

# Weekly SLA Customer Report

Customer BCM\_Production  
 Database ID 81



Harddisk Usage BCM\_ABS-DEVBD-02 Standby DB Server

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)
18-Apr-20	55	100	72	200	74	50
17-Apr-20	55	100	72	200	75	50
16-Apr-20	55	100	72	200	76	50
15-Apr-20	56	100	72	200	76	50
14-Apr-20	57	100	72	200	76	50
13-Apr-20	57	100	72	200	76	50
12-Apr-20	57	100	72	200	73	50

Harddisk Usage BCM\_ABS-PRODBD-02 Production DB Server

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Free disk space on e: (%)	Total disk space on e: (Gb)	Total disk space on f: (Gb)
18-Apr-20	64	100	83	78	250	0
17-Apr-20	64	100	83	78	250	0
16-Apr-20	64	100	83	78	250	0
15-Apr-20	64	100	83	78	250	0
14-Apr-20	66	100	83	78	250	0
13-Apr-20	66	100	83	78	250	0
12-Apr-20	66	100	83	76	250	0

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Harddisk Usage BCM\_PRD\_ABS-DEVPROD-02

	Free disk space on c: (%)	Total disk space on c: (Gb)
18-Apr-20	50	100
17-Apr-20	50	100
16-Apr-20	50	100
15-Apr-20	51	100
14-Apr-20	52	100
13-Apr-20	52	100
12-Apr-20	52	100

Harddisk Usage BCM\_PRD\_ABS-PROD-02

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
18-Apr-20	60	100	0	0
17-Apr-20	60	100	0	0
16-Apr-20	60	100	0	0
15-Apr-20	60	100	0	0
14-Apr-20	61	100	0	0
13-Apr-20	61	100	0	0
12-Apr-20	61	100	0	0

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Harddisk Usage BCM\_PRD\_ABS-PRODWEB-02

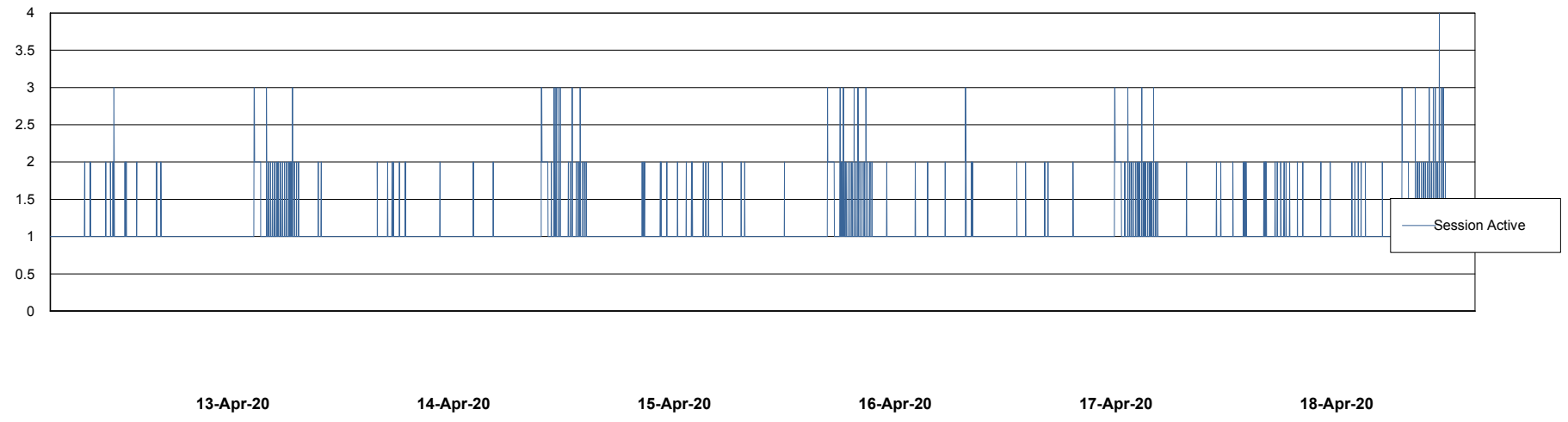
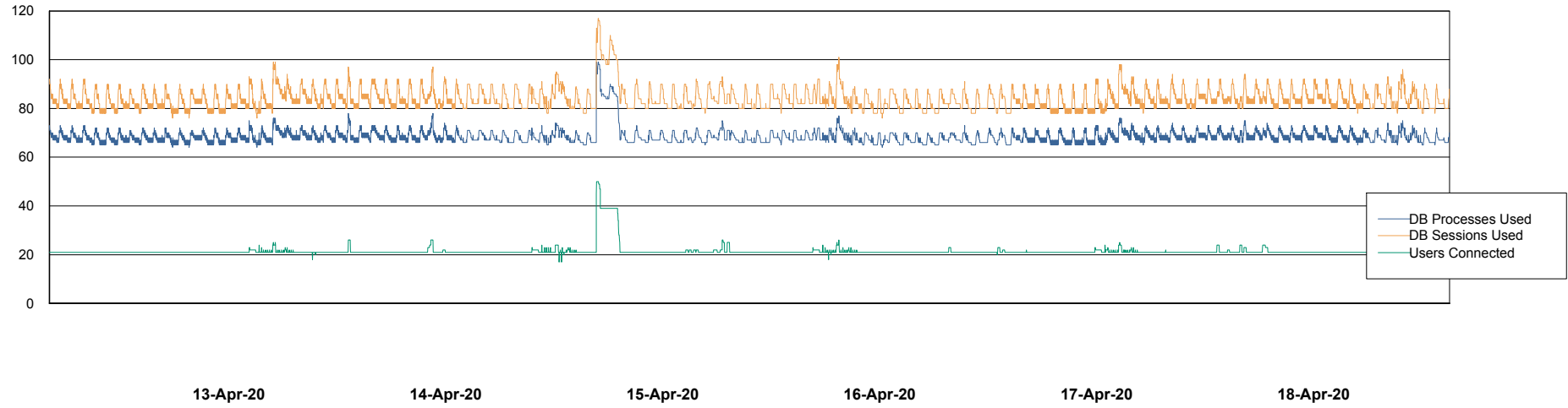
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
18-Apr-20	71	79	0	0
17-Apr-20	71	79	0	0
16-Apr-20	71	79	0	0
15-Apr-20	71	79	0	0
14-Apr-20	72	79	0	0
13-Apr-20	72	79	0	0
12-Apr-20	72	79	0	0

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## Database Performance BCMDB\_ABS1 Production Database

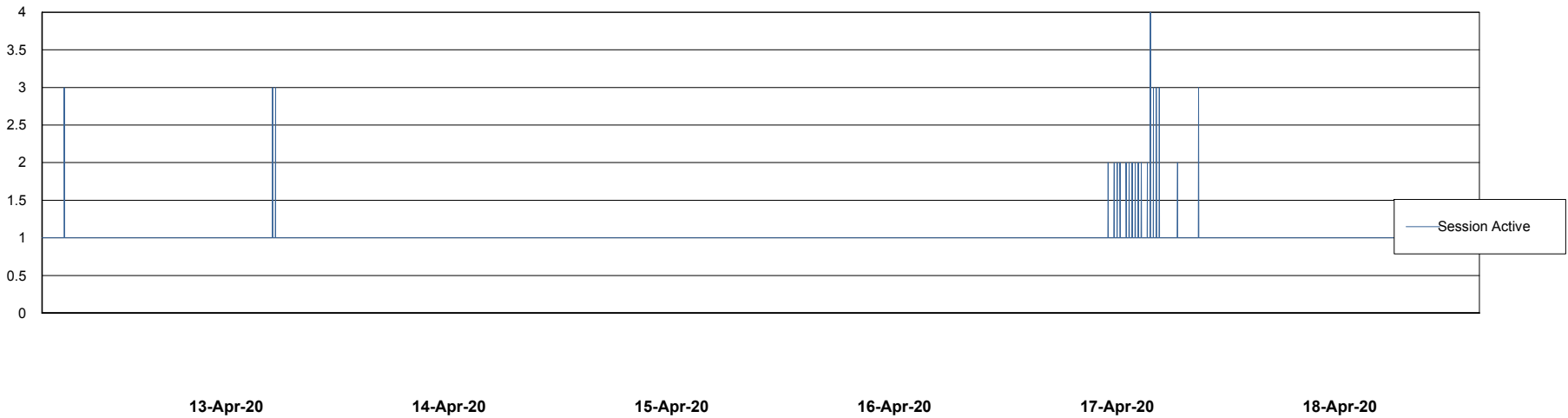
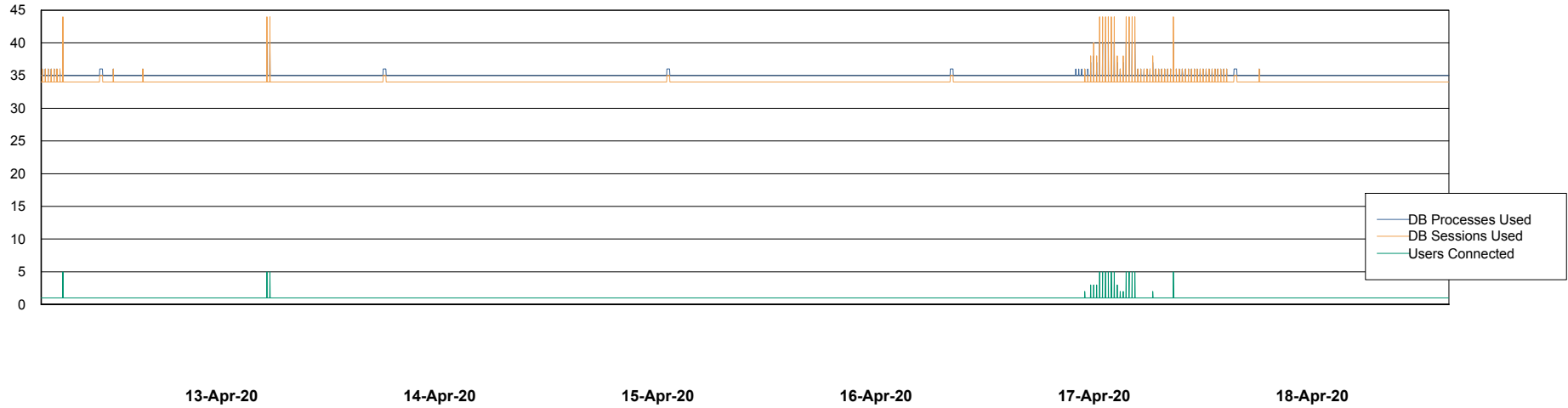


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## Database Performance BCMDB\_ABS1SB Standby Database



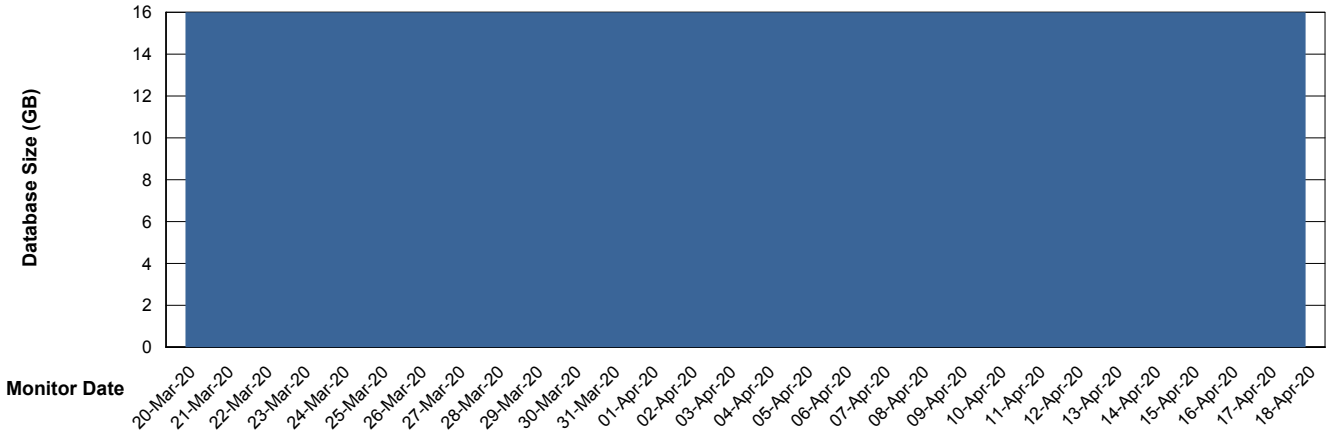
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**DATABASE SIZE** BCMDB\_ABS1 Production Database

## Database growth over last month



**Database Tablespace** BCMDB\_ABS1 Production Database

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-Apr-20	ABSDATA	5	4	20
	INDX	10	7	30
17-Apr-20	ABSDATA	5	4	20
	INDX	10	7	30
16-Apr-20	ABSDATA	5	4	20
	INDX	10	7	30
15-Apr-20	ABSDATA	5	4	20
	INDX	10	7	30
14-Apr-20	ABSDATA	5	4	20
	INDX	10	7	30
13-Apr-20	ABSDATA	5	4	20
	INDX	10	7	30
12-Apr-20	ABSDATA	5	4	20
	INDX	10	7	30

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Standby Database Health BCM\_Production

## Recovery lag for last 7 days



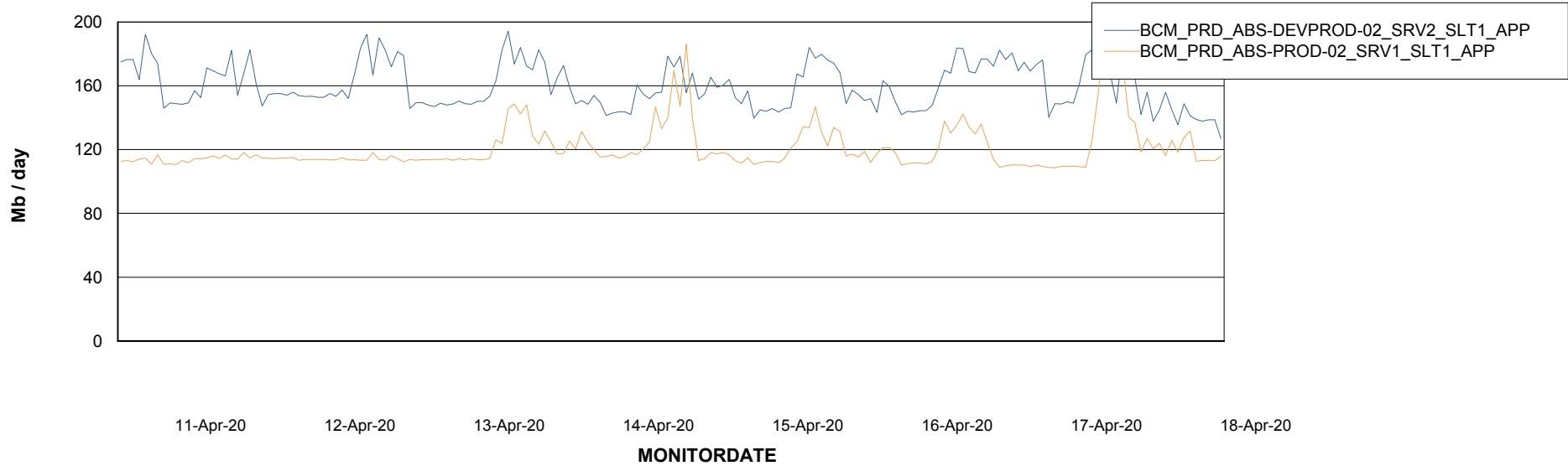
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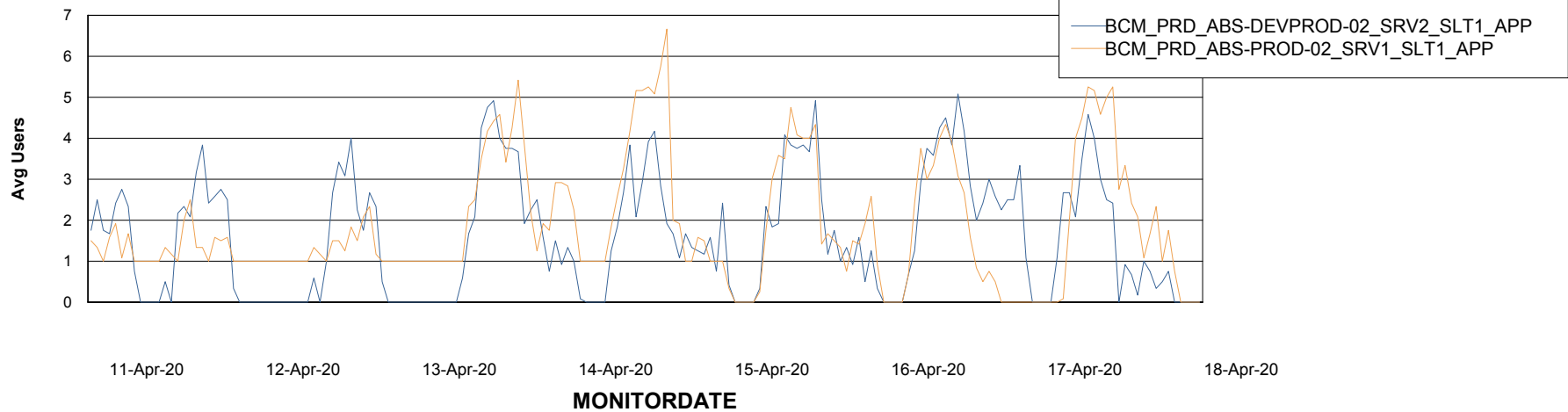


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



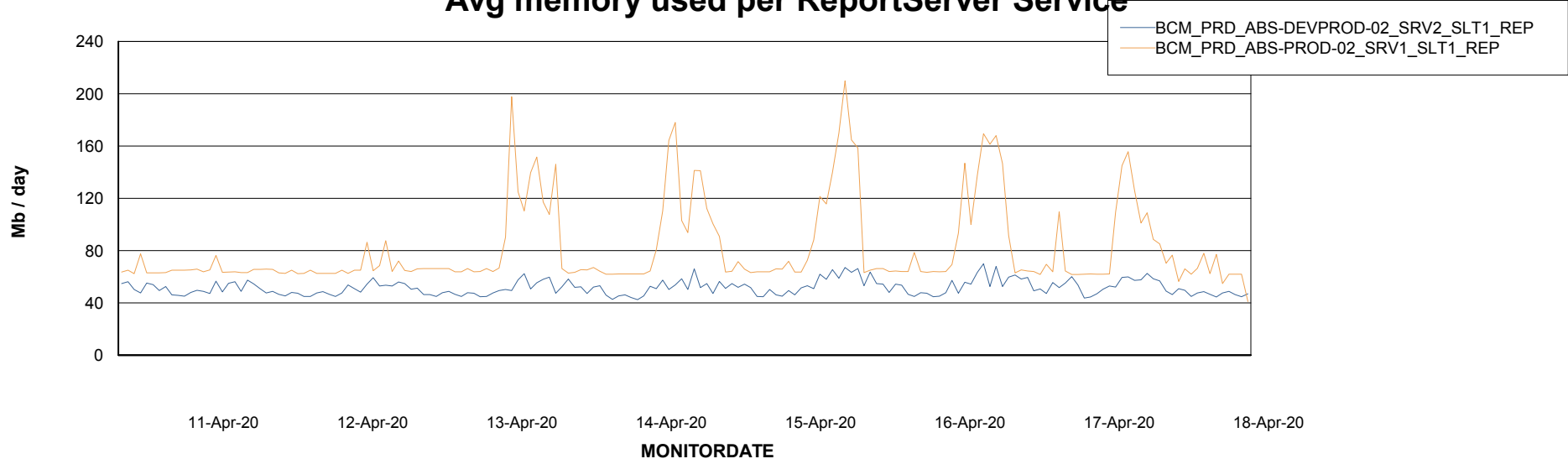
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



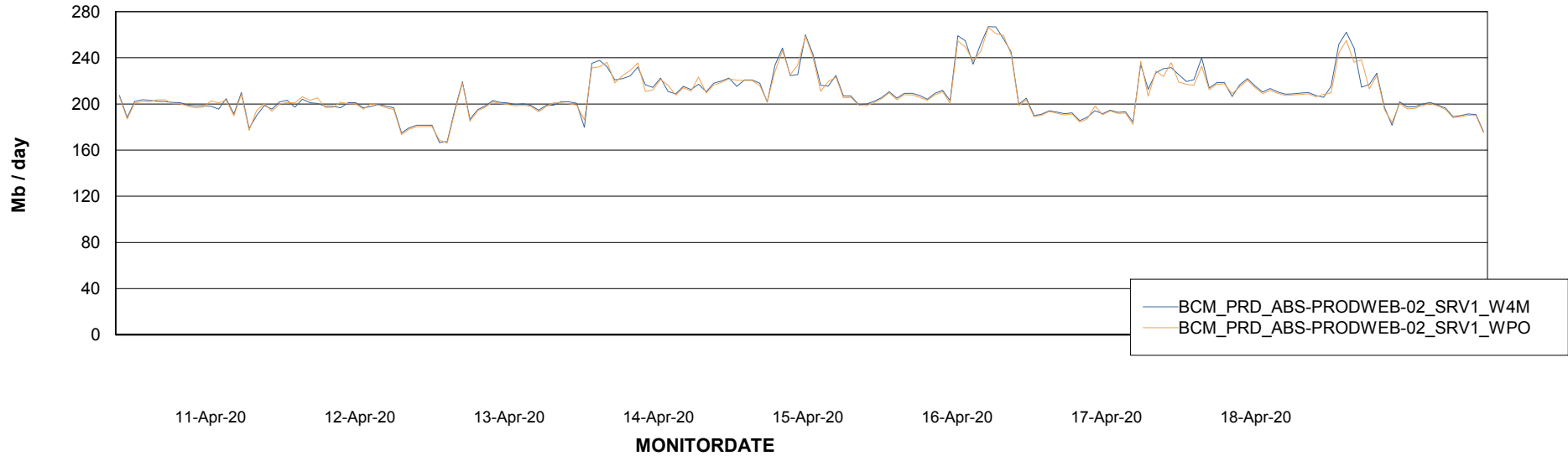
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

