

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
17-Oct-20	27	1	1	33	97	5	0	20	443	335
16-Oct-20	27	1	1	33	97	5	0	20	443	338
15-Oct-20	27	1	1	33	97	5	0	20	443	337
14-Oct-20	27	1	1	34	97	5	0	20	443	337
13-Oct-20	27	1	1	34	97	5	0	20	443	336
12-Oct-20	27	1	1	34	97	5	0	20	443	336
11-Oct-20	27	1	1	35	97	5	0	20	443	336

Harddisk Usage BGG_PRD_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
17-Oct-20	34	1	1	20	96	1	0	39	10	6
16-Oct-20	34	1	1	20	96	1	0	39	10	6
15-Oct-20	34	1	1	21	96	1	0	39	10	6
14-Oct-20	34	1	1	21	96	1	0	39	10	6
13-Oct-20	34	1	1	22	96	1	0	39	10	6
12-Oct-20	34	1	1	23	96	1	0	38	10	6
11-Oct-20	34	1	1	23	96	1	0	38	10	6

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
17-Oct-20	24	1	1	81	100	1	0	50	20	9
16-Oct-20	24	1	1	81	100	1	0	50	20	9
15-Oct-20	24	1	1	81	100	1	0	50	20	9
14-Oct-20	24	1	1	81	100	1	0	50	20	9
13-Oct-20	24	1	1	81	100	1	0	50	20	9
12-Oct-20	24	1	1	82	100	1	0	50	20	9
11-Oct-20	24	1	1	82	100	1	0	50	20	9

Harddisk Usage BGG_PRD_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
17-Oct-20	29	1	1	85	100	1	0	17	10	8
16-Oct-20	29	1	1	85	100	1	0	16	10	8
15-Oct-20	29	1	1	85	100	1	0	17	10	8
14-Oct-20	29	1	1	85	100	1	0	17	10	8
13-Oct-20	29	1	1	86	100	1	0	17	10	8
12-Oct-20	29	1	1	86	100	1	0	18	10	8
11-Oct-20	29	1	1	86	100	1	0	18	10	8

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
17-Oct-20	28	1	1	78	100	1	0	66	10	3
16-Oct-20	28	1	1	78	100	1	0	66	10	3
15-Oct-20	28	1	1	78	100	1	0	66	10	3
14-Oct-20	28	1	1	78	100	1	0	66	10	3
13-Oct-20	28	1	1	78	100	1	0	66	10	3
12-Oct-20	28	1	1	78	100	1	0	39	10	6
11-Oct-20	28	1	1	78	100	1	0	21	10	7

Harddisk Usage BGG_PRD_SRV4

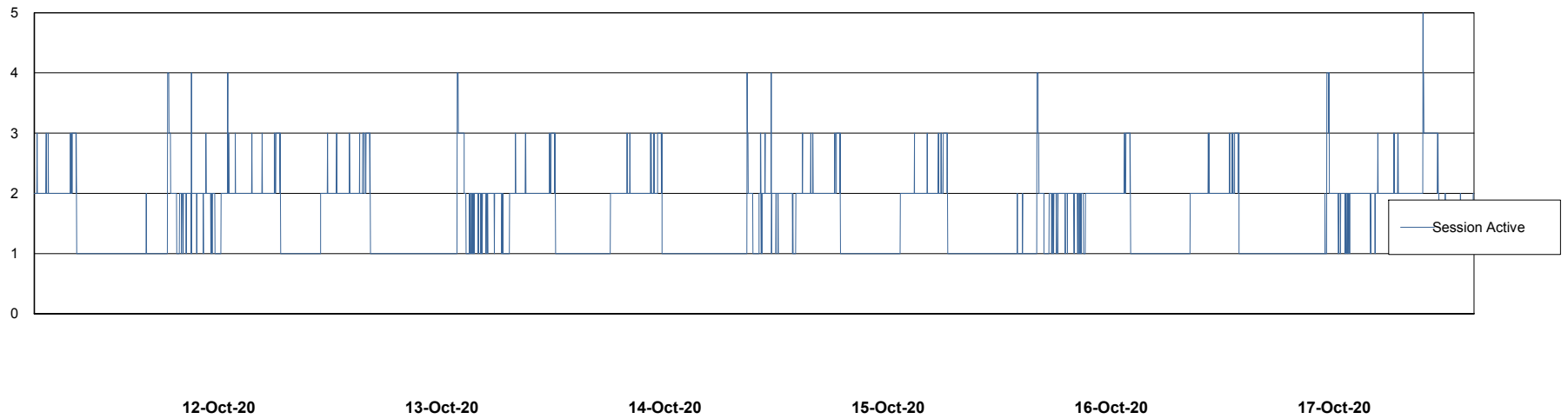
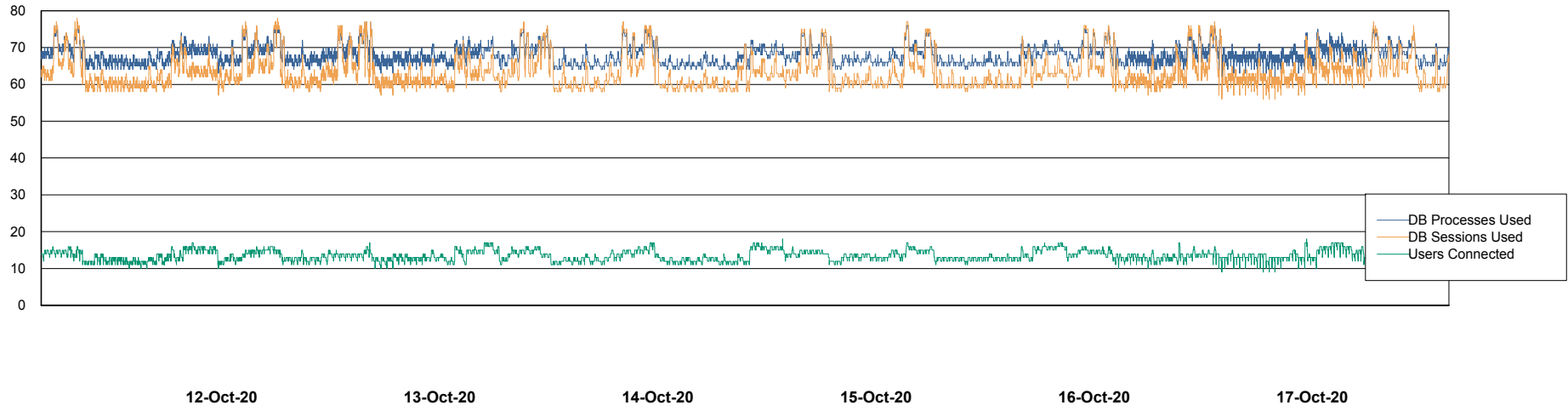
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
17-Oct-20	27	1	1	98	100	1	0	45	15	8
16-Oct-20	27	1	1	98	100	1	0	45	15	8
15-Oct-20	27	1	1	98	100	1	0	45	15	8
14-Oct-20	27	1	1	98	100	1	0	45	15	8
13-Oct-20	27	1	1	98	100	1	0	45	15	8
12-Oct-20	27	1	1	98	100	1	0	45	15	8
11-Oct-20	27	1	1	98	100	1	0	45	15	8

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_BI

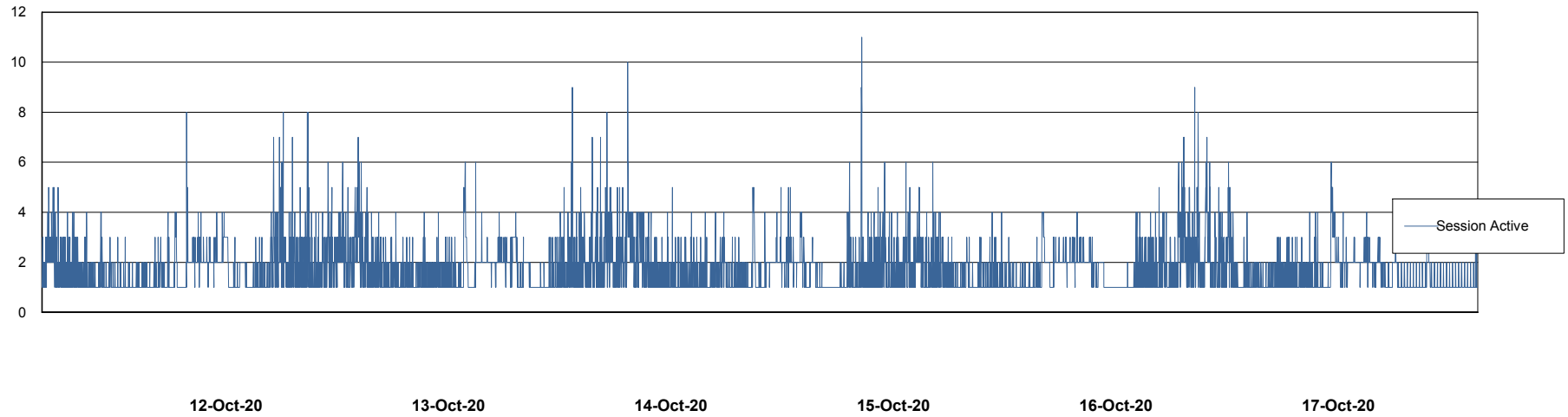
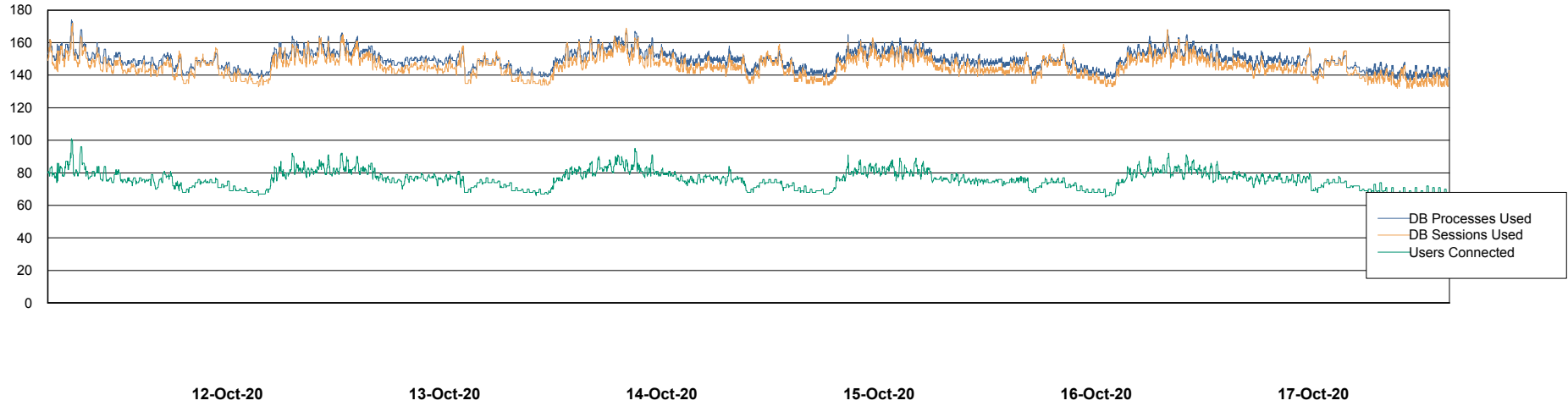


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Production

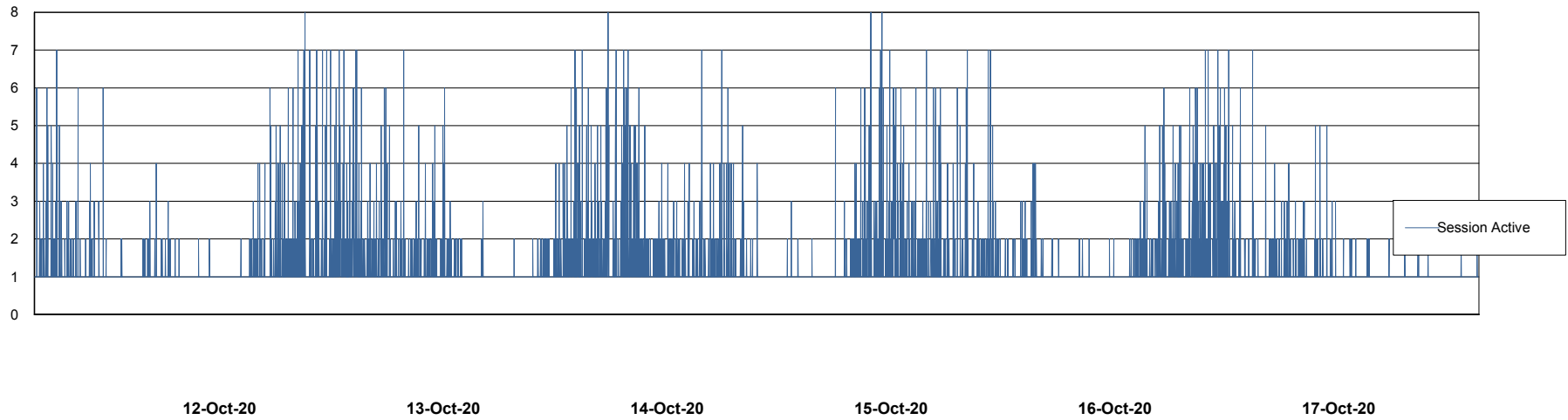
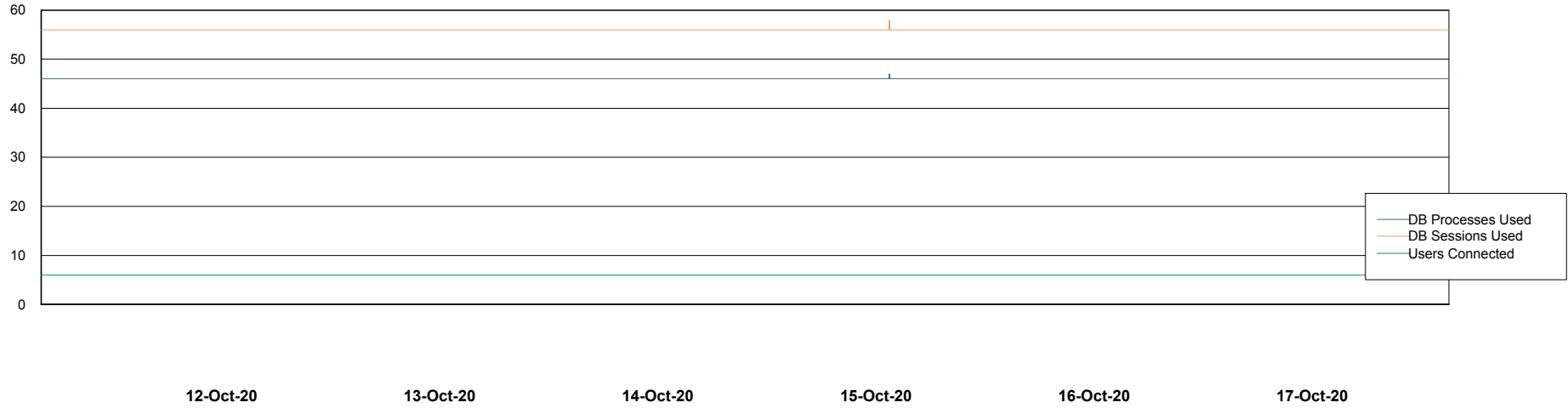


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Standby



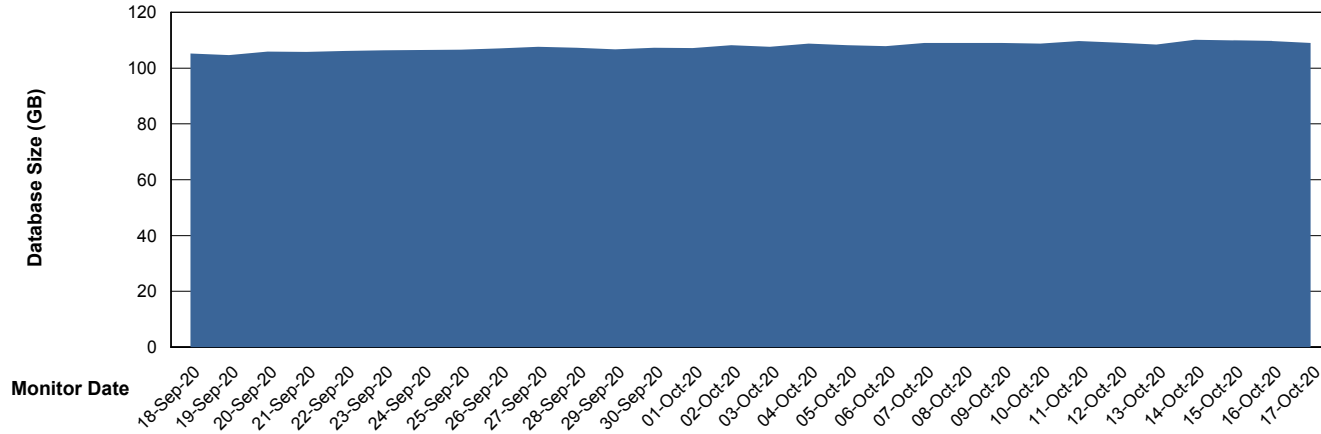
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



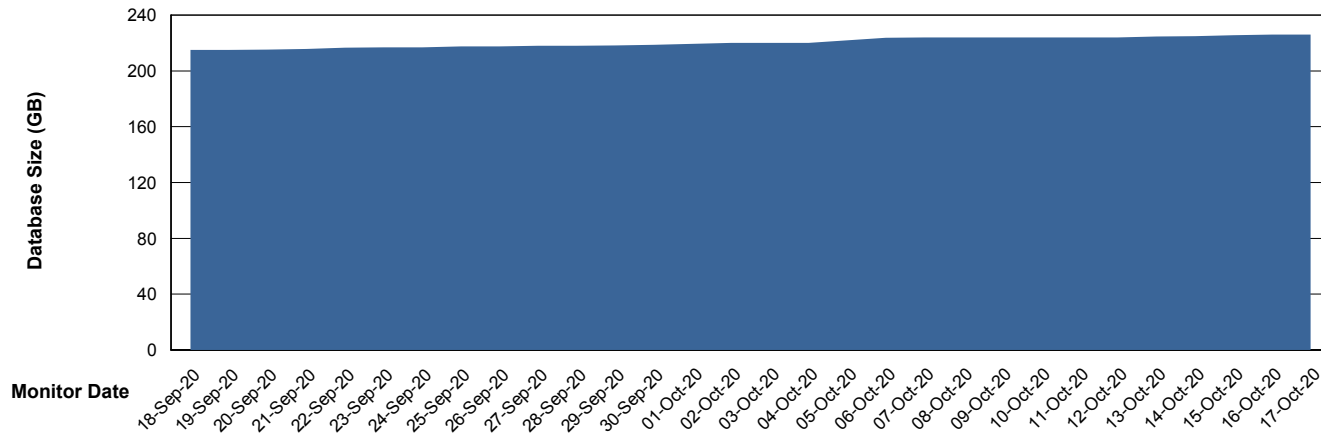
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Database Tablespace BGGDB_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
17-Oct-20	ABSDATA	61	53	13
	INDX	66	56	15
16-Oct-20	ABSDATA	61	53	13
	INDX	66	56	15
15-Oct-20	ABSDATA	61	53	13
	INDX	66	56	15
14-Oct-20	ABSDATA	61	53	13
	INDX	66	56	15
13-Oct-20	ABSDATA	61	53	13
	INDX	66	56	15
12-Oct-20	ABSDATA	61	52	15
	INDX	66	56	15
11-Oct-20	ABSDATA	61	52	15
	INDX	66	56	15

Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Database Tablespace BGGDB_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
17-Oct-20	ABSDATA	220	206	6
	INDX	21	16	24
16-Oct-20	ABSDATA	220	206	6
	INDX	21	16	24
15-Oct-20	ABSDATA	220	205	7
	INDX	21	16	24
14-Oct-20	ABSDATA	220	205	7
	INDX	21	16	24
13-Oct-20	ABSDATA	220	205	7
	INDX	21	16	24
12-Oct-20	ABSDATA	220	204	7
	INDX	21	16	24
11-Oct-20	ABSDATA	220	204	7
	INDX	21	16	24

BI Status and last ETL error for BGGDB_BI

	Sun 11/10/2020	Mon 12/10/2020	Tue 13/10/2020	Wed 14/10/2020	Thu 15/10/2020	Fri 16/10/2020	Sat 17/10/2020
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK	Not OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK	OK

BI last ETL error for BGGDB_BI

Sat, 17-10-2020 ORA-00054: resource busy and acquire with NOWAIT specified or timeout expired

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Standby Database Health BGG_Production

Recovery lag for last 7 days



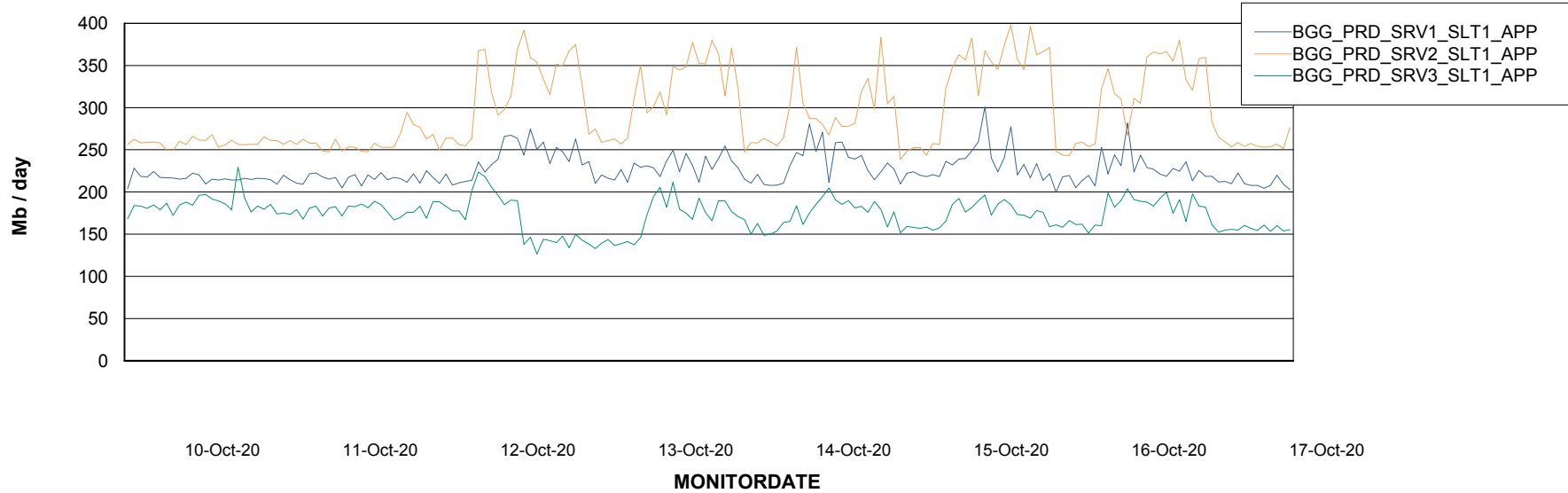
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58

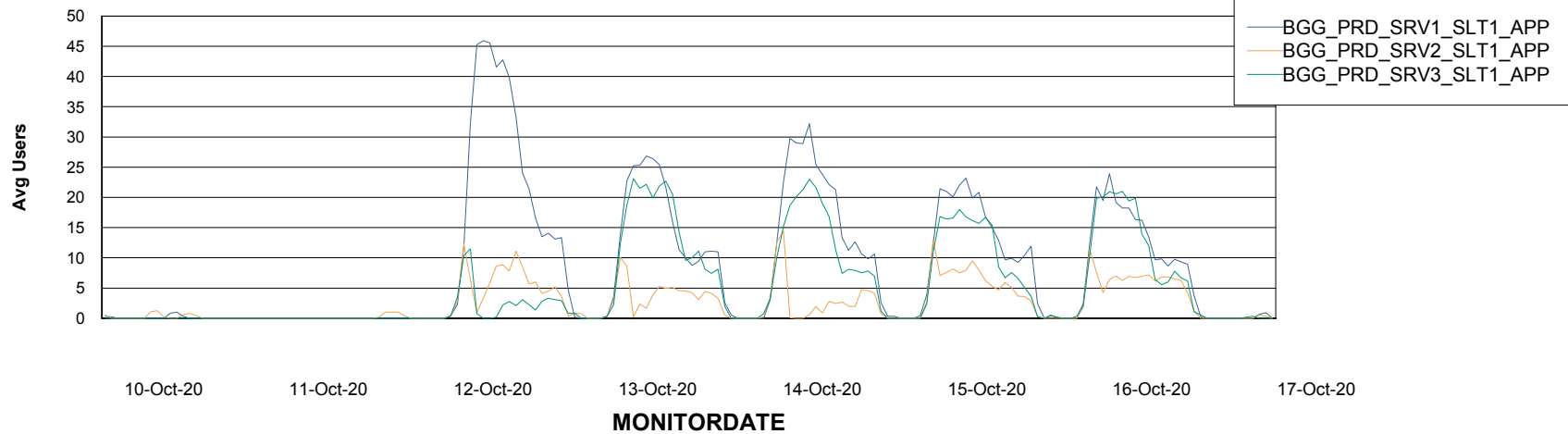


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



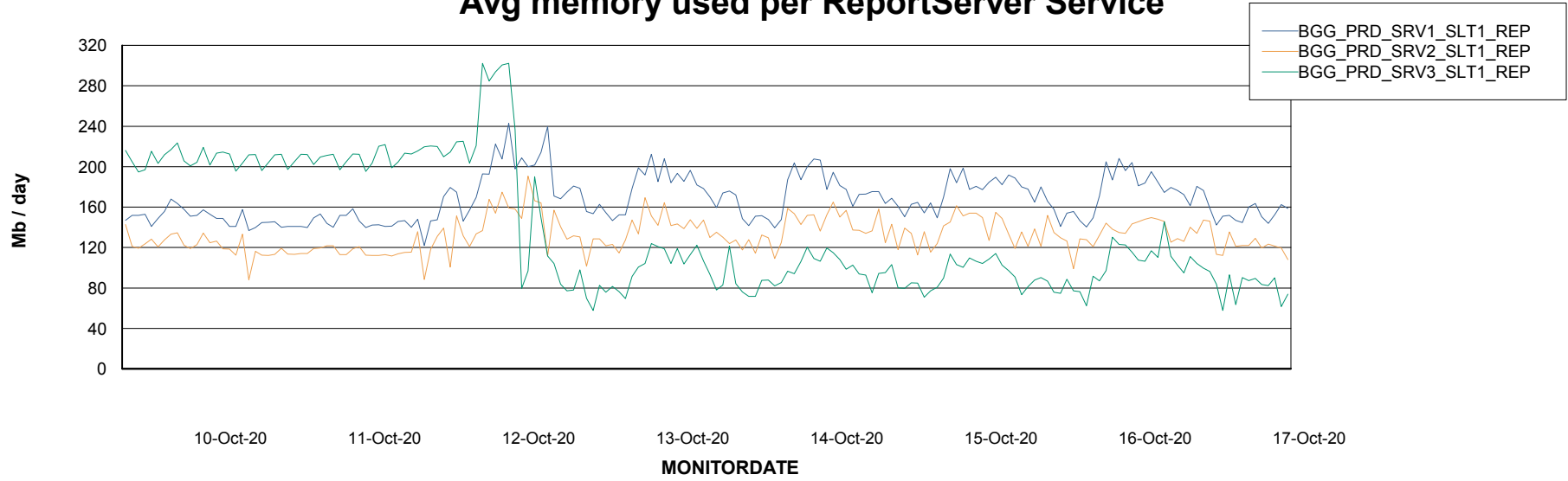
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



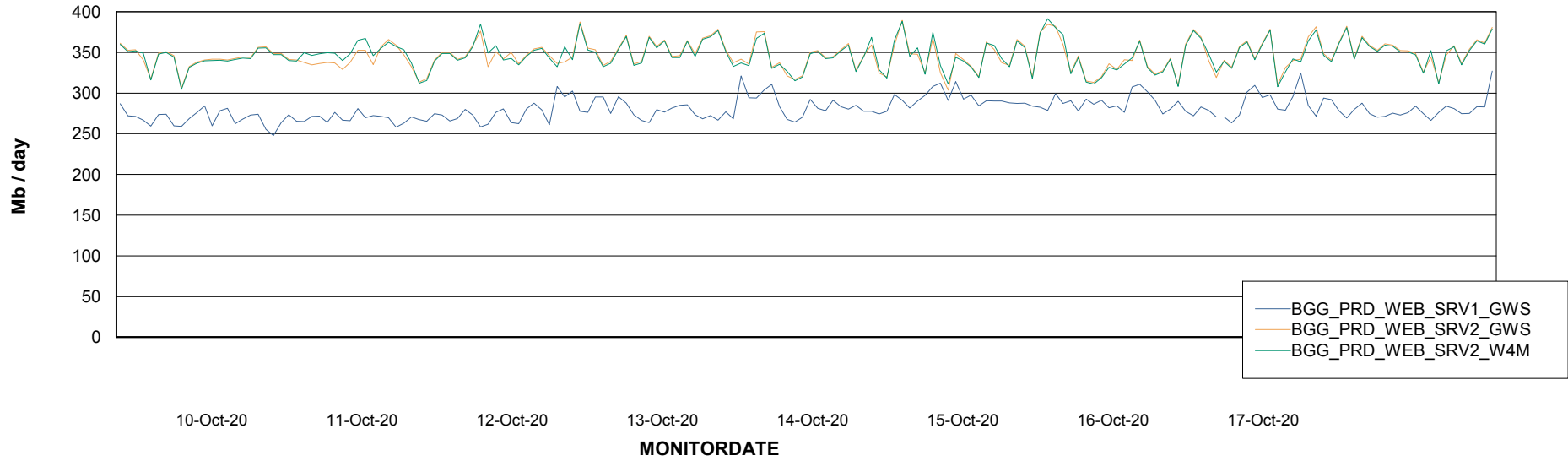
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Disaster per ABS component

