

# Weekly SLA Customer Report

Customer ELJ Production  
 Database ID 72



Harddisk Usage ELJ\_PRD\_SVABSSNDIBI01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) | Free disk space on /home (%) | Total disk space on /home (Gb) | Used disk space on /home (Gb) | Free disk space on /opt (%) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|
| 15-Feb-20 | 51                       | 26                         | 13                        | 51                          | 26                            | 13                           | 51                           | 26                             | 13                            | 51                          |
| 14-Feb-20 | 51                       | 26                         | 13                        | 51                          | 26                            | 13                           | 51                           | 26                             | 13                            | 51                          |
| 13-Feb-20 | 51                       | 26                         | 13                        | 51                          | 26                            | 13                           | 51                           | 26                             | 13                            | 51                          |
| 12-Feb-20 | 51                       | 26                         | 13                        | 51                          | 26                            | 13                           | 51                           | 26                             | 13                            | 51                          |
| 11-Feb-20 | 51                       | 26                         | 13                        | 51                          | 26                            | 13                           | 52                           | 26                             | 13                            | 52                          |
| 10-Feb-20 | 52                       | 26                         | 13                        | 52                          | 26                            | 13                           | 52                           | 26                             | 13                            | 52                          |
| 09-Feb-20 | 52                       | 26                         | 13                        | 52                          | 26                            | 13                           | 52                           | 26                             | 13                            | 52                          |

Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 15-Feb-20 | 15                       | 57                         | 49                        | 15                           |
| 14-Feb-20 | 15                       | 57                         | 49                        | 15                           |
| 13-Feb-20 | 15                       | 57                         | 49                        | 15                           |
| 12-Feb-20 | 15                       | 57                         | 49                        | 15                           |
| 11-Feb-20 | 15                       | 57                         | 49                        | 15                           |
| 10-Feb-20 | 15                       | 57                         | 49                        | 15                           |
| 09-Feb-20 | 15                       | 57                         | 49                        | 15                           |

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## Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 15-Feb-20 | 48                       | 57                         | 30                        | 48                           |
| 14-Feb-20 | 48                       | 57                         | 30                        | 48                           |
| 13-Feb-20 | 48                       | 57                         | 30                        | 48                           |
| 12-Feb-20 | 48                       | 57                         | 30                        | 48                           |
| 11-Feb-20 | 45                       | 57                         | 32                        | 45                           |
| 10-Feb-20 | 42                       | 57                         | 33                        | 42                           |
| 09-Feb-20 | 43                       | 57                         | 33                        | 43                           |

## Harddisk Usage ELJ\_PRD\_SVABSSNDIPAS03

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 15-Feb-20 | 74                       | 97                         | 25                        | 74                           |
| 14-Feb-20 | 74                       | 97                         | 25                        | 74                           |
| 13-Feb-20 | 74                       | 97                         | 25                        | 74                           |
| 12-Feb-20 | 74                       | 97                         | 25                        | 74                           |
| 11-Feb-20 | 74                       | 97                         | 26                        | 74                           |
| 10-Feb-20 | 73                       | 97                         | 26                        | 73                           |
| 09-Feb-20 | 73                       | 97                         | 26                        | 73                           |

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## Harddisk Usage ELJ\_PRD\_SVABSSNDIPDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 15-Feb-20 | 67                       | 160                        | 53                        | 67                           | 83                          | 600                           | 100                          |
| 14-Feb-20 | 67                       | 160                        | 52                        | 67                           | 83                          | 600                           | 100                          |
| 13-Feb-20 | 67                       | 160                        | 52                        | 67                           | 83                          | 600                           | 100                          |
| 12-Feb-20 | 67                       | 160                        | 52                        | 67                           | 83                          | 600                           | 100                          |
| 11-Feb-20 | 66                       | 160                        | 54                        | 66                           | 83                          | 600                           | 100                          |
| 10-Feb-20 | 65                       | 160                        | 56                        | 65                           | 83                          | 600                           | 101                          |
| 09-Feb-20 | 65                       | 160                        | 56                        | 65                           | 83                          | 600                           | 103                          |

## Harddisk Usage ELJ\_PRD\_SVABSSNDIPDB02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 15-Feb-20 | 81                       | 160                        | 30                        | 81                           | 86                          | 600                           | 83                           |
| 14-Feb-20 | 81                       | 160                        | 30                        | 81                           | 86                          | 600                           | 83                           |
| 13-Feb-20 | 81                       | 160                        | 30                        | 81                           | 86                          | 600                           | 83                           |
| 12-Feb-20 | 81                       | 160                        | 30                        | 81                           | 86                          | 600                           | 83                           |
| 11-Feb-20 | 81                       | 160                        | 30                        | 81                           | 86                          | 600                           | 84                           |
| 10-Feb-20 | 81                       | 160                        | 30                        | 81                           | 85                          | 600                           | 87                           |
| 09-Feb-20 | 81                       | 160                        | 30                        | 81                           | 83                          | 600                           | 101                          |

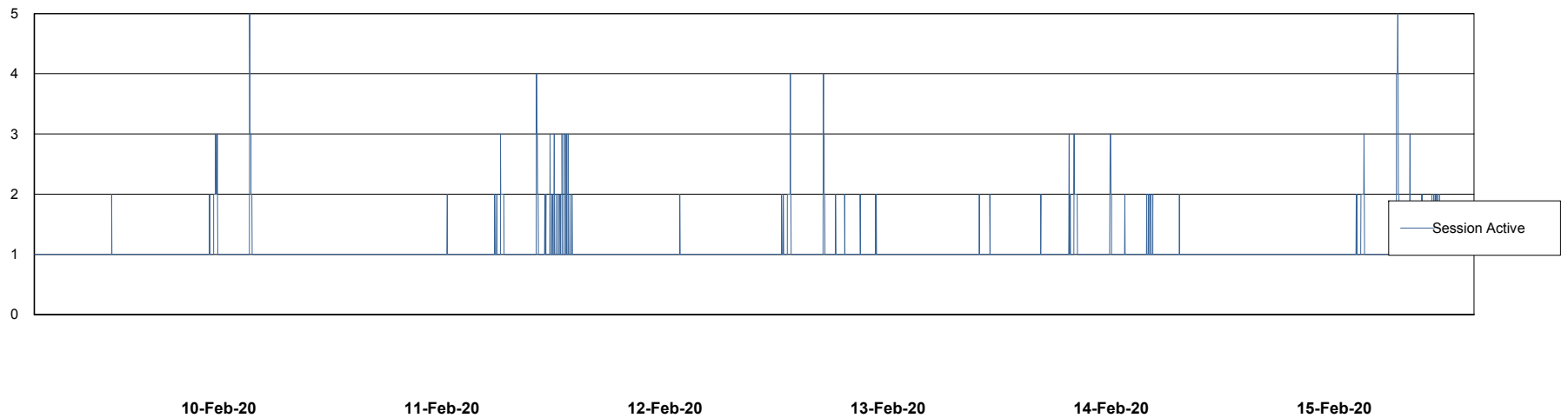
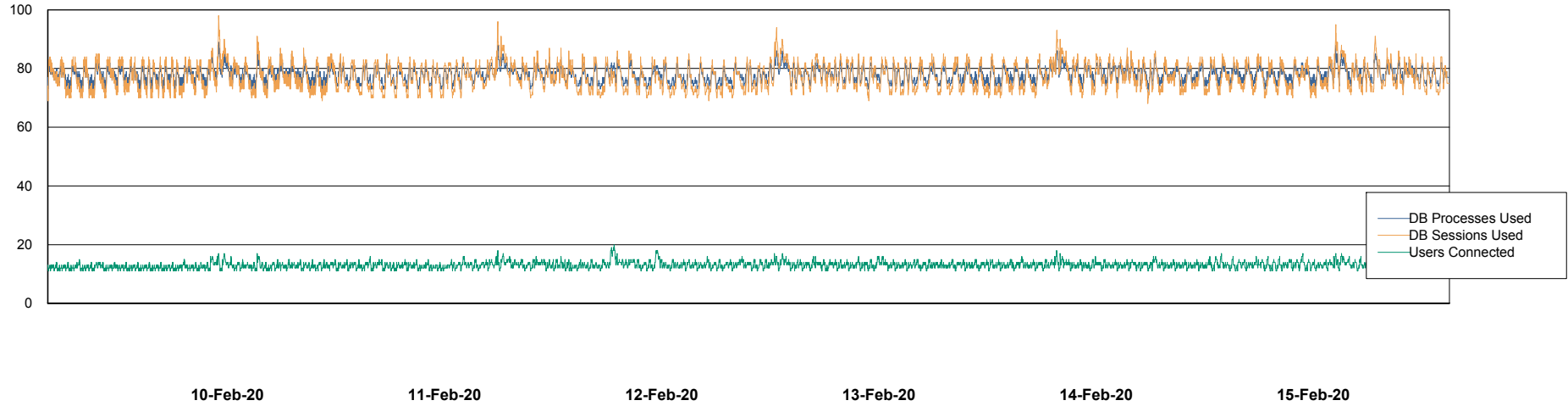
# Weekly SLA Customer Report

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## Database Performance ELJDB\_PRD\_BI

DB Processes Max 1,000  
DB Sessions Max 1,524



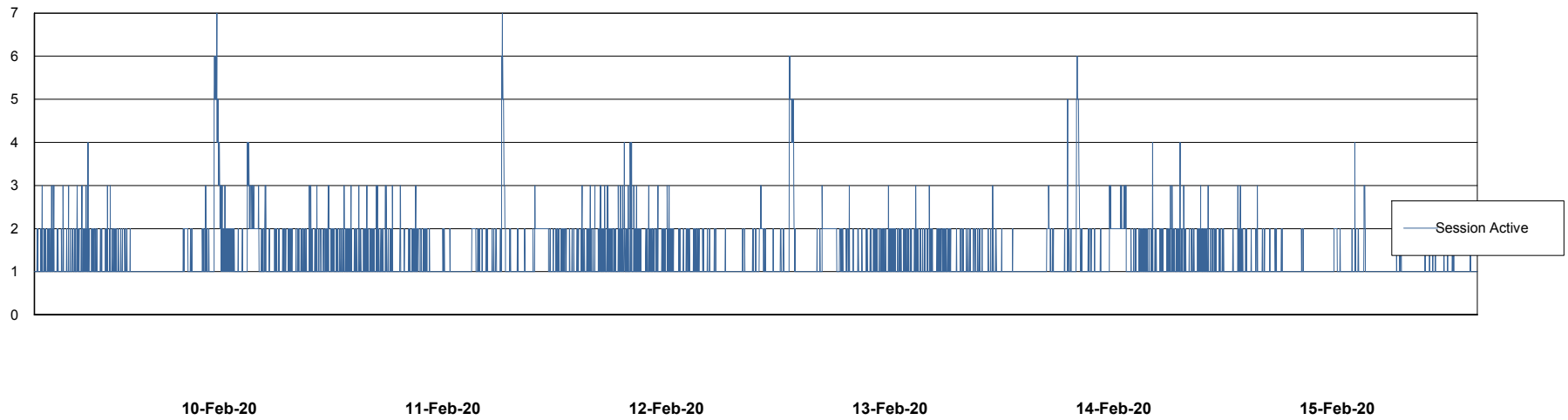
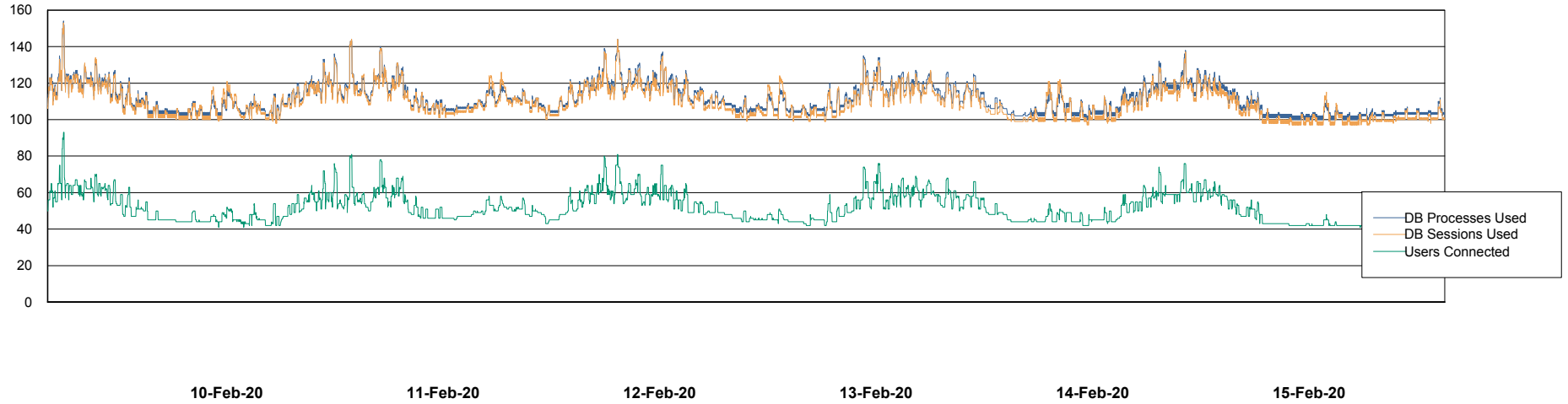
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## Database Performance ELJDB\_Production

DB Processes Max 600  
DB Sessions Max 924



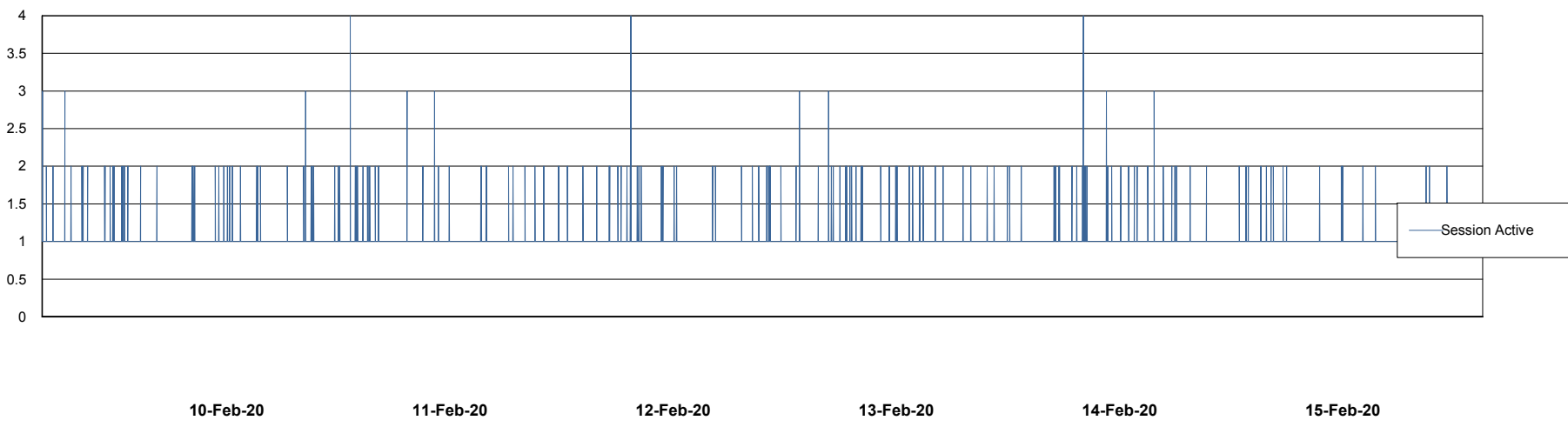
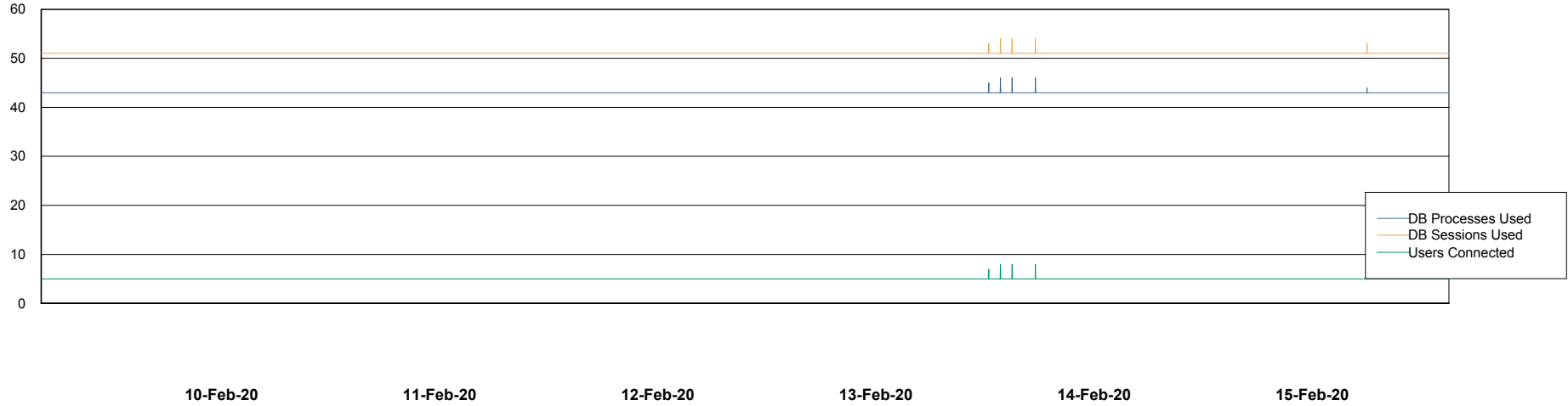
# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



## Database Performance ELJDB\_Standby

DB Processes Max 600  
DB Sessions Max 924



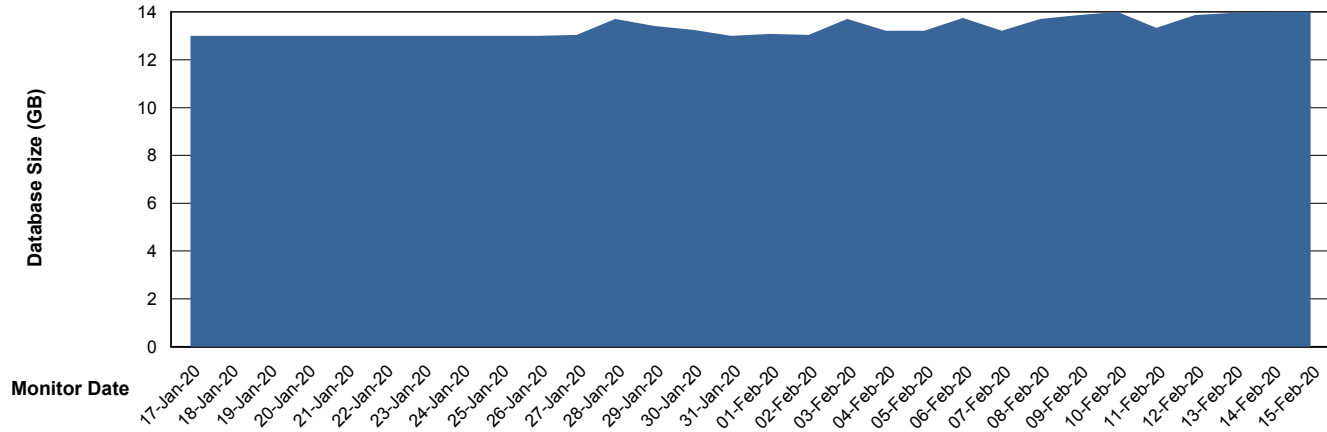
# Weekly SLA Customer Report

Customer ELJ Production  
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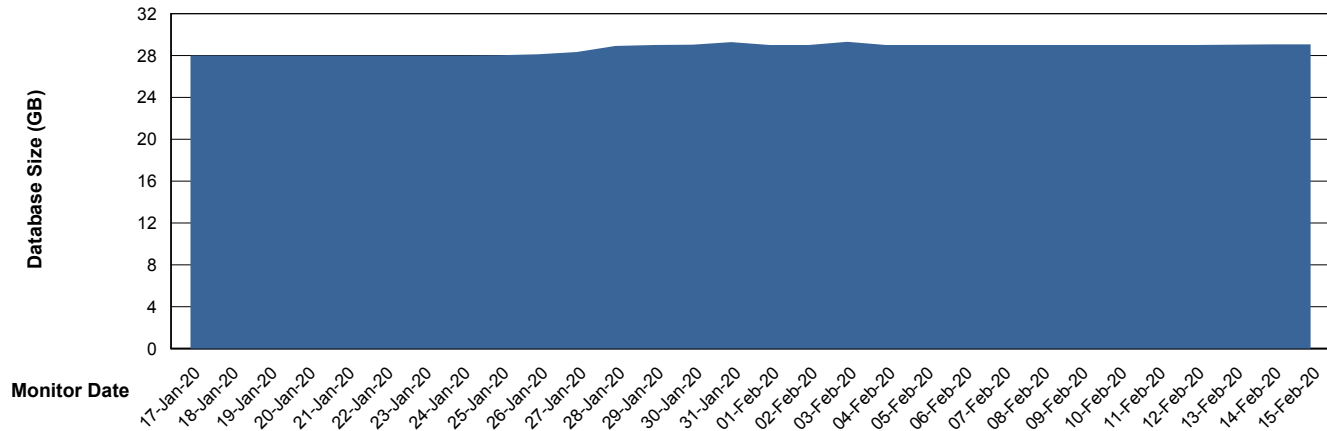
DATABASE SIZE ELJDB\_PRD\_BI

### Database growth over last month



DATABASE SIZE ELJDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer ELJ Production  
Database ID 72



Database Tablespace ELJDB\_PRD\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-Feb-20 | ABSDATA         | 7             | 5             | 29              |
|           | INDX            | 7             | 5             | 29              |
| 14-Feb-20 | ABSDATA         | 7             | 5             | 29              |
|           | INDX            | 7             | 5             | 29              |
| 13-Feb-20 | ABSDATA         | 7             | 5             | 29              |
|           | INDX            | 7             | 5             | 29              |
| 12-Feb-20 | ABSDATA         | 7             | 5             | 29              |
|           | INDX            | 7             | 5             | 29              |
| 11-Feb-20 | ABSDATA         | 7             | 5             | 29              |
|           | INDX            | 7             | 5             | 29              |
| 10-Feb-20 | ABSDATA         | 7             | 5             | 29              |
|           | INDX            | 7             | 5             | 29              |
| 09-Feb-20 | ABSDATA         | 7             | 5             | 29              |
|           | INDX            | 7             | 5             | 29              |

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Database Tablespace ELJDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-Feb-20 | ABSDATA         | 29            | 19            | 34              |
|           | INDX            | 9             | 8             | 11              |
| 14-Feb-20 | ABSDATA         | 29            | 19            | 34              |
|           | INDX            | 9             | 8             | 11              |
| 13-Feb-20 | ABSDATA         | 29            | 19            | 34              |
|           | INDX            | 9             | 8             | 11              |
| 12-Feb-20 | ABSDATA         | 29            | 19            | 34              |
|           | INDX            | 9             | 8             | 11              |
| 11-Feb-20 | ABSDATA         | 29            | 19            | 34              |
|           | INDX            | 9             | 8             | 11              |
| 10-Feb-20 | ABSDATA         | 29            | 19            | 34              |
|           | INDX            | 9             | 8             | 11              |
| 09-Feb-20 | ABSDATA         | 29            | 19            | 34              |
|           | INDX            | 9             | 8             | 11              |

BI Status and last ETL error for ELJDB\_PRD\_BI

|                                     | Sun 9/2/2020 | Mon 10/2/2020 | Tue 11/2/2020 | Wed 12/2/2020 | Thu 13/2/2020 | Fri 14/2/2020 | Sat 15/2/2020 |
|-------------------------------------|--------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK            | OK            | OK            | OK            | OK            | OK            |

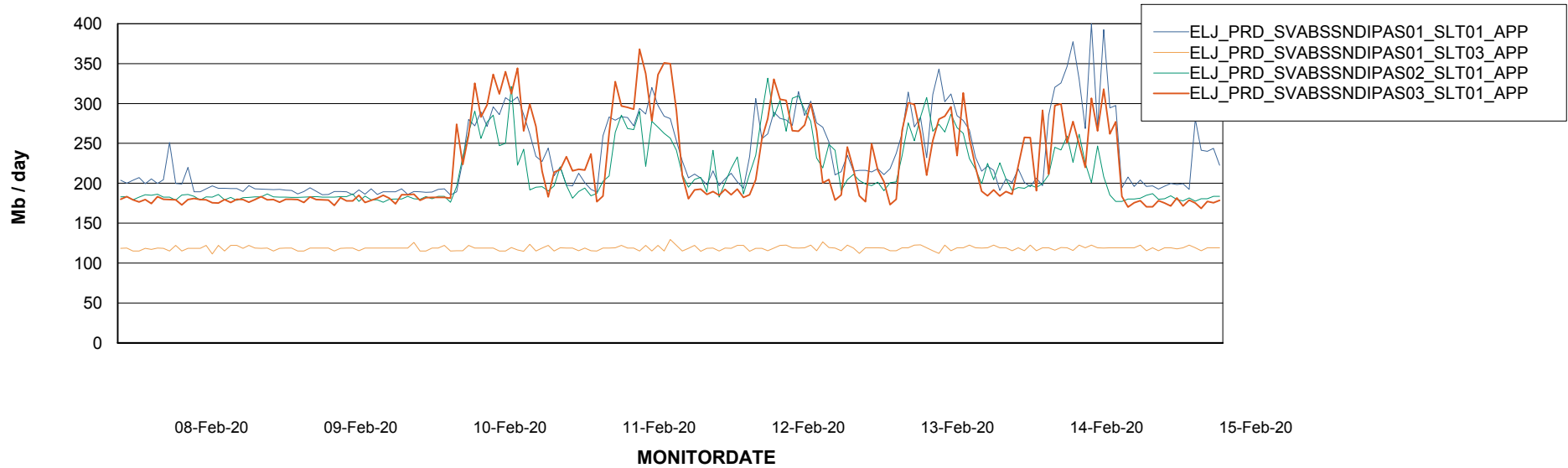
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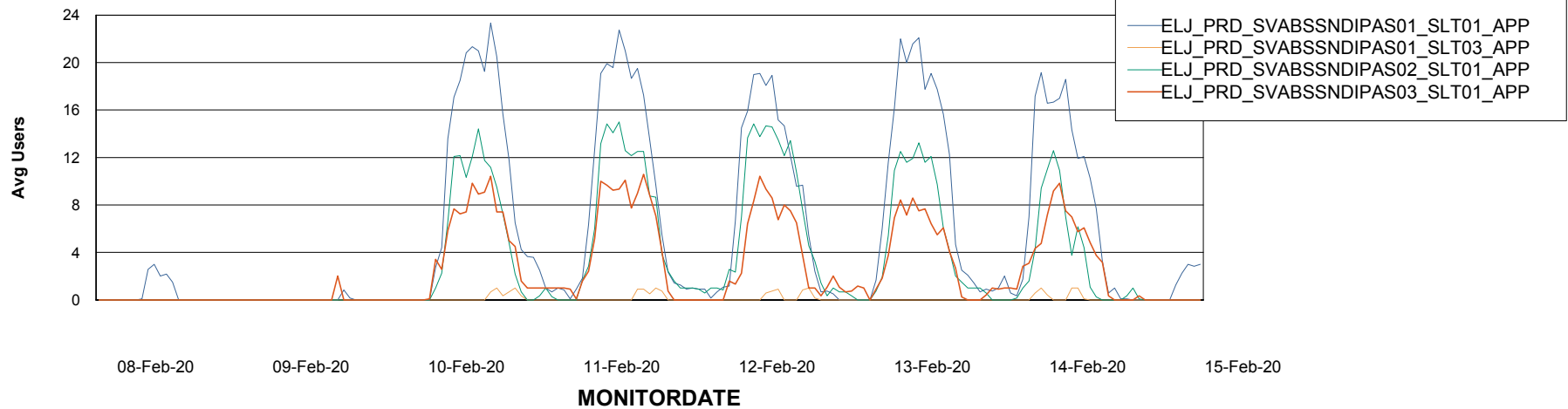


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



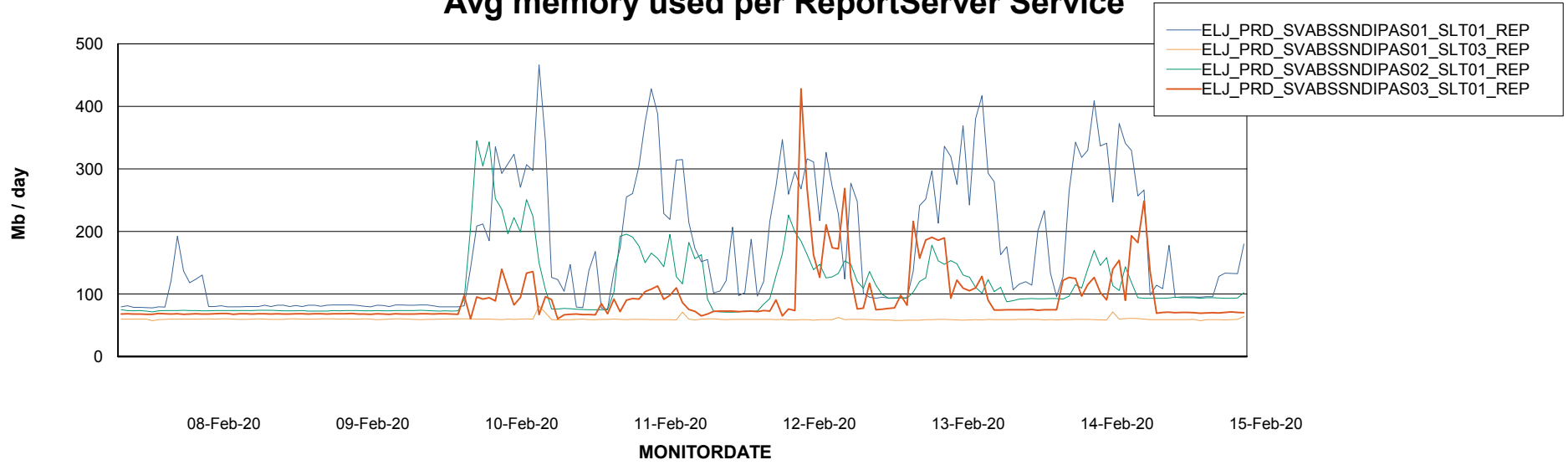
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



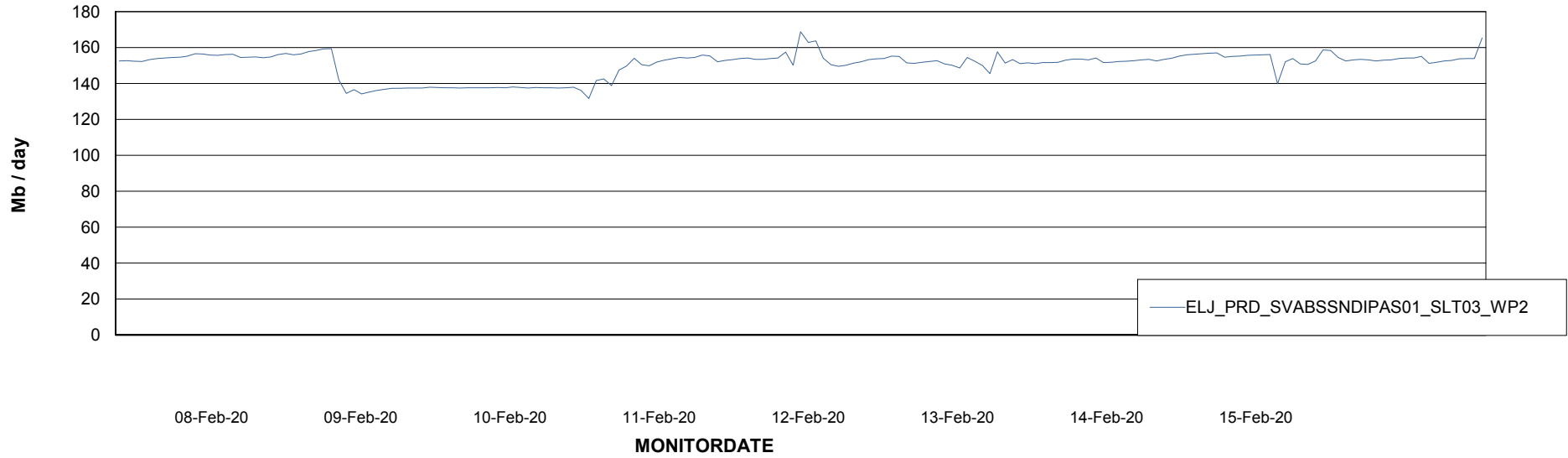
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

