

Weekly SLA Customer Report

Customer BCM_Production
 Database ID 81



Harddisk Usage BCM_ABS-DEVBD-02 Standby DB Server

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 21-Mar-20 | 56 | 100 | 72 | 200 | 68 | 50 |
| 20-Mar-20 | 56 | 100 | 72 | 200 | 68 | 50 |
| 19-Mar-20 | 56 | 100 | 72 | 200 | 68 | 50 |
| 18-Mar-20 | 56 | 100 | 72 | 200 | 68 | 50 |
| 17-Mar-20 | 56 | 100 | 72 | 200 | 68 | 50 |
| 16-Mar-20 | 56 | 100 | 72 | 200 | 68 | 50 |
| 15-Mar-20 | 56 | 100 | 72 | 200 | 68 | 50 |

Harddisk Usage BCM_ABS-PRODBD-02 Production DB Server

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Free disk space on e: (%) | Total disk space on e: (Gb) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|---------------------------|-----------------------------|-----------------------------|
| 21-Mar-20 | 60 | 100 | 83 | 75 | 250 | 0 |
| 20-Mar-20 | 60 | 100 | 83 | 75 | 250 | 0 |
| 19-Mar-20 | 60 | 100 | 83 | 75 | 250 | 0 |
| 18-Mar-20 | 60 | 100 | 83 | 75 | 250 | 0 |
| 17-Mar-20 | 60 | 100 | 83 | 75 | 250 | 0 |
| 16-Mar-20 | 60 | 100 | 83 | 75 | 250 | 0 |
| 15-Mar-20 | 60 | 100 | 83 | 76 | 250 | 0 |

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Harddisk Usage BCM_PRD_ABS-DEVPROD-02

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 21-Mar-20 | 55 | 100 |
| 20-Mar-20 | 55 | 100 |
| 19-Mar-20 | 55 | 100 |
| 18-Mar-20 | 55 | 100 |
| 17-Mar-20 | 55 | 100 |
| 16-Mar-20 | 55 | 100 |
| 15-Mar-20 | 55 | 100 |

Harddisk Usage BCM_PRD_ABS-PROD-02

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 21-Mar-20 | 66 | 100 | 0 | 0 |
| 20-Mar-20 | 66 | 100 | 0 | 0 |
| 19-Mar-20 | 66 | 100 | 0 | 0 |
| 18-Mar-20 | 66 | 100 | 0 | 0 |
| 17-Mar-20 | 66 | 100 | 0 | 0 |
| 16-Mar-20 | 66 | 100 | 0 | 0 |
| 15-Mar-20 | 66 | 100 | 0 | 0 |

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Harddisk Usage BCM_PRD_ABS-PRODWEB-02

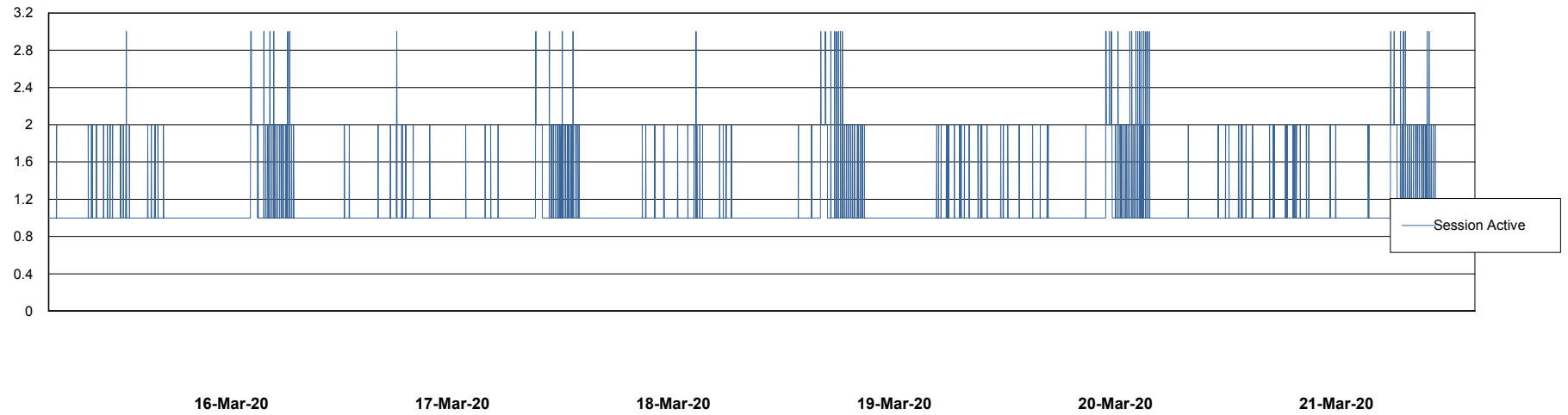
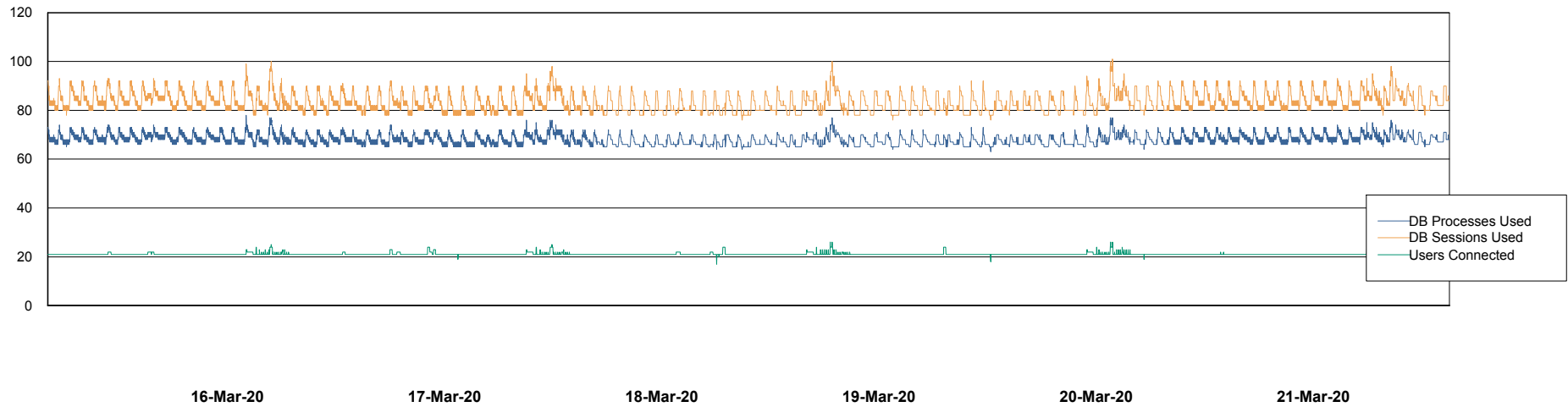
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 21-Mar-20 | 74 | 79 | 0 | 0 |
| 20-Mar-20 | 74 | 79 | 0 | 0 |
| 19-Mar-20 | 74 | 79 | 0 | 0 |
| 18-Mar-20 | 74 | 79 | 0 | 0 |
| 17-Mar-20 | 74 | 79 | 0 | 0 |
| 16-Mar-20 | 74 | 79 | 0 | 0 |
| 15-Mar-20 | 74 | 79 | 0 | 0 |

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Database Performance BCMDB_ABS1 Production Database



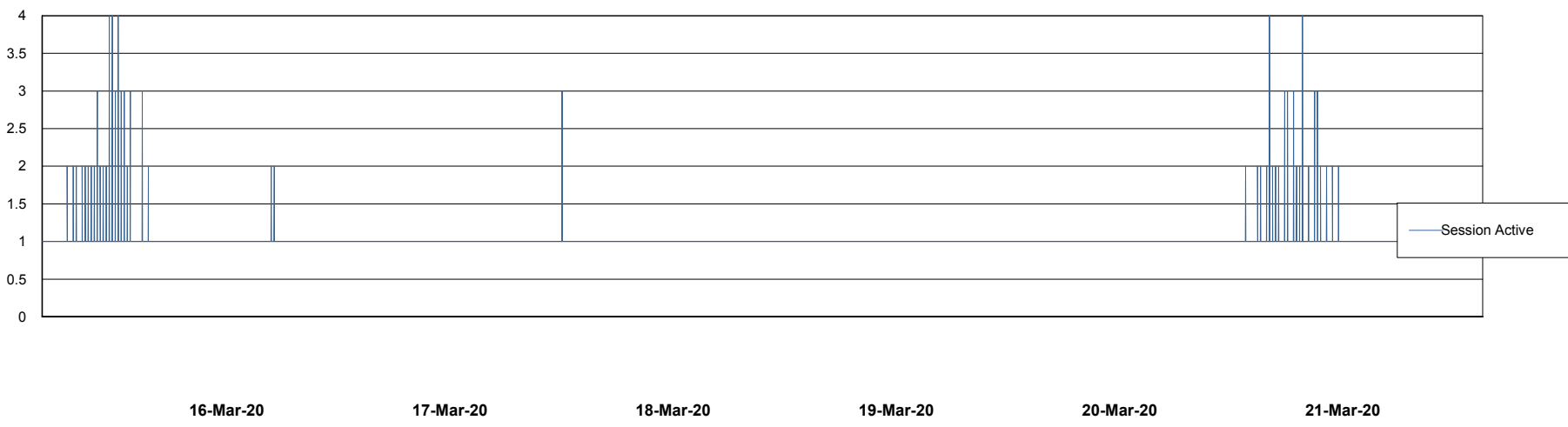
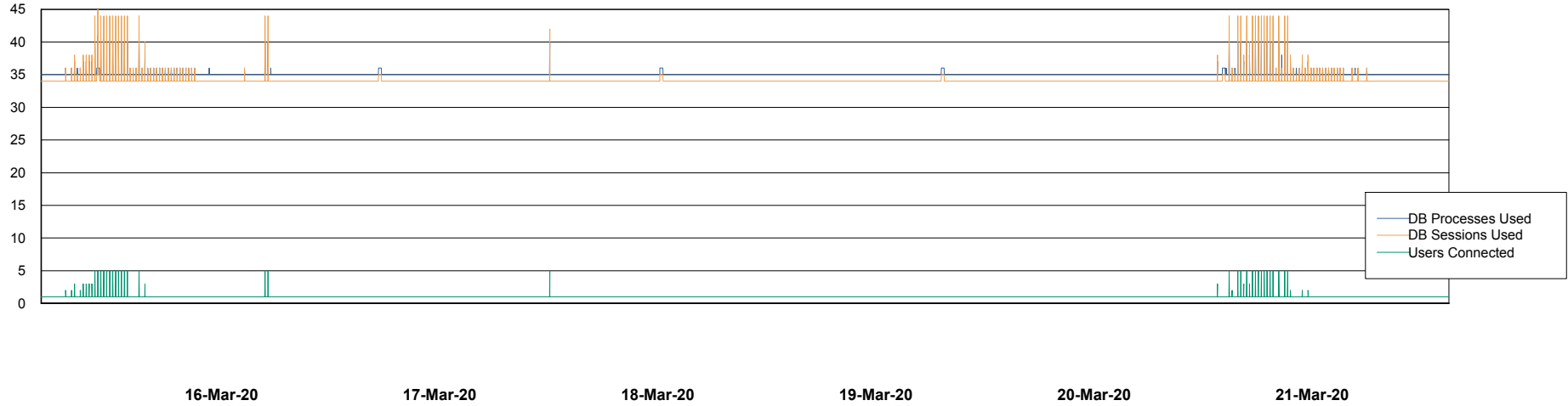
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Database Performance BCMDB_ABS1SB Standby Database

DB Processes Max 500
DB Sessions Max 772



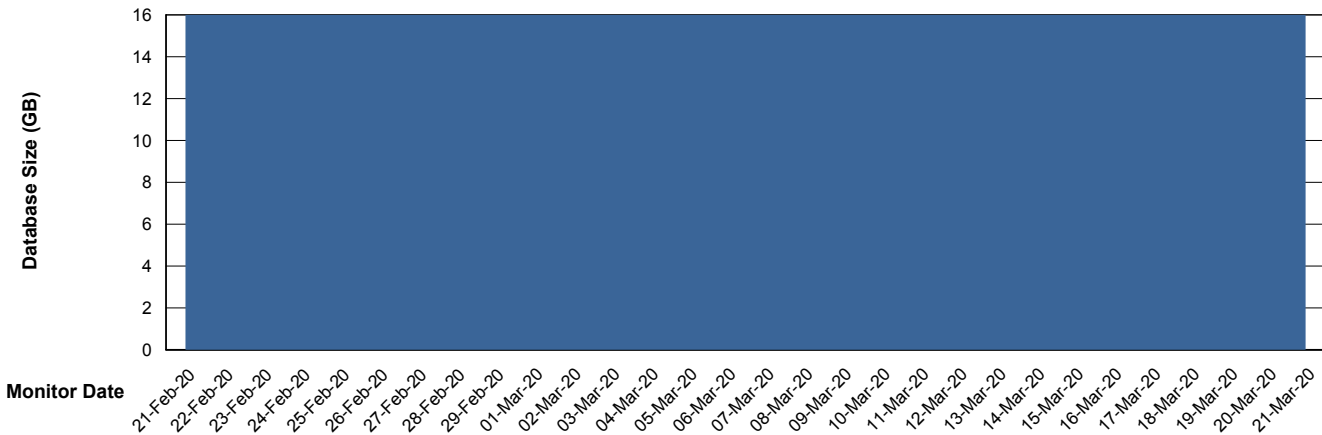
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DATABASE SIZE BCMDB_ABS1 Production Database

Database growth over last month



Database Tablespace BCMDB_ABS1 Production Database

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 21-Mar-20 | ABSDATA | 5 | 4 | 20 |
| | INDX | 10 | 7 | 30 |
| 20-Mar-20 | ABSDATA | 5 | 4 | 20 |
| | INDX | 10 | 7 | 30 |
| 19-Mar-20 | ABSDATA | 5 | 4 | 20 |
| | INDX | 10 | 7 | 30 |
| 18-Mar-20 | ABSDATA | 5 | 4 | 20 |
| | INDX | 10 | 7 | 30 |
| 17-Mar-20 | ABSDATA | 5 | 4 | 20 |
| | INDX | 10 | 7 | 30 |
| 16-Mar-20 | ABSDATA | 5 | 4 | 20 |
| | INDX | 10 | 7 | 30 |
| 15-Mar-20 | ABSDATA | 5 | 4 | 20 |
| | INDX | 10 | 7 | 30 |

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Standby Database Health BCM_Production

Recovery lag for last 7 days



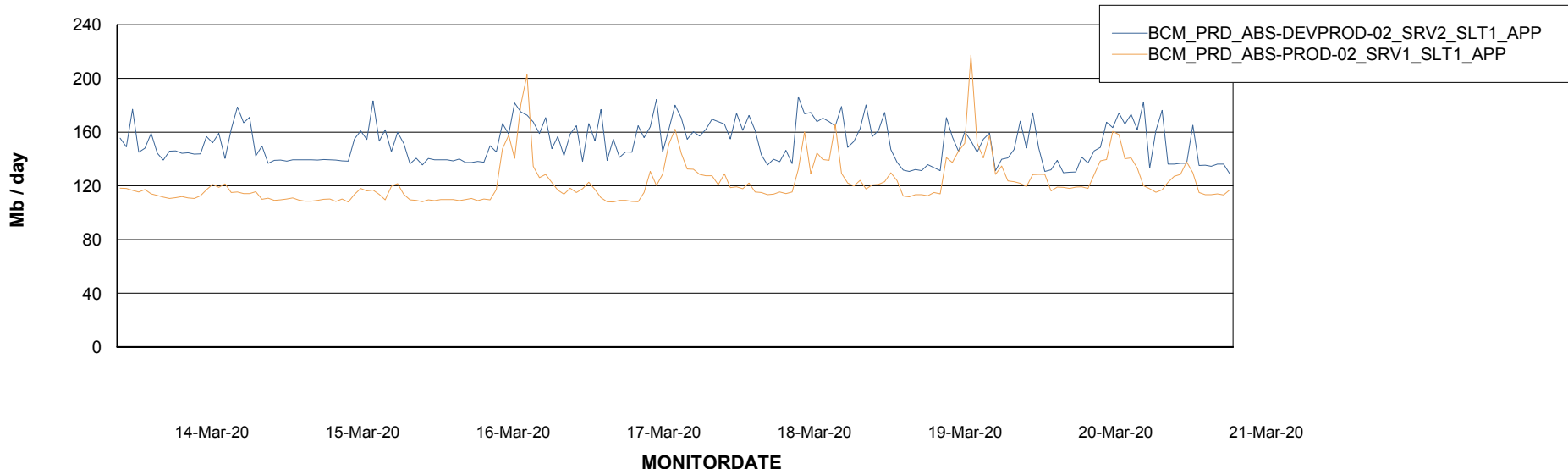
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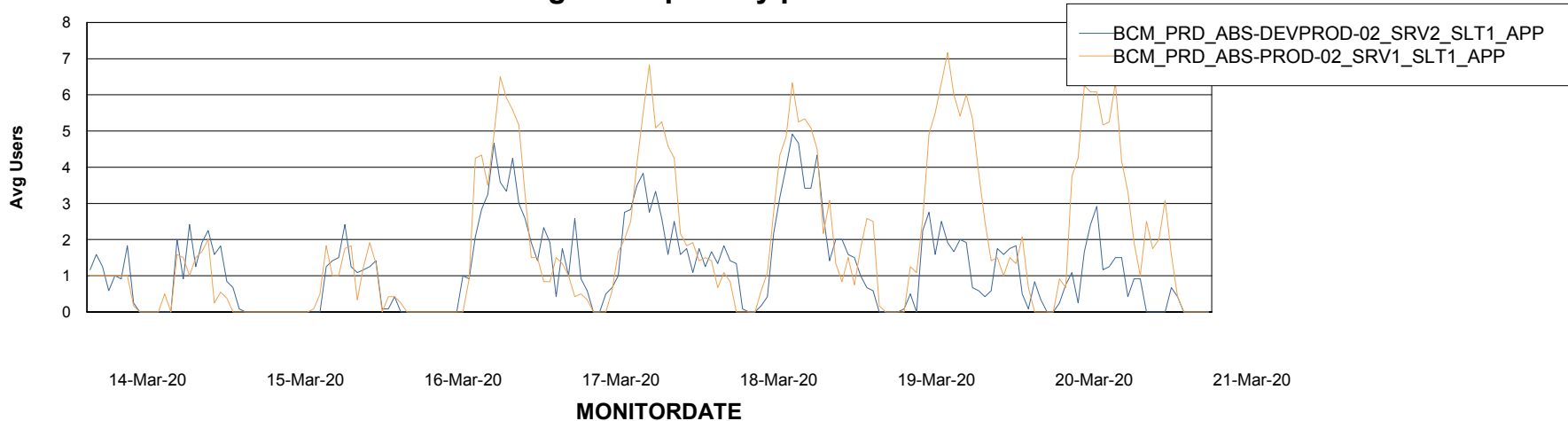


ABSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



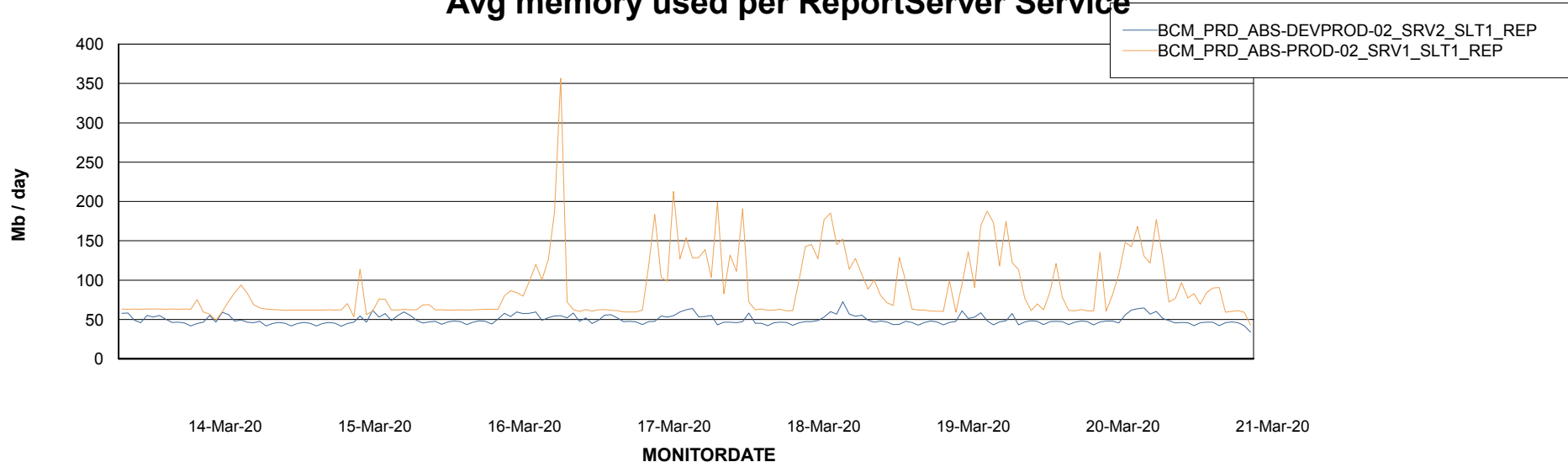
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



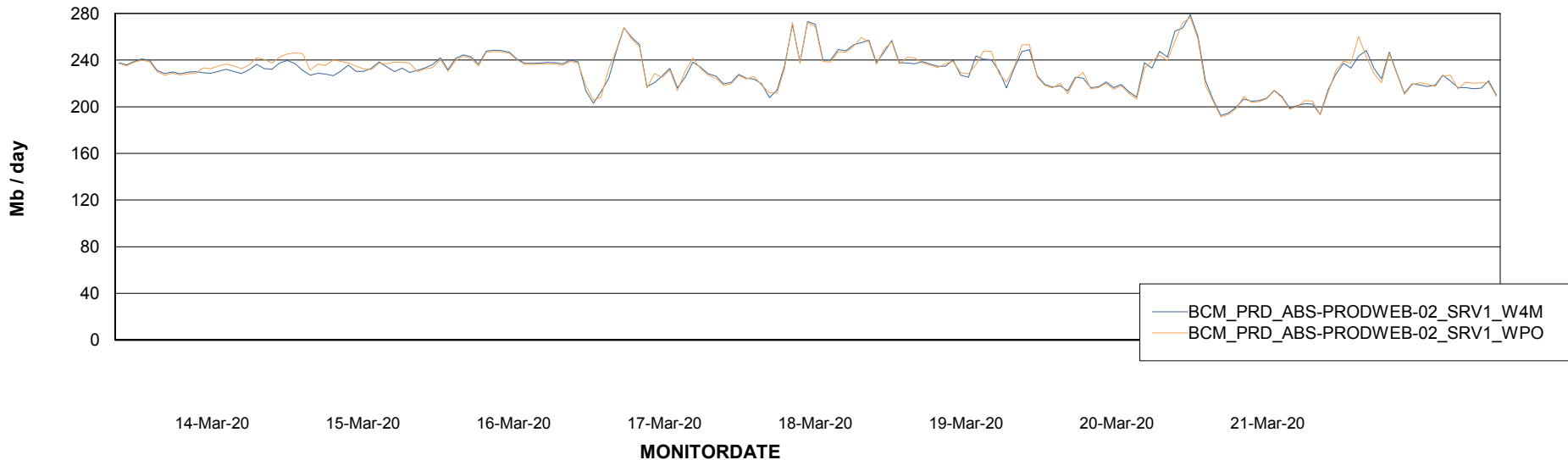
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BCM_Production
Database ID 81



Disaster per ABS component

