

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
16-May-20	27	1	1	78	97	5	0	23	443	324
15-May-20	27	1	1	78	97	5	0	22	443	328
14-May-20	27	1	1	78	97	5	0	22	443	328
13-May-20	27	1	1	79	97	5	0	22	443	328
12-May-20	27	1	1	79	97	5	0	23	443	323
11-May-20	27	1	1	79	97	5	0	25	443	316
10-May-20	27	1	1	80	97	5	0	25	443	317

Harddisk Usage BGG_PRD_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16-May-20	34	1	1	41	96	1	0	45	10	5
15-May-20	34	1	1	42	96	1	0	45	10	5
14-May-20	34	1	1	42	96	1	0	45	10	5
13-May-20	34	1	1	43	96	1	0	45	10	5
12-May-20	34	1	1	43	96	1	0	45	10	5
11-May-20	34	1	1	44	96	1	0	45	10	5
10-May-20	34	1	1	45	96	1	0	46	10	5

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Harddisk Usage BGG_PRD_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16-May-20	24	1	1	80	100	1	0	57	20	8
15-May-20	24	1	1	80	100	1	0	57	20	8
14-May-20	24	1	1	81	100	1	0	57	20	8
13-May-20	24	1	1	81	100	1	0	57	20	8
12-May-20	24	1	1	81	100	1	0	57	20	8
11-May-20	24	1	1	81	100	1	0	45	20	10
10-May-20	24	1	1	81	100	1	0	37	20	12

Harddisk Usage BGG_PRD_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16-May-20	29	1	1	85	100	1	0	23	10	7
15-May-20	29	1	1	85	100	1	0	26	10	7
14-May-20	29	1	1	85	100	1	0	33	10	6
13-May-20	29	1	1	85	100	1	0	33	10	6
12-May-20	29	1	1	85	100	1	0	33	10	6
11-May-20	29	1	1	85	100	1	0	33	10	6
10-May-20	29	1	1	86	100	1	0	33	10	6

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Harddisk Usage BGG_PRD_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16-May-20	28	1	1	88	100	1	0	81	10	2
15-May-20	28	1	1	88	100	1	0	81	10	2
14-May-20	28	1	1	88	100	1	0	81	10	2
13-May-20	28	1	1	89	100	1	0	81	10	2
12-May-20	28	1	1	89	100	1	0	82	10	2
11-May-20	28	1	1	89	100	1	0	82	10	2
10-May-20	28	1	1	89	100	1	0	82	10	2

Harddisk Usage BGG_PRD_SRV4

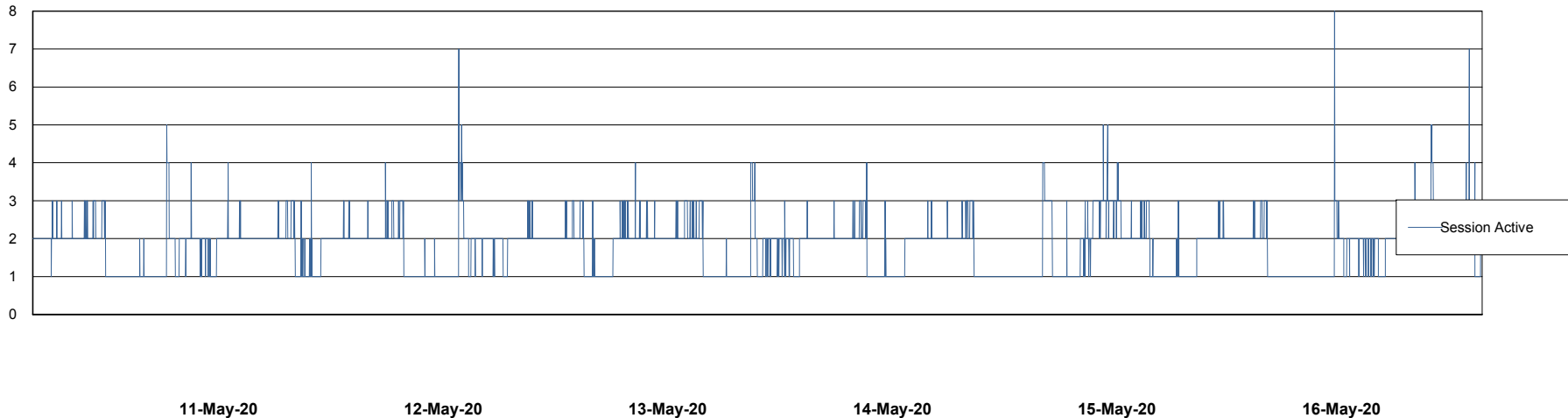
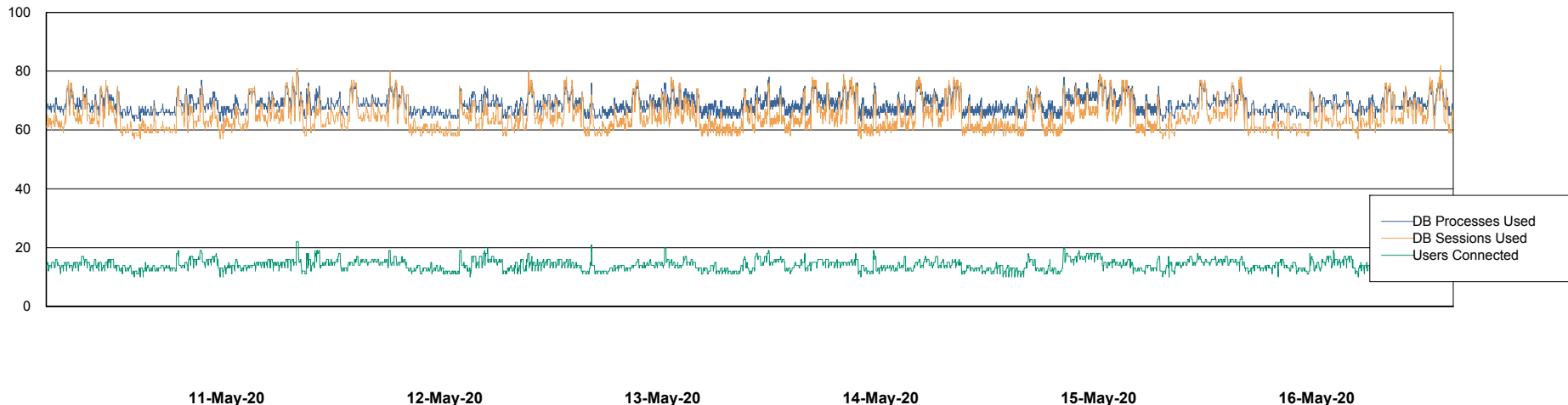
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16-May-20	27	1	1	98	100	1	0	45	15	8
15-May-20	27	1	1	98	100	1	0	45	15	8
14-May-20	27	1	1	98	100	1	0	45	15	8
13-May-20	27	1	1	98	100	1	0	45	15	8
12-May-20	27	1	1	98	100	1	0	45	15	8
11-May-20	27	1	1	98	100	1	0	45	15	8
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Database Performance BGGDB_BI

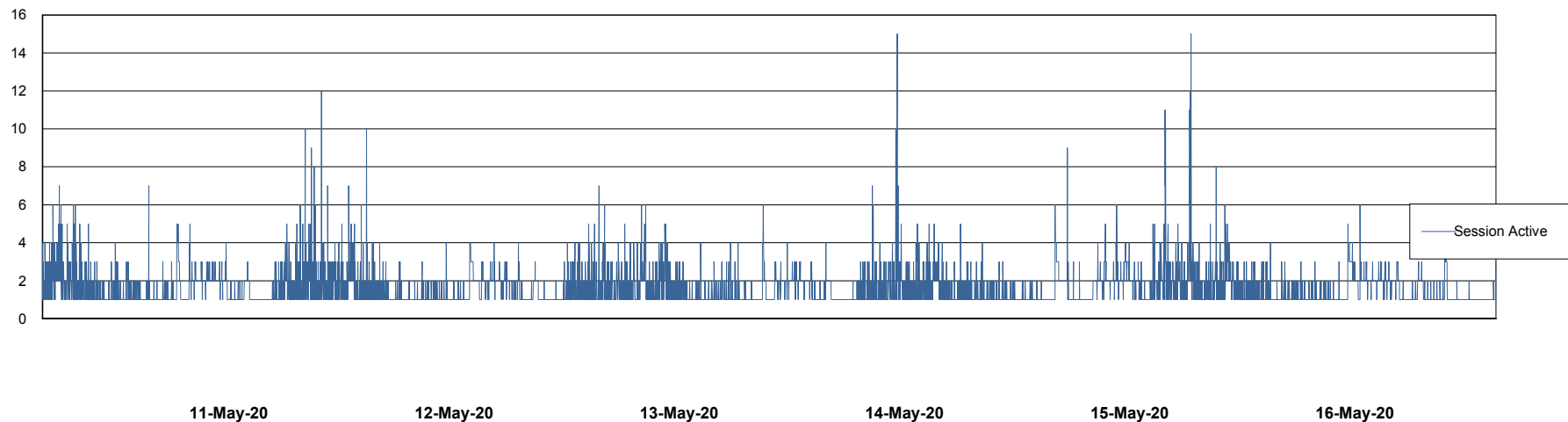
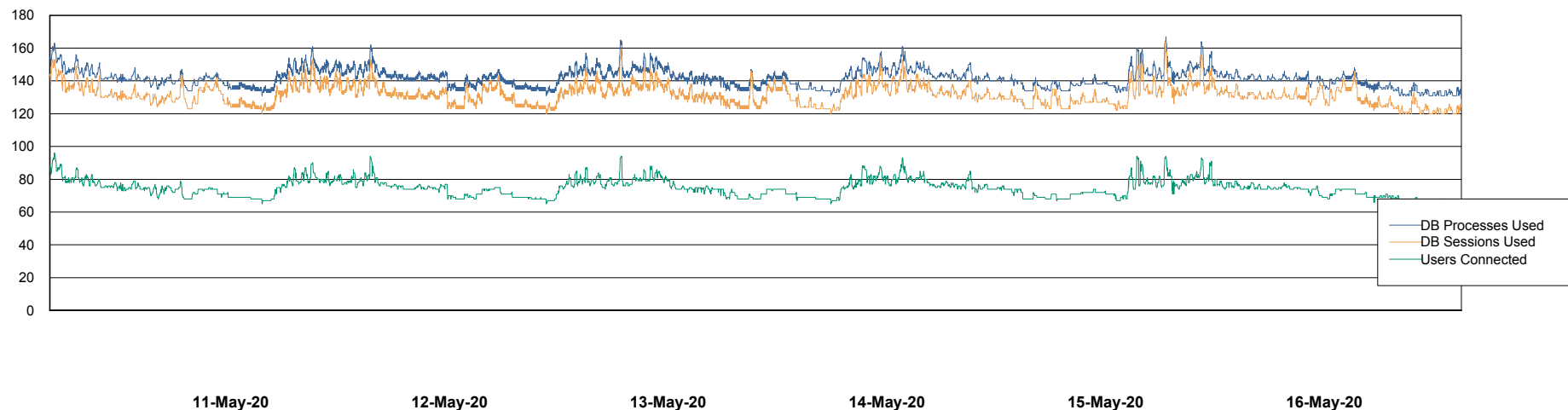


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Database Performance BGGDB_Production

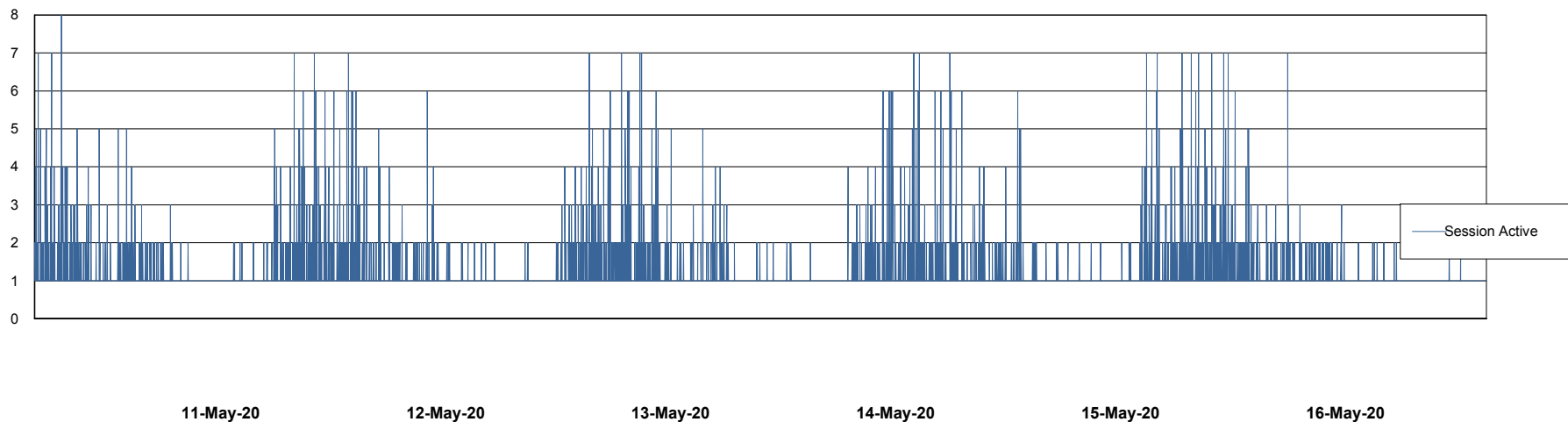
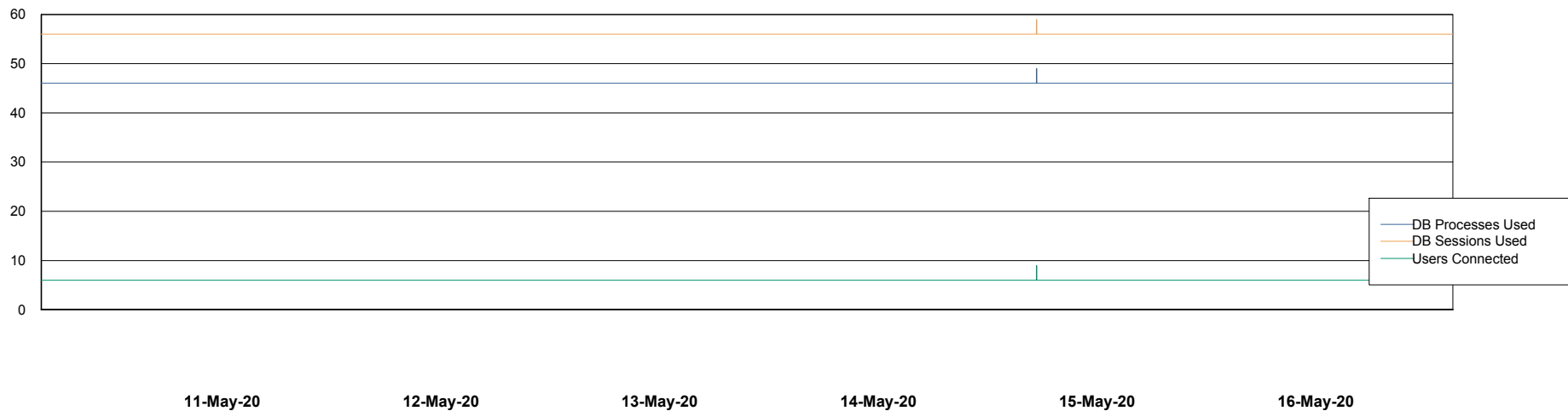


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Database Performance BGGDB_Standby



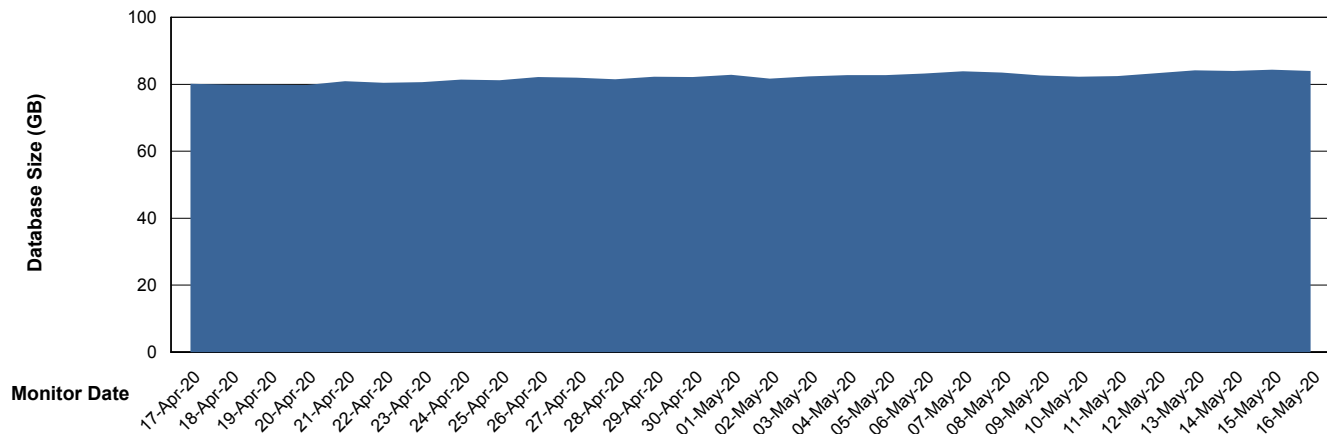
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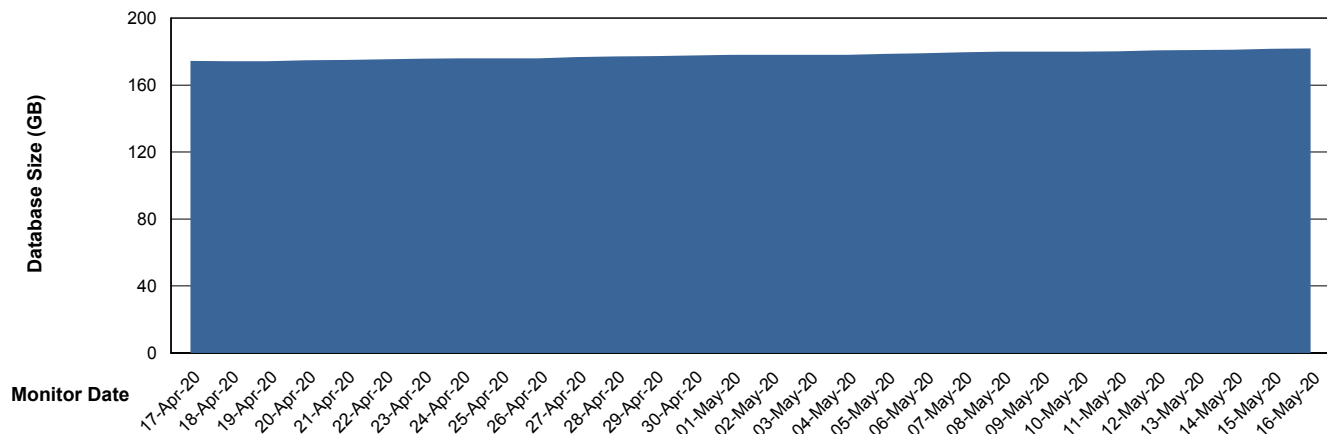
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



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Database Tablespace BGGDB_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
16-May-20	ABSDATA	50	40	20
	INDX	54	43	20
15-May-20	ABSDATA	50	40	20
	INDX	54	43	20
14-May-20	ABSDATA	50	40	20
	INDX	54	43	20
13-May-20	ABSDATA	50	40	20
	INDX	54	43	20
12-May-20	ABSDATA	50	40	20
	INDX	54	43	20
11-May-20	ABSDATA	45	40	11
	INDX	48	43	10
10-May-20	ABSDATA	45	40	11
	INDX	48	43	10

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Database Tablespace BGGDB_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
16-May-20	ABSDATA	197	164	17
	INDX	18	13	28
15-May-20	ABSDATA	197	164	17
	INDX	18	13	28
14-May-20	ABSDATA	197	164	17
	INDX	18	13	28
13-May-20	ABSDATA	197	164	17
	INDX	18	13	28
12-May-20	ABSDATA	197	163	17
	INDX	18	13	28
11-May-20	ABSDATA	195	163	16
	INDX	18	13	28
10-May-20	ABSDATA	195	163	16
	INDX	18	13	28

BI Status and last ETL error for BGGDB_BI

	Sun 10/5/2020	Mon 11/5/2020	Tue 12/5/2020	Wed 13/5/2020	Thu 14/5/2020	Fri 15/5/2020	Sat 16/5/2020
ABS DataWarehouse ETL Health	Not OK	Not OK	OK	OK	OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	OK	OK	OK

BI last ETL error for BGGDB_BI

Mon, 11-05-2020 ORA-00054: resource busy and acquire with NOWAIT specified or timeout expired
 Sun, 10-05-2020 ORA-00054: resource busy and acquire with NOWAIT specified or timeout expired

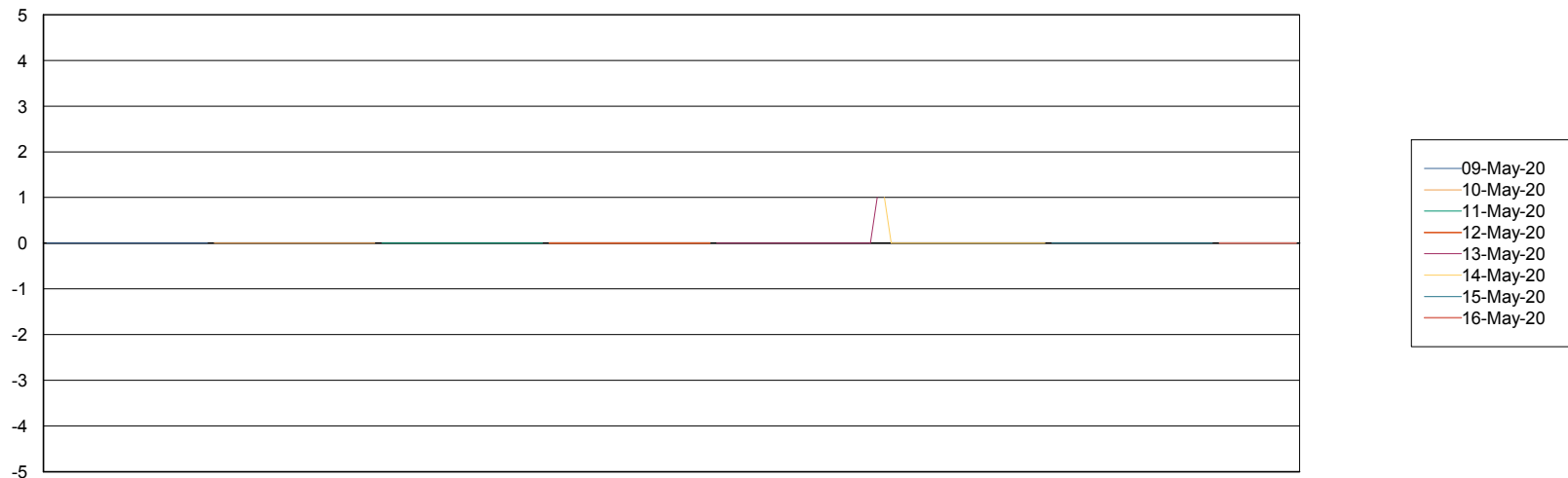
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Standby Database Health BGG_Production

Recovery lag for last 7 days



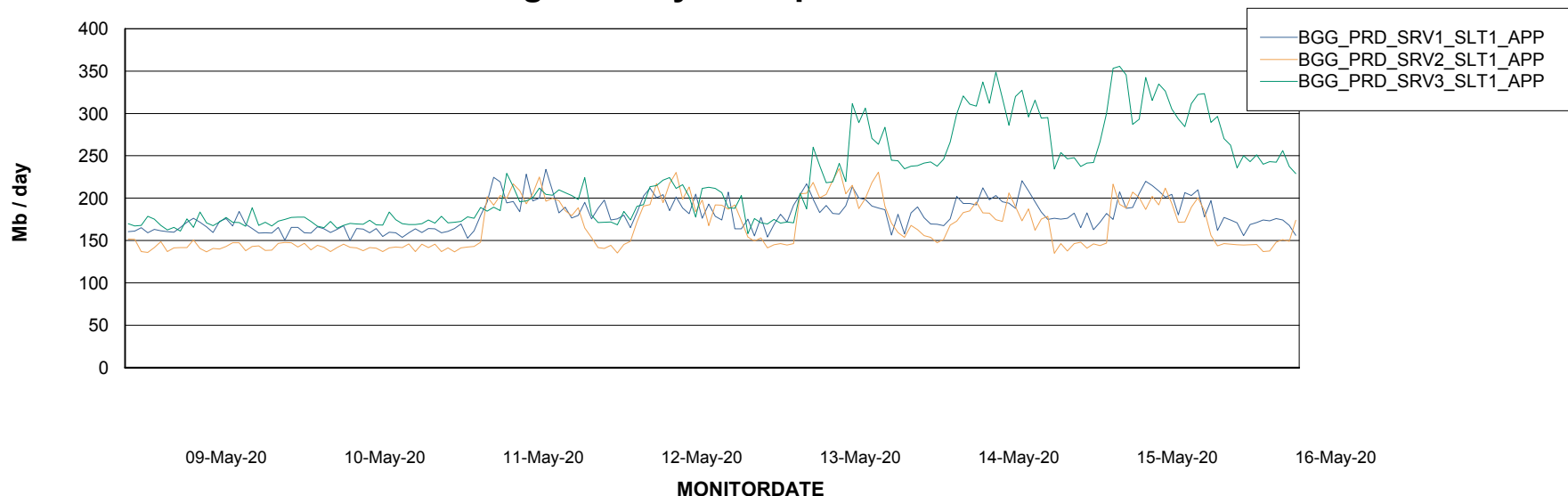
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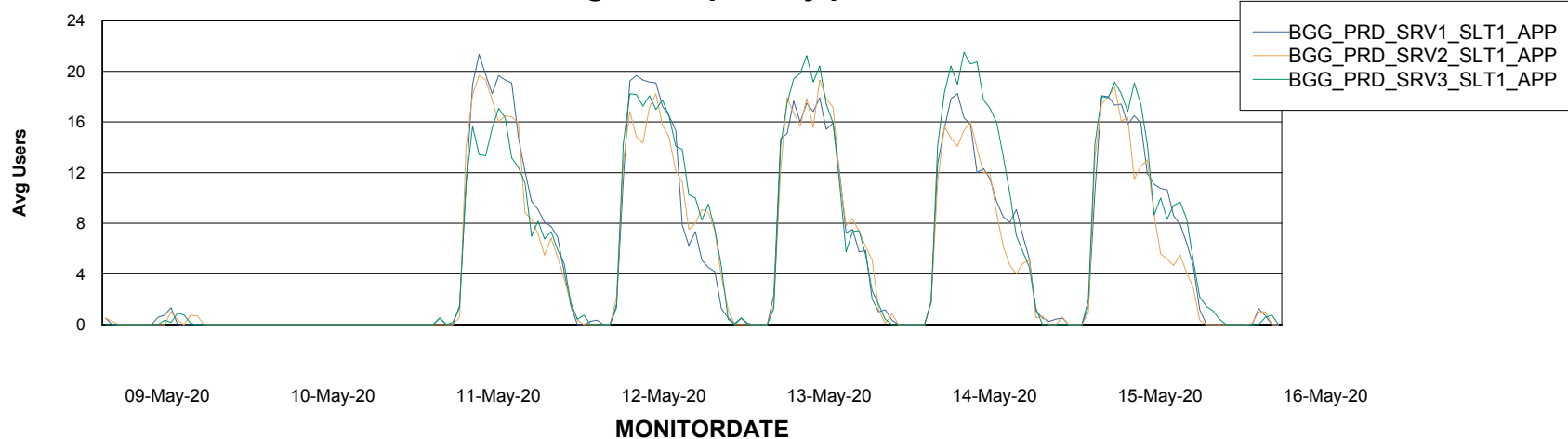


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



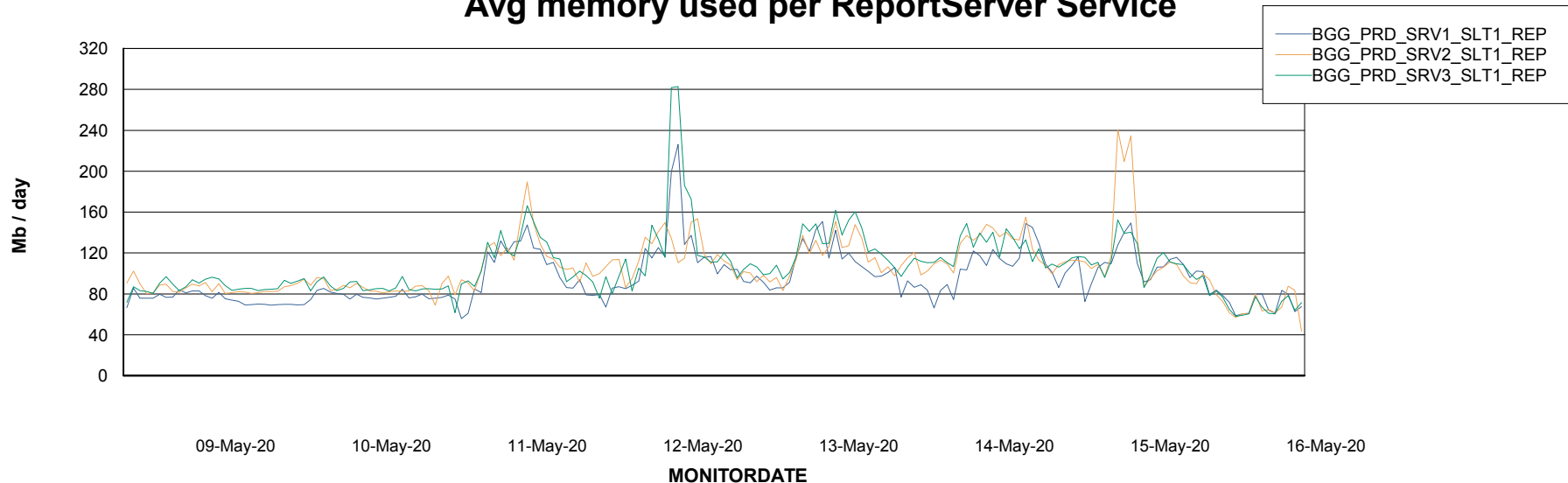
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ABSolute Application ReportServer Services

Avg memory used per ReportServer Service



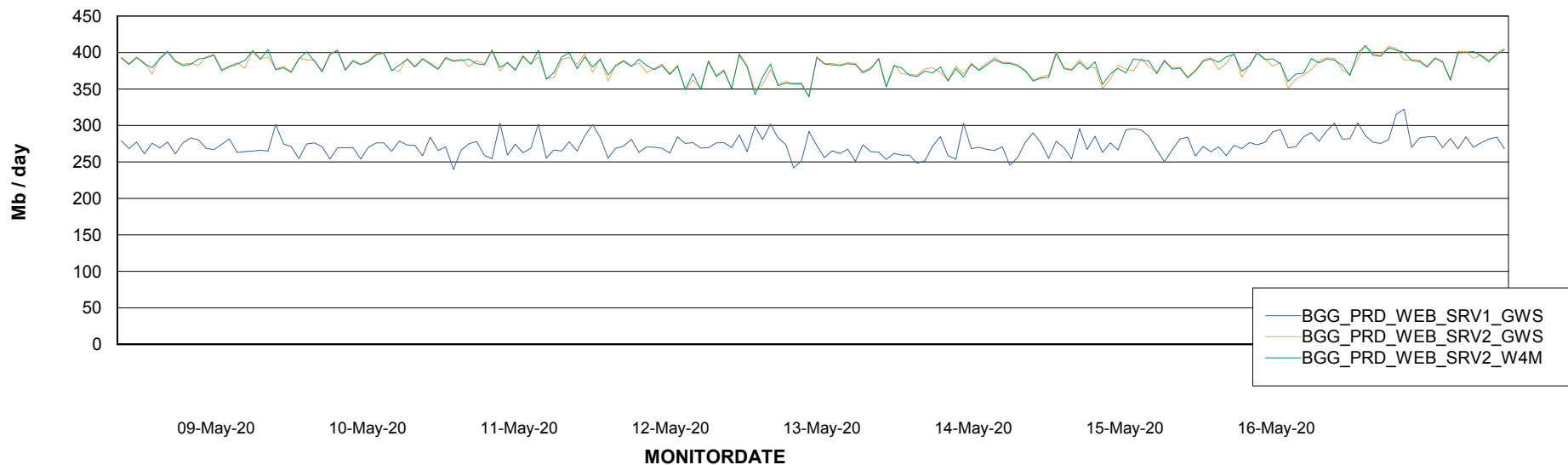
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
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Disaster per ABS component

