

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Harddisk Usage SPO\_PRD\_ABS\_APP1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-Sep-20 | 18                        | 80                          | 53                        | 100                         |
| 25-Sep-20 | 18                        | 80                          | 53                        | 100                         |
| 24-Sep-20 | 18                        | 80                          | 53                        | 100                         |
| 23-Sep-20 | 19                        | 80                          | 53                        | 100                         |
| 22-Sep-20 | 19                        | 80                          | 53                        | 100                         |
| 21-Sep-20 | 19                        | 80                          | 53                        | 100                         |
| 20-Sep-20 | 19                        | 80                          | 53                        | 100                         |

## Harddisk Usage SPO\_PRD\_ABS\_APP2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-Sep-20 | 36                        | 80                          | 94                        | 100                         |
| 25-Sep-20 | 37                        | 80                          | 94                        | 100                         |
| 24-Sep-20 | 36                        | 80                          | 94                        | 100                         |
| 23-Sep-20 | 36                        | 80                          | 94                        | 100                         |
| 22-Sep-20 | 36                        | 80                          | 94                        | 100                         |
| 21-Sep-20 | 36                        | 80                          | 94                        | 100                         |
| 20-Sep-20 | 36                        | 80                          | 94                        | 100                         |

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Harddisk Usage SPO\_PRD\_ABS\_WEB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-Sep-20 | 43                        | 80                          | 98                        | 100                         |
| 25-Sep-20 | 43                        | 80                          | 98                        | 100                         |
| 24-Sep-20 | 43                        | 80                          | 98                        | 100                         |
| 23-Sep-20 | 43                        | 80                          | 98                        | 100                         |
| 22-Sep-20 | 44                        | 80                          | 98                        | 100                         |
| 21-Sep-20 | 44                        | 80                          | 98                        | 100                         |
| 20-Sep-20 | 44                        | 80                          | 98                        | 100                         |

## Harddisk Usage SPO\_PRD\_ABS\_WEB2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-Sep-20 | 58                        | 80                          | 96                        | 100                         |
| 25-Sep-20 | 58                        | 80                          | 96                        | 100                         |
| 24-Sep-20 | 58                        | 80                          | 96                        | 100                         |
| 23-Sep-20 | 58                        | 80                          | 96                        | 100                         |
| 22-Sep-20 | 58                        | 80                          | 96                        | 100                         |
| 21-Sep-20 | 58                        | 80                          | 96                        | 100                         |
| 20-Sep-20 | 58                        | 80                          | 96                        | 100                         |

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Harddisk Usage SPO\_PRD\_ORACLE1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-Sep-20 | 47                        | 100                         | 51                        | 250                         | 28                        | 200                         | 64                        | 75                          |
| 25-Sep-20 | 47                        | 100                         | 51                        | 250                         | 27                        | 200                         | 62                        | 75                          |
| 24-Sep-20 | 47                        | 100                         | 51                        | 250                         | 27                        | 200                         | 62                        | 75                          |
| 23-Sep-20 | 47                        | 100                         | 51                        | 250                         | 31                        | 200                         | 61                        | 75                          |
| 22-Sep-20 | 47                        | 100                         | 52                        | 250                         | 34                        | 200                         | 62                        | 75                          |
| 21-Sep-20 | 47                        | 100                         | 52                        | 250                         | 35                        | 200                         | 62                        | 75                          |
| 20-Sep-20 | 47                        | 100                         | 52                        | 250                         | 36                        | 200                         | 62                        | 75                          |

## Harddisk Usage SPO\_PRD\_ORACLE2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-Sep-20 | 69                        | 100                         | 54                        | 250                         | 28                        | 200                         | 40                        | 80                          |
| 25-Sep-20 | 69                        | 100                         | 54                        | 250                         | 27                        | 200                         | 40                        | 80                          |
| 24-Sep-20 | 69                        | 100                         | 54                        | 250                         | 28                        | 200                         | 40                        | 80                          |
| 23-Sep-20 | 69                        | 100                         | 55                        | 250                         | 32                        | 200                         | 40                        | 80                          |
| 22-Sep-20 | 69                        | 100                         | 55                        | 250                         | 34                        | 200                         | 40                        | 80                          |
| 21-Sep-20 | 69                        | 100                         | 55                        | 250                         | 35                        | 200                         | 40                        | 80                          |
| 20-Sep-20 | 69                        | 100                         | 55                        | 250                         | 36                        | 200                         | 40                        | 80                          |

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Harddisk Usage SPO\_PRD\_ORACLE\_BI1

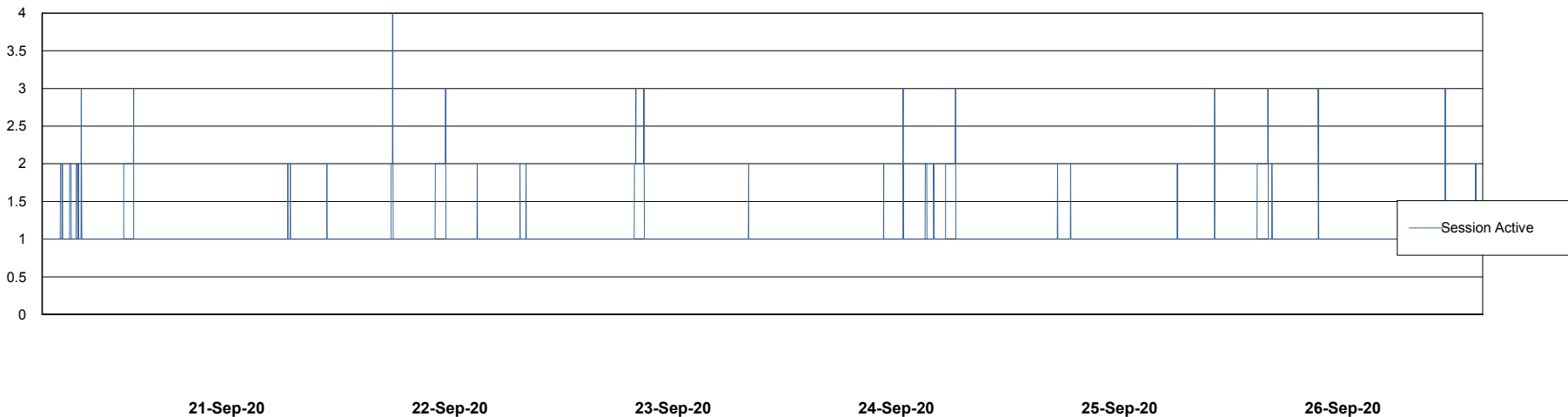
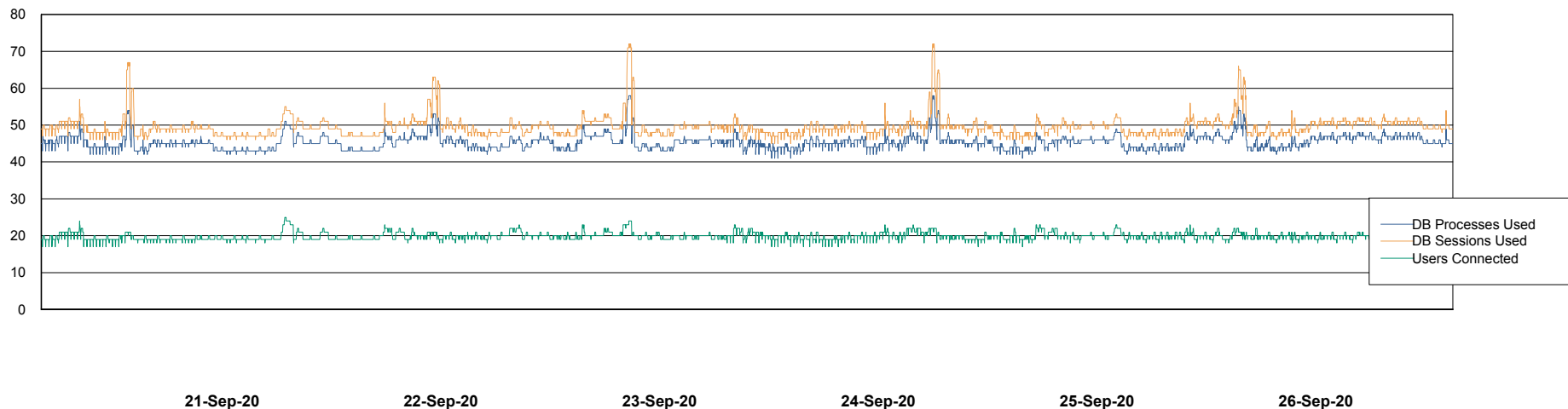
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-Sep-20 | 25                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 25-Sep-20 | 25                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 24-Sep-20 | 25                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 23-Sep-20 | 25                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 22-Sep-20 | 25                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 21-Sep-20 | 25                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 20-Sep-20 | 25                        | 80                          | 36                        | 200                         | 100                       | 100                         | 100                       | 50                          |

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Database ID 57



## Database Performance SPODB\_BI

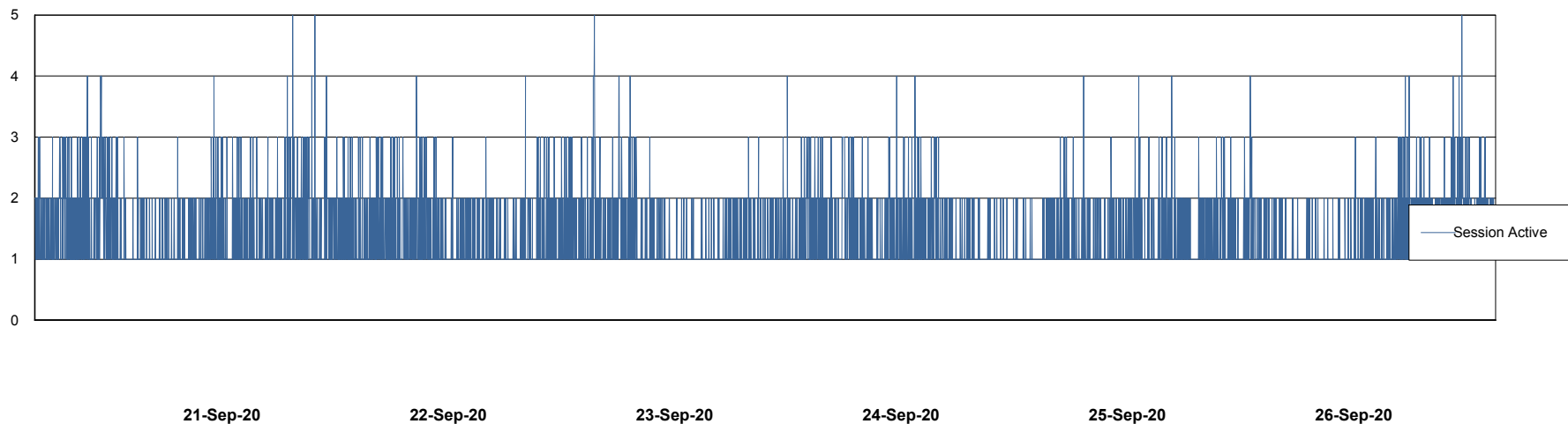
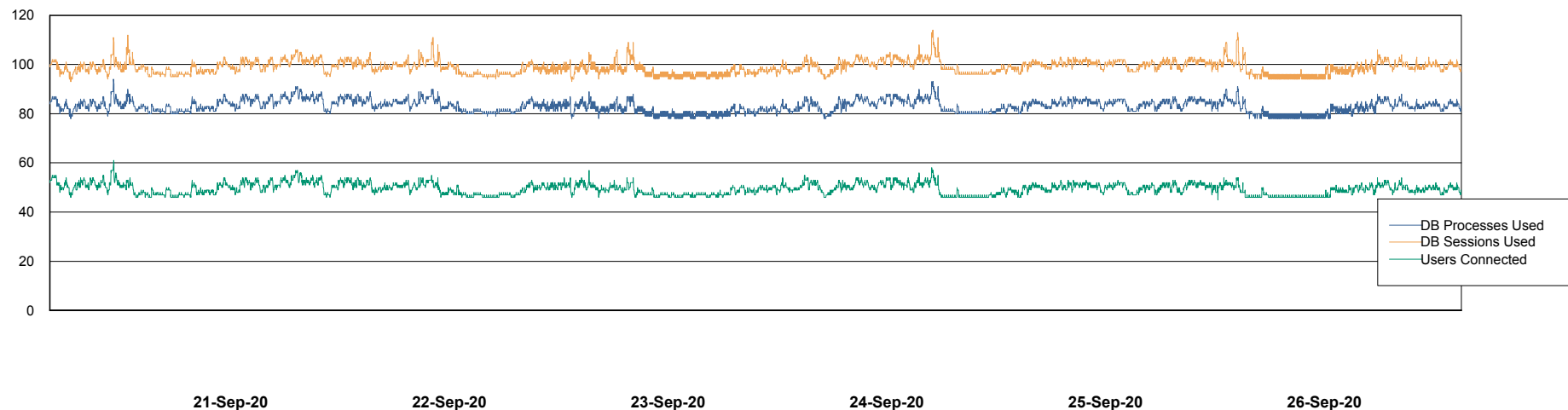


# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Database Performance SPODB\_Production

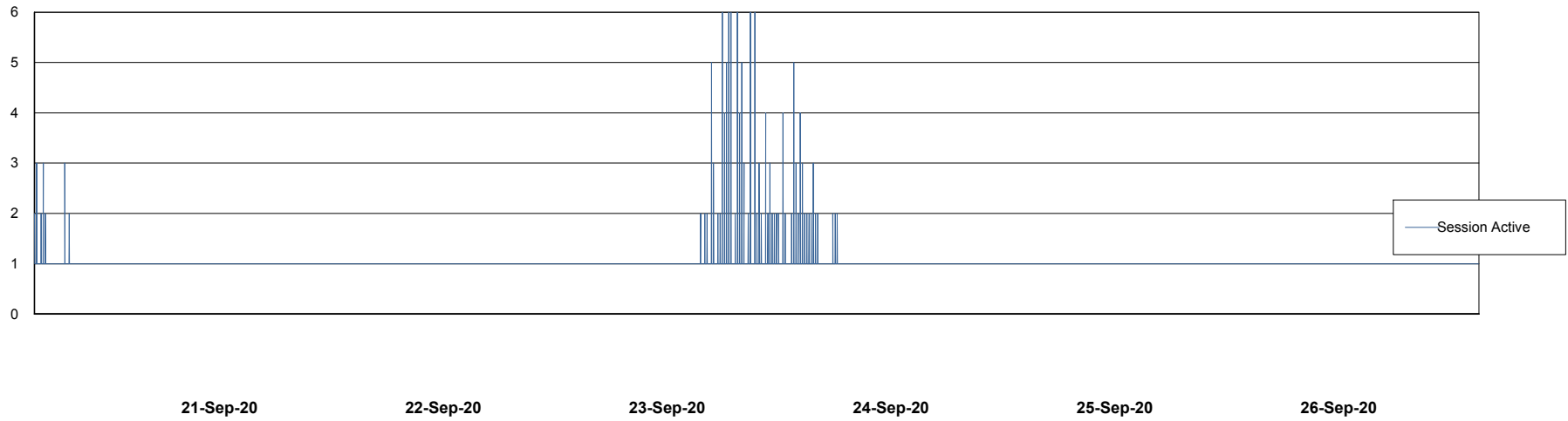
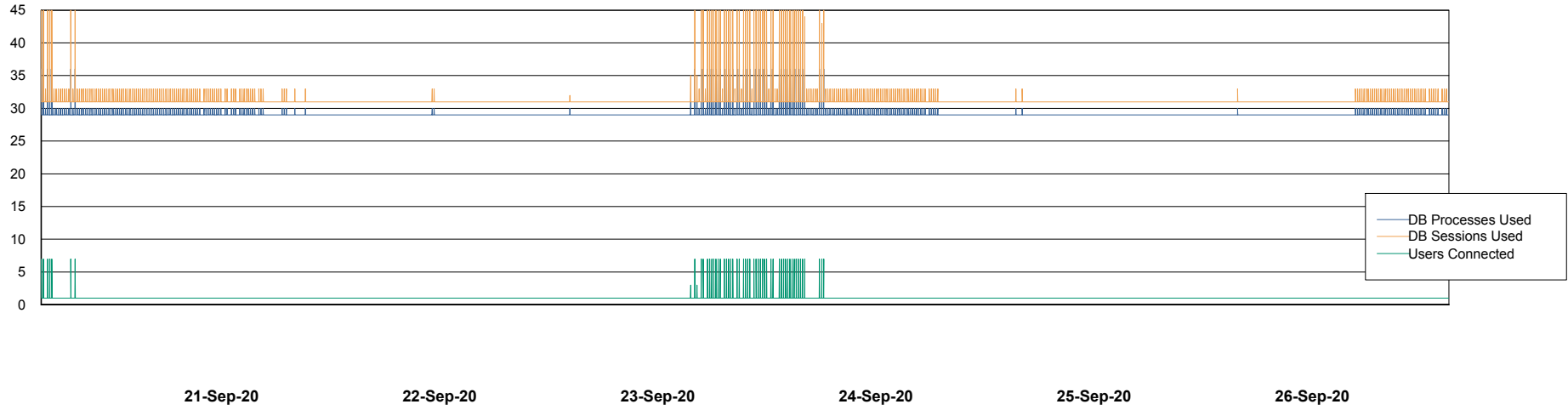


# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Database Performance SPODB\_Standby



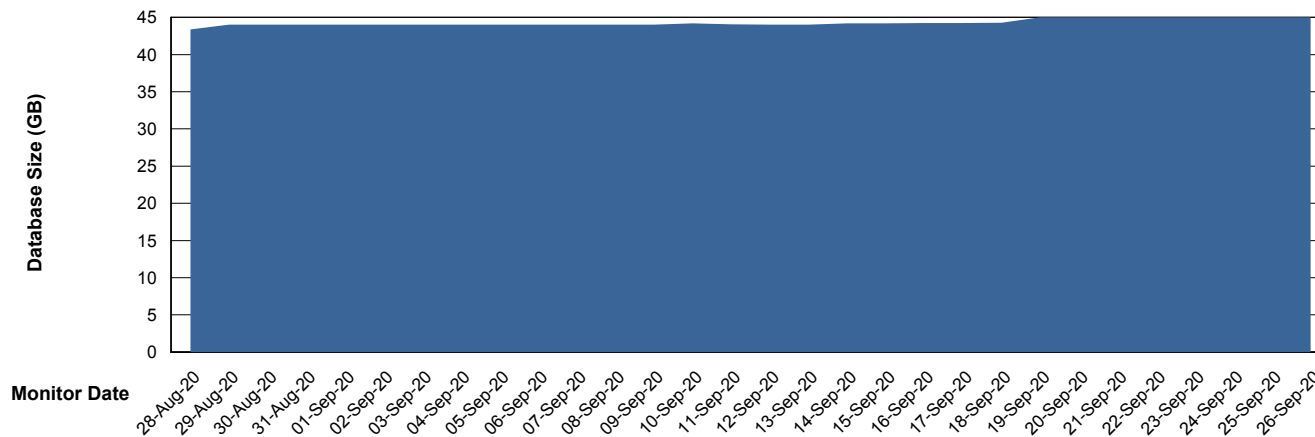
# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



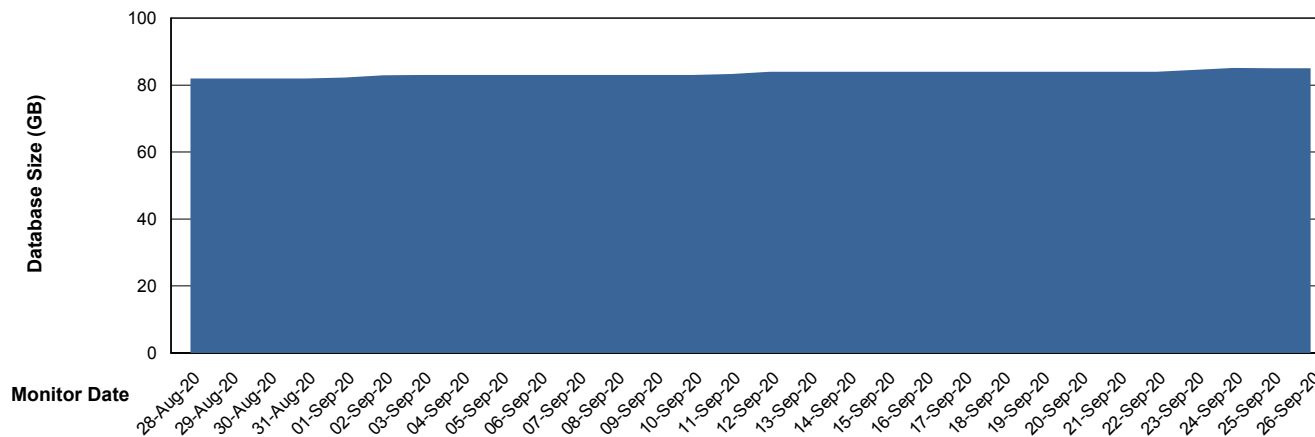
DATABASE SIZE SPODB\_BI

### Database growth over last month



DATABASE SIZE SPODB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Database Tablespace SPODB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 26-Sep-20 | ABSDATA         | 28            | 18            | 36              |
|           | INDX            | 32            | 25            | 22              |
| 25-Sep-20 | ABSDATA         | 28            | 18            | 36              |
|           | INDX            | 32            | 25            | 22              |
| 24-Sep-20 | ABSDATA         | 28            | 18            | 36              |
|           | INDX            | 32            | 25            | 22              |
| 23-Sep-20 | ABSDATA         | 28            | 18            | 36              |
|           | INDX            | 32            | 25            | 22              |
| 22-Sep-20 | ABSDATA         | 28            | 18            | 36              |
|           | INDX            | 32            | 25            | 22              |
| 21-Sep-20 | ABSDATA         | 28            | 18            | 36              |
|           | INDX            | 32            | 25            | 22              |
| 20-Sep-20 | ABSDATA         | 28            | 18            | 36              |
|           | INDX            | 32            | 25            | 22              |

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 Database ID 57

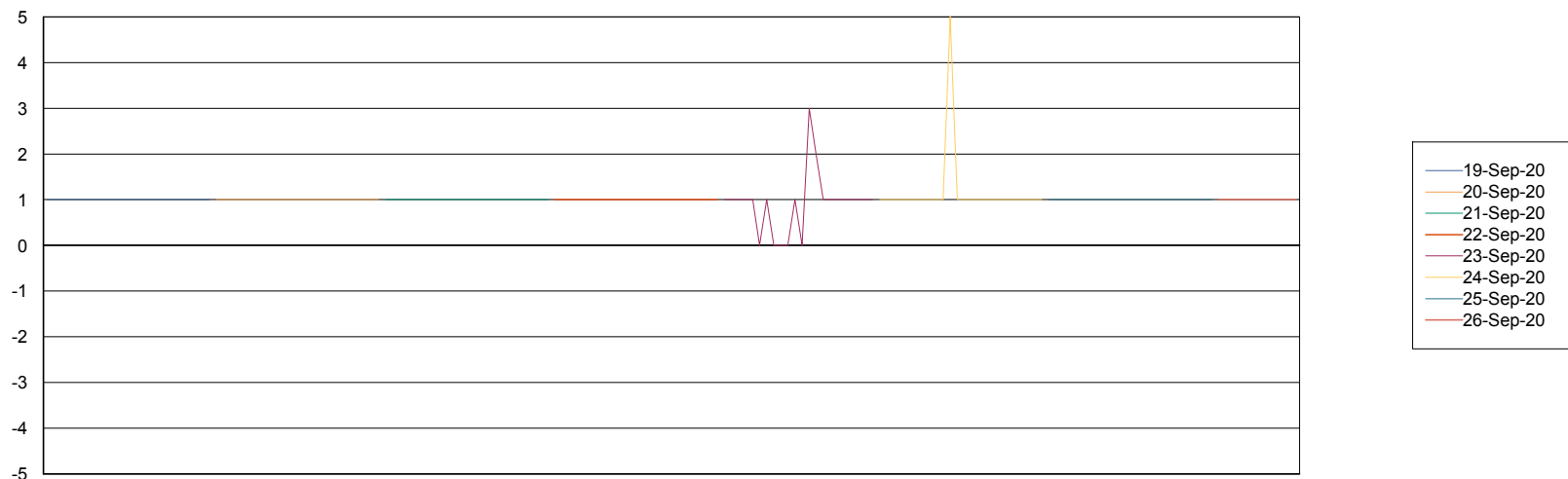


## Database Tablespace SPODB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 26-Sep-20 | ABSDATA         | 38            | 32            | 16              |
|           | INDX            | 60            | 51            | 15              |
| 25-Sep-20 | ABSDATA         | 38            | 32            | 16              |
|           | INDX            | 60            | 51            | 15              |
| 24-Sep-20 | ABSDATA         | 38            | 32            | 16              |
|           | INDX            | 60            | 51            | 15              |
| 23-Sep-20 | ABSDATA         | 38            | 32            | 16              |
|           | INDX            | 60            | 51            | 15              |
| 22-Sep-20 | ABSDATA         | 38            | 32            | 16              |
|           | INDX            | 60            | 51            | 15              |
| 21-Sep-20 | ABSDATA         | 38            | 32            | 16              |
|           | INDX            | 60            | 51            | 15              |
| 20-Sep-20 | ABSDATA         | 38            | 32            | 16              |
|           | INDX            | 60            | 51            | 15              |

## Standby Database Health SPO\_Production Silver

Recovery lag for last 7 days



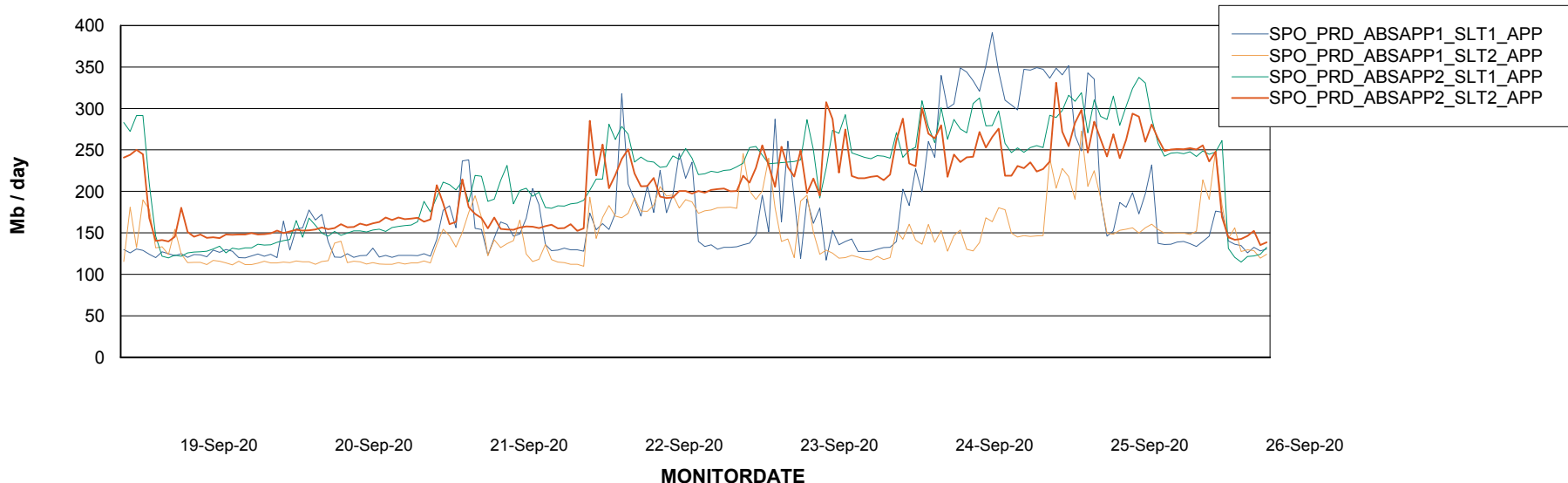
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Database ID 57

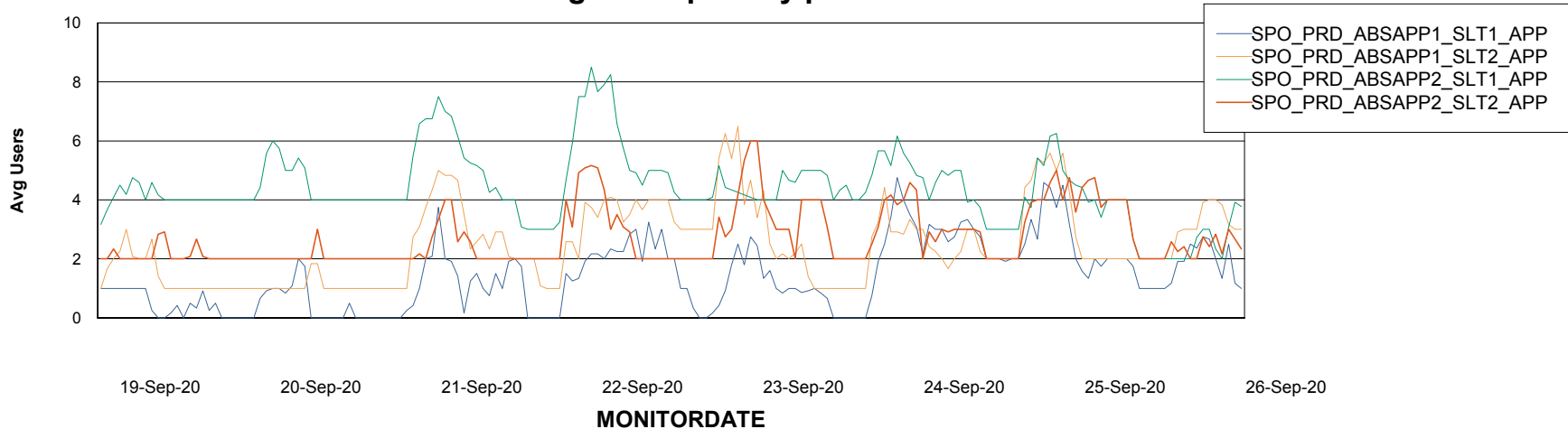


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



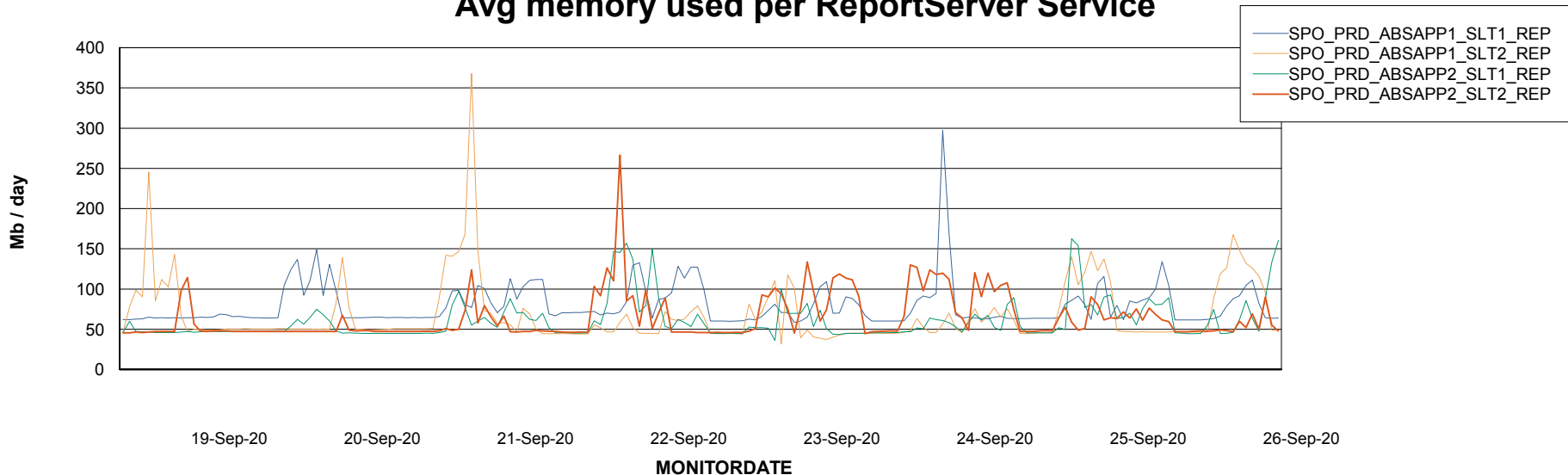
# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

