

# Weekly SLA Customer Report

Customer CLO Production  
 Database ID 38



Harddisk Usage CLO\_PRD\_CLOBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 03-Oct-20 | 62                        | 279                         | 31                        | 447                         | 85                        | 447                         |
| 02-Oct-20 | 62                        | 279                         | 31                        | 447                         | 86                        | 447                         |
| 01-Oct-20 | 62                        | 279                         | 31                        | 447                         | 86                        | 447                         |
| 30-Sep-20 | 62                        | 279                         | 31                        | 447                         | 86                        | 447                         |
| 29-Sep-20 | 62                        | 279                         | 31                        | 447                         | 86                        | 447                         |
| 28-Sep-20 | 62                        | 279                         | 31                        | 447                         | 87                        | 447                         |
| 27-Sep-20 | 63                        | 279                         | 31                        | 447                         | 86                        | 447                         |

Harddisk Usage CLO\_PRD\_ORA\_01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 03-Oct-20 | 41                        | 279                         | 30                        | 447                         | 80                        | 447                         |
| 02-Oct-20 | 41                        | 279                         | 30                        | 447                         | 81                        | 447                         |
| 01-Oct-20 | 41                        | 279                         | 30                        | 447                         | 81                        | 447                         |
| 30-Sep-20 | 42                        | 279                         | 30                        | 447                         | 81                        | 447                         |
| 29-Sep-20 | 42                        | 279                         | 30                        | 447                         | 81                        | 447                         |
| 28-Sep-20 | 42                        | 279                         | 30                        | 447                         | 82                        | 447                         |
| 27-Sep-20 | 42                        | 279                         | 30                        | 447                         | 82                        | 447                         |

# Weekly SLA Customer Report

Customer CLO Production  
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Harddisk Usage CLO\_PRD\_ORA\_02

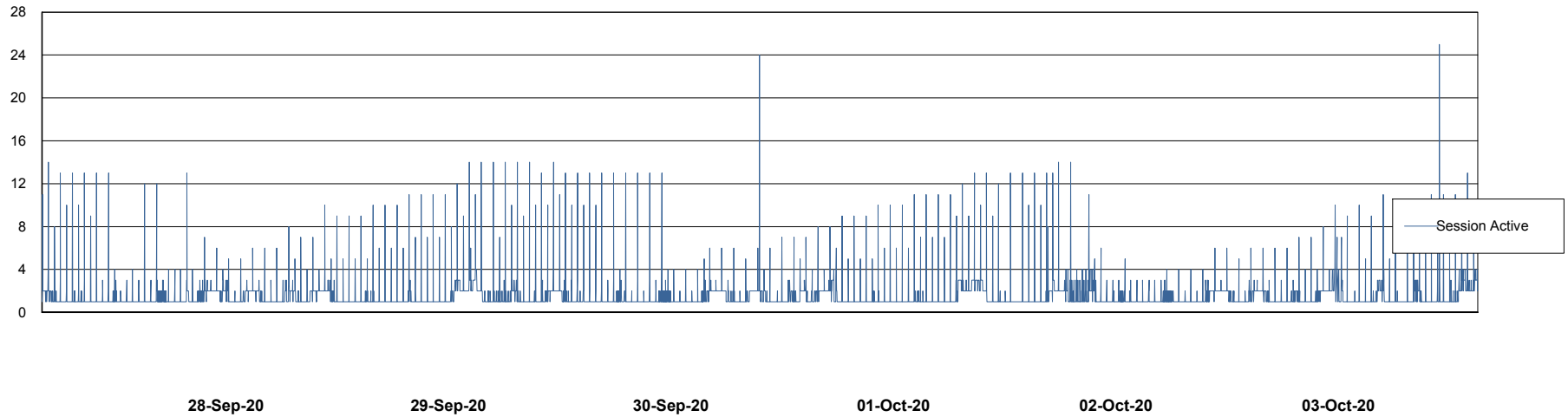
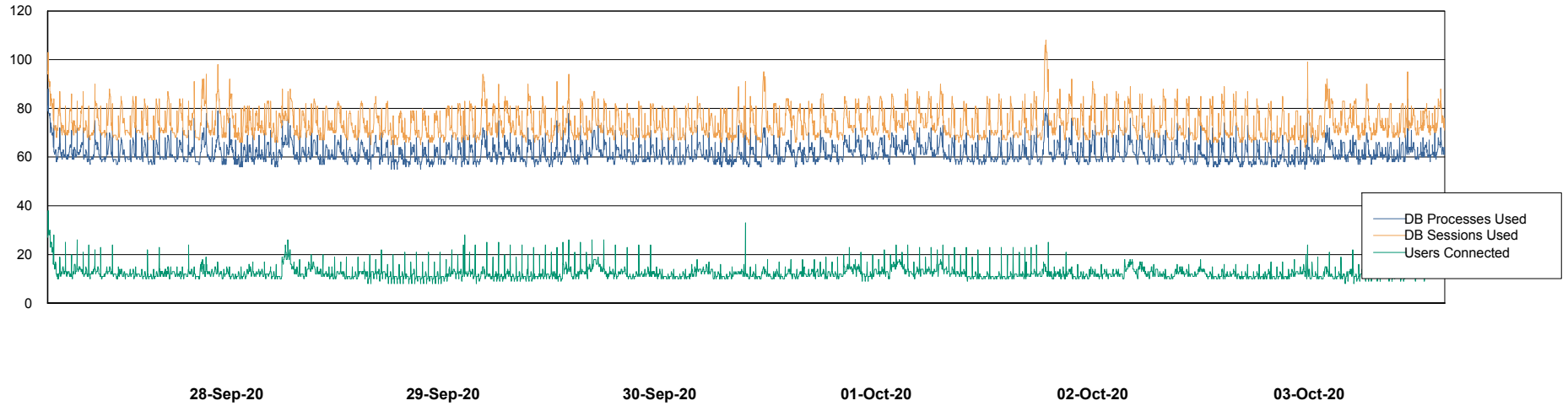
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 03-Oct-20 | 70                        | 279                         | 31                        | 447                         | 17                        | 447                         |
| 02-Oct-20 | 70                        | 279                         | 31                        | 447                         | 19                        | 447                         |
| 01-Oct-20 | 70                        | 279                         | 31                        | 447                         | 21                        | 447                         |
| 30-Sep-20 | 70                        | 279                         | 31                        | 447                         | 24                        | 447                         |
| 29-Sep-20 | 73                        | 279                         | 31                        | 447                         | 26                        | 447                         |
| 28-Sep-20 | 74                        | 279                         | 31                        | 447                         | 27                        | 447                         |
| 27-Sep-20 | 74                        | 279                         | 31                        | 447                         | 7                         | 447                         |

# Weekly SLA Customer Report

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## Database Performance CLODB\_PRD\_BI

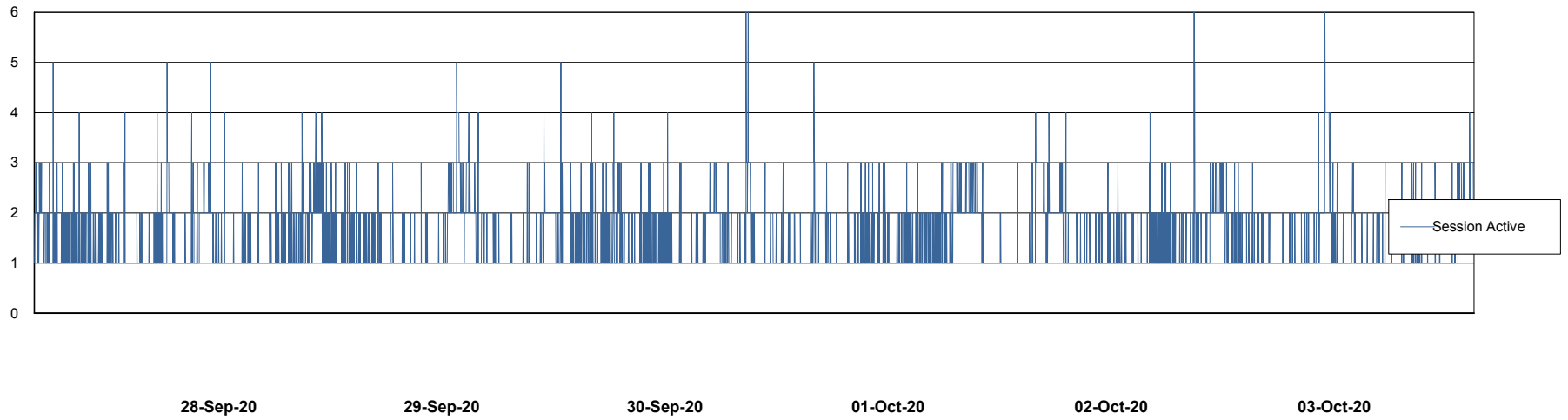
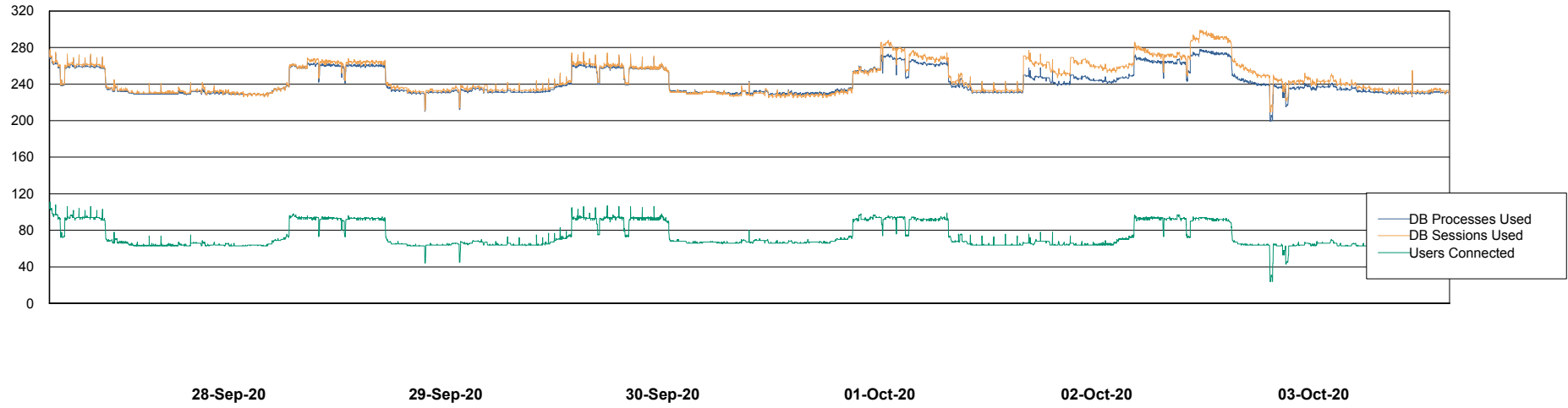


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Customer CLO Production  
Database ID 38



## Database Performance CLODB\_PRD\_Production

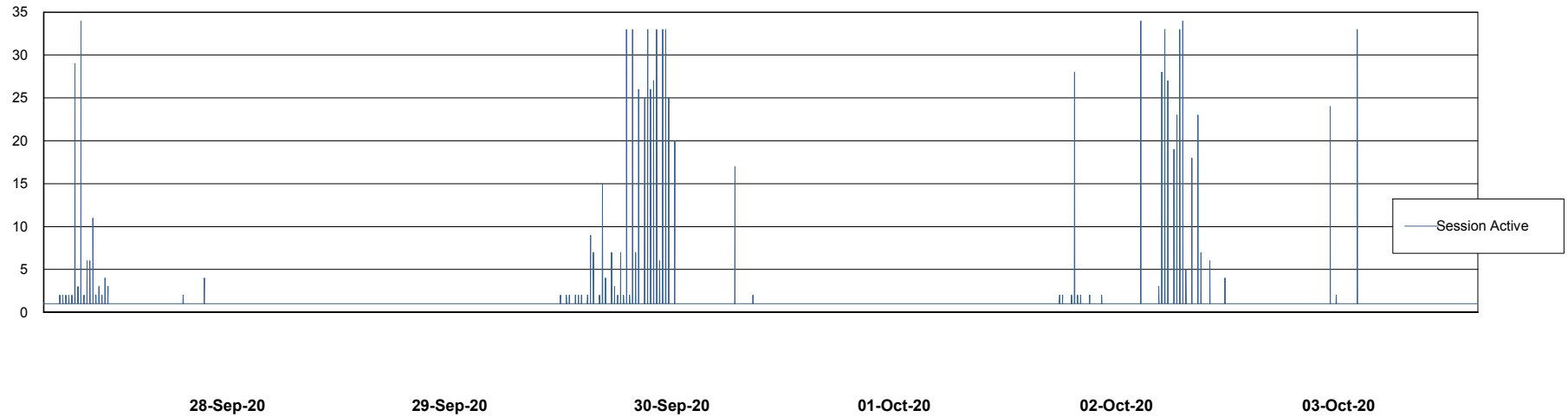
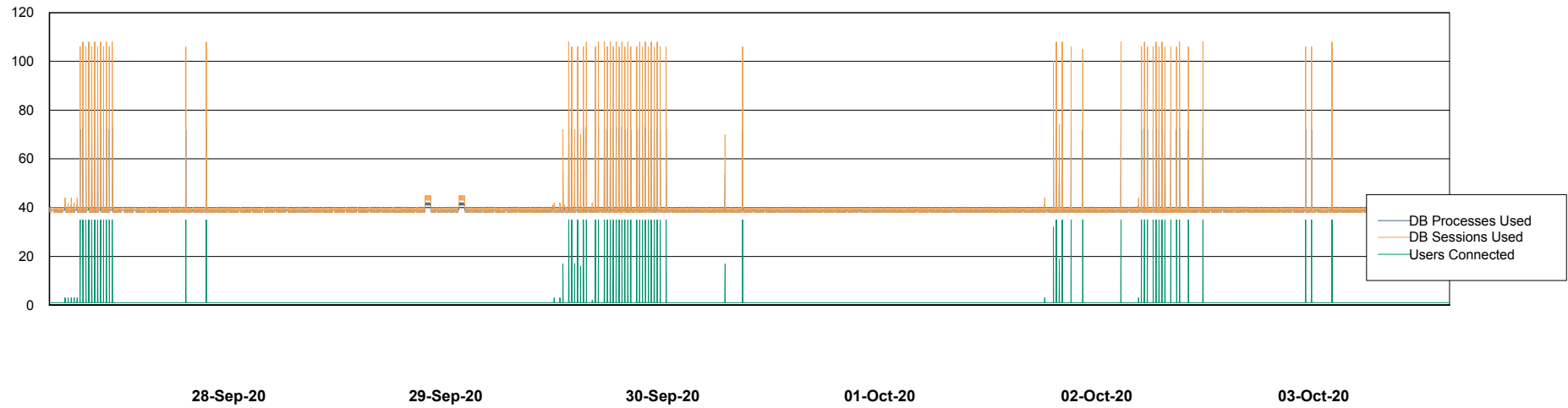


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Customer CLO Production  
Database ID 38



## Database Performance CLODB\_PRD\_Standby

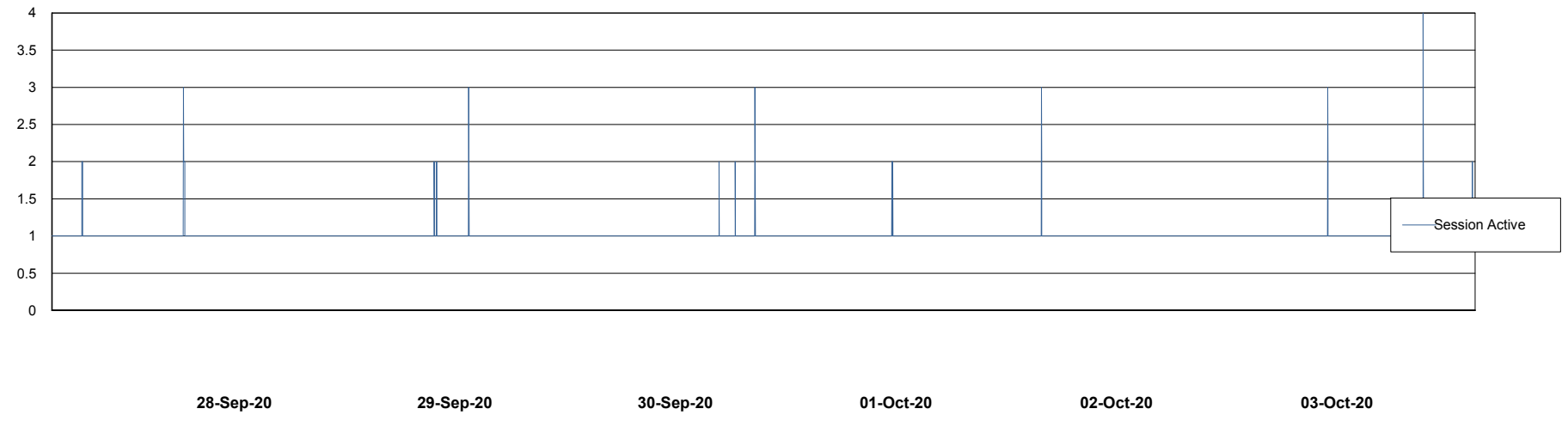
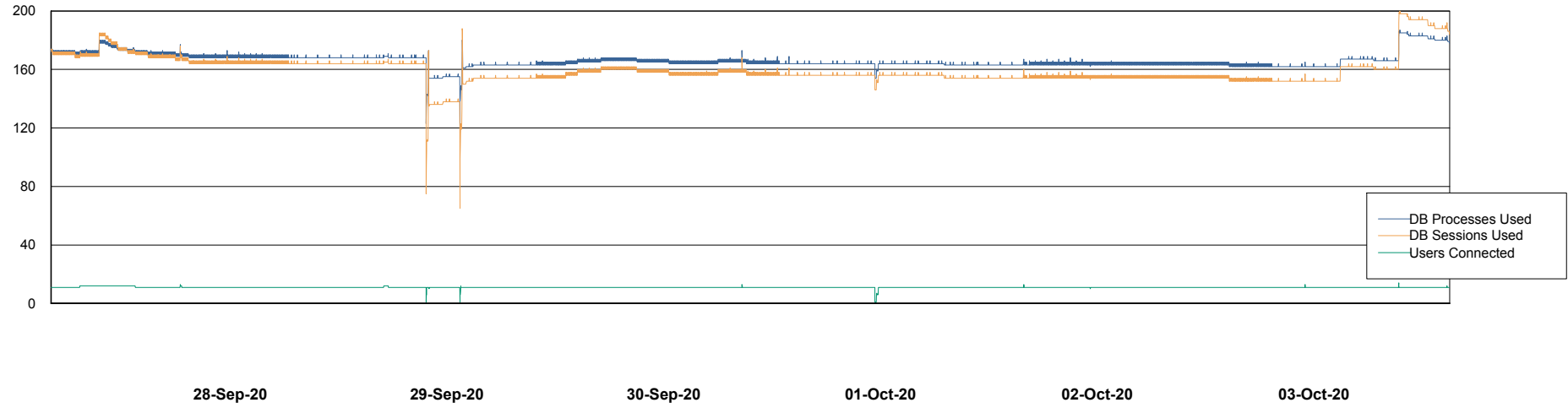


# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



## Database Performance CLODB\_PRD\_Test



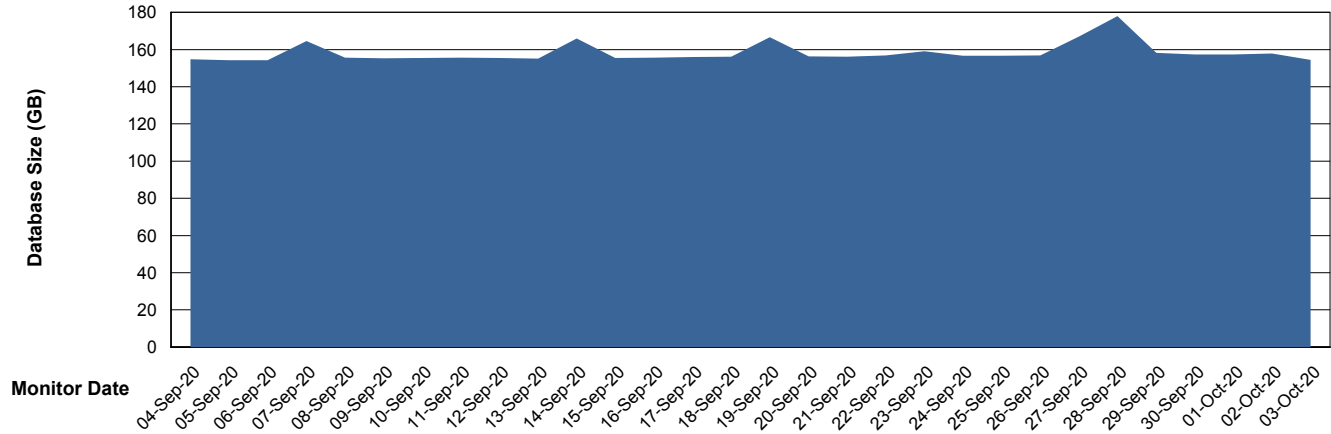
# Weekly SLA Customer Report

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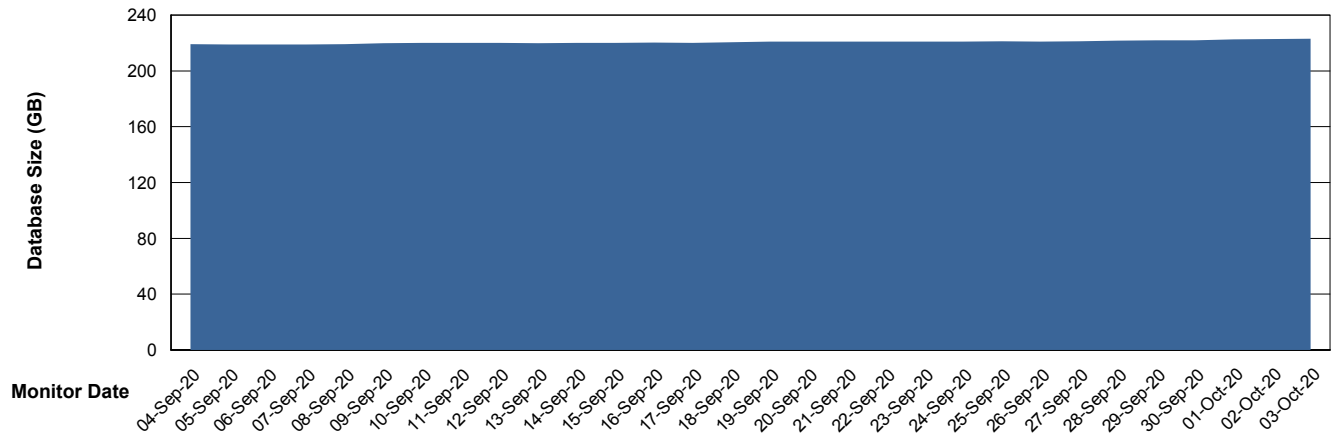
DATABASE SIZE CLODB\_PRD\_BI

### Database growth over last month



DATABASE SIZE CLODB\_PRD\_Production

### Database growth over last month



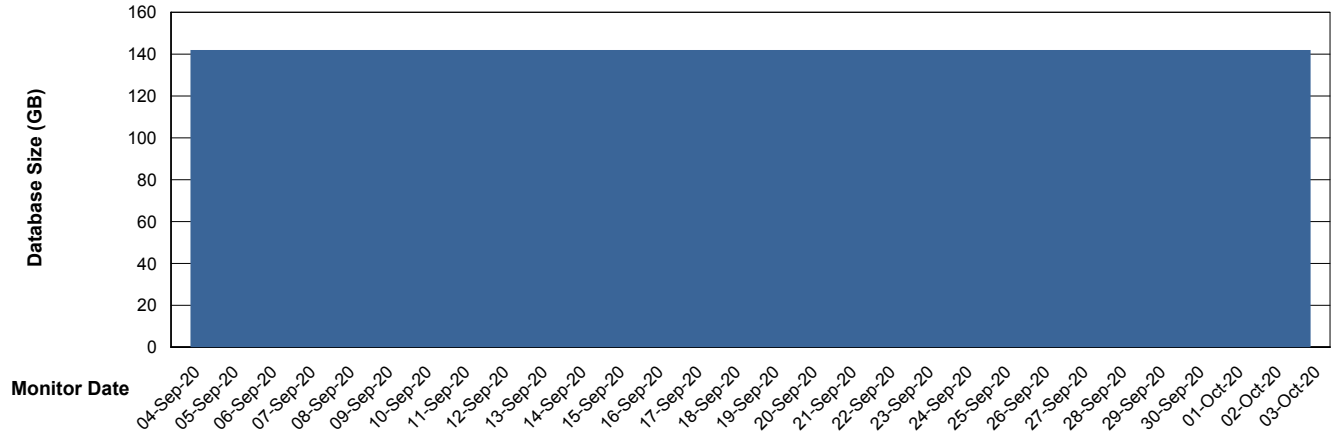
# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



DATABASE SIZE CLODB\_PRD\_Test

### Database growth over last month



# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



| Database Tablespace |                 | CLODB_PRD_BI  |               |                 |
|---------------------|-----------------|---------------|---------------|-----------------|
| Date                | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
| 03-Oct-20           | ABSDATA         | 202           | 86            | 57              |
|                     | INDX            | 92            | 74            | 20              |
| 02-Oct-20           | ABSDATA         | 202           | 86            | 57              |
|                     | INDX            | 92            | 74            | 20              |
| 01-Oct-20           | ABSDATA         | 202           | 86            | 57              |
|                     | INDX            | 92            | 74            | 20              |
| 30-Sep-20           | ABSDATA         | 202           | 86            | 57              |
|                     | INDX            | 92            | 74            | 20              |
| 29-Sep-20           | ABSDATA         | 202           | 107           | 47              |
|                     | INDX            | 92            | 74            | 20              |
| 28-Sep-20           | ABSDATA         | 202           | 106           | 48              |
|                     | INDX            | 92            | 74            | 20              |
| 27-Sep-20           | ABSDATA         | 202           | 95            | 53              |
|                     | INDX            | 92            | 74            | 20              |

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 Database ID 38



Database Tablespace CLODB\_PRD\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 03-Oct-20 | ABSDATA         | 102           | 69            | 32              |
|           | INDX            | 155           | 129           | 17              |
| 02-Oct-20 | ABSDATA         | 102           | 69            | 32              |
|           | INDX            | 155           | 129           | 17              |
| 01-Oct-20 | ABSDATA         | 102           | 69            | 32              |
|           | INDX            | 155           | 129           | 17              |
| 30-Sep-20 | ABSDATA         | 102           | 69            | 32              |
|           | INDX            | 155           | 129           | 17              |
| 29-Sep-20 | ABSDATA         | 102           | 69            | 32              |
|           | INDX            | 155           | 129           | 17              |
| 28-Sep-20 | ABSDATA         | 102           | 69            | 32              |
|           | INDX            | 155           | 129           | 17              |
| 27-Sep-20 | ABSDATA         | 102           | 69            | 32              |
|           | INDX            | 155           | 129           | 17              |

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Database Tablespace CLODB\_PRD\_Test

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 03-Oct-20 | ABSDATA         | 88            | 48            | 45              |
|           | INDX            | 112           | 93            | 17              |
| 02-Oct-20 | ABSDATA         | 88            | 48            | 45              |
|           | INDX            | 112           | 93            | 17              |
| 01-Oct-20 | ABSDATA         | 88            | 48            | 45              |
|           | INDX            | 112           | 93            | 17              |
| 30-Sep-20 | ABSDATA         | 88            | 47            | 47              |
|           | INDX            | 112           | 93            | 17              |
| 29-Sep-20 | ABSDATA         | 88            | 47            | 47              |
|           | INDX            | 112           | 93            | 17              |
| 28-Sep-20 | ABSDATA         | 88            | 47            | 47              |
|           | INDX            | 112           | 93            | 17              |
| 27-Sep-20 | ABSDATA         | 88            | 47            | 47              |
|           | INDX            | 112           | 93            | 17              |

BI Status and last ETL error for CLODB\_PRD\_BI

|                                     | Sun 27/9/2020 | Mon 28/9/2020 | Tue 29/9/2020 | Wed 30/9/2020 | Thu 1/10/2020 | Fri 2/10/2020 | Sat 3/10/2020 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            | OK            |

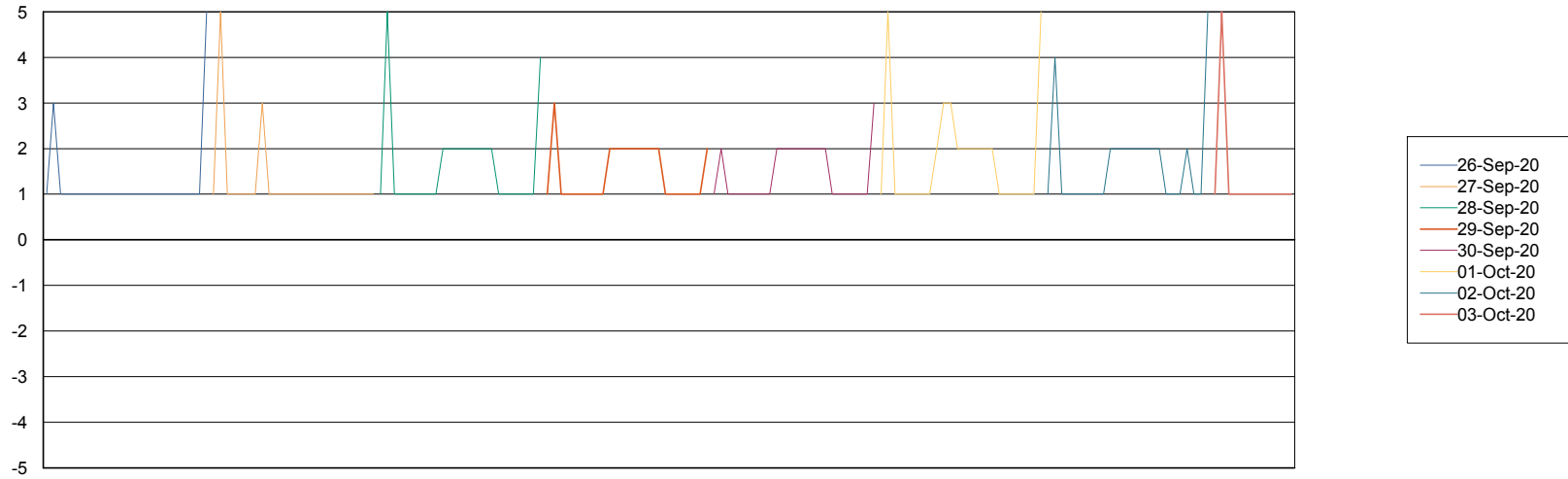
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Standby Database Health CLO Production

### Recovery lag for last 7 days



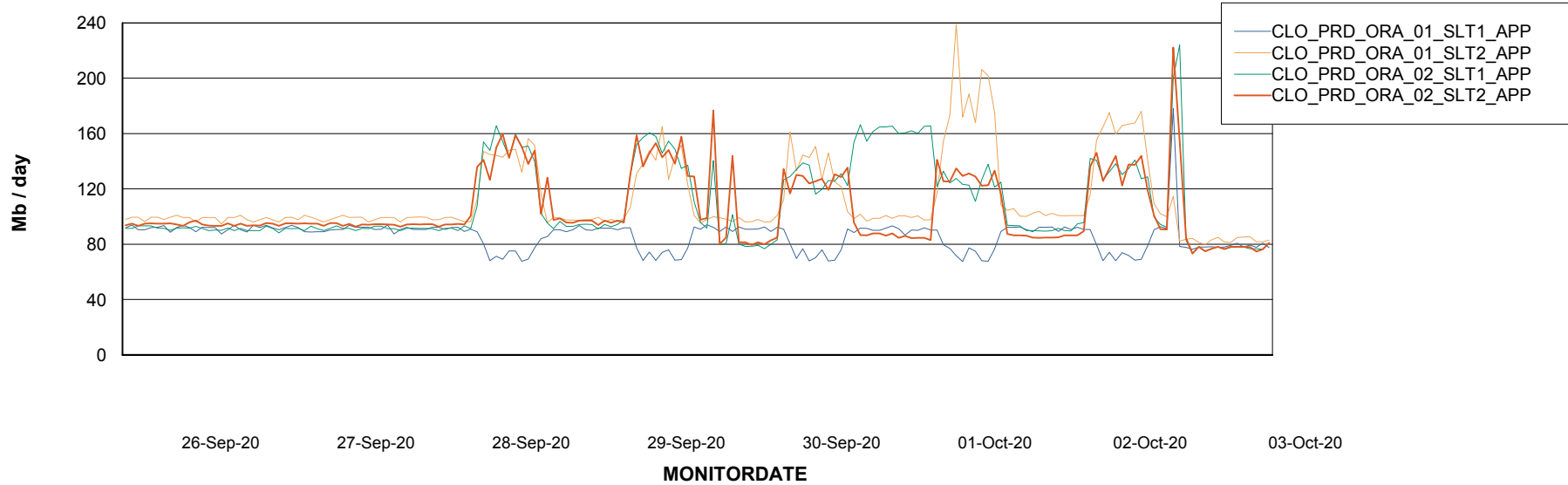
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Database ID 38

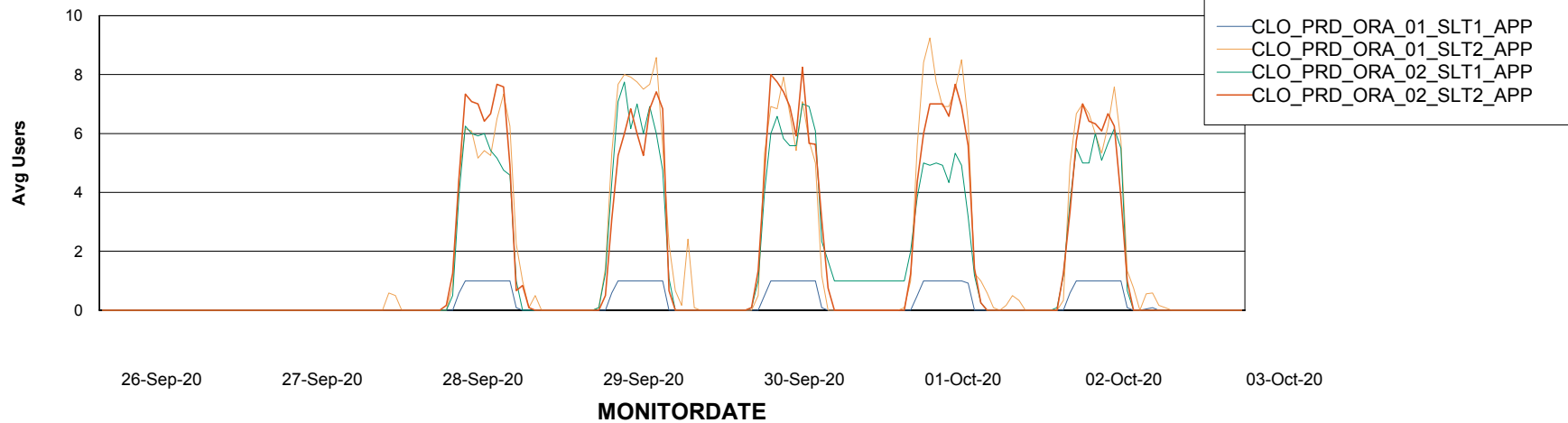


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



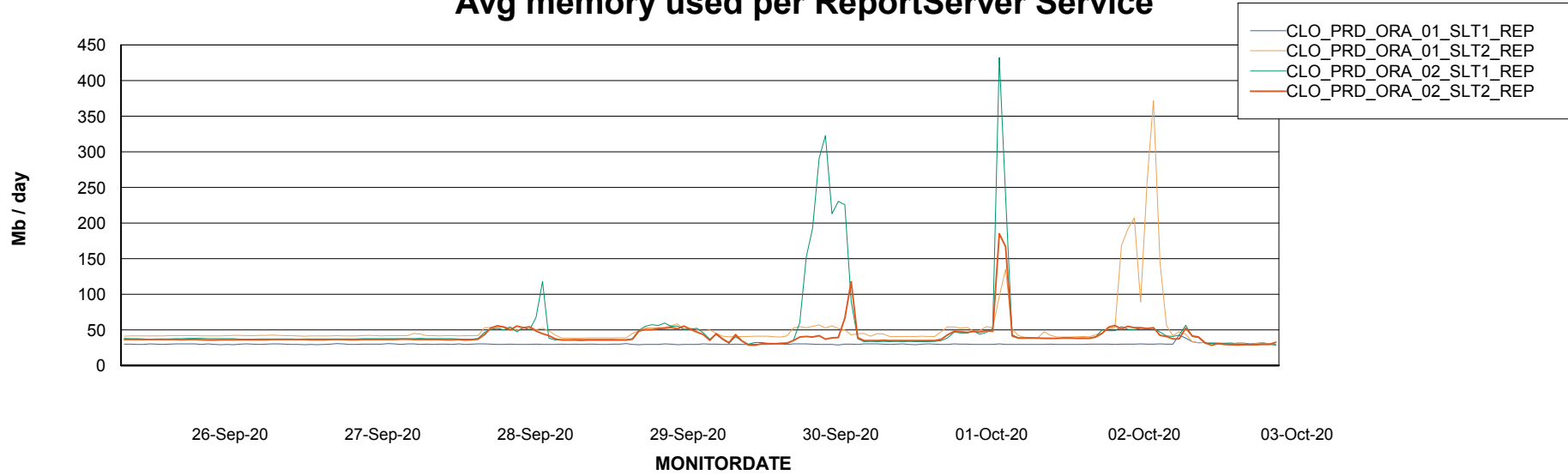
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Database ID 38



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



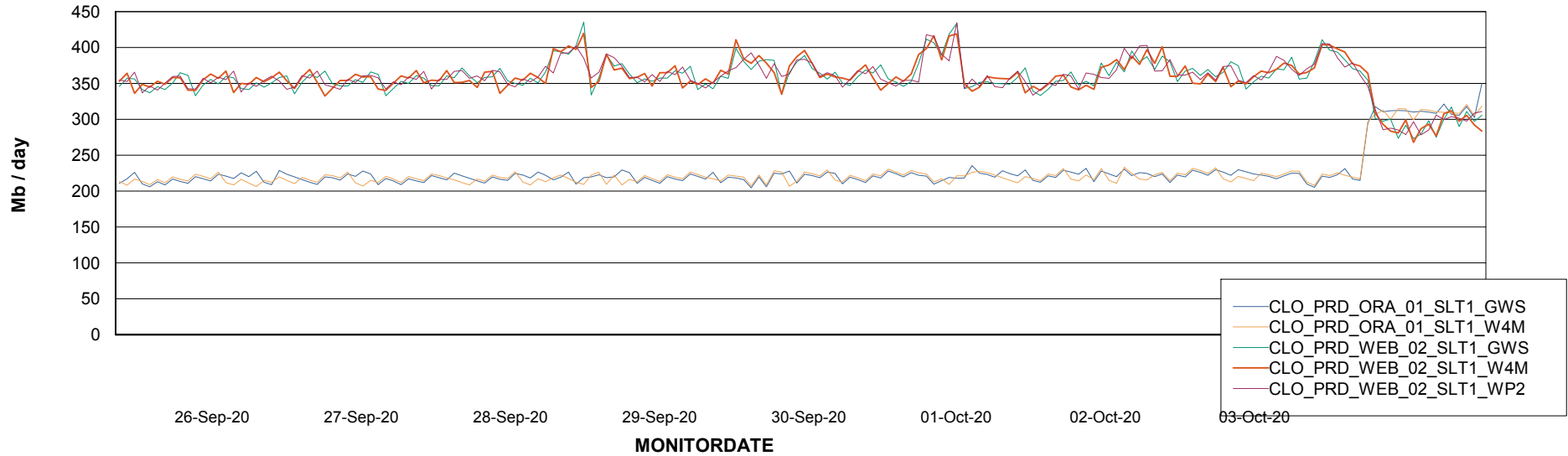
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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### Disaster per ABS component

