

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
26-Sep-20	27	1	1	39	97	5	0	25	443	314
25-Sep-20	27	1	1	39	97	5	0	25	443	316
24-Sep-20	27	1	1	40	97	5	0	25	443	315
23-Sep-20	27	1	1	40	97	5	0	25	443	317
22-Sep-20	27	1	1	40	97	5	0	25	443	314
21-Sep-20	27	1	1	40	97	5	0	25	443	313
20-Sep-20	27	1	1	41	97	5	0	26	443	313

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
26-Sep-20	34	1	1	32	96	1	0	40	10	5
25-Sep-20	34	1	1	33	96	1	0	41	10	5
24-Sep-20	34	1	1	33	96	1	0	41	10	5
23-Sep-20	34	1	1	34	96	1	0	42	10	5
22-Sep-20	34	1	1	35	96	1	0	42	10	5
21-Sep-20	34	1	1	35	96	1	0	43	10	5
20-Sep-20	34	1	1	36	96	1	0	43	10	5

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## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
26-Sep-20	24	1	1	84	100	1	0	51	20	9
25-Sep-20	24	1	1	84	100	1	0	51	20	9
24-Sep-20	24	1	1	84	100	1	0	51	20	9
23-Sep-20	24	1	1	84	100	1	0	51	20	9
22-Sep-20	24	1	1	84	100	1	0	51	20	9
21-Sep-20	24	1	1	85	100	1	0	51	20	9
20-Sep-20	24	1	1	85	100	1	0	51	20	9

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
26-Sep-20	29	1	1	88	100	1	0	22	10	7
25-Sep-20	29	1	1	88	100	1	0	22	10	7
24-Sep-20	29	1	1	88	100	1	0	22	10	7
23-Sep-20	29	1	1	88	100	1	0	22	10	7
22-Sep-20	29	1	1	88	100	1	0	23	10	7
21-Sep-20	29	1	1	89	100	1	0	23	10	7
20-Sep-20	29	1	1	89	100	1	0	23	10	7

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## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
26-Sep-20	28	1	1	78	100	1	0	67	10	3
25-Sep-20	28	1	1	78	100	1	0	67	10	3
24-Sep-20	28	1	1	78	100	1	0	67	10	3
23-Sep-20	28	1	1	78	100	1	0	67	10	3
22-Sep-20	28	1	1	78	100	1	0	67	10	3
21-Sep-20	28	1	1	78	100	1	0	68	10	3
20-Sep-20	28	1	1	78	100	1	0	68	10	3

## Harddisk Usage BGG\_PRD\_SRV4

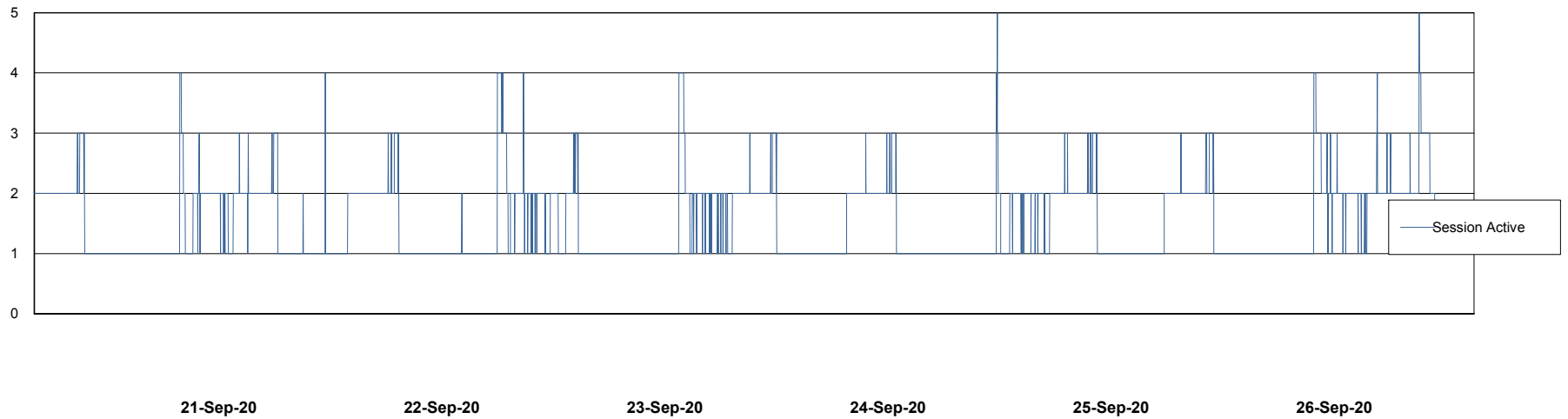
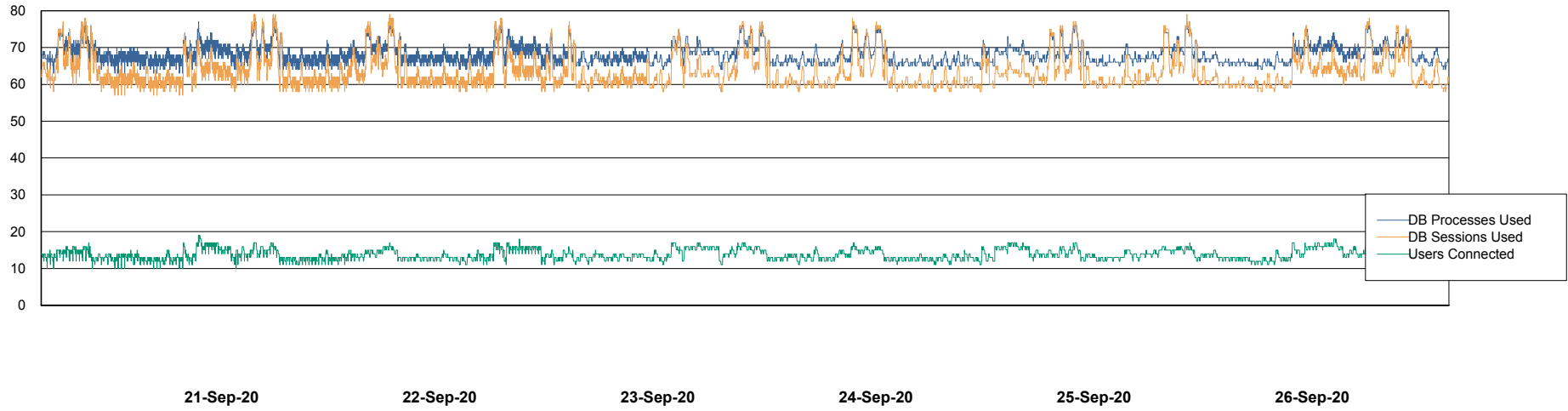
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
26-Sep-20	27	1	1	98	100	1	0	45	15	8
25-Sep-20	27	1	1	98	100	1	0	45	15	8
24-Sep-20	27	1	1	98	100	1	0	45	15	8
23-Sep-20	27	1	1	98	100	1	0	45	15	8
22-Sep-20	27	1	1	98	100	1	0	45	15	8
21-Sep-20	27	1	1	98	100	1	0	45	15	8
20-Sep-20	27	1	1	98	100	1	0	45	15	8

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## Database Performance BGGDB\_BI

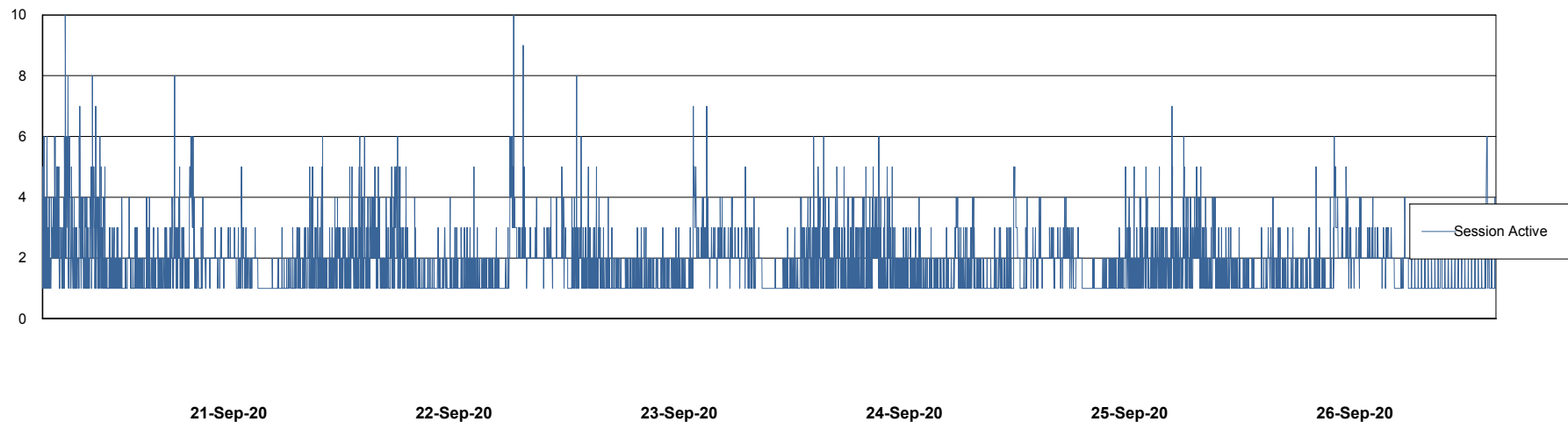
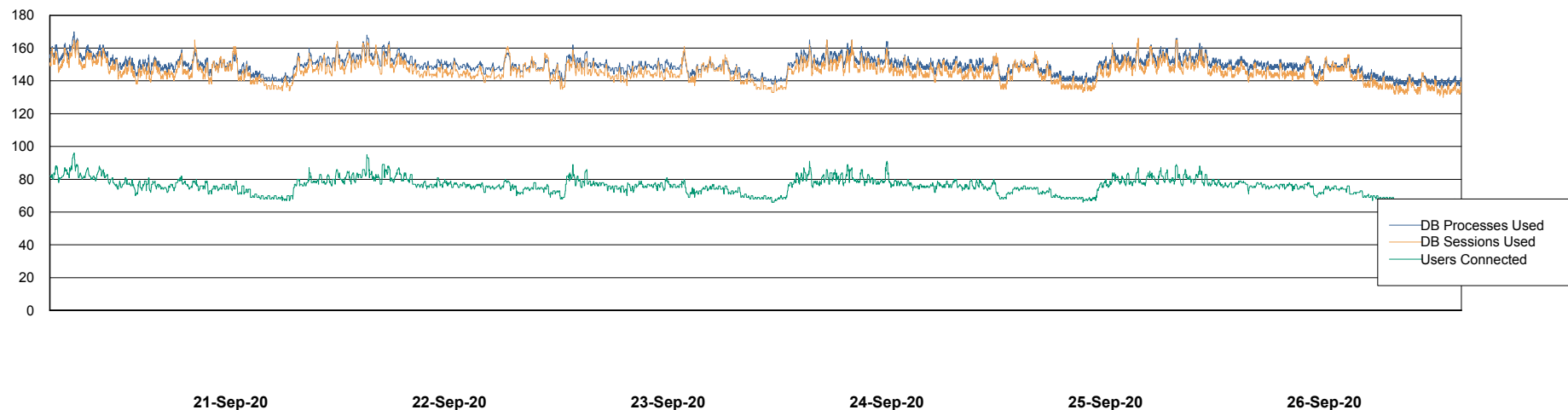


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## Database Performance BGGDB\_Production

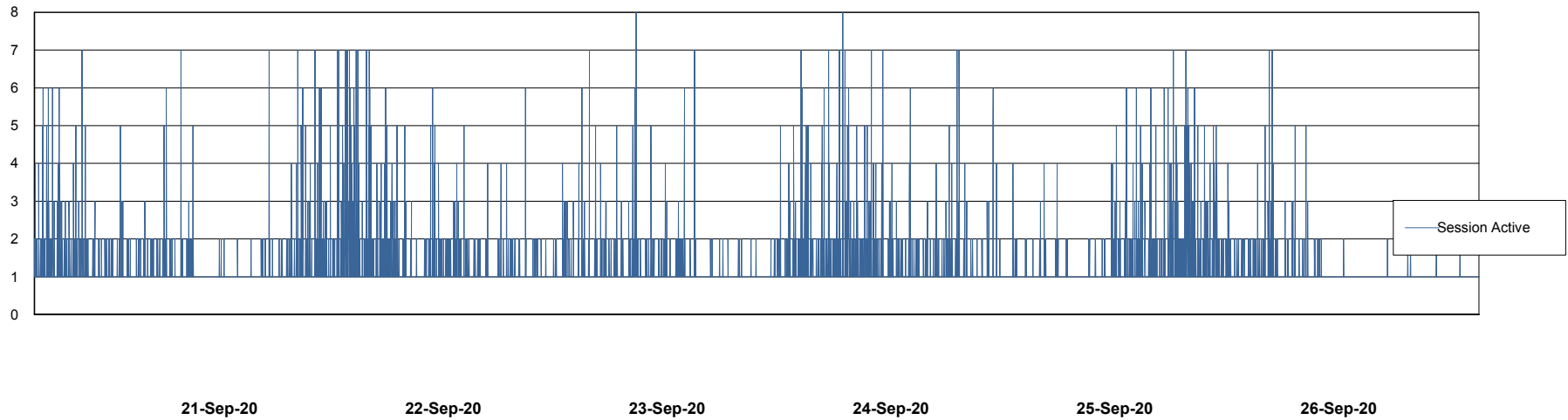
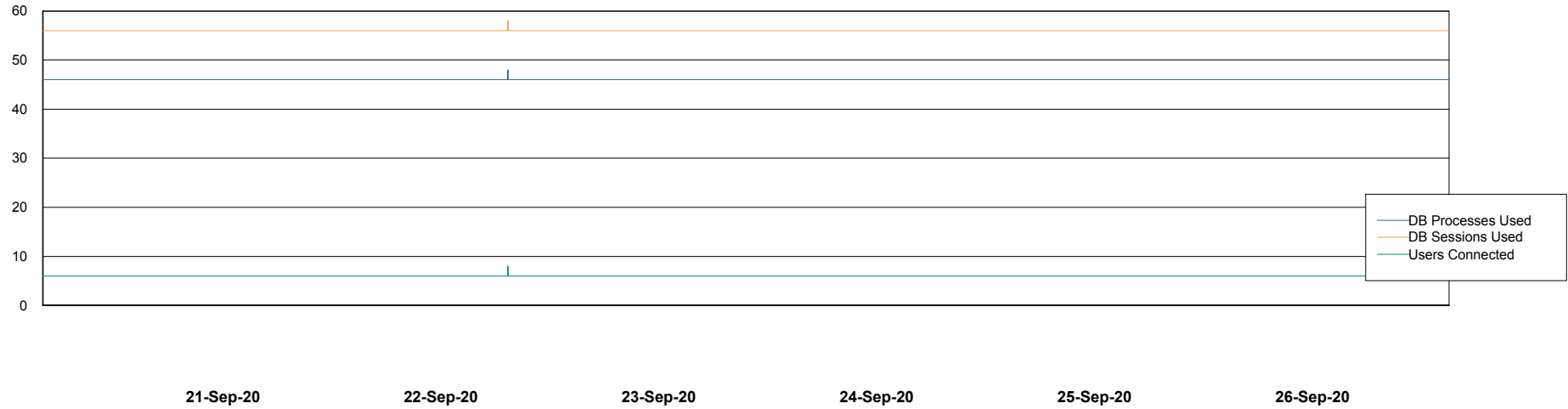


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## Database Performance BGGDB\_Standby



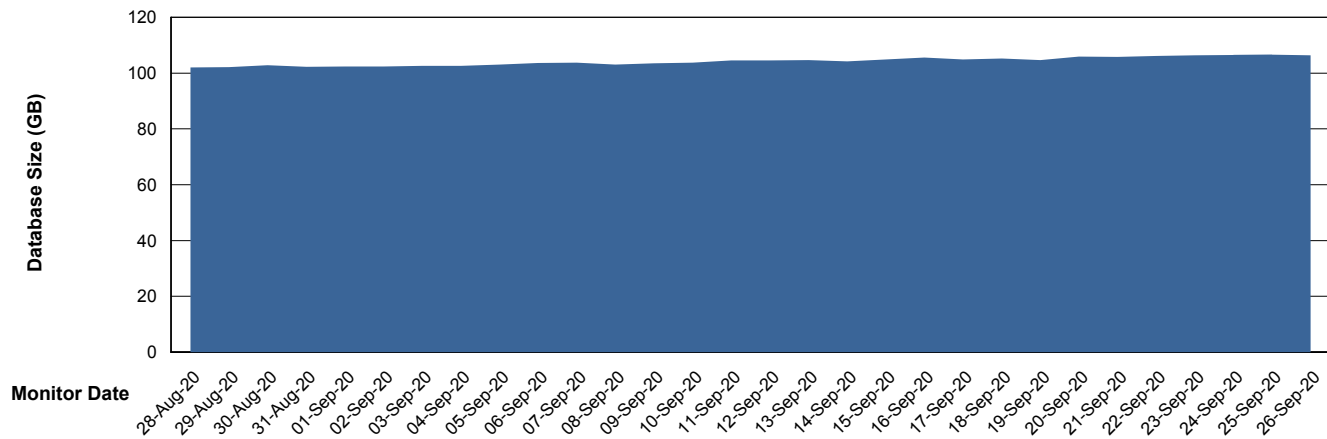
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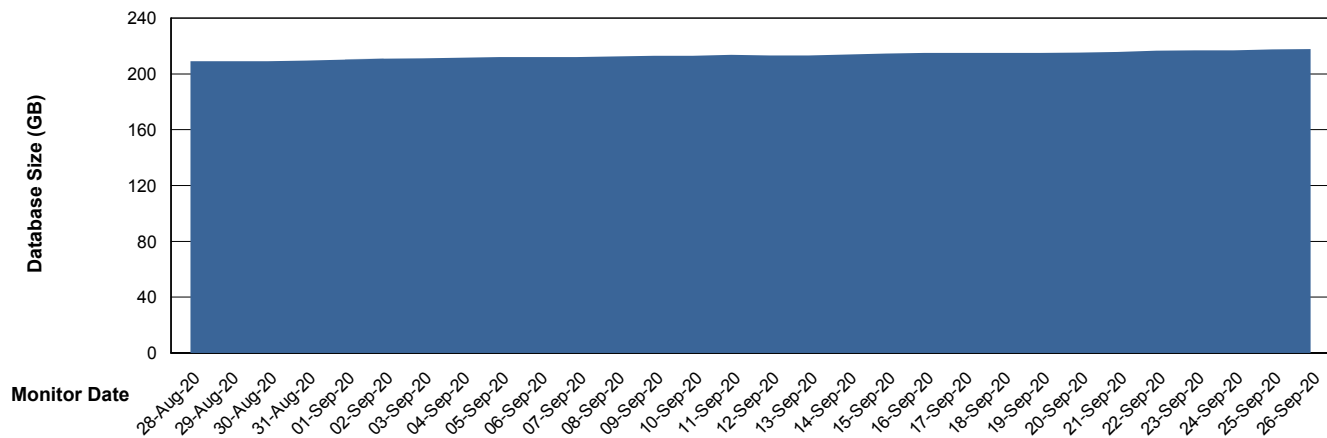
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



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## Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
26-Sep-20	ABSDATA	54	51	6
	INDX	58	54	7
25-Sep-20	ABSDATA	54	51	6
	INDX	58	55	5
24-Sep-20	ABSDATA	54	51	6
	INDX	58	54	7
23-Sep-20	ABSDATA	54	51	6
	INDX	58	54	7
22-Sep-20	ABSDATA	54	51	6
	INDX	58	54	7
21-Sep-20	ABSDATA	54	51	6
	INDX	58	54	7
20-Sep-20	ABSDATA	54	50	7
	INDX	58	54	7

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
26-Sep-20	ABSDATA	220	198	10
	INDX	21	16	24
25-Sep-20	ABSDATA	220	198	10
	INDX	21	16	24
24-Sep-20	ABSDATA	220	197	10
	INDX	21	16	24
23-Sep-20	ABSDATA	220	197	10
	INDX	21	16	24
22-Sep-20	ABSDATA	220	197	10
	INDX	21	16	24
21-Sep-20	ABSDATA	220	196	11
	INDX	21	16	24
20-Sep-20	ABSDATA	220	196	11
	INDX	21	16	24

BI Status and last ETL error for BGGDB\_BI

	Sun 20/9/2020	Mon 21/9/2020	Tue 22/9/2020	Wed 23/9/2020	Thu 24/9/2020	Fri 25/9/2020	Sat 26/9/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	Not OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

BI last ETL error for BGGDB\_BI

Sat, 26-09-2020 ORA-00054: resource busy and acquire with NOWAIT specified or timeout expired

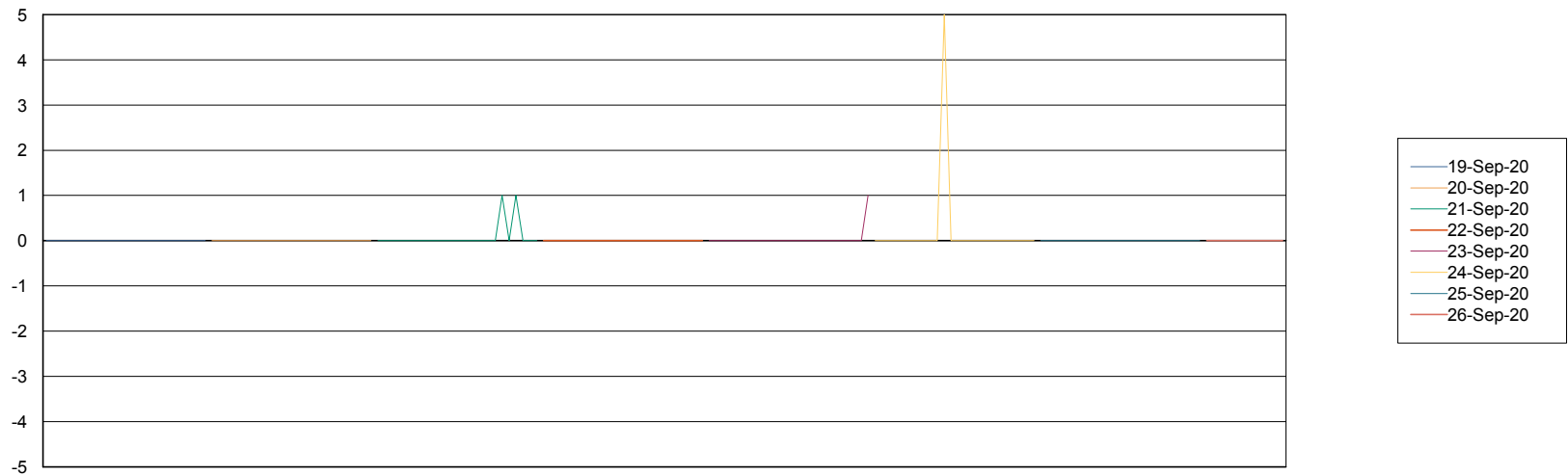
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Standby Database Health BGG\_Production

### Recovery lag for last 7 days



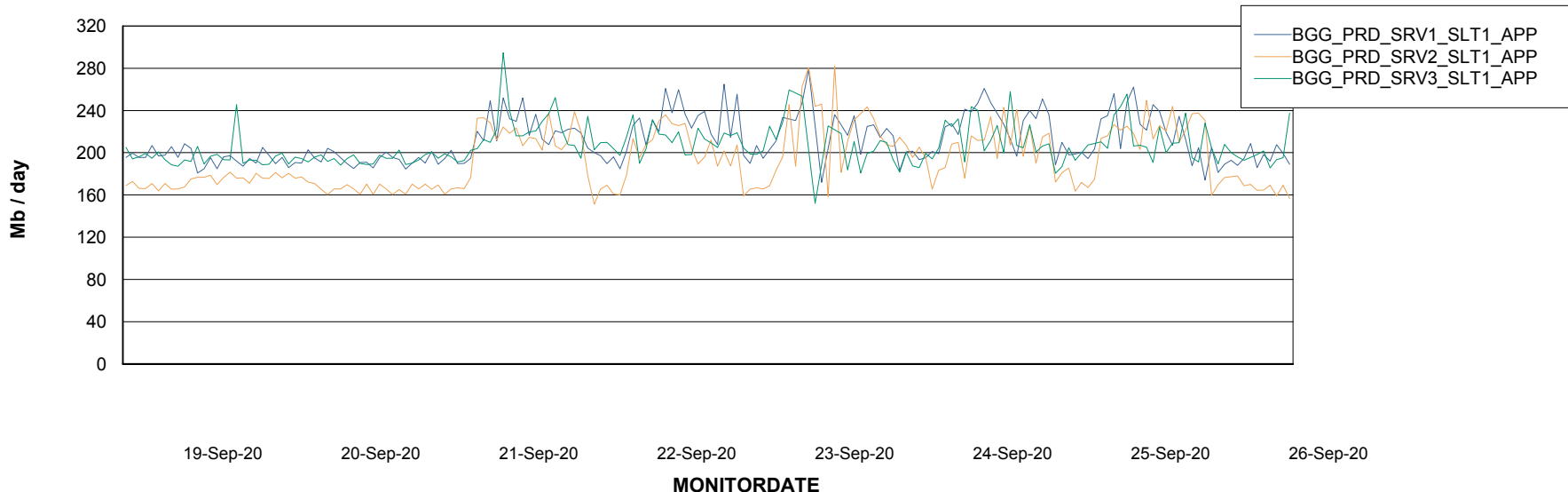
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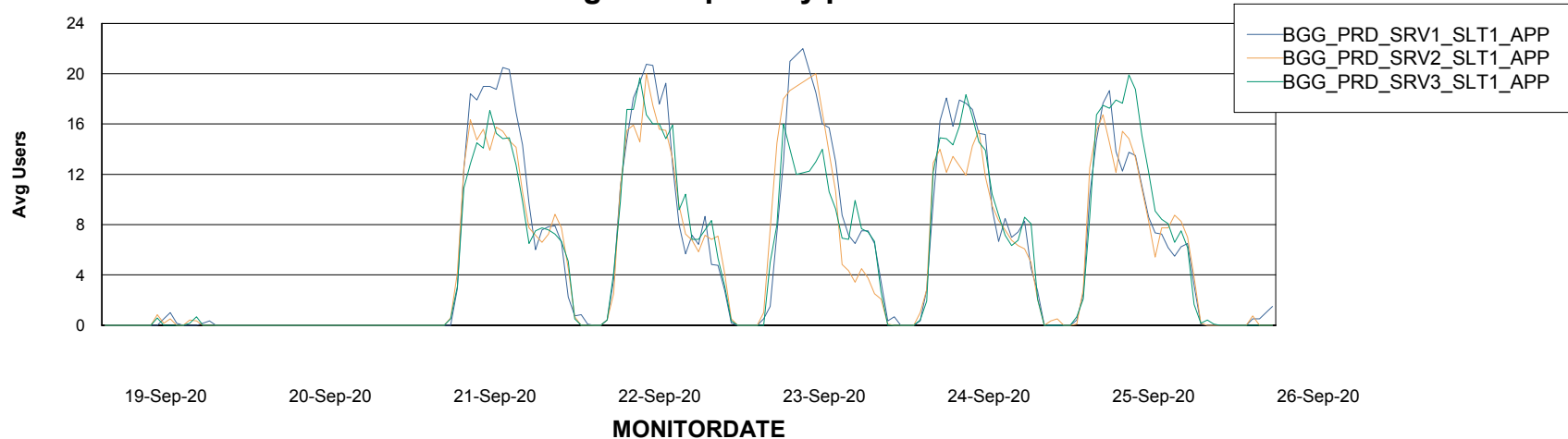


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



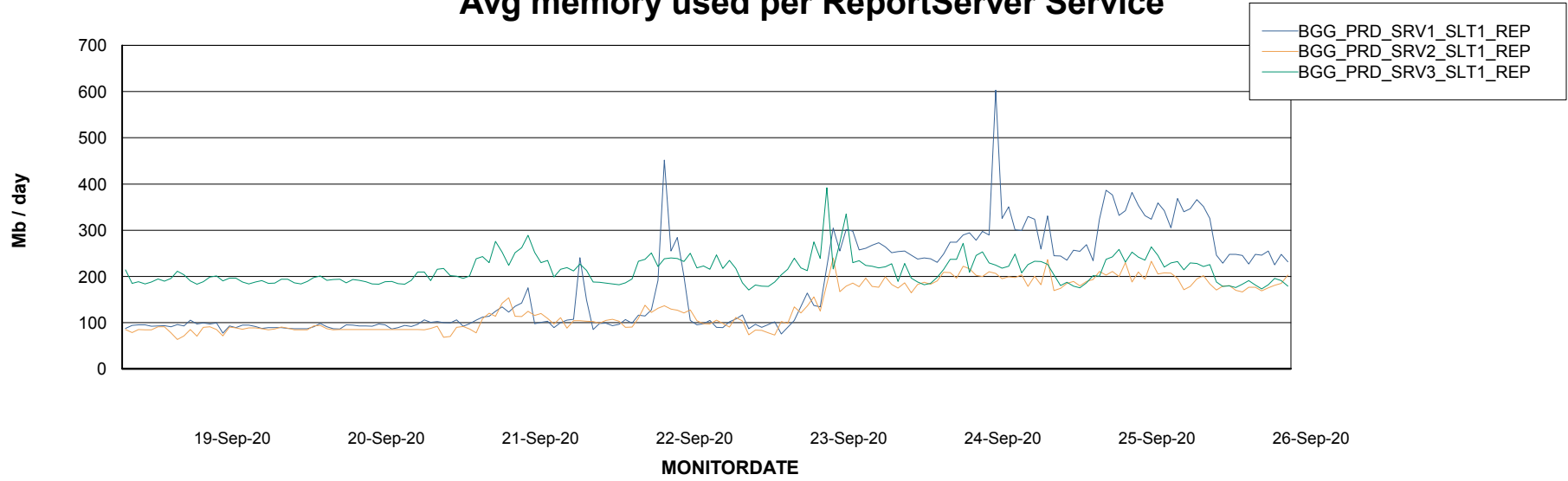
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



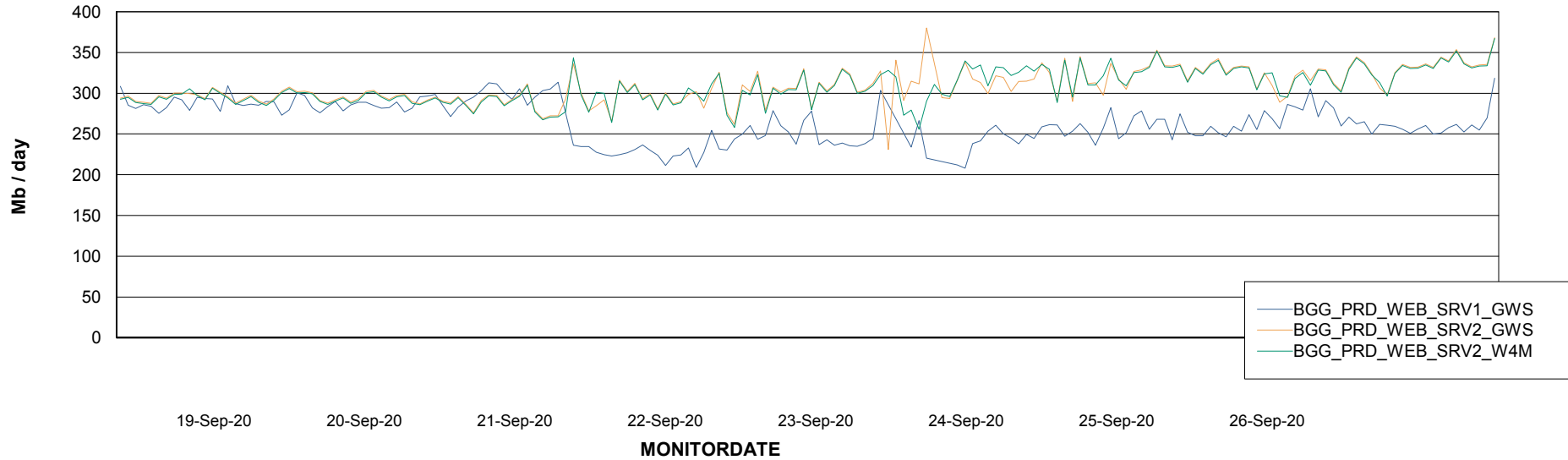
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

