

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Harddisk Usage SPO\_PRD\_ABS\_APP1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
12-Sep-20	20	80	53	100
11-Sep-20	20	80	53	100
10-Sep-20	20	80	53	100
09-Sep-20	20	80	53	100
08-Sep-20	14	80	53	100
07-Sep-20	11	80	53	100
06-Sep-20	13	80	53	100

## Harddisk Usage SPO\_PRD\_ABS\_APP2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
12-Sep-20	36	80	94	100
11-Sep-20	36	80	94	100
10-Sep-20	36	80	94	100
09-Sep-20	36	80	94	100
08-Sep-20	36	80	94	100
07-Sep-20	36	80	94	100
06-Sep-20	37	80	94	100

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## Harddisk Usage SPO\_PRD\_ABS\_WEB1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
12-Sep-20	44	80	98	100
11-Sep-20	44	80	98	100
10-Sep-20	44	80	98	100
09-Sep-20	44	80	98	100
08-Sep-20	44	80	98	100
07-Sep-20	44	80	98	100
06-Sep-20	44	80	98	100

## Harddisk Usage SPO\_PRD\_ABS\_WEB2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
12-Sep-20	58	80	96	100
11-Sep-20	58	80	96	100
10-Sep-20	58	80	96	100
09-Sep-20	58	80	96	100
08-Sep-20	58	80	96	100
07-Sep-20	58	80	96	100
06-Sep-20	58	80	96	100

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## Harddisk Usage SPO\_PRD\_ORACLE1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
12-Sep-20	47	100	52	250	35	200	65	75
11-Sep-20	47	100	52	250	34	200	63	75
10-Sep-20	47	100	52	250	35	200	63	75
09-Sep-20	47	100	52	250	35	200	63	75
08-Sep-20	47	100	52	250	35	200	63	75
07-Sep-20	47	100	52	250	36	200	63	75
06-Sep-20	47	100	52	250	36	200	63	75

## Harddisk Usage SPO\_PRD\_ORACLE2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
12-Sep-20	69	100	55	250	35	200	41	80
11-Sep-20	69	100	55	250	34	200	41	80
10-Sep-20	69	100	55	250	35	200	41	80
09-Sep-20	69	100	55	250	35	200	41	80
08-Sep-20	69	100	55	250	35	200	41	80
07-Sep-20	69	100	55	250	36	200	41	80
06-Sep-20	69	100	55	250	36	200	41	80

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Harddisk Usage SPO\_PRD\_ORACLE\_BI1

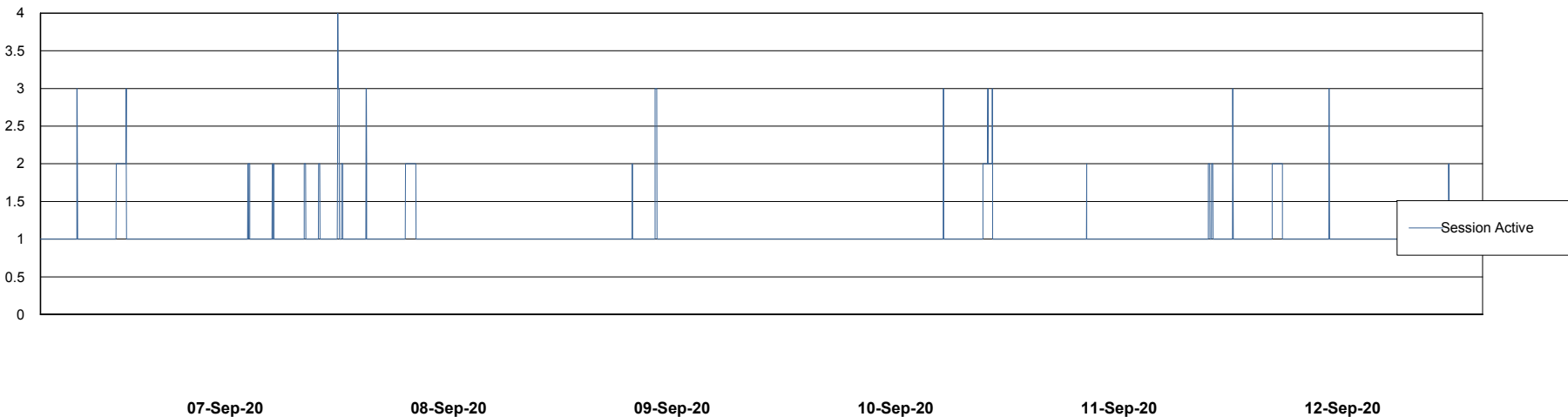
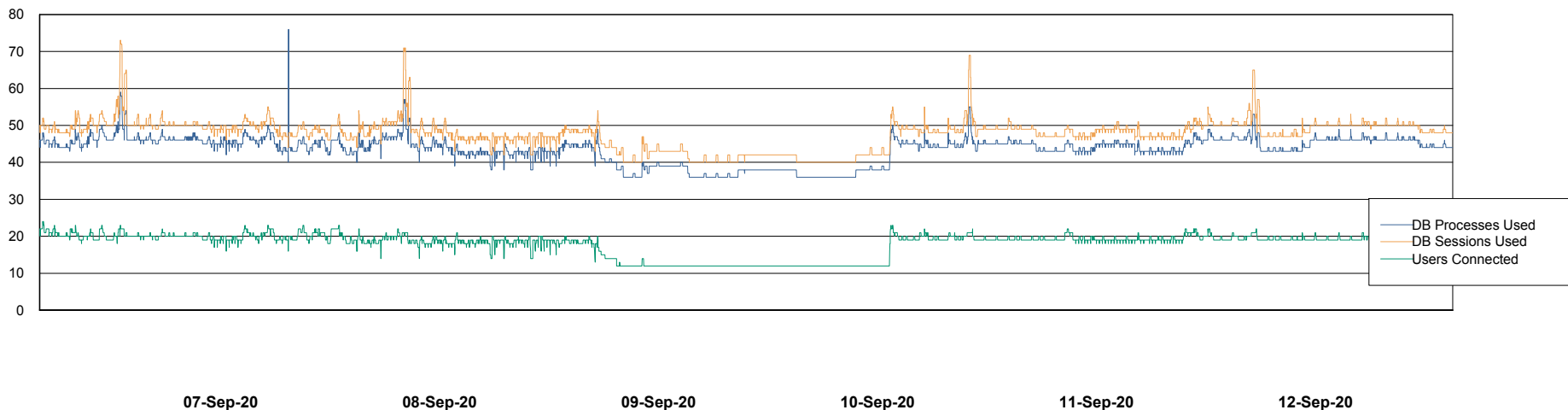
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
12-Sep-20	25	80	36	200	100	100	100	50
11-Sep-20	25	80	36	200	100	100	100	50
10-Sep-20	26	80	36	200	100	100	100	50
09-Sep-20	26	80	36	200	100	100	100	50
08-Sep-20	26	80	36	200	100	100	100	50
07-Sep-20	26	80	36	200	100	100	100	50
06-Sep-20	26	80	36	200	100	100	100	50

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## Database Performance SPODB\_BI

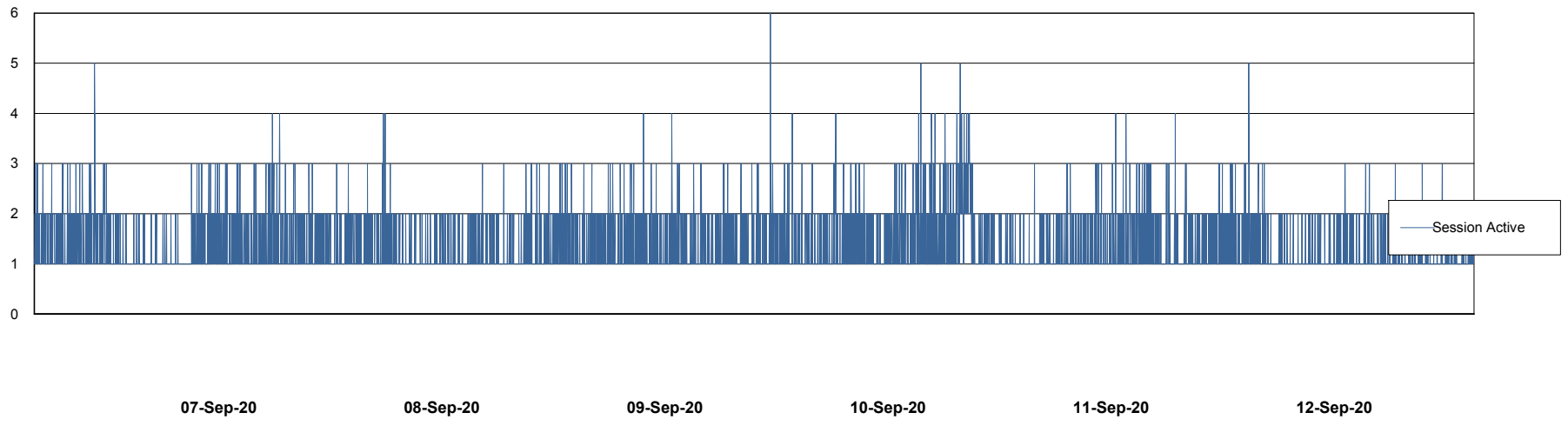
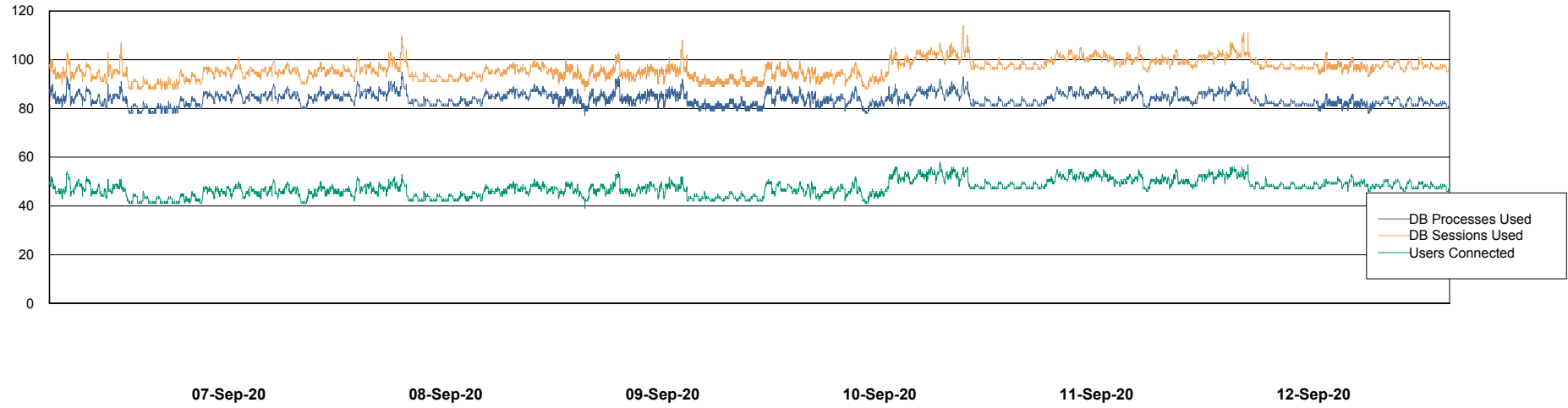


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## Database Performance SPODB\_Production

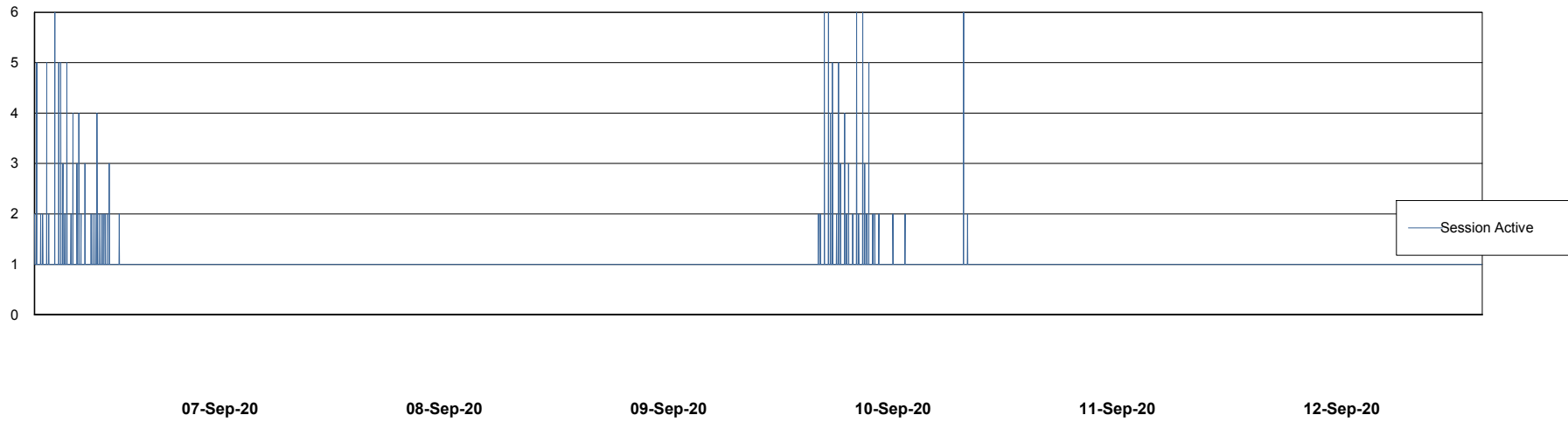
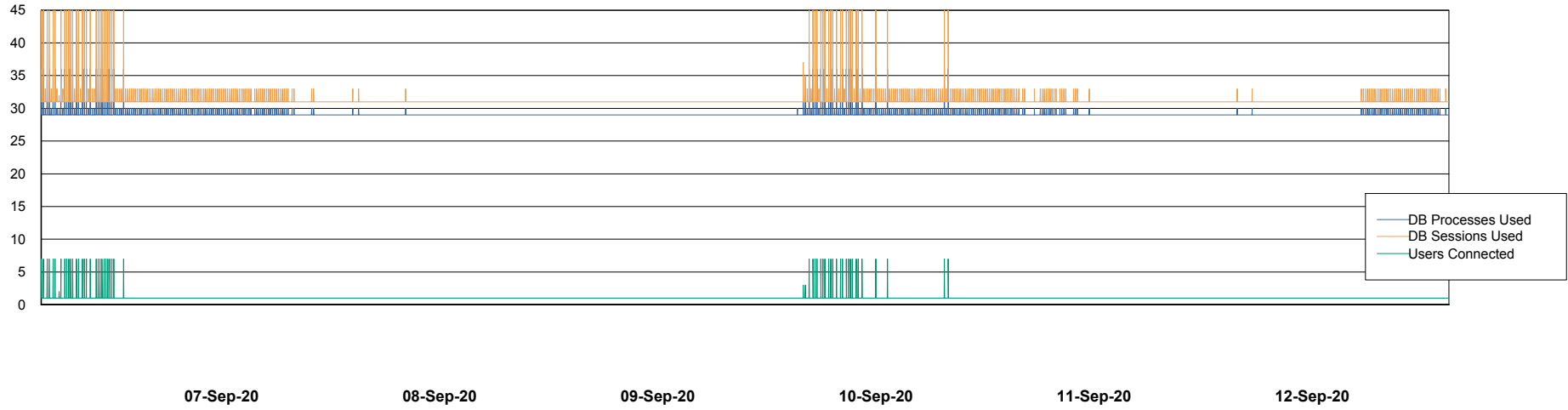


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## Database Performance SPODB\_Standby



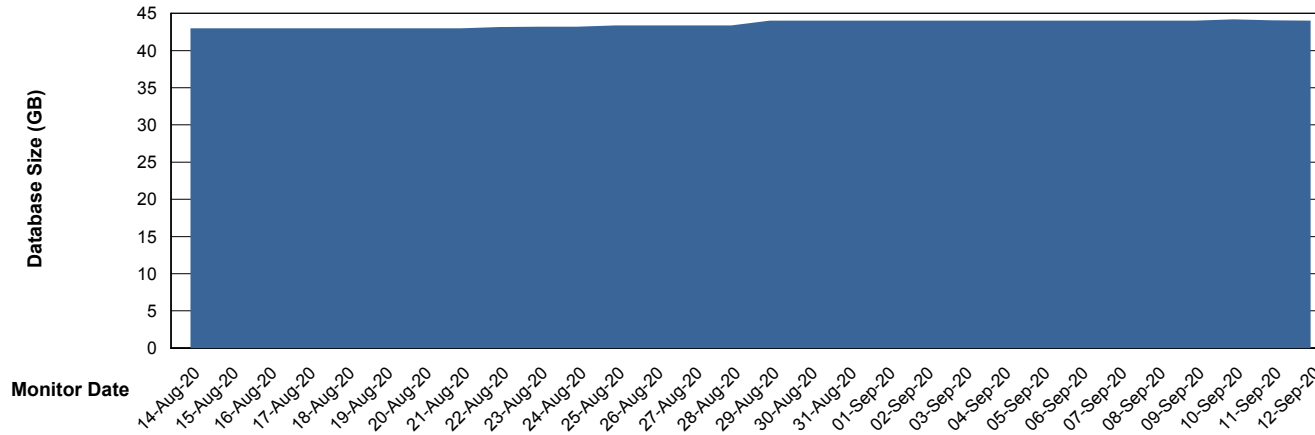
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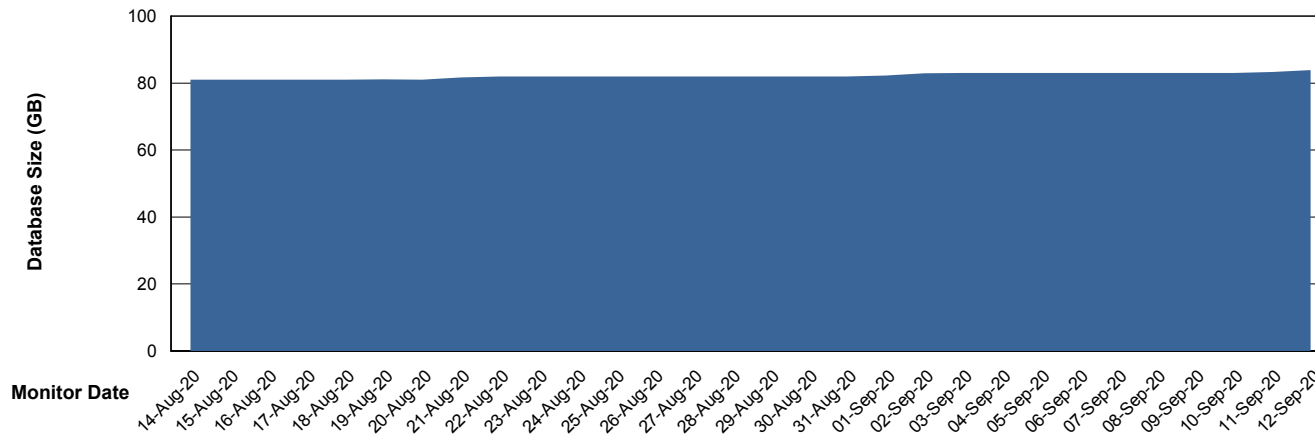
DATABASE SIZE SPODB\_BI

### Database growth over last month



DATABASE SIZE SPODB\_Production

### Database growth over last month



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Database Tablespace		SPODB_BI		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12-Sep-20	ABSDATA	28	18	36
	INDX	32	24	25
11-Sep-20	ABSDATA	28	18	36
	INDX	32	24	25
10-Sep-20	ABSDATA	28	18	36
	INDX	32	24	25
09-Sep-20	ABSDATA	28	18	36
	INDX	32	24	25
08-Sep-20	ABSDATA	28	18	36
	INDX	32	24	25
07-Sep-20	ABSDATA	28	18	36
	INDX	32	24	25
06-Sep-20	ABSDATA	28	18	36
	INDX	32	24	25

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Database Tablespace SPODB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12-Sep-20	ABSDATA	38	32	16
	INDX	60	50	17
11-Sep-20	ABSDATA	38	32	16
	INDX	60	50	17
10-Sep-20	ABSDATA	38	32	16
	INDX	60	50	17
09-Sep-20	ABSDATA	38	31	18
	INDX	60	50	17
08-Sep-20	ABSDATA	38	31	18
	INDX	60	50	17
07-Sep-20	ABSDATA	38	31	18
	INDX	60	50	17
06-Sep-20	ABSDATA	38	31	18
	INDX	60	50	17

Standby Database Health SPO\_Production Silver

Recovery lag for last 7 days



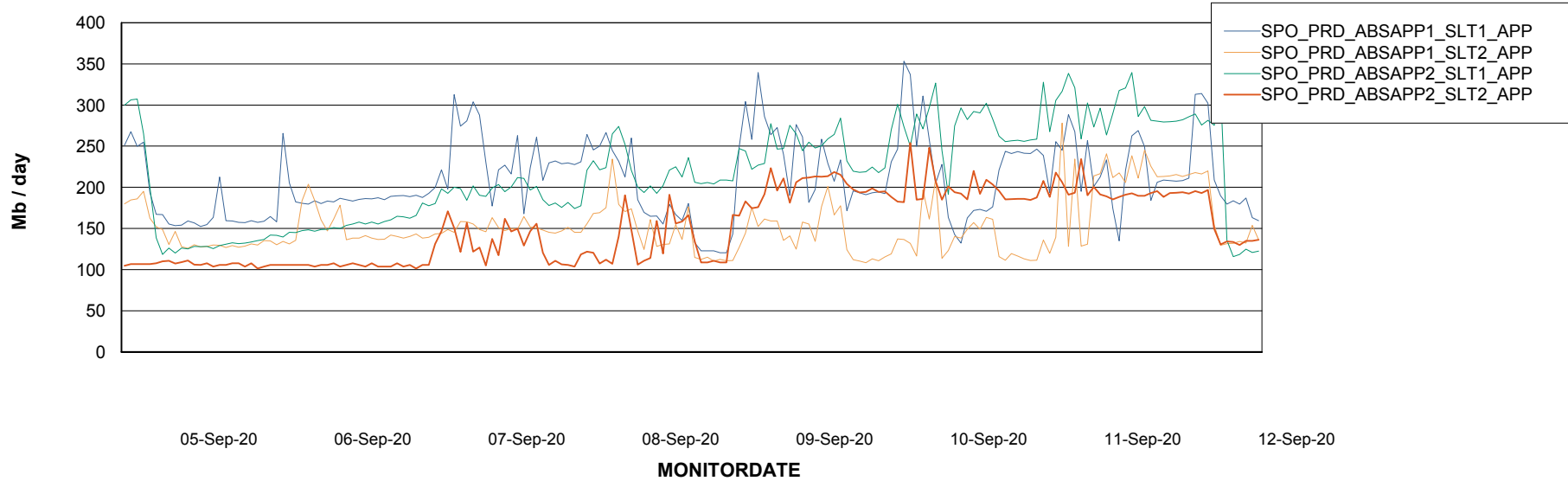
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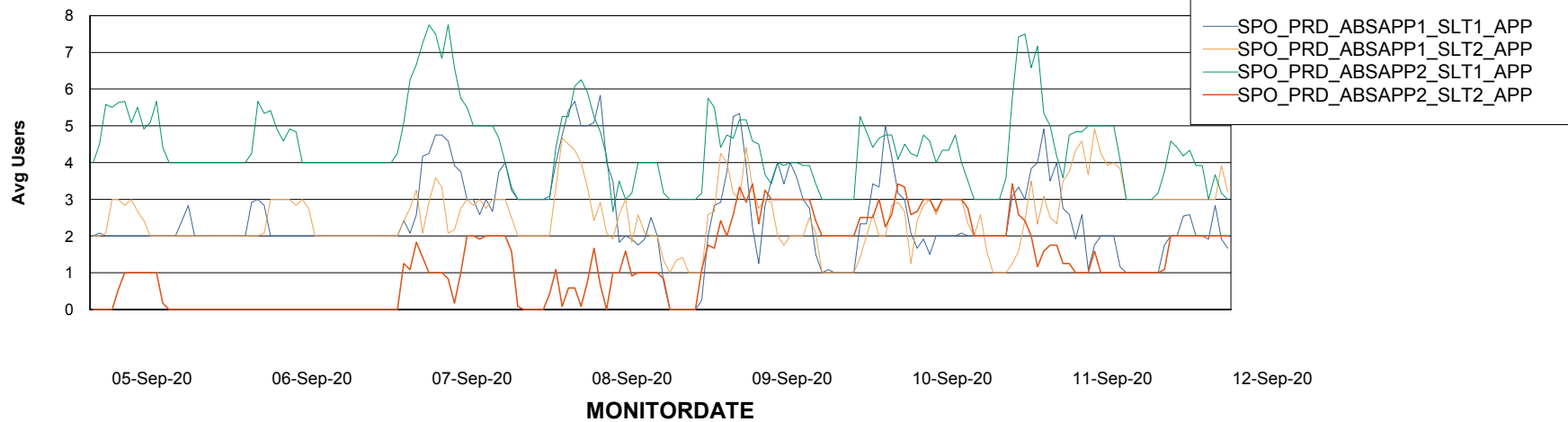


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



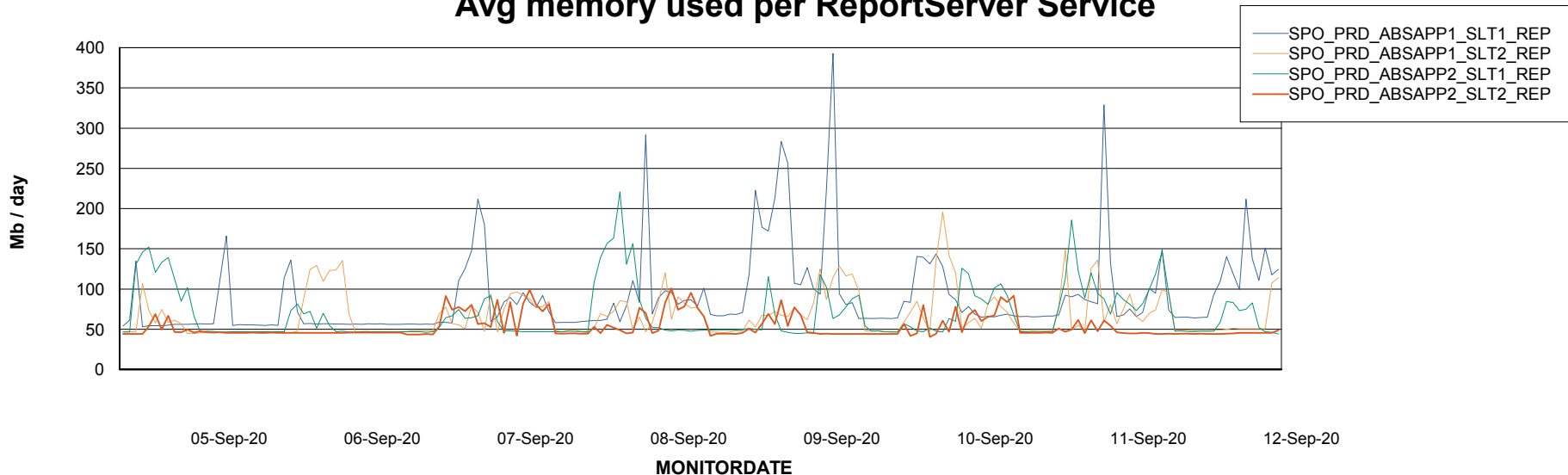
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

