

# Weekly SLA Customer Report

Customer DFD Production  
Database ID 39



## Harddisk Usage DFD\_PRD\_ABSAPP1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 23-May-20 | 23                        | 90                          |
| 22-May-20 | 23                        | 90                          |
| 21-May-20 | 23                        | 90                          |
| 20-May-20 | 23                        | 90                          |
| 19-May-20 | 23                        | 90                          |
| 18-May-20 | 23                        | 90                          |
| 17-May-20 | 23                        | 90                          |

## Harddisk Usage DFD\_PRD\_ABSAPP2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 23-May-20 | 11                        | 60                          |
| 22-May-20 | 11                        | 60                          |
| 21-May-20 | 11                        | 60                          |
| 20-May-20 | 11                        | 60                          |
| 19-May-20 | 11                        | 60                          |
| 18-May-20 | 11                        | 60                          |
| 17-May-20 | 11                        | 60                          |

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Harddisk Usage DFD\_PRD\_ABSAPP3

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 23-May-20 | 23                        | 70                          |
| 22-May-20 | 23                        | 70                          |
| 21-May-20 | 23                        | 70                          |
| 20-May-20 | 23                        | 70                          |
| 19-May-20 | 23                        | 70                          |
| 18-May-20 | 23                        | 70                          |
| 17-May-20 | 23                        | 70                          |

Harddisk Usage DFD\_PRD\_BI1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23-May-20 | 19                        | 150                         | 24                        | 200                         |
| 22-May-20 | 19                        | 150                         | 24                        | 200                         |
| 21-May-20 | 19                        | 150                         | 24                        | 200                         |
| 20-May-20 | 19                        | 150                         | 24                        | 200                         |
| 19-May-20 | 19                        | 150                         | 24                        | 200                         |
| 18-May-20 | 19                        | 150                         | 24                        | 200                         |
| 17-May-20 | 19                        | 150                         | 24                        | 200                         |

# Weekly SLA Customer Report

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## Harddisk Usage DFD\_PRD\_ORACLE1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23-May-20 | 25                        | 78                          | 73                        | 479                         | 19                        | 550                         | 69                        | 800                         |
| 22-May-20 | 25                        | 78                          | 72                        | 479                         | 20                        | 550                         | 69                        | 800                         |
| 21-May-20 | 25                        | 78                          | 72                        | 479                         | 20                        | 550                         | 69                        | 800                         |
| 20-May-20 | 25                        | 78                          | 72                        | 479                         | 20                        | 550                         | 69                        | 800                         |
| 19-May-20 | 25                        | 78                          | 72                        | 479                         | 21                        | 550                         | 69                        | 800                         |
| 18-May-20 | 25                        | 78                          | 72                        | 479                         | 21                        | 550                         | 69                        | 800                         |
| 17-May-20 | 25                        | 78                          | 72                        | 479                         | 21                        | 550                         | 69                        | 800                         |

## Harddisk Usage DFD\_PRD\_ORACLE2

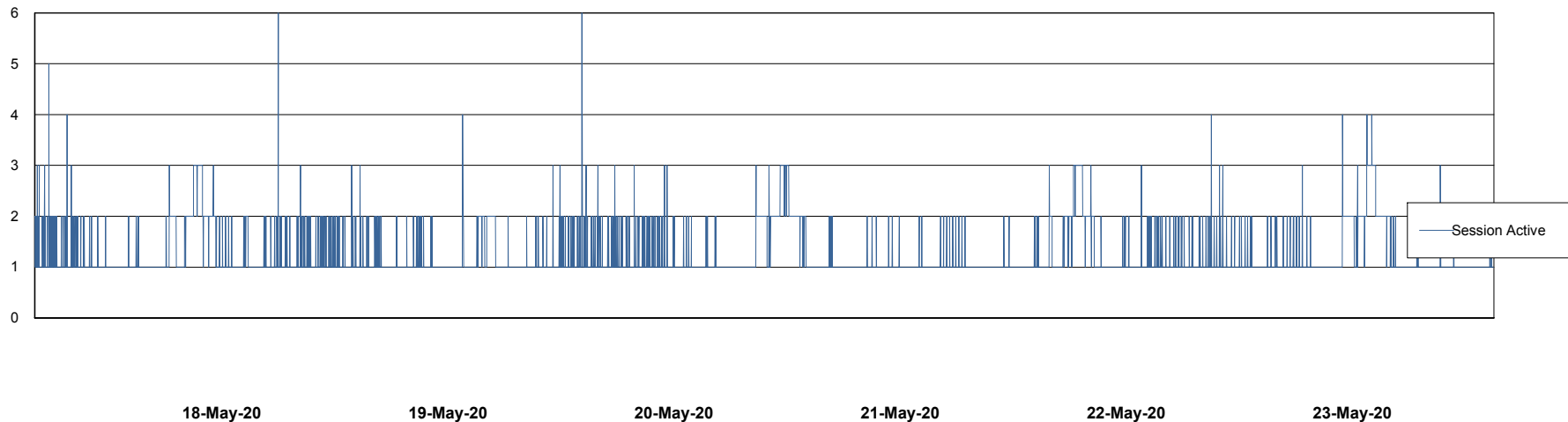
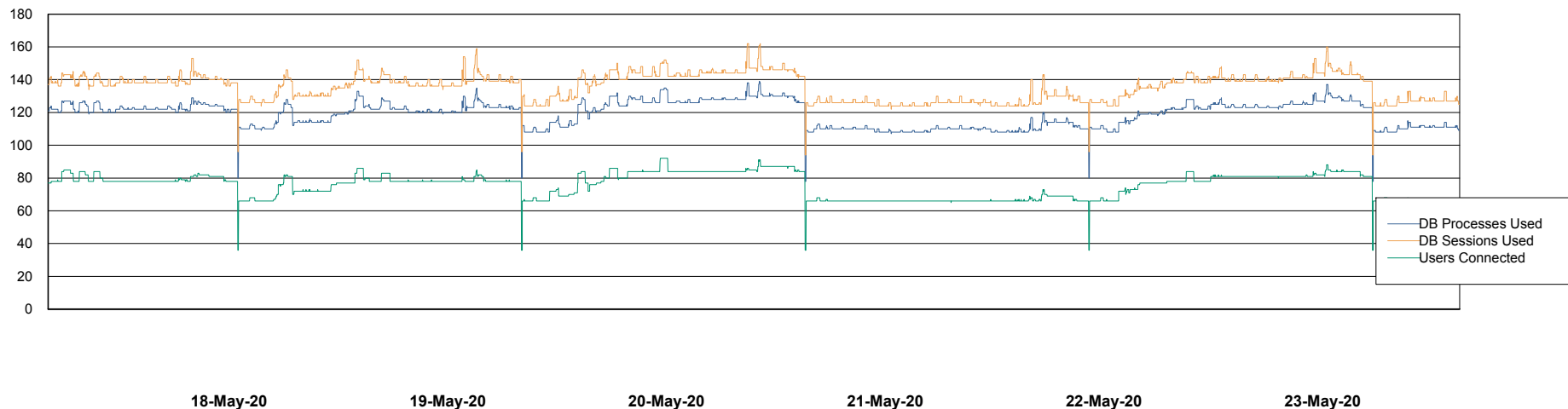
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23-May-20 | 26                        | 78                          | 70                        | 479                         | 82                        | 800                         | 56                        | 800                         |
| 22-May-20 | 26                        | 78                          | 70                        | 479                         | 82                        | 800                         | 56                        | 800                         |
| 21-May-20 | 26                        | 78                          | 70                        | 479                         | 82                        | 800                         | 56                        | 800                         |
| 20-May-20 | 26                        | 78                          | 70                        | 479                         | 82                        | 800                         | 56                        | 800                         |
| 19-May-20 | 26                        | 78                          | 70                        | 479                         | 82                        | 800                         | 56                        | 800                         |
| 18-May-20 | 26                        | 78                          | 70                        | 479                         | 83                        | 800                         | 56                        | 800                         |
| 17-May-20 | 26                        | 78                          | 70                        | 479                         | 83                        | 800                         | 56                        | 800                         |

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## Database Performance DFDDB\_Production

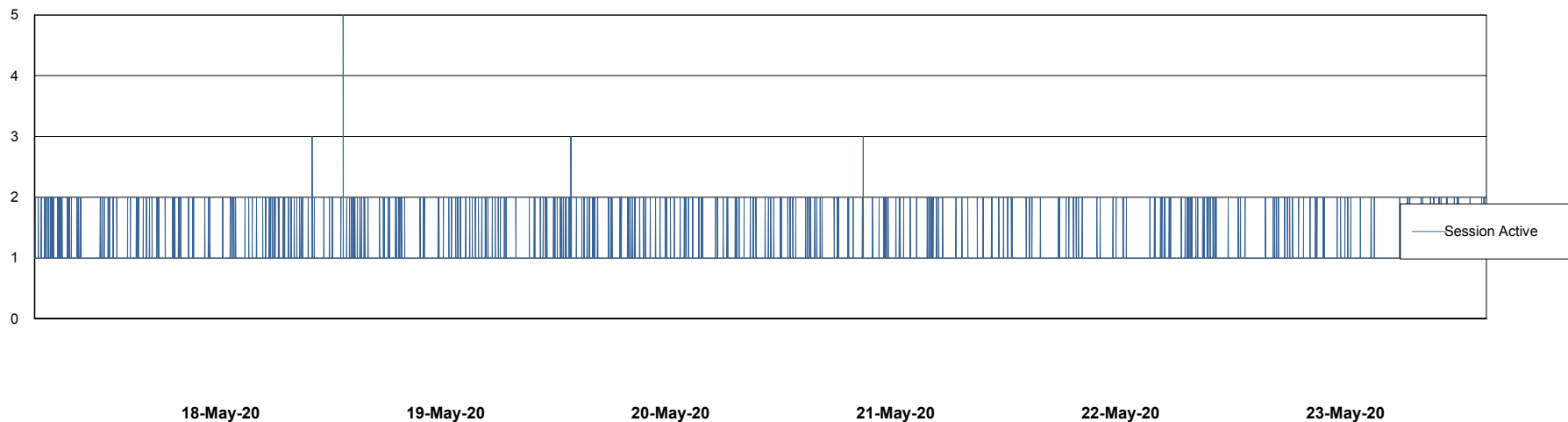


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## Database Performance DFDDB\_Standby

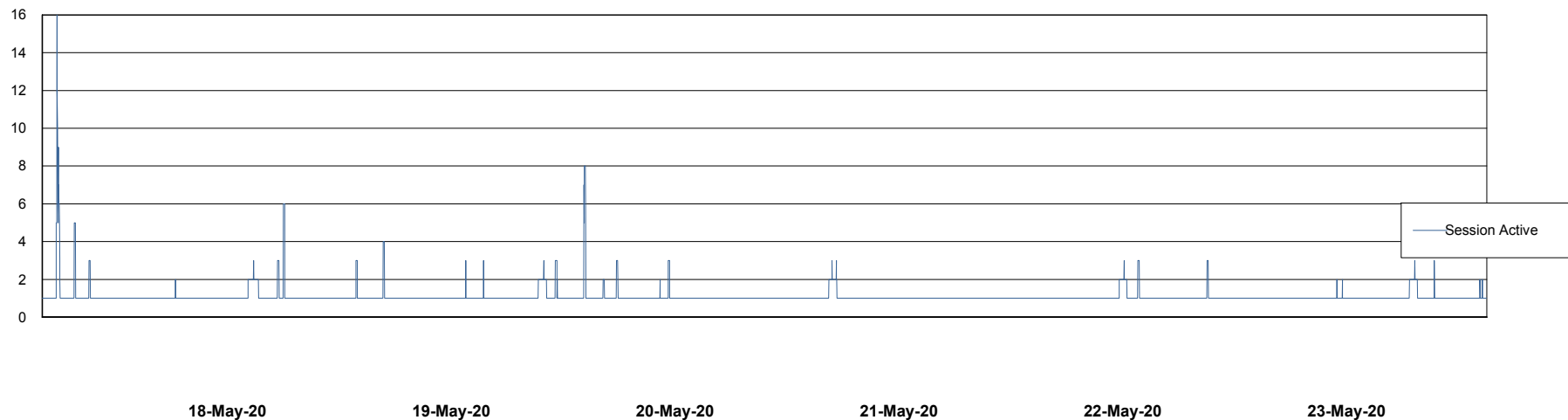
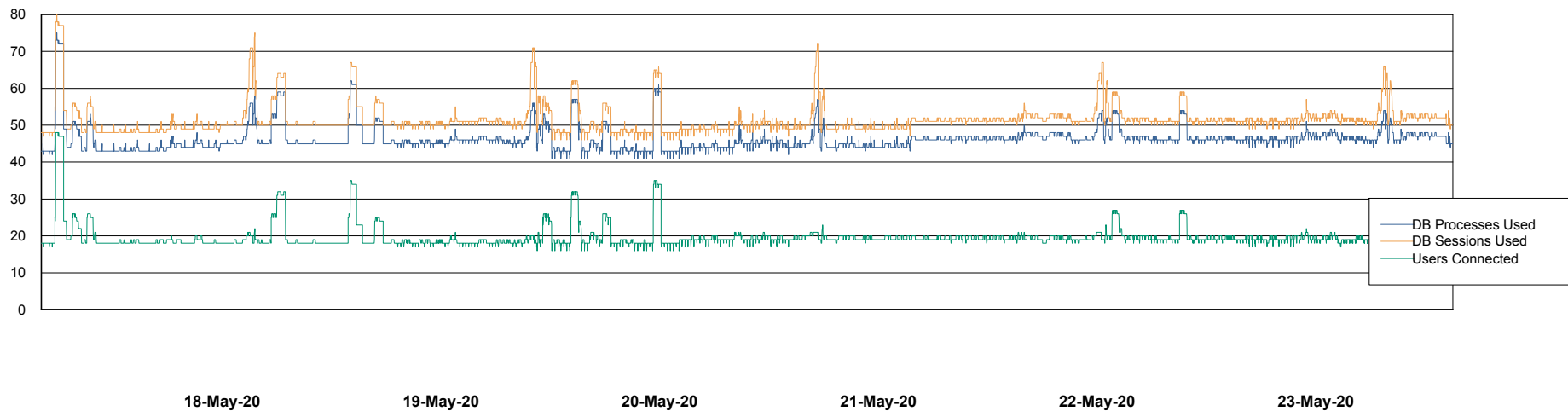


# Weekly SLA Customer Report

Customer DFD Production  
Database ID 39



## Database Performance DFDDDBBI\_Production



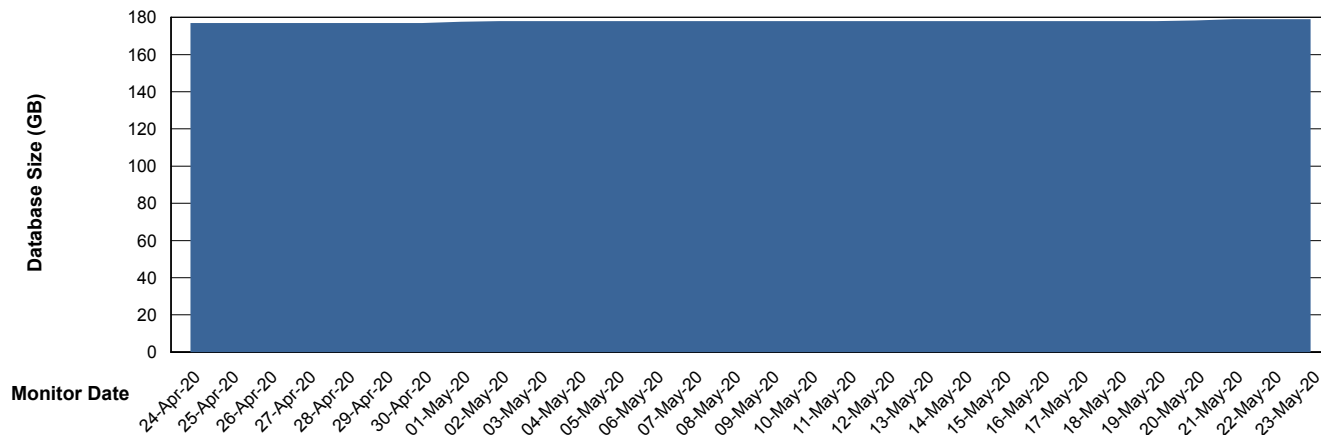
# Weekly SLA Customer Report

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Database ID 39



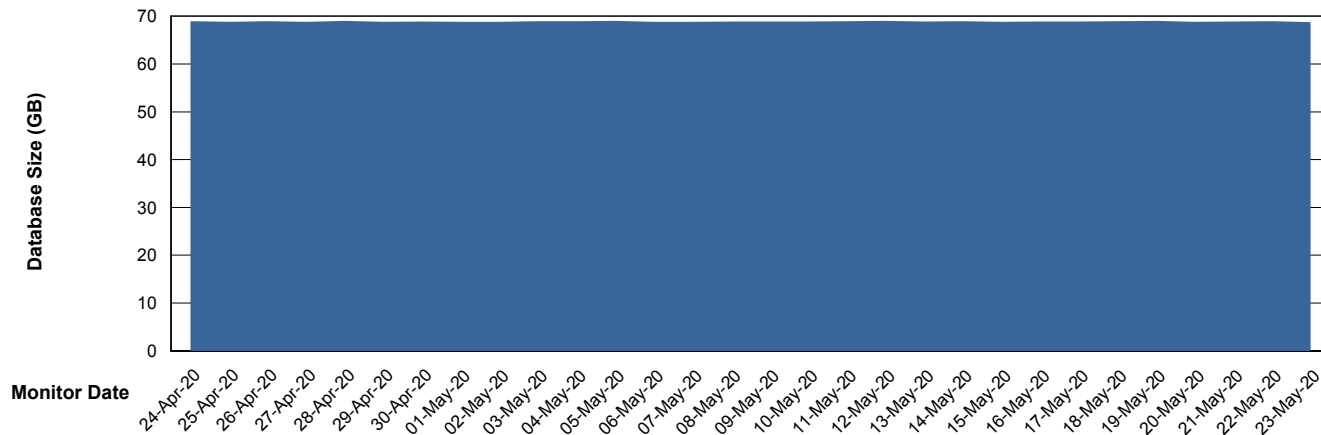
DATABASE SIZE DFDDDB\_Production

### Database growth over last month



DATABASE SIZE DFDDDBI\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer DFD Production  
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Database Tablespace DFDDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 23-May-20 | ABSDATA         | 75            | 58            | 23              |
|           | INDX            | 144           | 118           | 18              |
| 22-May-20 | ABSDATA         | 75            | 58            | 23              |
|           | INDX            | 144           | 118           | 18              |
| 21-May-20 | ABSDATA         | 75            | 58            | 23              |
|           | INDX            | 144           | 118           | 18              |
| 20-May-20 | ABSDATA         | 75            | 58            | 23              |
|           | INDX            | 144           | 118           | 18              |
| 19-May-20 | ABSDATA         | 75            | 58            | 23              |
|           | INDX            | 144           | 118           | 18              |
| 18-May-20 | ABSDATA         | 75            | 58            | 23              |
|           | INDX            | 144           | 118           | 18              |
| 17-May-20 | ABSDATA         | 75            | 58            | 23              |
|           | INDX            | 144           | 118           | 18              |

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## Database Tablespace DFDDDBBI\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 23-May-20 | ABSDATA         | 41            | 33            | 20              |
|           | INDX            | 38            | 31            | 18              |
| 22-May-20 | ABSDATA         | 41            | 33            | 20              |
|           | INDX            | 38            | 31            | 18              |
| 21-May-20 | ABSDATA         | 41            | 33            | 20              |
|           | INDX            | 38            | 31            | 18              |
| 20-May-20 | ABSDATA         | 41            | 33            | 20              |
|           | INDX            | 38            | 31            | 18              |
| 19-May-20 | ABSDATA         | 41            | 33            | 20              |
|           | INDX            | 38            | 31            | 18              |
| 18-May-20 | ABSDATA         | 41            | 33            | 20              |
|           | INDX            | 38            | 31            | 18              |
| 17-May-20 | ABSDATA         | 41            | 33            | 20              |
|           | INDX            | 38            | 31            | 18              |

## Standby Database Health DFD Production

Recovery lag for last 7 days



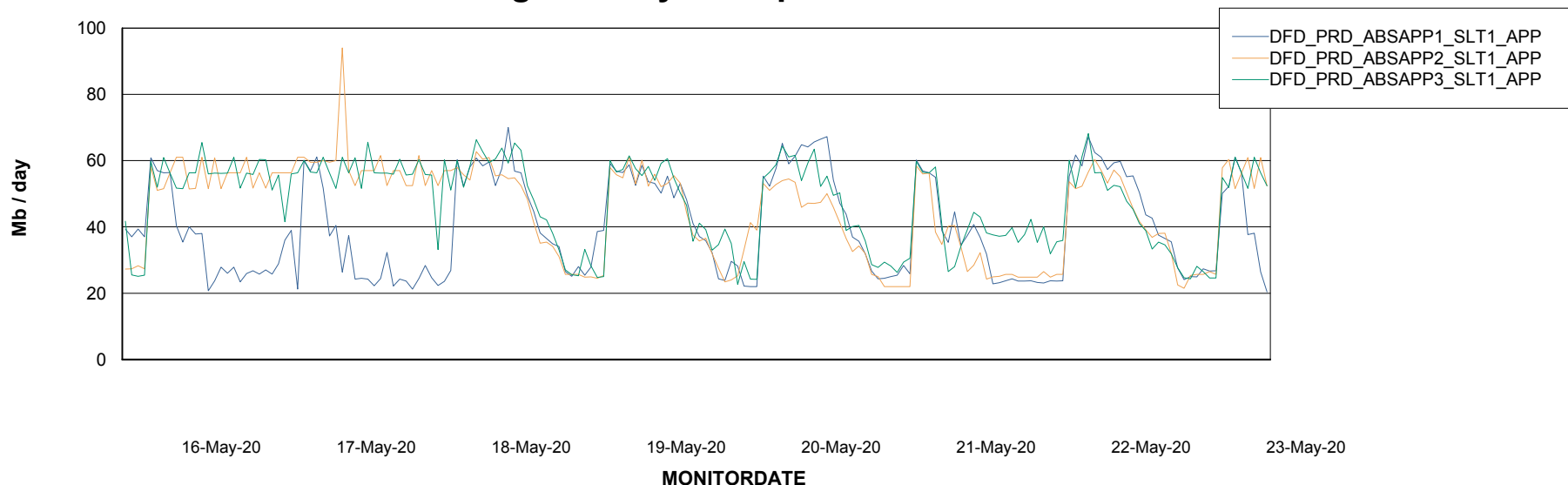
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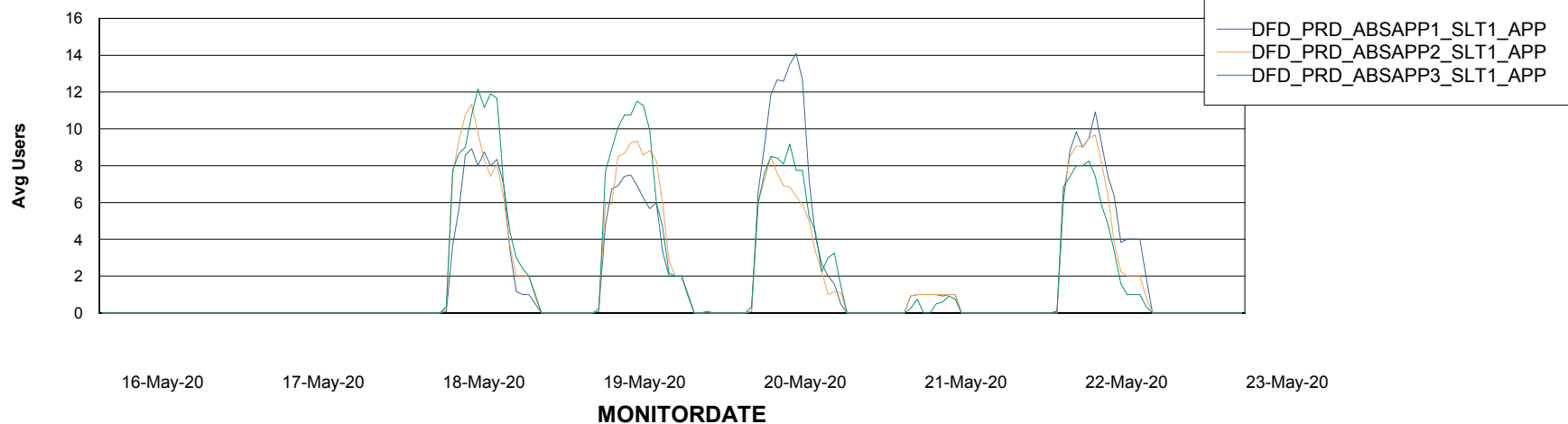


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



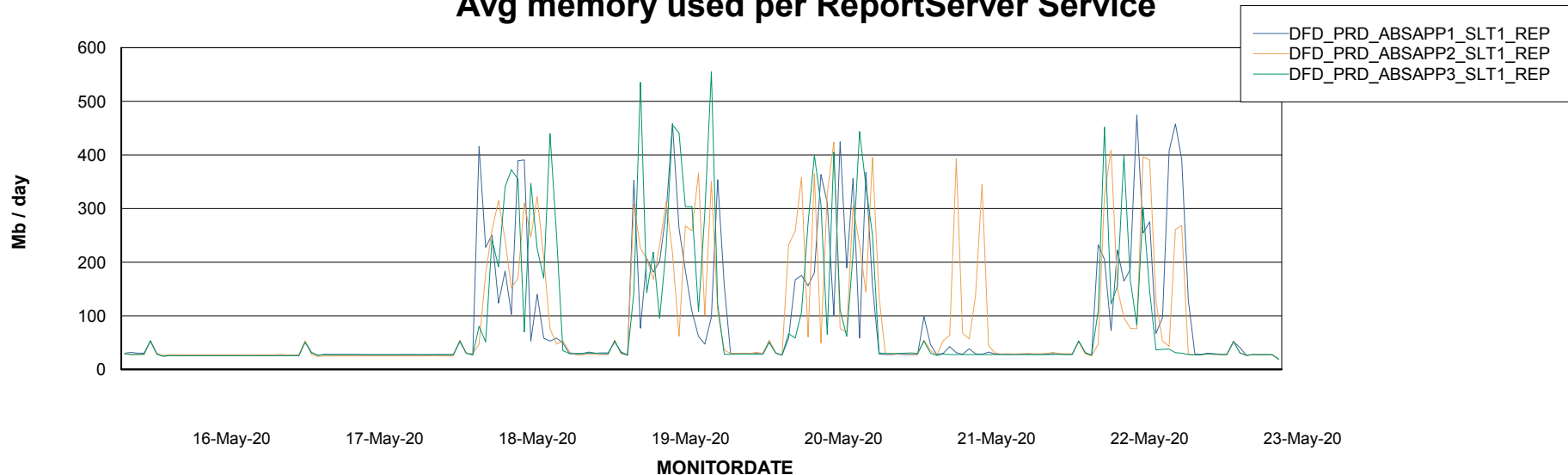
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

