

# Weekly SLA Customer Report

Customer CUS Production  
Database ID 84



## Harddisk Usage CUS\_ABSBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 29-Aug-20 | 72                        | 199                         | 66                        | 800                         |
| 28-Aug-20 | 72                        | 199                         | 66                        | 800                         |
| 27-Aug-20 | 72                        | 199                         | 66                        | 800                         |
| 26-Aug-20 | 72                        | 199                         | 66                        | 800                         |
| 25-Aug-20 | 72                        | 199                         | 66                        | 800                         |
| 24-Aug-20 | 72                        | 199                         | 66                        | 800                         |
| 23-Aug-20 | 72                        | 199                         | 66                        | 800                         |

## Harddisk Usage CUS\_ABSPROD1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 29-Aug-20 | 40                        | 199                         |
| 28-Aug-20 | 40                        | 199                         |
| 27-Aug-20 | 41                        | 199                         |
| 26-Aug-20 | 41                        | 199                         |
| 25-Aug-20 | 41                        | 199                         |
| 24-Aug-20 | 41                        | 199                         |
| 23-Aug-20 | 41                        | 199                         |

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## Harddisk Usage CUS\_ABSPROD2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 29-Aug-20 | 30                        | 300                         |
| 28-Aug-20 | 30                        | 300                         |
| 27-Aug-20 | 30                        | 300                         |
| 26-Aug-20 | 30                        | 300                         |
| 25-Aug-20 | 30                        | 300                         |
| 24-Aug-20 | 30                        | 300                         |
| 23-Aug-20 | 30                        | 300                         |

## Harddisk Usage CUS\_ABSWEBPROD

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 29-Aug-20 | 72                        | 199                         |
| 28-Aug-20 | 72                        | 199                         |
| 27-Aug-20 | 72                        | 199                         |
| 26-Aug-20 | 72                        | 199                         |
| 25-Aug-20 | 72                        | 199                         |
| 24-Aug-20 | 72                        | 199                         |
| 23-Aug-20 | 72                        | 199                         |

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## Harddisk Usage CUS\_PrimaryDBSrv\_ABSDB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 29-Aug-20 | 59                        | 199                         | 32                        | 1,024                       |
| 28-Aug-20 | 60                        | 199                         | 36                        | 1,024                       |
| 27-Aug-20 | 60                        | 199                         | 35                        | 1,024                       |
| 26-Aug-20 | 60                        | 199                         | 24                        | 1,024                       |
| 25-Aug-20 | 60                        | 199                         | 18                        | 1,024                       |
| 24-Aug-20 | 60                        | 199                         | 18                        | 1,024                       |
| 23-Aug-20 | 60                        | 199                         | 20                        | 1,024                       |

## Harddisk Usage CUS\_StandByDBSrv\_ABSDB2

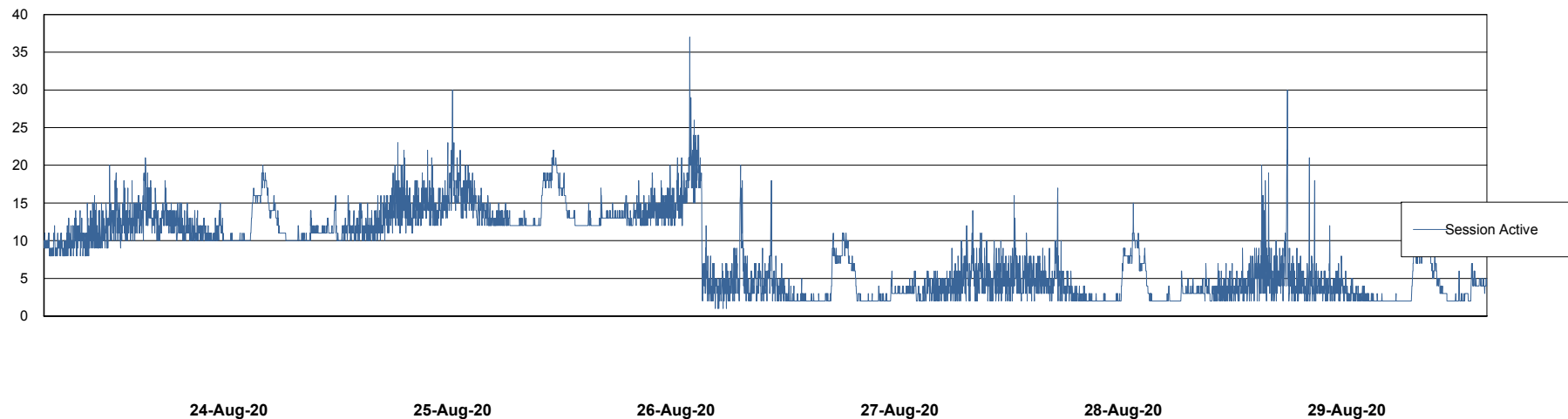
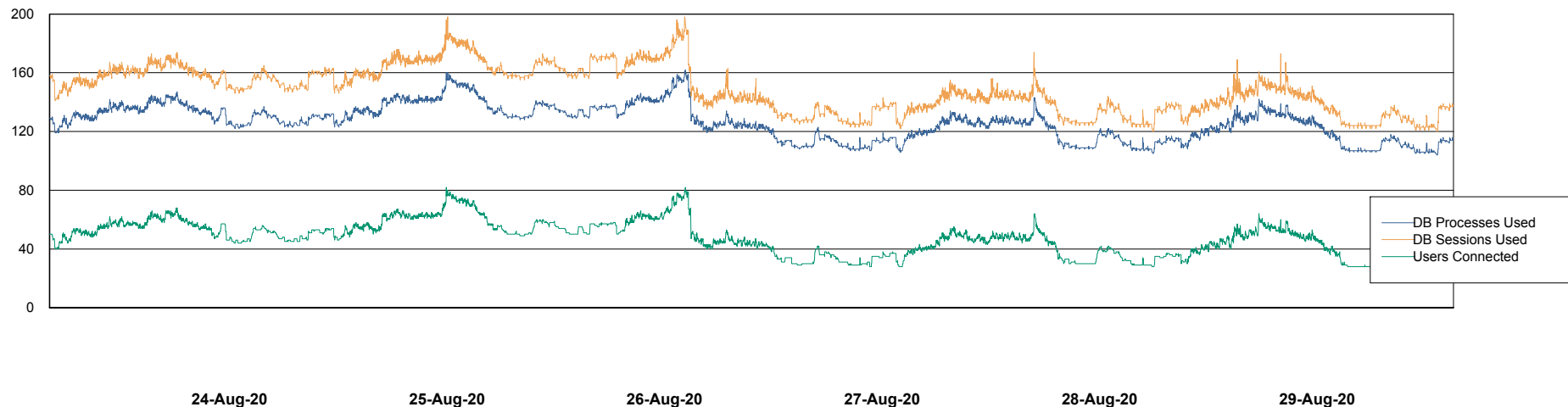
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 29-Aug-20 | 70                        | 199                         | 53                        | 1,024                       |
| 28-Aug-20 | 70                        | 199                         | 53                        | 1,024                       |
| 27-Aug-20 | 70                        | 199                         | 54                        | 1,024                       |
| 26-Aug-20 | 70                        | 199                         | 53                        | 1,024                       |
| 25-Aug-20 | 70                        | 199                         | 53                        | 1,024                       |
| 24-Aug-20 | 70                        | 199                         | 53                        | 1,024                       |
| 23-Aug-20 | 70                        | 199                         | 53                        | 1,024                       |

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## Database Performance CUS\_ProdDB\_Primary

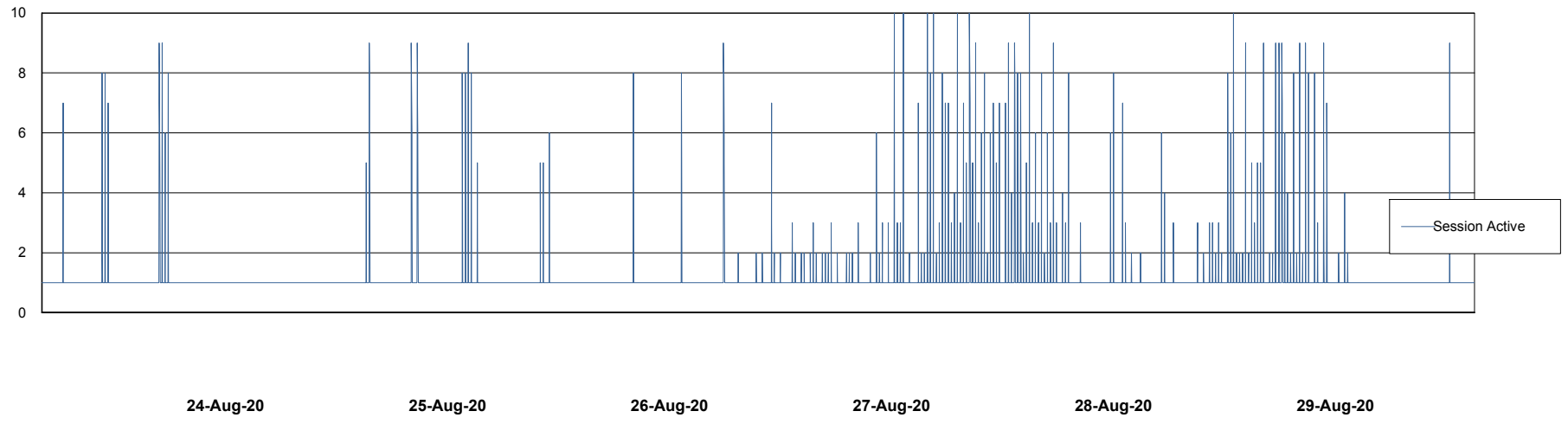
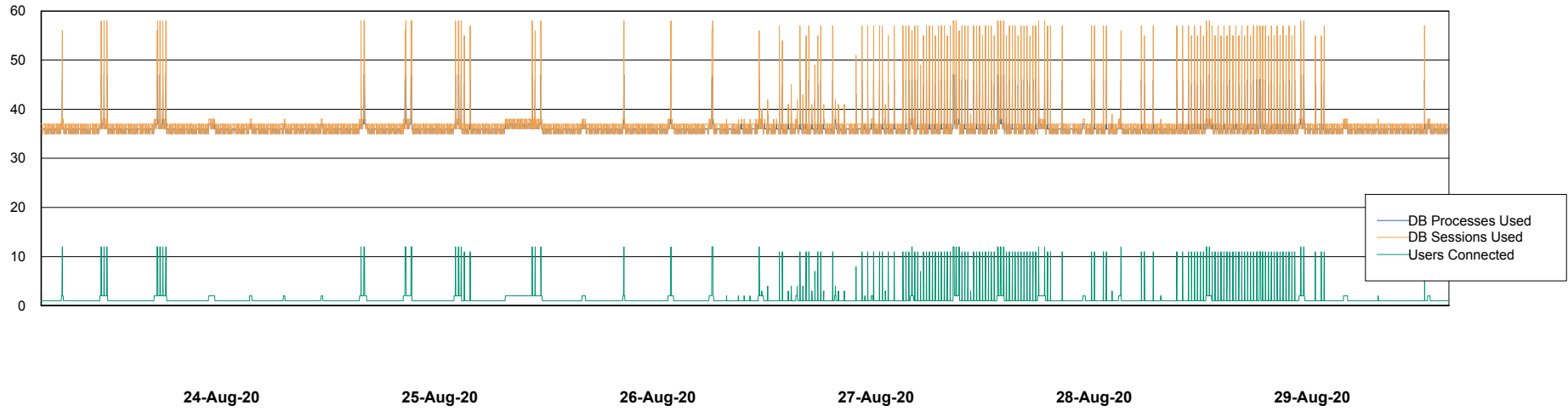


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## Database Performance CUS\_ProdDB\_Standby



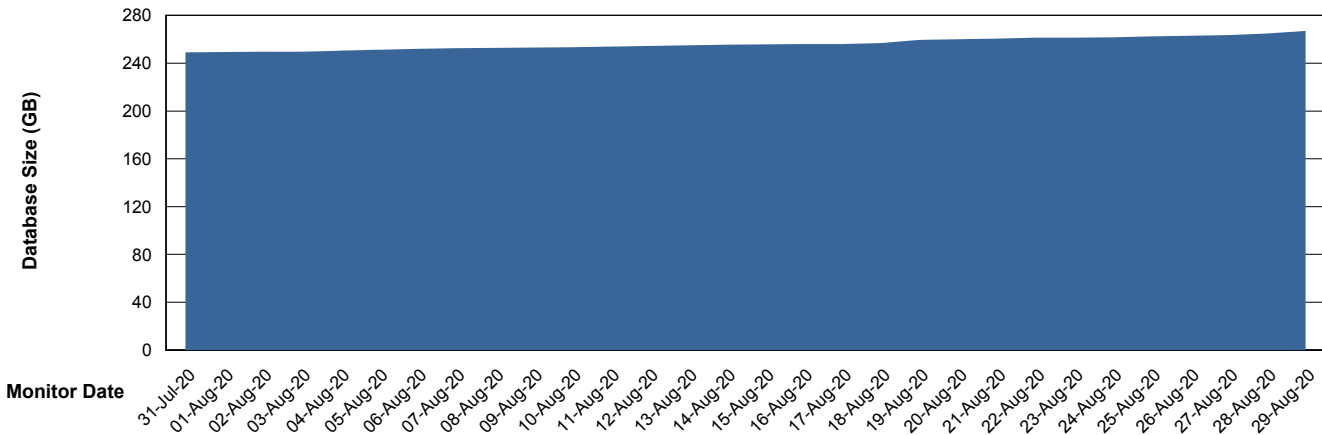
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DATABASE SIZE CUS\_ProdDB\_Primary

Database growth over last month



Database Tablespace CUS\_ProdDB\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 29-Aug-20 | ABSDATA         | 129           | 102           | 21              |
|           | INDX            | 156           | 137           | 12              |
| 28-Aug-20 | ABSDATA         | 129           | 102           | 21              |
|           | INDX            | 156           | 137           | 12              |
| 27-Aug-20 | ABSDATA         | 129           | 102           | 21              |
|           | INDX            | 156           | 134           | 14              |
| 26-Aug-20 | ABSDATA         | 129           | 102           | 21              |
|           | INDX            | 156           | 133           | 15              |
| 25-Aug-20 | ABSDATA         | 129           | 101           | 22              |
|           | INDX            | 156           | 132           | 15              |
| 24-Aug-20 | ABSDATA         | 129           | 101           | 22              |
|           | INDX            | 156           | 132           | 15              |
| 23-Aug-20 | ABSDATA         | 129           | 101           | 22              |
|           | INDX            | 156           | 132           | 15              |

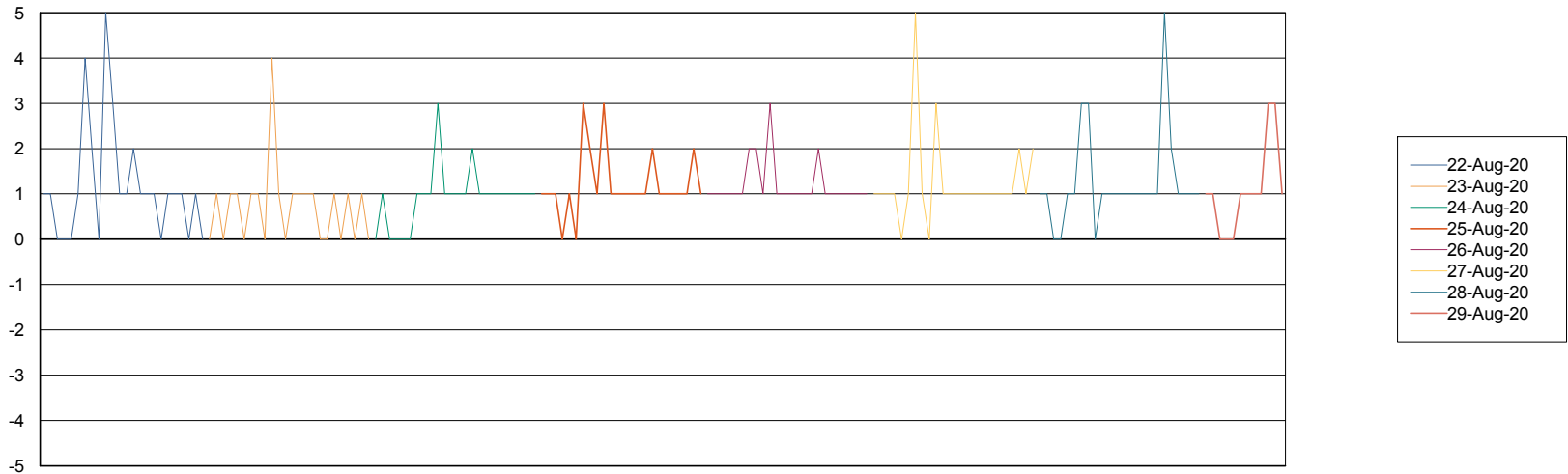
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Standby Database Health CUS Production

### Recovery lag for last 7 days



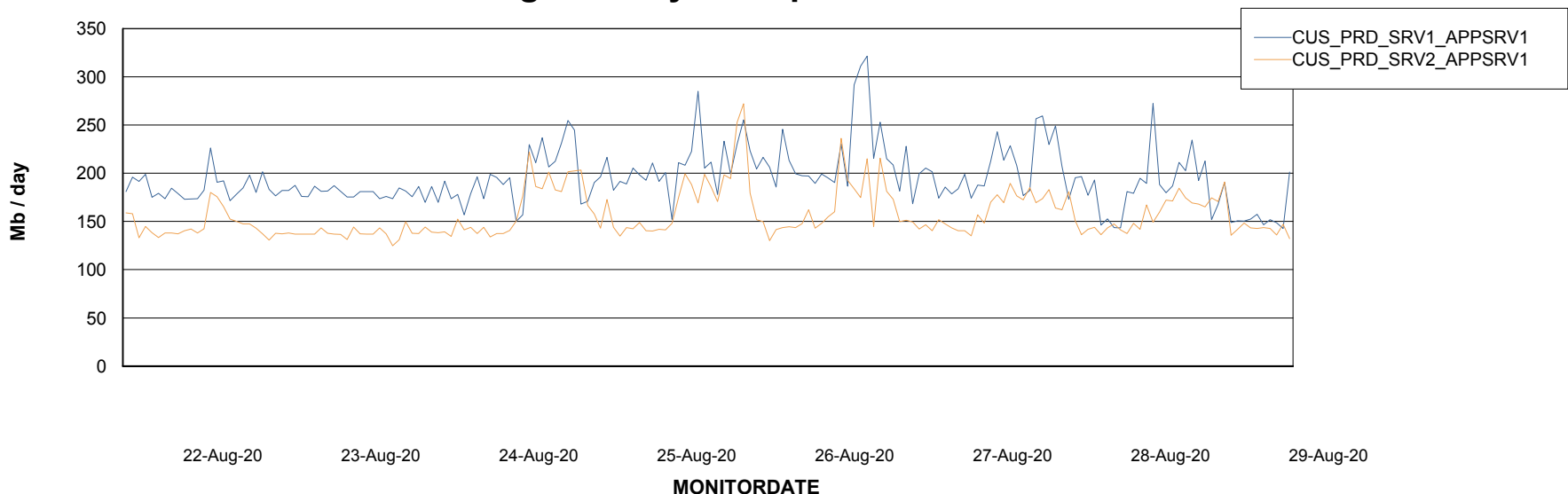
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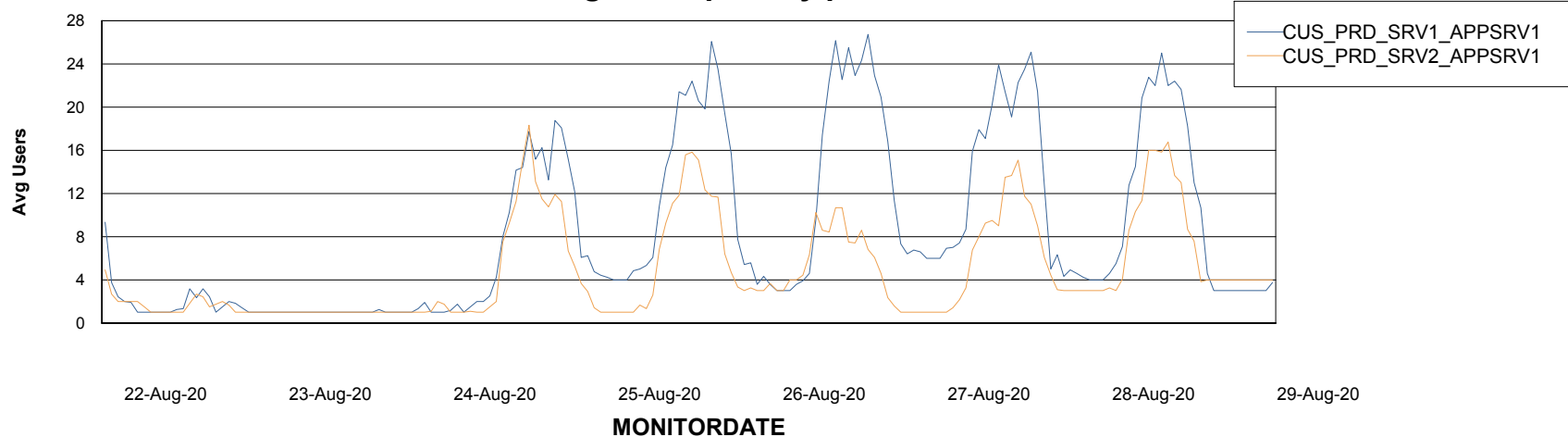


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



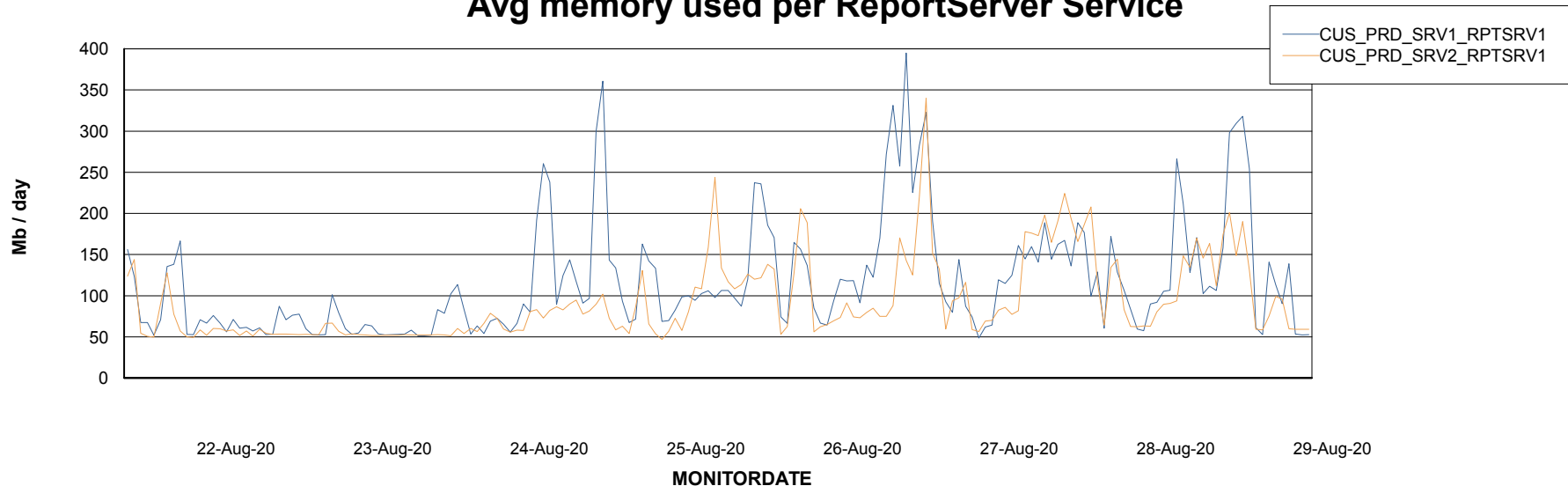
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## ABSSolute Web Component Services

### Avg memory used per ReportServer Service



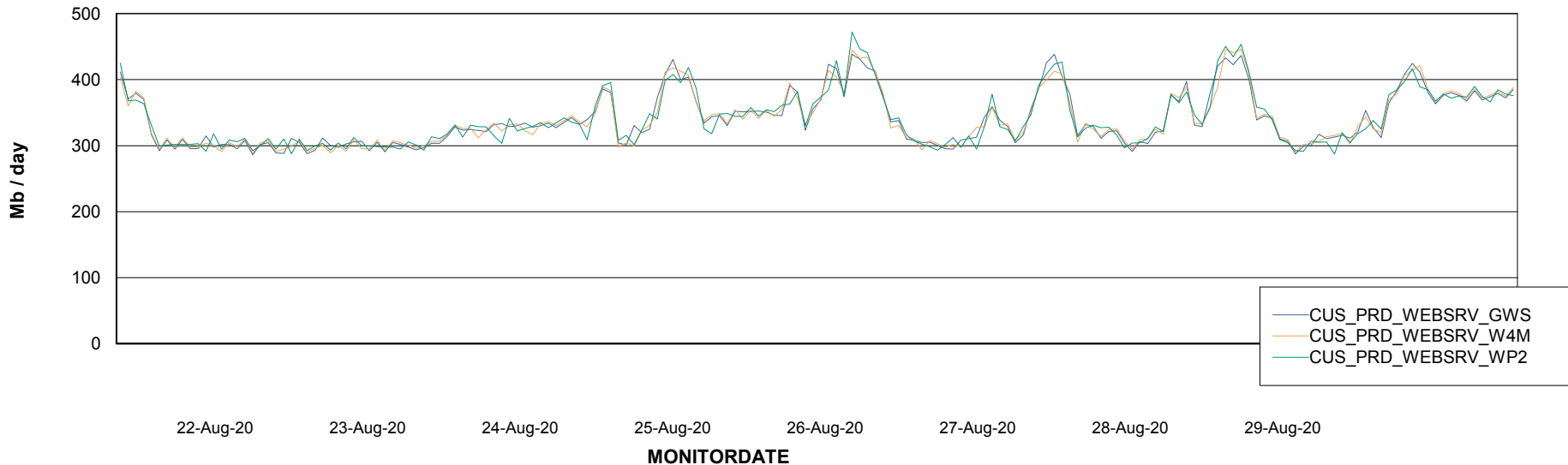
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

