

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
12-Sep-20	27	1	1	43	97	5	0	26	443	309
11-Sep-20	27	1	1	43	97	5	0	26	443	312
10-Sep-20	27	1	1	44	97	5	0	26	443	312
09-Sep-20	27	1	1	44	97	5	0	26	443	312
08-Sep-20	27	1	1	44	97	5	0	26	443	312
07-Sep-20	27	1	1	44	97	5	0	26	443	311
06-Sep-20	27	1	1	45	97	5	0	26	443	310

Harddisk Usage BGG_PRD_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
12-Sep-20	34	1	1	41	96	1	0	31	10	6
11-Sep-20	34	1	1	41	96	1	0	31	10	6
10-Sep-20	34	1	1	42	96	1	0	32	10	6
09-Sep-20	34	1	1	42	96	1	0	31	10	6
08-Sep-20	34	1	1	43	96	1	0	31	10	6
07-Sep-20	34	1	1	44	96	1	0	31	10	6
06-Sep-20	34	1	1	44	96	1	0	32	10	6

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Harddisk Usage BGG_PRD_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
12-Sep-20	24	1	1	85	100	1	0	51	20	9
11-Sep-20	24	1	1	86	100	1	0	51	20	9
10-Sep-20	24	1	1	86	100	1	0	51	20	9
09-Sep-20	24	1	1	86	100	1	0	51	20	9
08-Sep-20	24	1	1	86	100	1	0	52	20	9
07-Sep-20	24	1	1	86	100	1	0	52	20	9
06-Sep-20	24	1	1	86	100	1	0	52	20	9

Harddisk Usage BGG_PRD_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
12-Sep-20	29	1	1	90	100	1	0	21	10	7
11-Sep-20	29	1	1	90	100	1	0	21	10	7
10-Sep-20	29	1	1	90	100	1	0	21	10	7
09-Sep-20	29	1	1	90	100	1	0	21	10	7
08-Sep-20	29	1	1	90	100	1	0	22	10	7
07-Sep-20	29	1	1	90	100	1	0	22	10	7
06-Sep-20	29	1	1	90	100	1	0	22	10	7

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Harddisk Usage BGG_PRD_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
12-Sep-20	28	1	1	78	100	1	0	67	10	3
11-Sep-20	28	1	1	78	100	1	0	66	10	3
10-Sep-20	28	1	1	78	100	1	0	67	10	3
09-Sep-20	28	1	1	78	100	1	0	67	10	3
08-Sep-20	28	1	1	78	100	1	0	67	10	3
07-Sep-20	28	1	1	78	100	1	0	67	10	3
06-Sep-20	28	1	1	78	100	1	0	67	10	3

Harddisk Usage BGG_PRD_SRV4

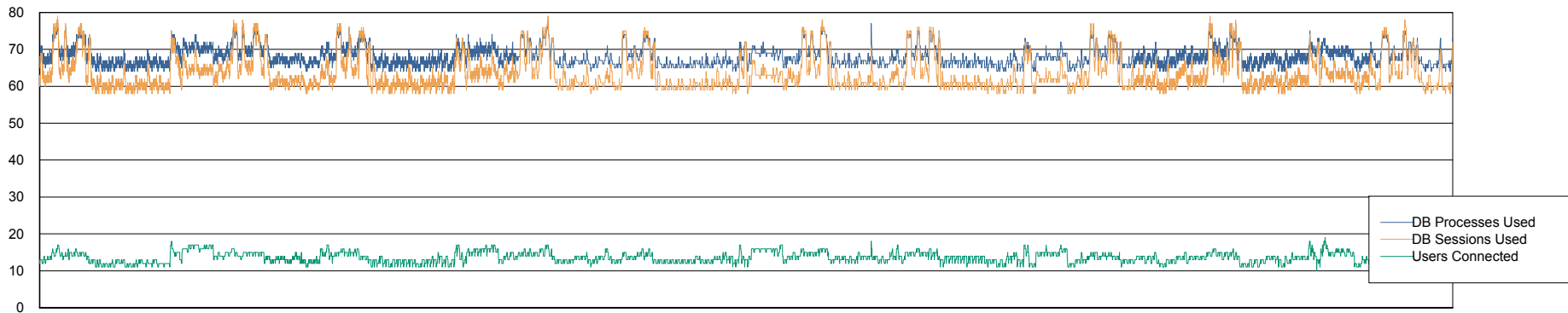
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
12-Sep-20	27	1	1	98	100	1	0	45	15	8
11-Sep-20	27	1	1	98	100	1	0	45	15	8
10-Sep-20	27	1	1	98	100	1	0	45	15	8
09-Sep-20	27	1	1	98	100	1	0	45	15	8
08-Sep-20	27	1	1	98	100	1	0	45	15	8
07-Sep-20	27	1	1	98	100	1	0	45	15	8
06-Sep-20	27	1	1	98	100	1	0	45	15	8

Weekly SLA Customer Report

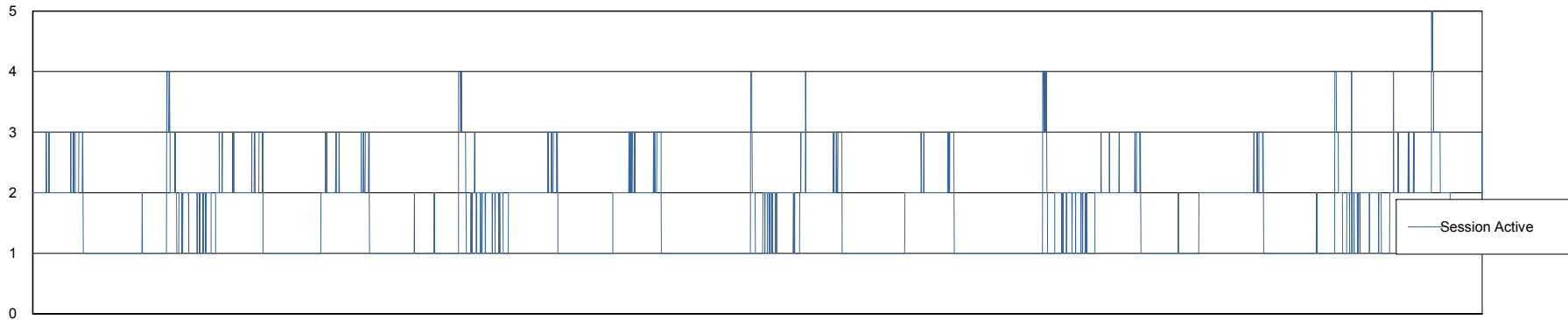
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Database Performance BGGDB_BI



07-Sep-20 08-Sep-20 09-Sep-20 10-Sep-20 11-Sep-20 12-Sep-20



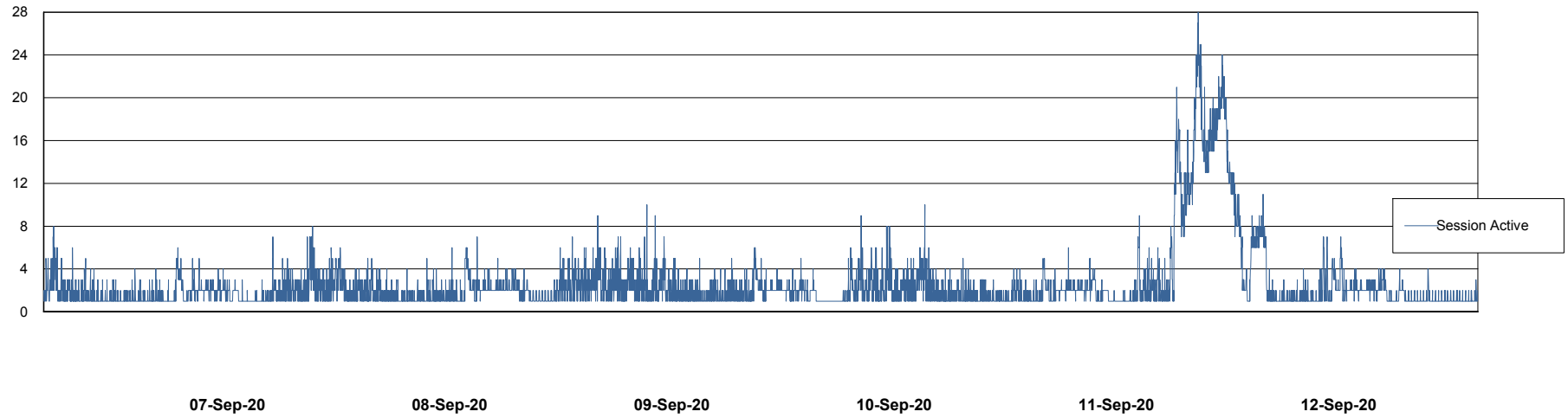
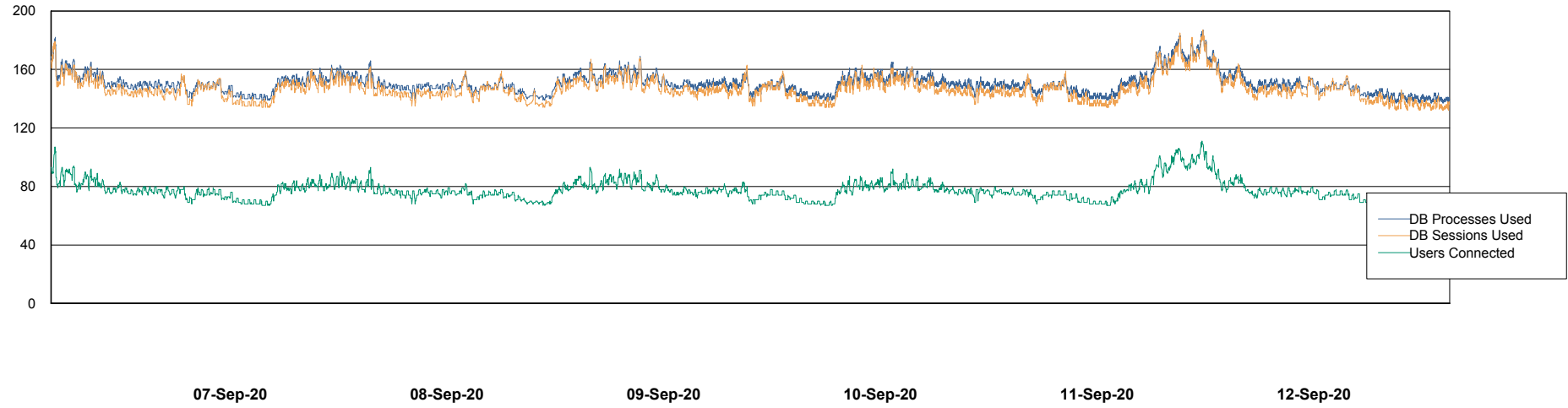
07-Sep-20 08-Sep-20 09-Sep-20 10-Sep-20 11-Sep-20 12-Sep-20

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Database Performance BGGDB_Production

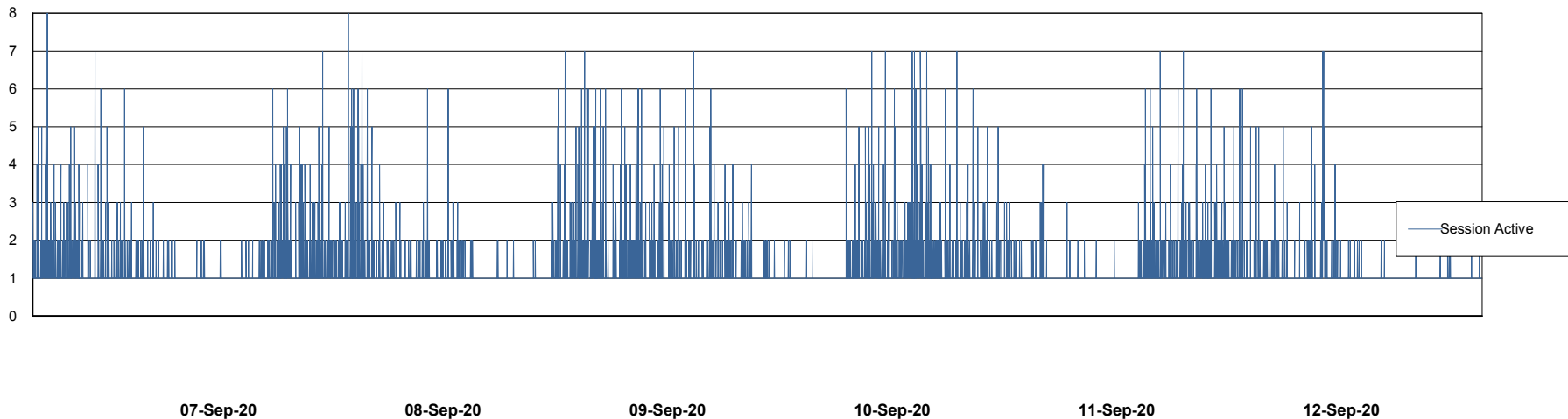
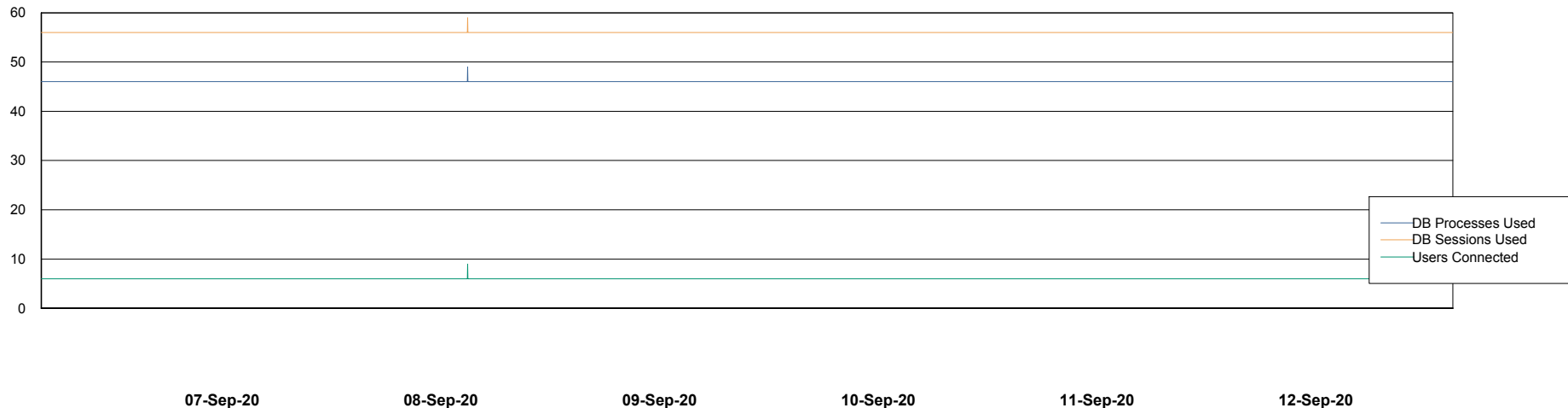


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Database Performance BGGDB_Standby



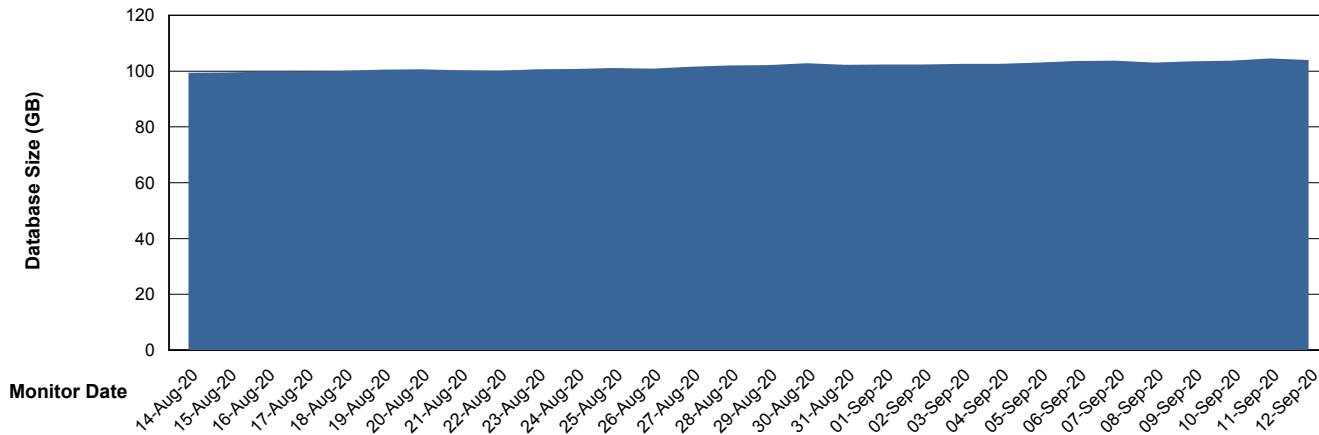
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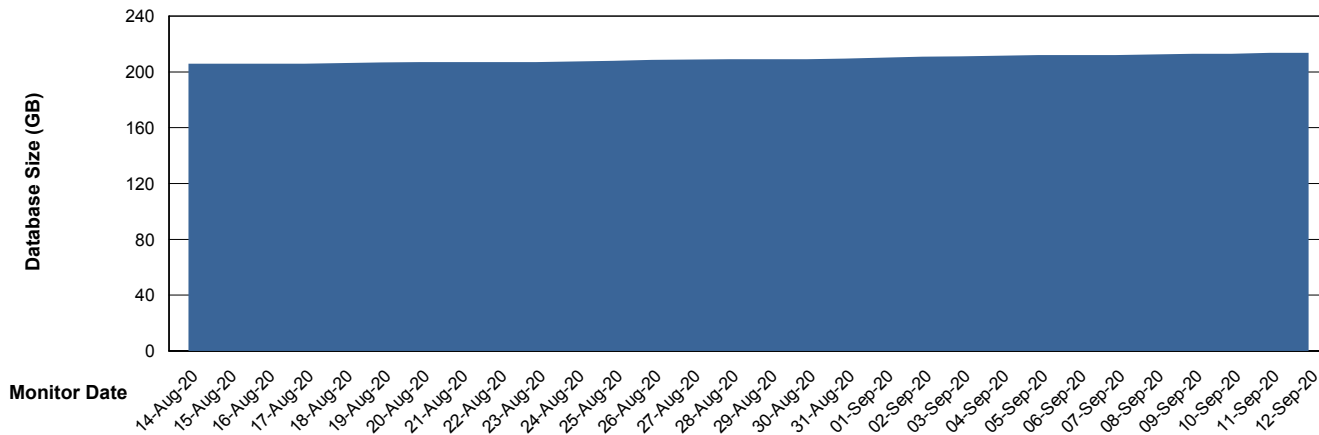
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



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Database Tablespace BGGDB_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12-Sep-20	ABSDATA	54	50	7
	INDX	58	53	9
11-Sep-20	ABSDATA	54	50	7
	INDX	58	53	9
10-Sep-20	ABSDATA	54	50	7
	INDX	58	53	9
09-Sep-20	ABSDATA	54	50	7
	INDX	58	53	9
08-Sep-20	ABSDATA	54	49	9
	INDX	58	53	9
07-Sep-20	ABSDATA	54	49	9
	INDX	58	53	9
06-Sep-20	ABSDATA	54	49	9
	INDX	58	53	9

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Database Tablespace BGGDB_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
12-Sep-20	ABSDATA	220	194	12
	INDX	21	16	24
11-Sep-20	ABSDATA	220	194	12
	INDX	21	16	24
10-Sep-20	ABSDATA	220	194	12
	INDX	21	16	24
09-Sep-20	ABSDATA	220	193	12
	INDX	21	16	24
08-Sep-20	ABSDATA	220	193	12
	INDX	21	16	24
07-Sep-20	ABSDATA	220	193	12
	INDX	21	16	24
06-Sep-20	ABSDATA	220	192	13
	INDX	21	16	24

BI Status and last ETL error for BGGDB_BI

	Sun 6/9/2020	Mon 7/9/2020	Tue 8/9/2020	Wed 9/9/2020	Thu 10/9/2020	Fri 11/9/2020	Sat 12/9/2020
ABS DataWarehouse ETL Health	OK	OK	OK	OK	OK	OK	Not OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK	OK

BI last ETL error for BGGDB_BI

Sat, 12-09-2020 ORA-00054: resource busy and acquire with NOWAIT specified or timeout expired

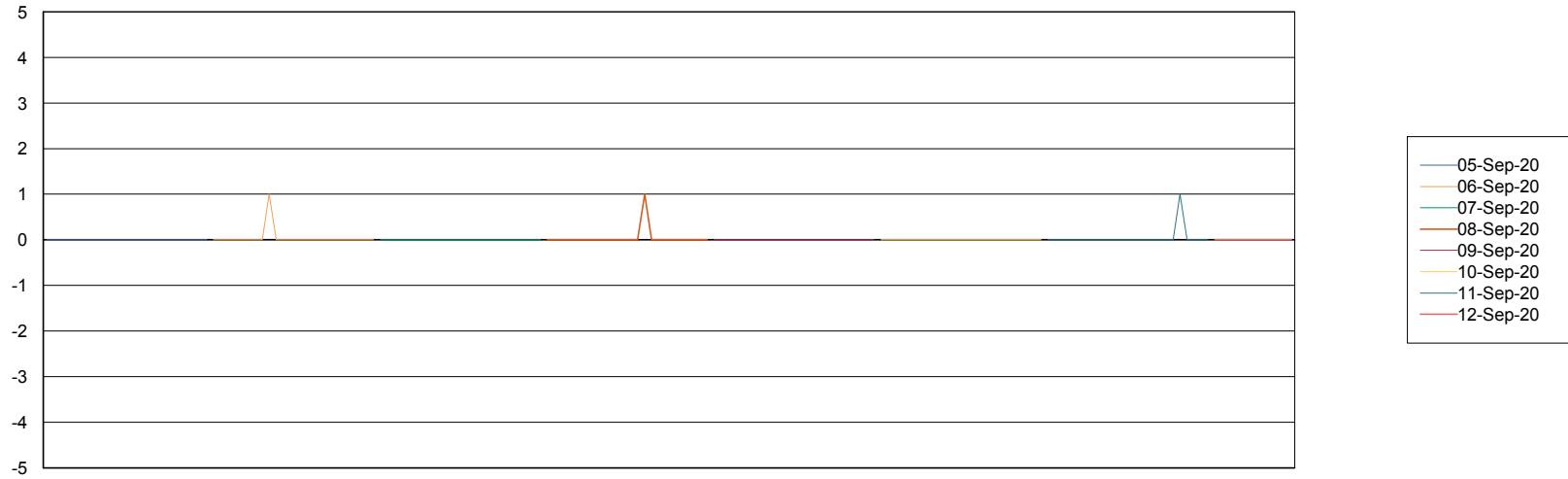
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Standby Database Health BGG_Production

Recovery lag for last 7 days



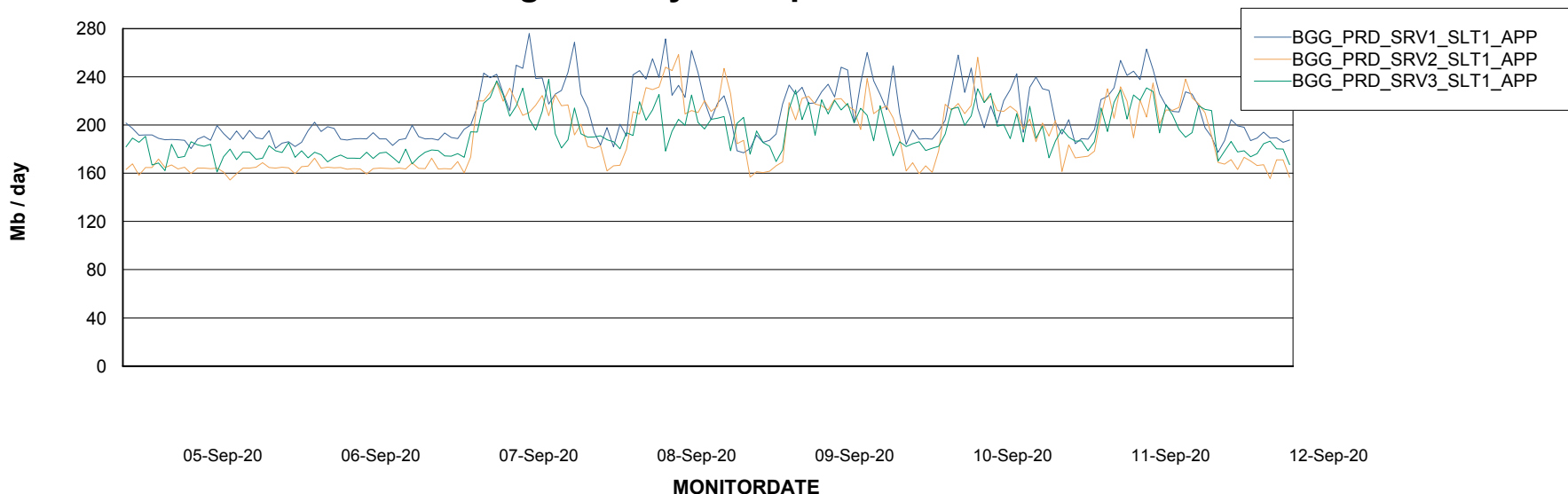
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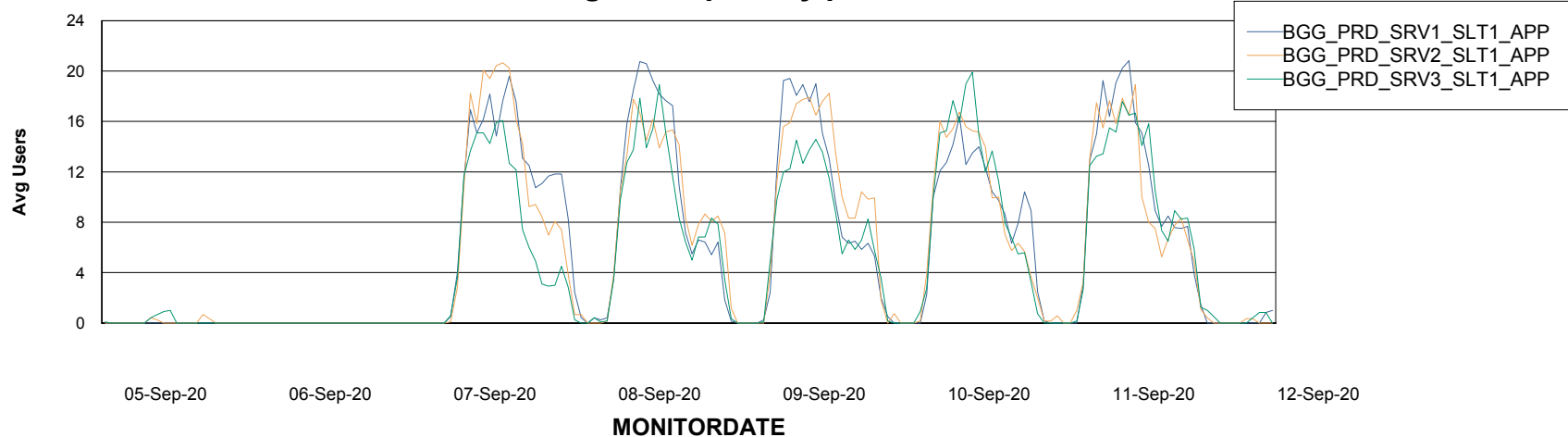


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



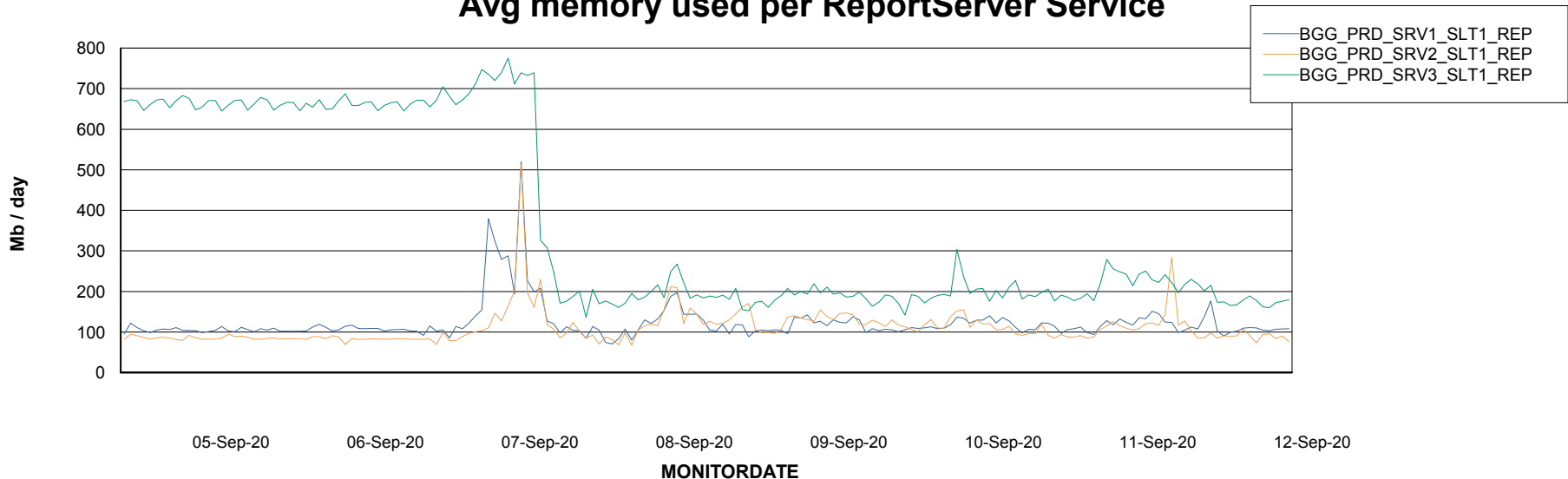
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



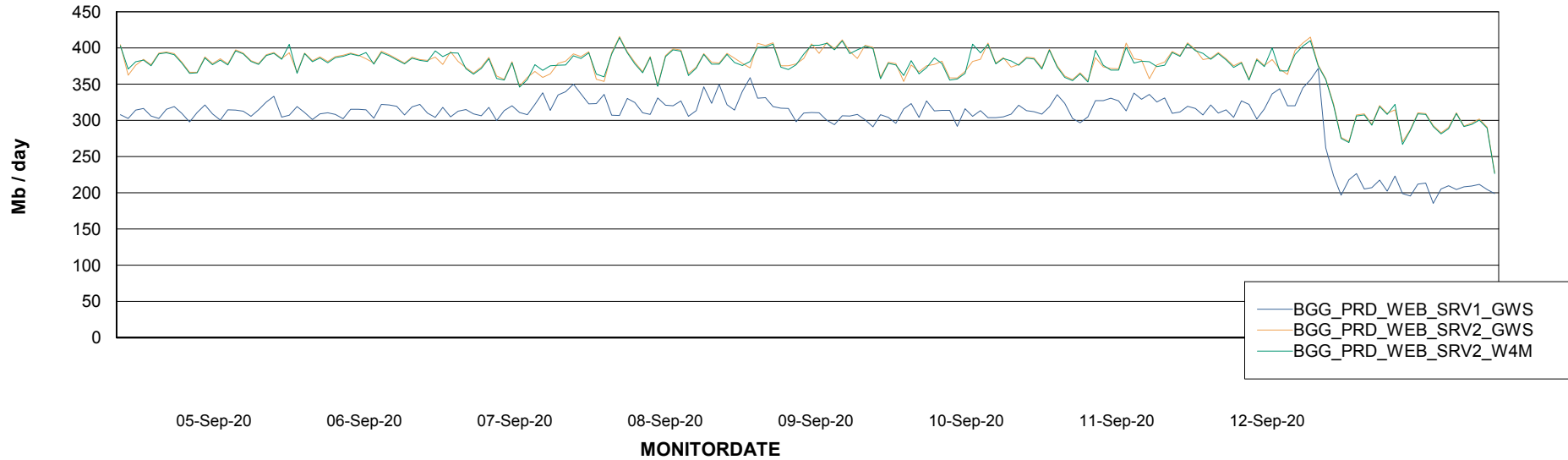
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
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Disaster per ABS component

