

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
25-Apr-20	27	1	1	84	97	5	0	27	443	306
24-Apr-20	27	1	1	84	97	5	0	27	443	308
23-Apr-20	27	1	1	84	97	5	0	28	443	303
22-Apr-20	27	1	1	85	97	5	0	28	443	301
21-Apr-20	27	1	1	85	97	5	0	29	443	299
20-Apr-20	27	1	1	72	97	5	0	29	443	298
19-Apr-20	27	1	1	72	97	5	0	29	443	298

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
25-Apr-20	34	1	1	54	96	1	0	47	10	5
24-Apr-20	34	1	1	54	96	1	0	47	10	5
23-Apr-20	34	1	1	55	96	1	0	47	10	5
22-Apr-20	34	1	1	55	96	1	0	47	10	5
21-Apr-20	34	1	1	56	96	1	0	48	10	5
20-Apr-20	34	1	1	57	96	1	0	48	10	5
19-Apr-20	34	1	1	57	96	1	0	48	10	5

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
25-Apr-20	24	1	1	83	100	1	0	45	20	10
24-Apr-20	24	1	1	83	100	1	0	45	20	10
23-Apr-20	24	1	1	83	100	1	0	45	20	10
22-Apr-20	24	1	1	83	100	1	0	45	20	10
21-Apr-20	24	1	1	83	100	1	0	45	20	10
20-Apr-20	24	1	1	84	100	1	0	45	20	10
19-Apr-20	24	1	1	84	100	1	0	45	20	10

Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
25-Apr-20	29	1	1	87	100	1	0	34	10	6
24-Apr-20	29	1	1	87	100	1	0	41	10	5
23-Apr-20	29	1	1	87	100	1	0	48	10	5
22-Apr-20	29	1	1	88	100	1	0	48	10	5
21-Apr-20	29	1	1	88	100	1	0	48	10	5
20-Apr-20	29	1	1	88	100	1	0	48	10	5
19-Apr-20	29	1	1	88	100	1	0	48	10	5

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
25-Apr-20	28	1	1	91	100	1	0	81	10	2
24-Apr-20	28	1	1	91	100	1	0	81	10	2
23-Apr-20	28	1	1	91	100	1	0	81	10	2
22-Apr-20	28	1	1	91	100	1	0	81	10	2
21-Apr-20	28	1	1	91	100	1	0	82	10	2
20-Apr-20	28	1	1	91	100	1	0	82	10	2
19-Apr-20	28	1	1	91	100	1	0	82	10	2

## Harddisk Usage BGG\_PRD\_SRV4

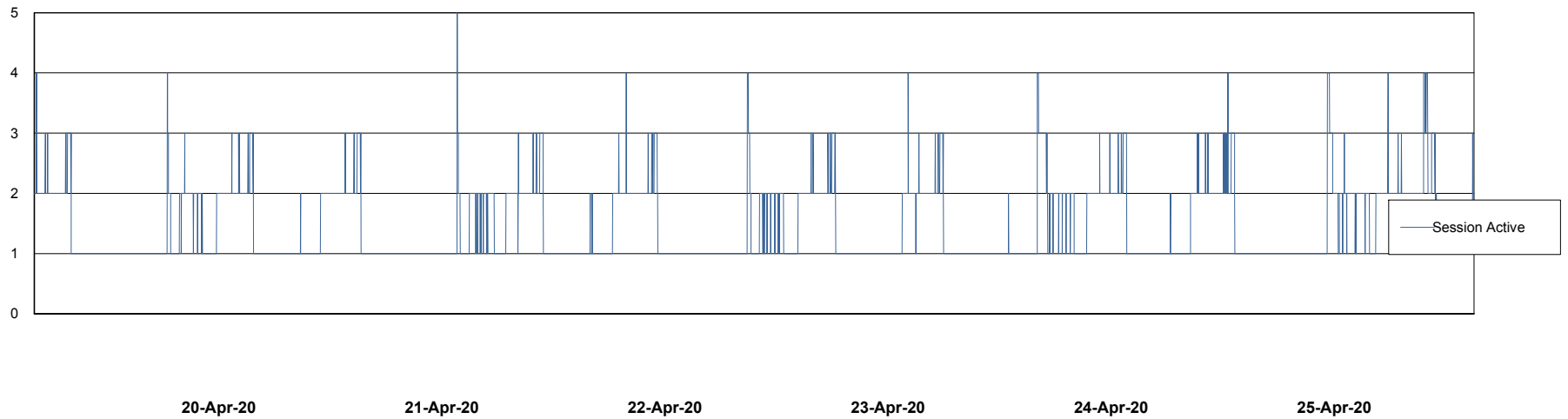
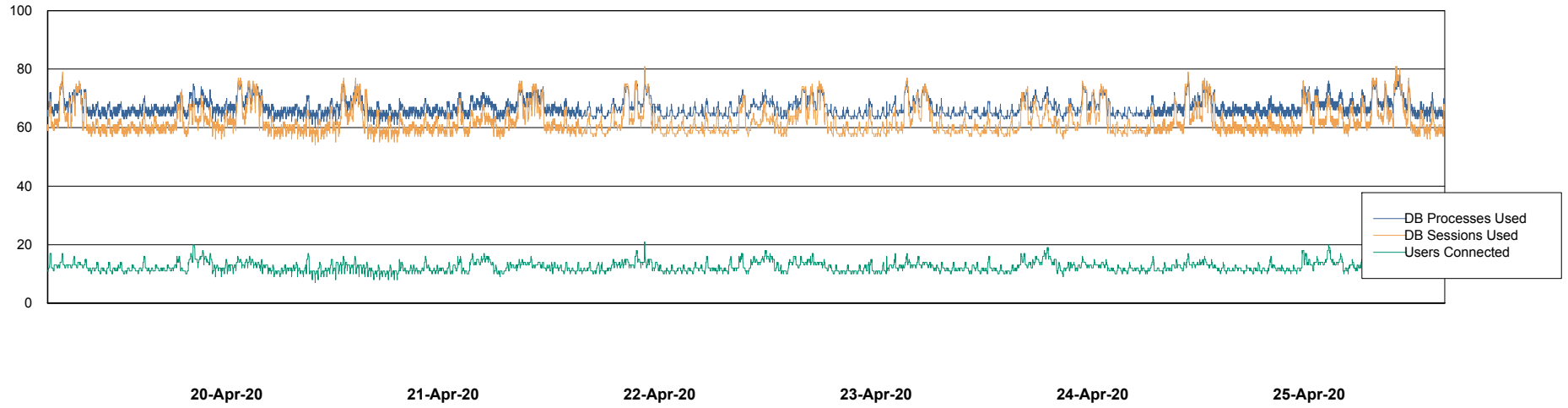
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
25-Apr-20	27	1	1	98	100	1	0	45	15	8
24-Apr-20	27	1	1	98	100	1	0	45	15	8
23-Apr-20	27	1	1	98	100	1	0	45	15	8
22-Apr-20	27	1	1	98	100	1	0	45	15	8
21-Apr-20	27	1	1	98	100	1	0	45	15	8
20-Apr-20	27	1	1	98	100	1	0	45	15	8
19-Apr-20	27	1	1	98	100	1	0	45	15	8

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_BI

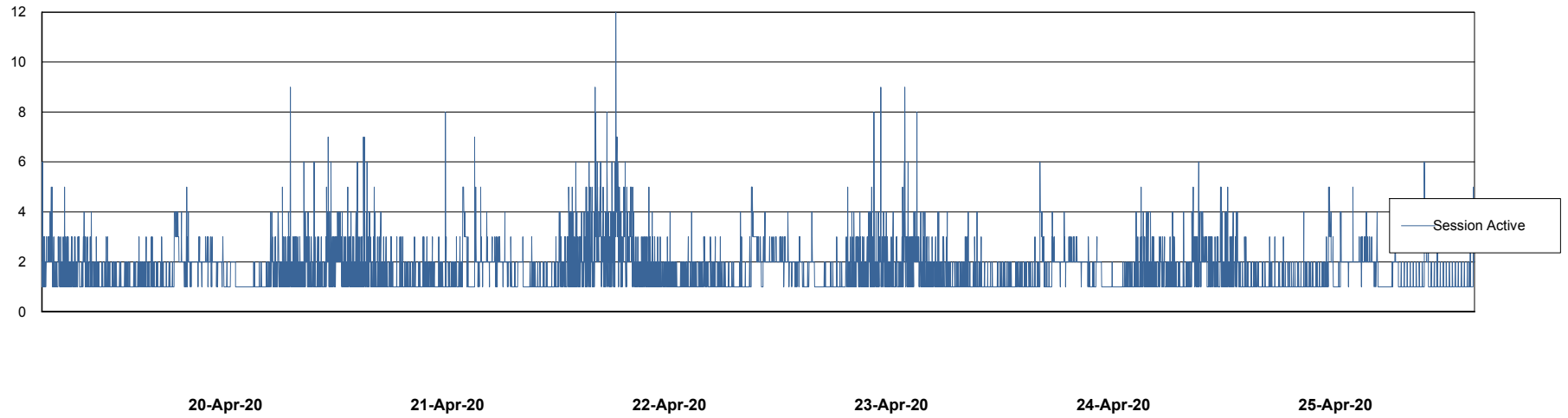
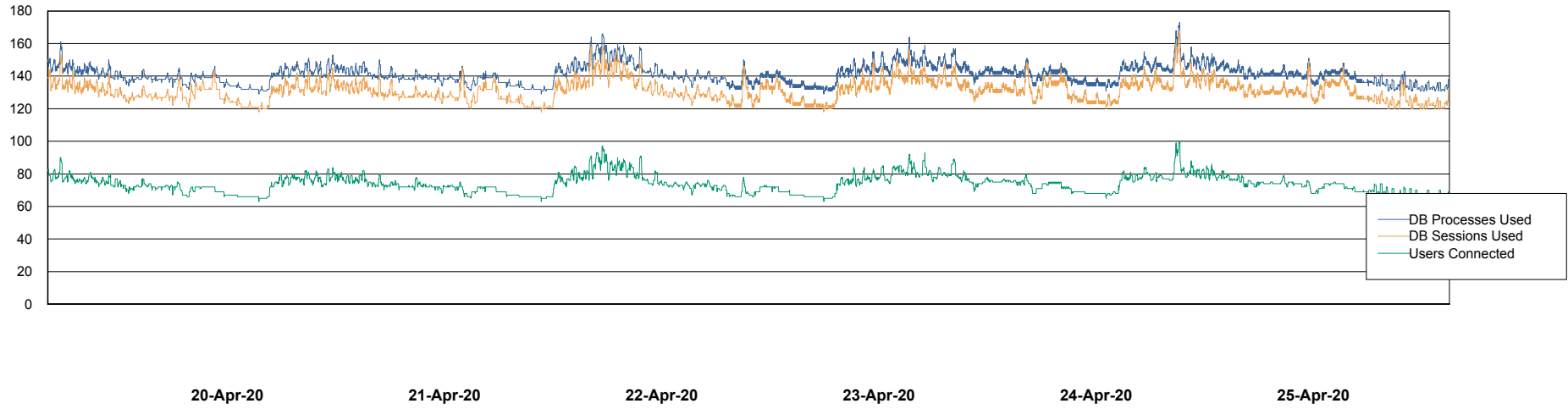


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

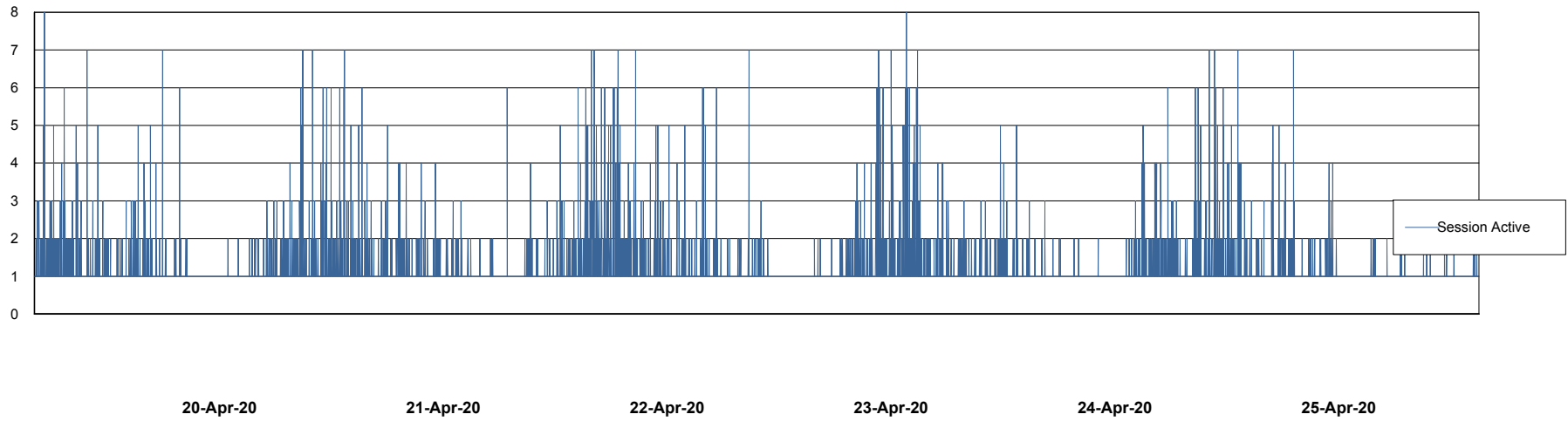
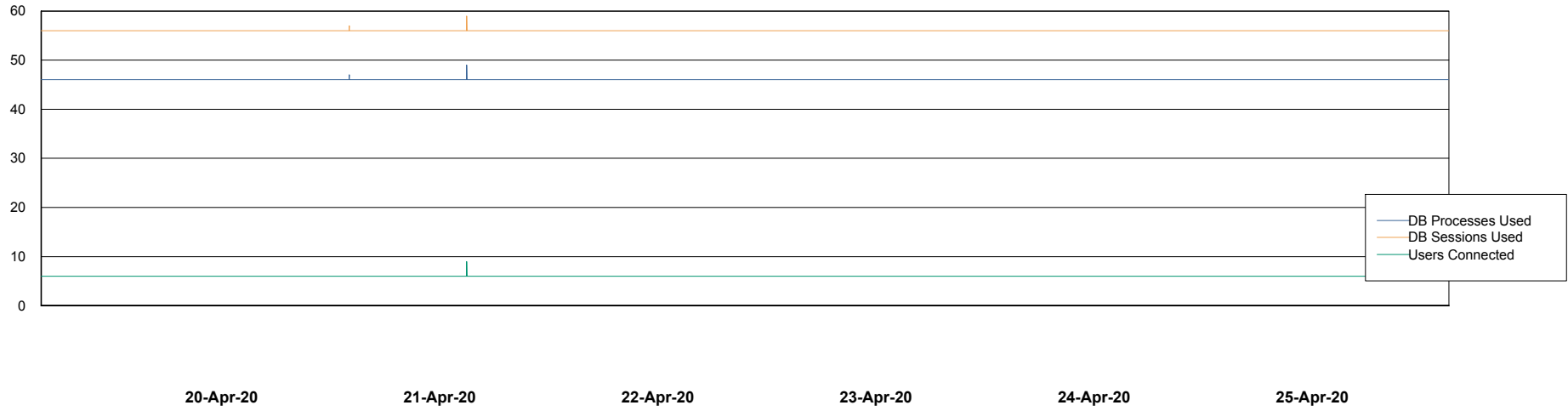


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby



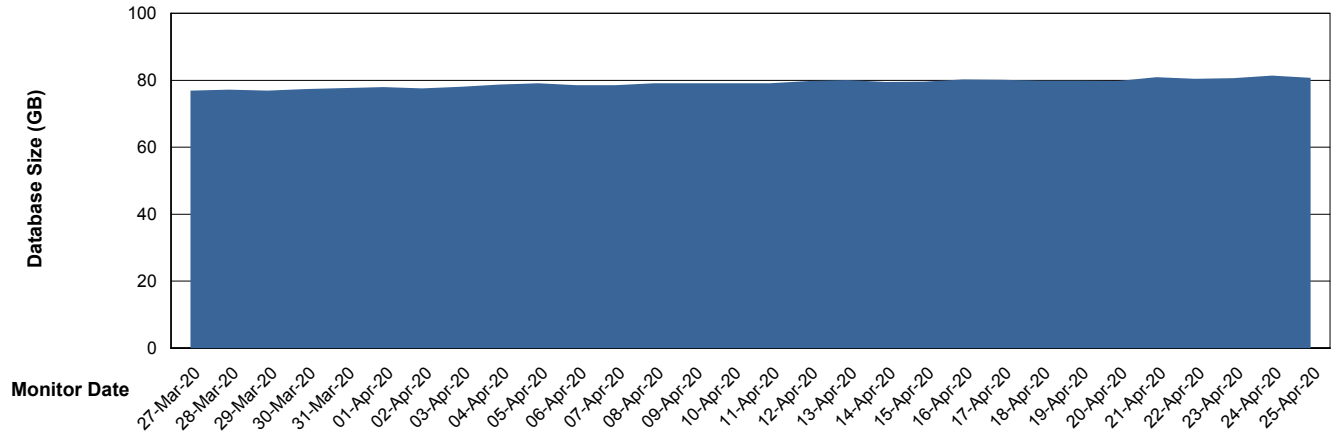
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



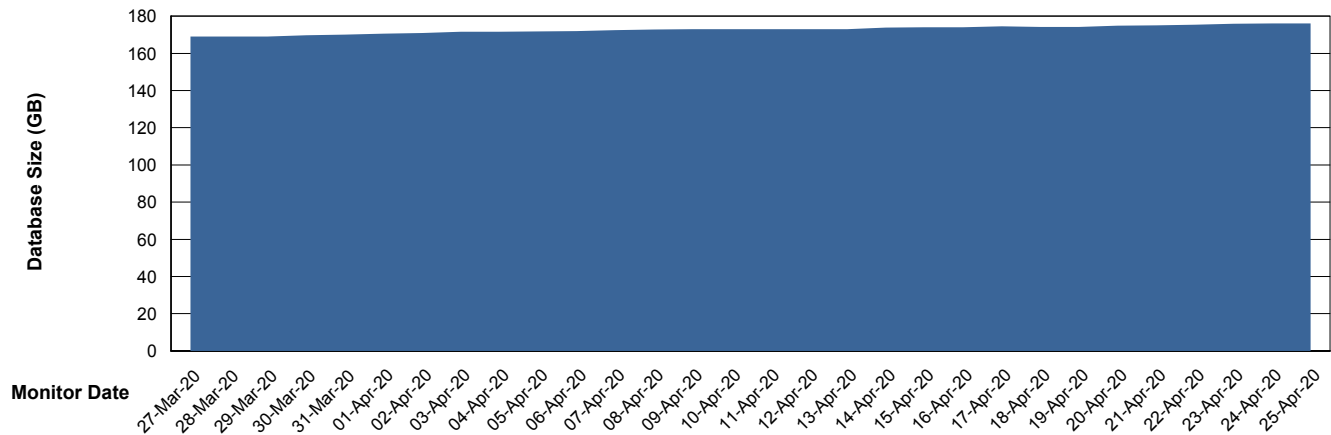
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
25-Apr-20	ABSDATA	45	39	13
	INDX	48	41	15
24-Apr-20	ABSDATA	45	39	13
	INDX	48	41	15
23-Apr-20	ABSDATA	45	39	13
	INDX	48	41	15
22-Apr-20	ABSDATA	45	38	16
	INDX	48	41	15
21-Apr-20	ABSDATA	42	38	10
	INDX	48	41	15
20-Apr-20	ABSDATA	42	38	10
	INDX	48	41	15
19-Apr-20	ABSDATA	42	38	10
	INDX	48	41	15

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
25-Apr-20	ABSDATA	180	159	12
	INDX	18	13	28
24-Apr-20	ABSDATA	180	159	12
	INDX	18	13	28
23-Apr-20	ABSDATA	180	159	12
	INDX	18	13	28
22-Apr-20	ABSDATA	180	158	12
	INDX	18	13	28
21-Apr-20	ABSDATA	180	158	12
	INDX	16	13	19
20-Apr-20	ABSDATA	180	158	12
	INDX	16	13	19
19-Apr-20	ABSDATA	180	157	13
	INDX	16	13	19

BI Status and last ETL error for BGGDB\_BI

	Sun 19/4/2020	Mon 20/4/2020	Tue 21/4/2020	Wed 22/4/2020	Thu 23/4/2020	Fri 24/4/2020	Sat 25/4/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

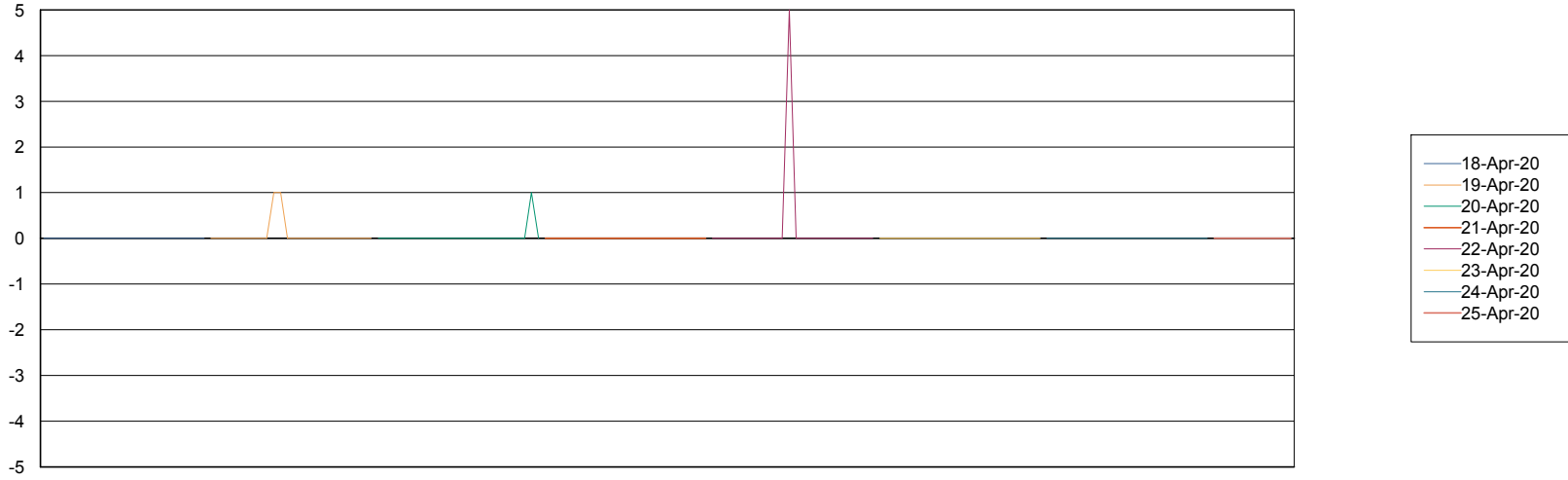
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Standby Database Health BGG\_Production

## Recovery lag for last 7 days



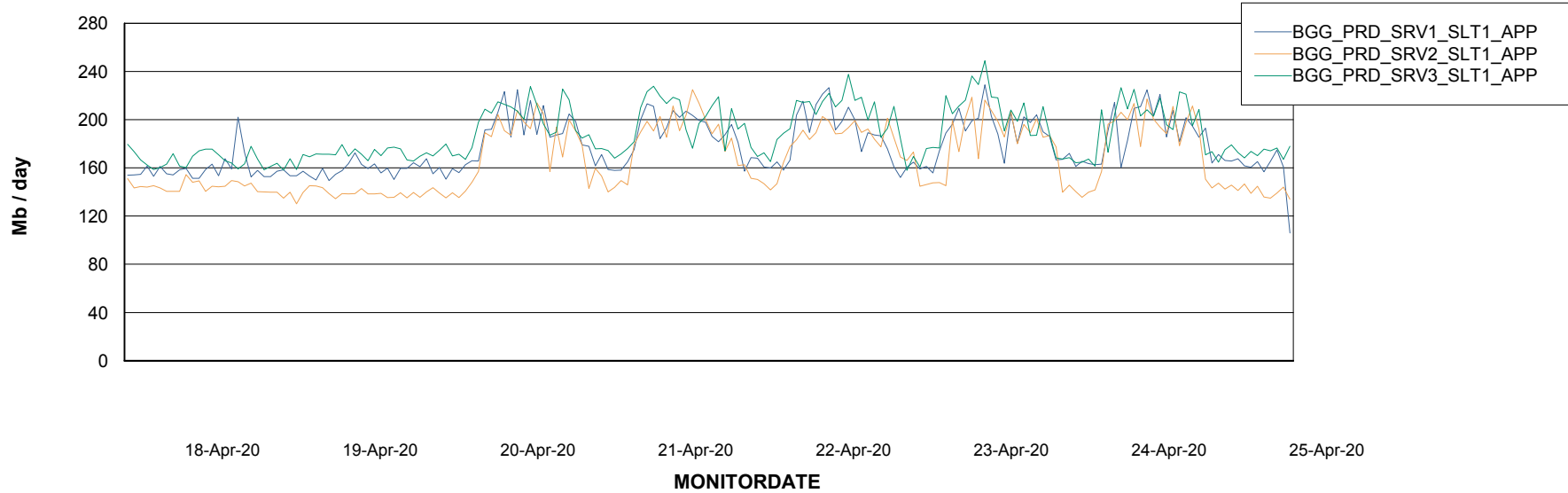
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

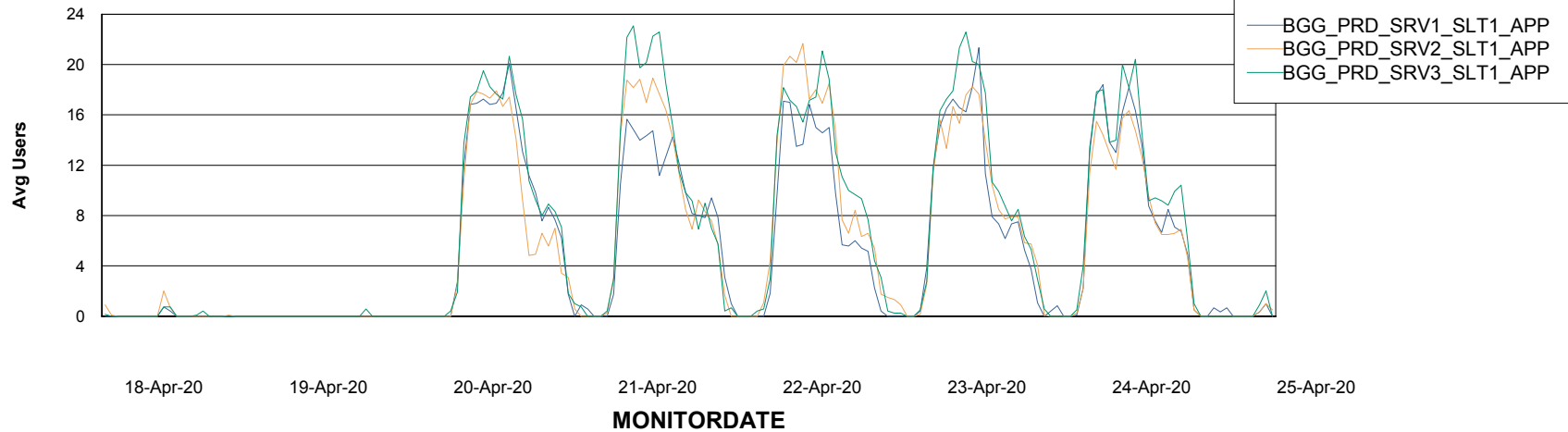


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



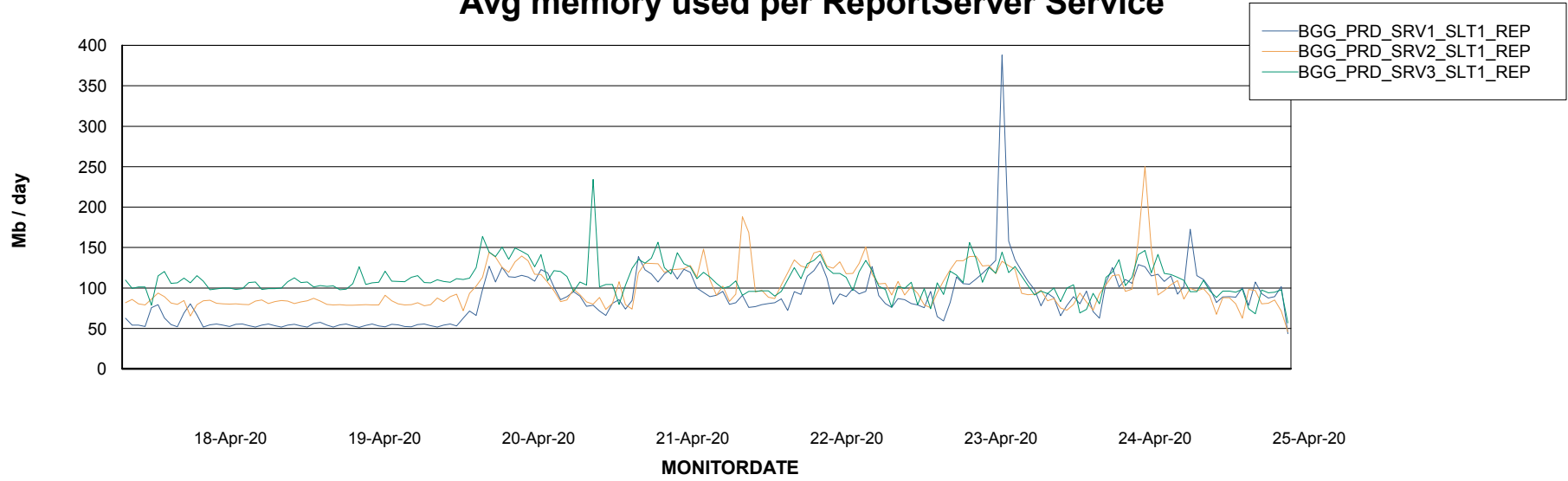
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



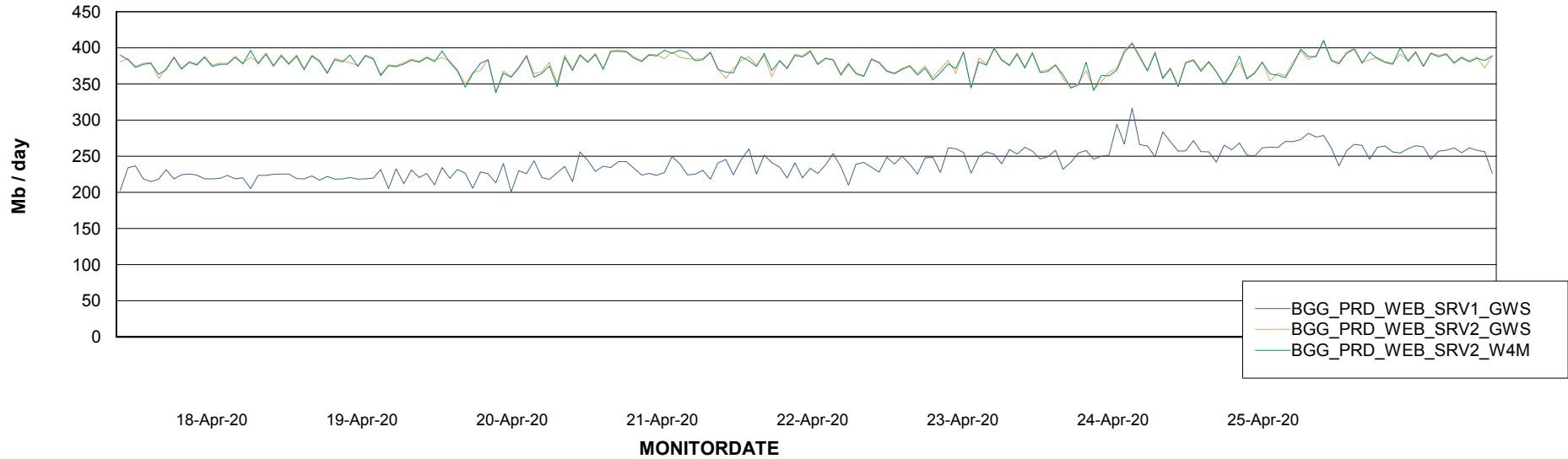
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Disaster per ABS component

