

Weekly SLA Customer Report

Customer KLA_Production
Database ID 65



Harddisk Usage KLAHQORA03

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-Sep-20 | 43 | 150 | 57 | 250 |
| 25-Sep-20 | 44 | 150 | 57 | 250 |
| 24-Sep-20 | 44 | 150 | 57 | 250 |
| 23-Sep-20 | 45 | 150 | 57 | 250 |
| 22-Sep-20 | 44 | 150 | 57 | 250 |
| 21-Sep-20 | 44 | 150 | 57 | 250 |
| 20-Sep-20 | 44 | 150 | 56 | 250 |

Harddisk Usage KLA_STB

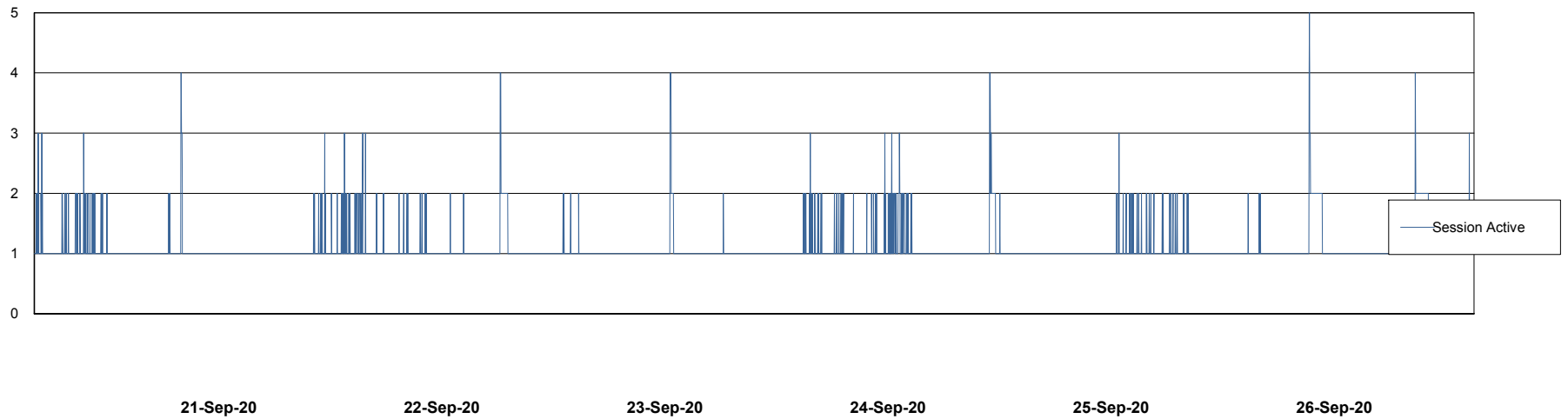
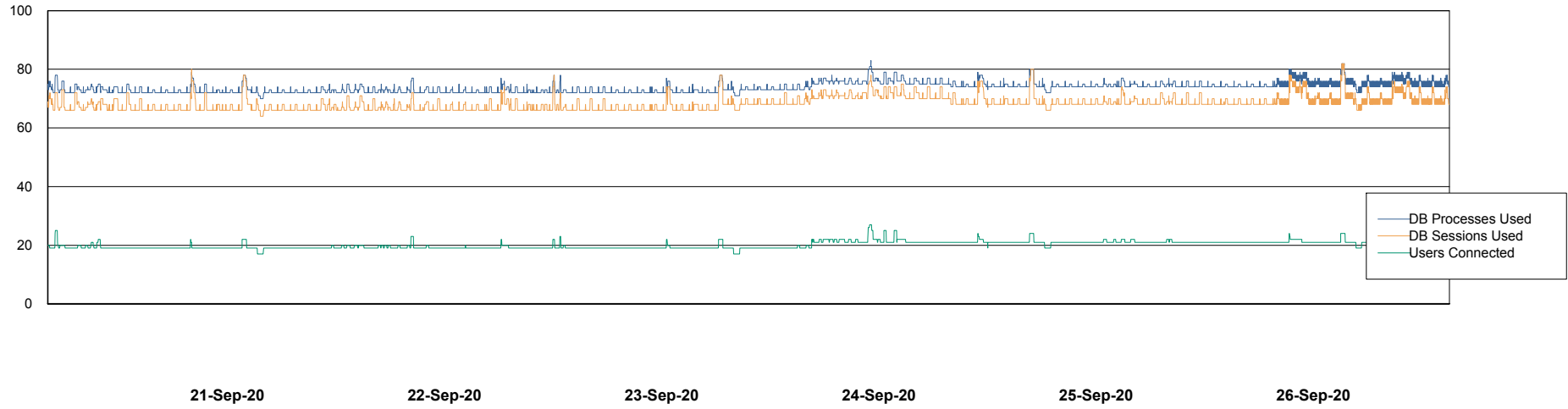
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-Sep-20 | 10 | 250 | 22 | 200 |
| 25-Sep-20 | 11 | 250 | 22 | 200 |
| 24-Sep-20 | 12 | 250 | 22 | 200 |
| 23-Sep-20 | 13 | 250 | 22 | 200 |
| 22-Sep-20 | 14 | 250 | 22 | 200 |
| 21-Sep-20 | 15 | 250 | 22 | 200 |
| 20-Sep-20 | 18 | 250 | 22 | 200 |

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Database Performance KLADB_Production

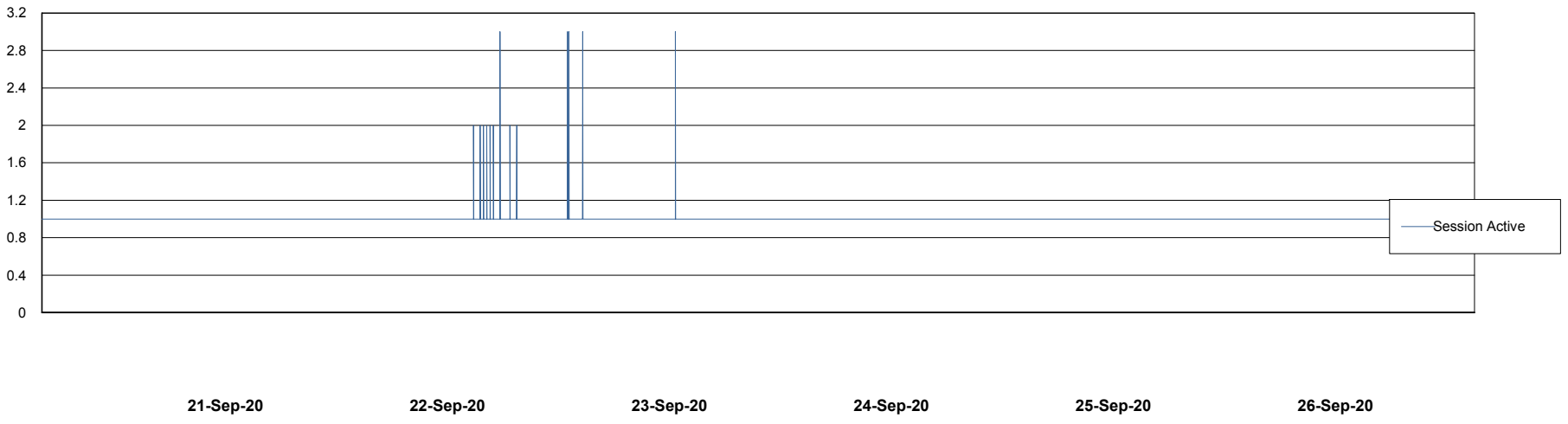
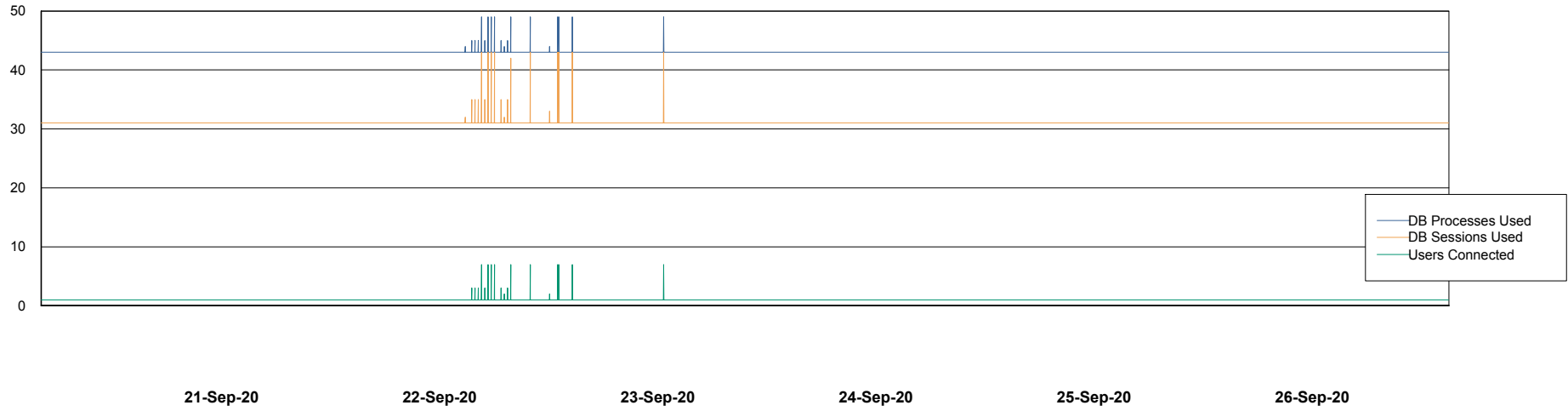


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Database Performance KLADB_Standby



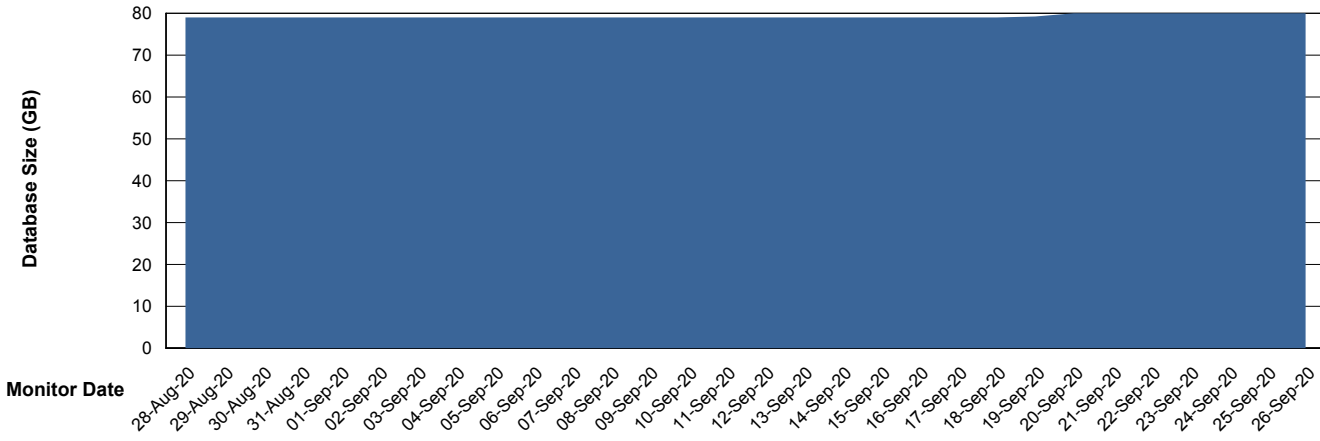
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DATABASE SIZE KLADB_Production

Database growth over last month



Database Tablespace KLADB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 26-Sep-20 | ABSDATA | 48 | 40 | 17 |
| | INDX | 45 | 36 | 20 |
| 25-Sep-20 | ABSDATA | 48 | 40 | 17 |
| | INDX | 45 | 36 | 20 |
| 24-Sep-20 | ABSDATA | 48 | 40 | 17 |
| | INDX | 45 | 36 | 20 |
| 23-Sep-20 | ABSDATA | 48 | 40 | 17 |
| | INDX | 45 | 36 | 20 |
| 22-Sep-20 | ABSDATA | 48 | 40 | 17 |
| | INDX | 45 | 36 | 20 |
| 21-Sep-20 | ABSDATA | 48 | 40 | 17 |
| | INDX | 45 | 36 | 20 |
| 20-Sep-20 | ABSDATA | 48 | 40 | 17 |
| | INDX | 45 | 36 | 20 |

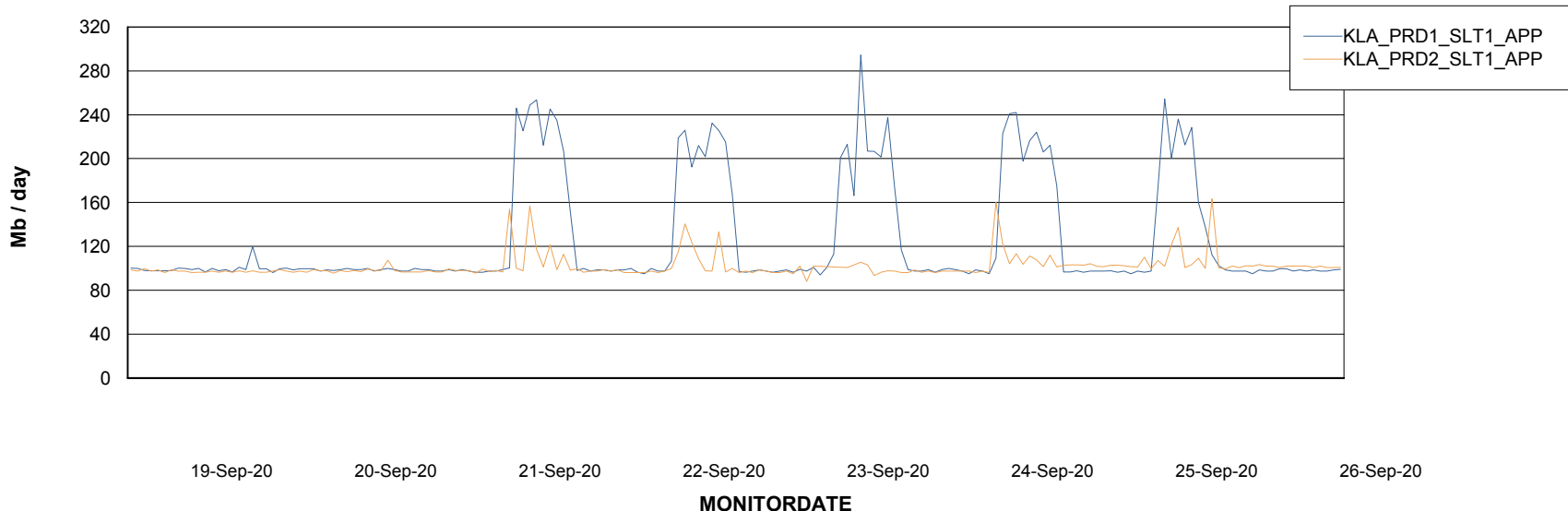
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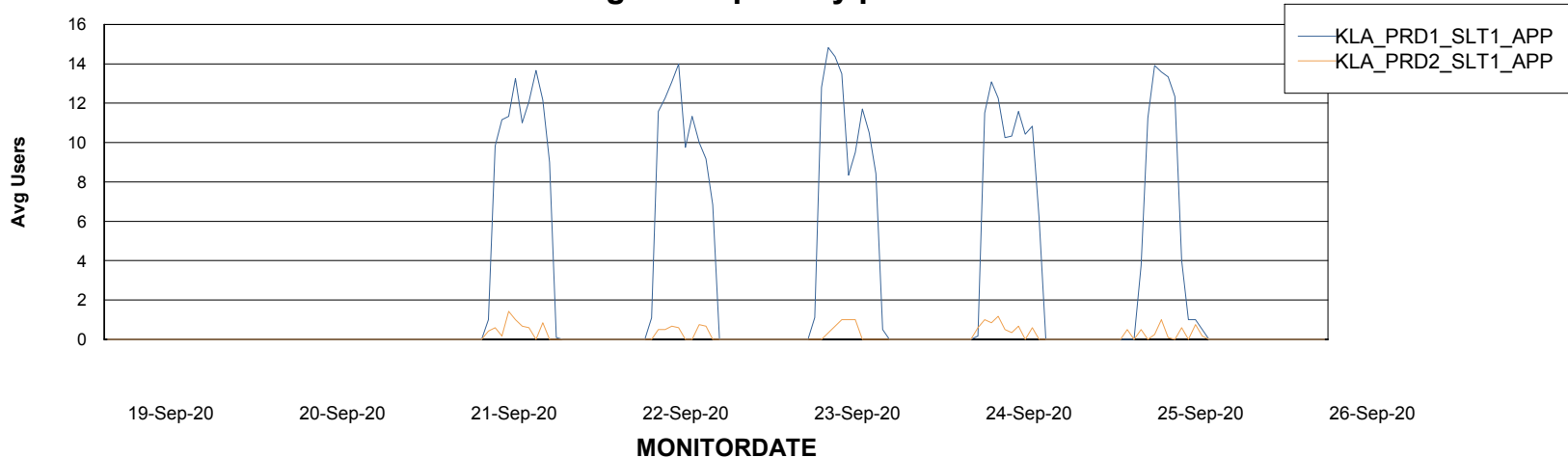


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



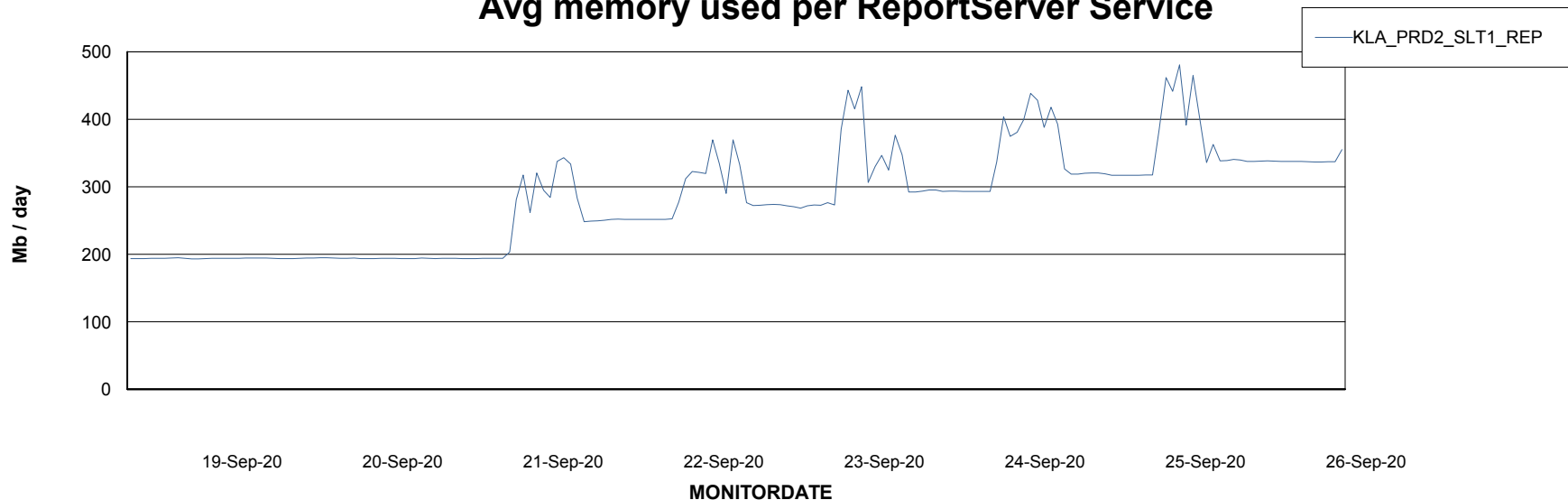
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



Disaster per ABS component

