

# Weekly SLA Customer Report

Customer CLO Production  
 Database ID 38



Harddisk Usage CLO\_PRD\_CLOBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 07-Nov-20 | 44                        | 279                         | 31                        | 447                         | 84                        | 447                         |
| 06-Nov-20 | 44                        | 279                         | 31                        | 447                         | 86                        | 447                         |
| 05-Nov-20 | 45                        | 279                         | 31                        | 447                         | 86                        | 447                         |
| 04-Nov-20 | 46                        | 279                         | 31                        | 447                         | 86                        | 447                         |
| 03-Nov-20 | 47                        | 279                         | 31                        | 447                         | 86                        | 447                         |
| 02-Nov-20 | 48                        | 279                         | 31                        | 447                         | 86                        | 447                         |
| 01-Nov-20 | 48                        | 279                         | 31                        | 447                         | 86                        | 447                         |

Harddisk Usage CLO\_PRD\_ORA\_01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 07-Nov-20 | 37                        | 279                         | 25                        | 447                         | 80                        | 447                         |
| 06-Nov-20 | 38                        | 279                         | 25                        | 447                         | 81                        | 447                         |
| 05-Nov-20 | 38                        | 279                         | 25                        | 447                         | 81                        | 447                         |
| 04-Nov-20 | 38                        | 279                         | 25                        | 447                         | 81                        | 447                         |
| 03-Nov-20 | 38                        | 279                         | 25                        | 447                         | 81                        | 447                         |
| 02-Nov-20 | 38                        | 279                         | 25                        | 447                         | 81                        | 447                         |
| 01-Nov-20 | 38                        | 279                         | 25                        | 447                         | 81                        | 447                         |

# Weekly SLA Customer Report

Customer CLO Production  
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Harddisk Usage CLO\_PRD\_ORA\_02

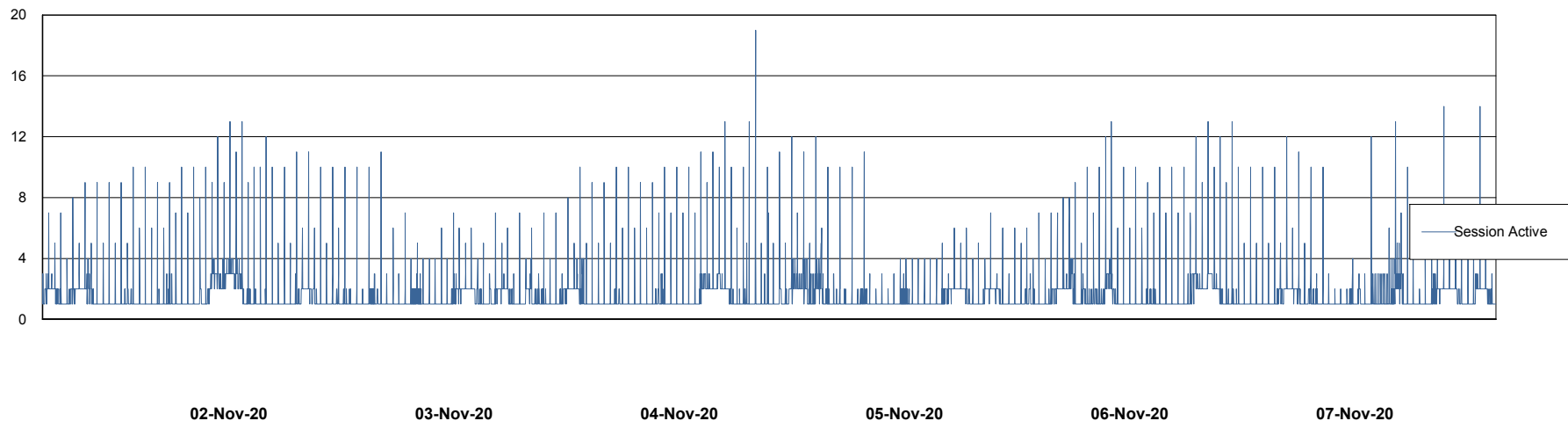
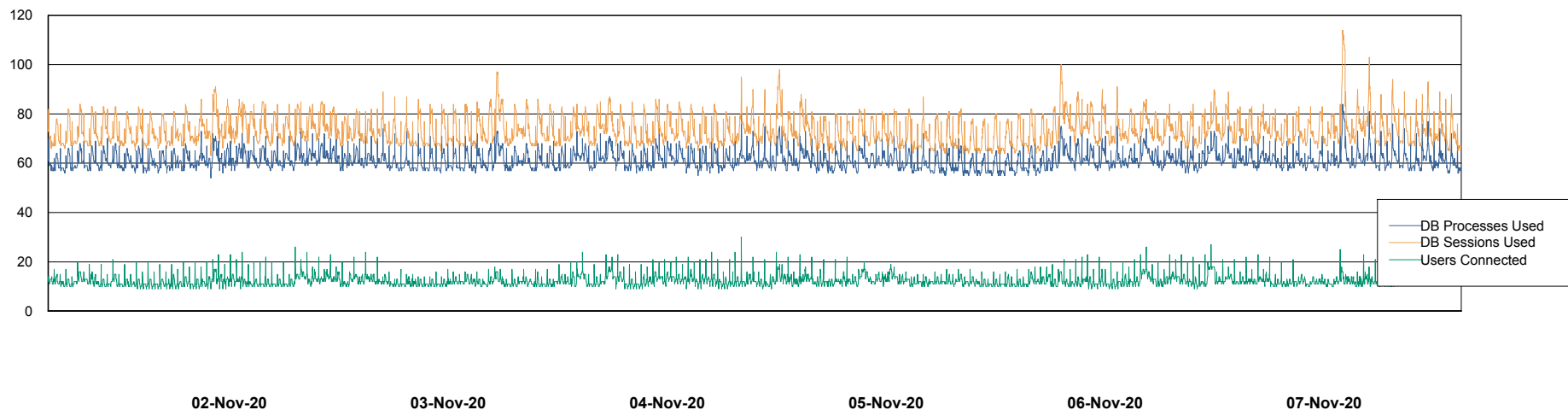
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 07-Nov-20 | 70                        | 279                         | 31                        | 447                         | 9                         | 447                         |
| 06-Nov-20 | 70                        | 279                         | 31                        | 447                         | 10                        | 447                         |
| 05-Nov-20 | 70                        | 279                         | 31                        | 447                         | 13                        | 447                         |
| 04-Nov-20 | 70                        | 279                         | 31                        | 447                         | 15                        | 447                         |
| 03-Nov-20 | 70                        | 279                         | 31                        | 447                         | 17                        | 447                         |
| 02-Nov-20 | 70                        | 279                         | 31                        | 447                         | 19                        | 447                         |
| 01-Nov-20 | 70                        | 279                         | 31                        | 447                         | 20                        | 447                         |

# Weekly SLA Customer Report

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## Database Performance CLODB\_PRD\_BI

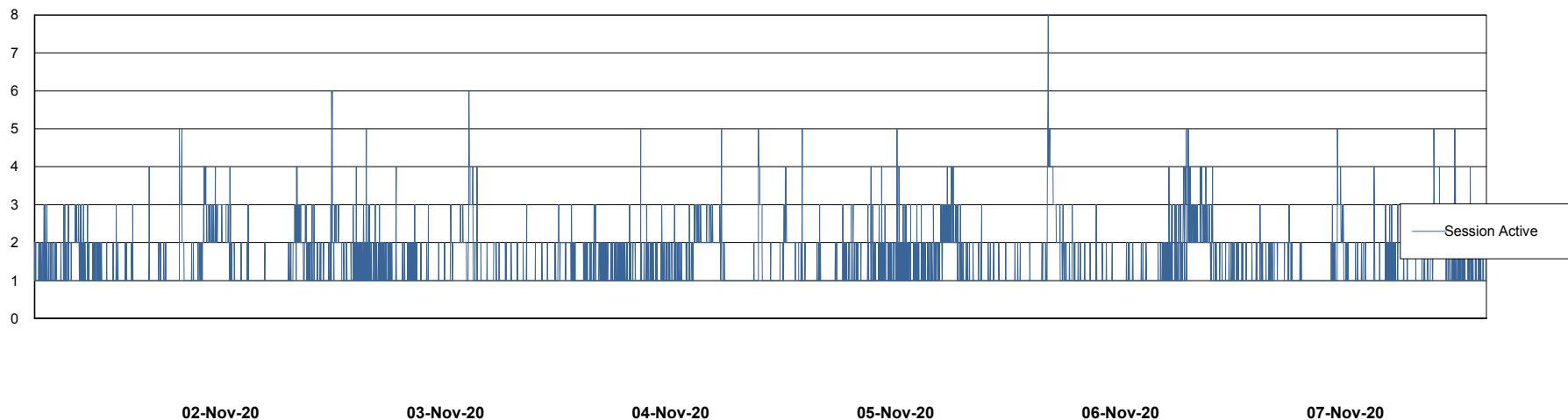
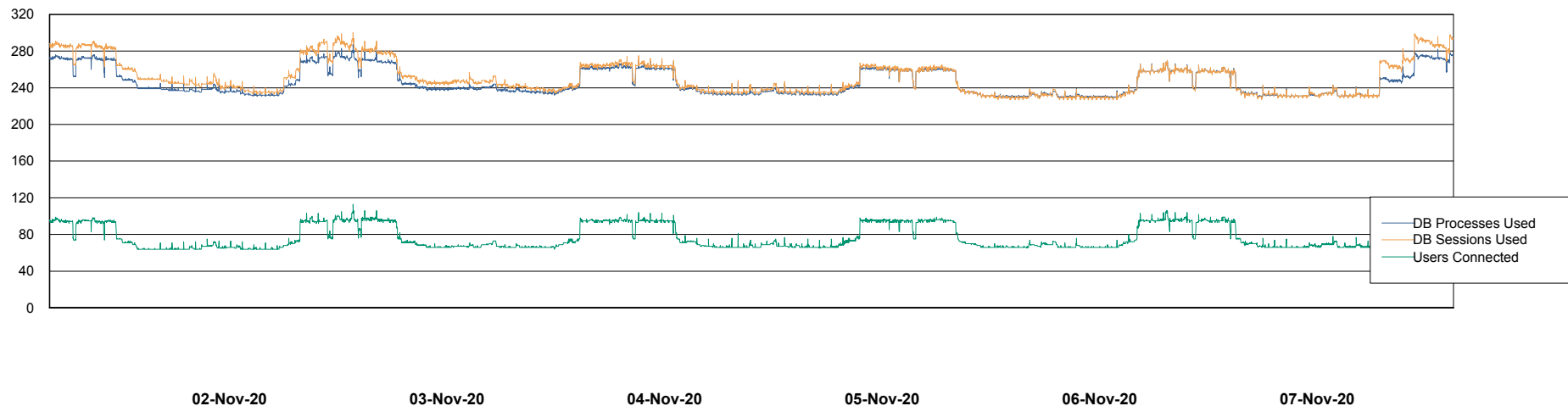


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## Database Performance CLODB\_PRD\_Production

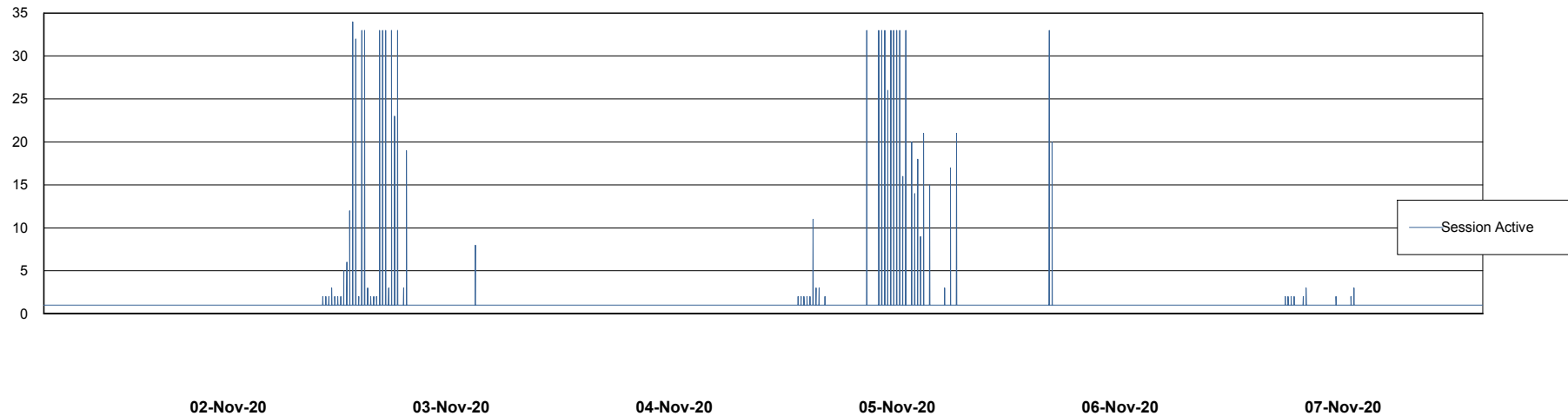
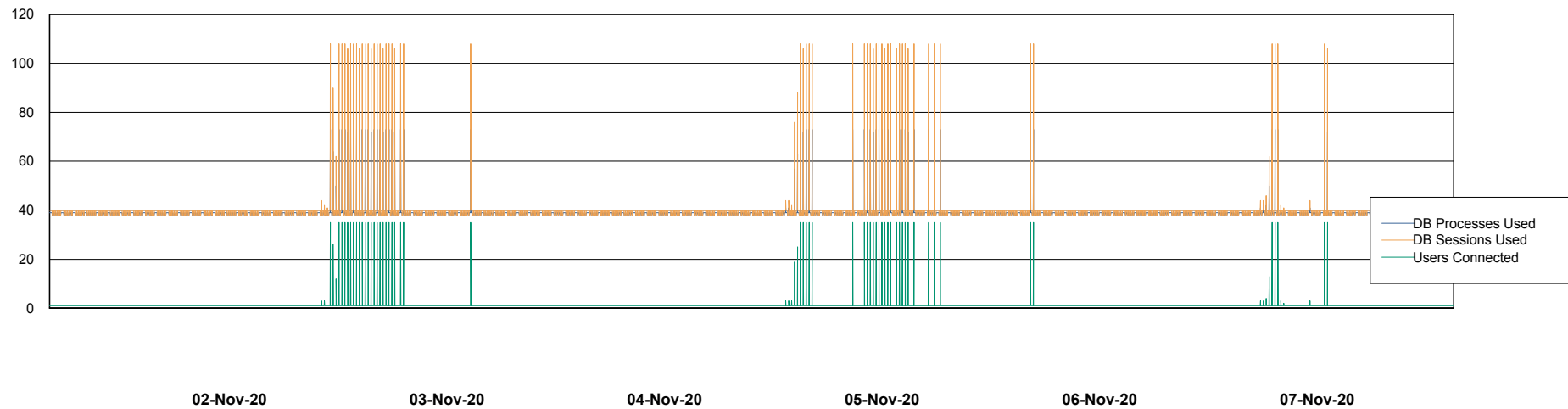


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## Database Performance CLODB\_PRD\_Standby

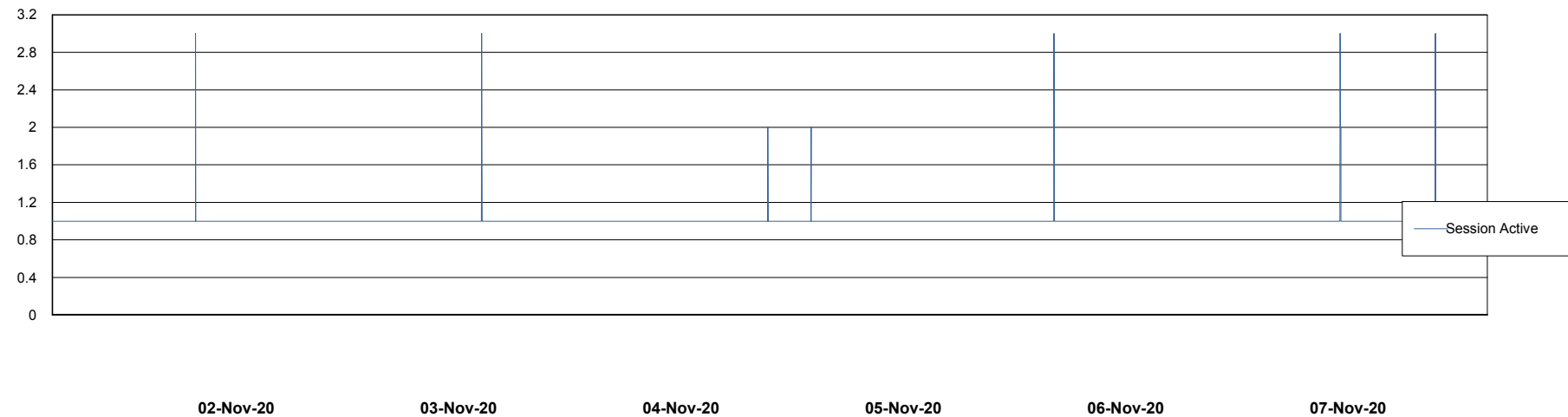
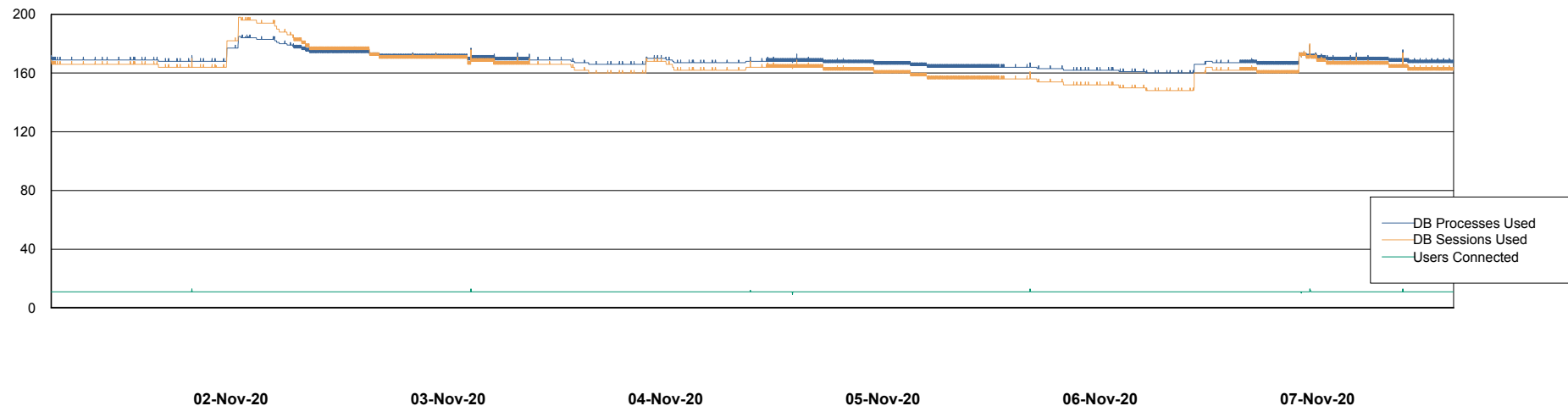


# Weekly SLA Customer Report

Customer CLO Production  
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## Database Performance CLODB\_PRD\_Test



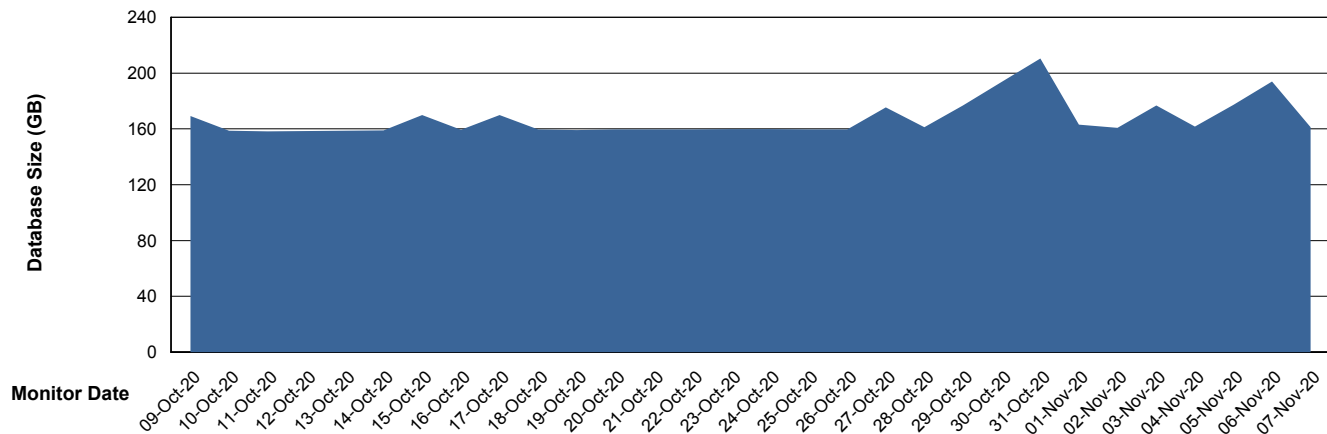
# Weekly SLA Customer Report

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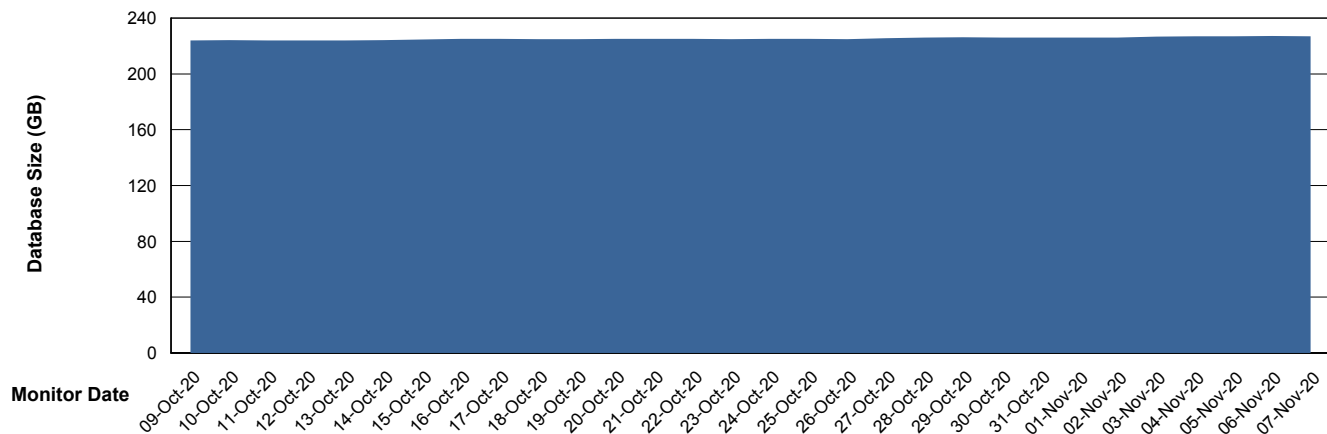
DATABASE SIZE CLODB\_PRD\_BI

### Database growth over last month



DATABASE SIZE CLODB\_PRD\_Production

### Database growth over last month



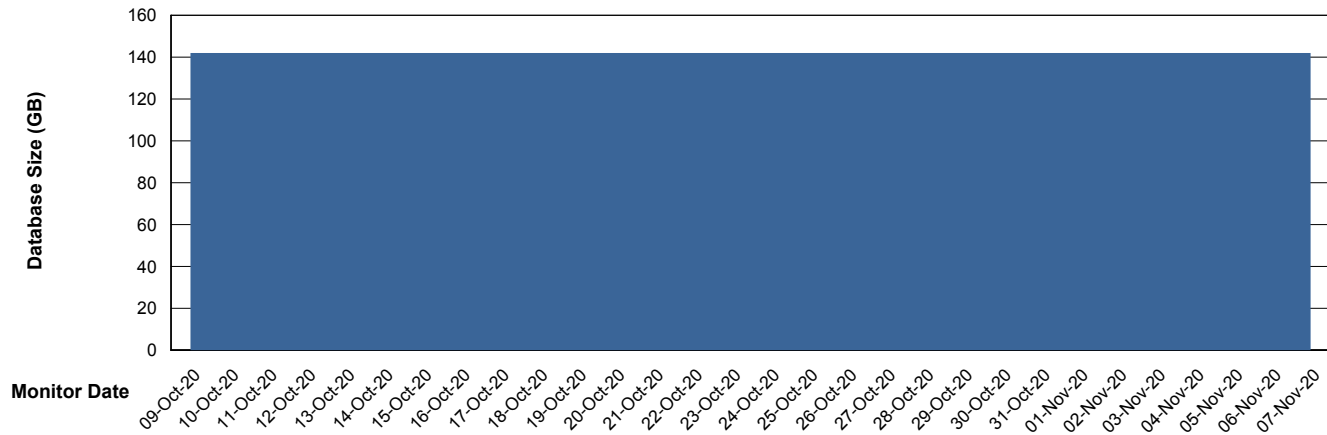
# Weekly SLA Customer Report

Customer CLO Production  
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DATABASE SIZE CLODB\_PRD\_Test

### Database growth over last month



# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



## Database Tablespace CLODB\_PRD\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 07-Nov-20 | ABSDATA         | 202           | 121           | 40              |
|           | INDX            | 92            | 76            | 17              |
| 06-Nov-20 | ABSDATA         | 202           | 120           | 41              |
|           | INDX            | 92            | 76            | 17              |
| 05-Nov-20 | ABSDATA         | 202           | 104           | 49              |
|           | INDX            | 92            | 76            | 17              |
| 04-Nov-20 | ABSDATA         | 202           | 104           | 49              |
|           | INDX            | 92            | 76            | 17              |
| 03-Nov-20 | ABSDATA         | 202           | 103           | 49              |
|           | INDX            | 92            | 76            | 17              |
| 02-Nov-20 | ABSDATA         | 202           | 87            | 57              |
|           | INDX            | 92            | 76            | 17              |
| 01-Nov-20 | ABSDATA         | 202           | 138           | 32              |
|           | INDX            | 92            | 76            | 17              |

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| Database Tablespace |                 | CLODB_PRD_Production |               |                 |
|---------------------|-----------------|----------------------|---------------|-----------------|
| Date                | Tablespace Name | Filesize (Gb)        | Usedsize (Gb) | Percentage free |
| 07-Nov-20           | ABSDATA         | 102                  | 69            | 32              |
|                     | INDX            | 155                  | 134           | 14              |
| 06-Nov-20           | ABSDATA         | 102                  | 69            | 32              |
|                     | INDX            | 155                  | 134           | 14              |
| 05-Nov-20           | ABSDATA         | 102                  | 69            | 32              |
|                     | INDX            | 155                  | 134           | 14              |
| 04-Nov-20           | ABSDATA         | 102                  | 69            | 32              |
|                     | INDX            | 155                  | 132           | 15              |
| 03-Nov-20           | ABSDATA         | 102                  | 69            | 32              |
|                     | INDX            | 155                  | 132           | 15              |
| 02-Nov-20           | ABSDATA         | 102                  | 69            | 32              |
|                     | INDX            | 155                  | 132           | 15              |
| 01-Nov-20           | ABSDATA         | 102                  | 69            | 32              |
|                     | INDX            | 155                  | 132           | 15              |

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Database Tablespace CLODB\_PRD\_Test

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 07-Nov-20 | ABSDATA         | 88            | 48            | 45              |
|           | INDX            | 112           | 93            | 17              |
| 06-Nov-20 | ABSDATA         | 88            | 48            | 45              |
|           | INDX            | 112           | 93            | 17              |
| 05-Nov-20 | ABSDATA         | 88            | 48            | 45              |
|           | INDX            | 112           | 93            | 17              |
| 04-Nov-20 | ABSDATA         | 88            | 48            | 45              |
|           | INDX            | 112           | 93            | 17              |
| 03-Nov-20 | ABSDATA         | 88            | 48            | 45              |
|           | INDX            | 112           | 93            | 17              |
| 02-Nov-20 | ABSDATA         | 88            | 48            | 45              |
|           | INDX            | 112           | 93            | 17              |
| 01-Nov-20 | ABSDATA         | 88            | 48            | 45              |
|           | INDX            | 112           | 93            | 17              |

BI Status and last ETL error for CLODB\_PRD\_BI

|                                     | Sun 1/11/2020 | Mon 2/11/2020 | Tue 3/11/2020 | Wed 4/11/2020 | Thu 5/11/2020 | Fri 6/11/2020 | Sat 7/11/2020 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            | OK            |

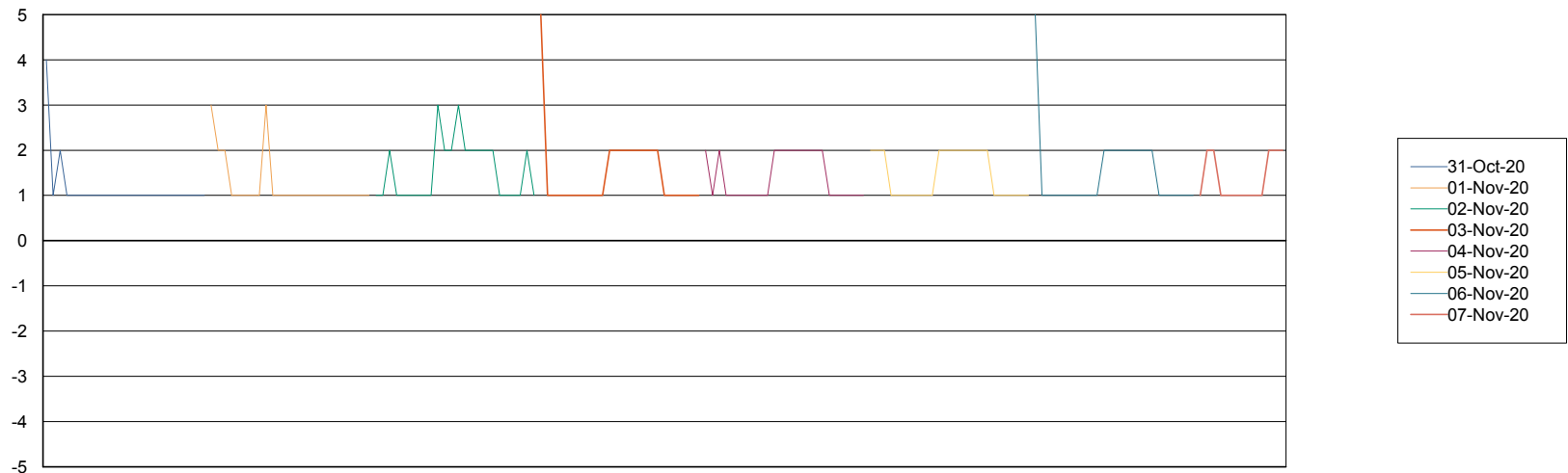
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Standby Database Health CLO Production

### Recovery lag for last 7 days



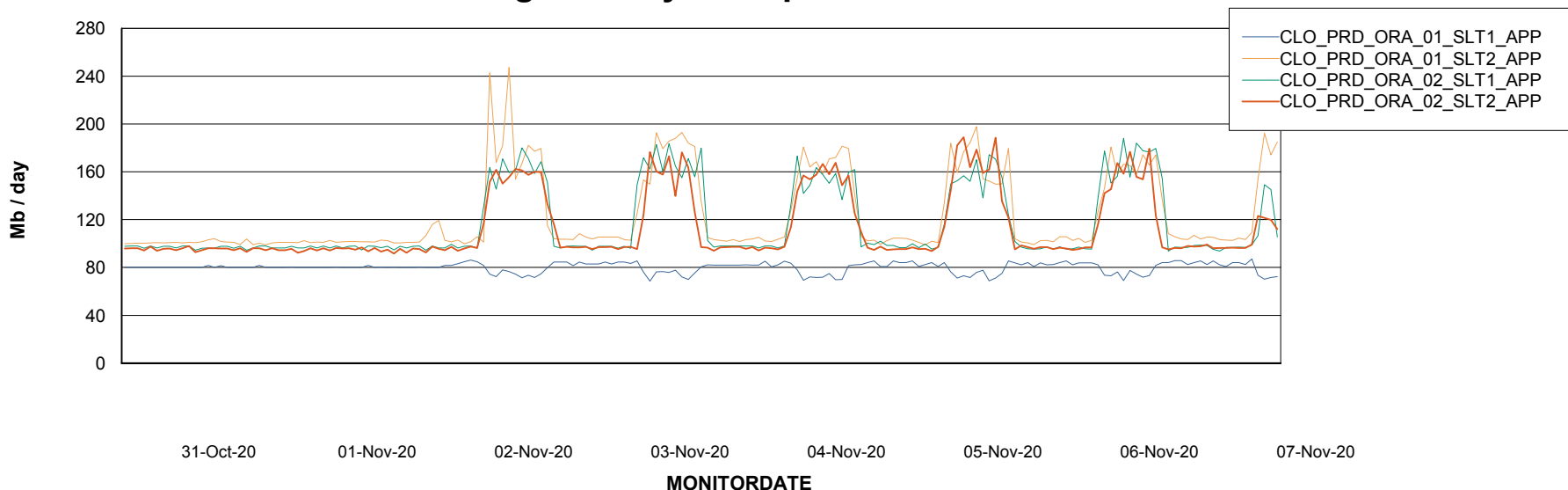
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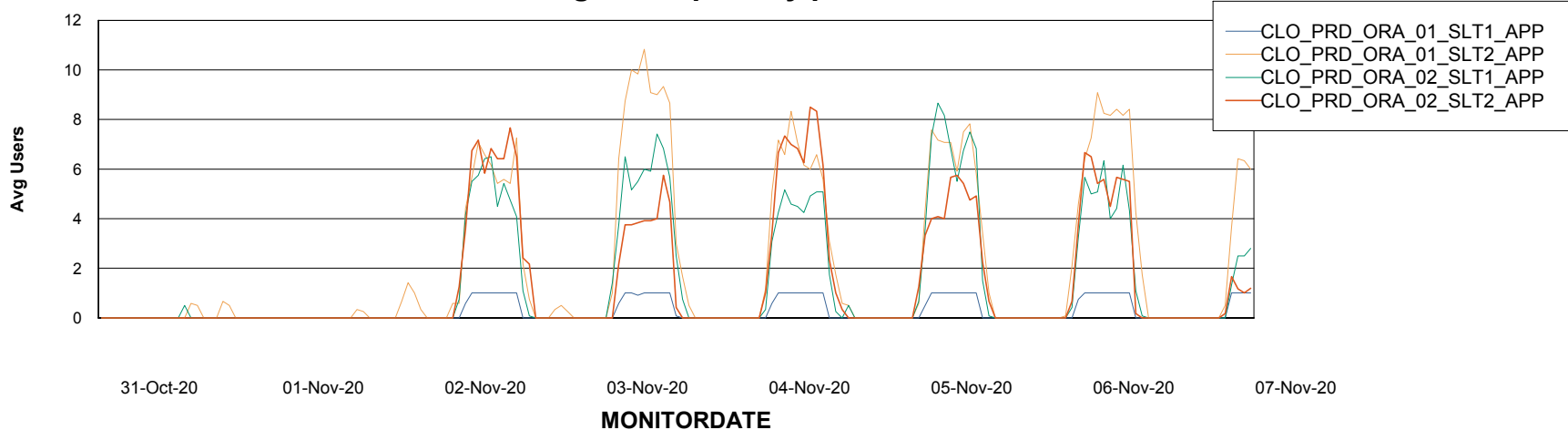


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



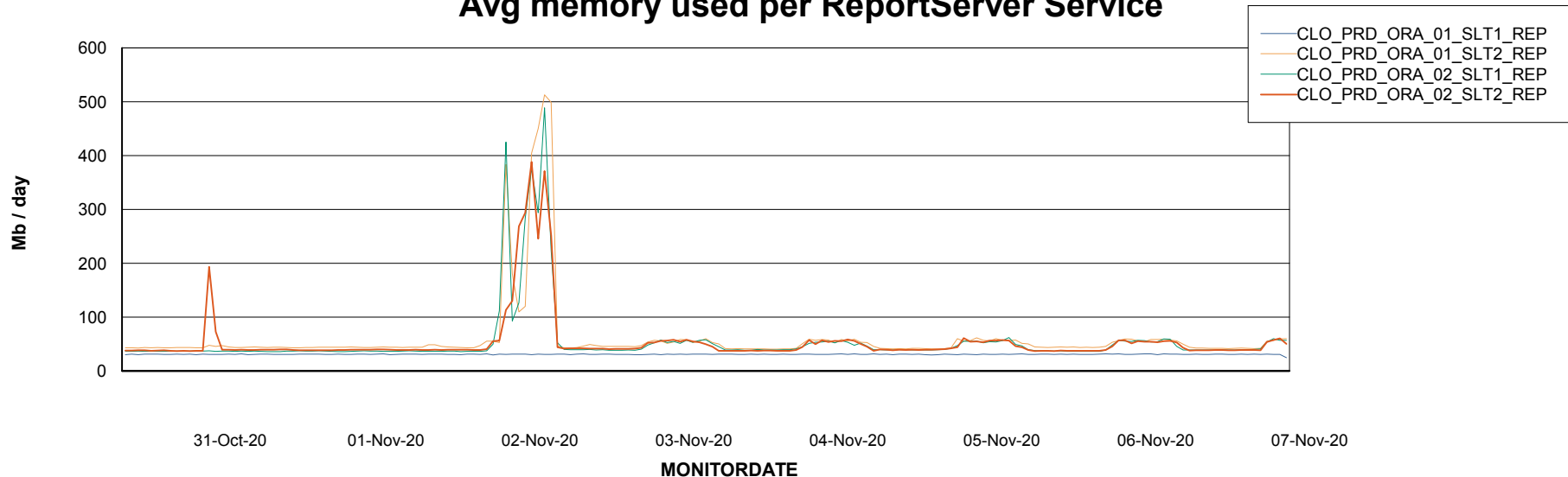
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



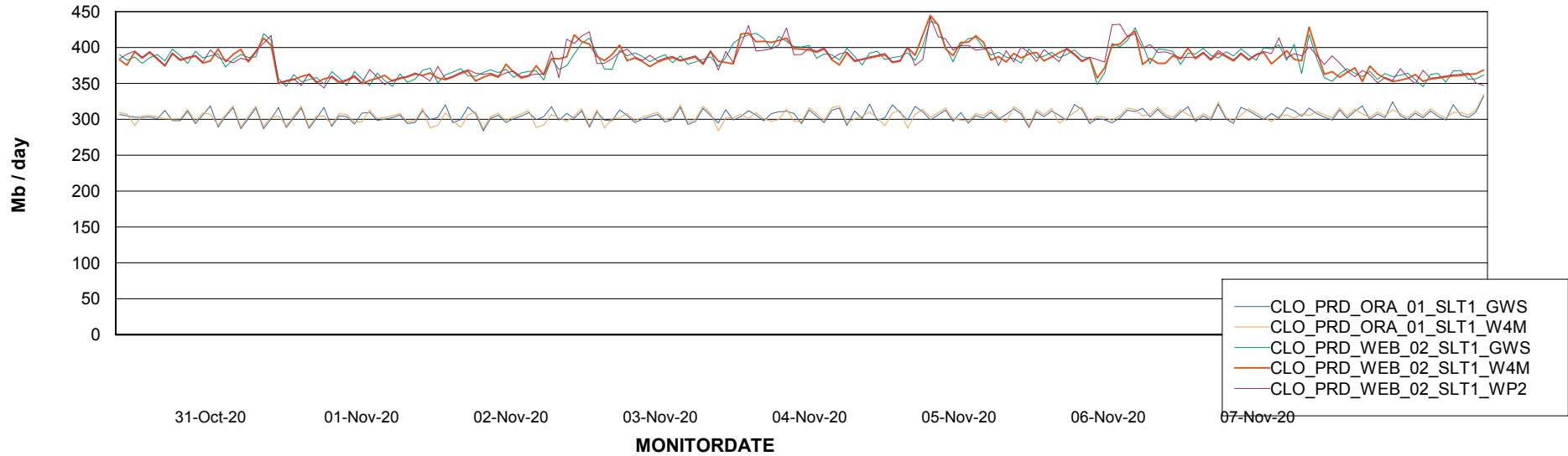
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

