

# Weekly SLA Customer Report

Customer ECL Production  
Database ID 77



## Harddisk Usage ECL\_PRD\_ECL-ABS

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-Aug-20 | 43                        | 200                         | 72                        | 475                         |
| 31-Jul-20 | 43                        | 200                         | 72                        | 475                         |
| 30-Jul-20 | 43                        | 200                         | 72                        | 475                         |
| 29-Jul-20 | 43                        | 200                         | 70                        | 475                         |
| 28-Jul-20 | 43                        | 200                         | 71                        | 475                         |
| 27-Jul-20 | 43                        | 200                         | 72                        | 475                         |
| 26-Jul-20 | 43                        | 200                         | 72                        | 475                         |

## Harddisk Usage ECL\_PRD\_ECL-ABS-TEST

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-Aug-20 | 39                        | 127                         | 72                        | 450                         |
| 31-Jul-20 | 39                        | 127                         | 72                        | 450                         |
| 30-Jul-20 | 39                        | 127                         | 72                        | 450                         |
| 29-Jul-20 | 39                        | 127                         | 72                        | 450                         |
| 28-Jul-20 | 39                        | 127                         | 72                        | 450                         |
| 27-Jul-20 | 39                        | 127                         | 72                        | 450                         |
| 26-Jul-20 | 39                        | 127                         | 71                        | 450                         |

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Harddisk Usage ECL\_PRD\_ECL-ABS-WEB

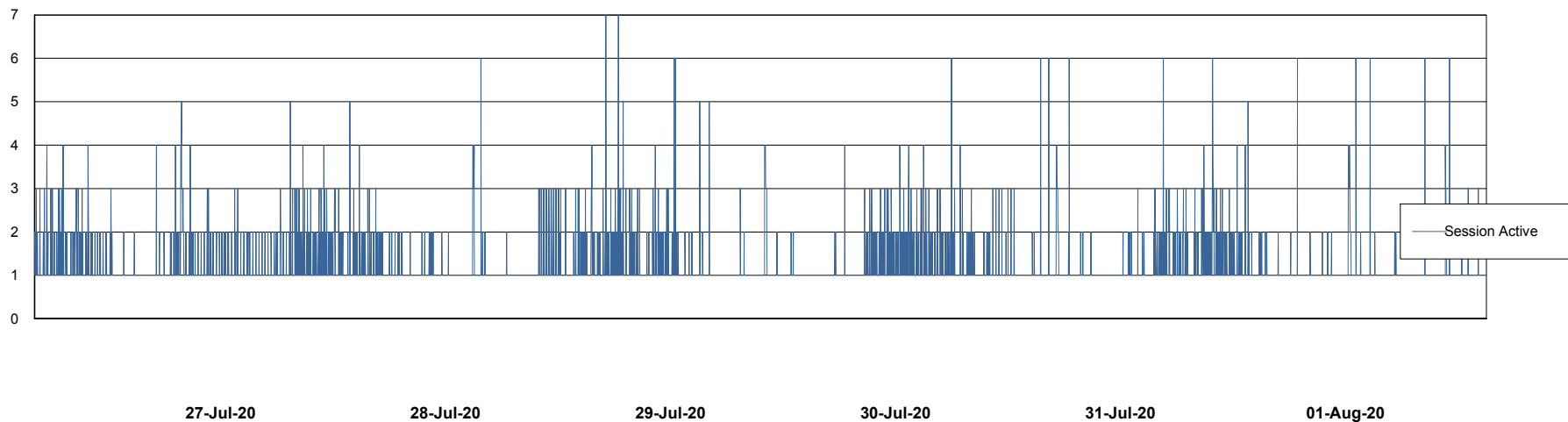
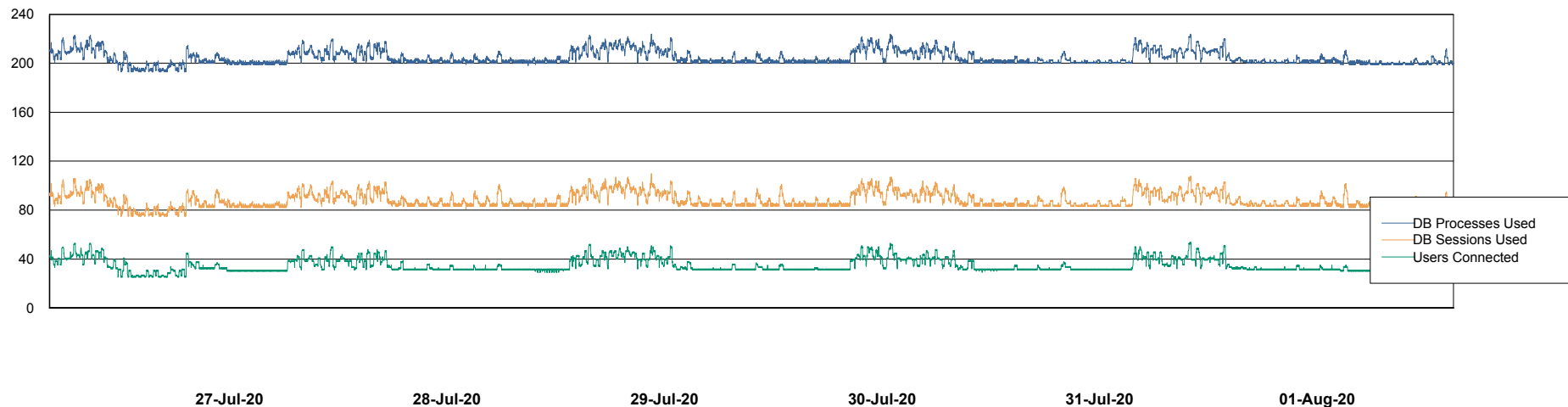
|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 01-Aug-20 | 79                        | 127                         |
| 31-Jul-20 | 79                        | 127                         |
| 30-Jul-20 | 79                        | 127                         |
| 29-Jul-20 | 79                        | 127                         |
| 28-Jul-20 | 79                        | 127                         |
| 27-Jul-20 | 79                        | 127                         |
| 26-Jul-20 | 79                        | 127                         |

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## Database Performance ECLDB\_Production

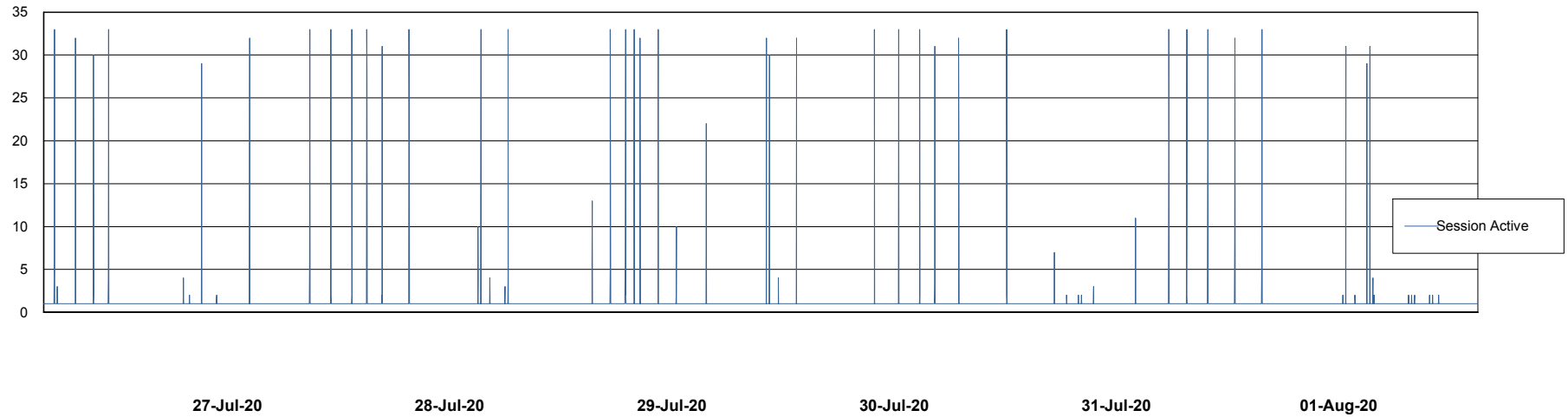
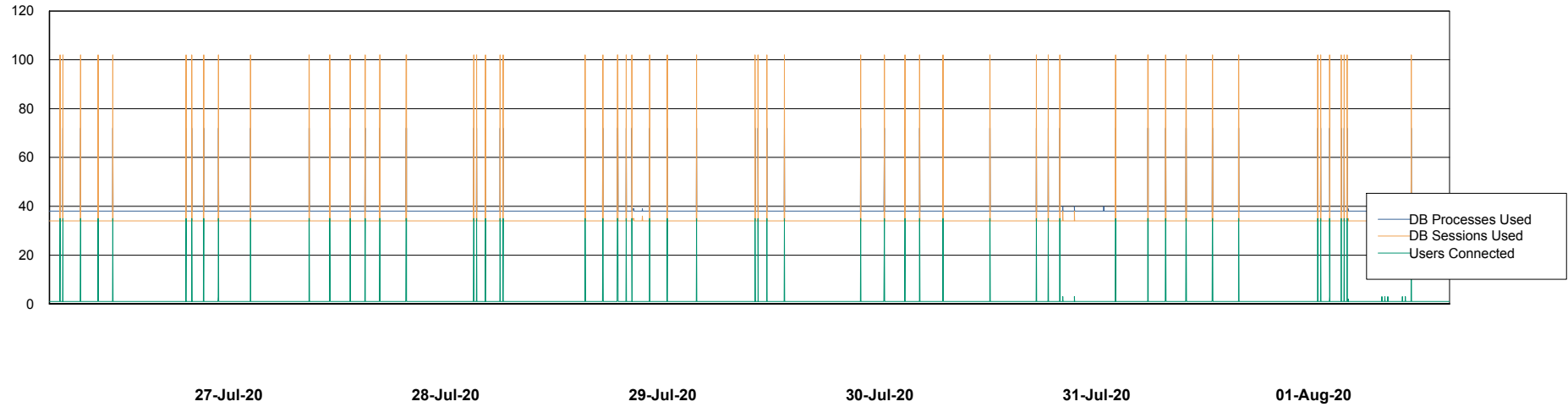


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## Database Performance ECLDB\_Standby



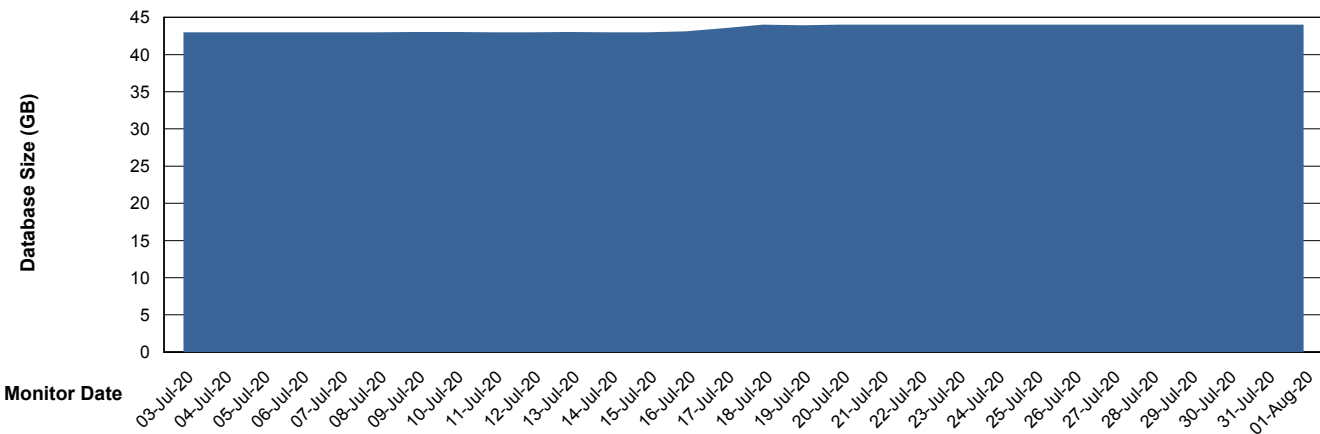
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DATABASE SIZE ECLDB\_Production

Database growth over last month



Database Tablespace ECLDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 01-Aug-20 | ABSDATA         | 46            | 40            | 13              |
|           | INDX            | 8             | 2             | 75              |
| 31-Jul-20 | ABSDATA         | 46            | 40            | 13              |
|           | INDX            | 8             | 2             | 75              |
| 30-Jul-20 | ABSDATA         | 46            | 40            | 13              |
|           | INDX            | 8             | 2             | 75              |
| 29-Jul-20 | ABSDATA         | 46            | 40            | 13              |
|           | INDX            | 8             | 2             | 75              |
| 28-Jul-20 | ABSDATA         | 46            | 40            | 13              |
|           | INDX            | 8             | 2             | 75              |
| 27-Jul-20 | ABSDATA         | 46            | 40            | 13              |
|           | INDX            | 8             | 2             | 75              |
| 26-Jul-20 | ABSDATA         | 46            | 40            | 13              |
|           | INDX            | 8             | 2             | 75              |

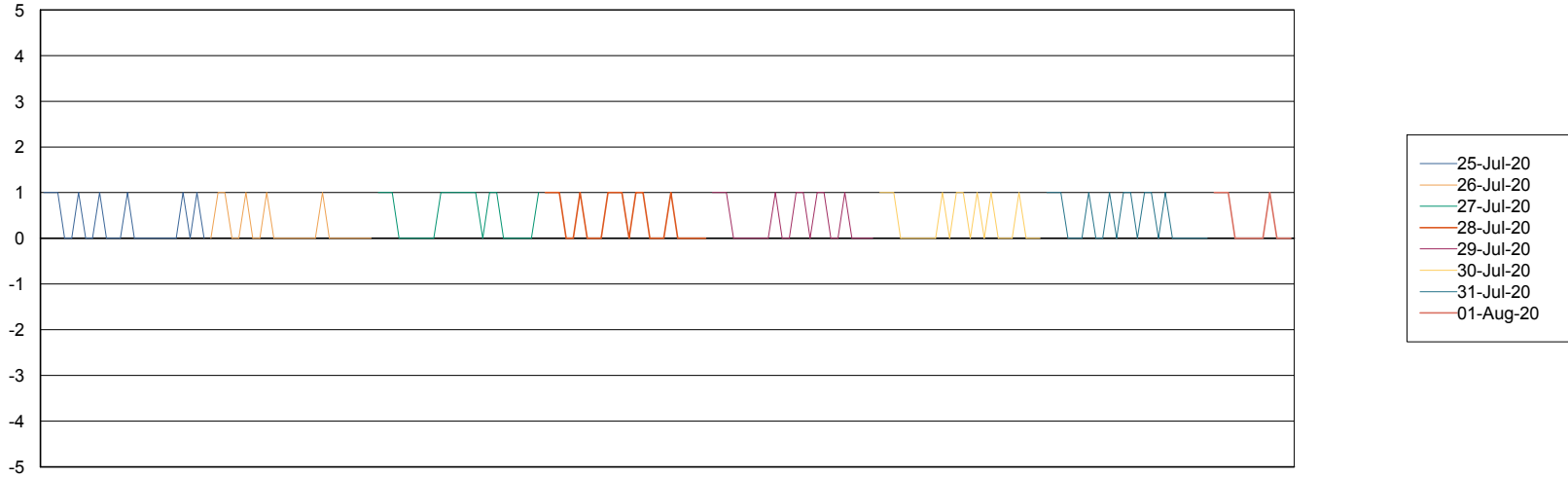
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Standby Database Health ECL Production

## Recovery lag for last 7 days



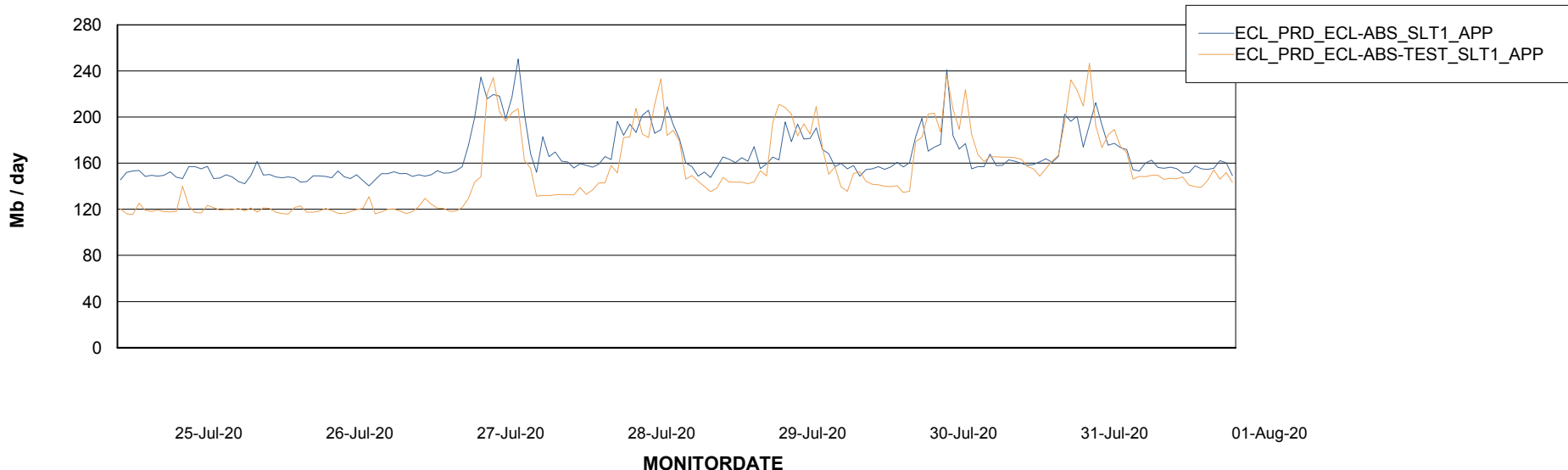
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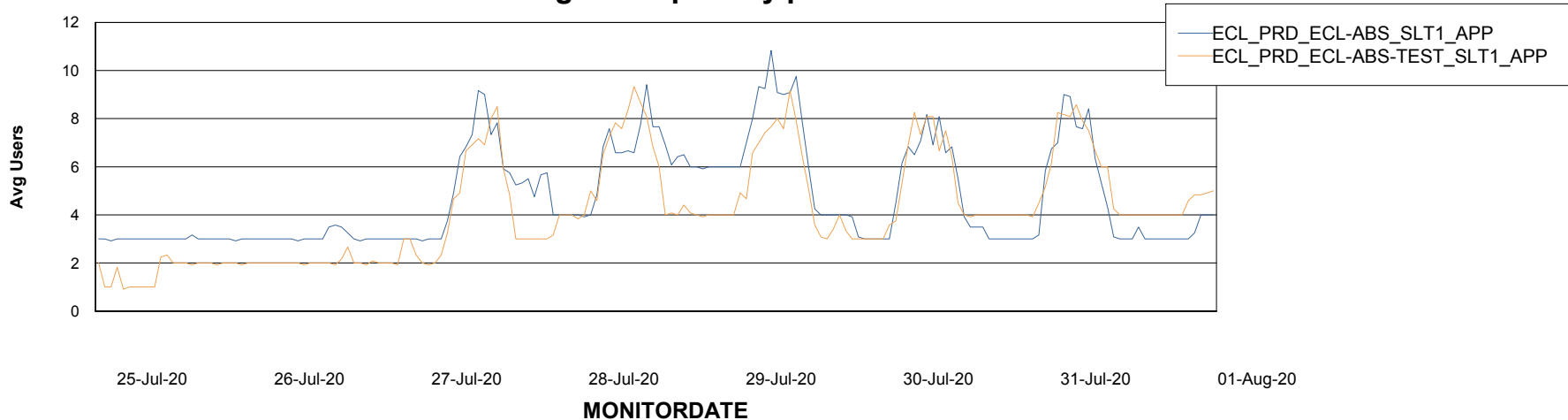


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



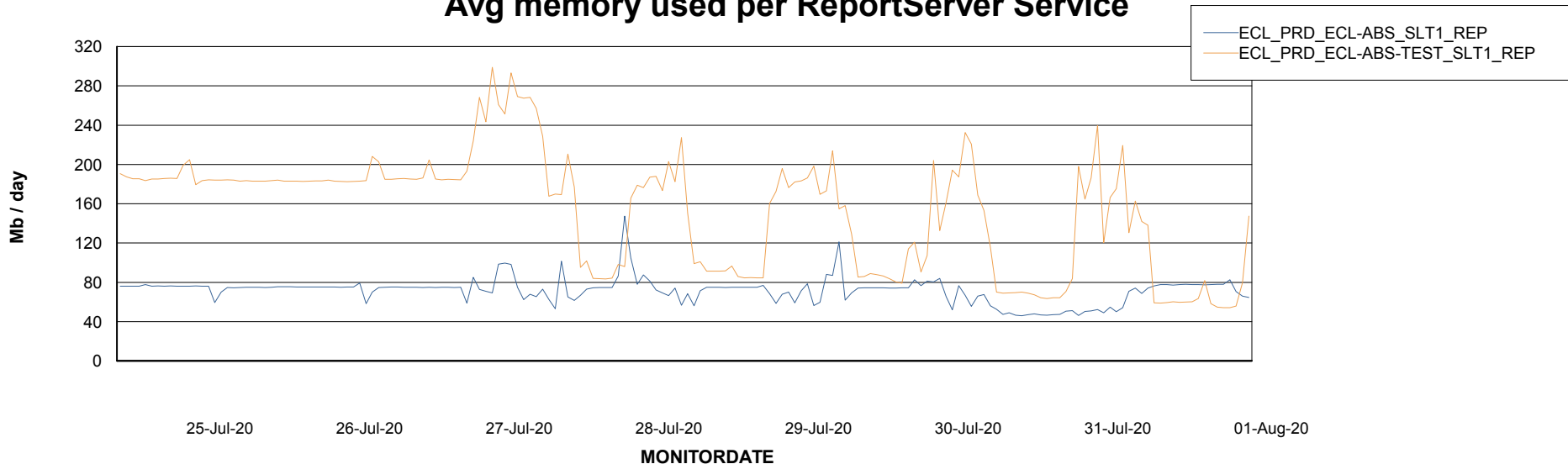
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



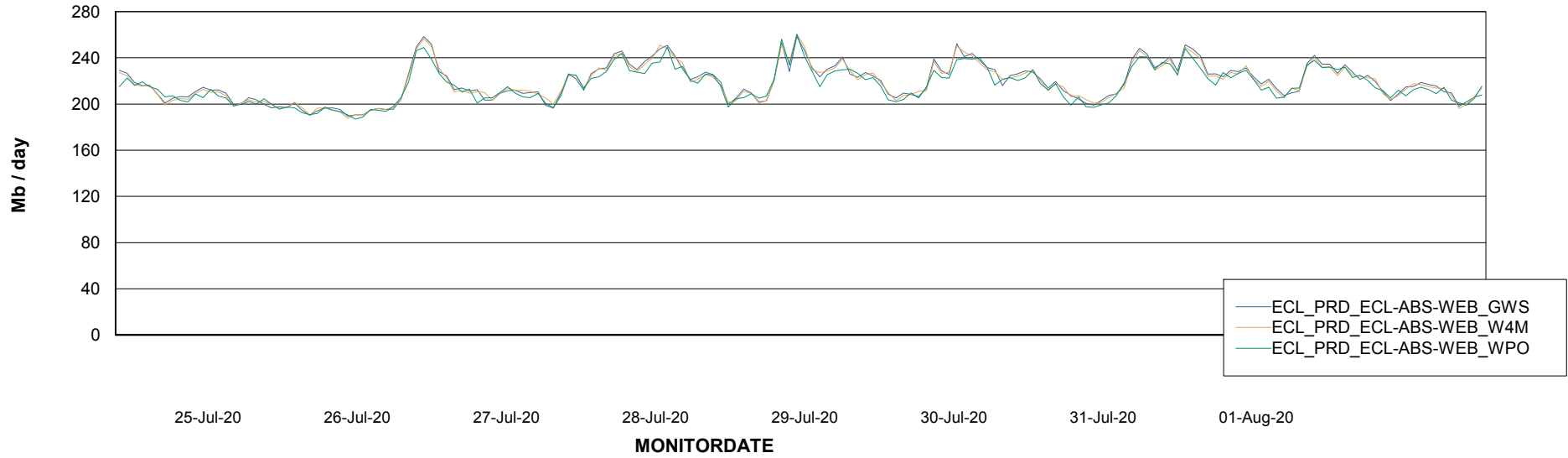
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

