

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
01-Aug-20	27	1	1	55	97	5	0	40	443	251
31-Jul-20	27	1	1	56	97	5	0	21	443	334
30-Jul-20	27	1	1	56	97	5	0	12	443	372
29-Jul-20	27	1	1	56	97	5	0	9	443	381
28-Jul-20	27	1	1	56	97	5	0	10	443	379
27-Jul-20	27	1	1	57	97	5	0	12	443	369
26-Jul-20	27	1	1	57	97	5	0	14	443	362

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
01-Aug-20	34	1	1	66	96	1	0	40	10	6
31-Jul-20	34	1	1	66	96	1	0	40	10	6
30-Jul-20	34	1	1	67	96	1	0	41	10	5
29-Jul-20	34	1	1	67	96	1	0	41	10	5
28-Jul-20	34	1	1	68	96	1	0	42	10	5
27-Jul-20	34	1	1	69	96	1	0	40	10	6
26-Jul-20	34	1	1	69	96	1	0	39	10	6

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
01-Aug-20	24	1	1	71	100	1	0	61	20	7
31-Jul-20	24	1	1	71	100	1	0	61	20	7
30-Jul-20	24	1	1	71	100	1	0	61	20	7
29-Jul-20	24	1	1	71	100	1	0	61	20	7
28-Jul-20	24	1	1	72	100	1	0	61	20	7
27-Jul-20	24	1	1	72	100	1	0	61	20	7
26-Jul-20	24	1	1	72	100	1	0	61	20	7

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
01-Aug-20	29	1	1	75	100	1	0	28	10	7
31-Jul-20	29	1	1	75	100	1	0	28	10	7
30-Jul-20	29	1	1	76	100	1	0	28	10	7
29-Jul-20	29	1	1	76	100	1	0	28	10	7
28-Jul-20	29	1	1	76	100	1	0	28	10	7
27-Jul-20	29	1	1	76	100	1	0	28	10	7
26-Jul-20	29	1	1	76	100	1	0	28	10	7

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
01-Aug-20	28	1	1	79	100	1	0	79	10	2
31-Jul-20	28	1	1	79	100	1	0	65	10	3
30-Jul-20	28	1	1	79	100	1	0	65	10	3
29-Jul-20	28	1	1	79	100	1	0	66	10	3
28-Jul-20	28	1	1	79	100	1	0	66	10	3
27-Jul-20	28	1	1	79	100	1	0	66	10	3
26-Jul-20	28	1	1	79	100	1	0	66	10	3

Harddisk Usage BGG\_PRD\_SRV4

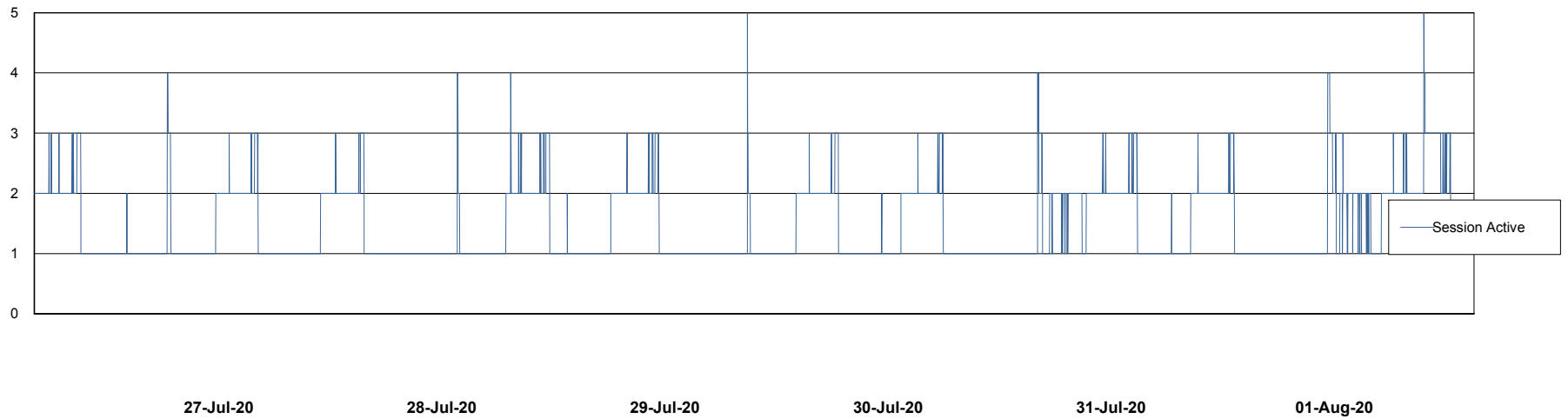
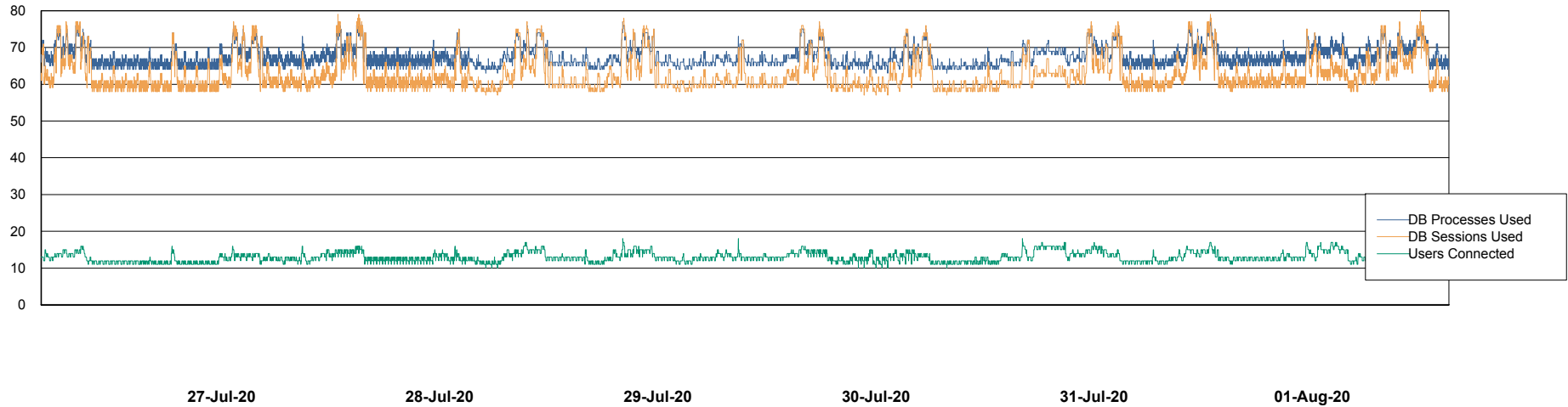
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
01-Aug-20	27	1	1	98	100	1	0	45	15	8
31-Jul-20	27	1	1	98	100	1	0	45	15	8
30-Jul-20	27	1	1	98	100	1	0	45	15	8
29-Jul-20	27	1	1	98	100	1	0	45	15	8
28-Jul-20	27	1	1	98	100	1	0	45	15	8
27-Jul-20	27	1	1	98	100	1	0	45	15	8
26-Jul-20	27	1	1	98	100	1	0	45	15	8

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_BI

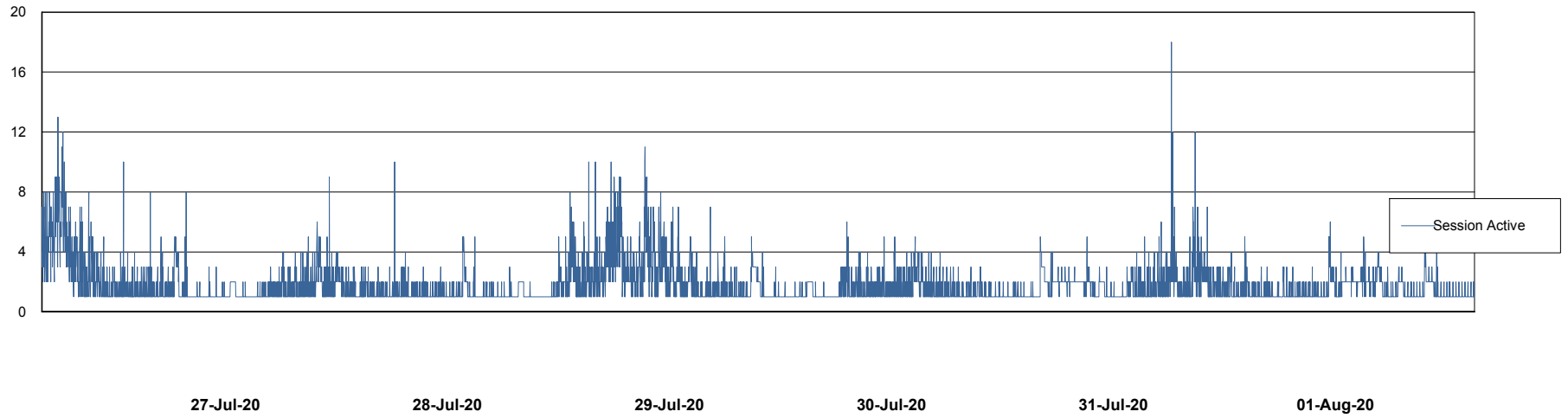
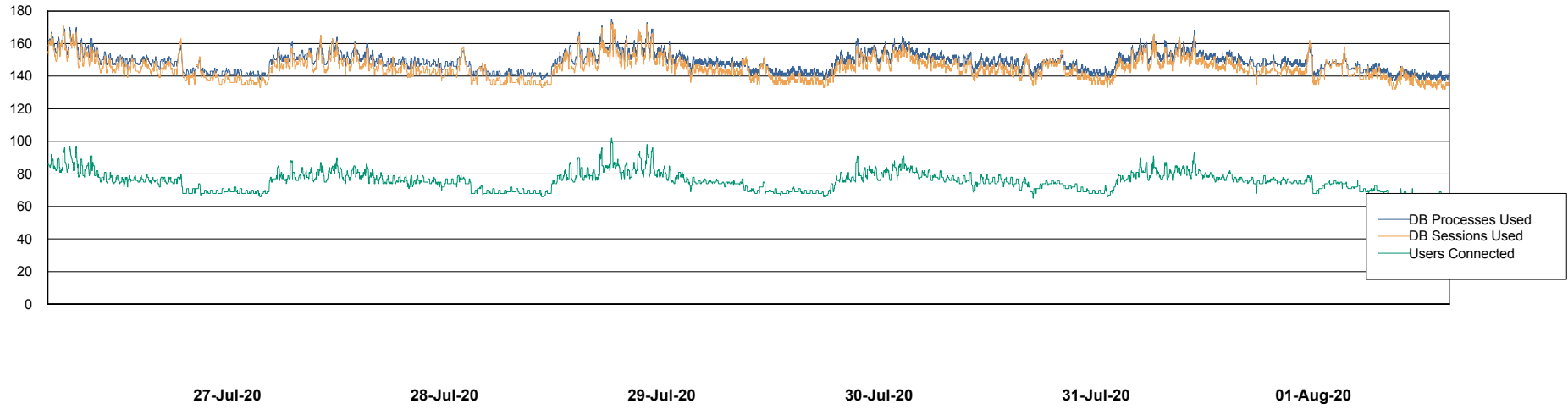


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

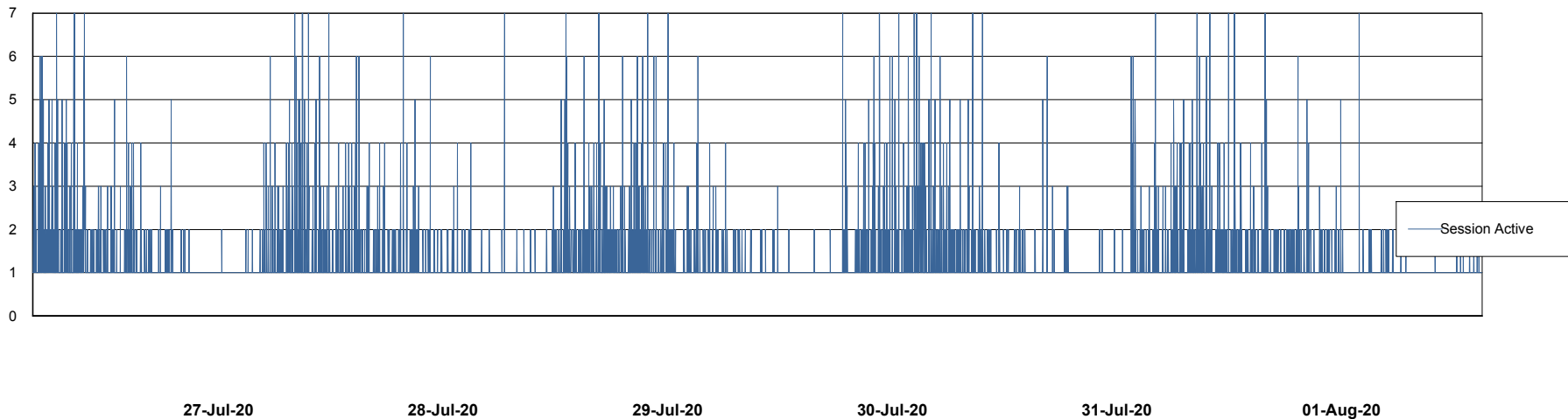
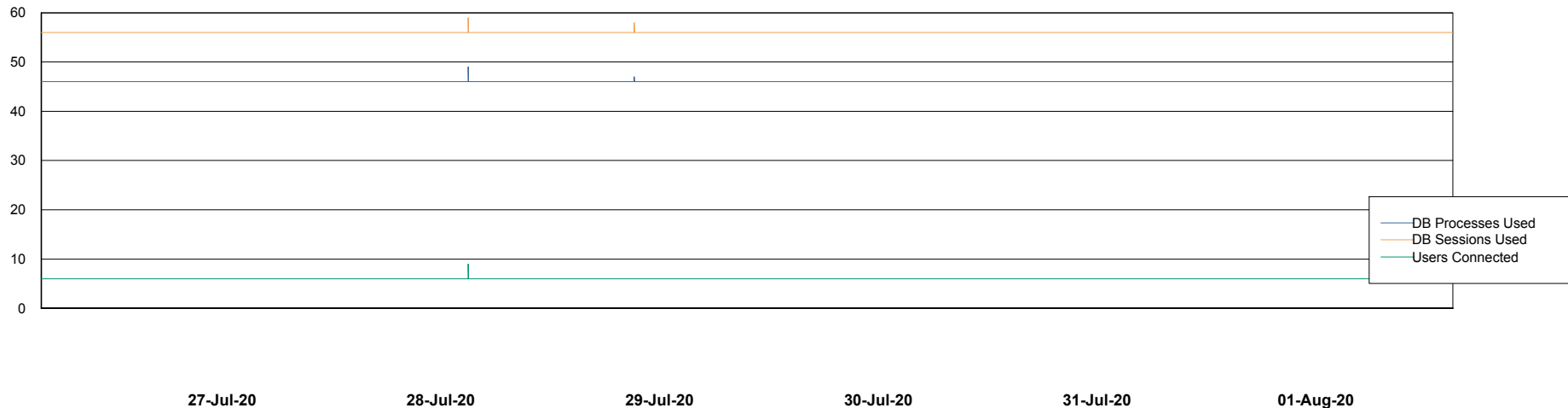


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby



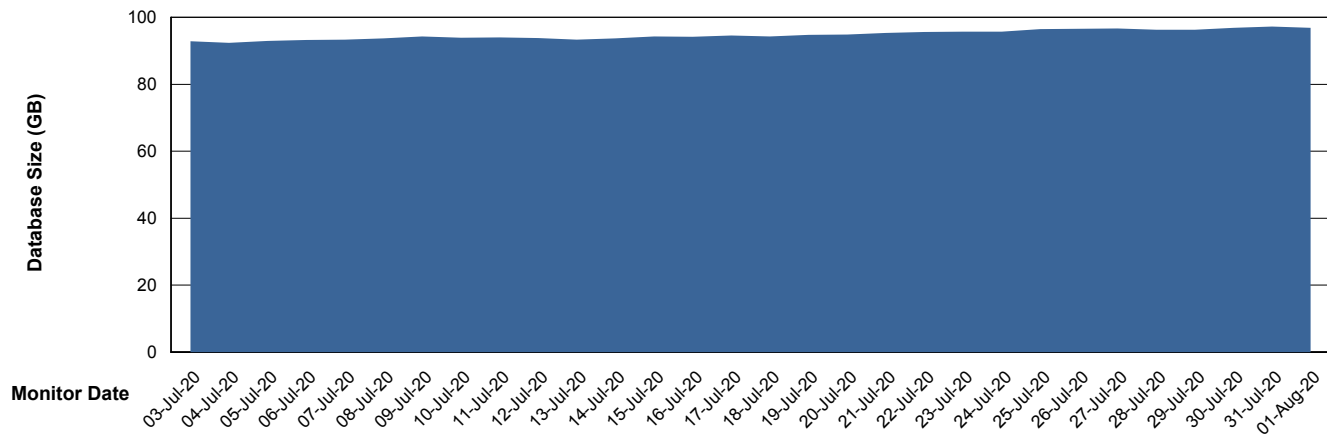
# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



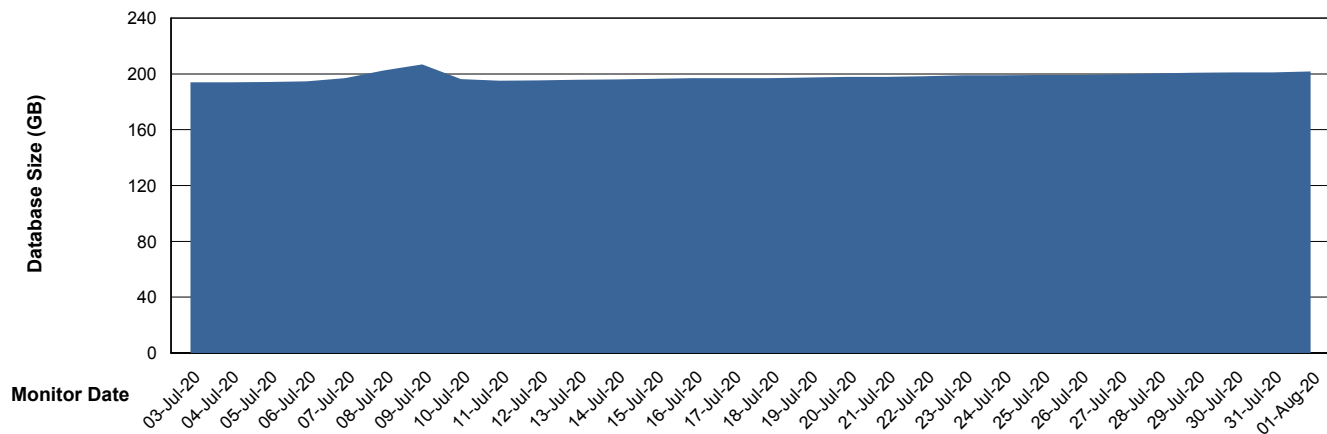
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
01-Aug-20	ABSDATA	54	46	15
	INDX	58	49	16
31-Jul-20	ABSDATA	54	46	15
	INDX	58	49	16
30-Jul-20	ABSDATA	54	46	15
	INDX	58	49	16
29-Jul-20	ABSDATA	54	46	15
	INDX	58	49	16
28-Jul-20	ABSDATA	54	46	15
	INDX	58	49	16
27-Jul-20	ABSDATA	54	46	15
	INDX	58	49	16
26-Jul-20	ABSDATA	54	46	15
	INDX	58	49	16

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
01-Aug-20	ABSDATA	220	183	17
	INDX	21	15	29
31-Jul-20	ABSDATA	220	182	17
	INDX	21	15	29
30-Jul-20	ABSDATA	210	182	13
	INDX	17	15	12
29-Jul-20	ABSDATA	210	182	13
	INDX	17	15	12
28-Jul-20	ABSDATA	210	182	13
	INDX	17	15	12
27-Jul-20	ABSDATA	210	181	14
	INDX	17	15	12
26-Jul-20	ABSDATA	210	181	14
	INDX	17	15	12

BI Status and last ETL error for BGGDB\_BI

	Sun 26/7/2020	Mon 27/7/2020	Tue 28/7/2020	Wed 29/7/2020	Thu 30/7/2020	Fri 31/7/2020	Sat 1/8/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

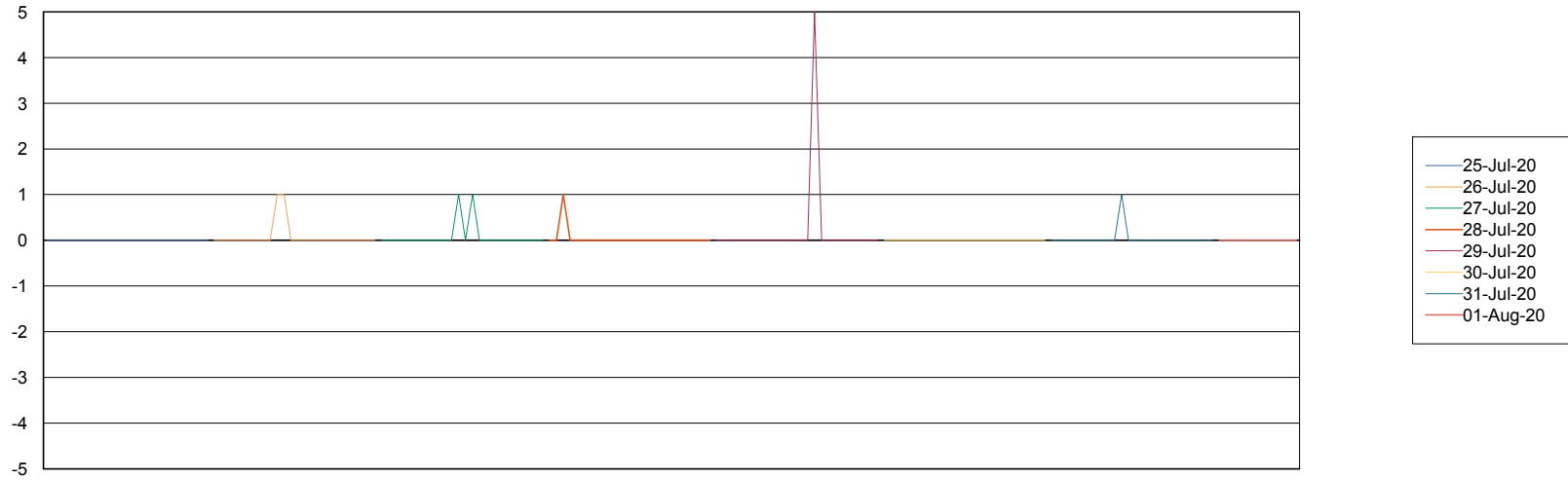
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Standby Database Health BGG\_Production

## Recovery lag for last 7 days



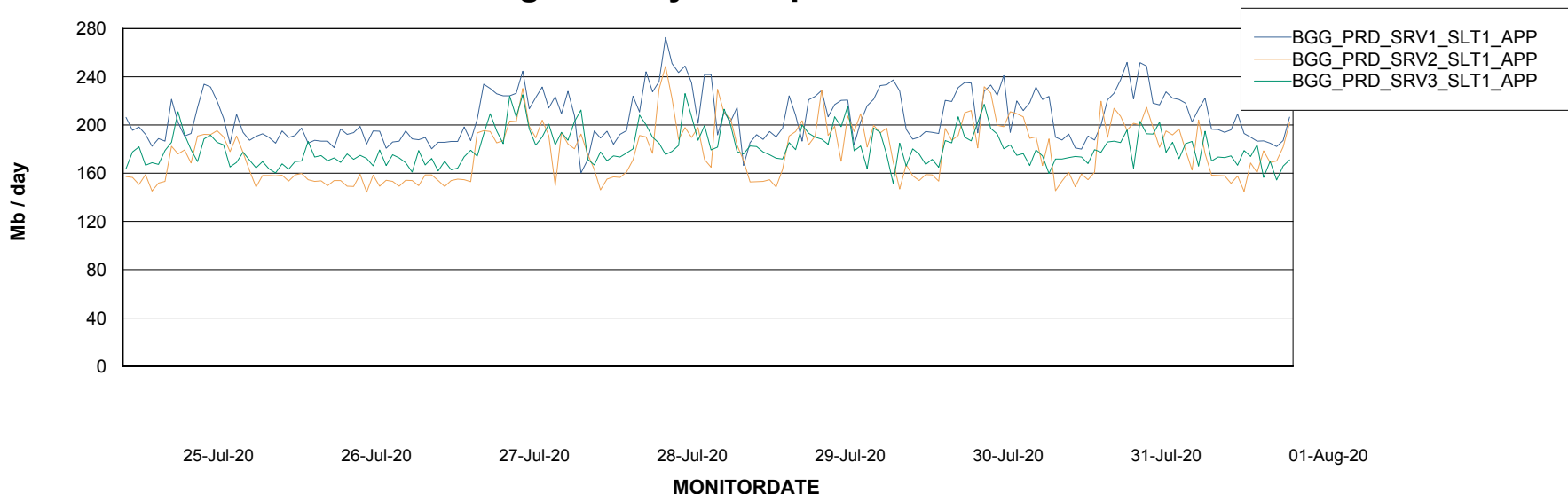
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

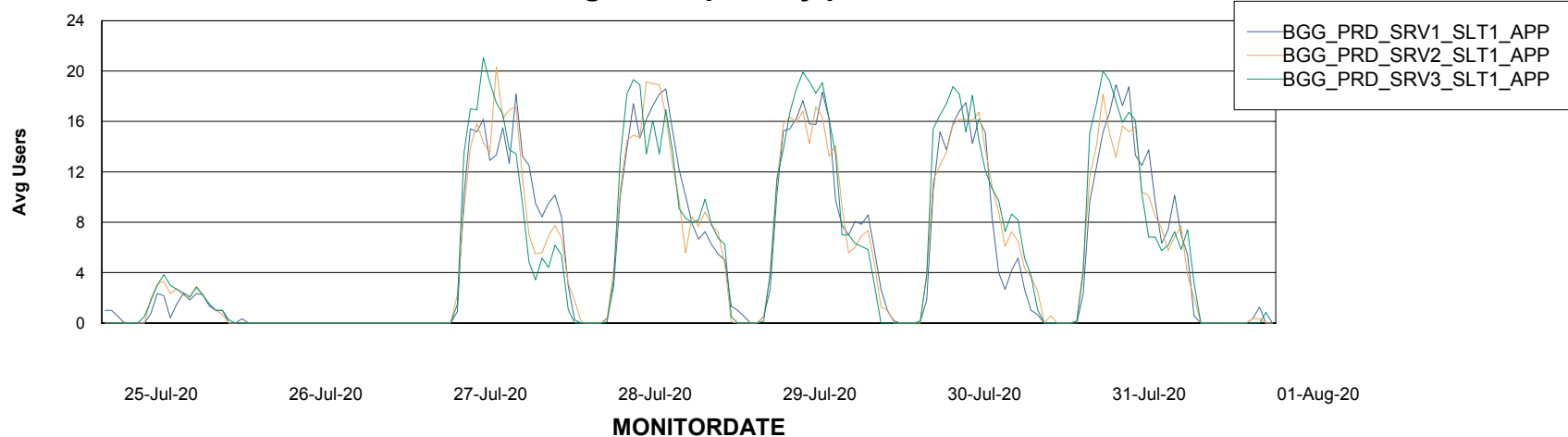


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



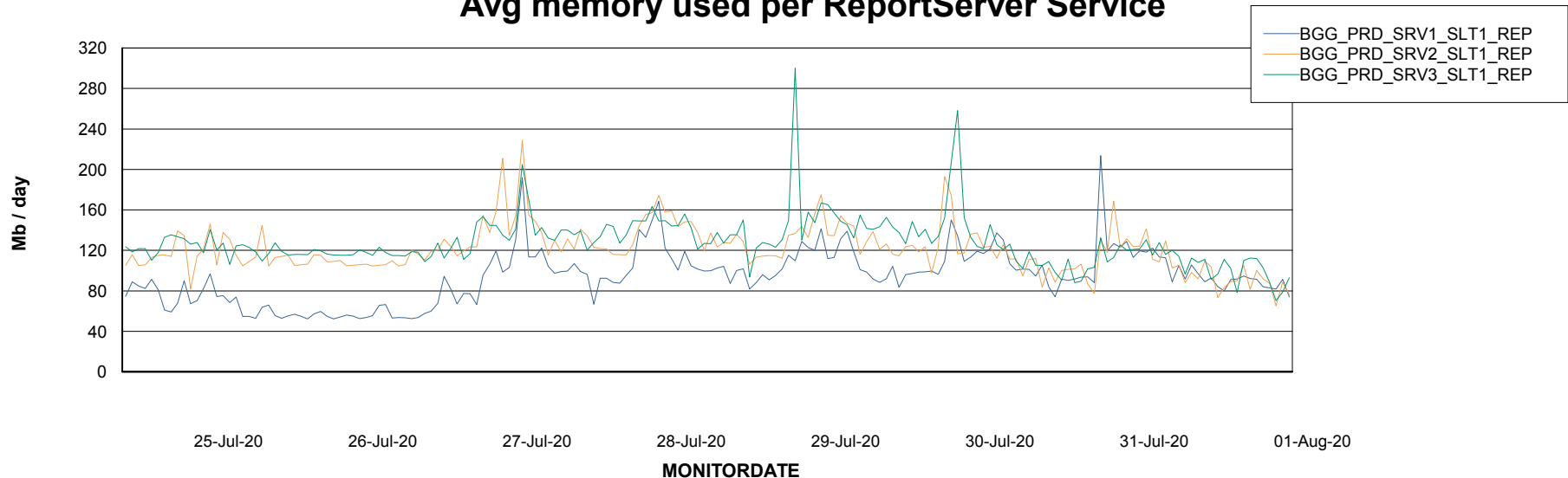
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



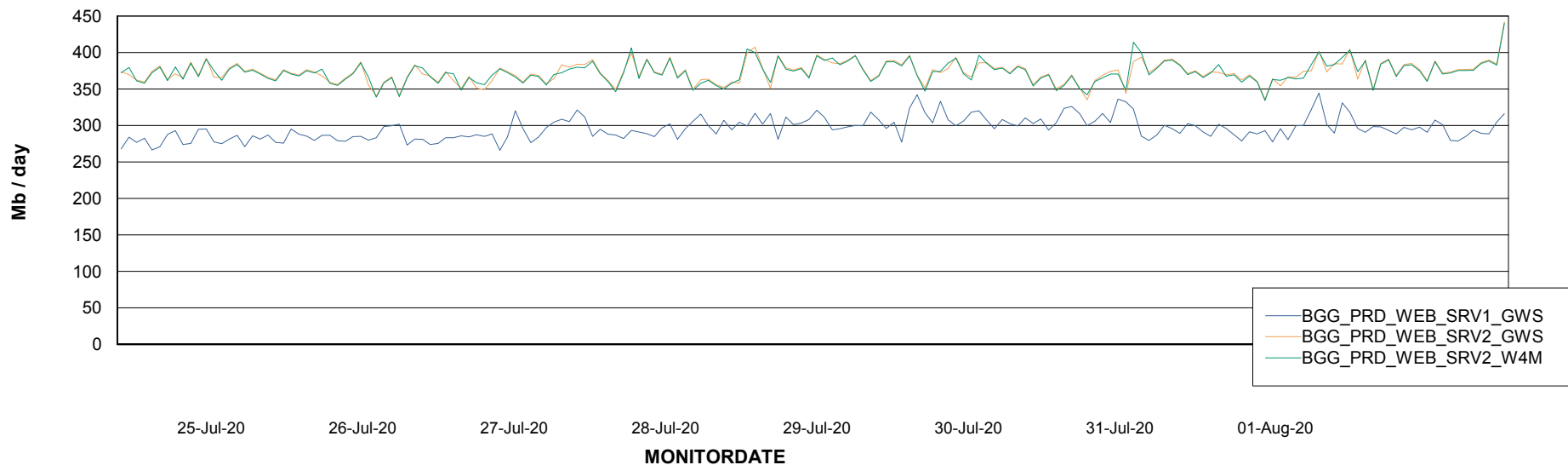
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Disaster per ABS component

