

Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Harddisk Usage BGG_PRD_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
19-Sep-20	27	1	1	41	97	5	0	26	443	311
18-Sep-20	27	1	1	41	97	5	0	26	443	313
17-Sep-20	27	1	1	42	97	5	0	25	443	313
16-Sep-20	27	1	1	42	97	5	0	26	443	313
15-Sep-20	27	1	1	42	97	5	0	25	443	313
14-Sep-20	27	1	1	42	97	5	0	24	443	321
13-Sep-20	27	1	1	43	97	5	0	26	443	312

Harddisk Usage BGG_PRD_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
19-Sep-20	34	1	1	36	96	1	0	43	10	5
18-Sep-20	34	1	1	37	96	1	0	44	10	5
17-Sep-20	34	1	1	38	96	1	0	39	10	6
16-Sep-20	34	1	1	38	96	1	0	30	10	6
15-Sep-20	34	1	1	39	96	1	0	31	10	6
14-Sep-20	34	1	1	39	96	1	0	31	10	6
13-Sep-20	34	1	1	40	96	1	0	30	10	6

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
19-Sep-20	24	1	1	85	100	1	0	51	20	9
18-Sep-20	24	1	1	85	100	1	0	51	20	9
17-Sep-20	24	1	1	85	100	1	0	51	20	9
16-Sep-20	24	1	1	85	100	1	0	51	20	9
15-Sep-20	24	1	1	85	100	1	0	51	20	9
14-Sep-20	24	1	1	85	100	1	0	51	20	9
13-Sep-20	24	1	1	85	100	1	0	51	20	9

Harddisk Usage BGG_PRD_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
19-Sep-20	29	1	1	89	100	1	0	22	10	7
18-Sep-20	29	1	1	89	100	1	0	21	10	7
17-Sep-20	29	1	1	89	100	1	0	21	10	7
16-Sep-20	29	1	1	89	100	1	0	21	10	7
15-Sep-20	29	1	1	89	100	1	0	21	10	7
14-Sep-20	29	1	1	89	100	1	0	21	10	7
13-Sep-20	29	1	1	90	100	1	0	21	10	7

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
19-Sep-20	28	1	1	78	100	1	0	67	10	3
18-Sep-20	28	1	1	78	100	1	0	66	10	3
17-Sep-20	28	1	1	78	100	1	0	66	10	3
16-Sep-20	28	1	1	78	100	1	0	66	10	3
15-Sep-20	28	1	1	78	100	1	0	66	10	3
14-Sep-20	28	1	1	78	100	1	0	67	10	3
13-Sep-20	28	1	1	78	100	1	0	67	10	3

Harddisk Usage BGG_PRD_SRV4

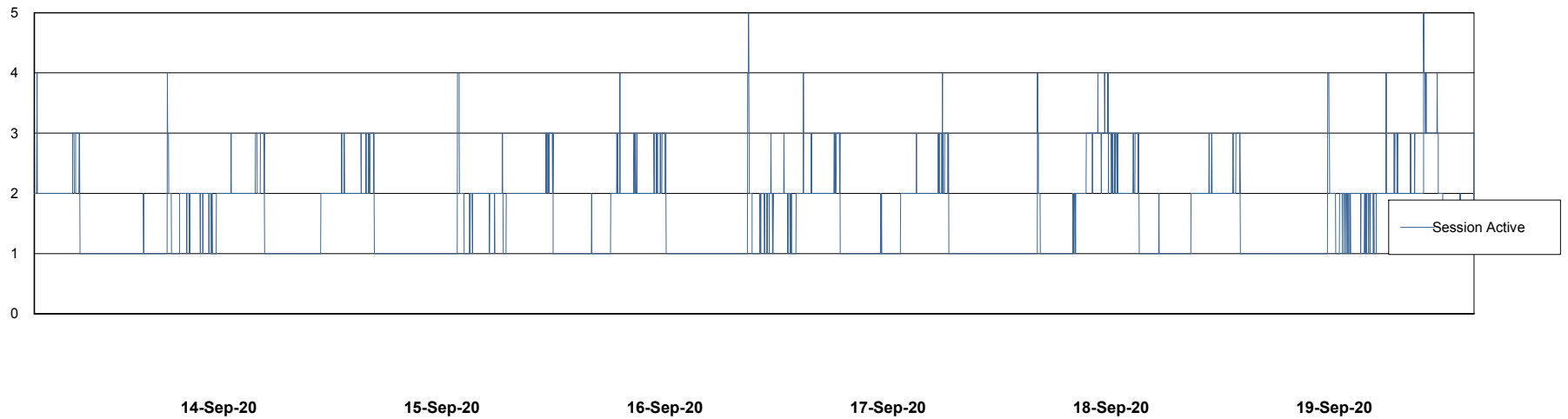
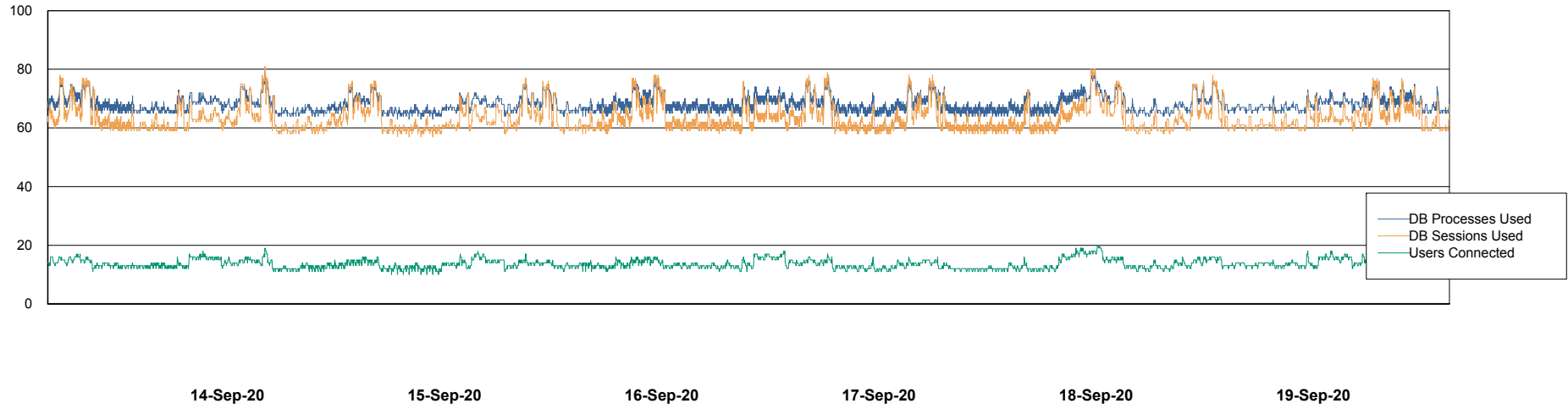
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
19-Sep-20	27	1	1	98	100	1	0	45	15	8
18-Sep-20	27	1	1	98	100	1	0	45	15	8
17-Sep-20	27	1	1	98	100	1	0	45	15	8
16-Sep-20	27	1	1	98	100	1	0	45	15	8
15-Sep-20	27	1	1	98	100	1	0	45	15	8
14-Sep-20	27	1	1	98	100	1	0	45	15	8
13-Sep-20	27	1	1	98	100	1	0	45	15	8

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_BI

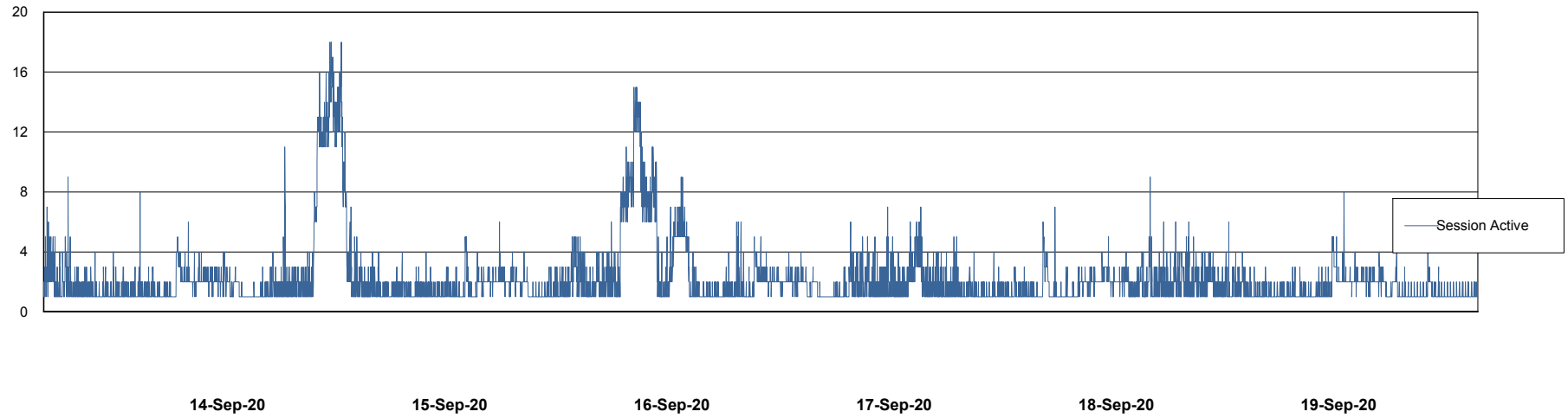
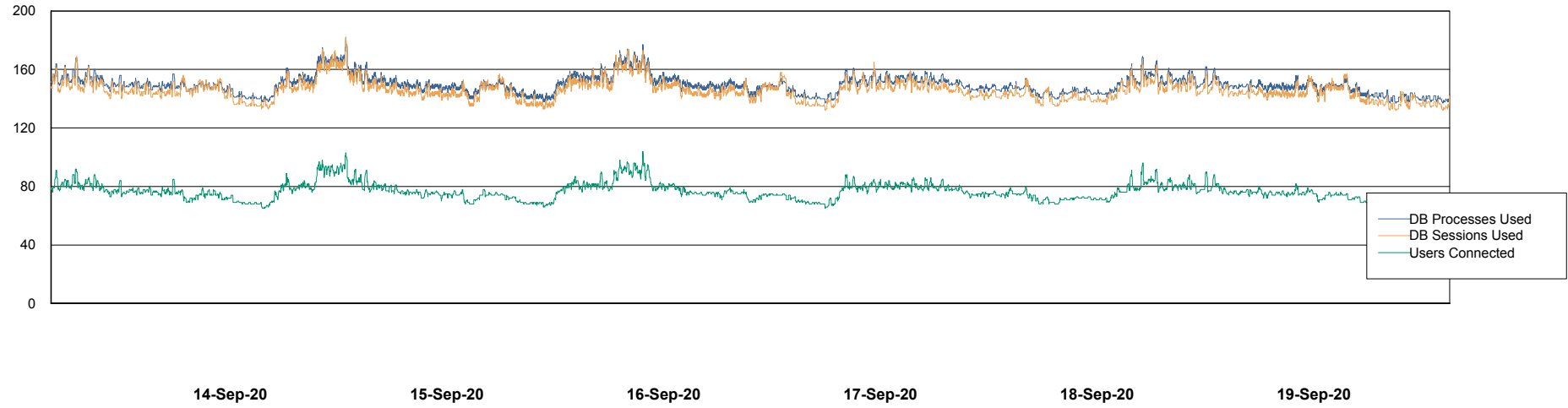


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Production

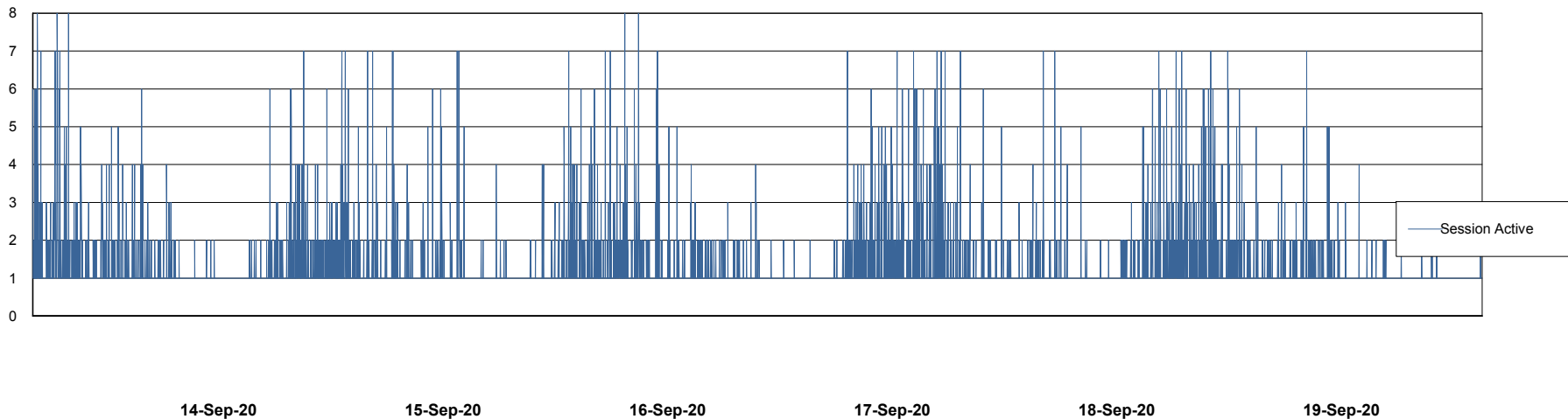
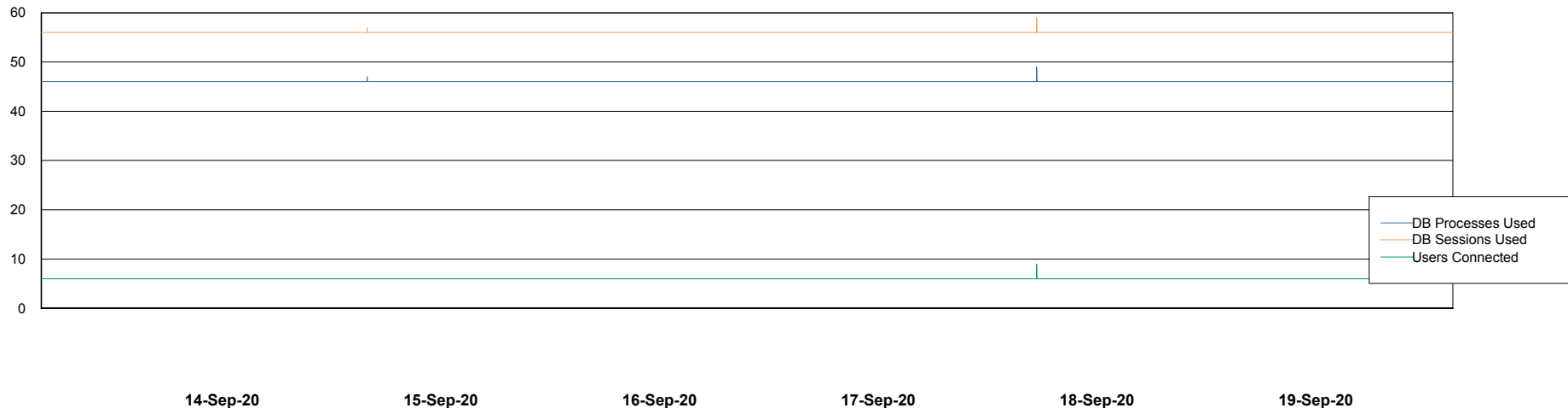


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Standby



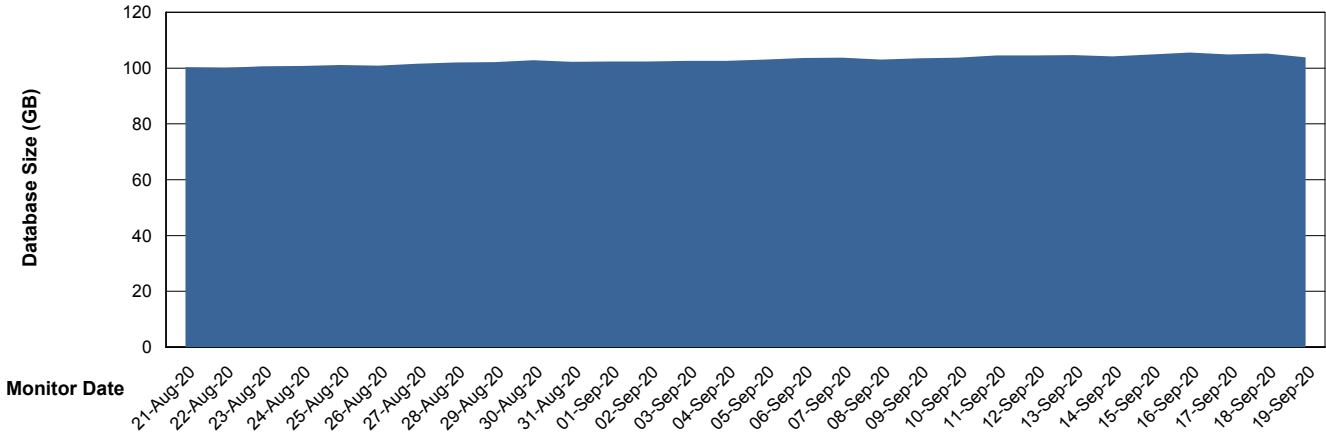
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



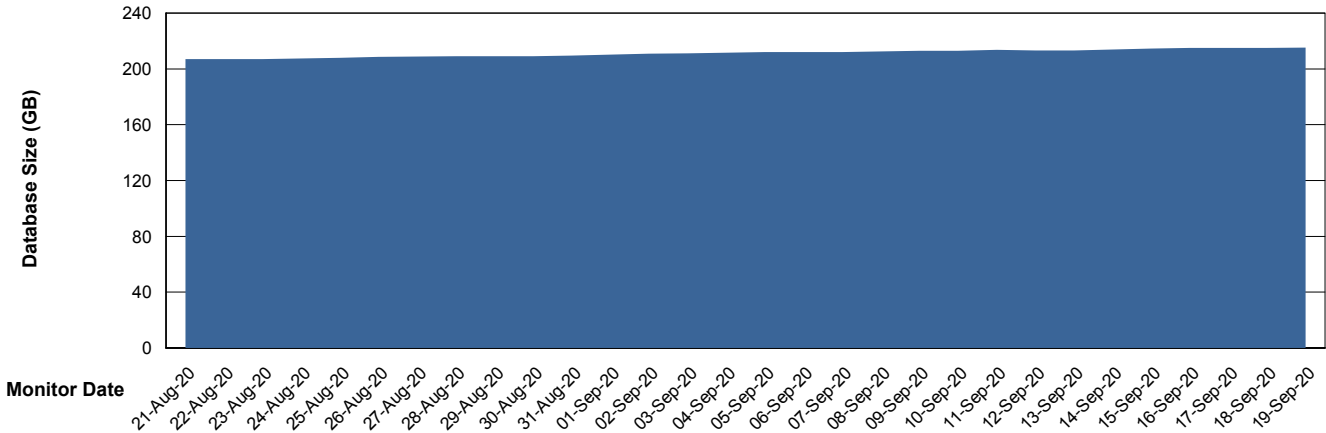
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Database Tablespace BGGDB_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
19-Sep-20	ABSDATA	54	50	7
	INDX	58	54	7
18-Sep-20	ABSDATA	54	50	7
	INDX	58	54	7
17-Sep-20	ABSDATA	54	50	7
	INDX	58	54	7
16-Sep-20	ABSDATA	54	50	7
	INDX	58	54	7
15-Sep-20	ABSDATA	54	50	7
	INDX	58	53	9
14-Sep-20	ABSDATA	54	50	7
	INDX	58	53	9
13-Sep-20	ABSDATA	54	50	7
	INDX	58	53	9

Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Database Tablespace BGGDB_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
19-Sep-20	ABSDATA	220	196	11
	INDX	21	16	24
18-Sep-20	ABSDATA	220	196	11
	INDX	21	16	24
17-Sep-20	ABSDATA	220	195	11
	INDX	21	16	24
16-Sep-20	ABSDATA	220	195	11
	INDX	21	16	24
15-Sep-20	ABSDATA	220	195	11
	INDX	21	16	24
14-Sep-20	ABSDATA	220	195	11
	INDX	21	16	24
13-Sep-20	ABSDATA	220	194	12
	INDX	21	16	24

BI Status and last ETL error for BGGDB_BI

	Sun 13/9/2020	Mon 14/9/2020	Tue 15/9/2020	Wed 16/9/2020	Thu 17/9/2020	Fri 18/9/2020	Sat 19/9/2020
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK	Not OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK	OK

BI last ETL error for BGGDB_BI

Sat, 19-09-2020 ORA-00054: resource busy and acquire with NOWAIT specified or timeout expired

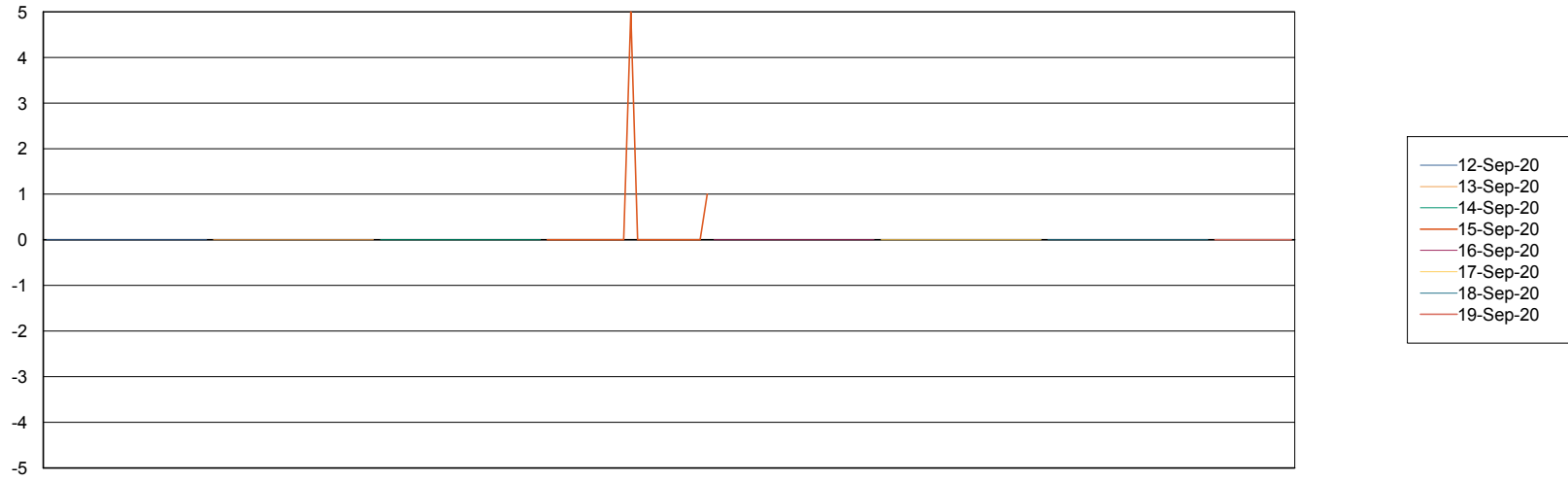
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Standby Database Health BGG_Production

Recovery lag for last 7 days



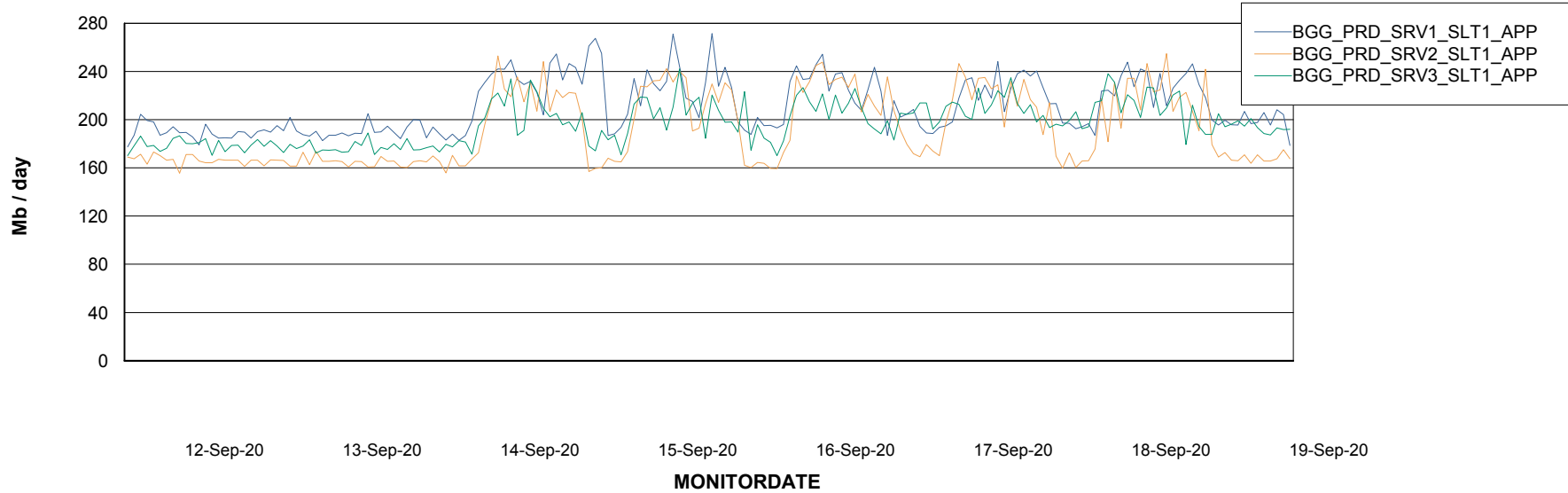
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58

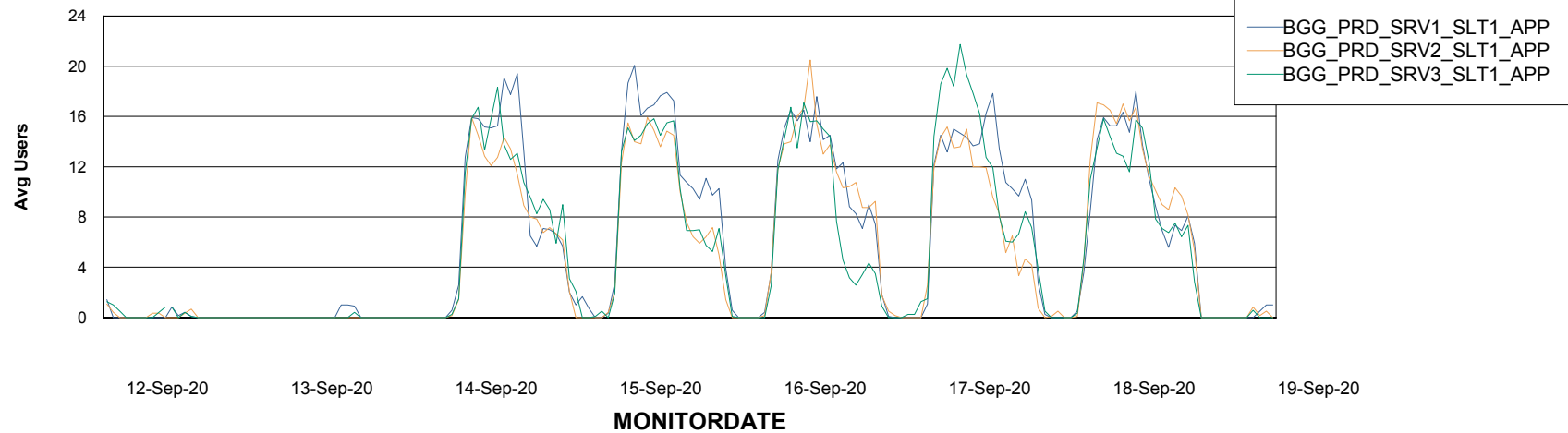


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



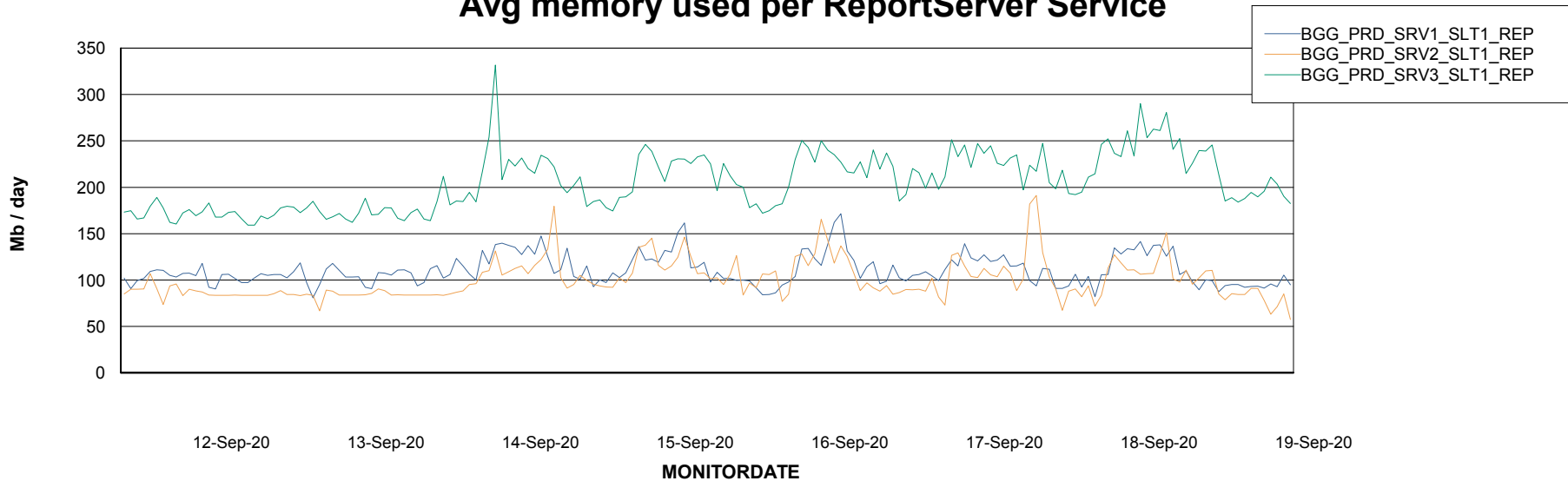
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



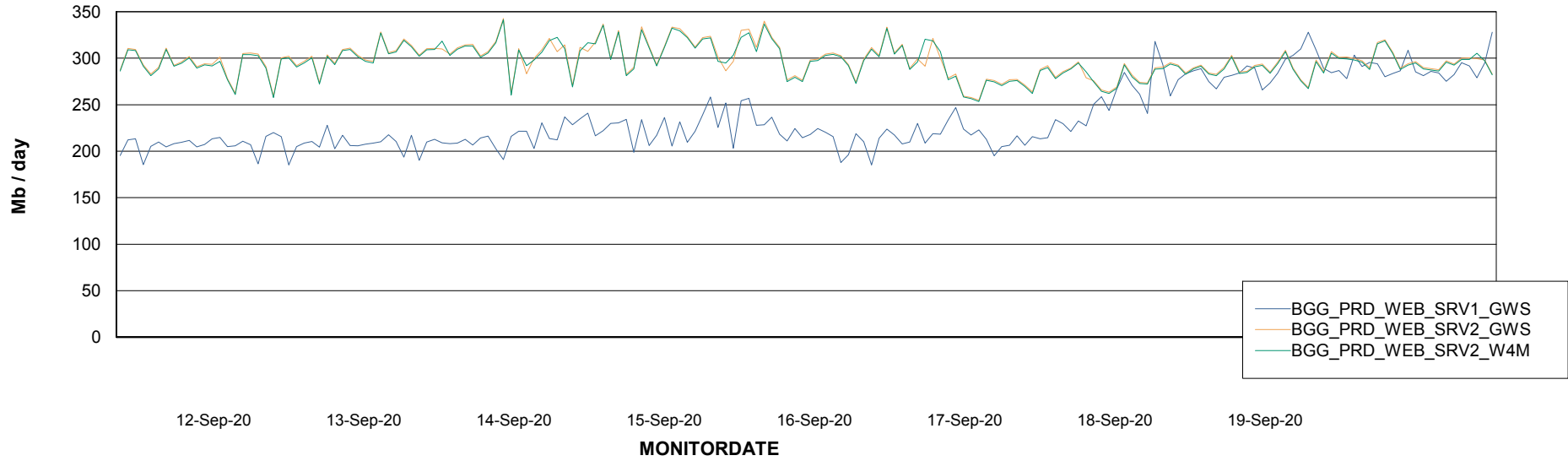
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Disaster per ABS component

