

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
18-Apr-20	27	1	1	72	97	5	0	30	443	296
17-Apr-20	27	1	1	72	97	5	0	29	443	298
16-Apr-20	27	1	1	72	97	5	0	27	443	307
15-Apr-20	27	1	1	73	97	5	0	28	443	301
14-Apr-20	27	1	1	73	97	5	0	28	443	301
13-Apr-20	27	1	1	73	97	5	0	28	443	302
12-Apr-20	27	1	1	73	97	5	0	28	443	302

Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
18-Apr-20	34	1	1	58	96	1	0	49	10	5
17-Apr-20	34	1	1	58	96	1	0	49	10	5
16-Apr-20	34	1	1	59	96	1	0	49	10	5
15-Apr-20	34	1	1	60	96	1	0	49	10	5
14-Apr-20	34	1	1	60	96	1	0	49	10	5
13-Apr-20	34	1	1	61	96	1	0	48	10	5
12-Apr-20	34	1	1	61	96	1	0	48	10	5

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## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
18-Apr-20	24	1	1	84	100	1	0	45	20	10
17-Apr-20	24	1	1	84	100	1	0	44	20	10
16-Apr-20	24	1	1	84	100	1	0	44	20	10
15-Apr-20	24	1	1	84	100	1	0	44	20	10
14-Apr-20	24	1	1	84	100	1	0	45	20	10
13-Apr-20	24	1	1	84	100	1	0	45	20	10
12-Apr-20	24	1	1	84	100	1	0	45	20	10

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
18-Apr-20	29	1	1	88	100	1	0	48	10	5
17-Apr-20	29	1	1	88	100	1	0	48	10	5
16-Apr-20	29	1	1	88	100	1	0	48	10	5
15-Apr-20	29	1	1	89	100	1	0	48	10	5
14-Apr-20	29	1	1	89	100	1	0	48	10	5
13-Apr-20	29	1	1	89	100	1	0	48	10	5
12-Apr-20	29	1	1	89	100	1	0	48	10	5

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Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
18-Apr-20	28	1	1	91	100	1	0	82	10	2
17-Apr-20	28	1	1	91	100	1	0	81	10	2
16-Apr-20	28	1	1	92	100	1	0	82	10	2
15-Apr-20	28	1	1	92	100	1	0	82	10	2
14-Apr-20	28	1	1	92	100	1	0	82	10	2
13-Apr-20	28	1	1	92	100	1	0	82	10	2
12-Apr-20	28	1	1	92	100	1	0	82	10	2

Harddisk Usage BGG\_PRD\_SRV4

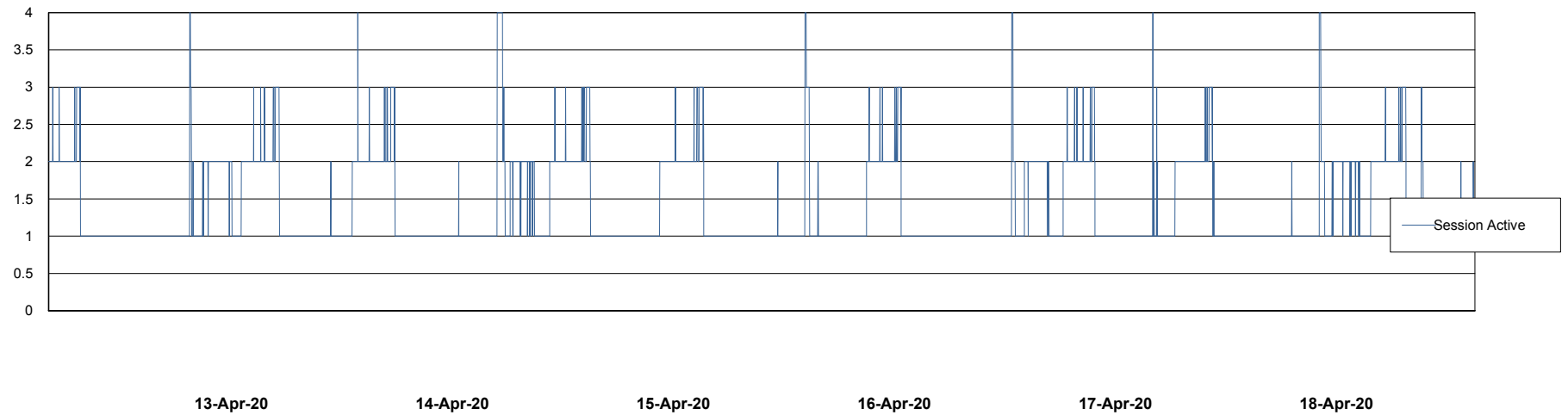
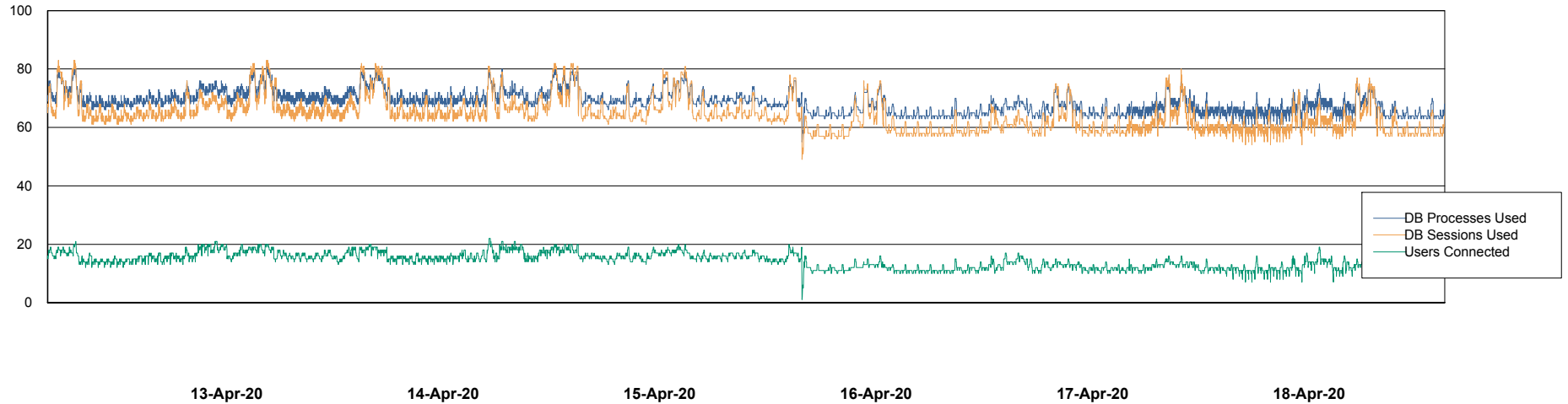
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
18-Apr-20	27	1	1	98	100	1	0	45	15	8
17-Apr-20	27	1	1	98	100	1	0	45	15	8
16-Apr-20	27	1	1	98	100	1	0	45	15	8
15-Apr-20	27	1	1	98	100	1	0	45	15	8
14-Apr-20	27	1	1	98	100	1	0	45	15	8
13-Apr-20	27	1	1	98	100	1	0	45	15	8
12-Apr-20	27	1	1	98	100	1	0	45	15	8

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## Database Performance BGGDB\_BI

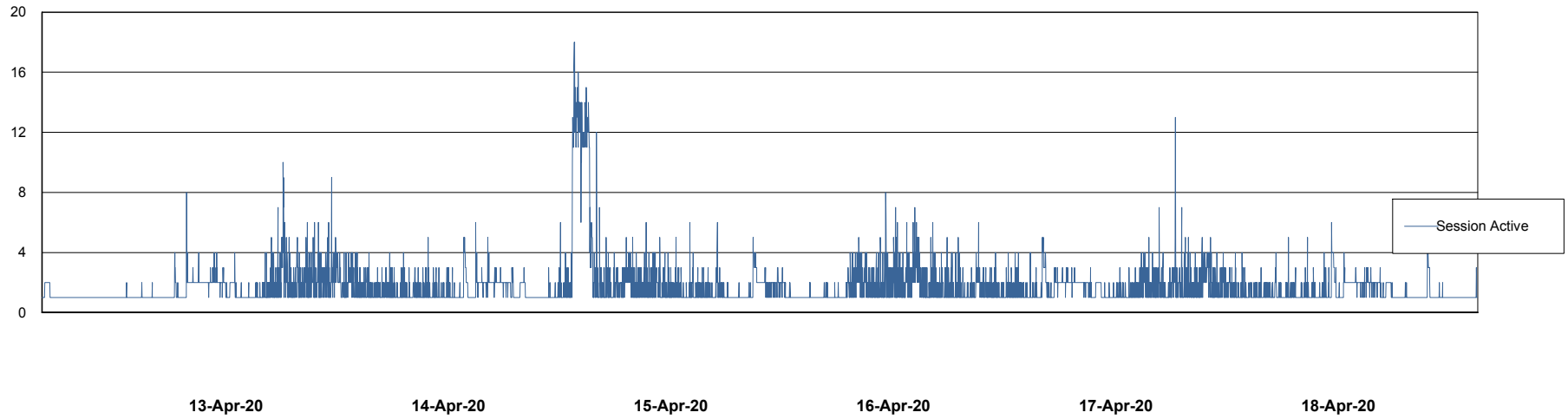
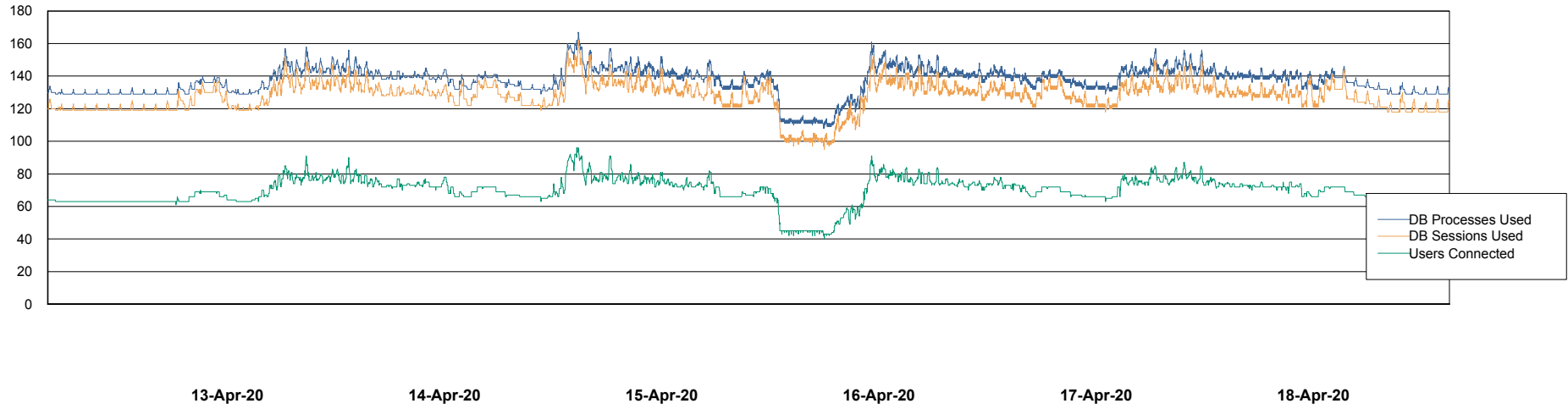


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## Database Performance BGGDB\_Production

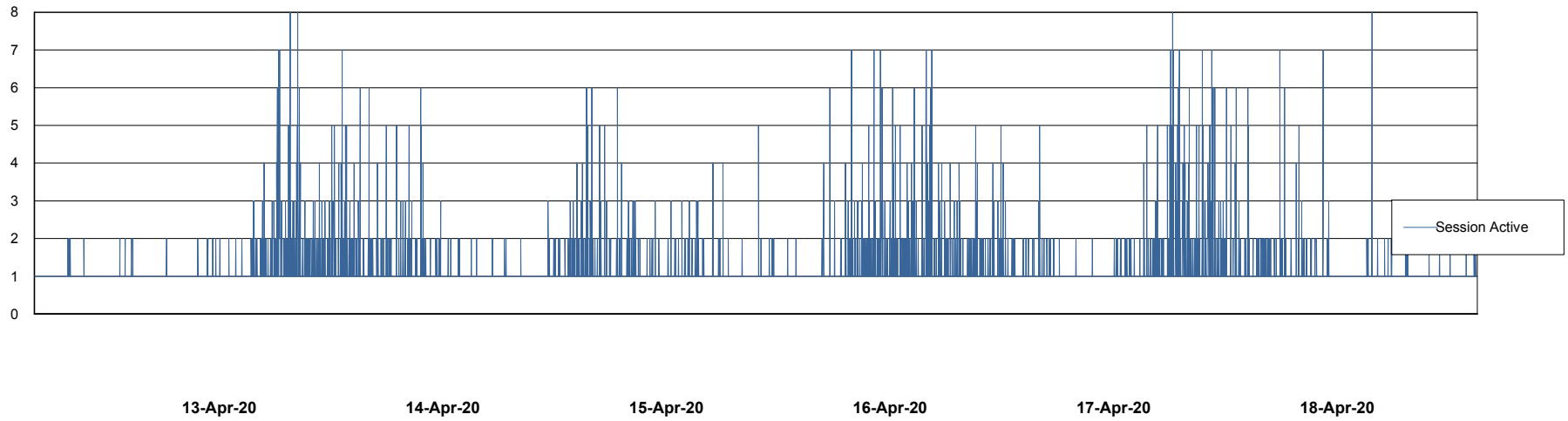
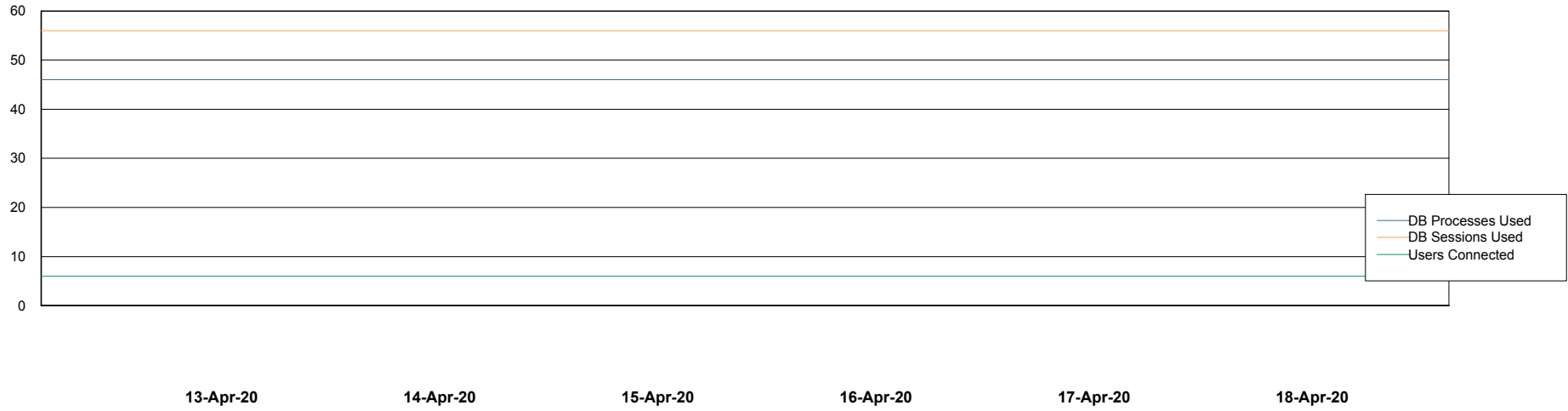


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## Database Performance BGGDB\_Standby



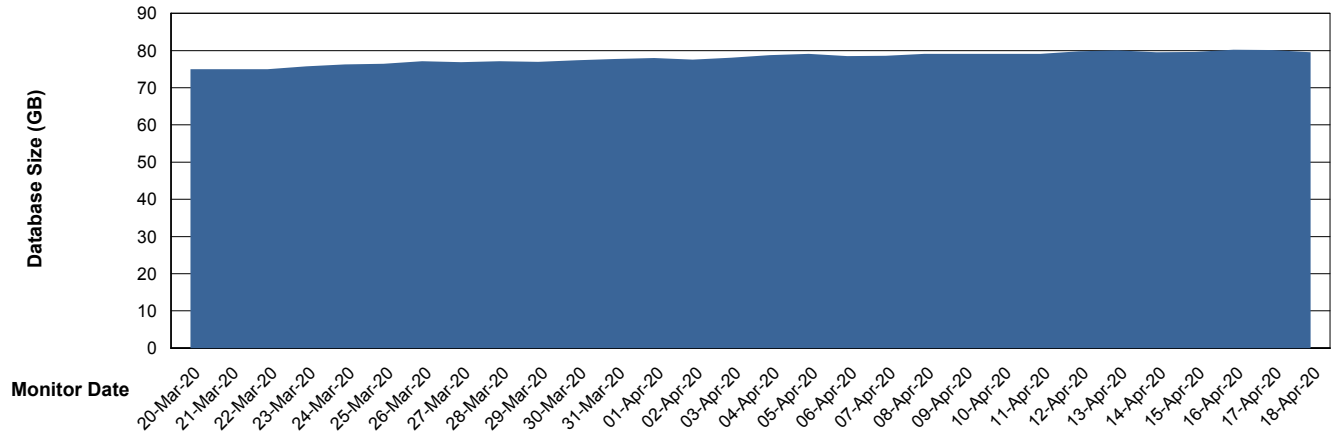
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Database ID 58



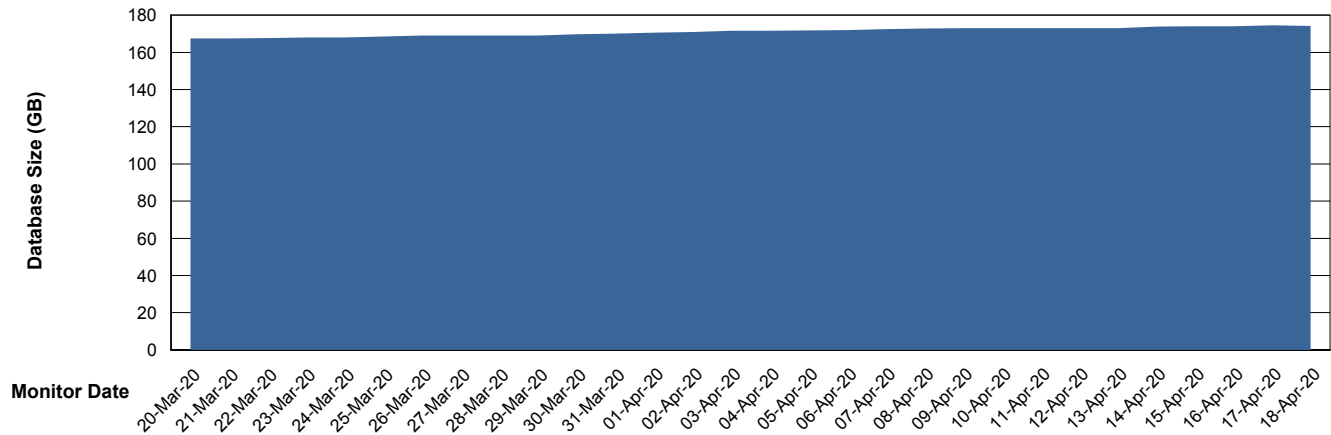
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-Apr-20	ABSDATA	42	38	10
	INDX	48	41	15
17-Apr-20	ABSDATA	42	38	10
	INDX	48	40	17
16-Apr-20	ABSDATA	42	38	10
	INDX	48	40	17
15-Apr-20	ABSDATA	42	38	10
	INDX	48	40	17
14-Apr-20	ABSDATA	42	38	10
	INDX	48	40	17
13-Apr-20	ABSDATA	42	38	10
	INDX	48	40	17
12-Apr-20	ABSDATA	42	38	10
	INDX	48	40	17

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-Apr-20	ABSDATA	180	157	13
	INDX	16	13	19
17-Apr-20	ABSDATA	180	157	13
	INDX	16	13	19
16-Apr-20	ABSDATA	180	157	13
	INDX	16	13	19
15-Apr-20	ABSDATA	180	157	13
	INDX	16	13	19
14-Apr-20	ABSDATA	180	157	13
	INDX	16	13	19
13-Apr-20	ABSDATA	180	156	13
	INDX	16	13	19
12-Apr-20	ABSDATA	180	156	13
	INDX	16	13	19

BI Status and last ETL error for BGGDB\_BI

	Sun 12/4/2020	Mon 13/4/2020	Tue 14/4/2020	Wed 15/4/2020	Thu 16/4/2020	Fri 17/4/2020	Sat 18/4/2020
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

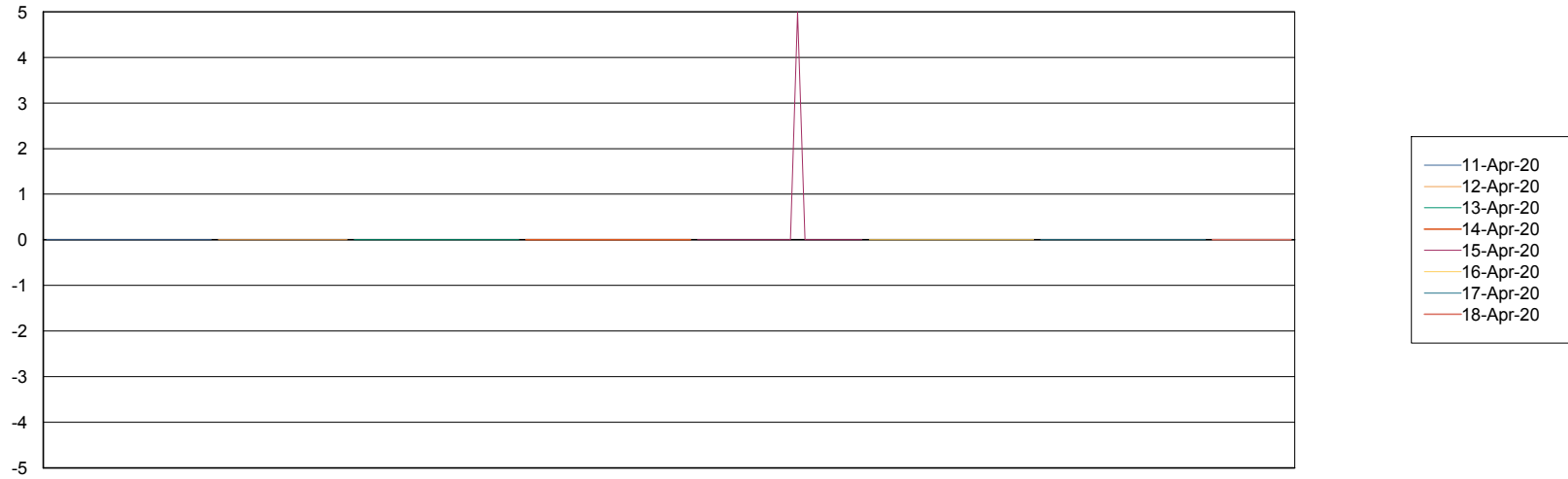
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Standby Database Health BGG\_Production

## Recovery lag for last 7 days



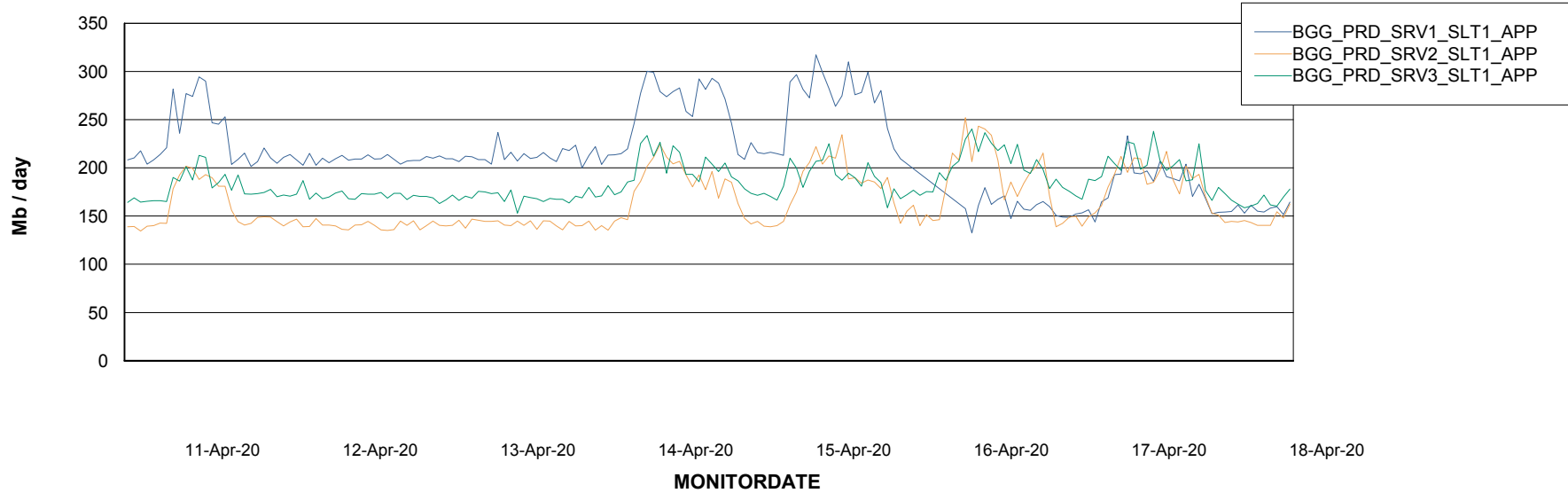
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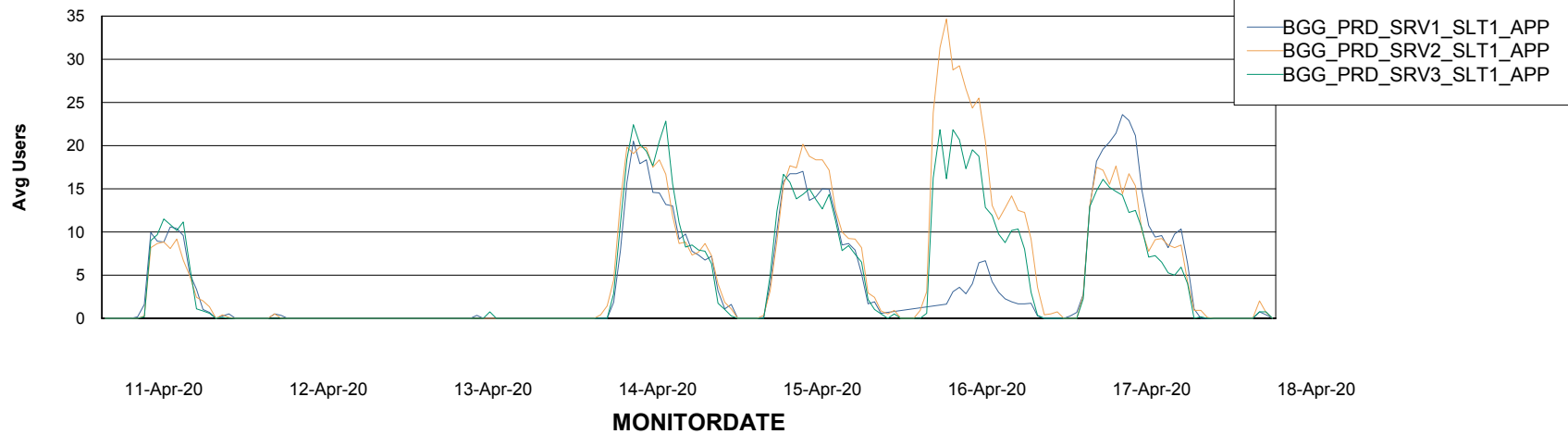


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



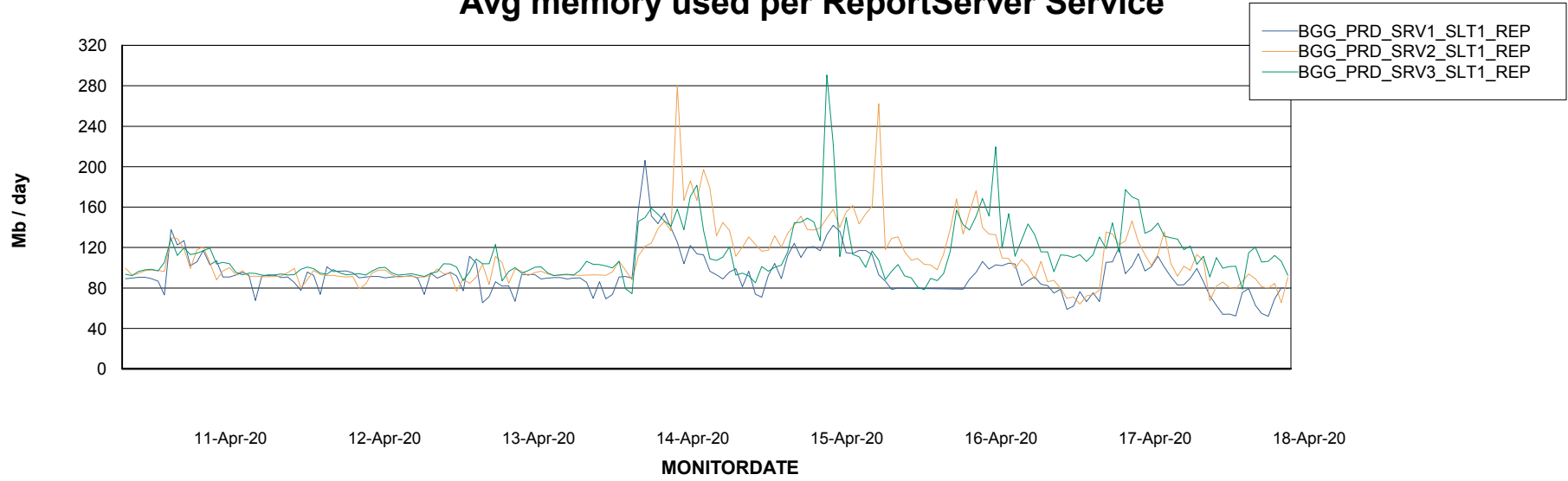
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



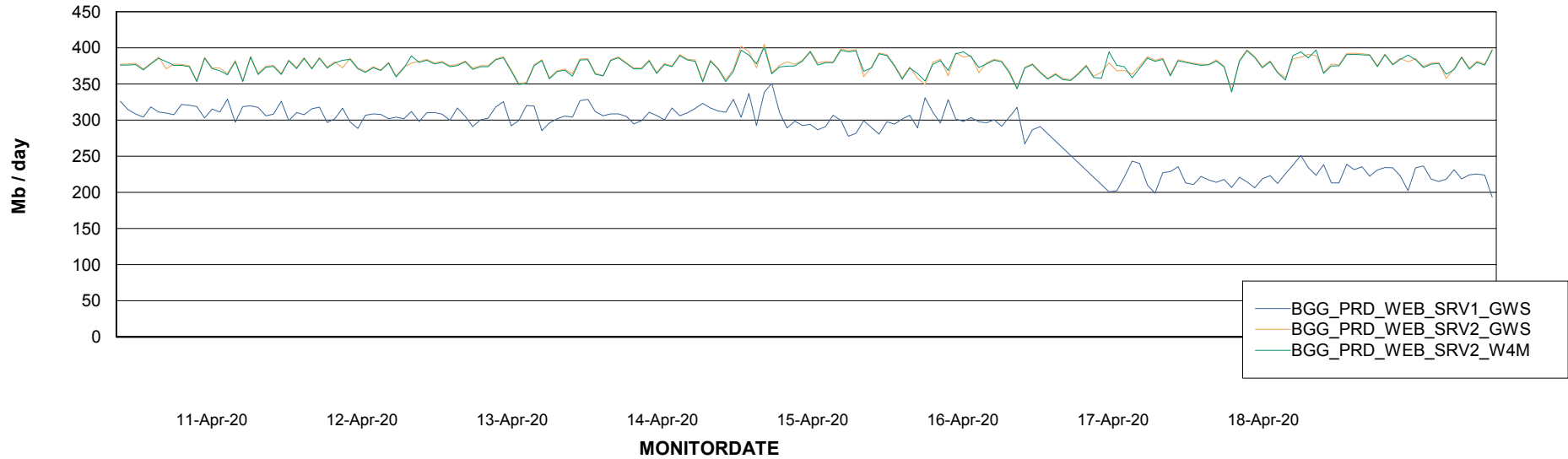
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

