

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
23-May-20	27	1	1	76	97	5	0	24	443	321
22-May-20	27	1	1	76	97	5	0	23	443	324
21-May-20	27	1	1	76	97	5	0	23	443	323
20-May-20	27	1	1	77	97	5	0	23	443	323
19-May-20	27	1	1	77	97	5	0	23	443	322
18-May-20	27	1	1	77	97	5	0	24	443	321
17-May-20	27	1	1	77	97	5	0	24	443	319

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
23-May-20	34	1	1	37	96	1	0	45	10	5
22-May-20	34	1	1	37	96	1	0	46	10	5
21-May-20	34	1	1	38	96	1	0	46	10	5
20-May-20	34	1	1	39	96	1	0	46	10	5
19-May-20	34	1	1	39	96	1	0	46	10	5
18-May-20	34	1	1	40	96	1	0	45	10	5
17-May-20	34	1	1	40	96	1	0	44	10	5

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## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
23-May-20	24	1	1	80	100	1	0	57	20	8
22-May-20	24	1	1	80	100	1	0	57	20	8
21-May-20	24	1	1	80	100	1	0	57	20	8
20-May-20	24	1	1	80	100	1	0	57	20	8
19-May-20	24	1	1	80	100	1	0	57	20	8
18-May-20	24	1	1	80	100	1	0	57	20	8
17-May-20	24	1	1	80	100	1	0	57	20	8

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
23-May-20	29	1	1	84	100	1	0	23	10	7
22-May-20	29	1	1	84	100	1	0	23	10	7
21-May-20	29	1	1	84	100	1	0	23	10	7
20-May-20	29	1	1	84	100	1	0	23	10	7
19-May-20	29	1	1	84	100	1	0	23	10	7
18-May-20	29	1	1	85	100	1	0	23	10	7
17-May-20	29	1	1	85	100	1	0	23	10	7

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## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
23-May-20	28	1	1	87	100	1	0	81	10	2
22-May-20	28	1	1	87	100	1	0	81	10	2
21-May-20	28	1	1	88	100	1	0	81	10	2
20-May-20	28	1	1	88	100	1	0	81	10	2
19-May-20	28	1	1	88	100	1	0	81	10	2
18-May-20	28	1	1	88	100	1	0	81	10	2
17-May-20	28	1	1	88	100	1	0	81	10	2

## Harddisk Usage BGG\_PRD\_SRV4

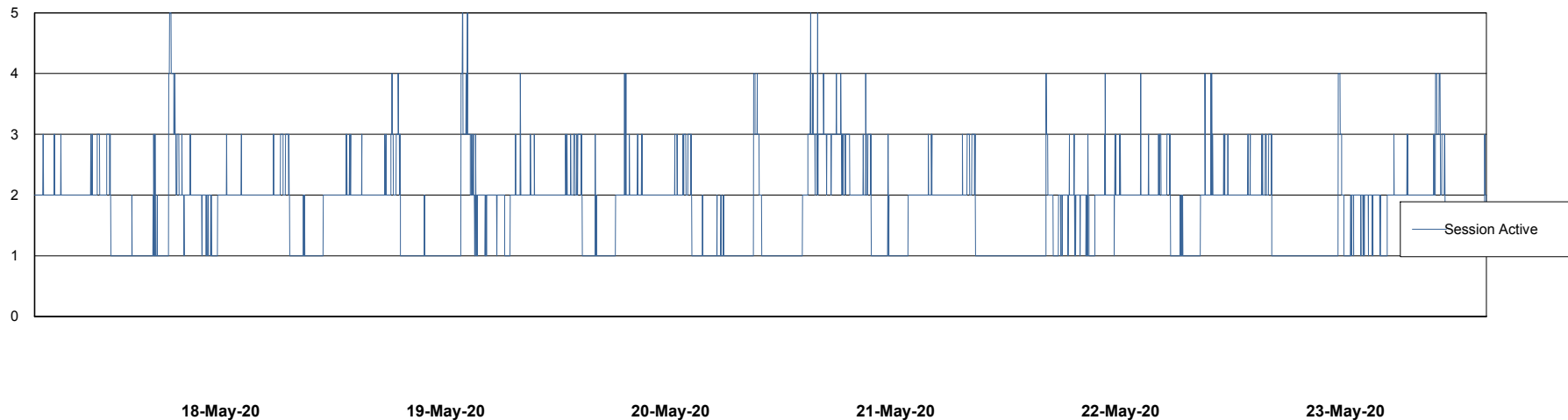
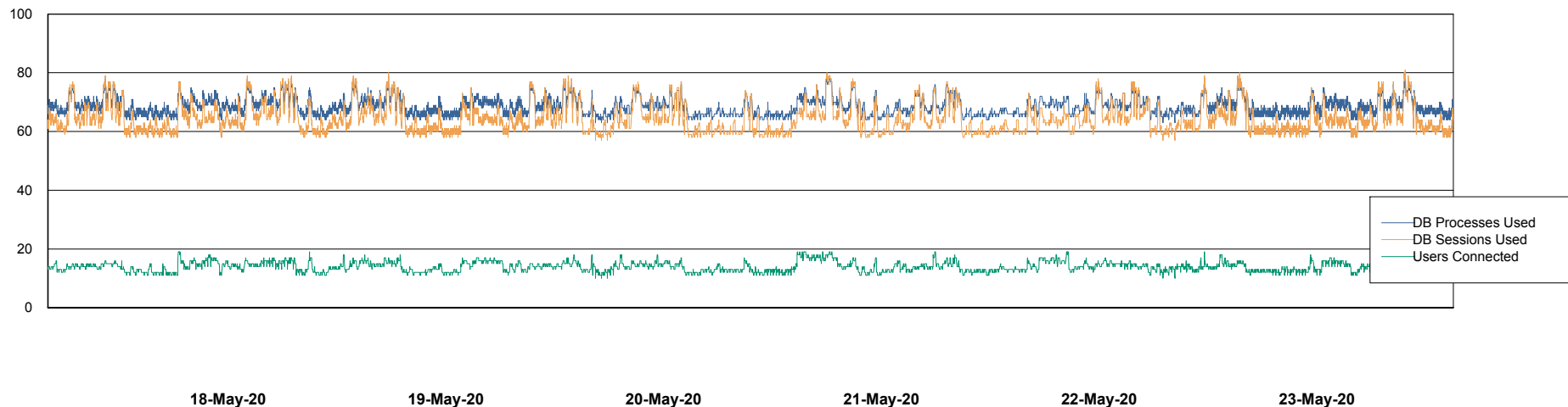
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
23-May-20	27	1	1	98	100	1	0	45	15	8
22-May-20	27	1	1	98	100	1	0	45	15	8
21-May-20	27	1	1	98	100	1	0	45	15	8
20-May-20	27	1	1	98	100	1	0	45	15	8
19-May-20	27	1	1	98	100	1	0	45	15	8
18-May-20	27	1	1	98	100	1	0	45	15	8
17-May-20	27	1	1	98	100	1	0	45	15	8

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## Database Performance BGGDB\_BI

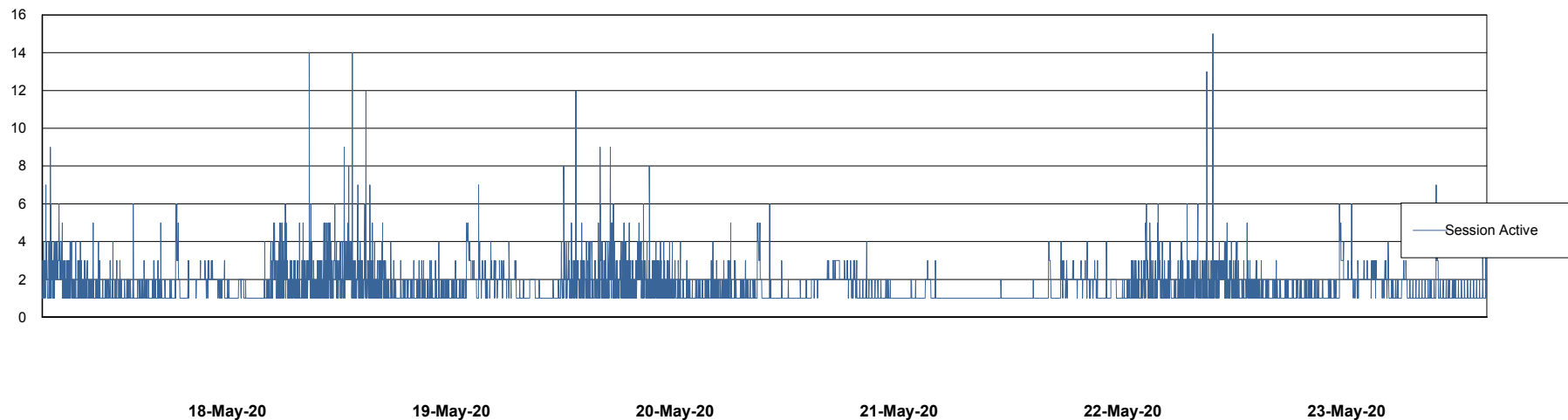
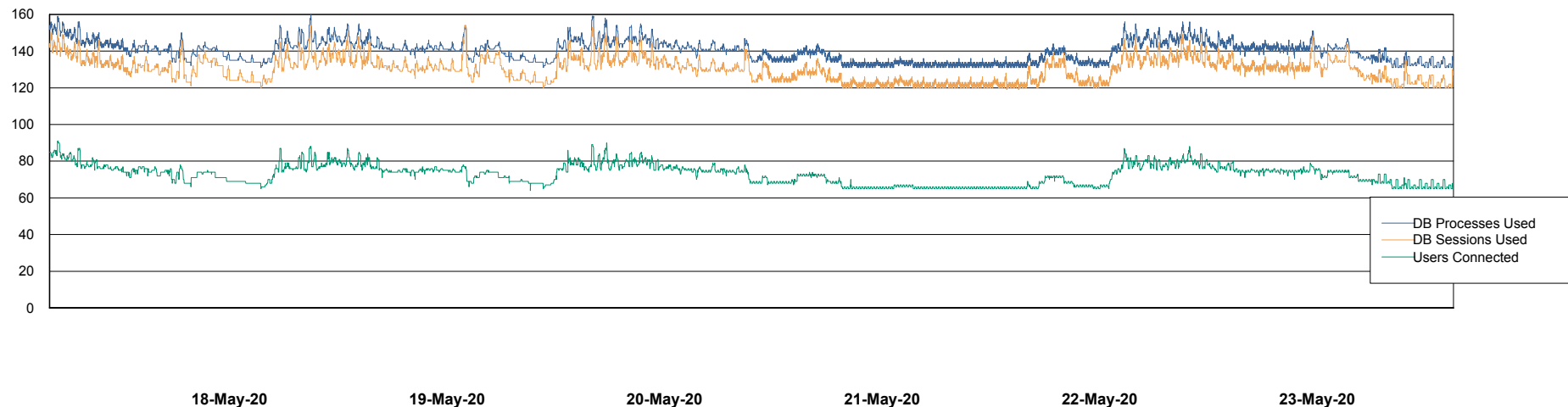


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## Database Performance BGGDB\_Production

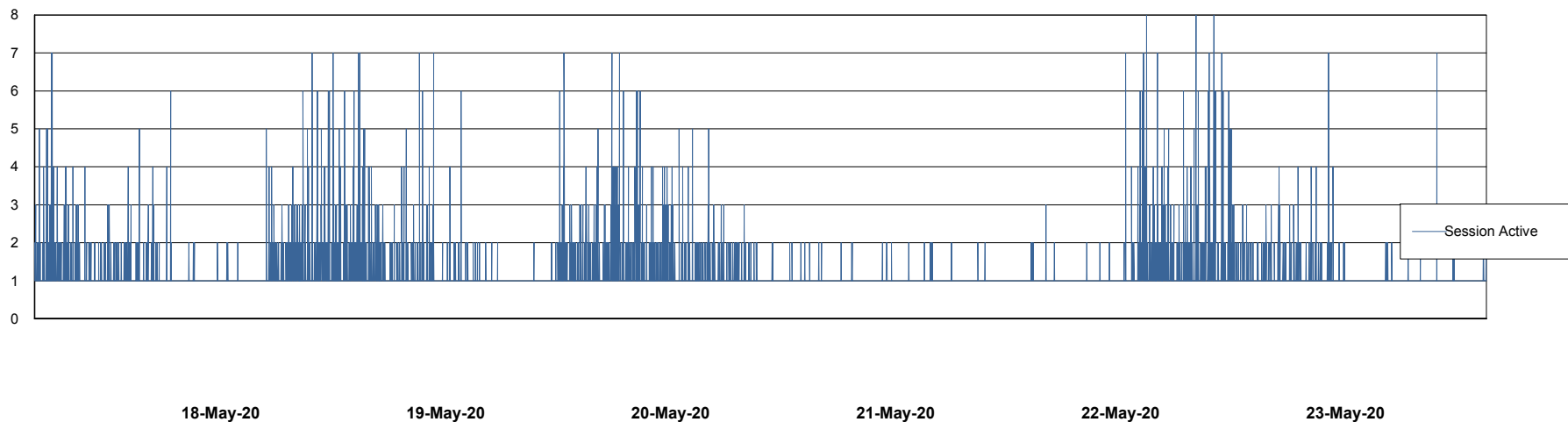
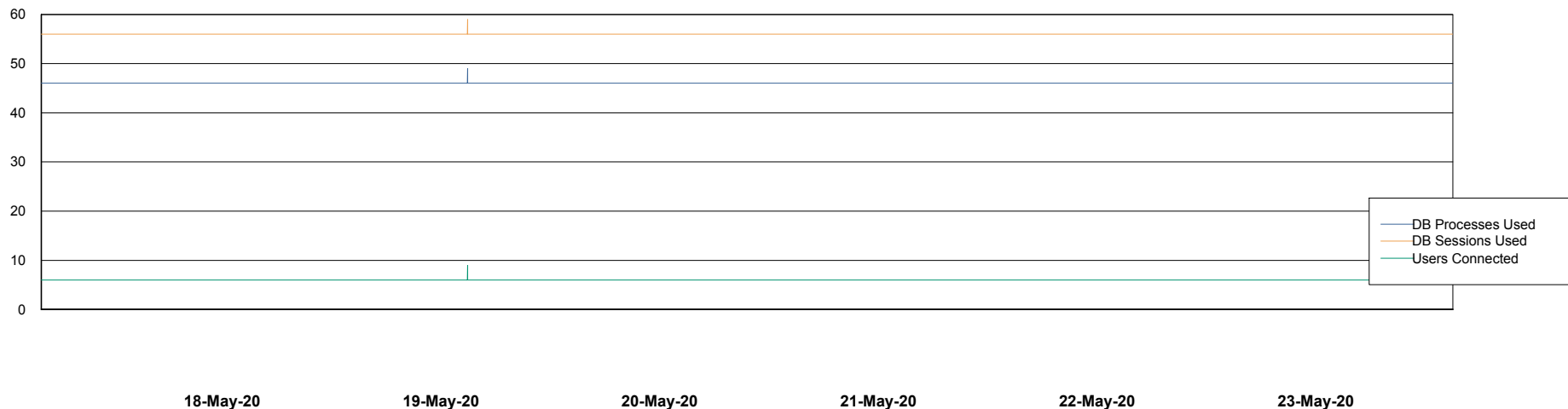


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## Database Performance BGGDB\_Standby



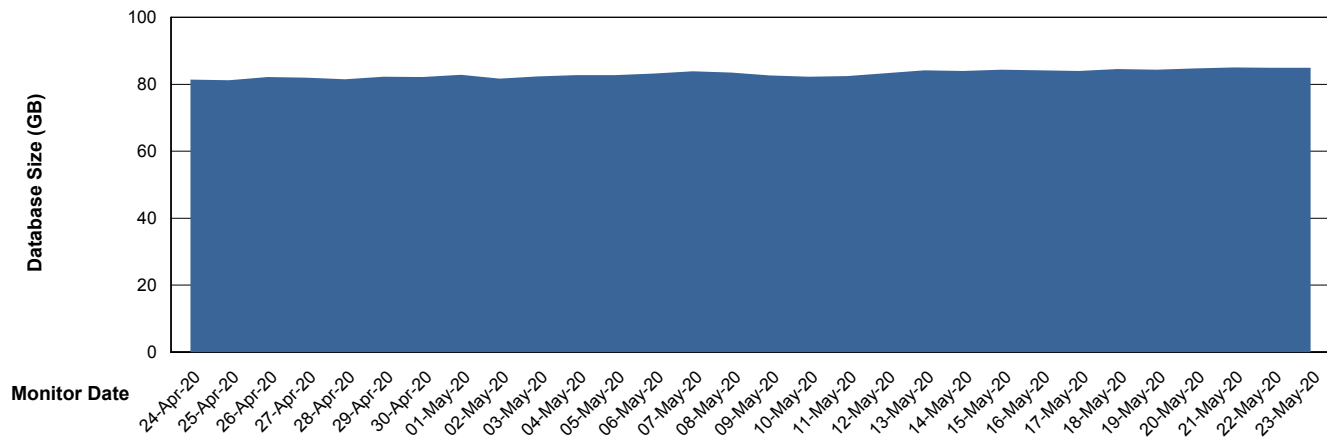
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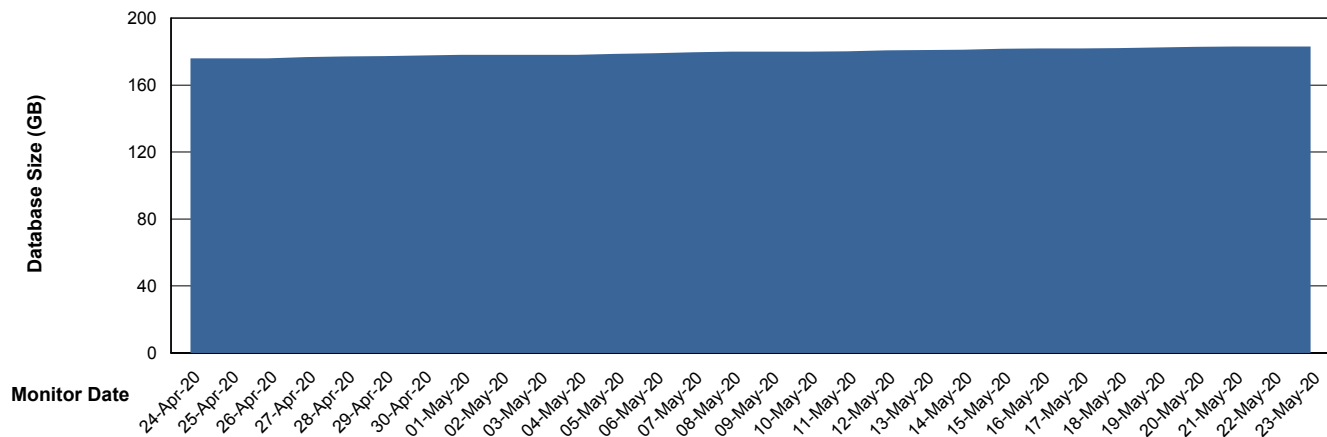
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



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## Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
23-May-20	ABSDATA	50	41	18
	INDX	54	44	19
22-May-20	ABSDATA	50	41	18
	INDX	54	44	19
21-May-20	ABSDATA	50	41	18
	INDX	54	44	19
20-May-20	ABSDATA	50	41	18
	INDX	54	44	19
19-May-20	ABSDATA	50	41	18
	INDX	54	43	20
18-May-20	ABSDATA	50	40	20
	INDX	54	43	20
17-May-20	ABSDATA	50	40	20
	INDX	54	43	20

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
23-May-20	ABSDATA	197	166	16
	INDX	18	14	22
22-May-20	ABSDATA	197	166	16
	INDX	18	14	22
21-May-20	ABSDATA	197	165	16
	INDX	18	14	22
20-May-20	ABSDATA	197	165	16
	INDX	18	14	22
19-May-20	ABSDATA	197	165	16
	INDX	18	13	28
18-May-20	ABSDATA	197	165	16
	INDX	18	13	28
17-May-20	ABSDATA	197	164	17
	INDX	18	13	28

BI Status and last ETL error for BGGDB\_BI

	Sun 17/5/2020	Mon 18/5/2020	Tue 19/5/2020	Wed 20/5/2020	Thu 21/5/2020	Fri 22/5/2020	Sat 23/5/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

BI last ETL error for BGGDB\_BI

Sun, 17-05-2020 ORA-00054: resource busy and acquire with NOWAIT specified or timeout expired

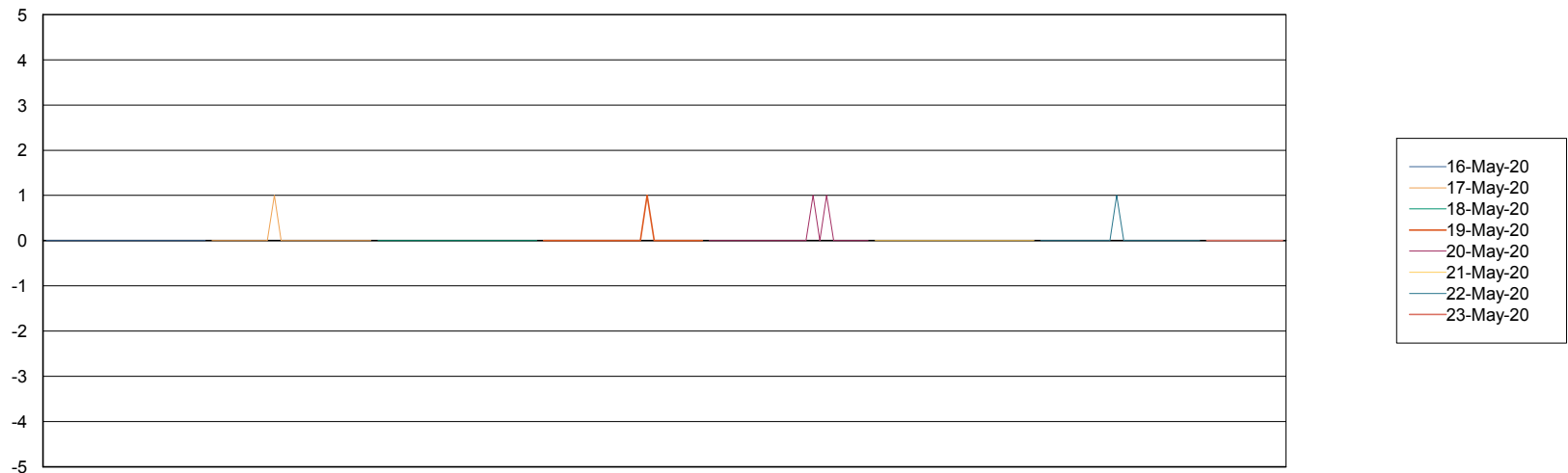
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Standby Database Health BGG\_Production

### Recovery lag for last 7 days



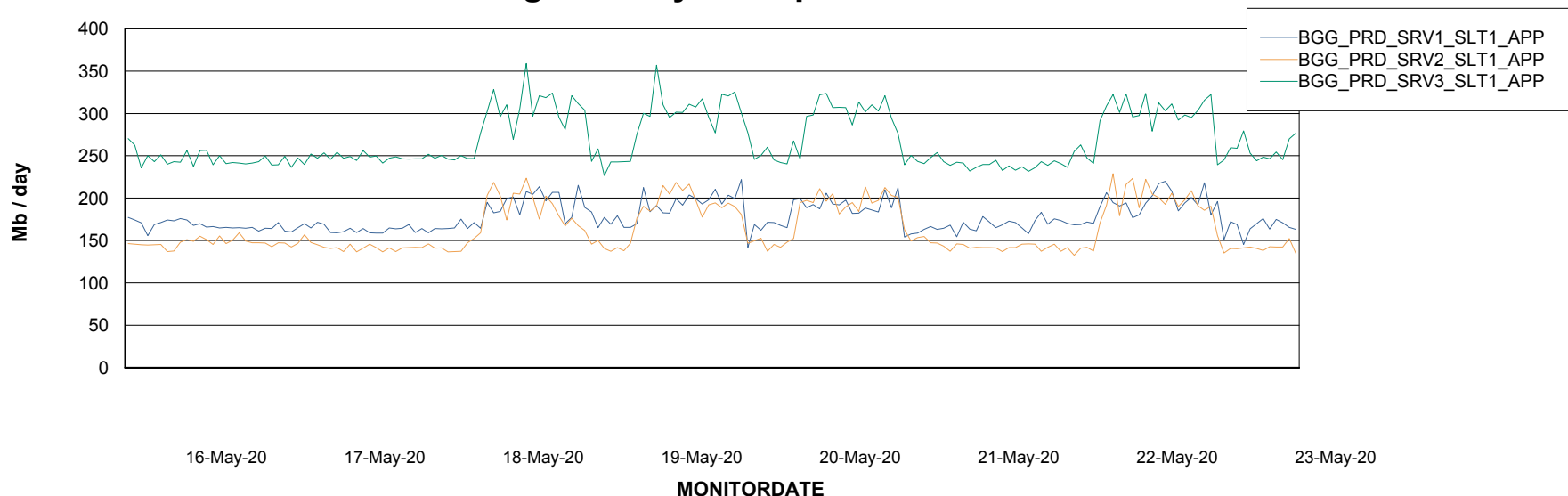
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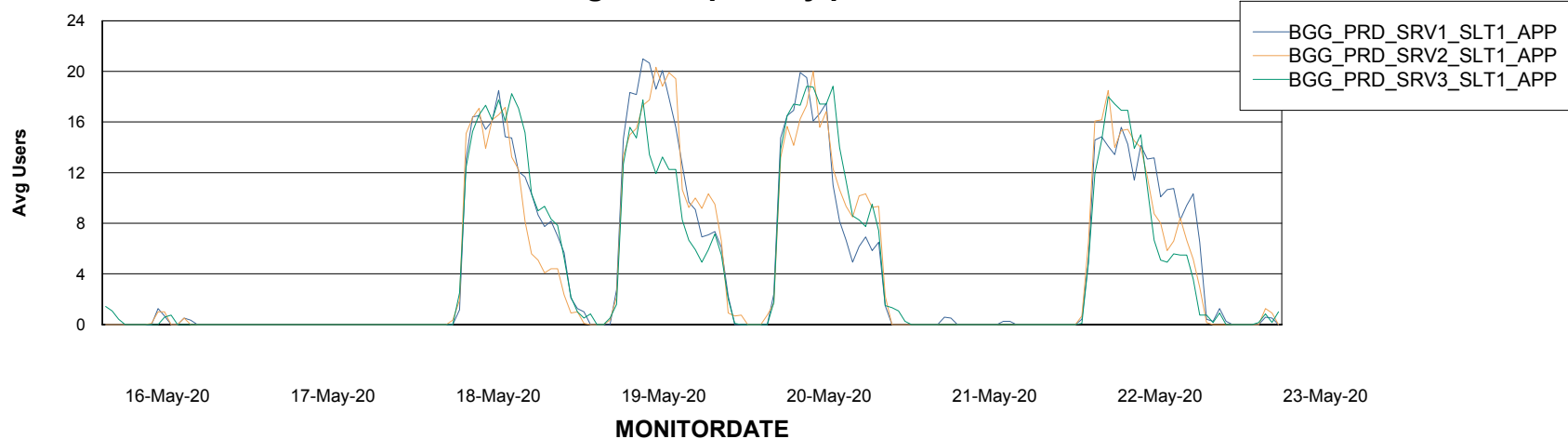


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



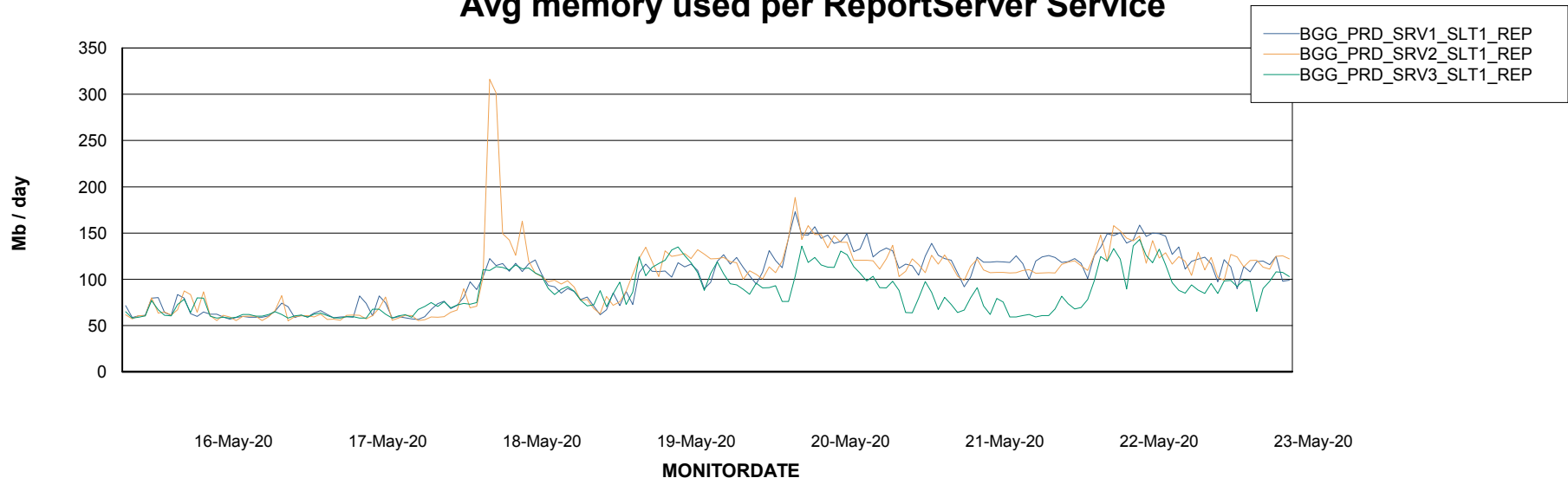
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



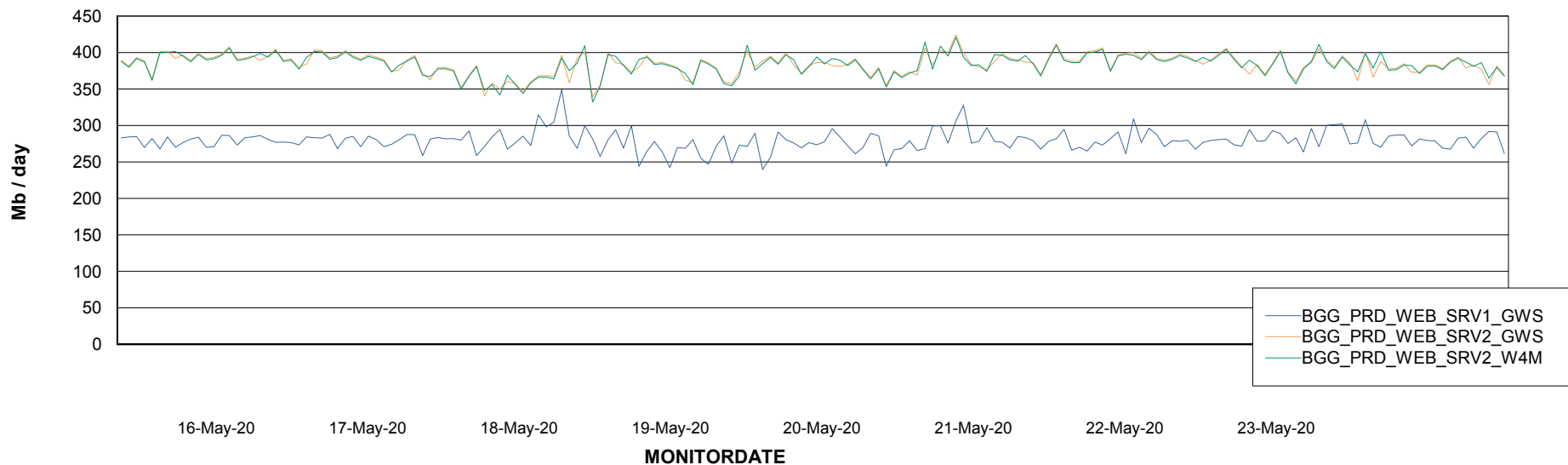
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

