

# Weekly SLA Customer Report

Customer RFL\_Production  
 Database ID 36



Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
11-Apr-20	20	195	81	373	50	373	76	223
10-Apr-20	20	195	81	373	50	373	79	223
09-Apr-20	20	195	81	373	50	373	80	223
08-Apr-20	20	195	81	373	50	373	80	223
07-Apr-20	20	195	81	373	50	373	80	223
06-Apr-20	20	195	81	373	50	373	80	223
05-Apr-20	20	195	81	373	50	373	81	223

Harddisk Usage RFL\_STB

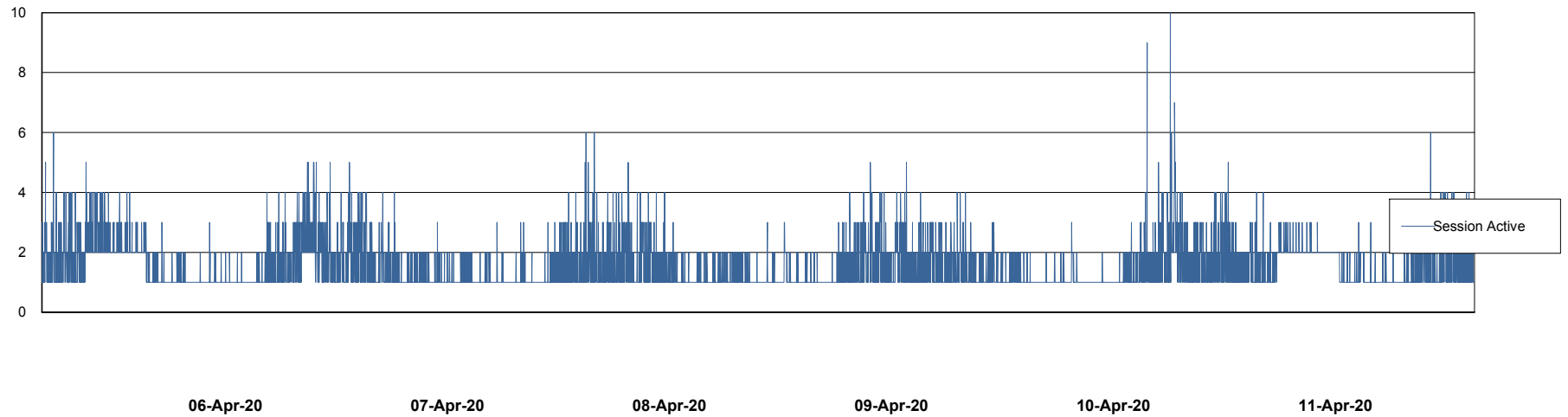
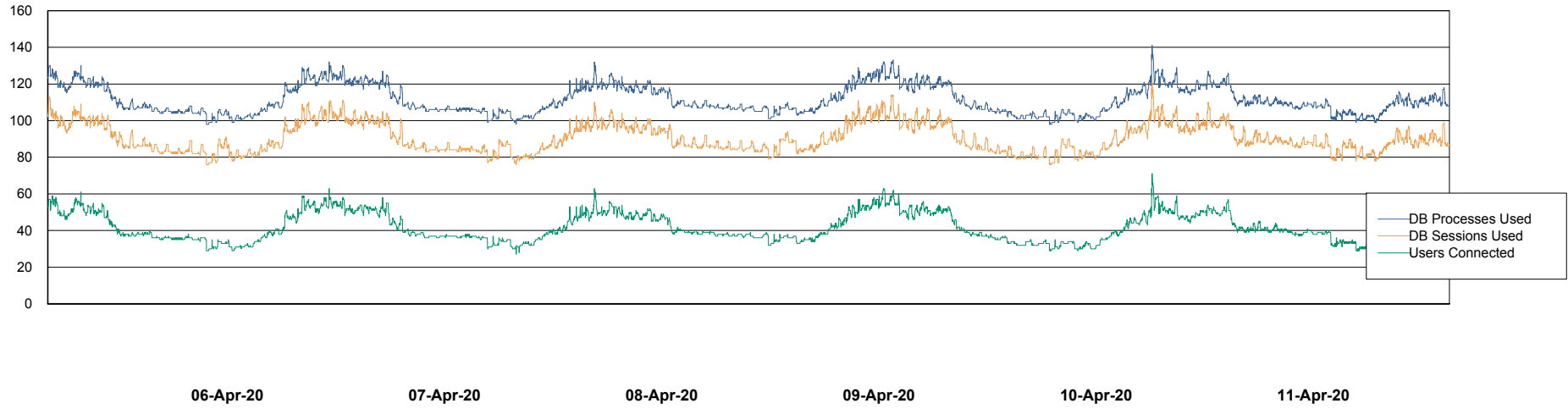
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
11-Apr-20	30	195	16	559	45	559	48	363
10-Apr-20	30	195	17	559	45	559	50	363
09-Apr-20	30	195	18	559	45	559	52	363
08-Apr-20	30	195	18	559	45	559	53	363
07-Apr-20	30	195	19	559	45	559	54	363
06-Apr-20	30	195	19	559	45	559	55	363
05-Apr-20	30	195	20	559	45	559	56	363

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## Database Performance RFLDB\_Production

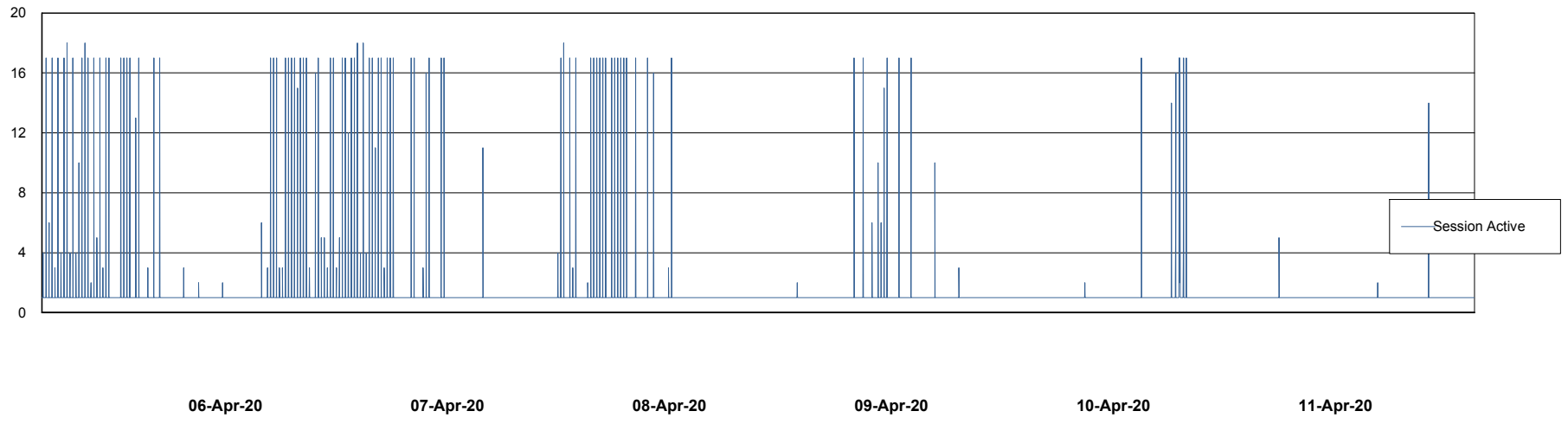
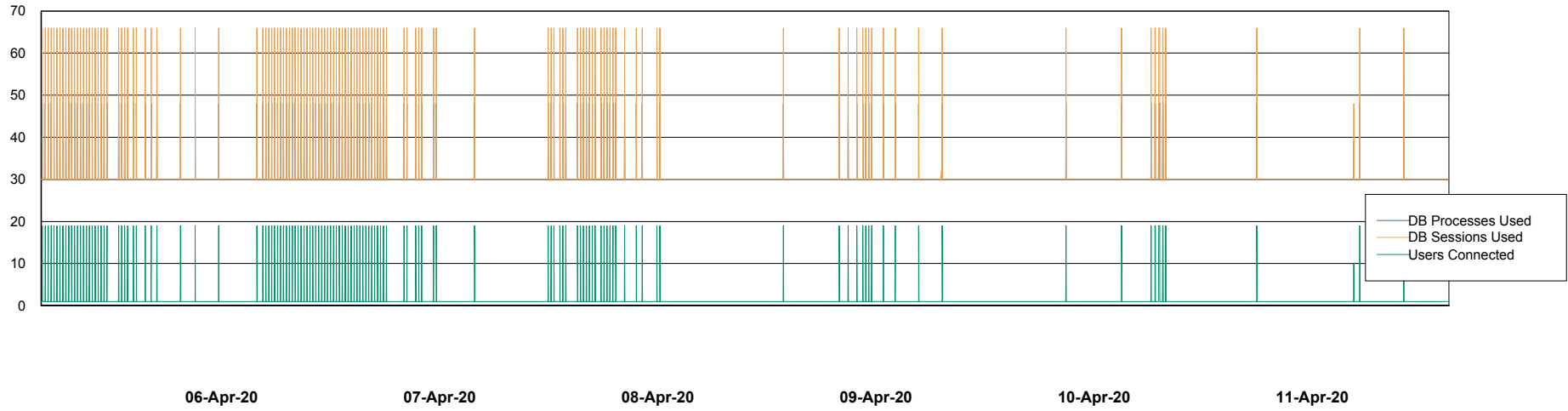


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## Database Performance RFLDB\_Standby



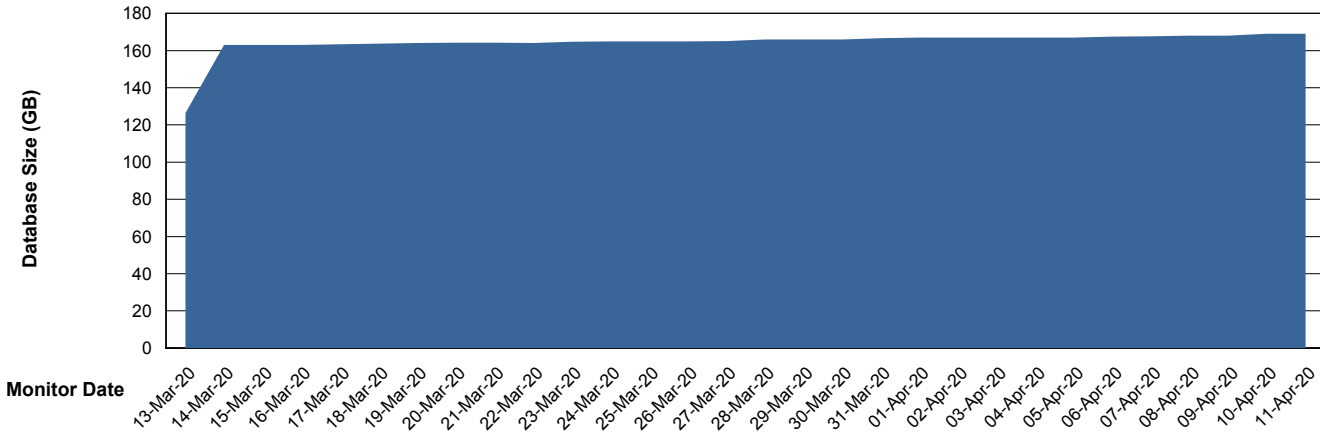
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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39
10-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39
09-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39
08-Apr-20	ABSDATA	72	53	26
	INDX	186	113	39
07-Apr-20	ABSDATA	72	53	26
	INDX	186	112	40
06-Apr-20	ABSDATA	72	53	26
	INDX	186	112	40
05-Apr-20	ABSDATA	72	53	26
	INDX	186	112	40

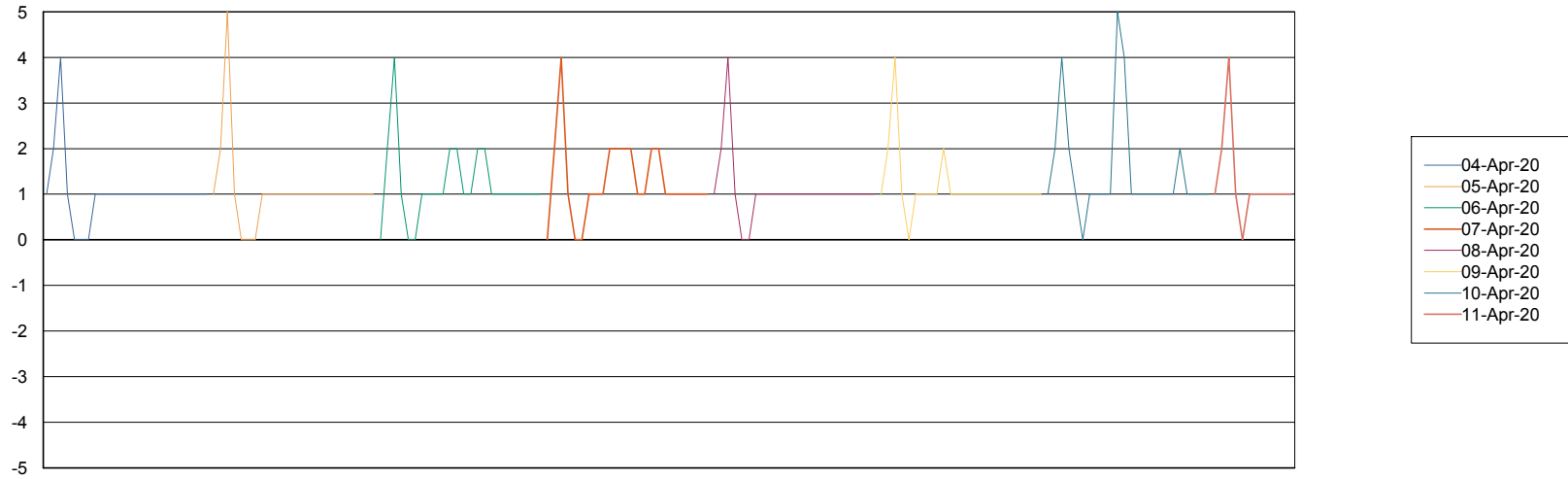
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Standby Database Health RFL\_Production

## Recovery lag for last 7 days



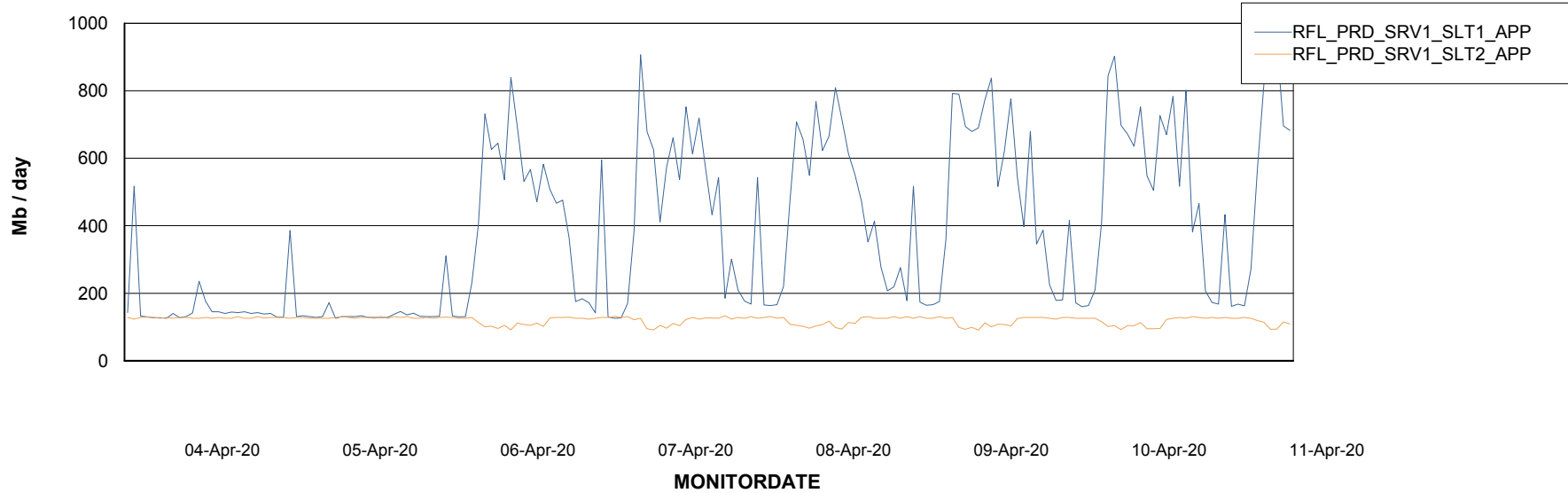
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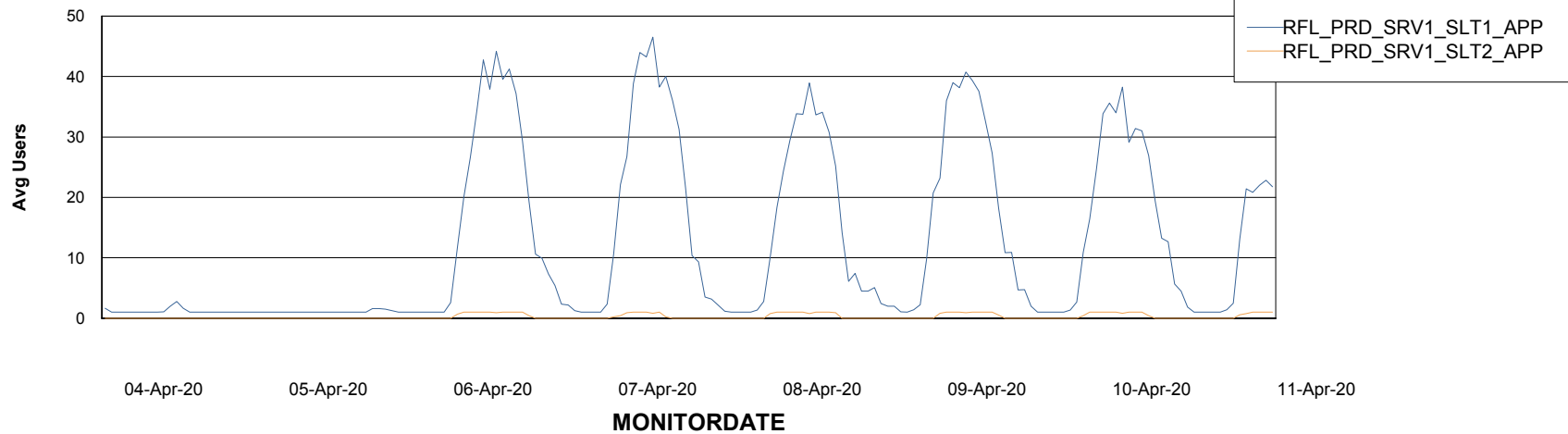


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



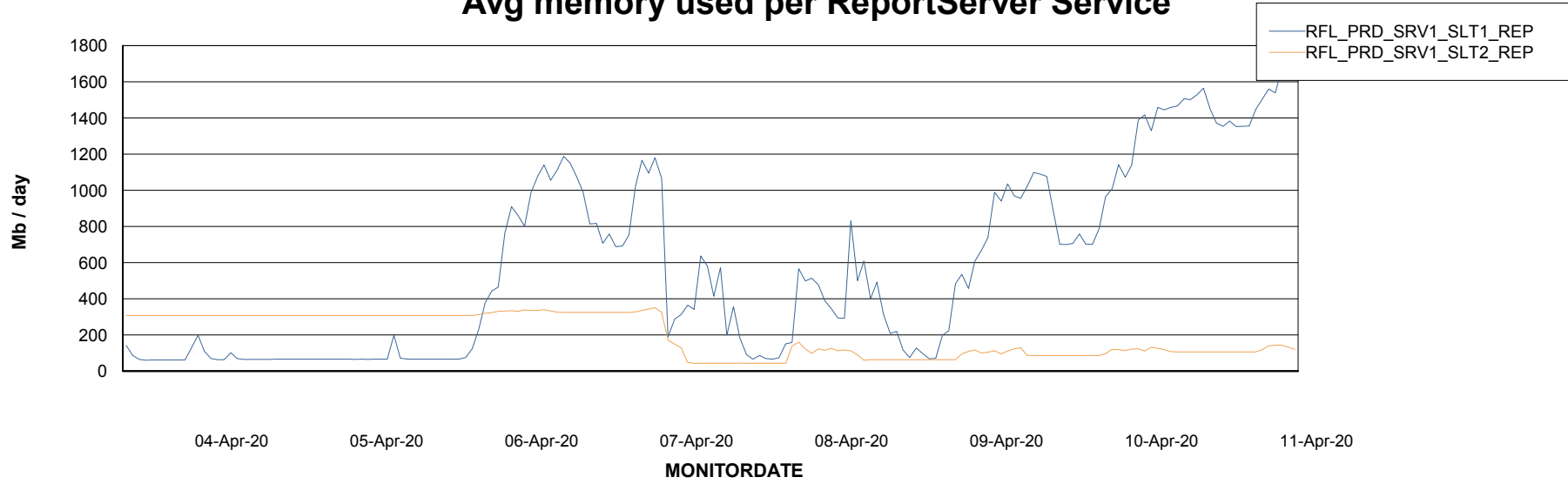
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



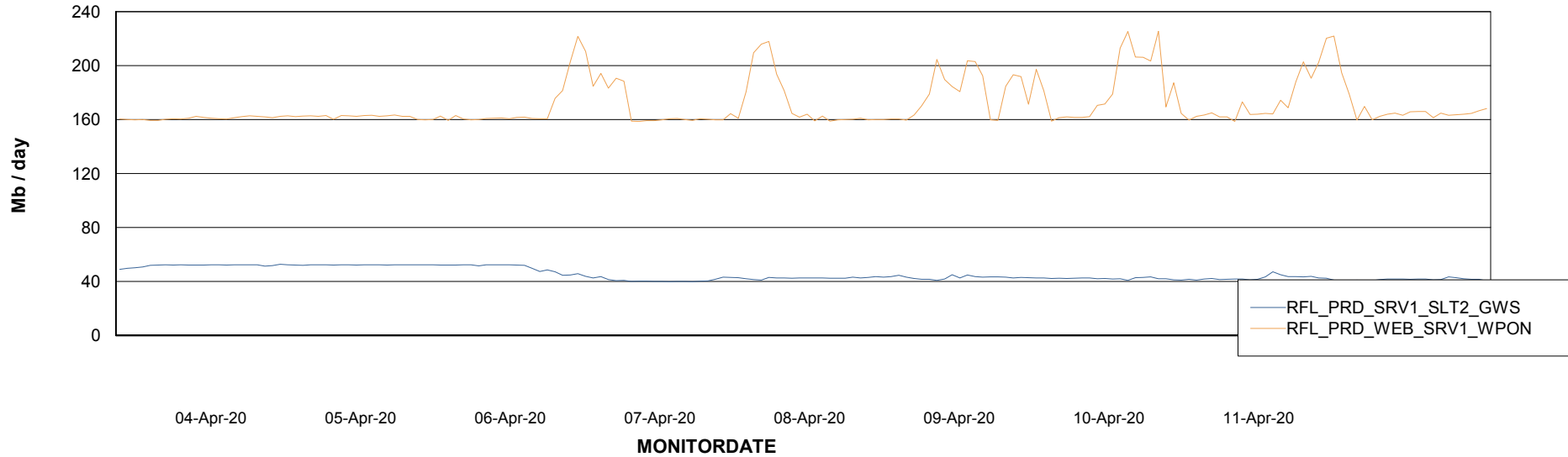
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

