

# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
18-Jul-20	21	195	81	373	50	373	80	223
17-Jul-20	21	195	81	373	50	373	81	223
16-Jul-20	21	195	81	373	50	373	81	223
15-Jul-20	21	195	81	373	50	373	81	223
14-Jul-20	21	195	81	373	50	373	81	223
13-Jul-20	21	195	81	373	50	373	80	223
12-Jul-20	21	195	81	373	50	373	81	223

Harddisk Usage RFL\_STB

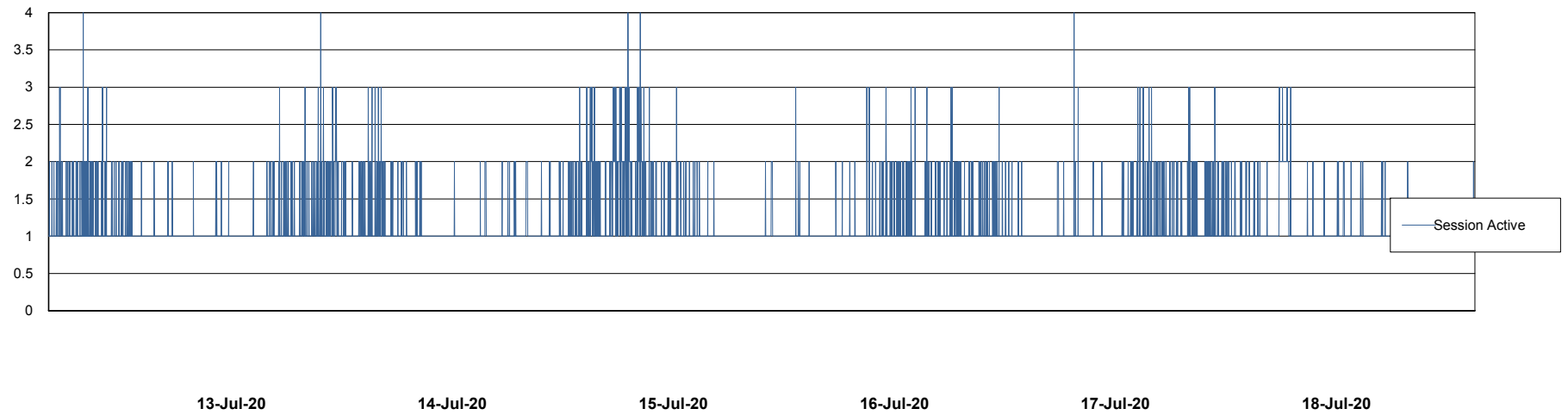
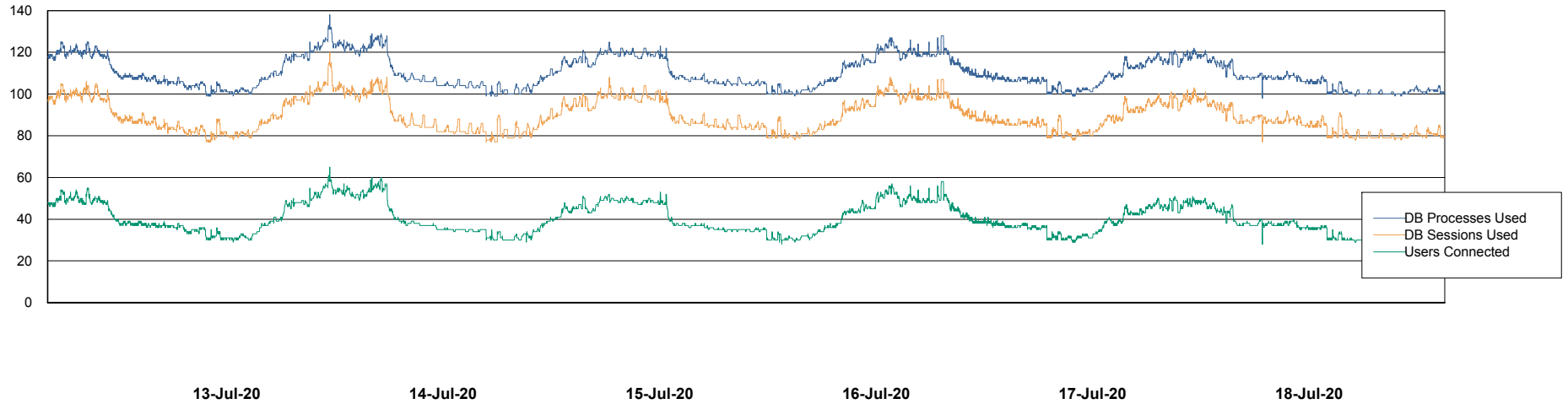
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
18-Jul-20	15	195	76	559	44	559	33	363
17-Jul-20	15	195	76	559	44	559	34	363
16-Jul-20	15	195	76	559	44	559	34	363
15-Jul-20	15	195	76	559	44	559	35	363
14-Jul-20	16	195	76	559	44	559	35	363
13-Jul-20	16	195	76	559	44	559	36	363
12-Jul-20	16	195	76	559	44	559	37	363

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## Database Performance RFLDB\_Production

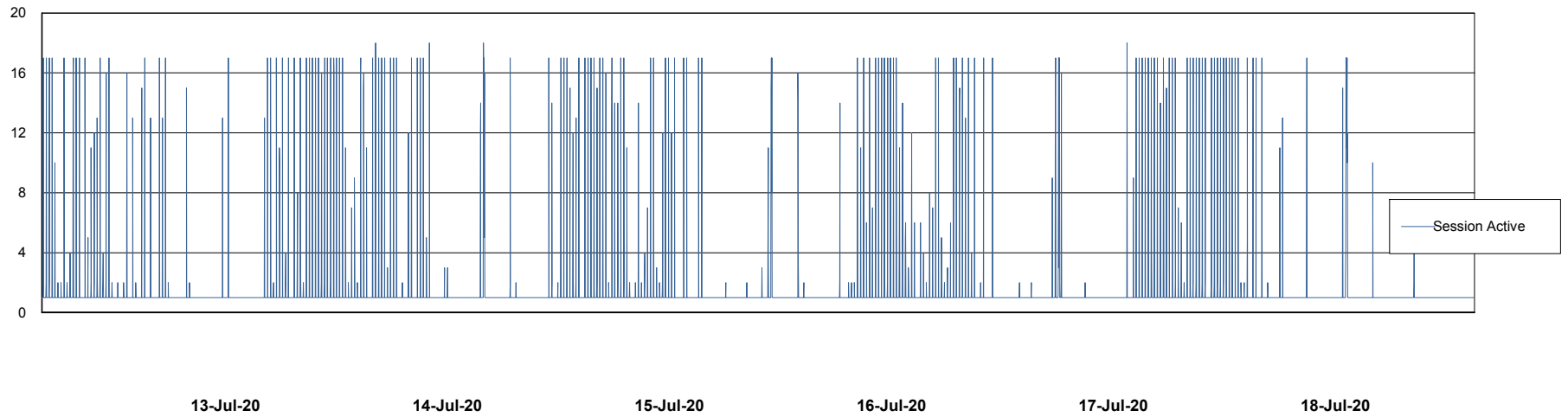
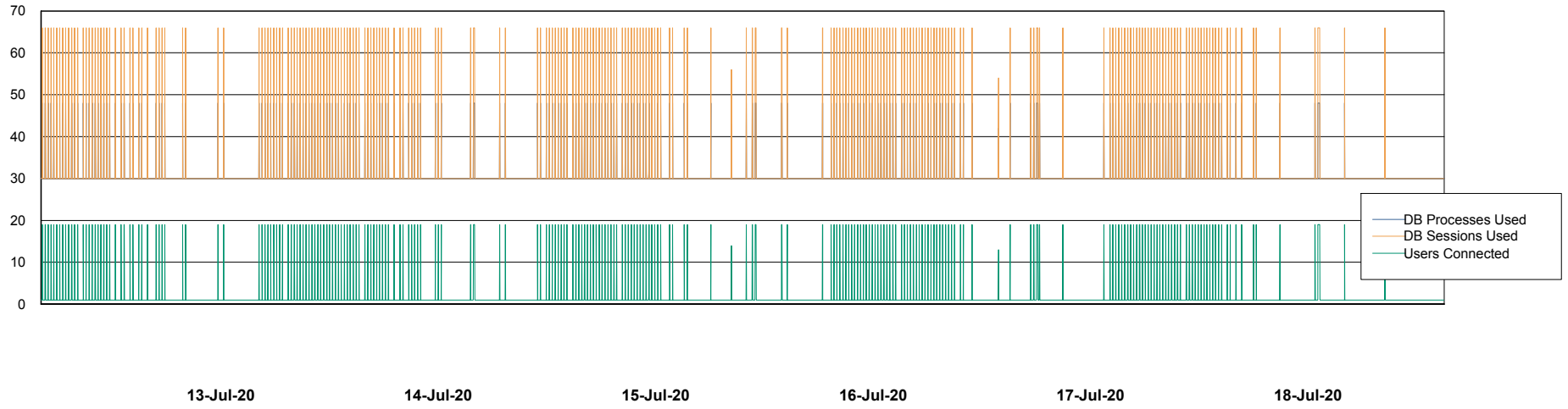


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## Database Performance RFLDB\_Standby



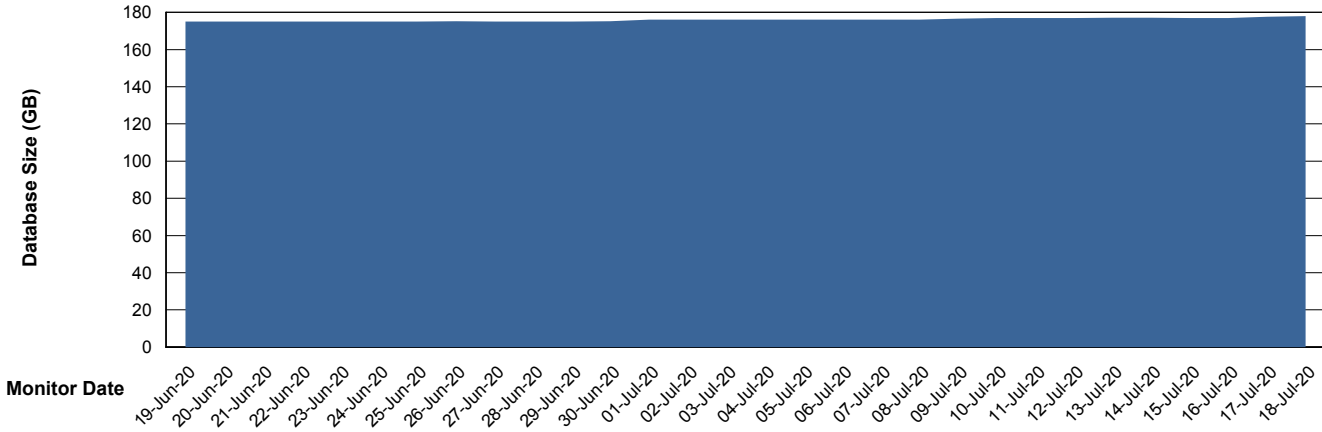
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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-Jul-20	ABSDATA	72	55	24
	INDX	186	120	35
17-Jul-20	ABSDATA	72	55	24
	INDX	186	120	35
16-Jul-20	ABSDATA	72	55	24
	INDX	186	120	35
15-Jul-20	ABSDATA	72	55	24
	INDX	186	120	35
14-Jul-20	ABSDATA	72	55	24
	INDX	186	120	35
13-Jul-20	ABSDATA	72	55	24
	INDX	186	120	35
12-Jul-20	ABSDATA	72	55	24
	INDX	186	120	35

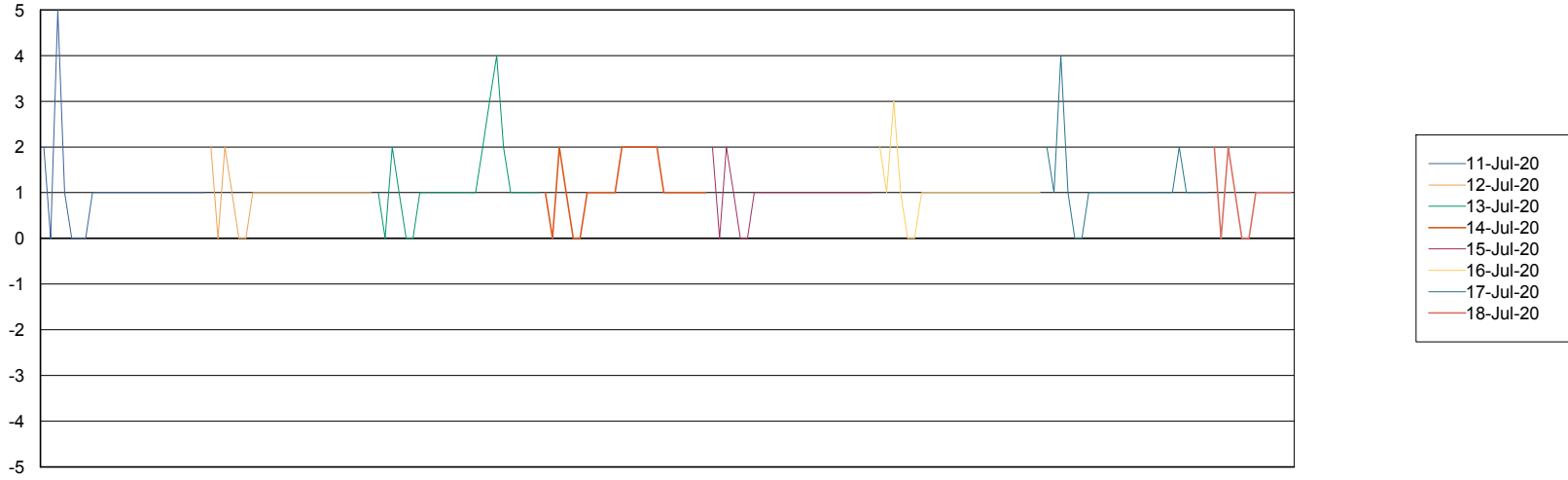
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Standby Database Health RFL\_Production

## Recovery lag for last 7 days



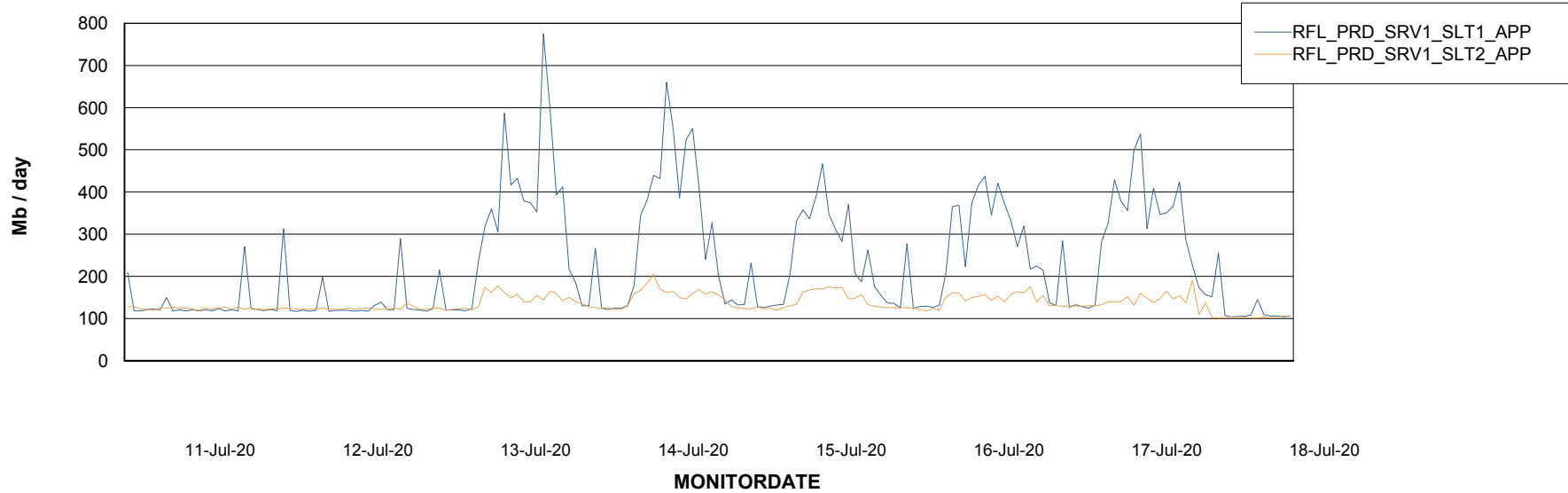
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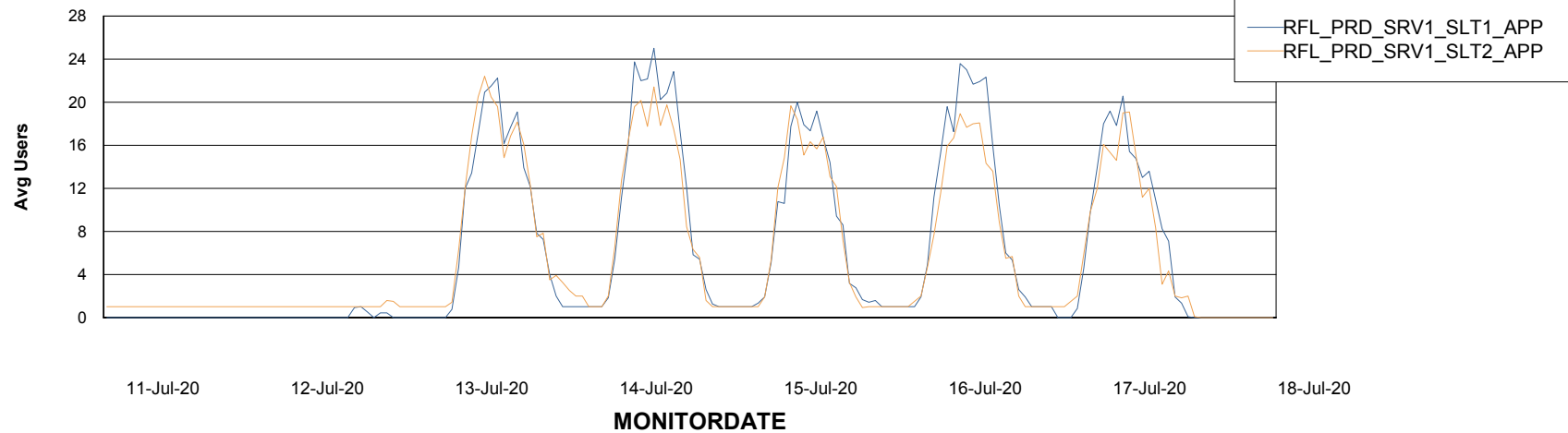


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



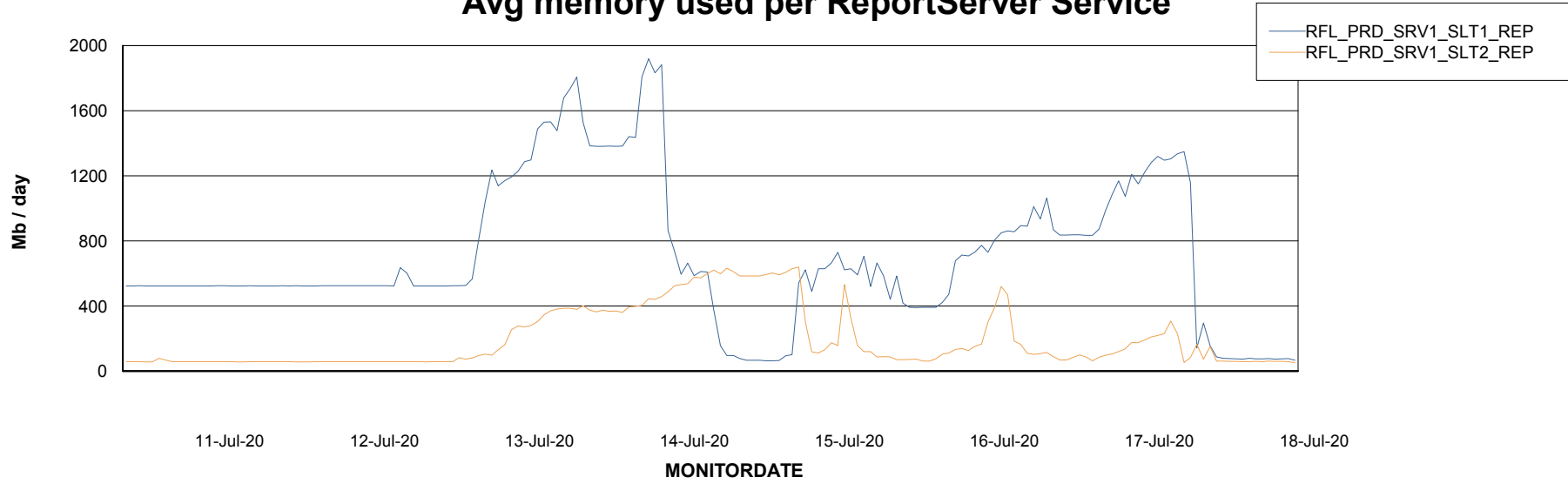
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



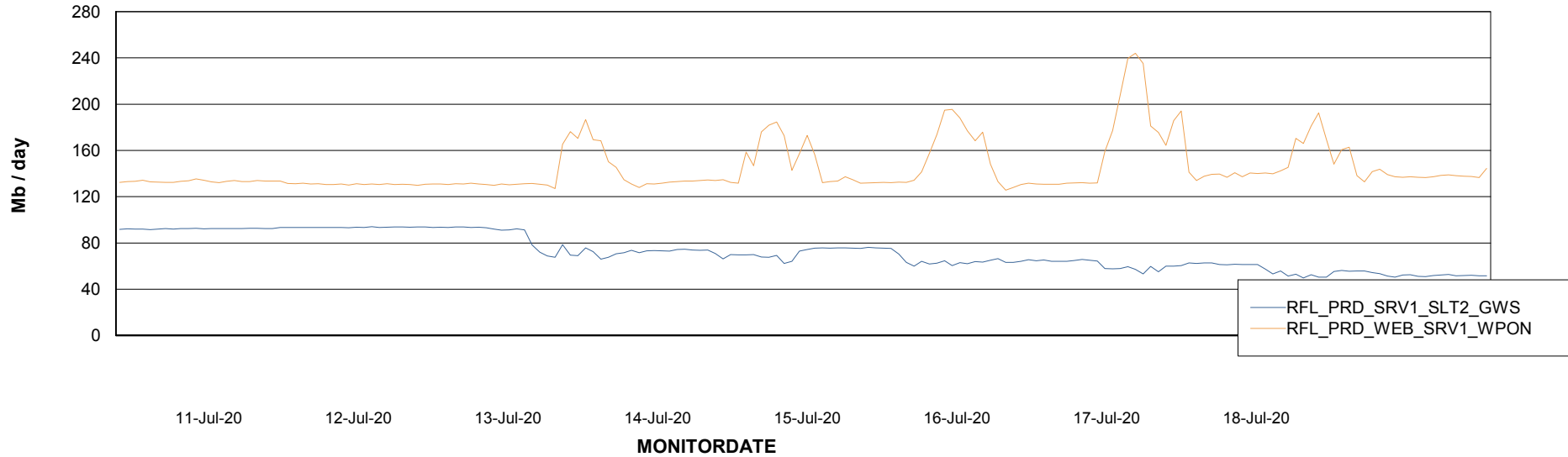
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

