

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
21-Mar-20	27	1	1	80	97	5	0	38	394	232
20-Mar-20	27	1	1	80	97	5	0	37	394	235
19-Mar-20	27	1	1	80	97	5	0	36	394	240
18-Mar-20	27	1	1	81	97	5	0	35	394	244
17-Mar-20	27	1	1	81	97	5	0	33	394	248
16-Mar-20	27	1	1	81	97	5	0	33	394	251
15-Mar-20	27	1	1	81	97	5	0	31	394	257

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
21-Mar-20	34	1	1	75	96	1	0	51	10	5
20-Mar-20	34	1	1	75	96	1	0	51	10	5
19-Mar-20	34	1	1	76	96	1	0	51	10	4
18-Mar-20	34	1	1	76	96	1	0	52	10	4
17-Mar-20	34	1	1	77	96	1	0	52	10	4
16-Mar-20	34	1	1	78	96	1	0	51	10	4
15-Mar-20	34	1	1	78	96	1	0	51	10	5

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
21-Mar-20	24	1	1	87	100	1	0	45	20	10
20-Mar-20	24	1	1	87	100	1	0	45	20	10
19-Mar-20	24	1	1	87	100	1	0	45	20	10
18-Mar-20	24	1	1	87	100	1	0	45	20	10
17-Mar-20	24	1	1	87	100	1	0	45	20	10
16-Mar-20	24	1	1	87	100	1	0	45	20	10
15-Mar-20	24	1	1	88	100	1	0	45	20	10

Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
21-Mar-20	29	1	1	91	100	1	0	50	10	5
20-Mar-20	29	1	1	91	100	1	0	50	10	5
19-Mar-20	29	1	1	91	100	1	0	50	10	5
18-Mar-20	29	1	1	92	100	1	0	50	10	5
17-Mar-20	29	1	1	92	100	1	0	50	10	5
16-Mar-20	29	1	1	92	100	1	0	50	10	5
15-Mar-20	29	1	1	92	100	1	0	50	10	5

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
21-Mar-20	28	1	1	94	100	1	0	81	10	2
20-Mar-20	28	1	1	95	100	1	0	81	10	2
19-Mar-20	28	1	1	95	100	1	0	81	10	2
18-Mar-20	28	1	1	95	100	1	0	81	10	2
17-Mar-20	28	1	1	95	100	1	0	81	10	2
16-Mar-20	28	1	1	95	100	1	0	81	10	2
15-Mar-20	28	1	1	95	100	1	0	81	10	2

Harddisk Usage BGG\_PRD\_SRV4

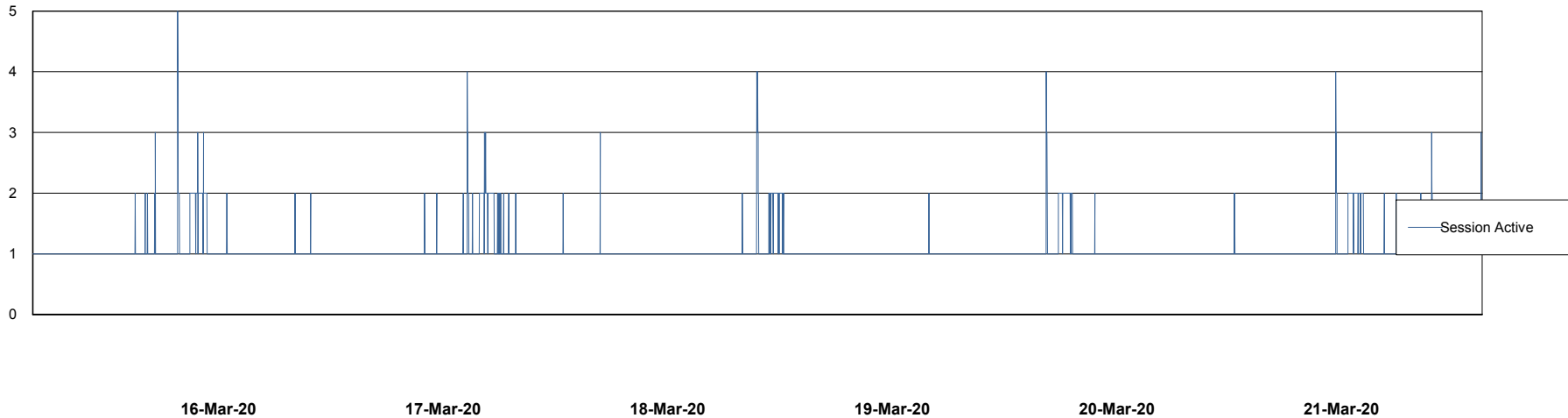
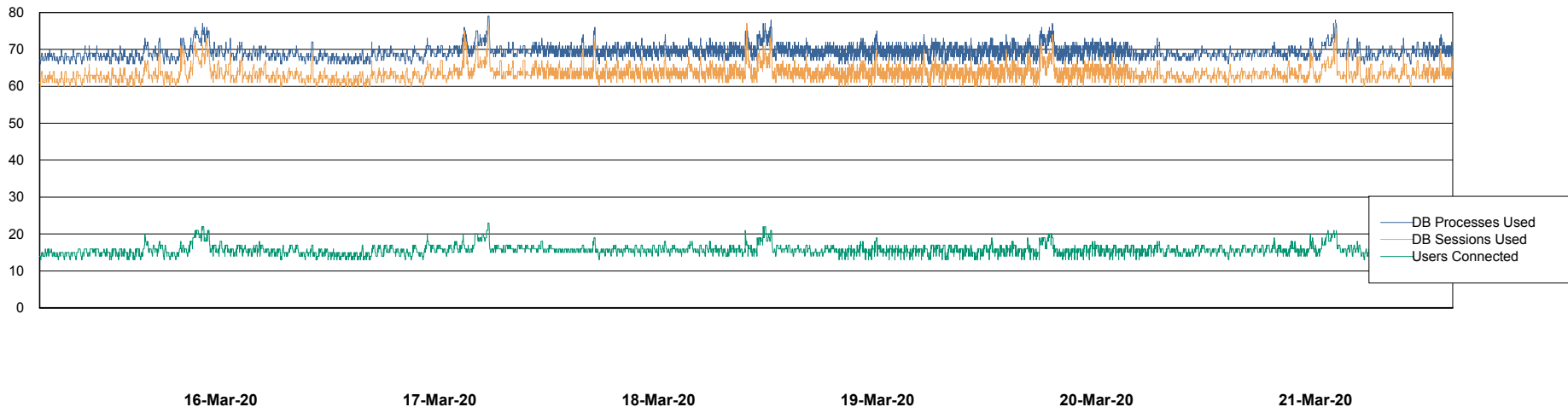
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
21-Mar-20	27	1	1	98	100	1	0	45	15	8
20-Mar-20	27	1	1	98	100	1	0	45	15	8
19-Mar-20	27	1	1	98	100	1	0	45	15	8
18-Mar-20	27	1	1	98	100	1	0	45	15	8
17-Mar-20	27	1	1	98	100	1	0	45	15	8
16-Mar-20	27	1	1	98	100	1	0	45	15	8
15-Mar-20	27	1	1	98	100	1	0	45	15	8

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_BI

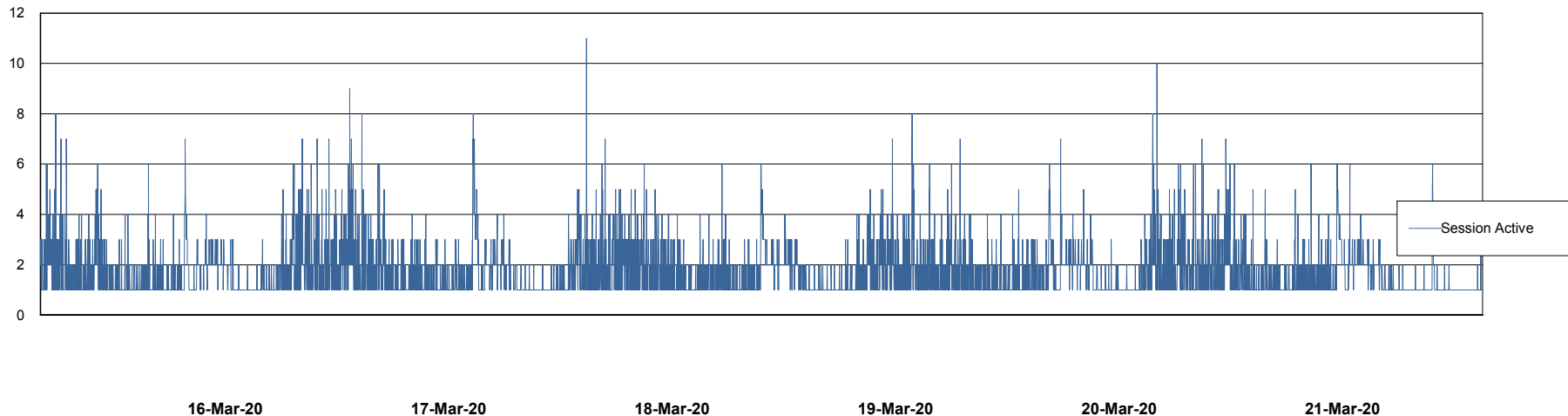
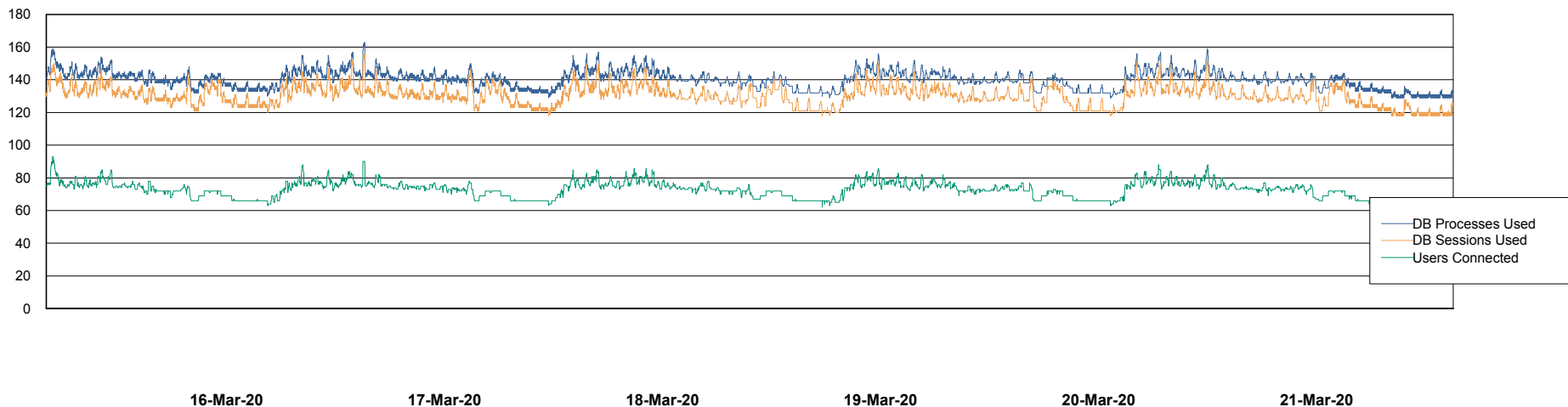


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

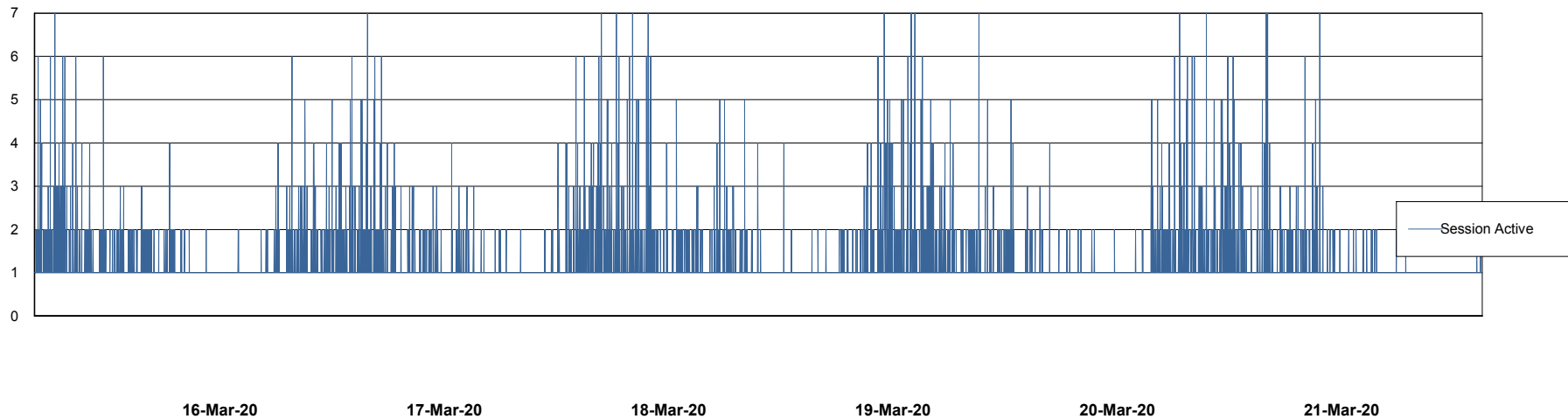
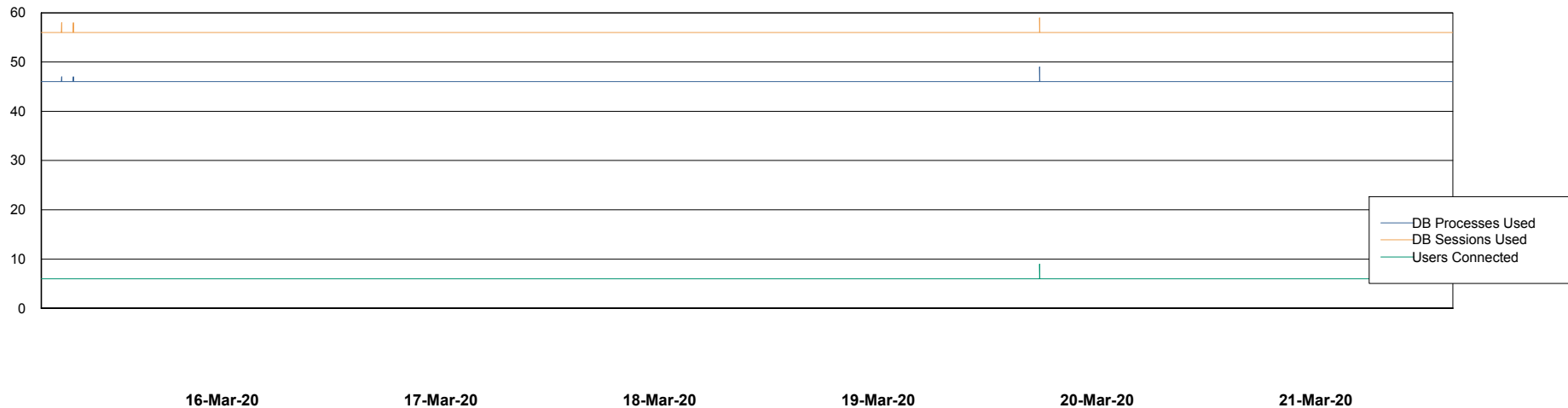


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby



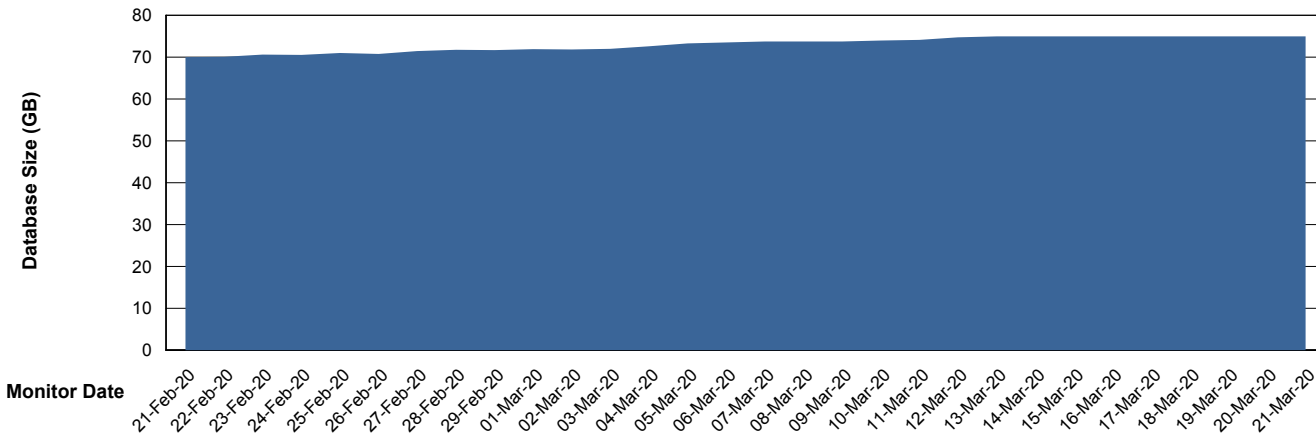
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



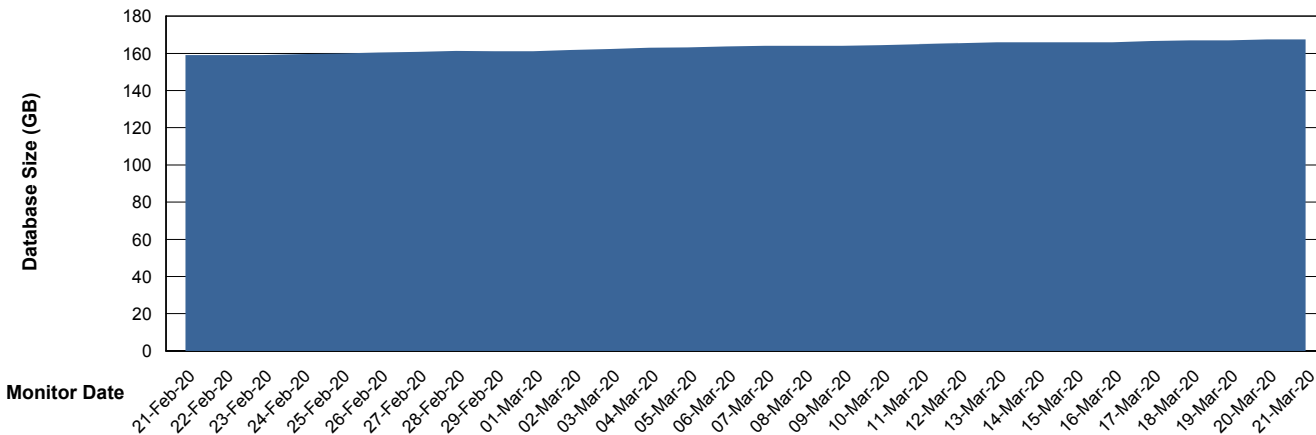
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
21-Mar-20	ABSDATA	42	35	17
	INDX	48	38	21
20-Mar-20	ABSDATA	42	35	17
	INDX	48	38	21
19-Mar-20	ABSDATA	42	35	17
	INDX	48	38	21
18-Mar-20	ABSDATA	42	35	17
	INDX	48	38	21
17-Mar-20	ABSDATA	42	35	17
	INDX	48	38	21
16-Mar-20	ABSDATA	42	35	17
	INDX	48	38	21
15-Mar-20	ABSDATA	42	35	17
	INDX	48	38	21

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
21-Mar-20	ABSDATA	180	151	16
	INDX	16	13	19
20-Mar-20	ABSDATA	180	151	16
	INDX	16	13	19
19-Mar-20	ABSDATA	180	151	16
	INDX	16	12	25
18-Mar-20	ABSDATA	180	150	17
	INDX	16	12	25
17-Mar-20	ABSDATA	180	150	17
	INDX	16	12	25
16-Mar-20	ABSDATA	180	150	17
	INDX	16	12	25
15-Mar-20	ABSDATA	180	149	17
	INDX	16	12	25

BI Status and last ETL error for BGGDB\_BI

	Sun 15/3/2020	Mon 16/3/2020	Tue 17/3/2020	Wed 18/3/2020	Thu 19/3/2020	Fri 20/3/2020	Sat 21/3/2020
<b>ABS DataWarehouse ETL Health</b>	Not OK	Not OK	Not OK	Not OK	Not OK	Not OK	Not OK
<b>ABS DWHStaging ETL Health</b>	Not OK	Not OK	Not OK	Not OK	Not OK	Not OK	Not OK

BI last ETL error for BGGDB\_BI

Sun, 15-03-2020	ORA-12899: value too large for column "ABSDWHSTAGING"."STDIM_WEBUSER"."LOGINNAME" (actual: 21, maximum: 20)
Thu, 19-03-2020	ORA-12899: value too large for column "ABSDWHSTAGING"."STDIM_WEBUSER"."LOGINNAME" (actual: 21, maximum: 20)
Mon, 16-03-2020	ORA-12899: value too large for column "ABSDWHSTAGING"."STDIM_WEBUSER"."LOGINNAME" (actual: 21, maximum: 20)
Sat, 21-03-2020	ORA-12899: value too large for column "ABSDWHSTAGING"."STDIM_WEBUSER"."LOGINNAME" (actual: 21, maximum: 20)
Tue, 17-03-2020	ORA-12899: value too large for column "ABSDWHSTAGING"."STDIM_WEBUSER"."LOGINNAME" (actual: 21, maximum: 20)
Wed, 18-03-2020	ORA-12899: value too large for column "ABSDWHSTAGING"."STDIM_WEBUSER"."LOGINNAME" (actual: 21, maximum: 20)
Fri, 20-03-2020	ORA-12899: value too large for column "ABSDWHSTAGING"."STDIM_WEBUSER"."LOGINNAME" (actual: 21, maximum: 20)

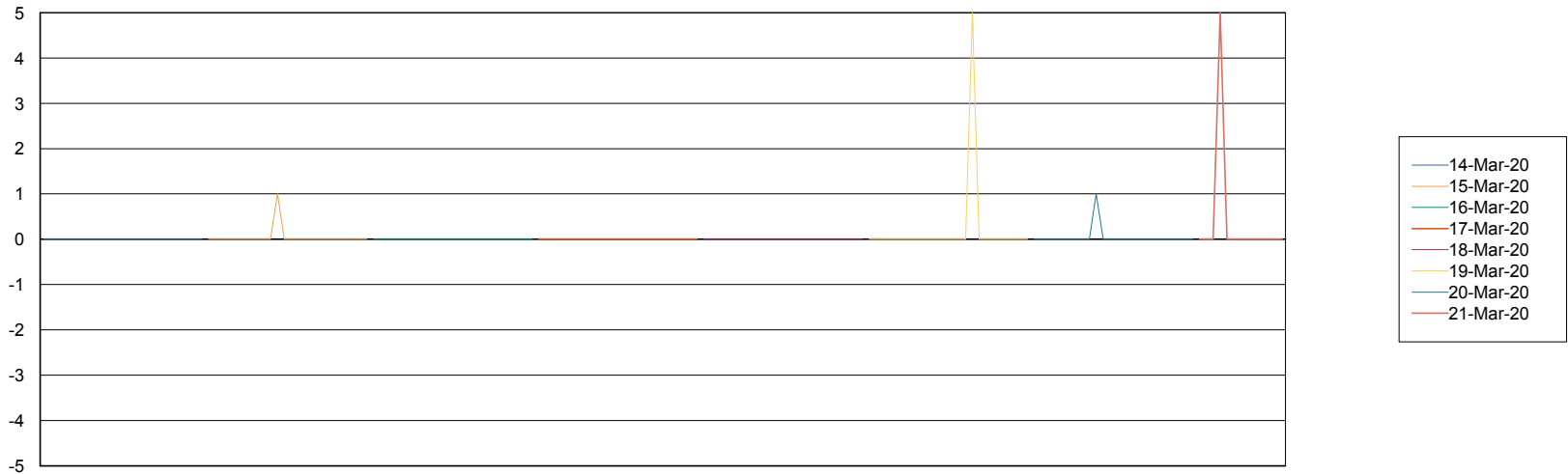
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Standby Database Health BGG\_Production

### Recovery lag for last 7 days



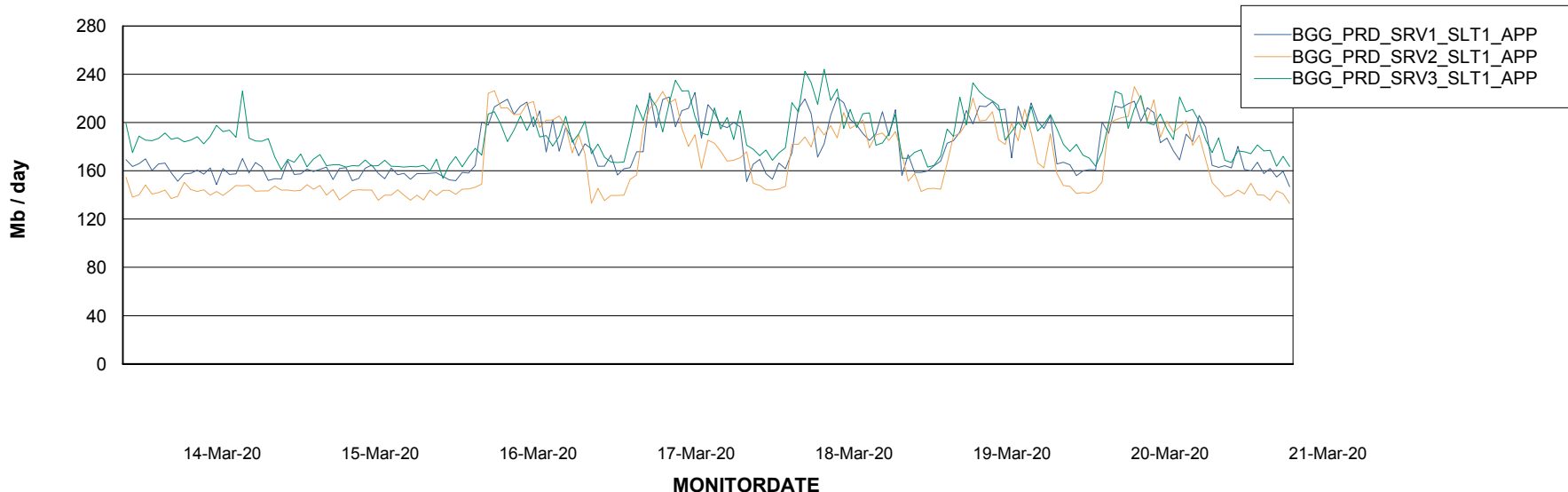
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

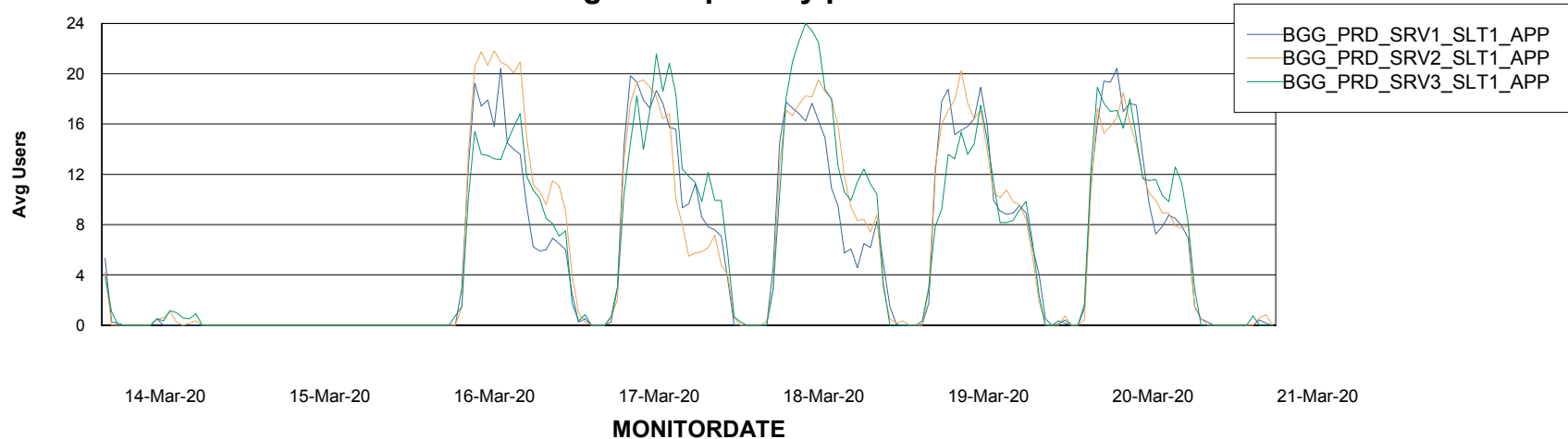


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



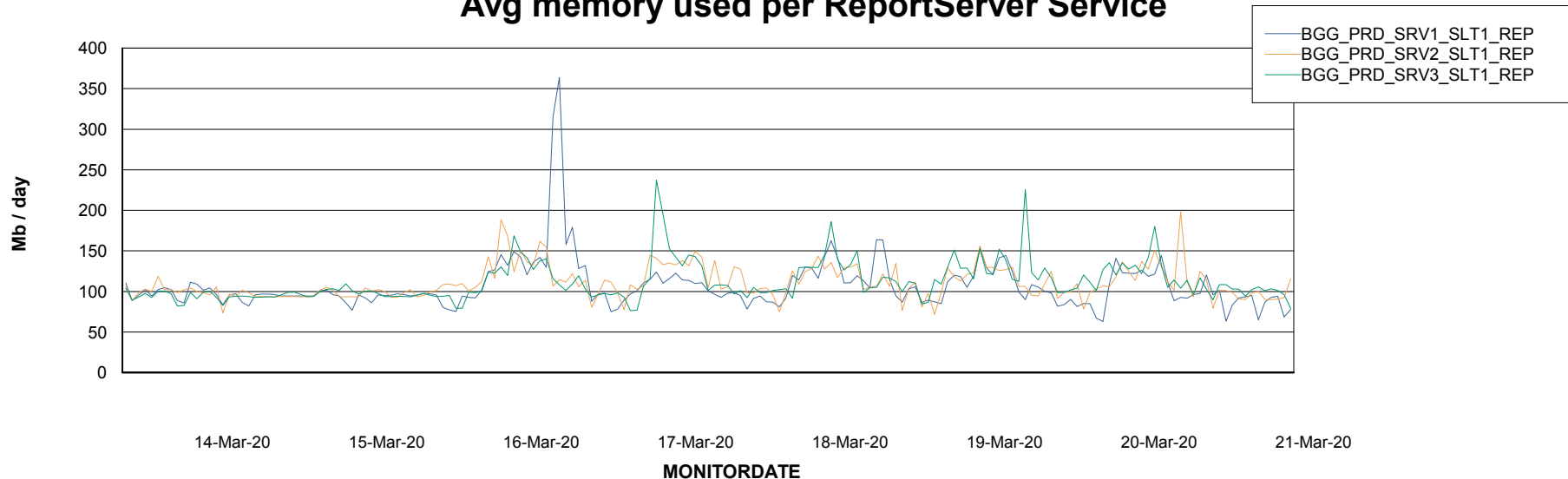
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



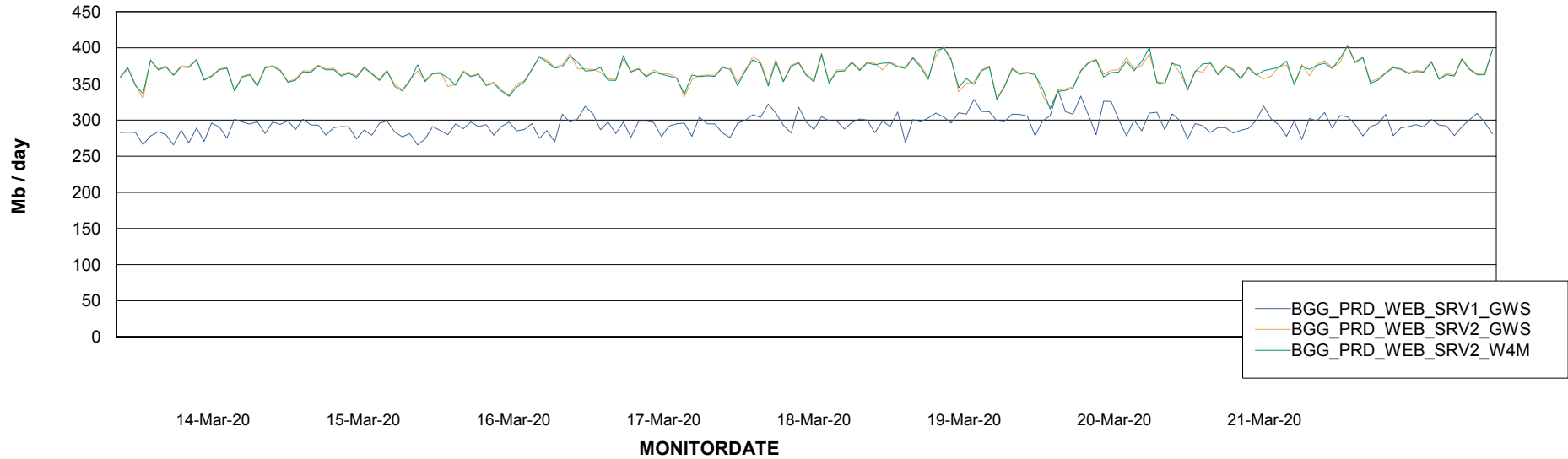
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Disaster per ABS component

