

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
29-Aug-20	27	1	1	47	97	5	0	27	443	305
28-Aug-20	27	1	1	47	97	5	0	27	443	308
27-Aug-20	27	1	1	48	97	5	0	27	443	308
26-Aug-20	27	1	1	48	97	5	0	26	443	309
25-Aug-20	27	1	1	48	97	5	0	26	443	309
24-Aug-20	27	1	1	49	97	5	0	27	443	308
23-Aug-20	27	1	1	49	97	5	0	27	443	307

Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
29-Aug-20	34	1	1	49	96	1	0	34	10	6
28-Aug-20	34	1	1	49	96	1	0	35	10	6
27-Aug-20	34	1	1	50	96	1	0	35	10	6
26-Aug-20	34	1	1	51	96	1	0	36	10	6
25-Aug-20	34	1	1	51	96	1	0	36	10	6
24-Aug-20	34	1	1	52	96	1	0	35	10	6
23-Aug-20	34	1	1	52	96	1	0	33	10	6

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## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
29-Aug-20	24	1	1	68	100	1	0	52	20	9
28-Aug-20	24	1	1	68	100	1	0	52	20	9
27-Aug-20	24	1	1	68	100	1	0	52	20	9
26-Aug-20	24	1	1	68	100	1	0	52	20	9
25-Aug-20	24	1	1	68	100	1	0	52	20	9
24-Aug-20	24	1	1	68	100	1	0	53	20	9
23-Aug-20	24	1	1	68	100	1	0	53	20	9

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
29-Aug-20	29	1	1	72	100	1	0	25	10	7
28-Aug-20	29	1	1	72	100	1	0	25	10	7
27-Aug-20	29	1	1	72	100	1	0	25	10	7
26-Aug-20	29	1	1	72	100	1	0	26	10	7
25-Aug-20	29	1	1	72	100	1	0	26	10	7
24-Aug-20	29	1	1	72	100	1	0	26	10	7
23-Aug-20	29	1	1	73	100	1	0	26	10	7

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## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
29-Aug-20	28	1	1	78	100	1	0	70	10	3
28-Aug-20	28	1	1	78	100	1	0	70	10	3
27-Aug-20	28	1	1	78	100	1	0	70	10	3
26-Aug-20	28	1	1	78	100	1	0	70	10	3
25-Aug-20	28	1	1	78	100	1	0	70	10	3
24-Aug-20	28	1	1	78	100	1	0	71	10	3
23-Aug-20	28	1	1	78	100	1	0	71	10	3

## Harddisk Usage BGG\_PRD\_SRV4

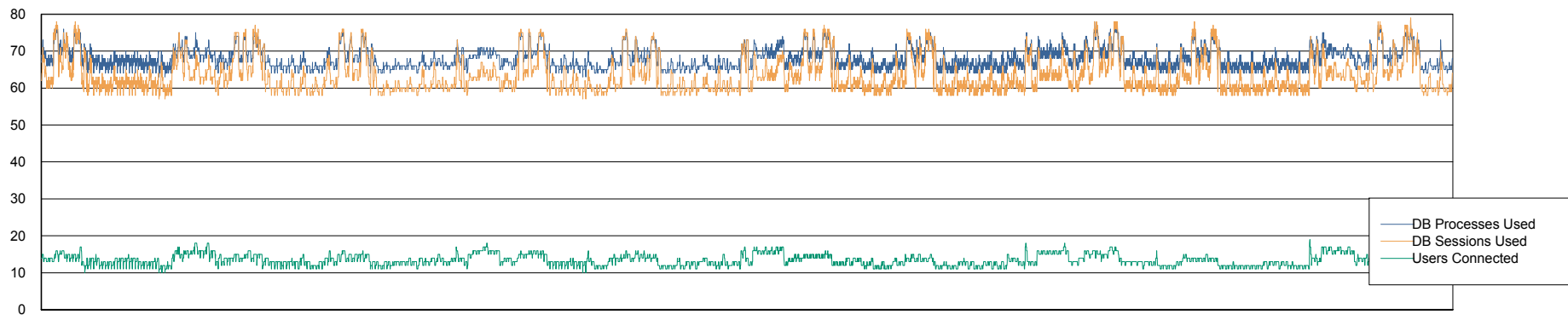
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
29-Aug-20	27	1	1	98	100	1	0	45	15	8
28-Aug-20	27	1	1	98	100	1	0	45	15	8
27-Aug-20	27	1	1	98	100	1	0	45	15	8
26-Aug-20	27	1	1	98	100	1	0	45	15	8
25-Aug-20	27	1	1	98	100	1	0	45	15	8
24-Aug-20	27	1	1	98	100	1	0	45	15	8
23-Aug-20	27	1	1	98	100	1	0	45	15	8

# Weekly SLA Customer Report

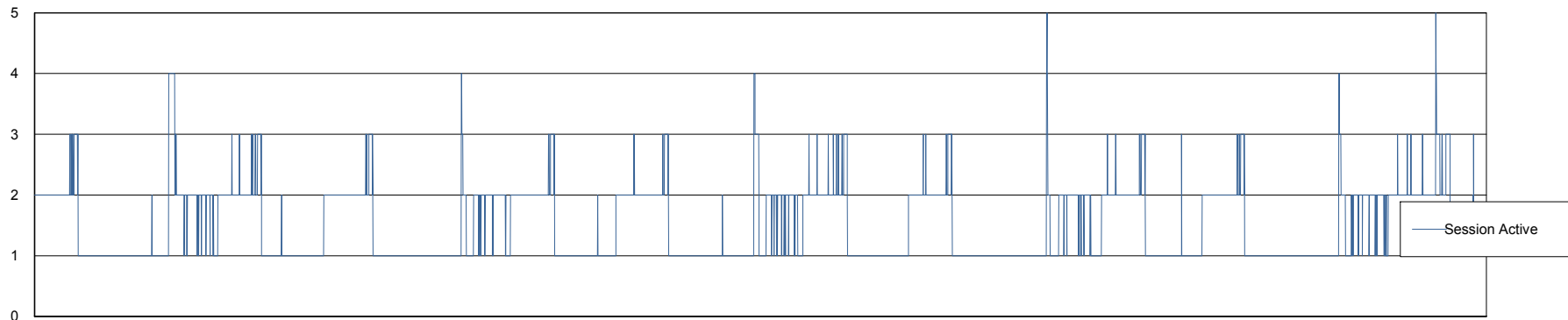
Customer BGG\_Production  
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## Database Performance BGGDB\_BI



24-Aug-20 25-Aug-20 26-Aug-20 27-Aug-20 28-Aug-20 29-Aug-20



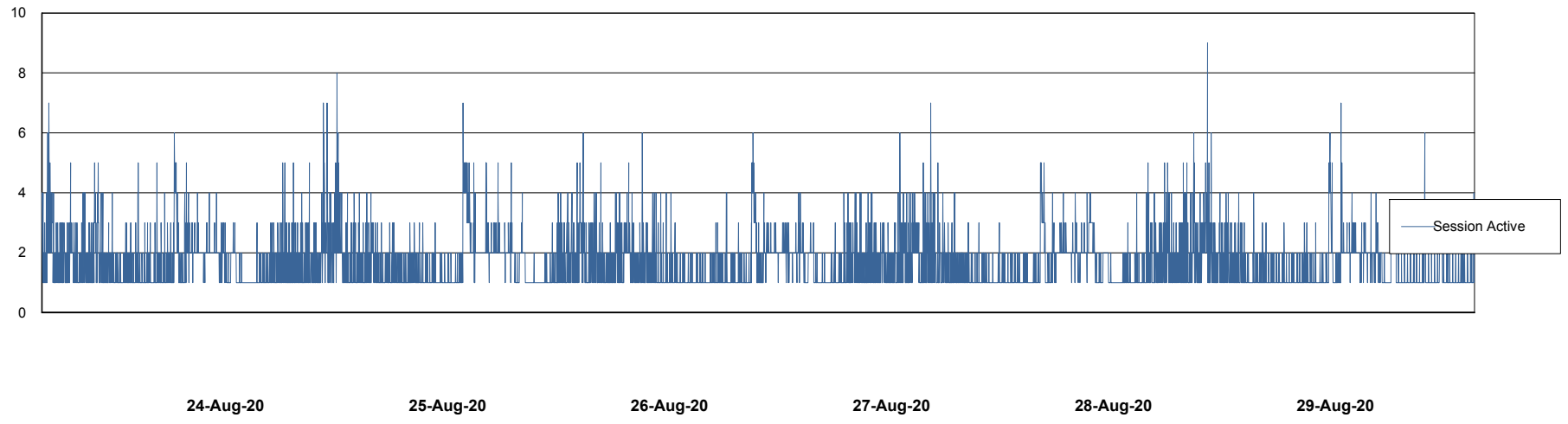
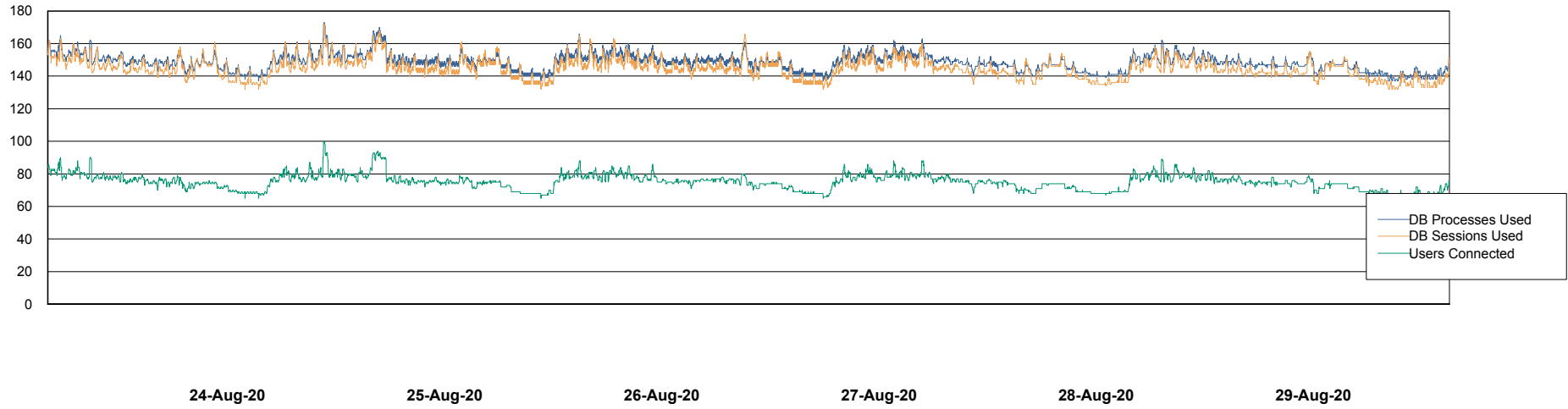
24-Aug-20 25-Aug-20 26-Aug-20 27-Aug-20 28-Aug-20 29-Aug-20

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## Database Performance BGGDB\_Production

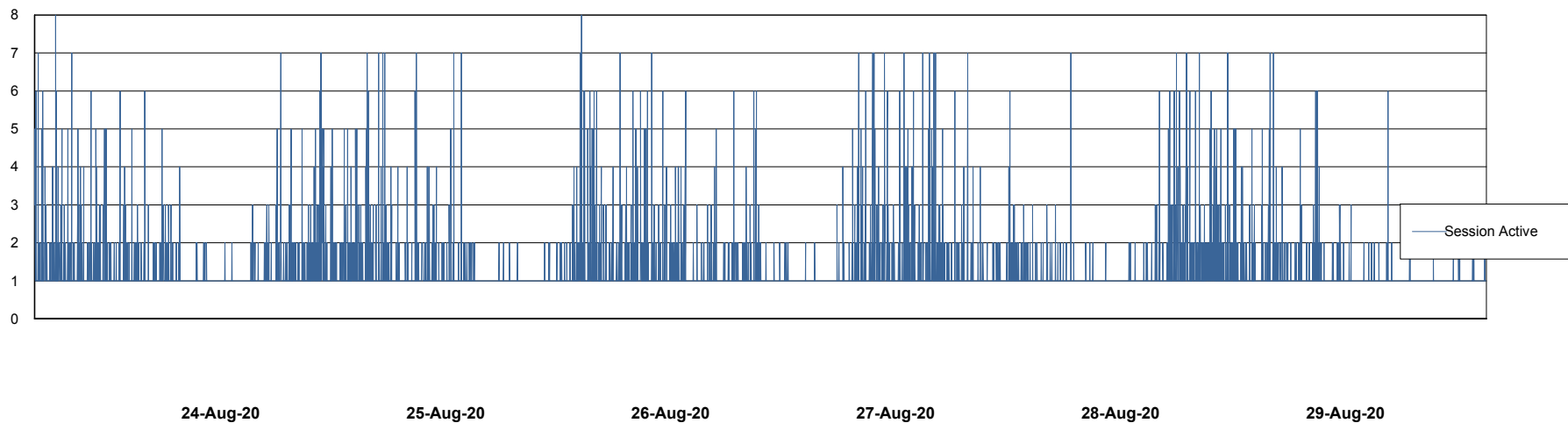
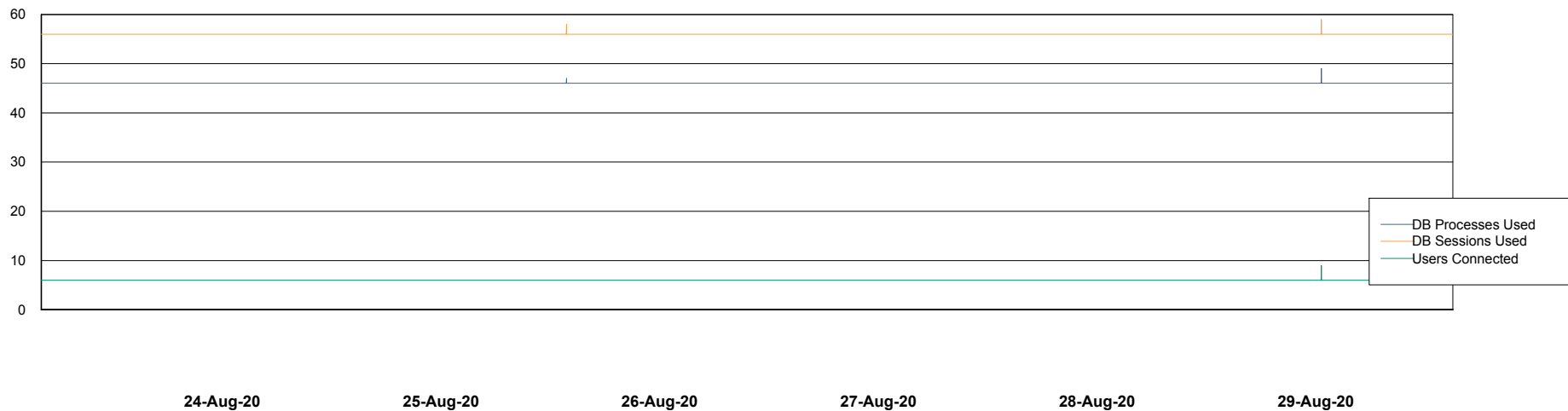


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## Database Performance BGGDB\_Standby



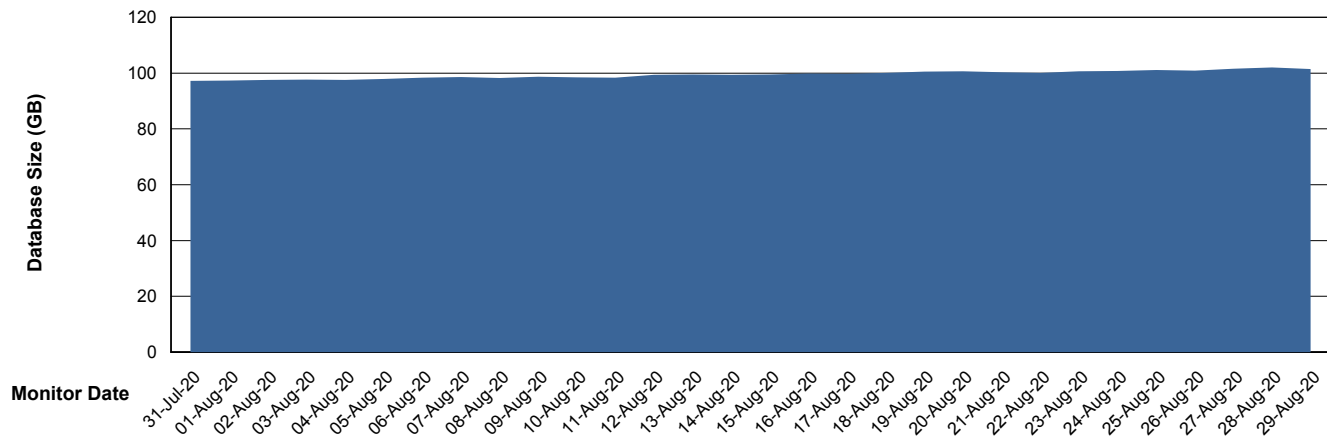
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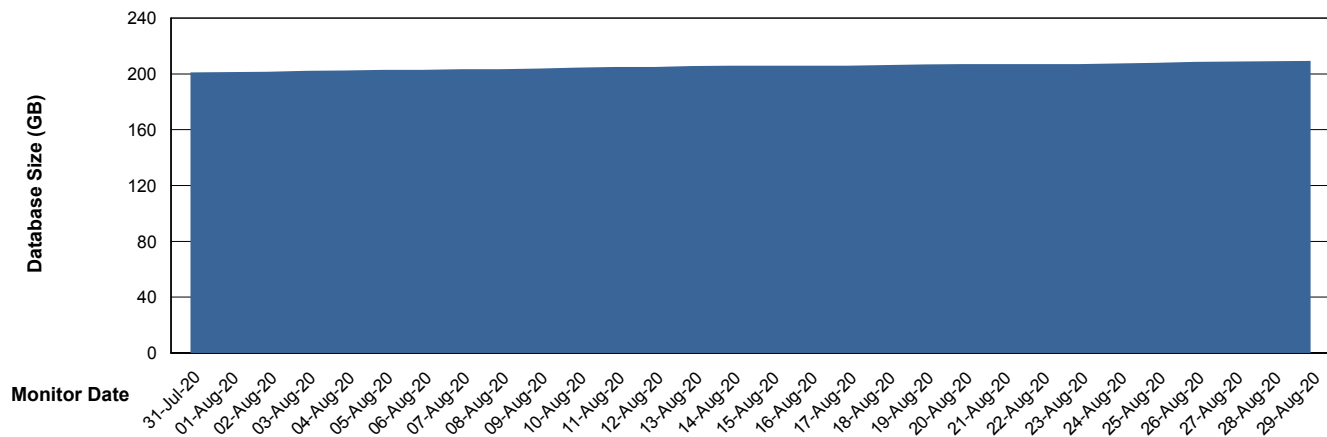
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



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Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
29-Aug-20	ABSDATA	54	49	9
	INDX	58	52	10
28-Aug-20	ABSDATA	54	49	9
	INDX	58	52	10
27-Aug-20	ABSDATA	54	49	9
	INDX	58	52	10
26-Aug-20	ABSDATA	54	49	9
	INDX	58	52	10
25-Aug-20	ABSDATA	54	49	9
	INDX	58	52	10
24-Aug-20	ABSDATA	54	48	11
	INDX	58	51	12
23-Aug-20	ABSDATA	54	48	11
	INDX	58	51	12

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
29-Aug-20	ABSDATA	220	190	14
	INDX	21	15	29
28-Aug-20	ABSDATA	220	190	14
	INDX	21	15	29
27-Aug-20	ABSDATA	220	189	14
	INDX	21	15	29
26-Aug-20	ABSDATA	220	189	14
	INDX	21	15	29
25-Aug-20	ABSDATA	220	189	14
	INDX	21	15	29
24-Aug-20	ABSDATA	220	189	14
	INDX	21	15	29
23-Aug-20	ABSDATA	220	188	15
	INDX	21	15	29

BI Status and last ETL error for BGGDB\_BI

	Sun 23/8/2020	Mon 24/8/2020	Tue 25/8/2020	Wed 26/8/2020	Thu 27/8/2020	Fri 28/8/2020	Sat 29/8/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

BI last ETL error for BGGDB\_BI

Sun, 23-08-2020 ORA-00054: resource busy and acquire with NOWAIT specified or timeout expired

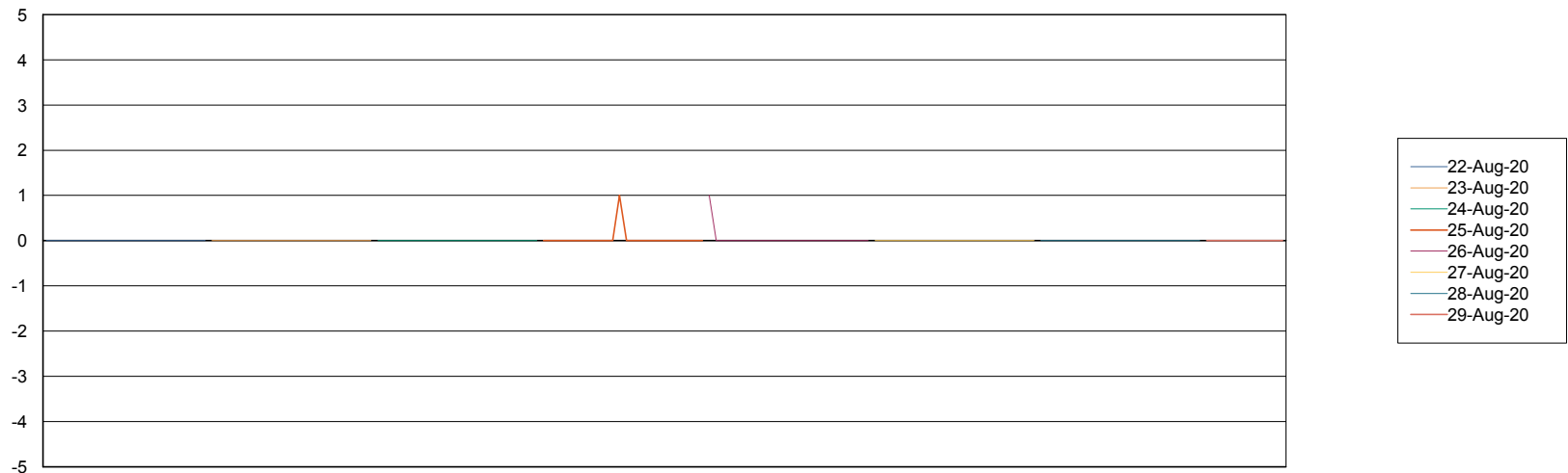
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Standby Database Health BGG\_Production

### Recovery lag for last 7 days



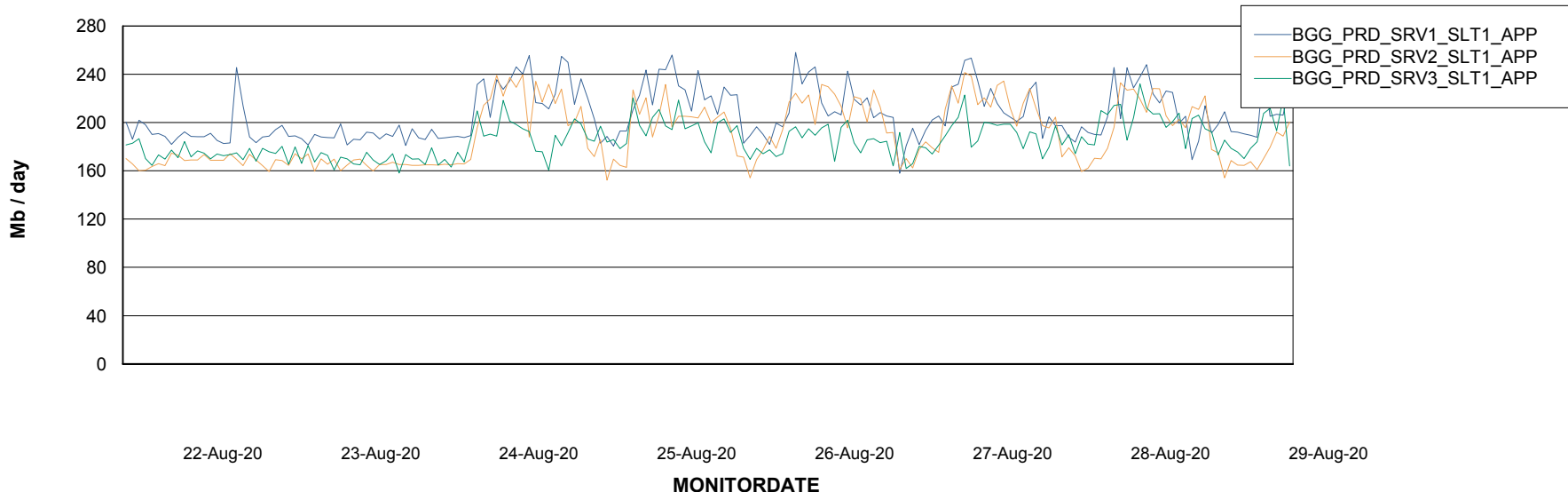
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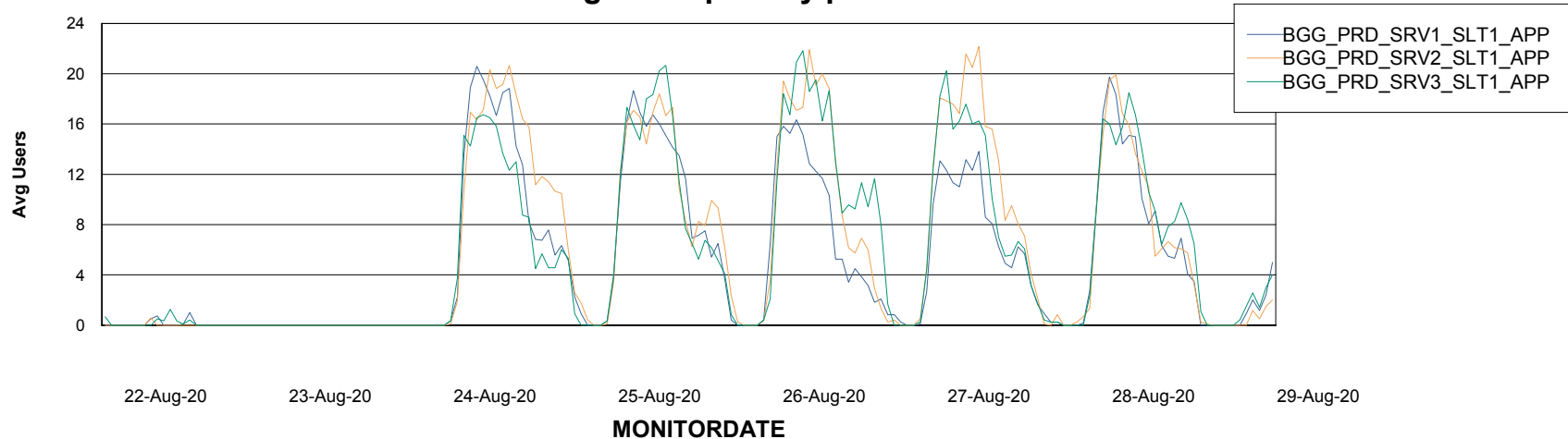


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



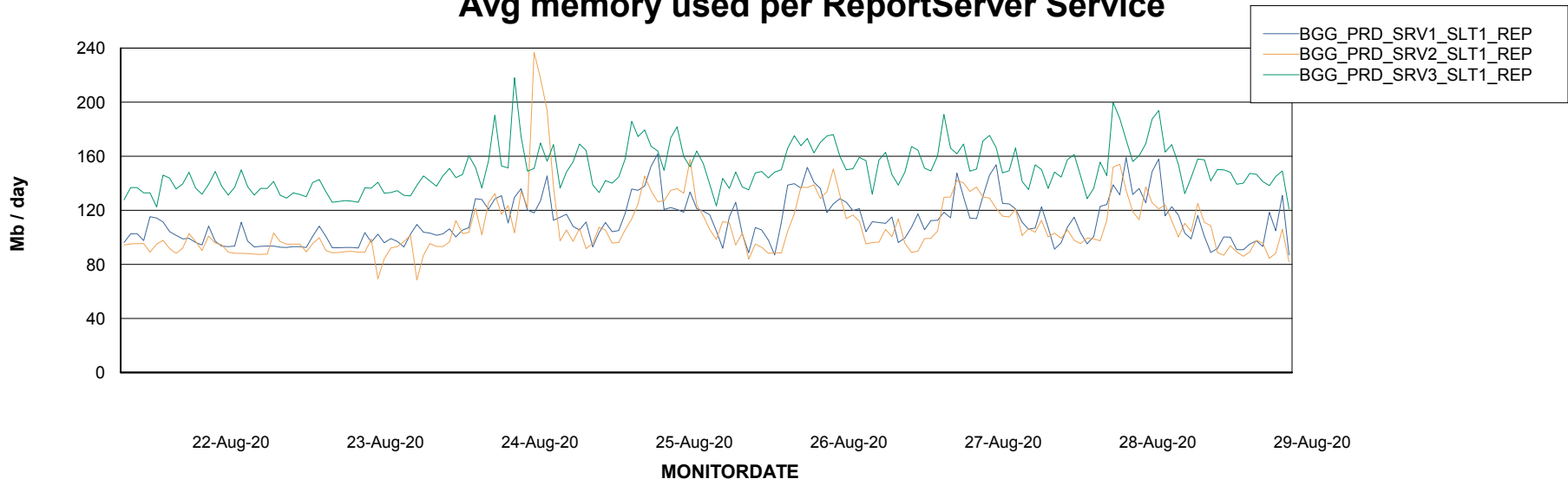
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



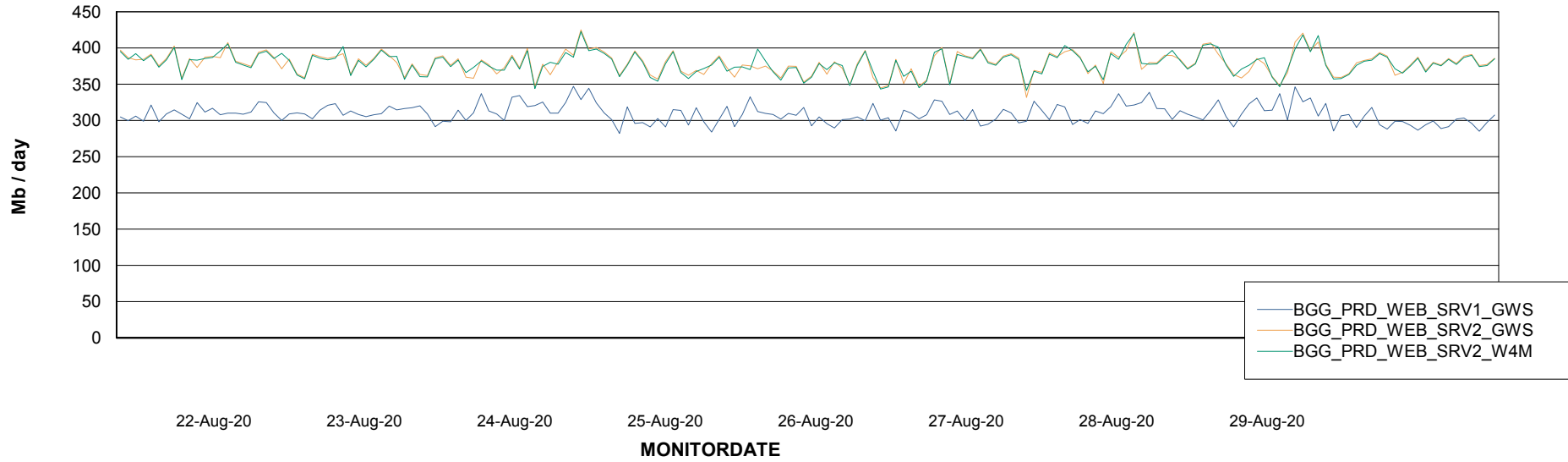
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

