

# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



Harddisk Usage PHS\_BI\_GCAB891b (new 2019)

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Mar-20 | 52                        | 150                         | 32                        | 300                         |
| 27-Mar-20 | 52                        | 150                         | 33                        | 300                         |
| 26-Mar-20 | 52                        | 150                         | 33                        | 300                         |
| 25-Mar-20 | 52                        | 150                         | 33                        | 300                         |
| 24-Mar-20 | 52                        | 150                         | 33                        | 300                         |
| 23-Mar-20 | 52                        | 150                         | 33                        | 300                         |
| 22-Mar-20 | 52                        | 150                         | 33                        | 300                         |

Harddisk Usage PHS\_PRDWEB\_DCAB573b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 28-Mar-20 | 78                        | 100                         |
| 27-Mar-20 | 78                        | 100                         |
| 26-Mar-20 | 78                        | 100                         |
| 25-Mar-20 | 78                        | 100                         |
| 24-Mar-20 | 78                        | 100                         |
| 23-Mar-20 | 78                        | 100                         |
| 22-Mar-20 | 78                        | 100                         |

# Weekly SLA Customer Report

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Harddisk Usage PHS\_PRD\_GCAB574b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Mar-20 | 54                        | 150                         | 28                        | 400                         | 11                        | 200                         |
| 27-Mar-20 | 54                        | 150                         | 28                        | 400                         | 14                        | 200                         |
| 26-Mar-20 | 54                        | 150                         | 28                        | 400                         | 23                        | 200                         |
| 25-Mar-20 | 54                        | 150                         | 28                        | 400                         | 31                        | 200                         |
| 24-Mar-20 | 54                        | 150                         | 28                        | 400                         | 19                        | 200                         |
| 23-Mar-20 | 54                        | 150                         | 28                        | 400                         | 23                        | 200                         |
| 22-Mar-20 | 54                        | 150                         | 28                        | 400                         | 26                        | 200                         |

Harddisk Usage PHS\_PRD\_GCAB576b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Mar-20 | 70                        | 150                         | 31                        | 400                         | 35                        | 100                         |
| 27-Mar-20 | 70                        | 150                         | 31                        | 400                         | 36                        | 100                         |
| 26-Mar-20 | 70                        | 150                         | 31                        | 400                         | 37                        | 100                         |
| 25-Mar-20 | 70                        | 150                         | 31                        | 400                         | 38                        | 100                         |
| 24-Mar-20 | 70                        | 150                         | 31                        | 400                         | 39                        | 100                         |
| 23-Mar-20 | 70                        | 150                         | 31                        | 400                         | 42                        | 100                         |
| 22-Mar-20 | 70                        | 150                         | 31                        | 400                         | 47                        | 100                         |

# Weekly SLA Customer Report

Customer PHS\_Production  
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Harddisk Usage PHS\_TST\_GCAB575b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Mar-20 | 18                        | 50                          | 17                        | 300                         |
| 27-Mar-20 | 18                        | 50                          | 17                        | 300                         |
| 26-Mar-20 | 18                        | 50                          | 17                        | 300                         |
| 25-Mar-20 | 18                        | 50                          | 17                        | 300                         |
| 24-Mar-20 | 18                        | 50                          | 17                        | 300                         |
| 23-Mar-20 | 18                        | 50                          | 17                        | 300                         |
| 22-Mar-20 | 18                        | 50                          | 17                        | 300                         |

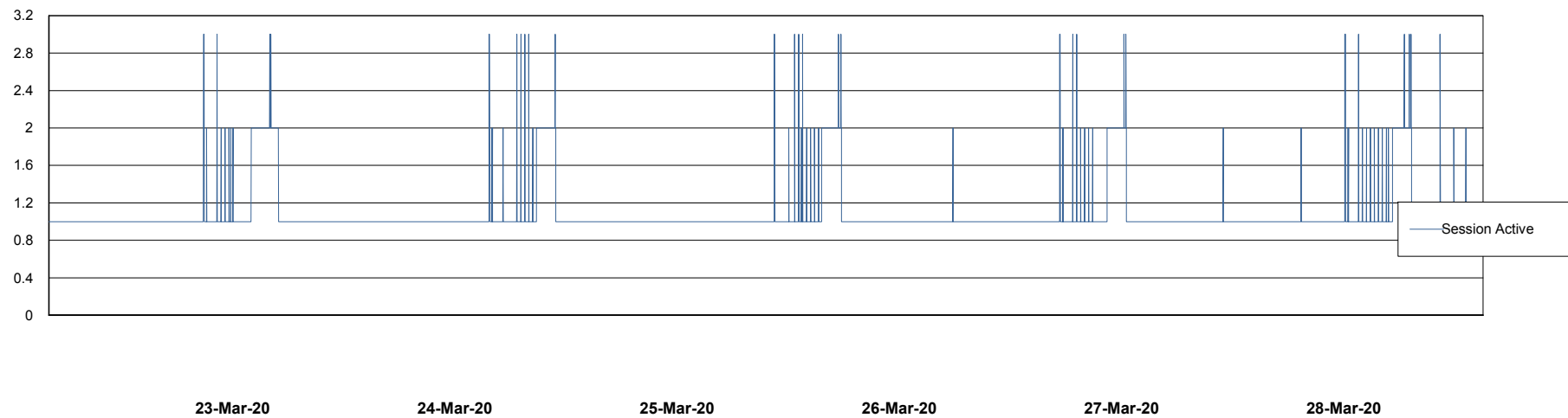
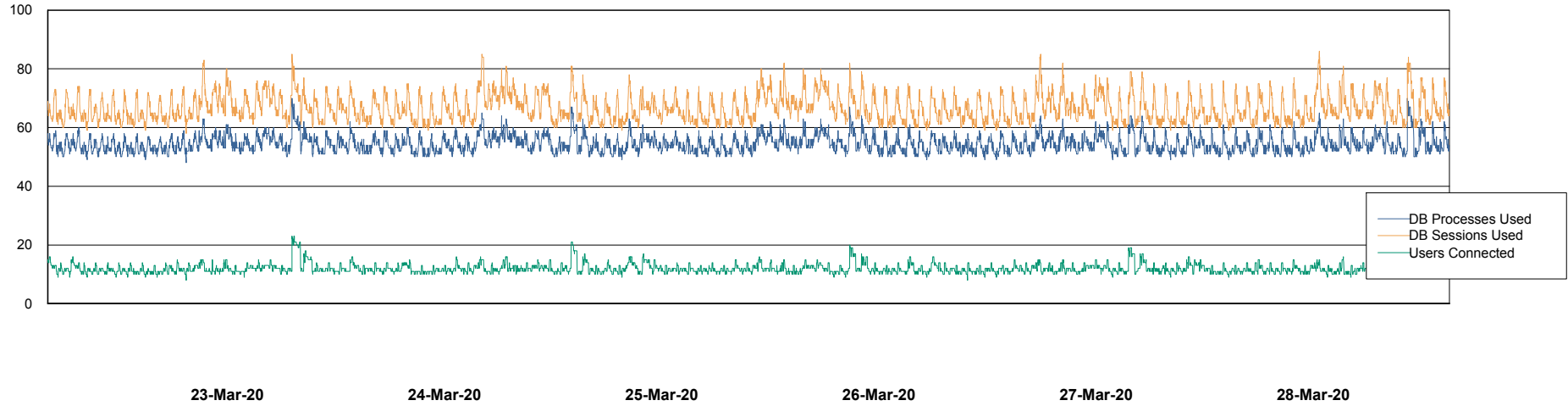
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHS\_BI\_DB (new 2019)

DB Processes Max 500  
DB Sessions Max 772



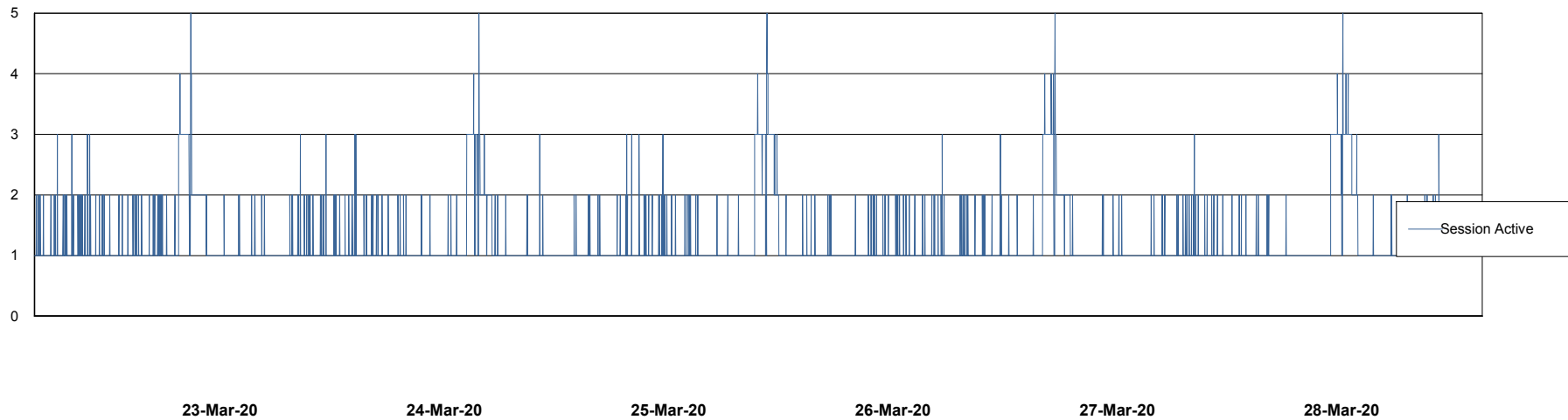
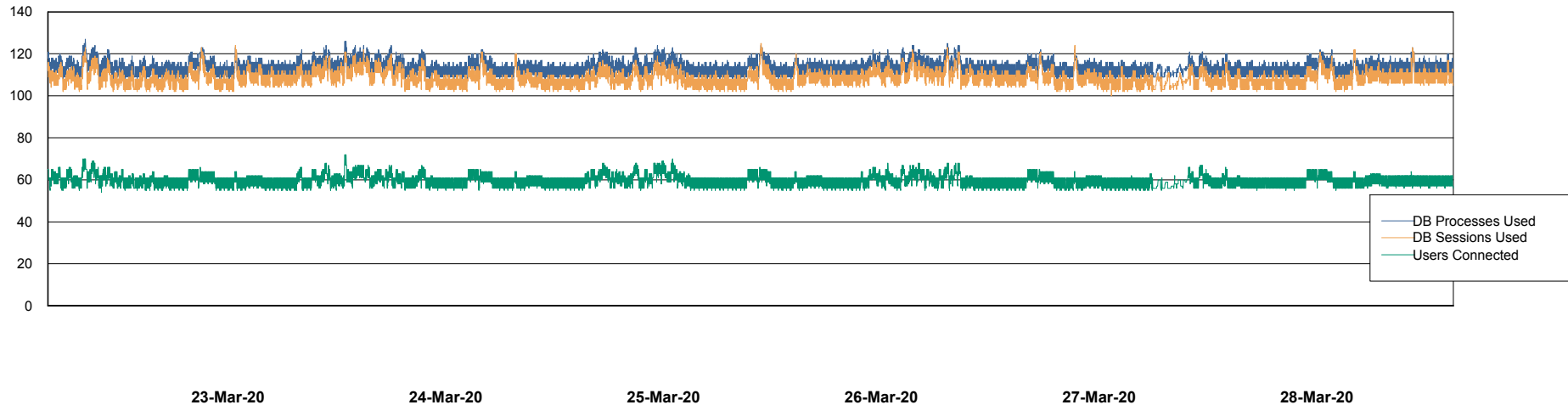
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Production

DB Processes Max 500  
DB Sessions Max 772



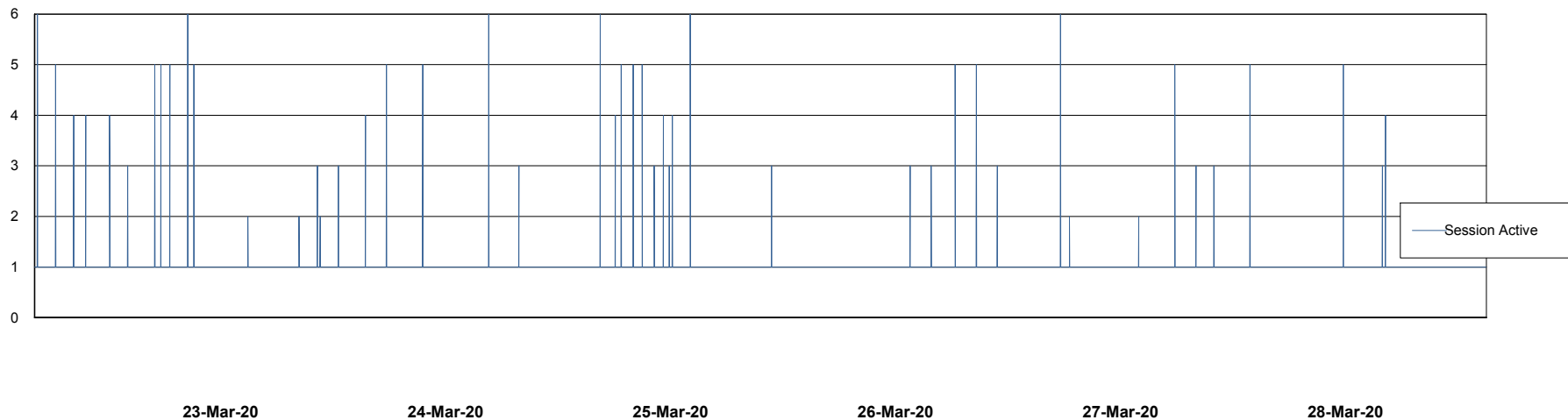
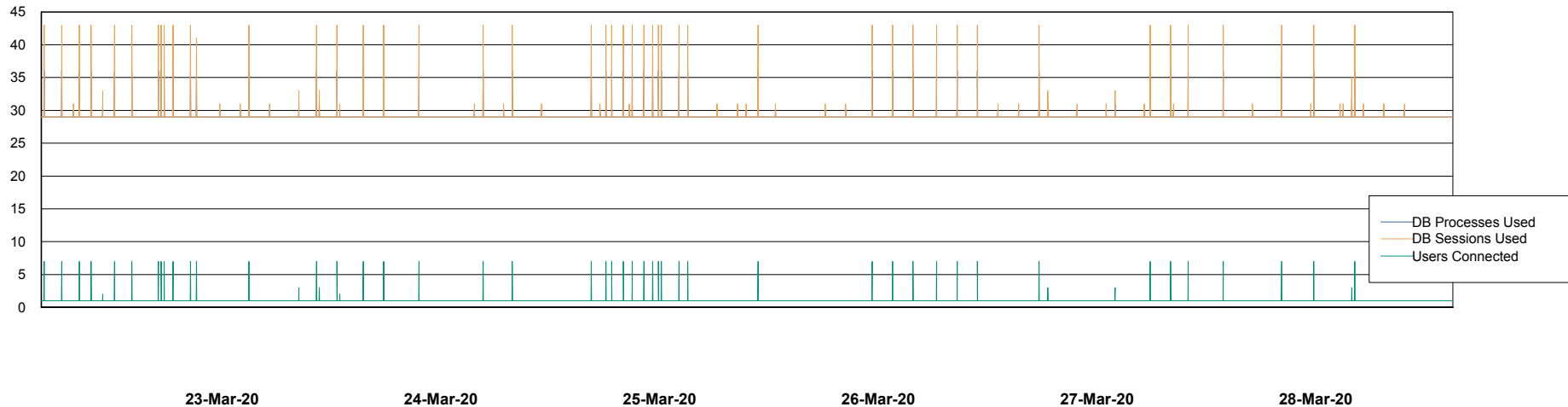
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Standby

DB Processes Max 500  
DB Sessions Max 772



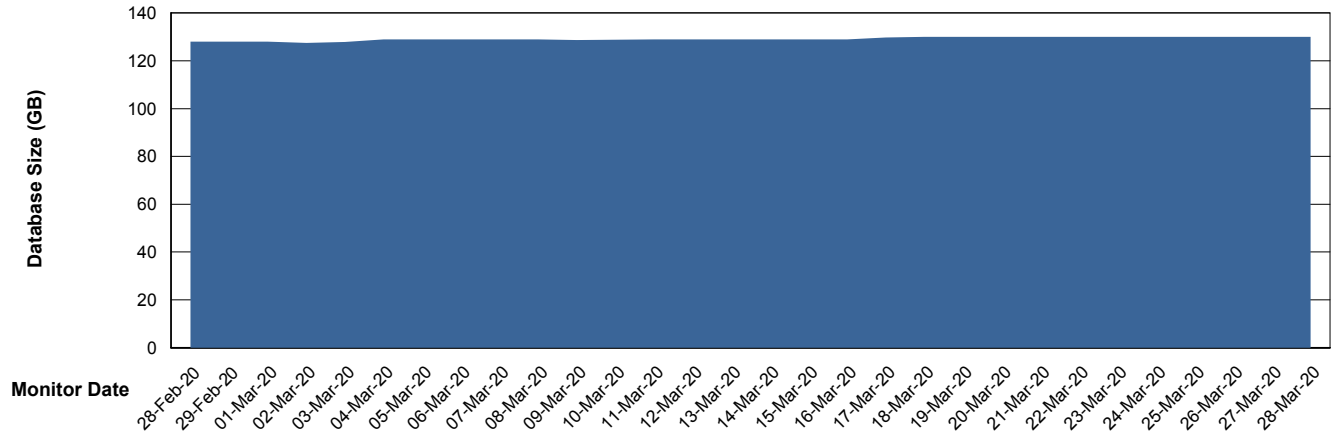
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



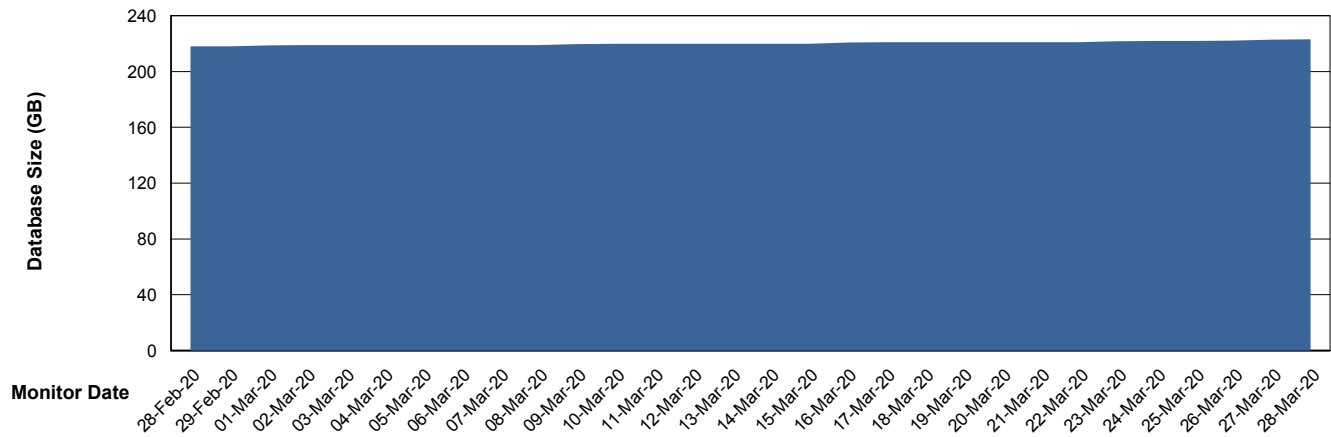
DATABASE SIZE PHS\_BI\_DB (new 2019)

### Database growth over last month



DATABASE SIZE PHSDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Tablespace PHS\_BI\_DB (new 2019)

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 28-Mar-20 | ABSDATA         | 77            | 62            | 19              |
|           | INDX            | 80            | 66            | 18              |
| 27-Mar-20 | ABSDATA         | 77            | 62            | 19              |
|           | INDX            | 80            | 66            | 18              |
| 26-Mar-20 | ABSDATA         | 77            | 62            | 19              |
|           | INDX            | 80            | 66            | 18              |
| 25-Mar-20 | ABSDATA         | 77            | 62            | 19              |
|           | INDX            | 80            | 66            | 18              |
| 24-Mar-20 | ABSDATA         | 77            | 62            | 19              |
|           | INDX            | 80            | 66            | 18              |
| 23-Mar-20 | ABSDATA         | 77            | 62            | 19              |
|           | INDX            | 80            | 65            | 19              |
| 22-Mar-20 | ABSDATA         | 77            | 62            | 19              |
|           | INDX            | 80            | 65            | 19              |

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Database Tablespace PHSDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 28-Mar-20 | ABSDATA         | 250           | 208           | 17              |
|           | INDX            | 14            | 11            | 21              |
| 27-Mar-20 | ABSDATA         | 250           | 208           | 17              |
|           | INDX            | 14            | 11            | 21              |
| 26-Mar-20 | ABSDATA         | 250           | 208           | 17              |
|           | INDX            | 14            | 11            | 21              |
| 25-Mar-20 | ABSDATA         | 250           | 208           | 17              |
|           | INDX            | 14            | 11            | 21              |
| 24-Mar-20 | ABSDATA         | 250           | 208           | 17              |
|           | INDX            | 14            | 11            | 21              |
| 23-Mar-20 | ABSDATA         | 250           | 208           | 17              |
|           | INDX            | 14            | 11            | 21              |
| 22-Mar-20 | ABSDATA         | 250           | 207           | 17              |
|           | INDX            | 14            | 11            | 21              |

BI Status and last ETL error for PHS\_BI\_DB (new 2019)

|                                     | Sun 22/3/2020 | Mon 23/3/2020 | Tue 24/3/2020 | Wed 25/3/2020 | Thu 26/3/2020 | Fri 27/3/2020 | Sat 28/3/2020 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            | OK            |

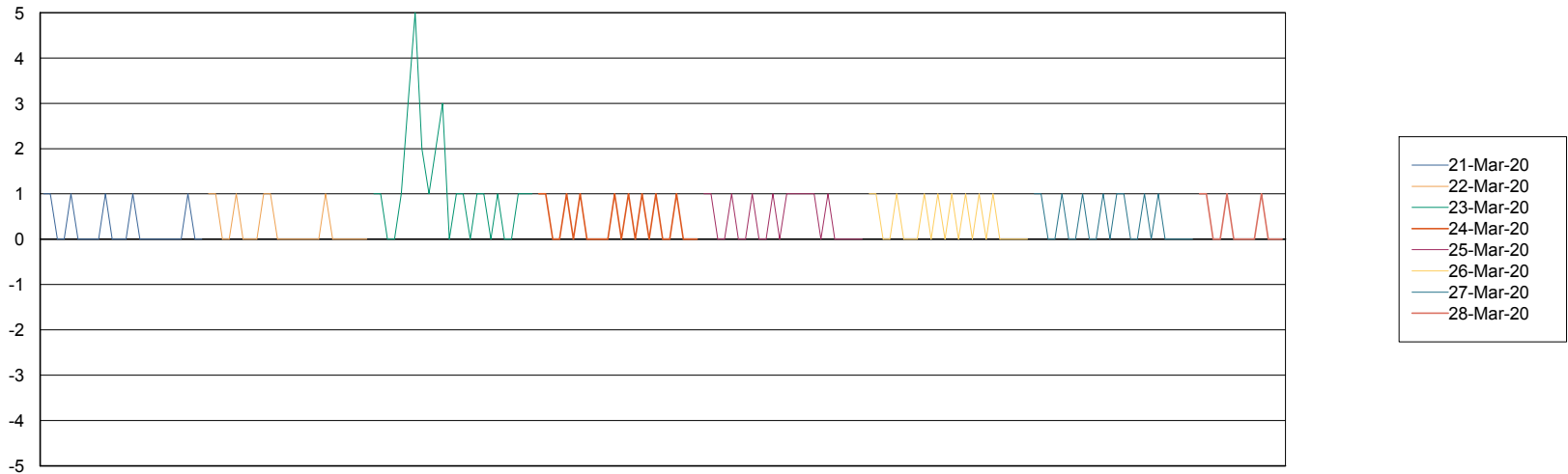
# Weekly SLA Customer Report

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Standby Database Health PHS\_Production

### Recovery lag for last 7 days



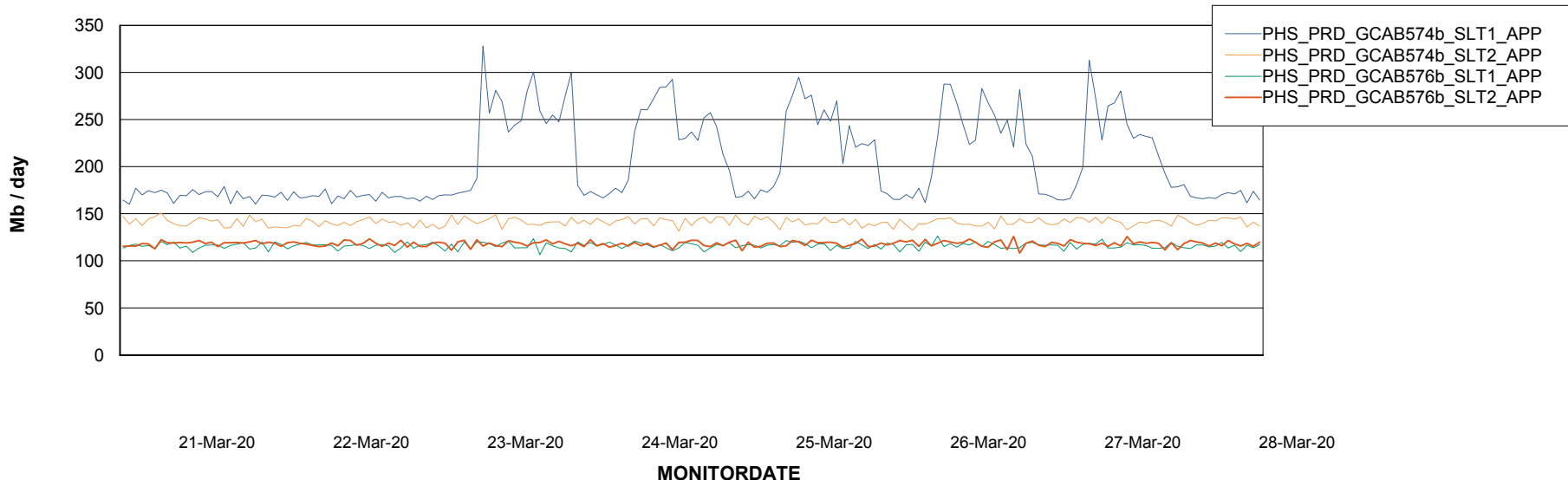
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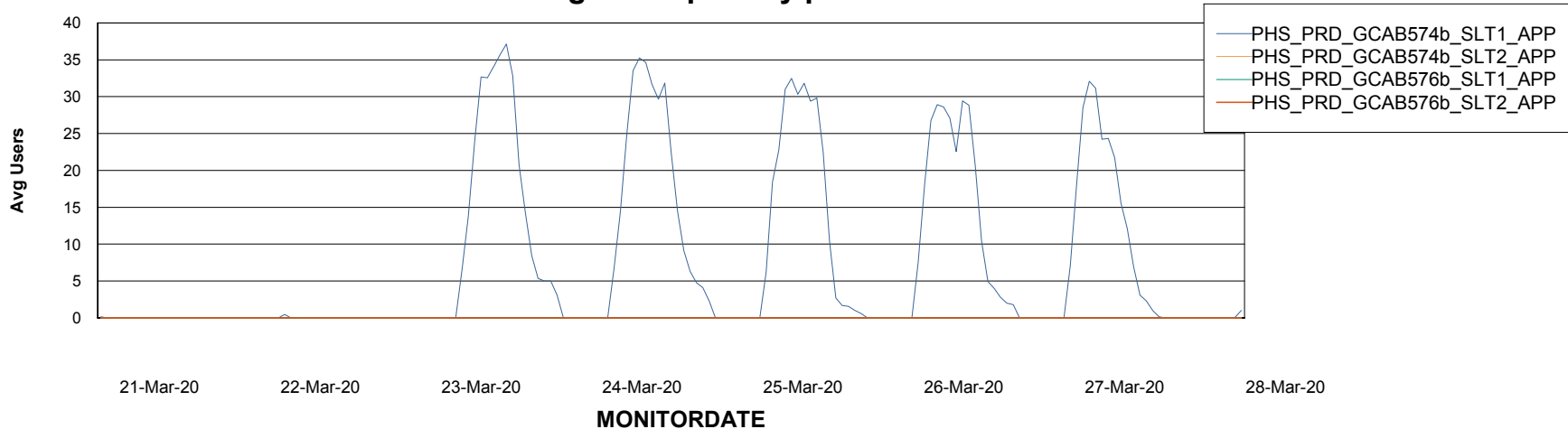


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



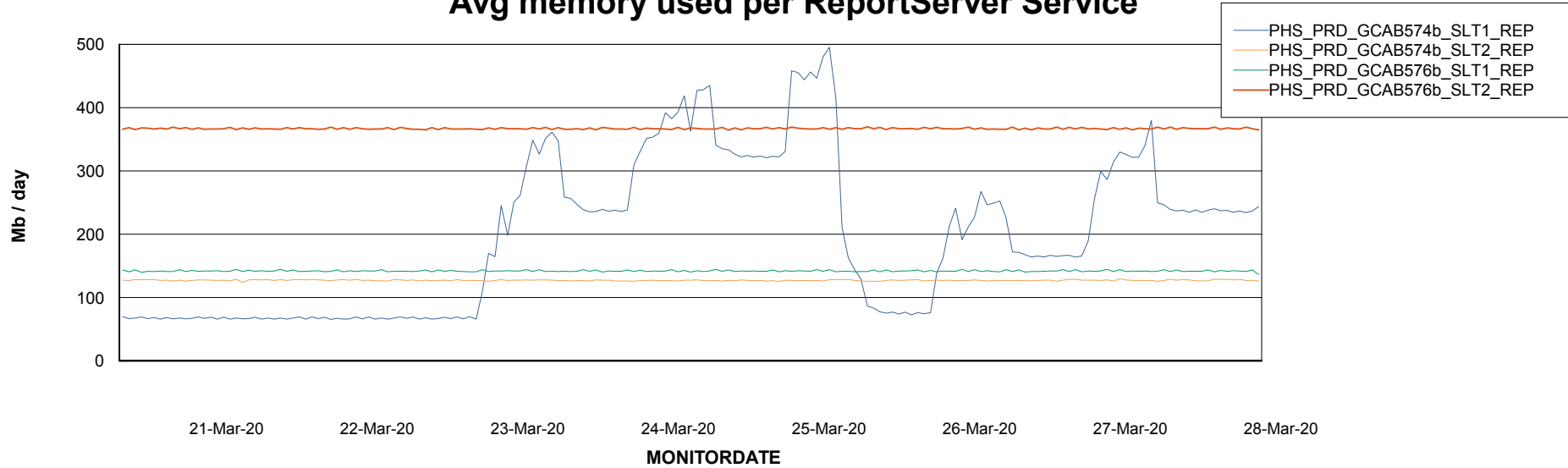
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



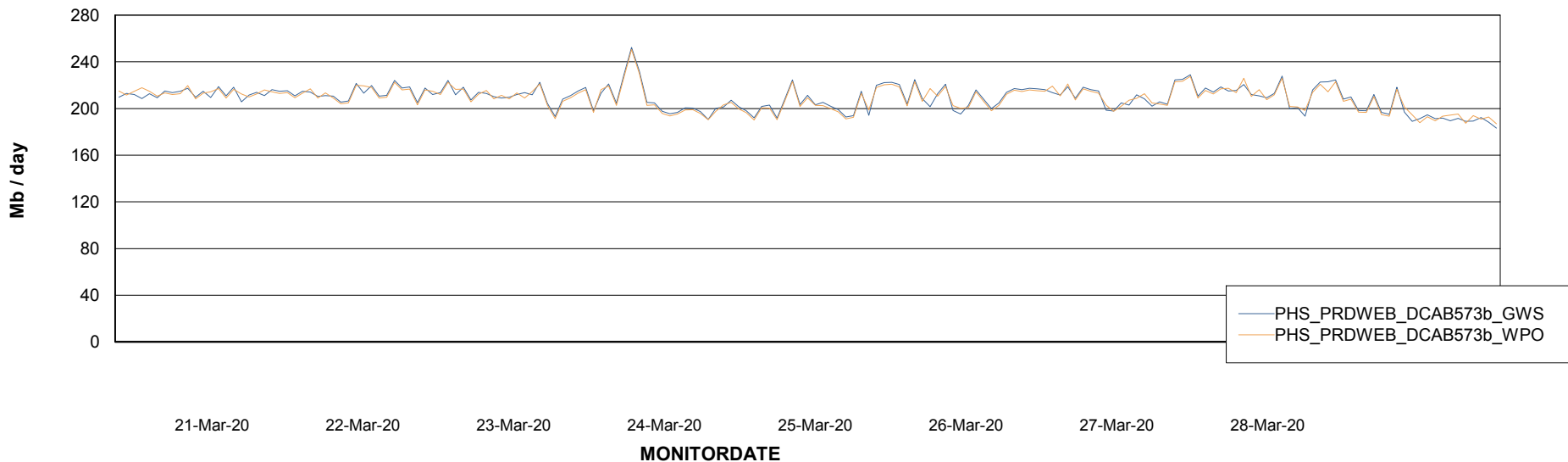
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Disaster per ABS component

