

Weekly SLA Customer Report

Customer CUS Production
Database ID 84



Harddisk Usage CUS_ABSBI

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Jul-20 | 72 | 199 | 67 | 800 |
| 24-Jul-20 | 72 | 199 | 67 | 800 |
| 23-Jul-20 | 72 | 199 | 67 | 800 |
| 22-Jul-20 | 72 | 199 | 67 | 800 |
| 21-Jul-20 | 72 | 199 | 67 | 800 |
| 20-Jul-20 | 72 | 199 | 67 | 800 |
| 19-Jul-20 | 73 | 199 | 67 | 800 |

Harddisk Usage CUS_ABSPROD1

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 25-Jul-20 | 45 | 199 |
| 24-Jul-20 | 45 | 199 |
| 23-Jul-20 | 45 | 199 |
| 22-Jul-20 | 46 | 199 |
| 21-Jul-20 | 46 | 199 |
| 20-Jul-20 | 46 | 199 |
| 19-Jul-20 | 47 | 199 |

Weekly SLA Customer Report

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Harddisk Usage CUS_ABSPROD2

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 25-Jul-20 | 32 | 300 |
| 24-Jul-20 | 33 | 300 |
| 23-Jul-20 | 33 | 300 |
| 22-Jul-20 | 33 | 300 |
| 21-Jul-20 | 33 | 300 |
| 20-Jul-20 | 33 | 300 |
| 19-Jul-20 | 33 | 300 |

Harddisk Usage CUS_ABSWEBPROD

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 25-Jul-20 | 71 | 199 |
| 24-Jul-20 | 71 | 199 |
| 23-Jul-20 | 71 | 199 |
| 22-Jul-20 | 71 | 199 |
| 21-Jul-20 | 71 | 199 |
| 20-Jul-20 | 71 | 199 |
| 19-Jul-20 | 70 | 199 |

Weekly SLA Customer Report

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Harddisk Usage CUS_PrimaryDBSrv_ABSDB1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Jul-20 | 61 | 199 | 23 | 1,024 |
| 24-Jul-20 | 61 | 199 | 28 | 1,024 |
| 23-Jul-20 | 61 | 199 | 20 | 1,024 |
| 22-Jul-20 | 61 | 199 | 22 | 1,024 |
| 21-Jul-20 | 61 | 199 | 23 | 1,024 |
| 20-Jul-20 | 61 | 199 | 23 | 1,024 |
| 19-Jul-20 | 61 | 199 | 30 | 1,024 |

Harddisk Usage CUS_StandByDBSrv_ABSDB2

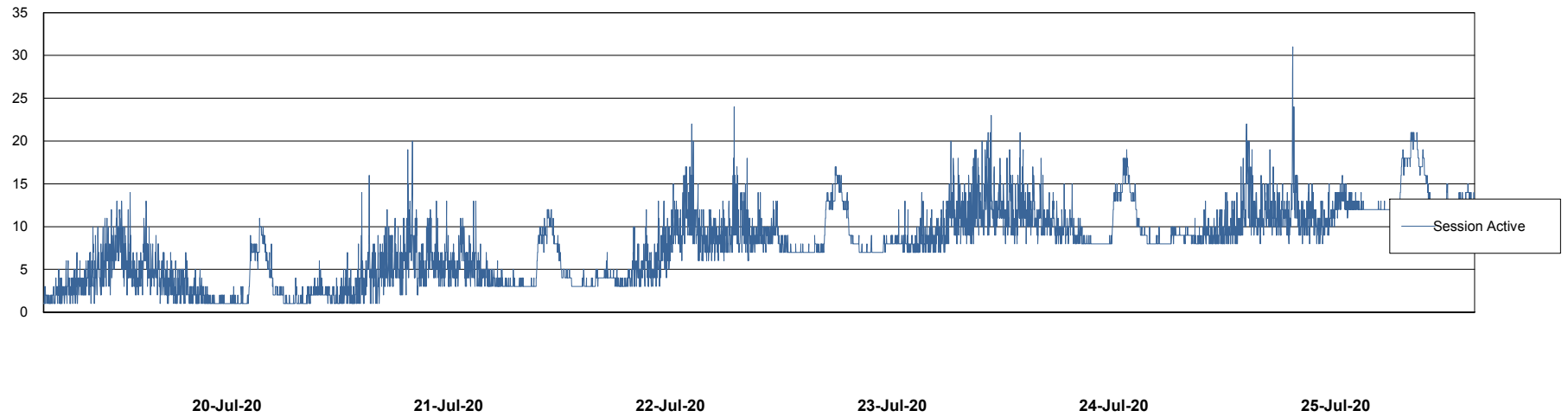
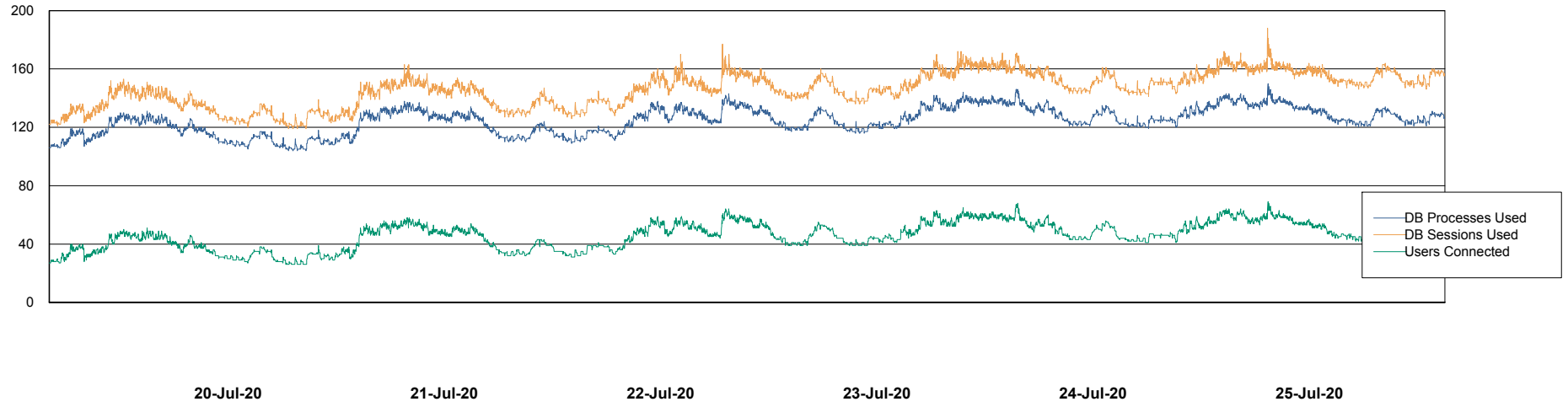
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Jul-20 | 70 | 199 | 53 | 1,024 |
| 24-Jul-20 | 70 | 199 | 53 | 1,024 |
| 23-Jul-20 | 70 | 199 | 53 | 1,024 |
| 22-Jul-20 | 70 | 199 | 53 | 1,024 |
| 21-Jul-20 | 70 | 199 | 54 | 1,024 |
| 20-Jul-20 | 70 | 199 | 54 | 1,024 |
| 19-Jul-20 | 71 | 199 | 54 | 1,024 |

Weekly SLA Customer Report

Customer CUS Production
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Database Performance CUS_ProdDB_Primary

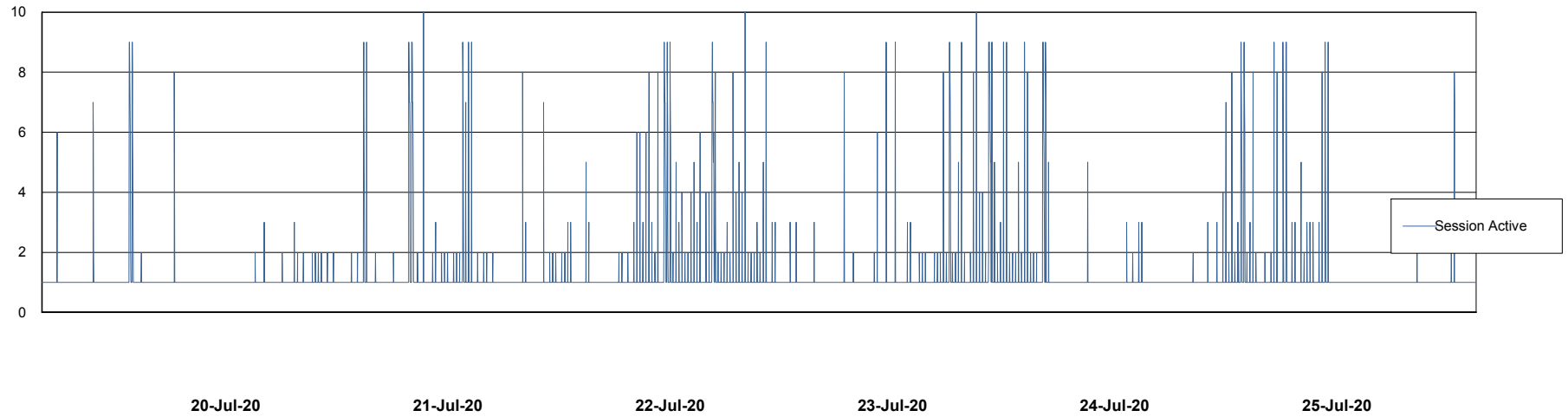
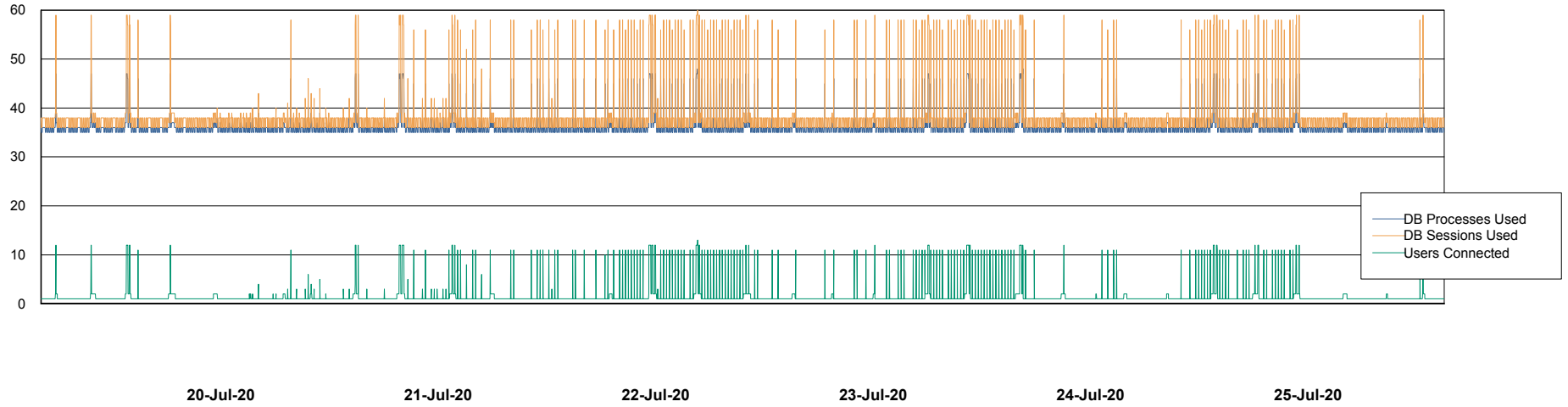


Weekly SLA Customer Report

Customer CUS Production
Database ID 84



Database Performance CUS_ProdDB_Standby



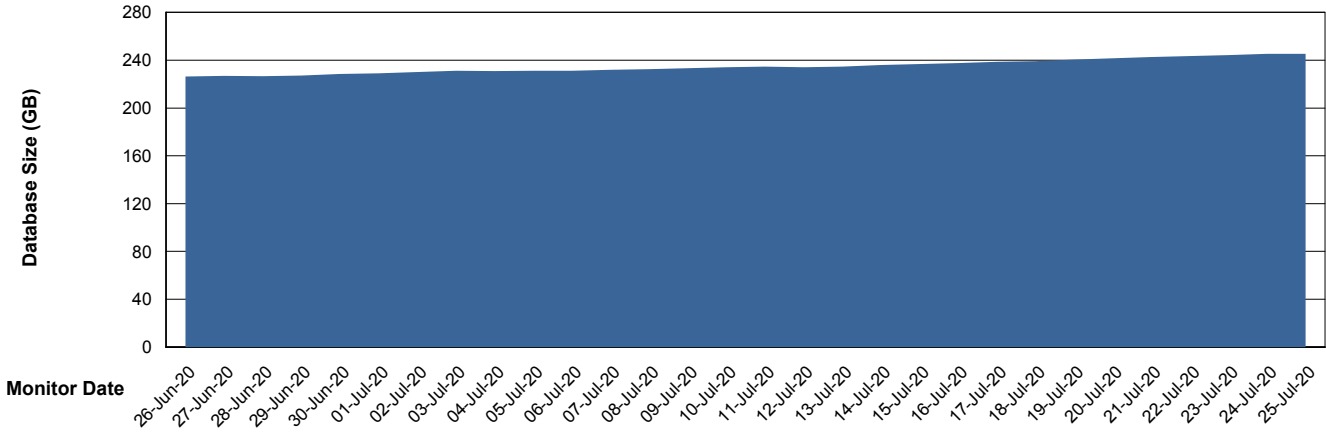
Weekly SLA Customer Report

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DATABASE SIZE CUS_ProdDB_Primary

Database growth over last month



Database Tablespace CUS_ProdDB_Primary

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 25-Jul-20 | ABSDATA | 129 | 99 | 23 |
| | INDX | 149 | 124 | 17 |
| 24-Jul-20 | ABSDATA | 129 | 99 | 23 |
| | INDX | 149 | 124 | 17 |
| 23-Jul-20 | ABSDATA | 129 | 98 | 24 |
| | INDX | 149 | 124 | 17 |
| 22-Jul-20 | ABSDATA | 129 | 98 | 24 |
| | INDX | 149 | 124 | 17 |
| 21-Jul-20 | ABSDATA | 129 | 98 | 24 |
| | INDX | 149 | 124 | 17 |
| 20-Jul-20 | ABSDATA | 129 | 98 | 24 |
| | INDX | 149 | 123 | 17 |
| 19-Jul-20 | ABSDATA | 129 | 98 | 24 |
| | INDX | 146 | 123 | 16 |

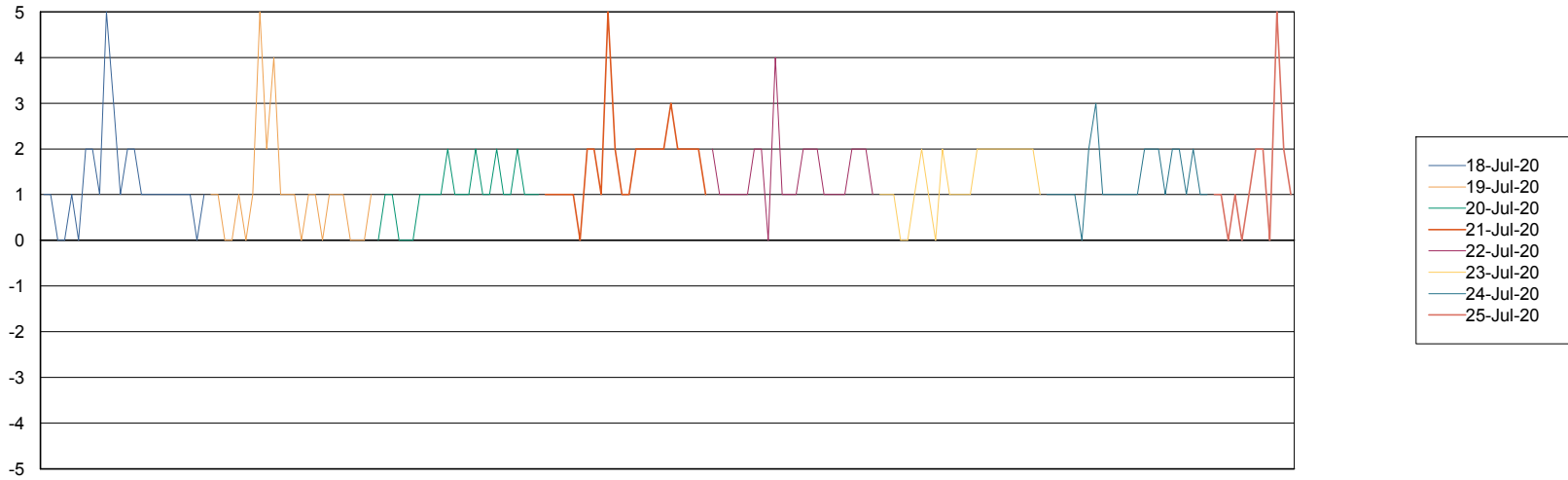
Weekly SLA Customer Report

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Database ID 84



Standby Database Health CUS Production

Recovery lag for last 7 days



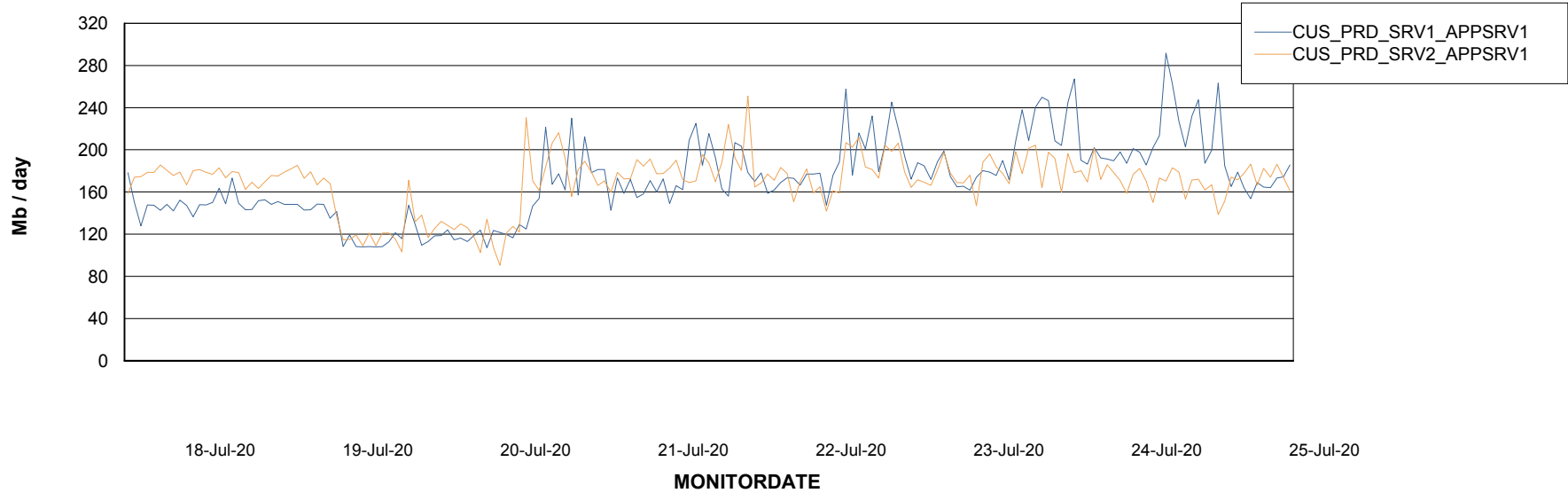
Weekly SLA Customer Report

Customer CUS Production
Database ID 84

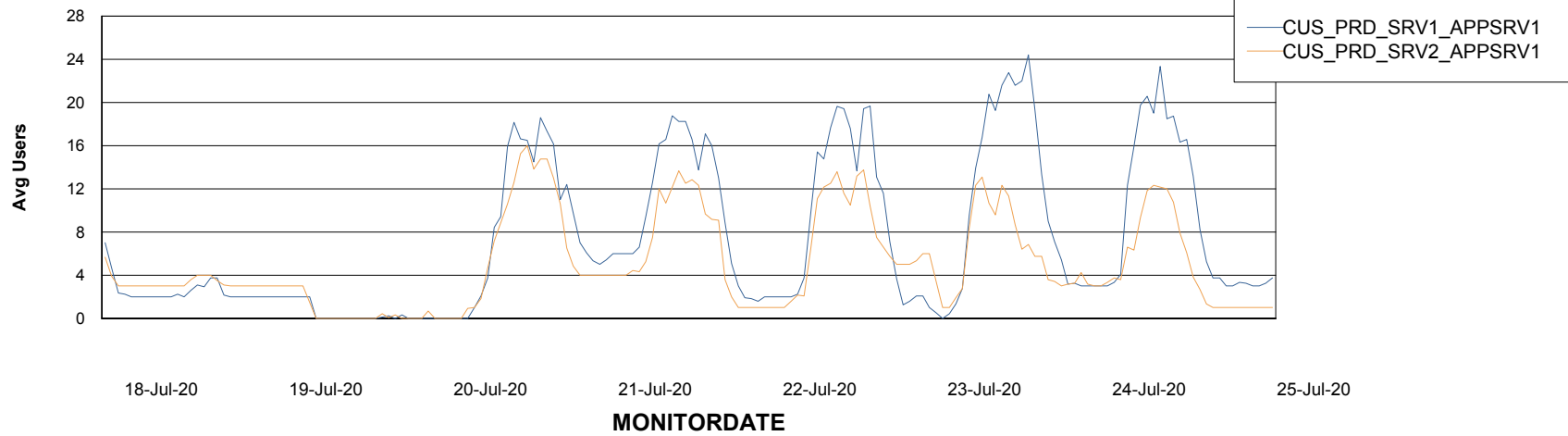


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



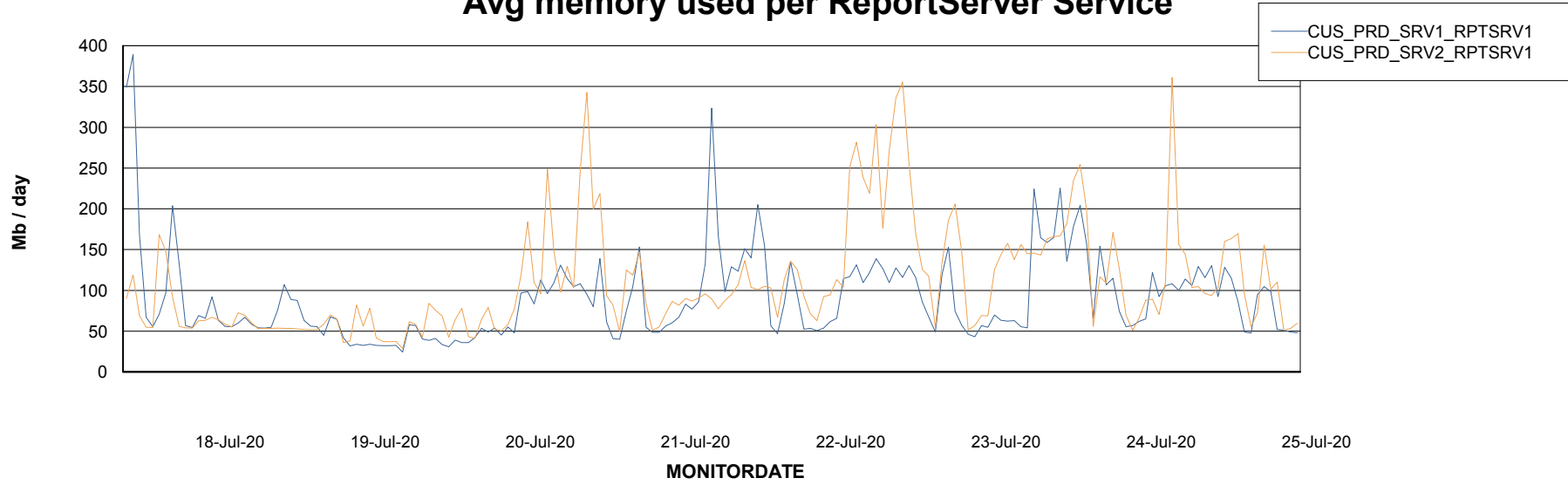
Weekly SLA Customer Report

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ABSSolute Web Component Services

Avg memory used per ReportServer Service



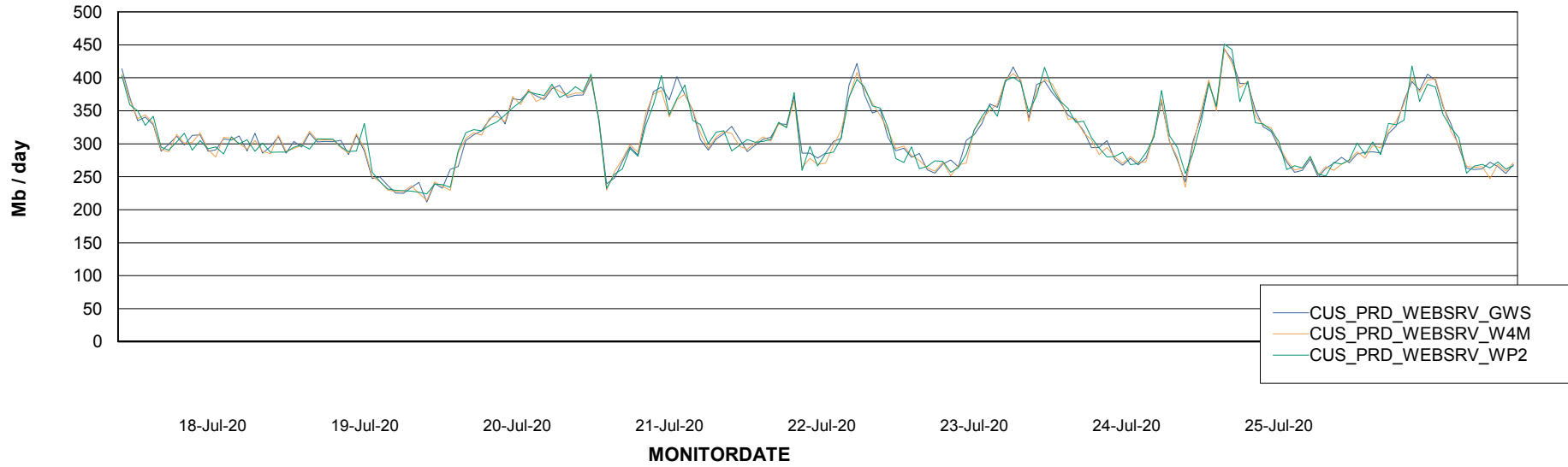
Weekly SLA Customer Report

Customer CUS Production
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer CUS Production
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Disaster per ABS component

