

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 03-Oct-20 | 16                        | 195                         | 164                        | 81                        | 373                         | 72                         | 50                        | 373                         | 186                        | 79                        |
| 02-Oct-20 | 16                        | 195                         | 164                        | 81                        | 373                         | 72                         | 50                        | 373                         | 186                        | 80                        |
| 01-Oct-20 | 16                        | 195                         | 164                        | 81                        | 373                         | 72                         | 50                        | 373                         | 186                        | 80                        |
| 30-Sep-20 | 16                        | 195                         | 164                        | 81                        | 373                         | 72                         | 50                        | 373                         | 186                        | 80                        |
| 29-Sep-20 | 16                        | 195                         | 164                        | 81                        | 373                         | 72                         | 50                        | 373                         | 186                        | 80                        |
| 28-Sep-20 | 16                        | 195                         | 164                        | 81                        | 373                         | 72                         | 50                        | 373                         | 186                        | 80                        |
| 27-Sep-20 | 16                        | 195                         | 164                        | 81                        | 373                         | 72                         | 50                        | 373                         | 186                        | 80                        |

## Harddisk Usage RFL\_STB

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 03-Oct-20 | 14                        | 195                         | 168                        | 77                        | 559                         | 129                        | 45                        | 559                         | 307                        | 68                        |
| 02-Oct-20 | 14                        | 195                         | 168                        | 77                        | 559                         | 129                        | 45                        | 559                         | 307                        | 68                        |
| 01-Oct-20 | 14                        | 195                         | 168                        | 77                        | 559                         | 129                        | 45                        | 559                         | 307                        | 69                        |
| 30-Sep-20 | 14                        | 195                         | 168                        | 77                        | 559                         | 129                        | 45                        | 559                         | 307                        | 69                        |
| 29-Sep-20 | 14                        | 195                         | 168                        | 77                        | 559                         | 129                        | 45                        | 559                         | 307                        | 70                        |
| 28-Sep-20 | 14                        | 195                         | 167                        | 77                        | 559                         | 129                        | 45                        | 559                         | 307                        | 71                        |
| 27-Sep-20 | 14                        | 195                         | 167                        | 77                        | 559                         | 129                        | 45                        | 559                         | 307                        | 71                        |

# Weekly SLA Customer Report

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Customer RFL\_Production  
Database ID 36



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Database Performance RFLDB\_Production

DB Processes Max 500

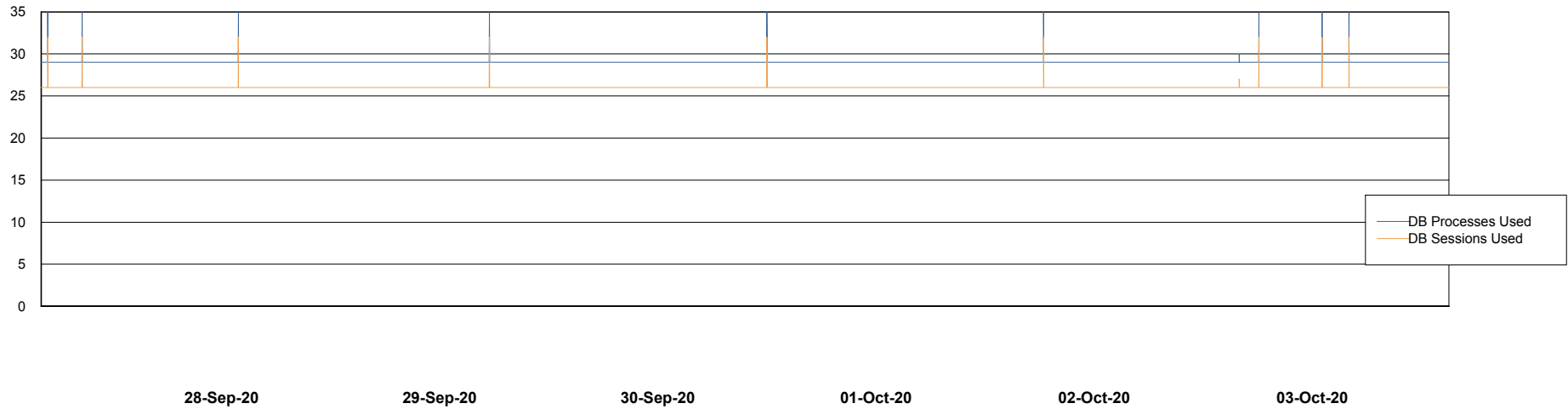
# Weekly SLA Customer Report

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Database Performance RFLDB\_Standby

DB Processes Max 500



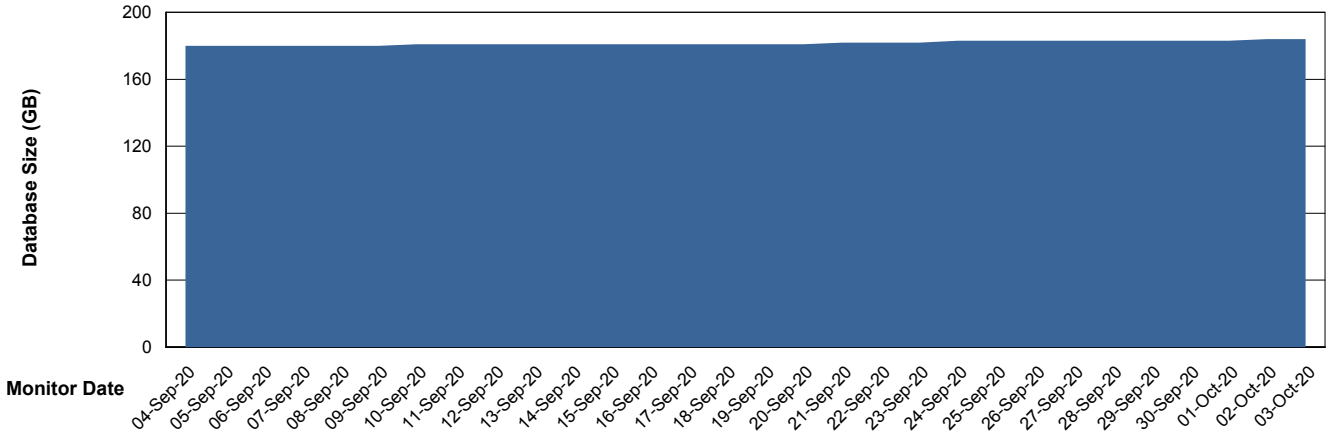
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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 03-Oct-20 | ABSDATA         | 72            | 55            | 24              |
|           | INDX            | 186           | 127           | 32              |
| 02-Oct-20 | ABSDATA         | 72            | 55            | 24              |
|           | INDX            | 186           | 127           | 32              |
| 01-Oct-20 | ABSDATA         | 72            | 55            | 24              |
|           | INDX            | 186           | 126           | 32              |
| 30-Sep-20 | ABSDATA         | 72            | 55            | 24              |
|           | INDX            | 186           | 126           | 32              |
| 29-Sep-20 | ABSDATA         | 72            | 55            | 24              |
|           | INDX            | 186           | 126           | 32              |
| 28-Sep-20 | ABSDATA         | 72            | 55            | 24              |
|           | INDX            | 186           | 126           | 32              |
| 27-Sep-20 | ABSDATA         | 72            | 55            | 24              |
|           | INDX            | 186           | 126           | 32              |

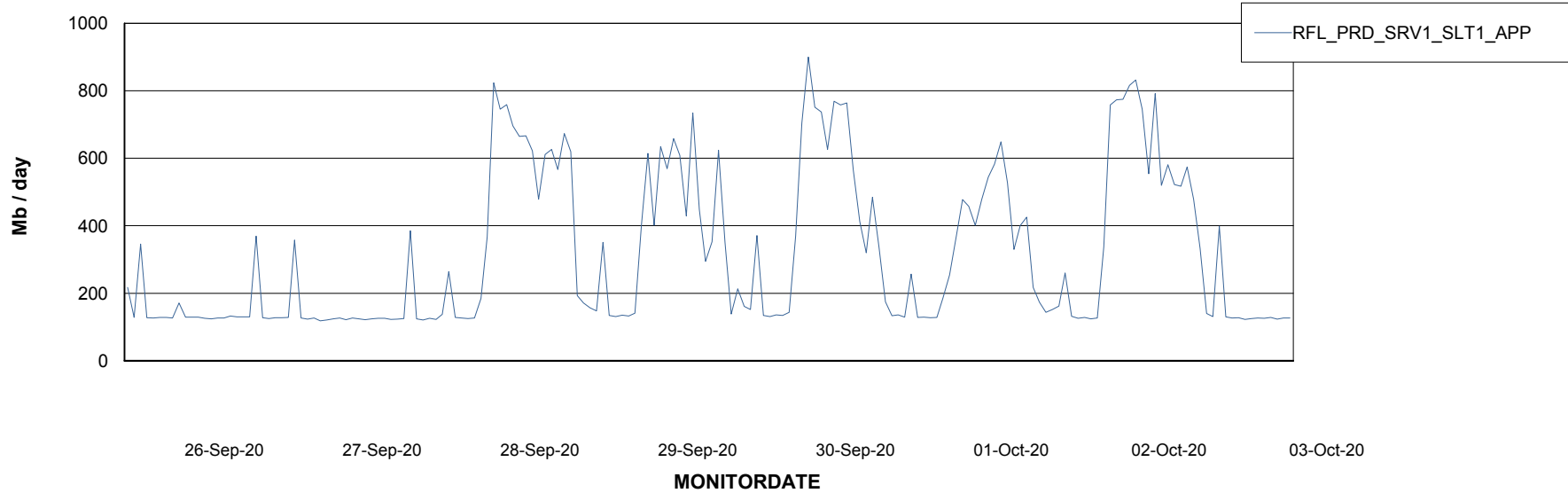
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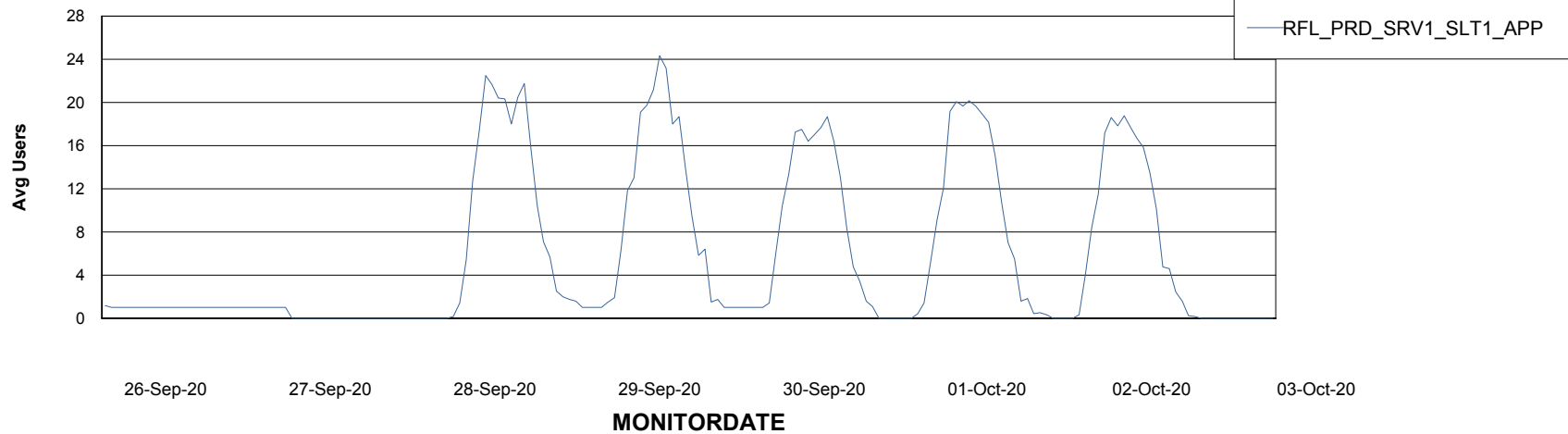


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



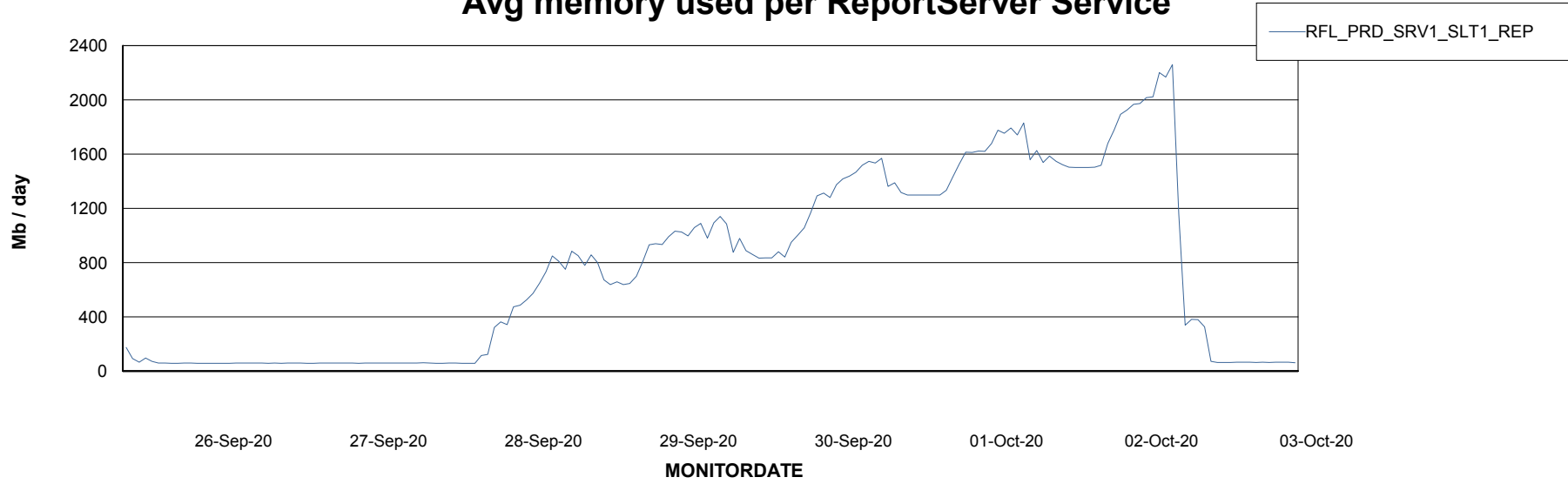
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



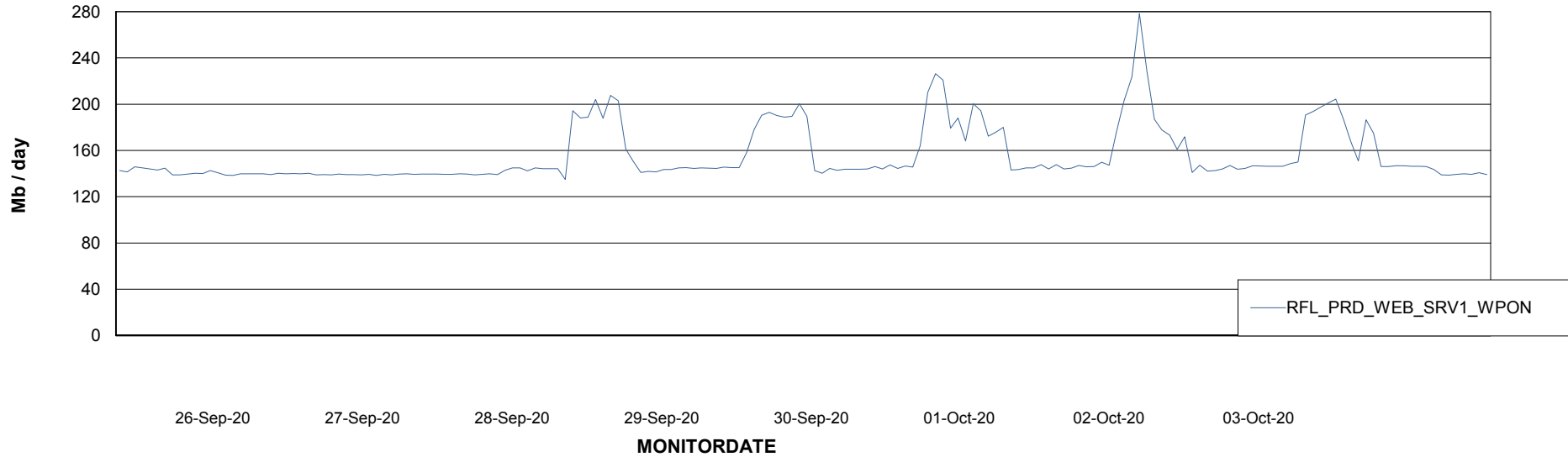
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

