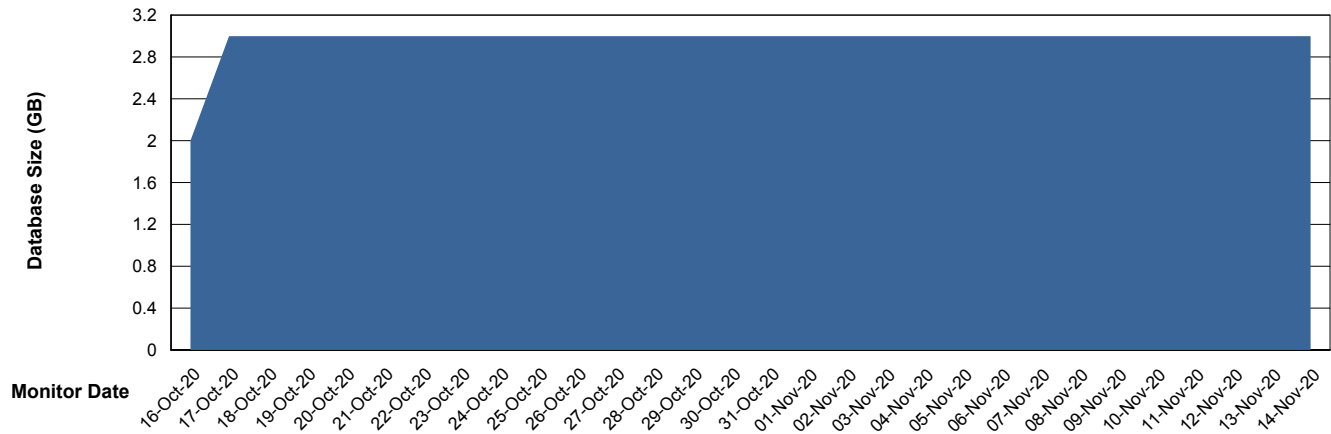
DATABASE SIZE JSG\_PRD\_PICARD\_DB

Database growth over last month



DATABASE SIZE JSG\_PRD\_YAR

Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production  
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Database Tablespace JSG\_PRD\_PICARD\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
14-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
13-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
12-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
11-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
10-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
09-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100
08-Nov-20	ABSDATA	40	2	96
	INDX	40	0	100

# Weekly SLA Customer Report

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Database Tablespace JSG\_PRD\_YAR

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
14-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
13-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
12-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
11-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
10-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
09-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99
08-Nov-20	ABSDATA	40	1	98
	INDX	40	0	99

BI Status and last ETL error for JSG\_PRD\_YAR

	Mon 9/11/2020	Tue 10/11/2020	Wed 11/11/2020	Thu 12/11/2020	Fri 13/11/2020	Sat 14/11/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

## Weekly SLA Customer Report

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BI last ETL error for	JSG_PRD_YAR
Thu, 12-11-2020	None
Mon, 9-11-2020	None
Sat, 14-11-2020	None
Wed, 11-11-2020	None
Fri, 13-11-2020	None
Sun, 8-11-2020	None
Mon, 9-11-2020	None
Tue, 10-11-2020	None
Fri, 13-11-2020	None
Tue, 10-11-2020	None
Sun, 8-11-2020	None
Wed, 11-11-2020	None
Thu, 12-11-2020	None
Sat, 14-11-2020	None

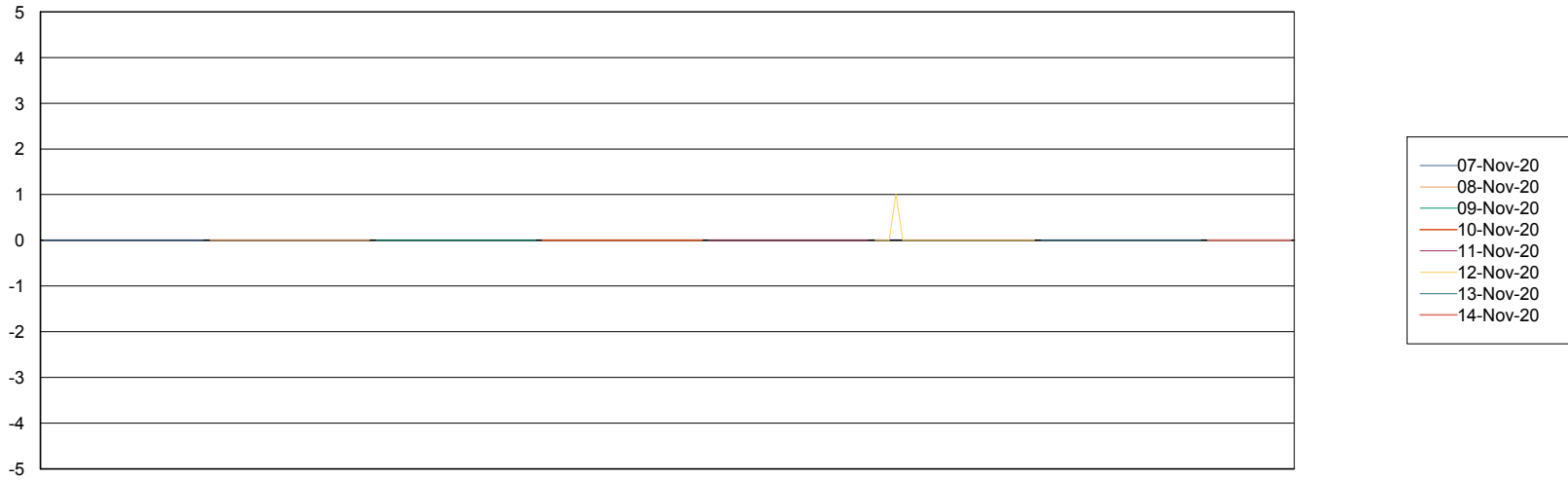
# Weekly SLA Customer Report

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Standby Database Health JSG\_Production

## Recovery lag for last 7 days



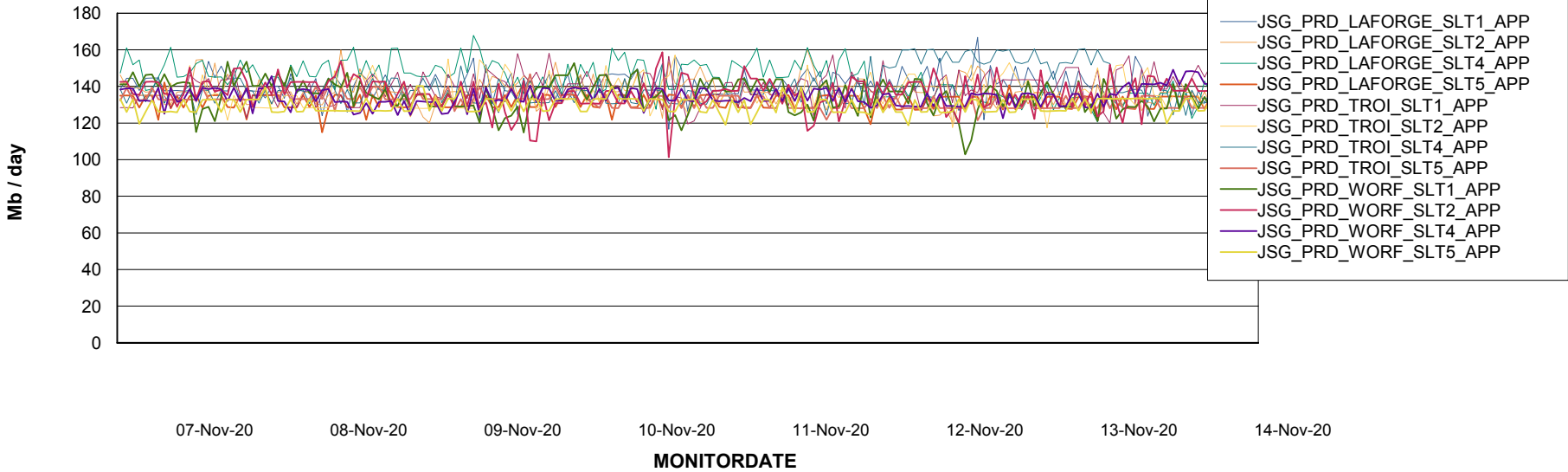
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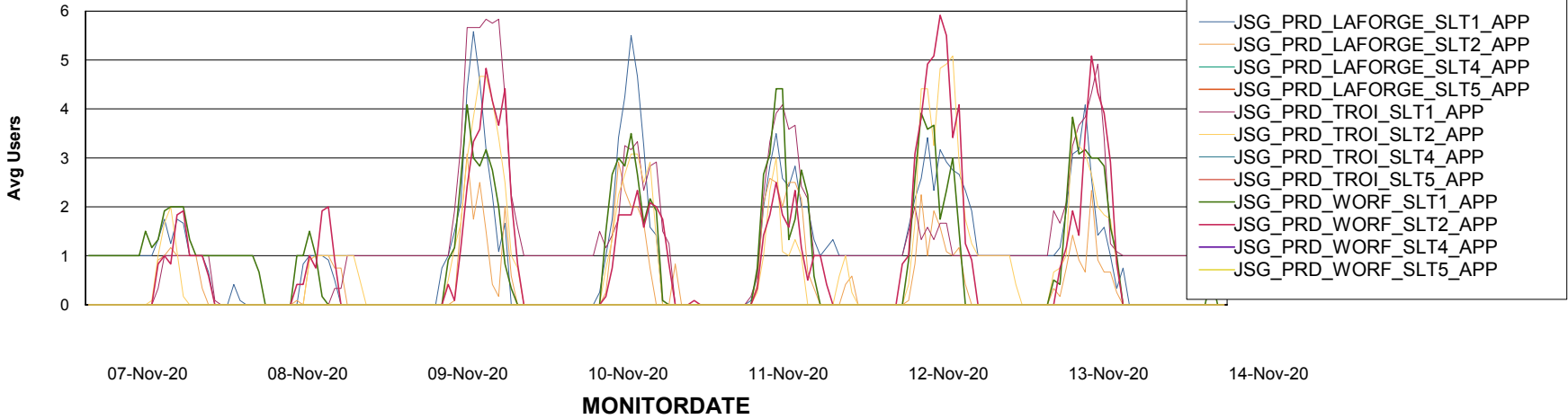


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



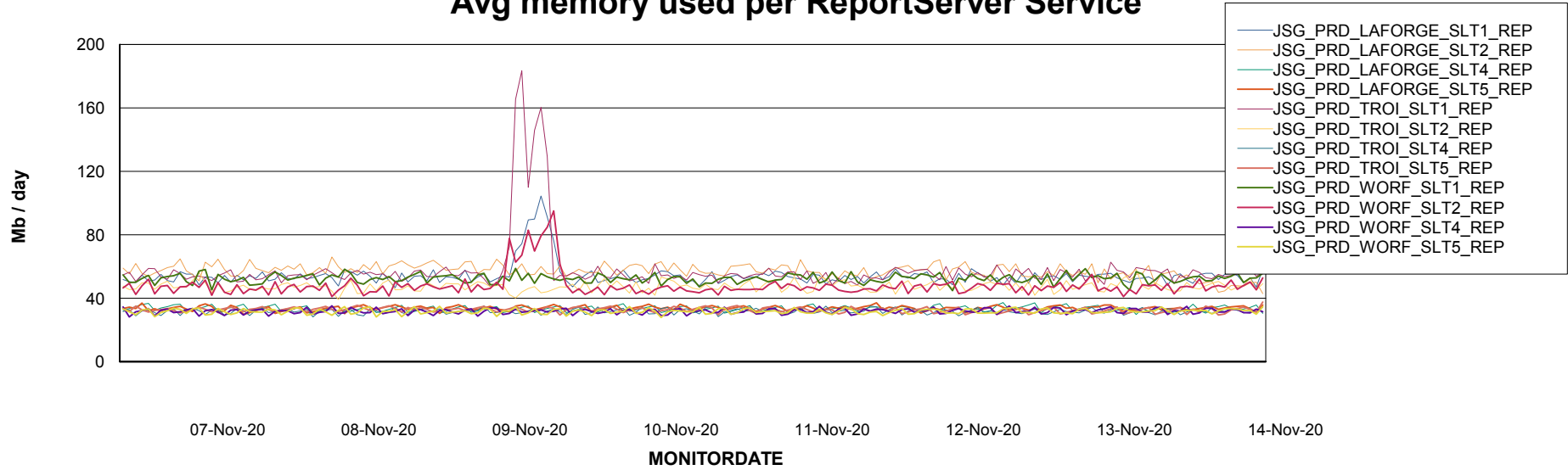
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



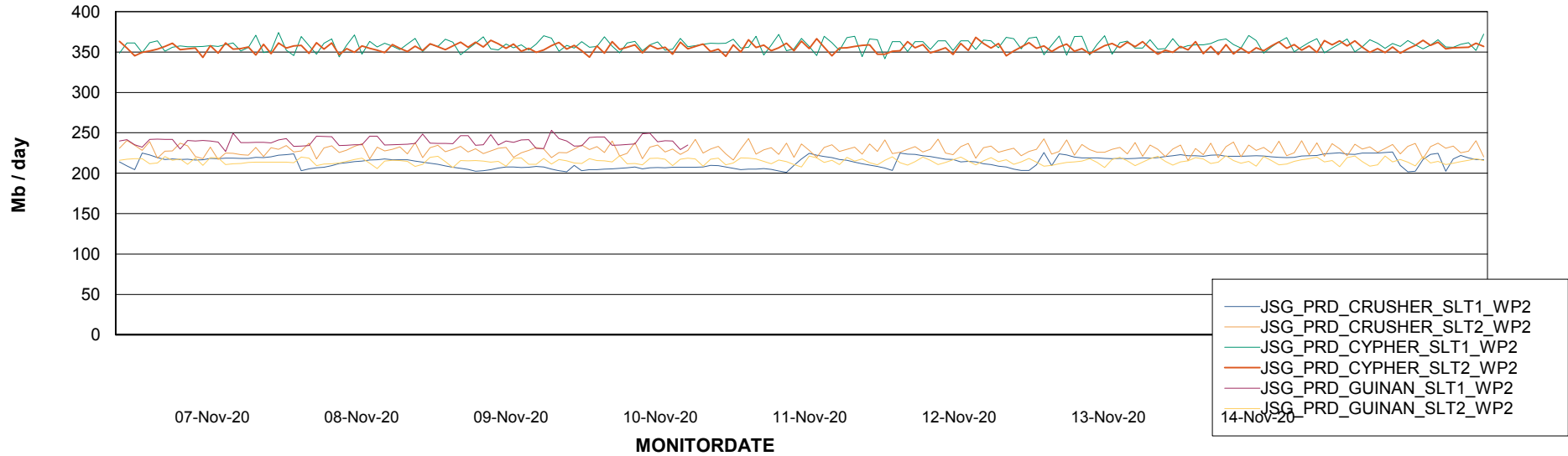
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



### Disaster per ABS component

