

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
18-Apr-20	19	195	81	373	50	373	78	223
17-Apr-20	19	195	81	373	50	373	79	223
16-Apr-20	19	195	81	373	50	373	79	223
15-Apr-20	20	195	81	373	50	373	80	223
14-Apr-20	20	195	81	373	50	373	79	223
13-Apr-20	20	195	81	373	50	373	78	223
12-Apr-20	20	195	81	373	50	373	78	223

## Harddisk Usage RFL\_STB

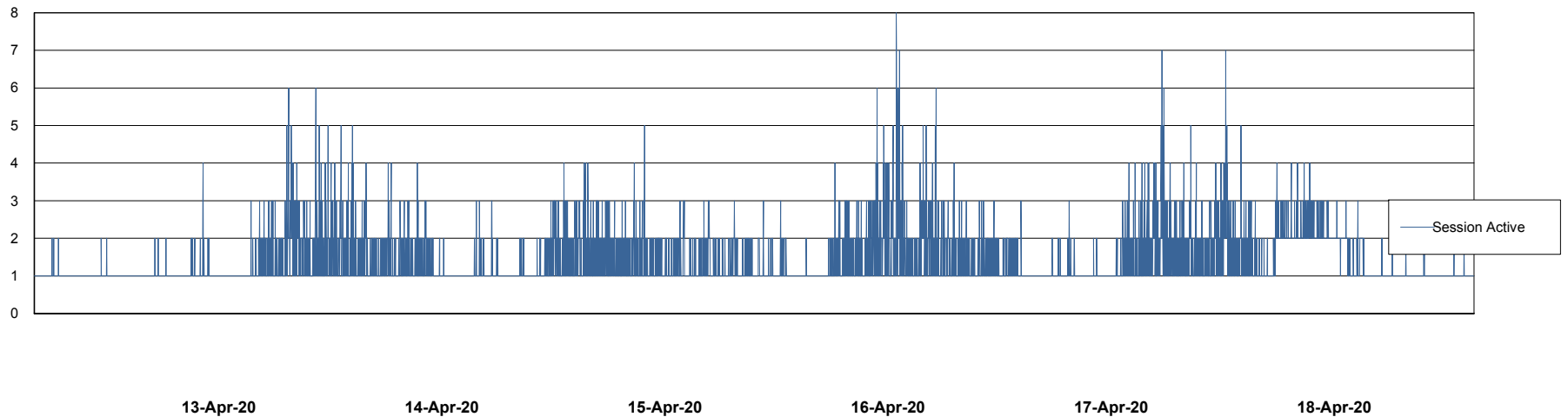
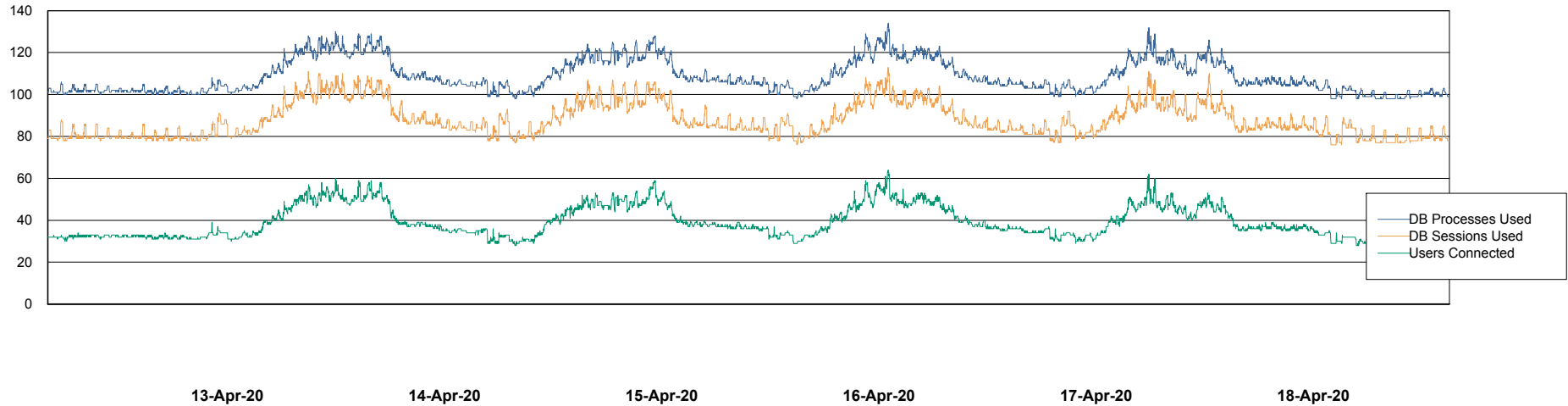
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
18-Apr-20	29	195	12	559	45	559	42	363
17-Apr-20	29	195	12	559	45	559	44	363
16-Apr-20	30	195	13	559	45	559	45	363
15-Apr-20	30	195	14	559	45	559	46	363
14-Apr-20	30	195	14	559	45	559	46	363
13-Apr-20	30	195	15	559	45	559	47	363
12-Apr-20	30	195	15	559	45	559	47	363

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## Database Performance RFLDB\_Production

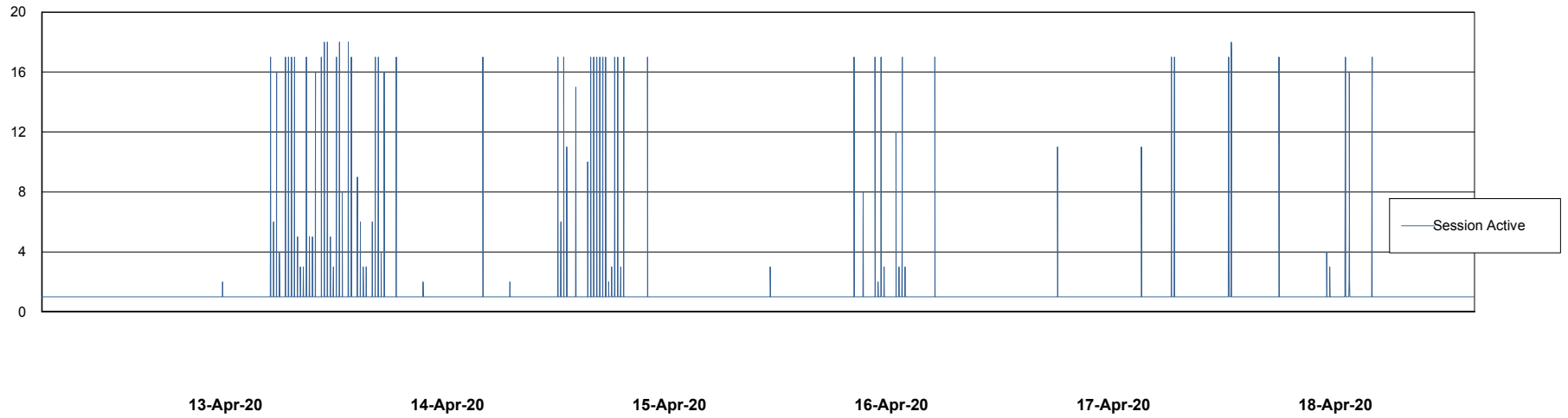
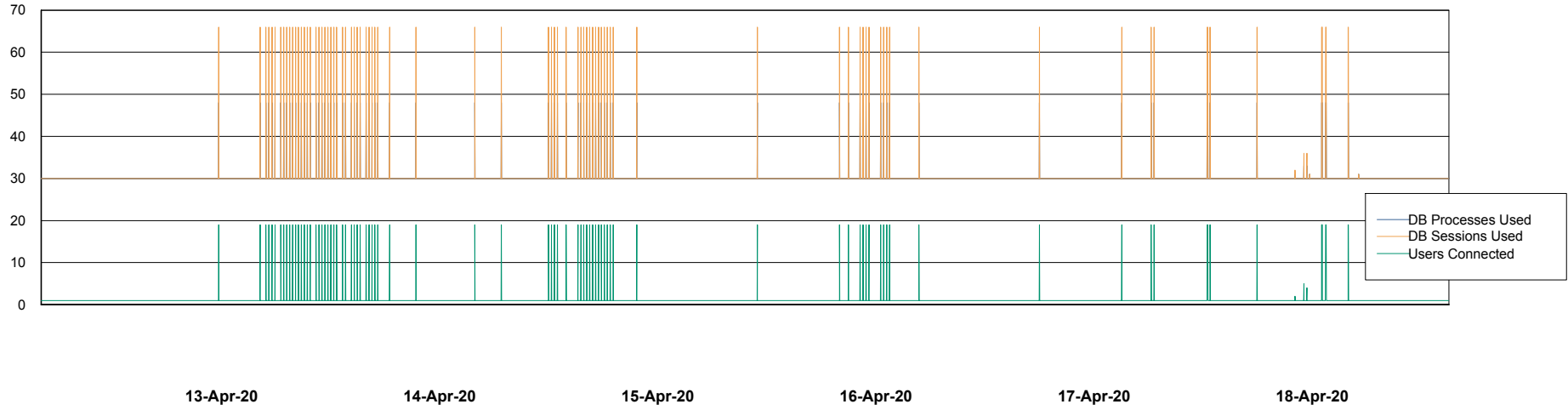


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## Database Performance RFLDB\_Standby



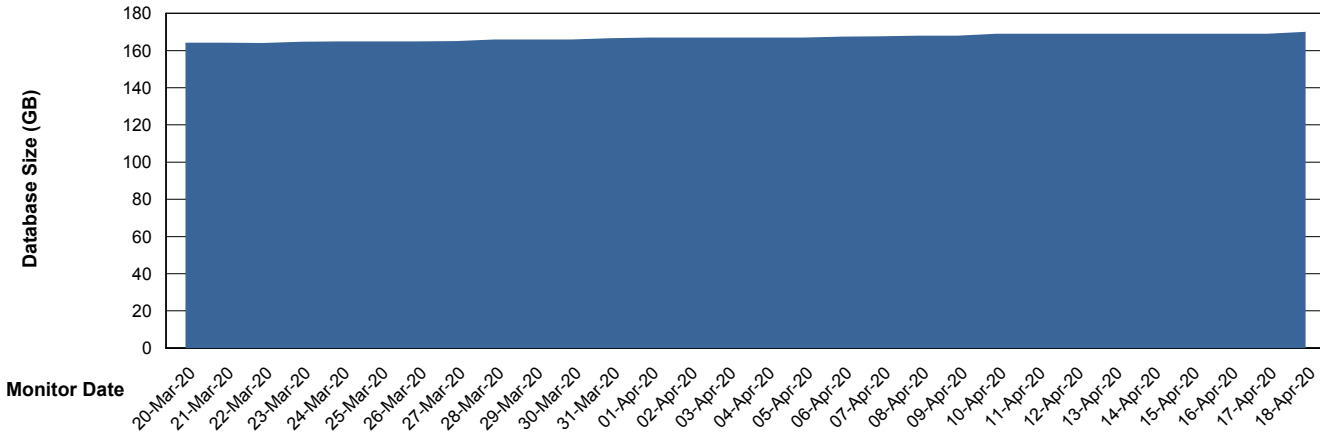
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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39
17-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39
16-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39
15-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39
14-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39
13-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39
12-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39

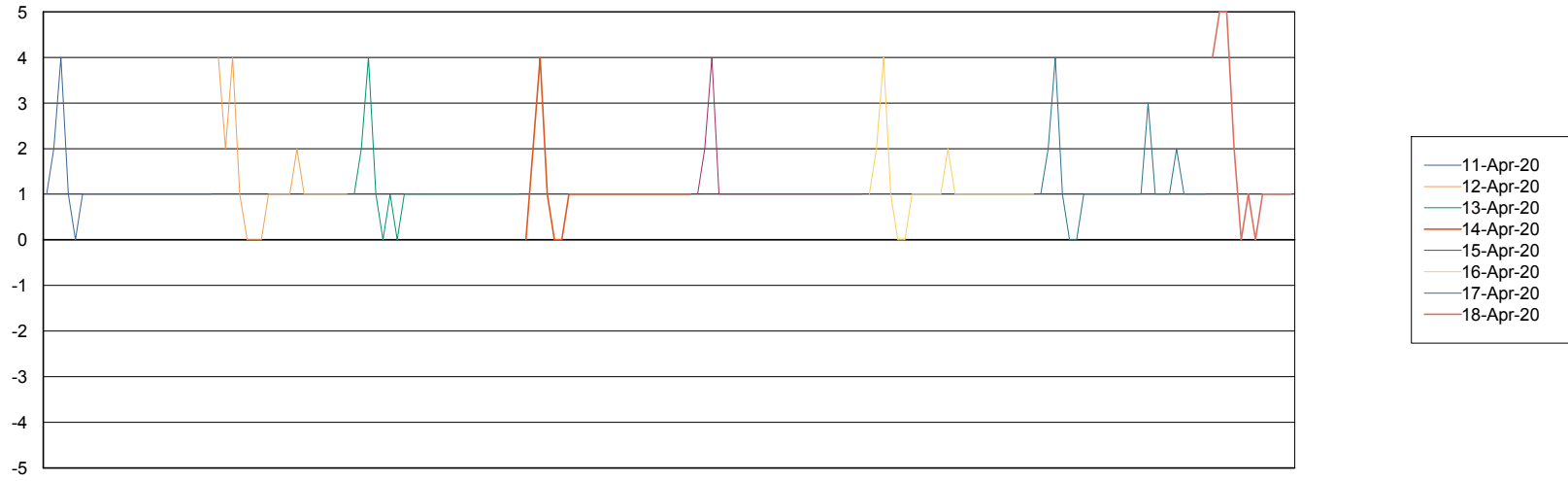
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Standby Database Health RFL\_Production

### Recovery lag for last 7 days



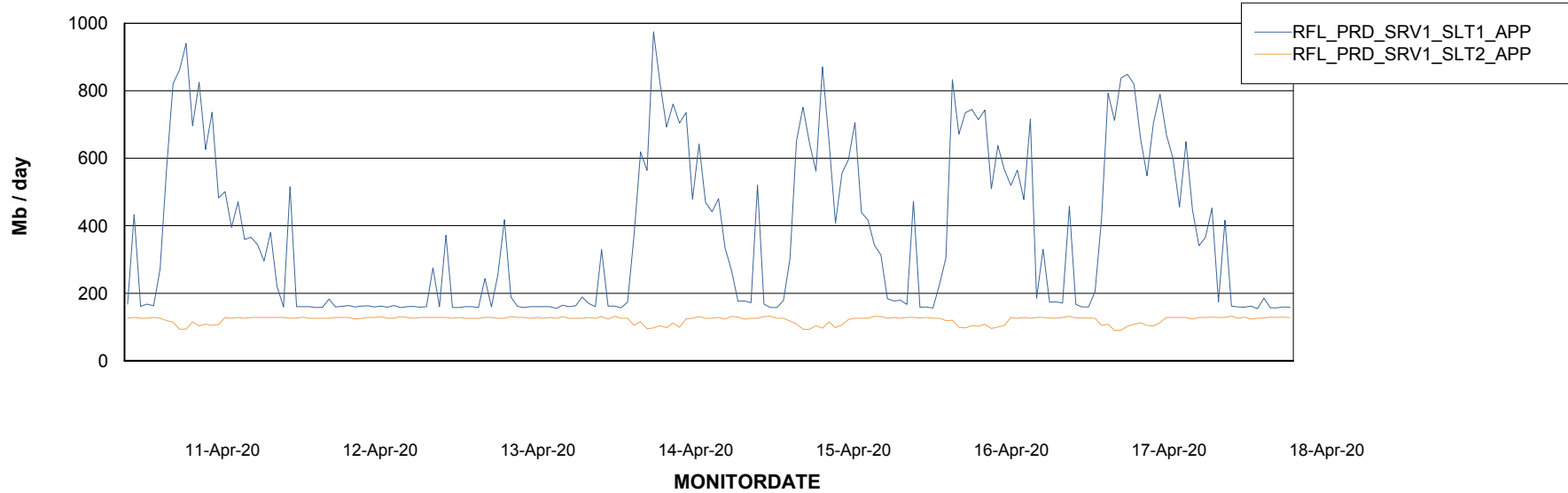
# Weekly SLA Customer Report

Customer RFL\_Production  
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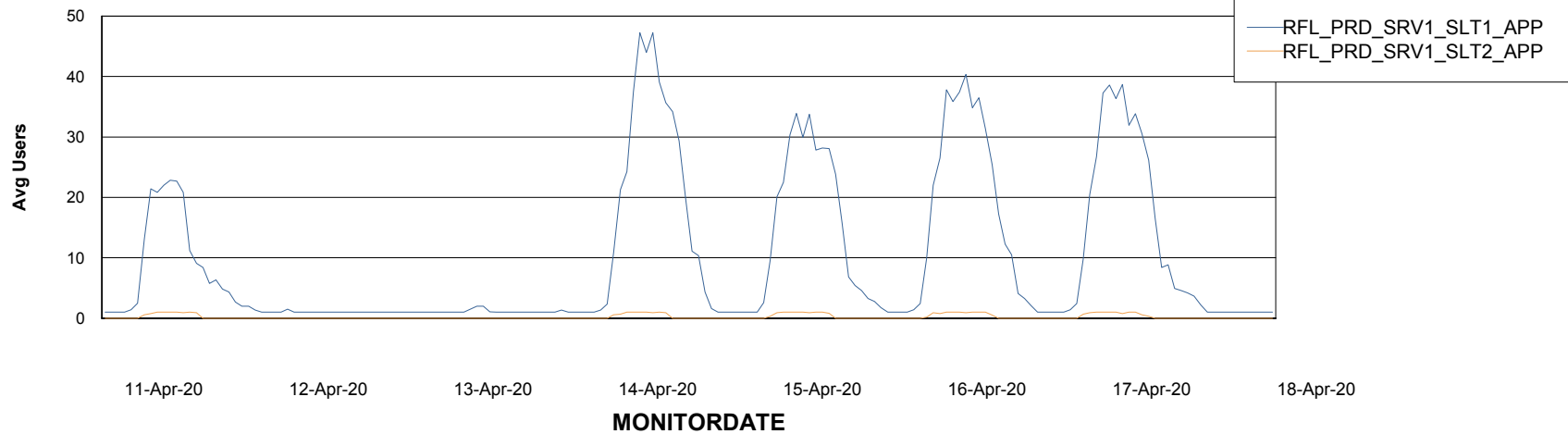


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



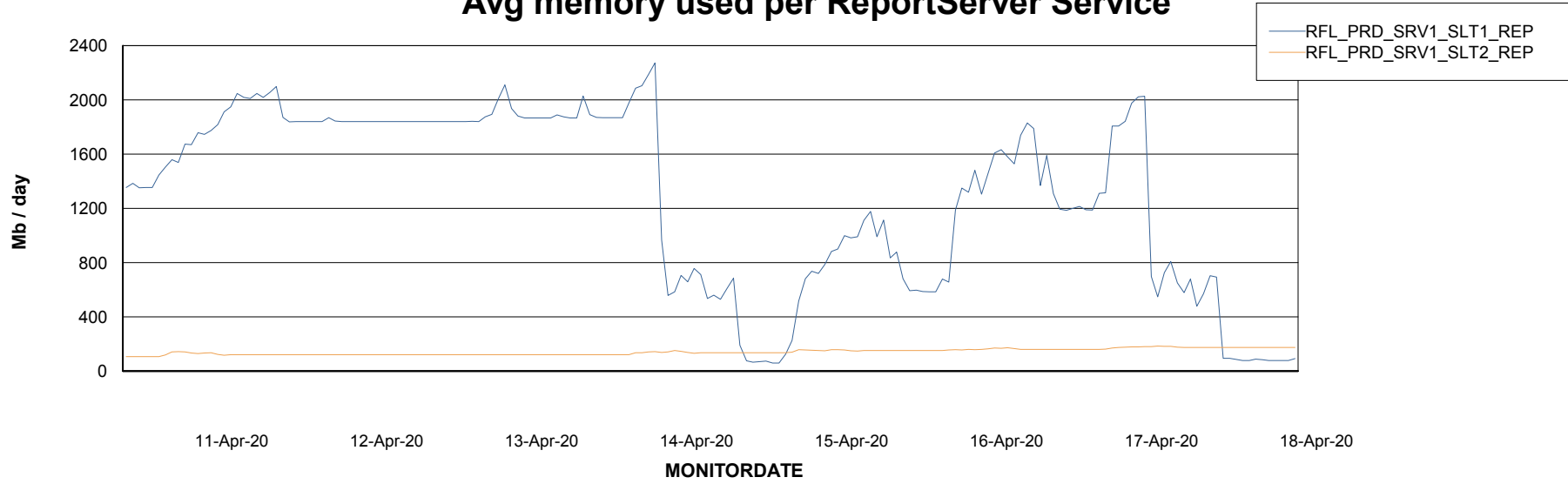
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



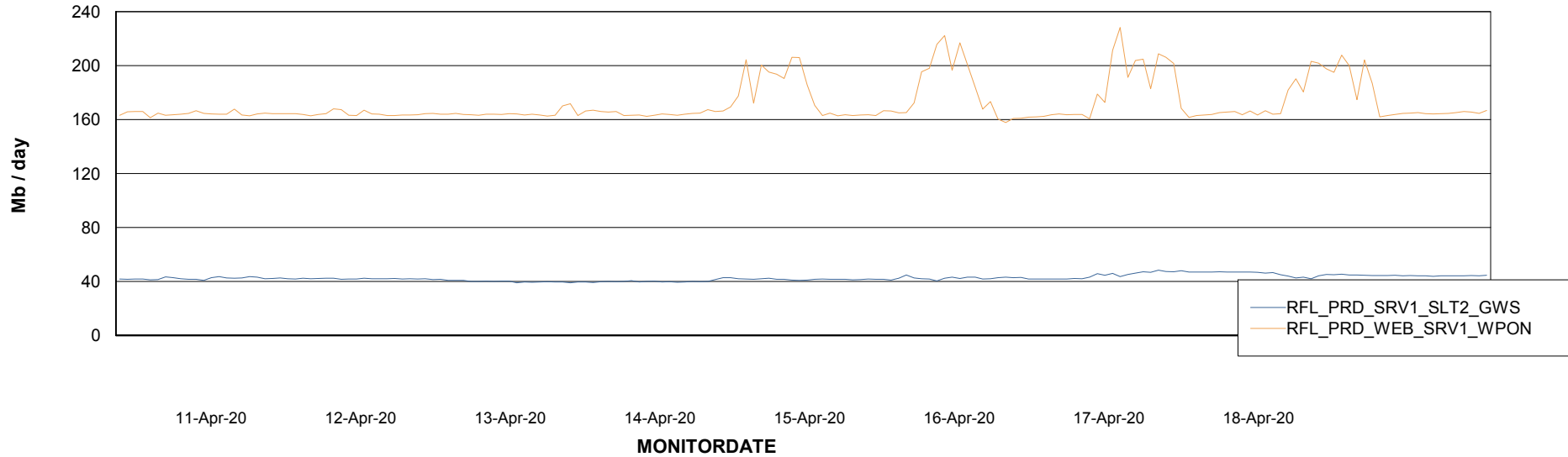
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

