

Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Harddisk Usage BGG_PRD_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
13-Jul-20	27	1	1	61	97	5	0	30	443	294
12-Jul-20	27	1	1	61	97	5	0	30	443	295
11-Jul-20	27	1	1	61	97	5	0	30	443	296
10-Jul-20	27	1	1	62	97	5	0	29	443	297
09-Jul-20	27	1	1	62	97	5	0	29	443	297
08-Jul-20	27	1	1	62	97	5	0	29	443	298
07-Jul-20	27	1	1	63	97	5	0	29	443	296

Harddisk Usage BGG_PRD_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
13-Jul-20	34	1	1	77	96	1	0	44	10	5
12-Jul-20	34	1	1	78	96	1	0	45	10	5
11-Jul-20	34	1	1	78	96	1	0	45	10	5
10-Jul-20	34	1	1	79	96	1	0	45	10	5
09-Jul-20	34	1	1	79	96	1	0	46	10	5
08-Jul-20	34	1	1	80	96	1	0	46	10	5
07-Jul-20	34	1	1	81	96	1	0	47	10	5

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Harddisk Usage BGG_PRD_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
13-Jul-20	24	1	1	74	100	1	0	60	20	8
12-Jul-20	24	1	1	74	100	1	0	60	20	8
11-Jul-20	24	1	1	74	100	1	0	60	20	8
10-Jul-20	24	1	1	74	100	1	0	60	20	8
09-Jul-20	24	1	1	74	100	1	0	60	20	7
08-Jul-20	24	1	1	74	100	1	0	60	20	7
07-Jul-20	24	1	1	74	100	1	0	60	20	7

Harddisk Usage BGG_PRD_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
13-Jul-20	29	1	1	78	100	1	0	27	10	7
12-Jul-20	29	1	1	78	100	1	0	27	10	7
11-Jul-20	29	1	1	78	100	1	0	27	10	7
10-Jul-20	29	1	1	78	100	1	0	27	10	7
09-Jul-20	29	1	1	78	100	1	0	27	10	7
08-Jul-20	29	1	1	78	100	1	0	27	10	7
07-Jul-20	29	1	1	78	100	1	0	28	10	7

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Harddisk Usage BGG_PRD_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
13-Jul-20	28	1	1	81	100	1	0	66	10	3
12-Jul-20	28	1	1	81	100	1	0	66	10	3
11-Jul-20	28	1	1	81	100	1	0	66	10	3
10-Jul-20	28	1	1	81	100	1	0	66	10	3
09-Jul-20	28	1	1	81	100	1	0	72	10	3
08-Jul-20	28	1	1	82	100	1	0	76	10	2
07-Jul-20	28	1	1	82	100	1	0	85	10	1

Harddisk Usage BGG_PRD_SRV4

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
13-Jul-20	27	1	1	98	100	1	0	45	15	8
12-Jul-20	27	1	1	98	100	1	0	45	15	8
11-Jul-20	27	1	1	98	100	1	0	45	15	8
10-Jul-20	27	1	1	98	100	1	0	45	15	8
09-Jul-20	27	1	1	98	100	1	0	45	15	8
08-Jul-20	27	1	1	98	100	1	0	45	15	8
07-Jul-20	27	1	1	98	100	1	0	45	15	8

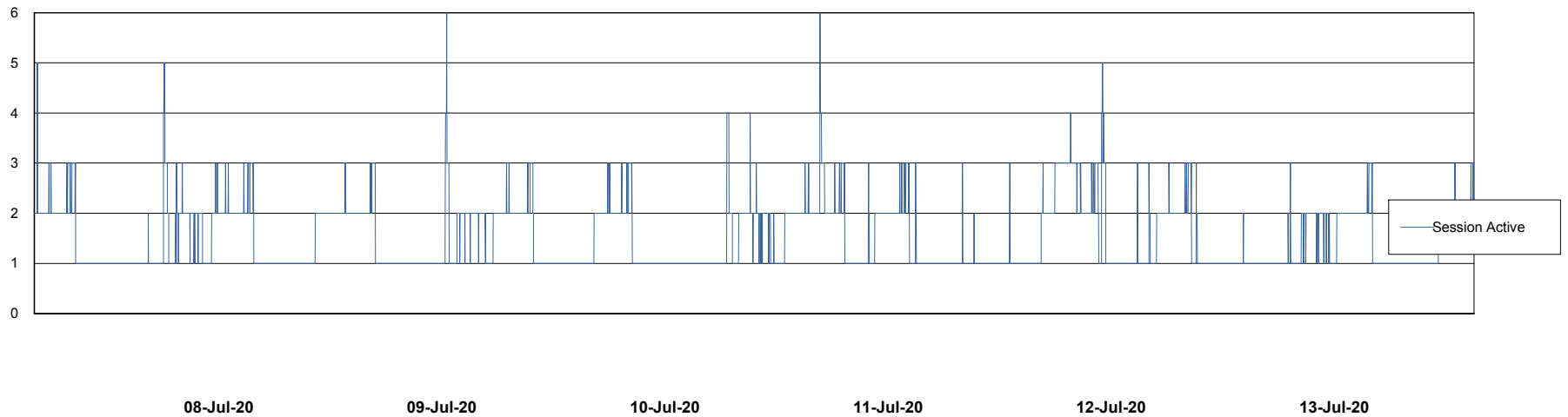
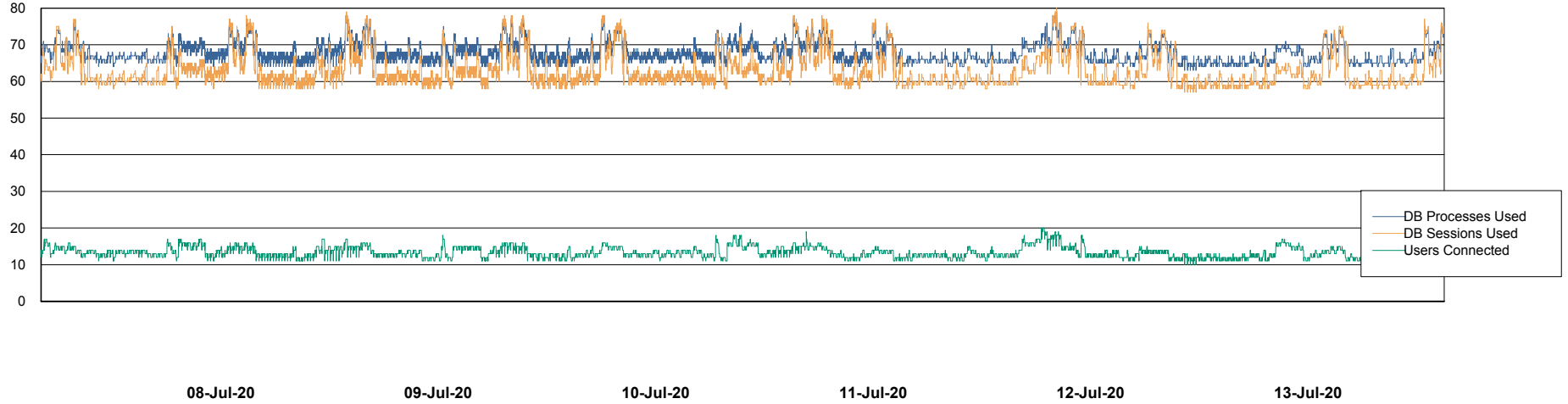
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Customer BGG_Production
Database ID 58



Database Performance BGGDB_BI

DB Processes Max 300
DB Sessions Max 472



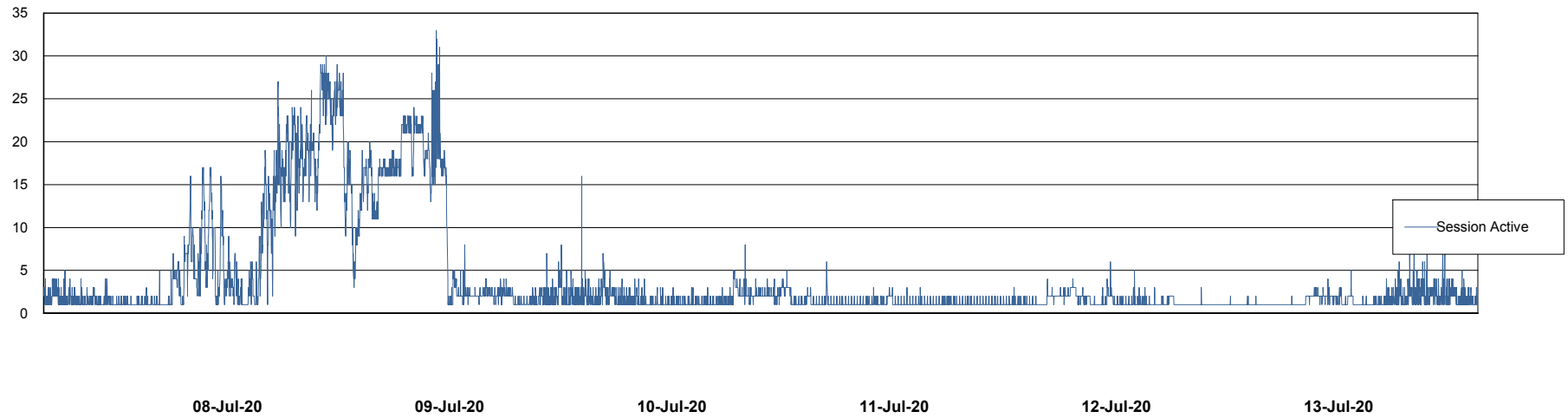
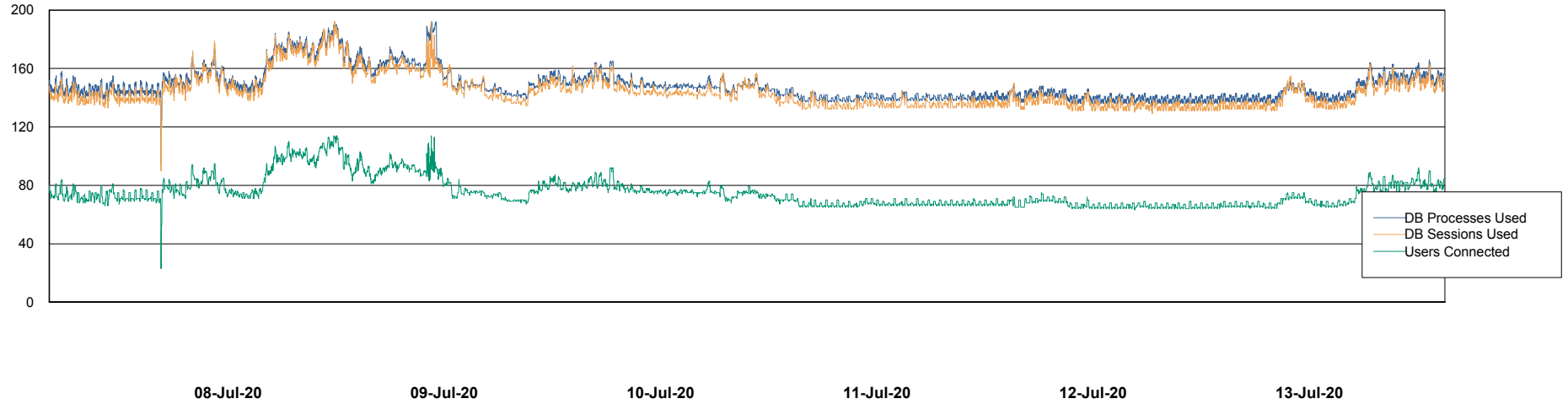
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Customer BGG_Production
Database ID 58



Database Performance BGGDB_Production

DB Processes Max 300
DB Sessions Max 474



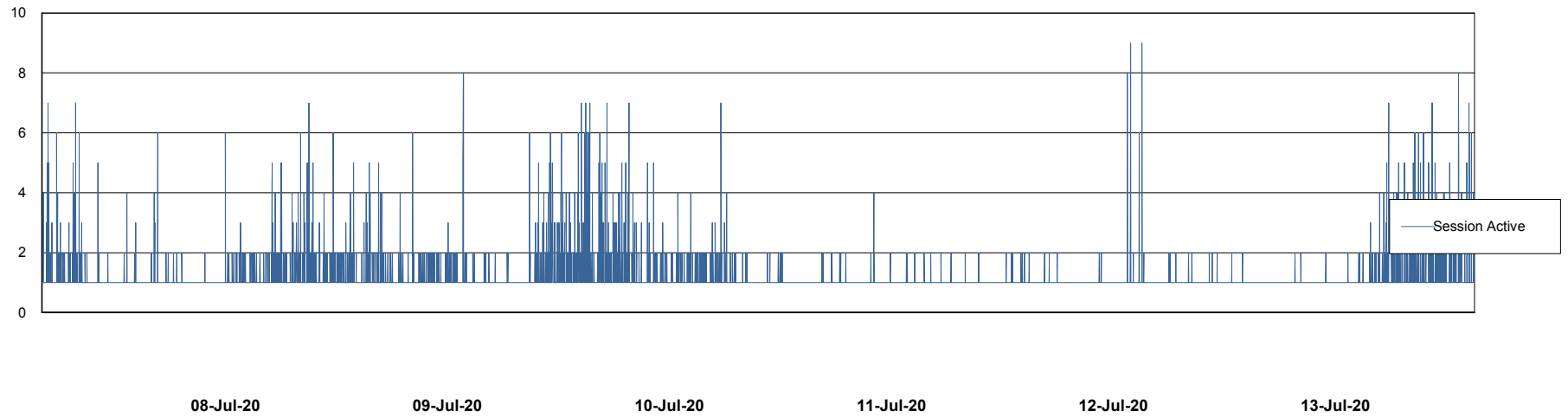
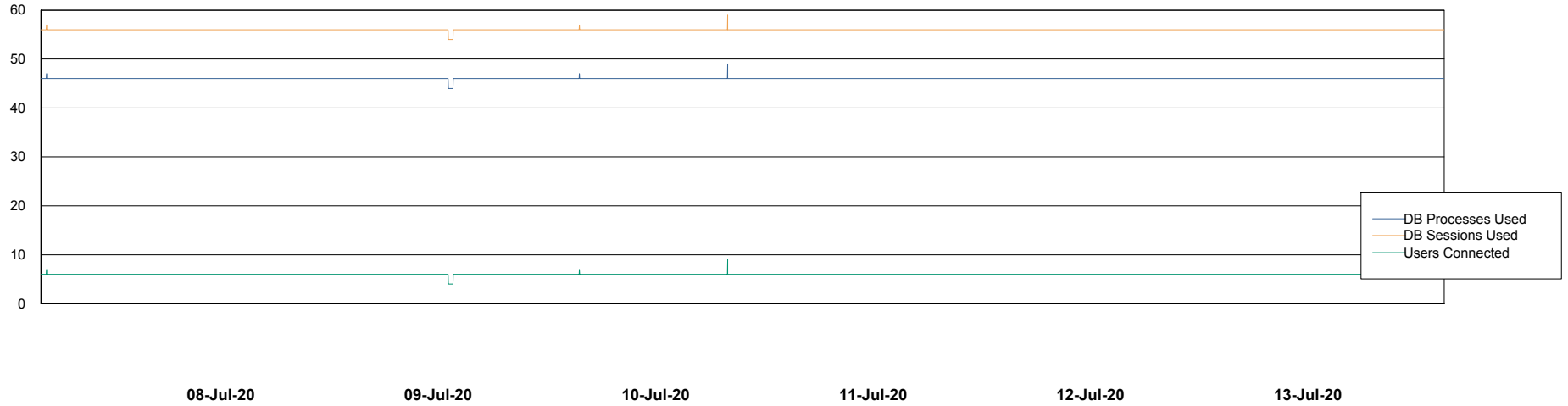
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Standby

DB Processes Max 300
DB Sessions Max 474



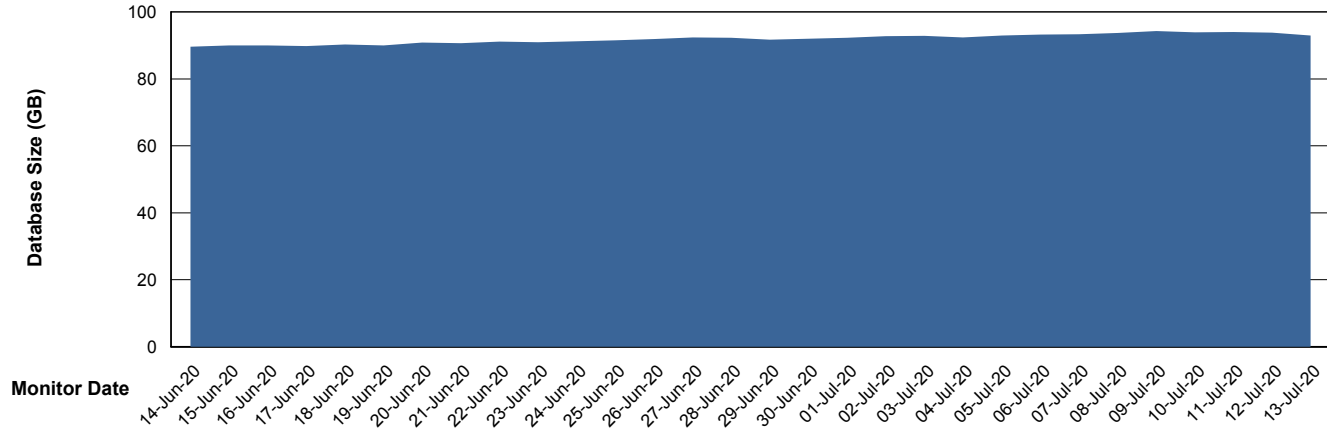
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Customer BGG_Production
Database ID 58



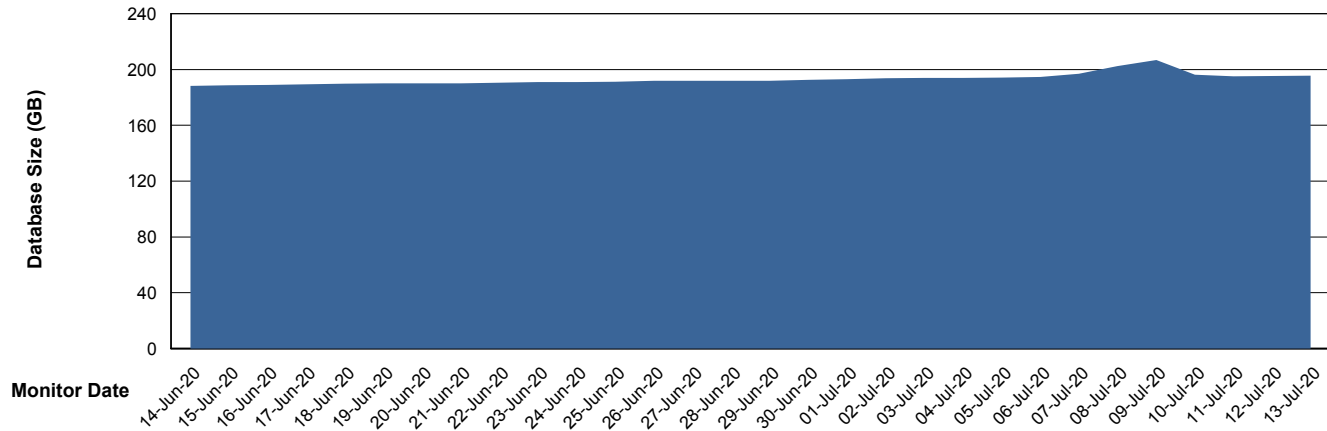
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



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Database Tablespace BGGDB_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
13-Jul-20	ABSDATA	54	45	17
	INDX	58	47	19
12-Jul-20	ABSDATA	54	45	17
	INDX	58	47	19
11-Jul-20	ABSDATA	54	45	17
	INDX	58	47	19
10-Jul-20	ABSDATA	54	44	19
	INDX	58	47	19
09-Jul-20	ABSDATA	54	45	17
	INDX	58	48	17
08-Jul-20	ABSDATA	54	45	17
	INDX	58	47	19
07-Jul-20	ABSDATA	54	45	17
	INDX	58	47	19

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Database Tablespace BGGDB_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
13-Jul-20	ABSDATA	210	177	16
	INDX	17	14	18
12-Jul-20	ABSDATA	210	177	16
	INDX	17	14	18
11-Jul-20	ABSDATA	210	177	16
	INDX	17	14	18
10-Jul-20	ABSDATA	210	177	16
	INDX	17	14	18
09-Jul-20	ABSDATA	210	189	10
	INDX	17	14	18
08-Jul-20	ABSDATA	210	183	13
	INDX	18	14	22
07-Jul-20	ABSDATA	210	181	14
	INDX	18	14	22

BI Status and last ETL error for BGGDB_BI

	Tue 7/7/2020	Wed 8/7/2020	Thu 9/7/2020	Fri 10/7/2020	Sat 11/7/2020	Sun 12/7/2020	Mon 13/7/2020
ABS DataWarehouse ETL Health	OK	Not OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	Not OK	OK	OK	OK	OK	OK

BI last ETL error for BGGDB_BI

Wed, 8-07-2020 ORA-04021: timeout occurred while waiting to lock object

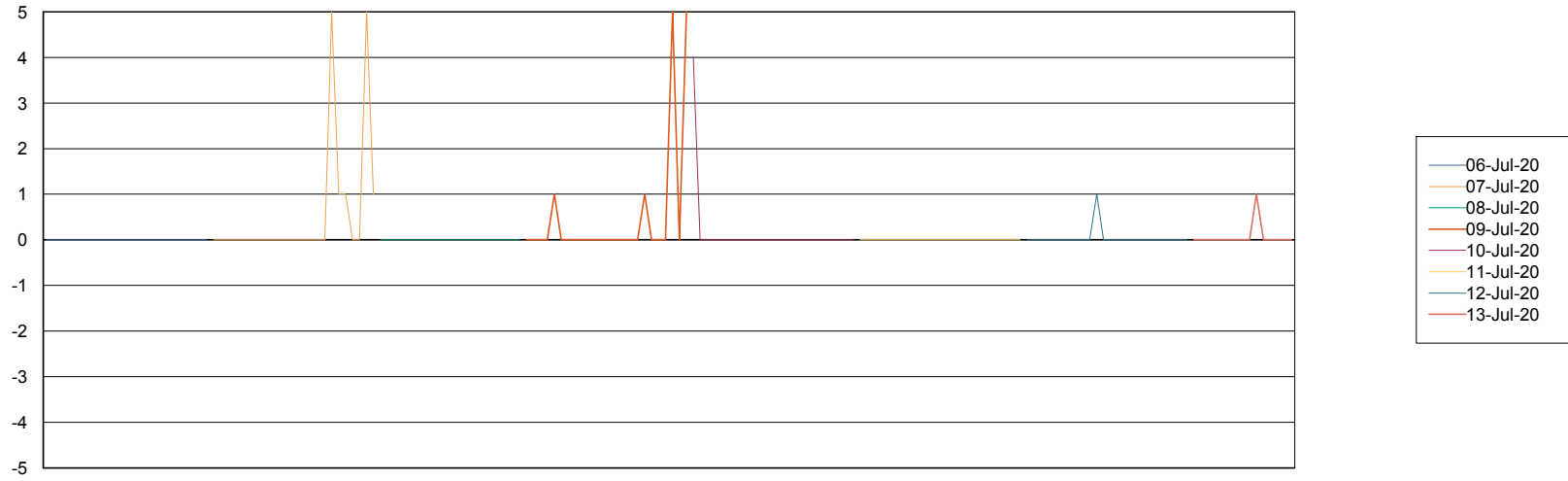
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Standby Database Health BGG_Production

Recovery lag for last 7 days



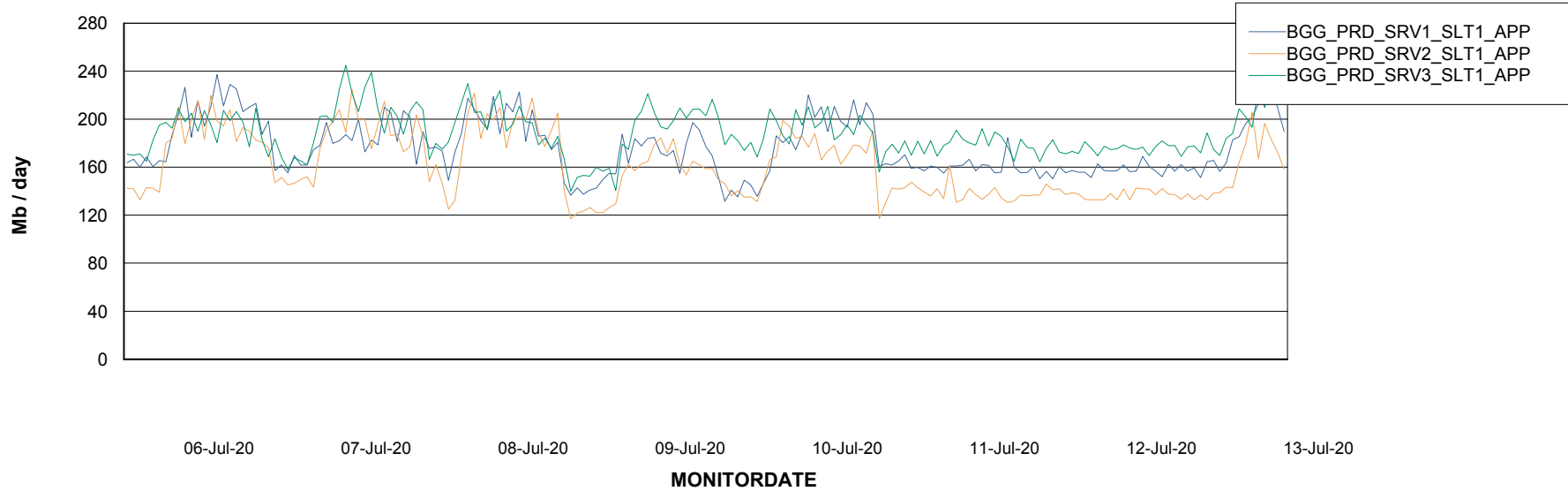
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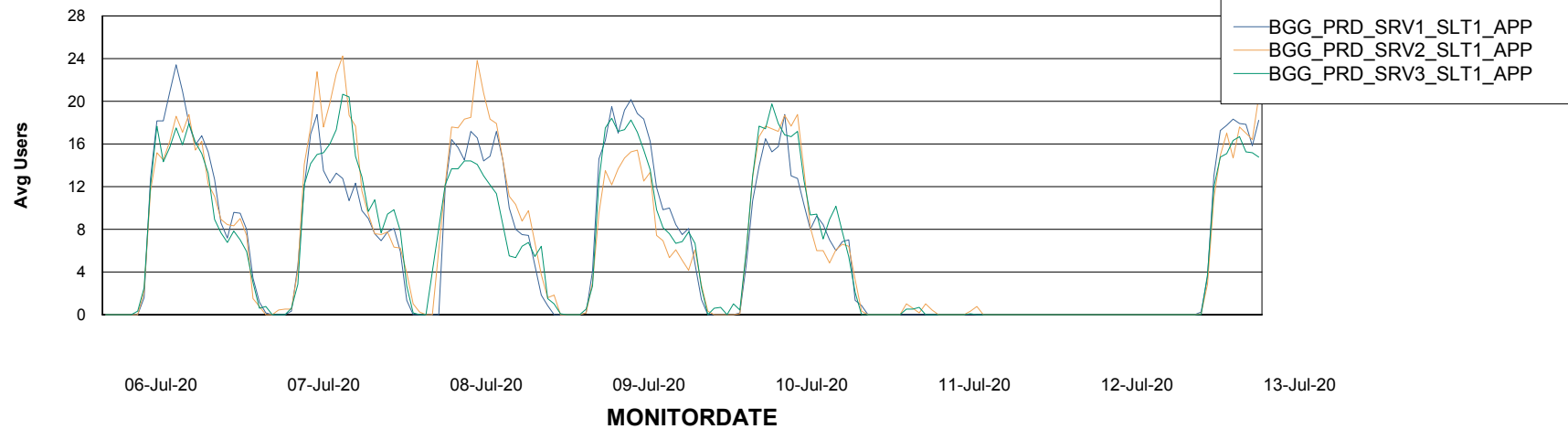


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



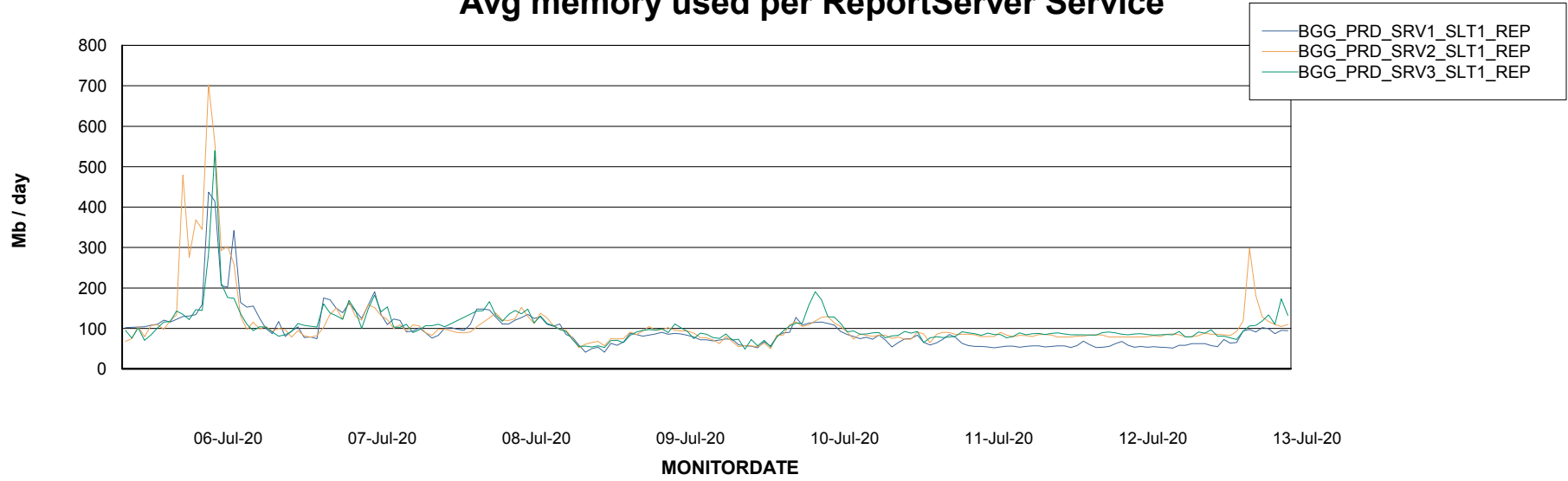
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



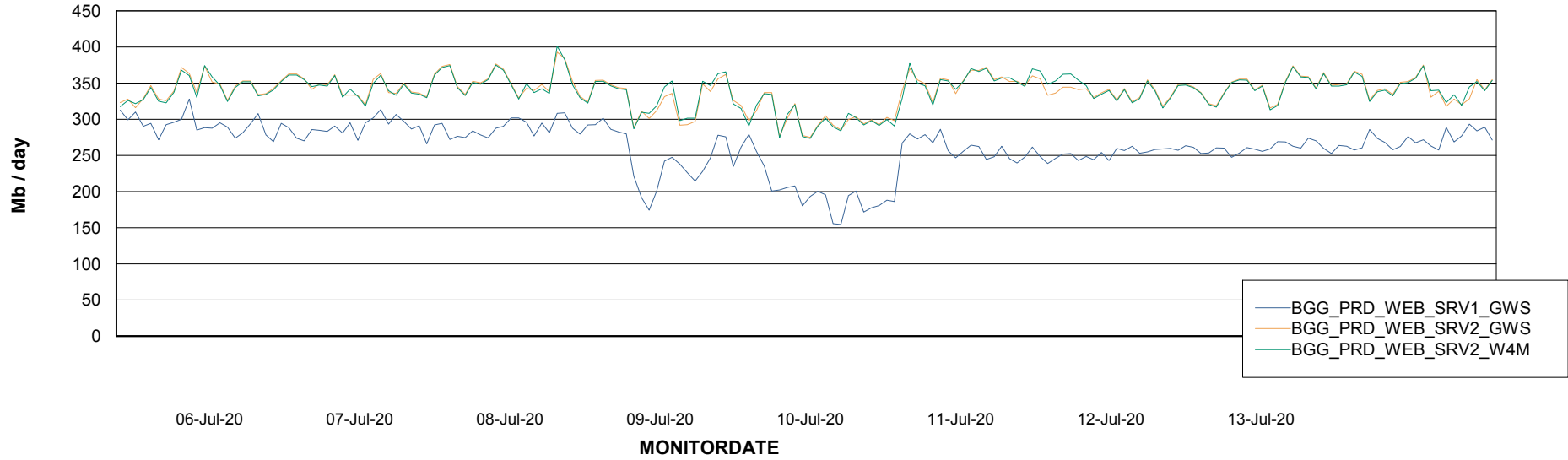
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
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Disaster per ABS component

