

Weekly SLA Customer Report

Customer CUS Production
Database ID 84



Harddisk Usage CUS_ABSBI

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 27-Jun-20 | 73 | 199 | 67 | 800 |
| 26-Jun-20 | 73 | 199 | 67 | 800 |
| 25-Jun-20 | 73 | 199 | 67 | 800 |
| 24-Jun-20 | 73 | 199 | 67 | 800 |
| 23-Jun-20 | 73 | 199 | 67 | 800 |
| 22-Jun-20 | 73 | 199 | 67 | 800 |
| 21-Jun-20 | 73 | 199 | 67 | 800 |

Harddisk Usage CUS_ABSPROD1

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 27-Jun-20 | 53 | 199 |
| 26-Jun-20 | 54 | 199 |
| 25-Jun-20 | 54 | 199 |
| 24-Jun-20 | 54 | 199 |
| 23-Jun-20 | 55 | 199 |
| 22-Jun-20 | 55 | 199 |
| 21-Jun-20 | 55 | 199 |

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Harddisk Usage CUS_ABSPROD2

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 27-Jun-20 | 34 | 300 |
| 26-Jun-20 | 34 | 300 |
| 25-Jun-20 | 34 | 300 |
| 24-Jun-20 | 35 | 300 |
| 23-Jun-20 | 35 | 300 |
| 22-Jun-20 | 35 | 300 |
| 21-Jun-20 | 35 | 300 |

Harddisk Usage CUS_ABSWEBPROD

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 27-Jun-20 | 70 | 199 |
| 26-Jun-20 | 70 | 199 |
| 25-Jun-20 | 70 | 199 |
| 24-Jun-20 | 70 | 199 |
| 23-Jun-20 | 70 | 199 |
| 22-Jun-20 | 70 | 199 |
| 21-Jun-20 | 71 | 199 |

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Harddisk Usage CUS_PrimaryDBSrv_ABSDB1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 27-Jun-20 | 62 | 199 | 43 | 1,024 |
| 26-Jun-20 | 63 | 199 | 35 | 1,024 |
| 25-Jun-20 | 63 | 199 | 34 | 1,024 |
| 24-Jun-20 | 63 | 199 | 34 | 1,024 |
| 23-Jun-20 | 63 | 199 | 34 | 1,024 |
| 22-Jun-20 | 63 | 199 | 35 | 1,024 |
| 21-Jun-20 | 63 | 199 | 41 | 1,024 |

Harddisk Usage CUS_StandByDBSrv_ABSDB2

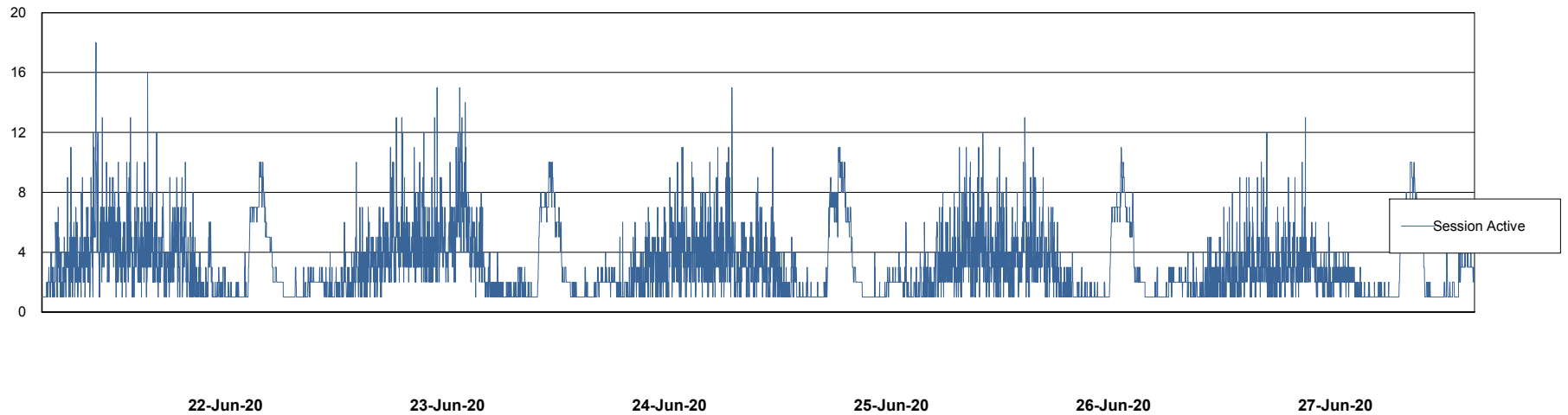
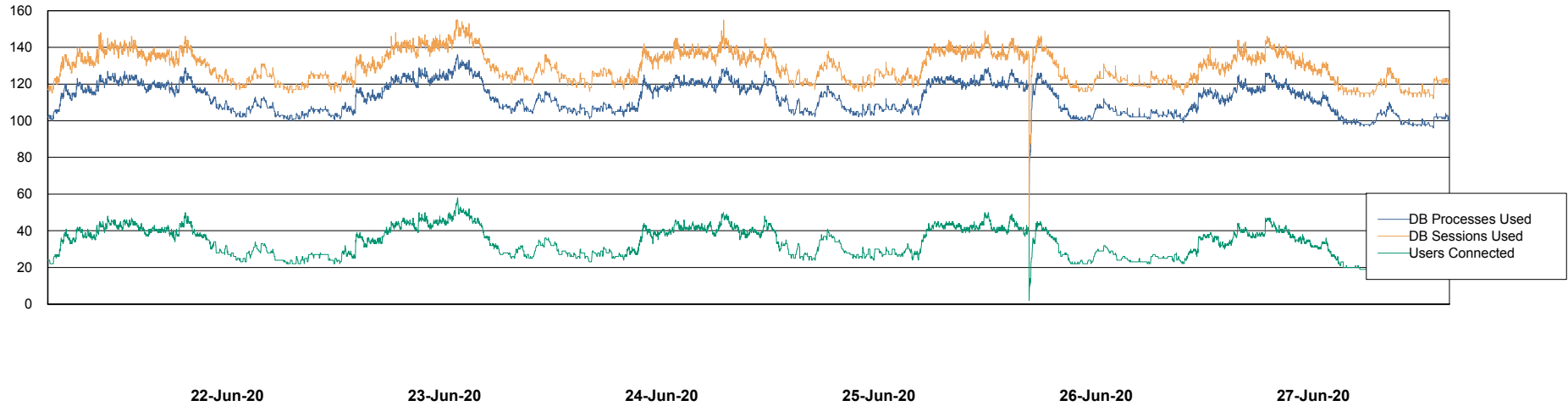
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 27-Jun-20 | 71 | 199 | 55 | 1,024 |
| 26-Jun-20 | 71 | 199 | 55 | 1,024 |
| 25-Jun-20 | 71 | 199 | 55 | 1,024 |
| 24-Jun-20 | 71 | 199 | 55 | 1,024 |
| 23-Jun-20 | 71 | 199 | 55 | 1,024 |
| 22-Jun-20 | 71 | 199 | 56 | 1,024 |
| 21-Jun-20 | 71 | 199 | 56 | 1,024 |

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Database Performance CUS_ProdDB_Primary

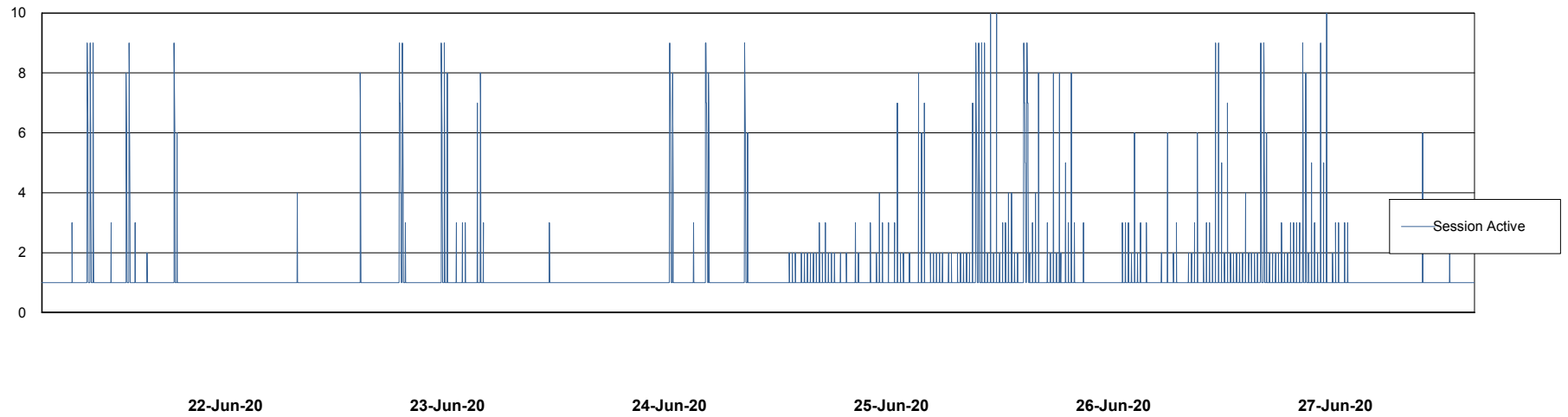
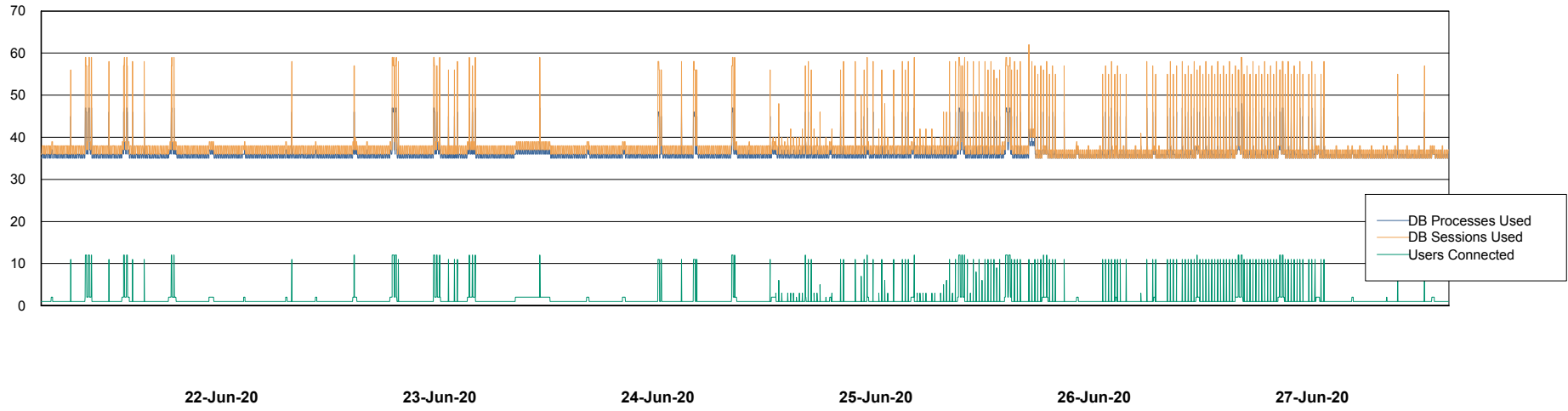


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Database Performance CUS_ProdDB_Standby



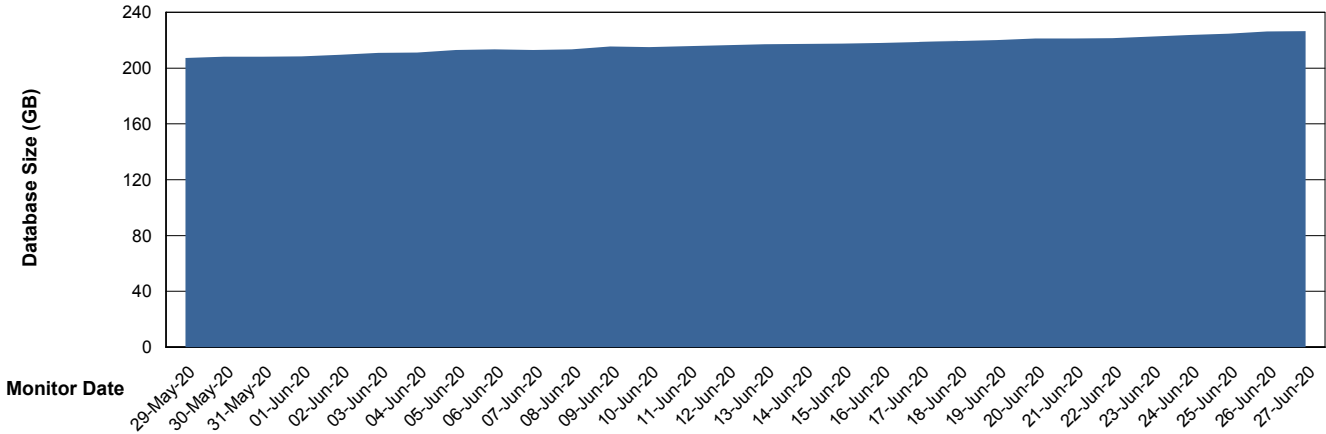
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DATABASE SIZE CUS_ProdDB_Primary

Database growth over last month



Database Tablespace CUS_ProdDB_Primary

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 27-Jun-20 | ABSDATA | 129 | 92 | 29 |
| | INDX | 140 | 116 | 17 |
| 26-Jun-20 | ABSDATA | 129 | 92 | 29 |
| | INDX | 140 | 116 | 17 |
| 25-Jun-20 | ABSDATA | 129 | 90 | 30 |
| | INDX | 140 | 116 | 17 |
| 24-Jun-20 | ABSDATA | 129 | 89 | 31 |
| | INDX | 140 | 116 | 17 |
| 23-Jun-20 | ABSDATA | 129 | 89 | 31 |
| | INDX | 140 | 116 | 17 |
| 22-Jun-20 | ABSDATA | 129 | 89 | 31 |
| | INDX | 140 | 114 | 19 |
| 21-Jun-20 | ABSDATA | 129 | 89 | 31 |
| | INDX | 140 | 114 | 19 |

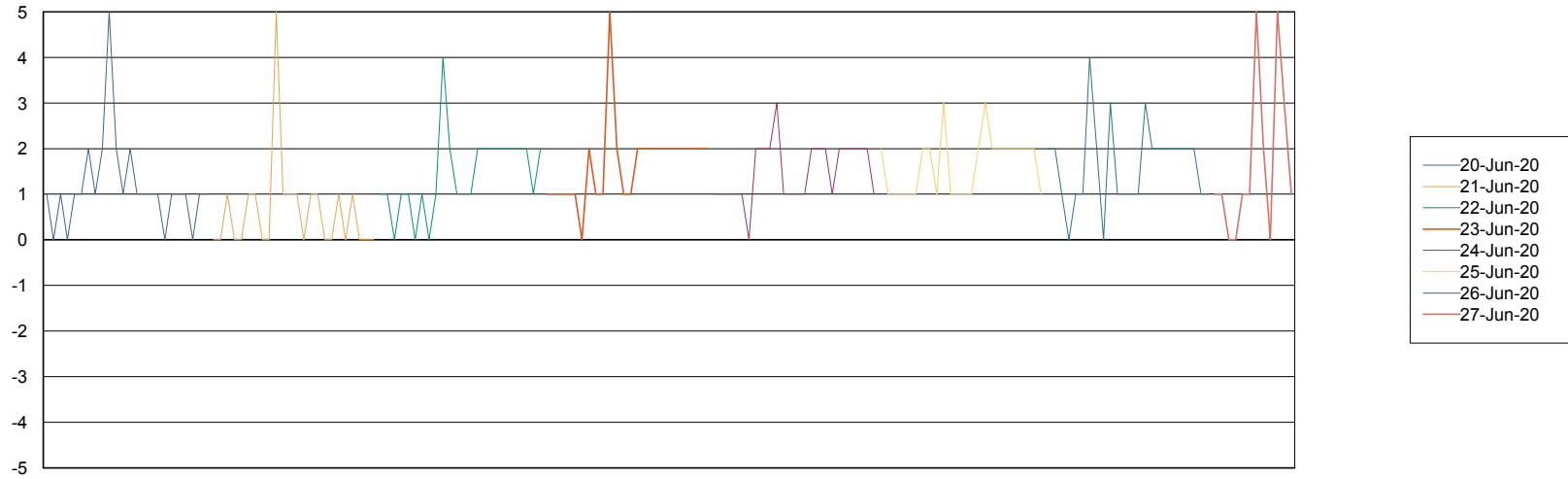
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Standby Database Health CUS Production

Recovery lag for last 7 days



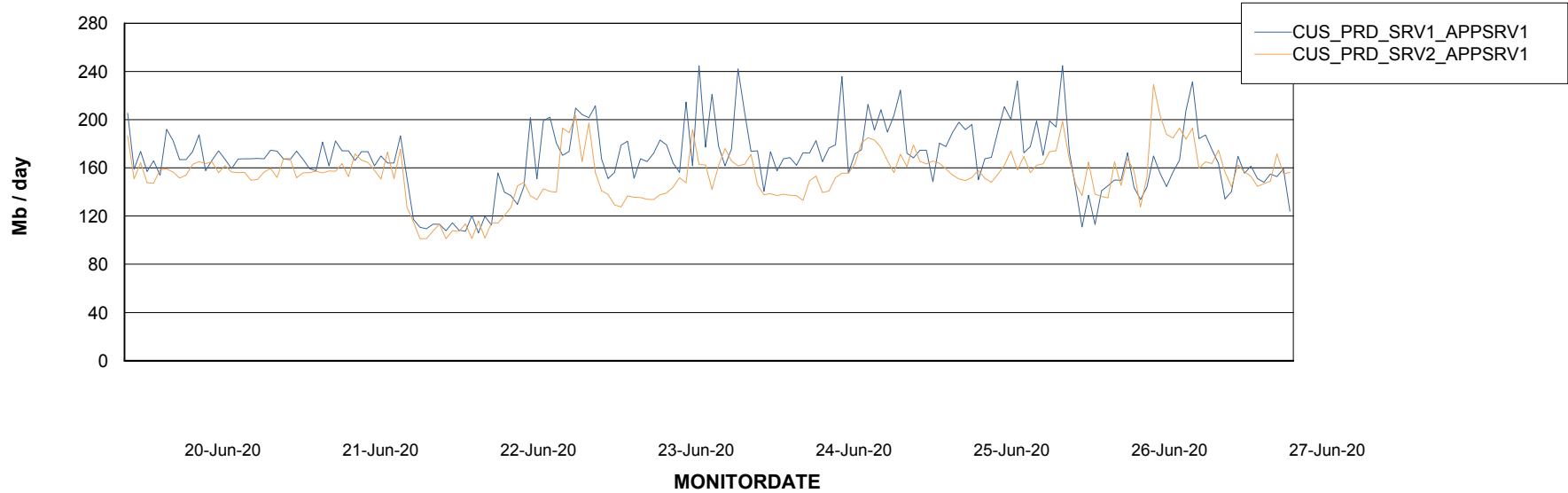
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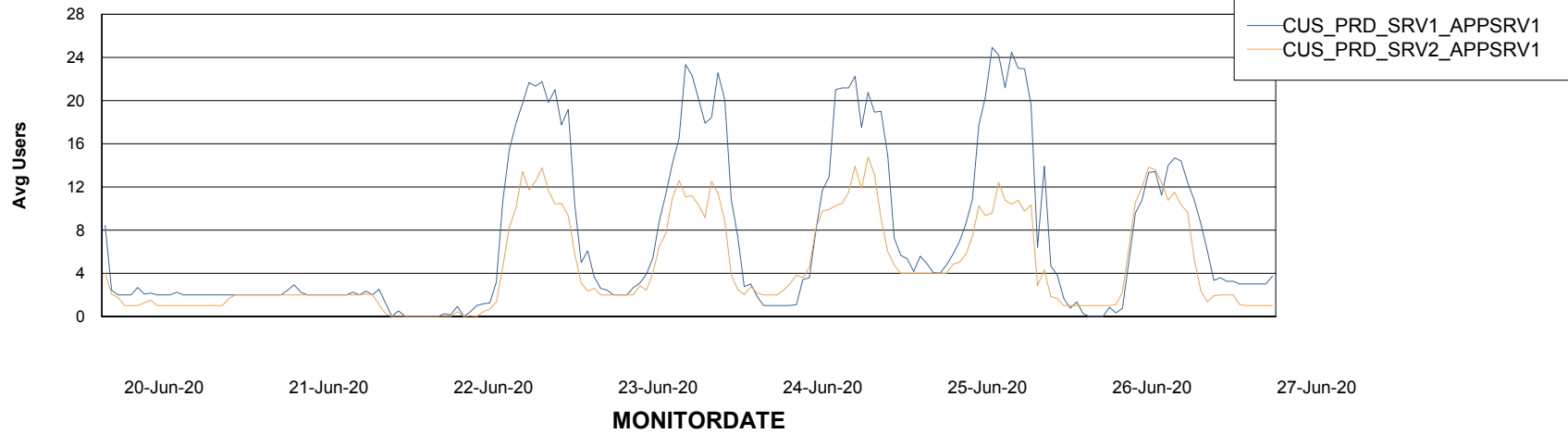


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



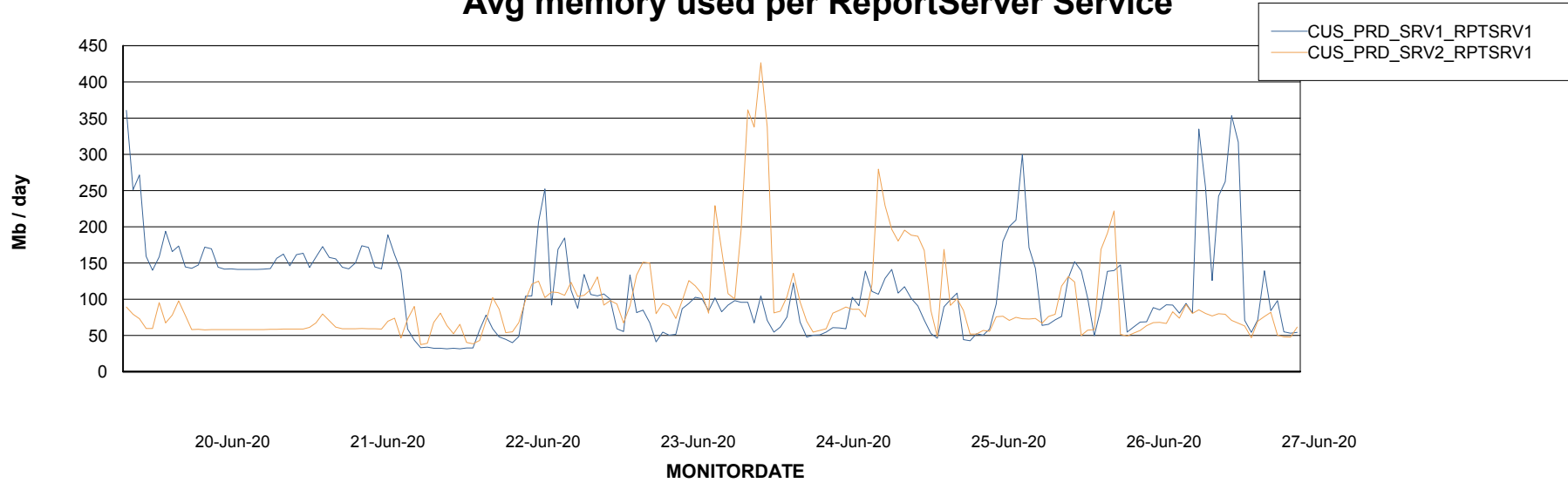
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ABSSolute Web Component Services

Avg memory used per ReportServer Service



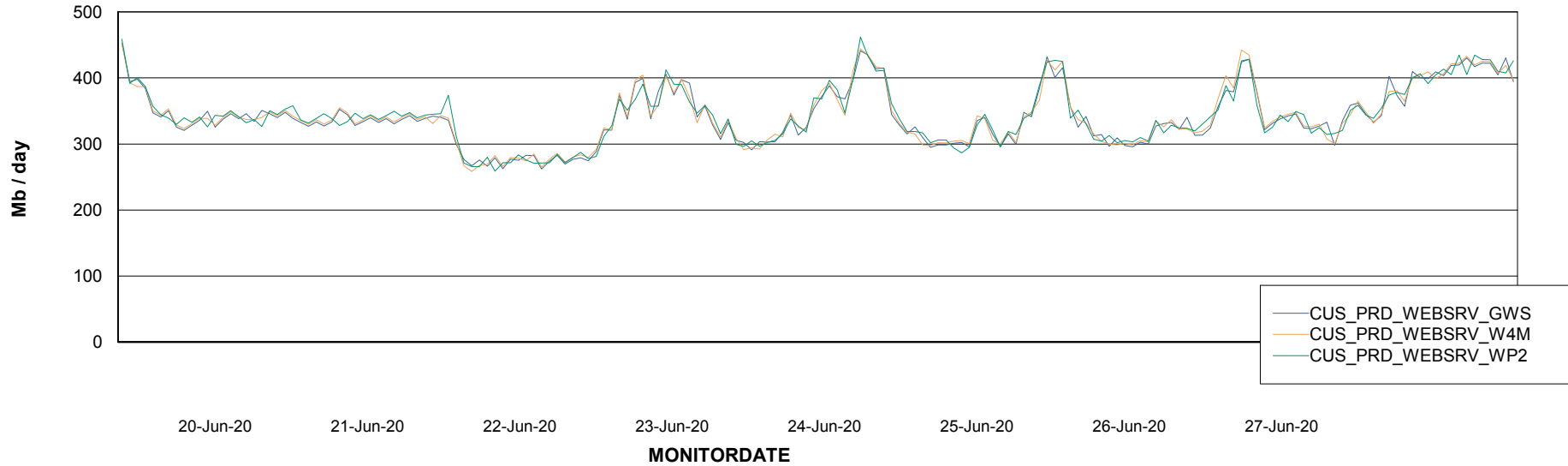
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer CUS Production
Database ID 84



Disaster per ABS component

