

# Weekly SLA Customer Report

Customer KLA\_Production  
Database ID 65



## Harddisk Usage KLAHQORA03

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Jan-20 | 52                        | 150                         | 38                        | 150                         |
| 24-Jan-20 | 52                        | 150                         | 38                        | 150                         |
| 23-Jan-20 | 52                        | 150                         | 38                        | 150                         |
| 22-Jan-20 | 52                        | 150                         | 38                        | 150                         |
| 21-Jan-20 | 52                        | 150                         | 38                        | 150                         |
| 20-Jan-20 | 52                        | 150                         | 38                        | 150                         |
| 19-Jan-20 | 53                        | 150                         | 38                        | 150                         |

## Harddisk Usage KLA\_STB

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 25-Jan-20 | 40                        | 150                         | 43                        | 200                         |
| 24-Jan-20 | 40                        | 150                         | 43                        | 200                         |
| 23-Jan-20 | 40                        | 150                         | 43                        | 200                         |
| 22-Jan-20 | 40                        | 150                         | 43                        | 200                         |
| 21-Jan-20 | 40                        | 150                         | 43                        | 200                         |
| 20-Jan-20 | 40                        | 150                         | 43                        | 200                         |
| 19-Jan-20 | 40                        | 150                         | 43                        | 200                         |

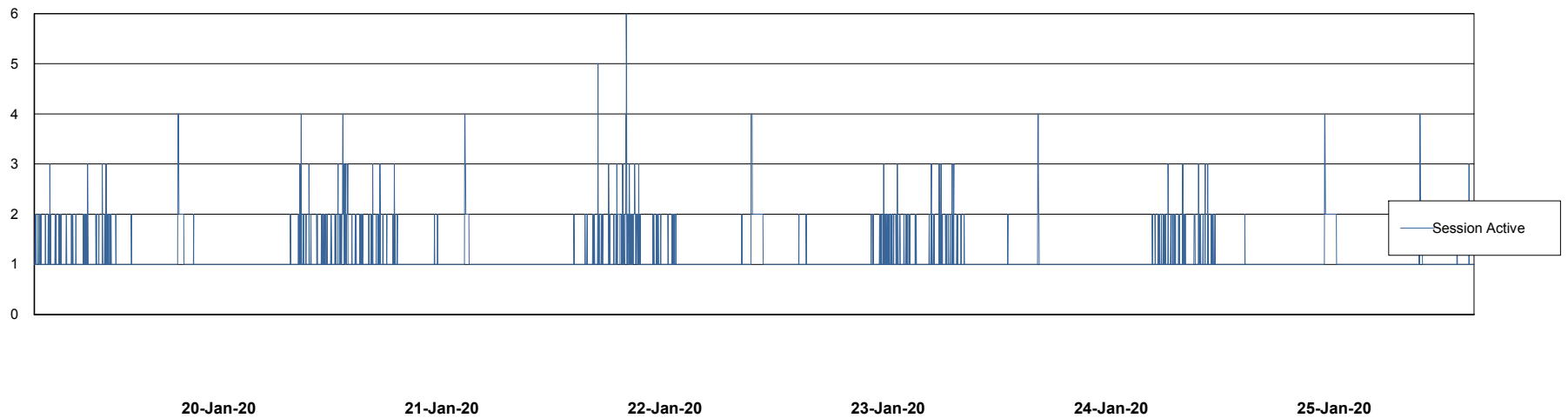
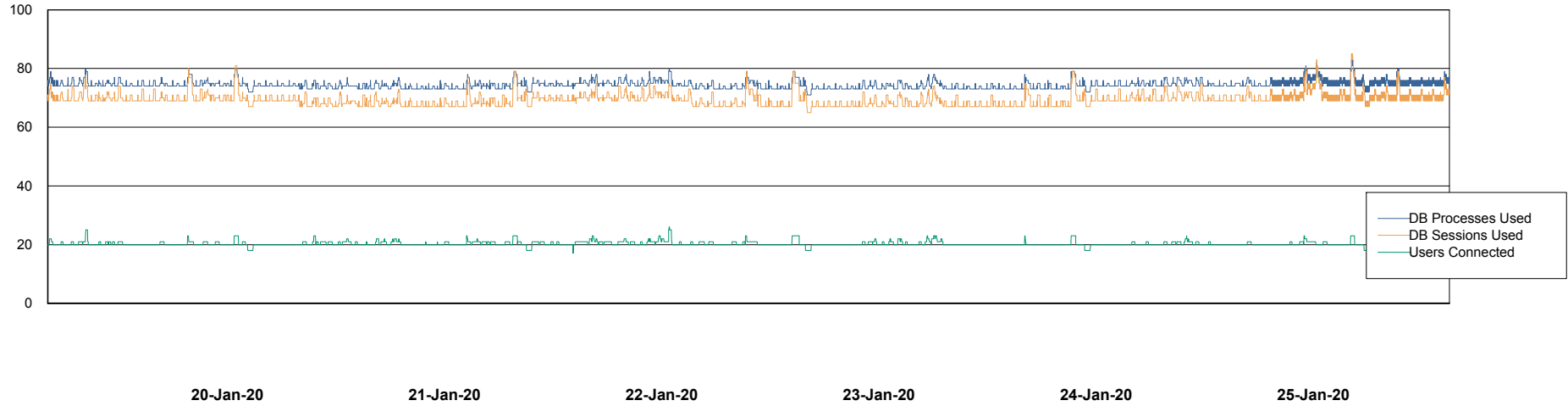
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## Database Performance KLADB\_Production

DB Processes Max 500  
DB Sessions Max 772



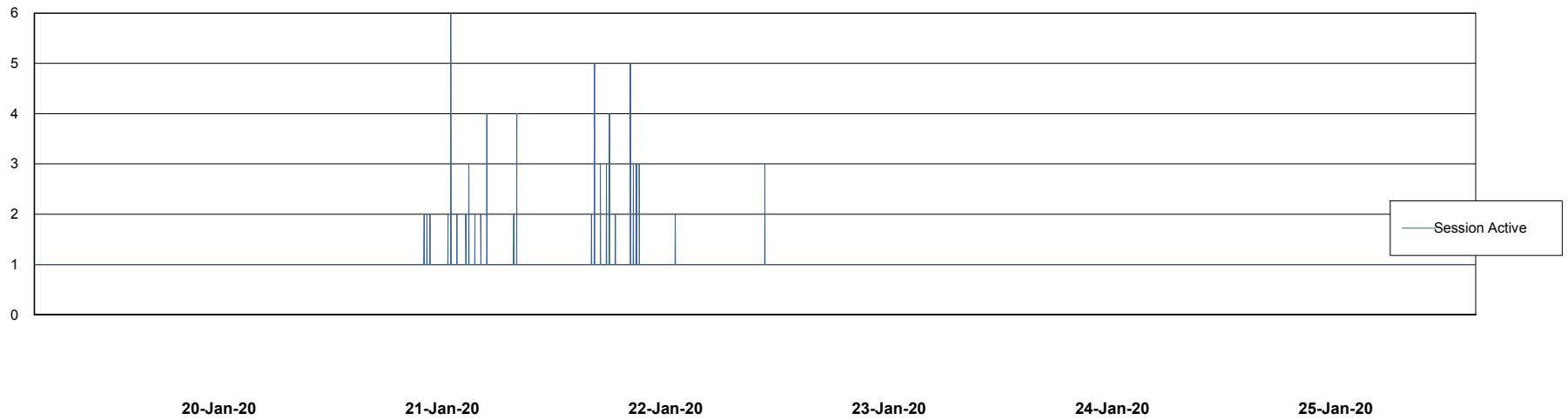
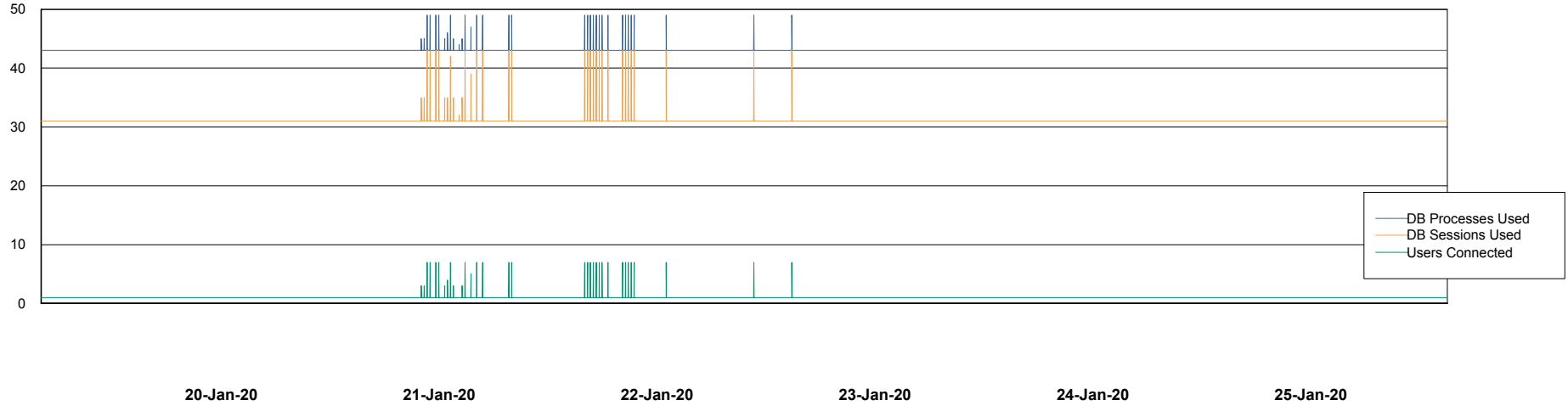
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Customer KLA\_Production  
Database ID 65



## Database Performance KLADB\_Standby

DB Processes Max 500  
DB Sessions Max 772



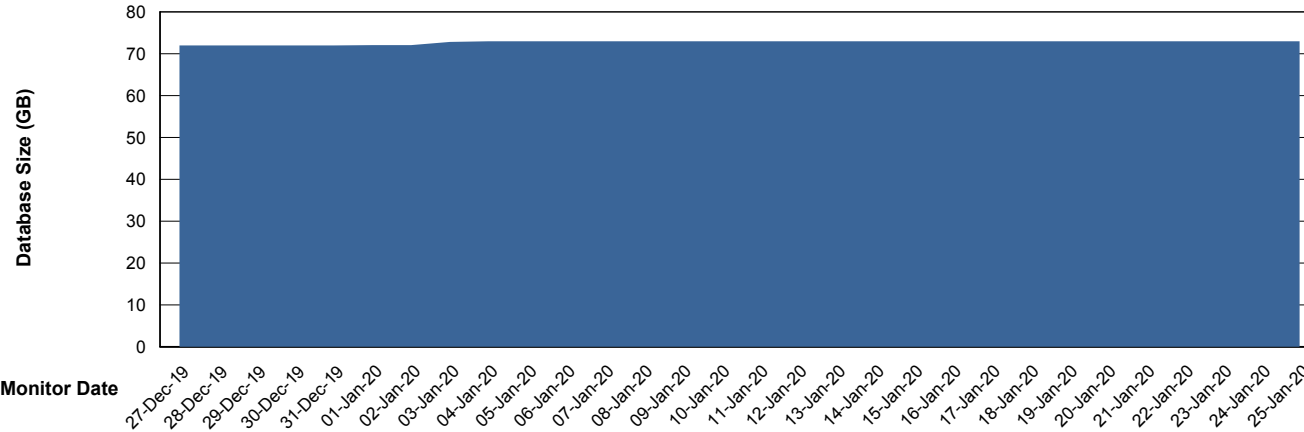
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DATABASE SIZE KLADB\_Production

Database growth over last month



Database Tablespace KLADB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 25-Jan-20 | ABSDATA         | 42            | 36            | 14              |
|           | INDX            | 39            | 33            | 15              |
| 24-Jan-20 | ABSDATA         | 42            | 36            | 14              |
|           | INDX            | 39            | 33            | 15              |
| 23-Jan-20 | ABSDATA         | 42            | 36            | 14              |
|           | INDX            | 39            | 33            | 15              |
| 22-Jan-20 | ABSDATA         | 42            | 36            | 14              |
|           | INDX            | 39            | 33            | 15              |
| 21-Jan-20 | ABSDATA         | 42            | 36            | 14              |
|           | INDX            | 39            | 33            | 15              |
| 20-Jan-20 | ABSDATA         | 42            | 36            | 14              |
|           | INDX            | 39            | 33            | 15              |
| 19-Jan-20 | ABSDATA         | 42            | 36            | 14              |
|           | INDX            | 39            | 33            | 15              |

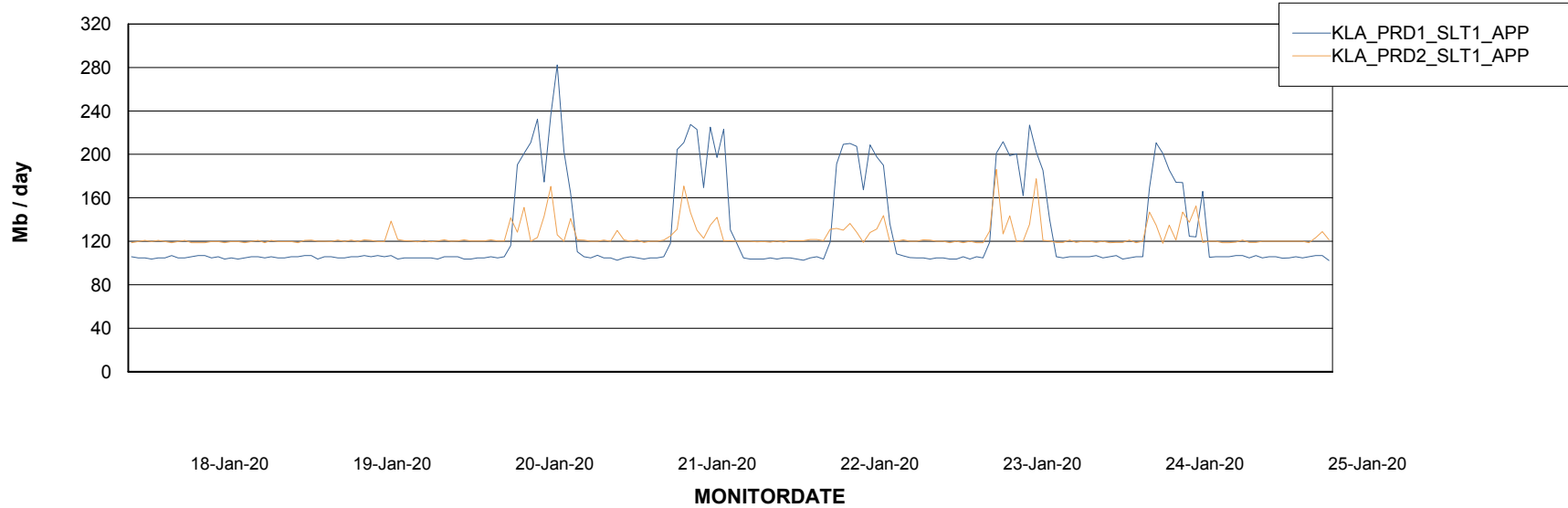
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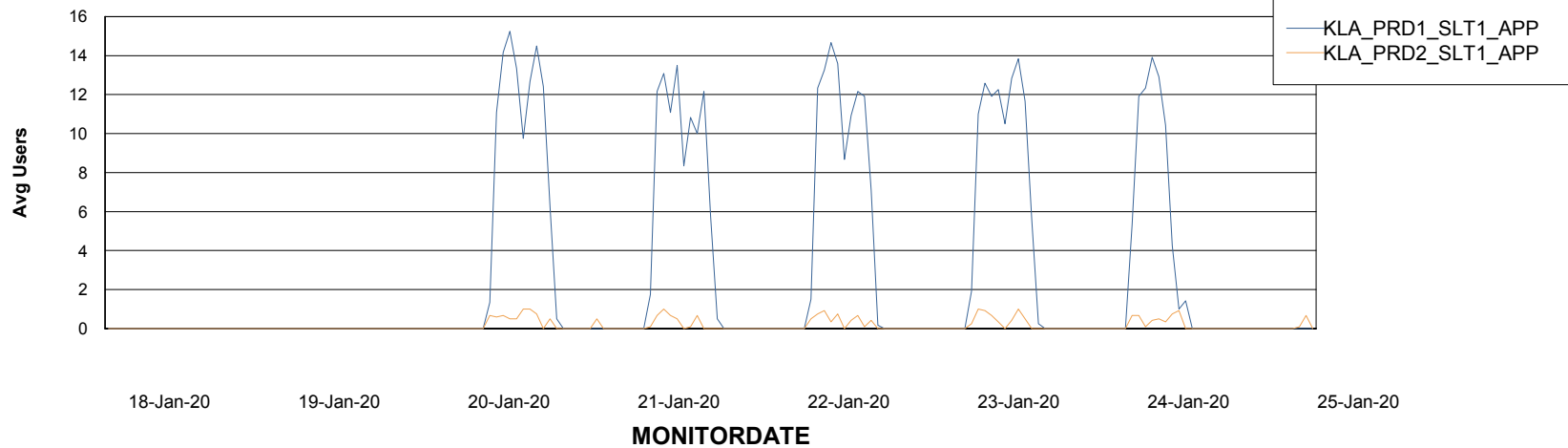


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



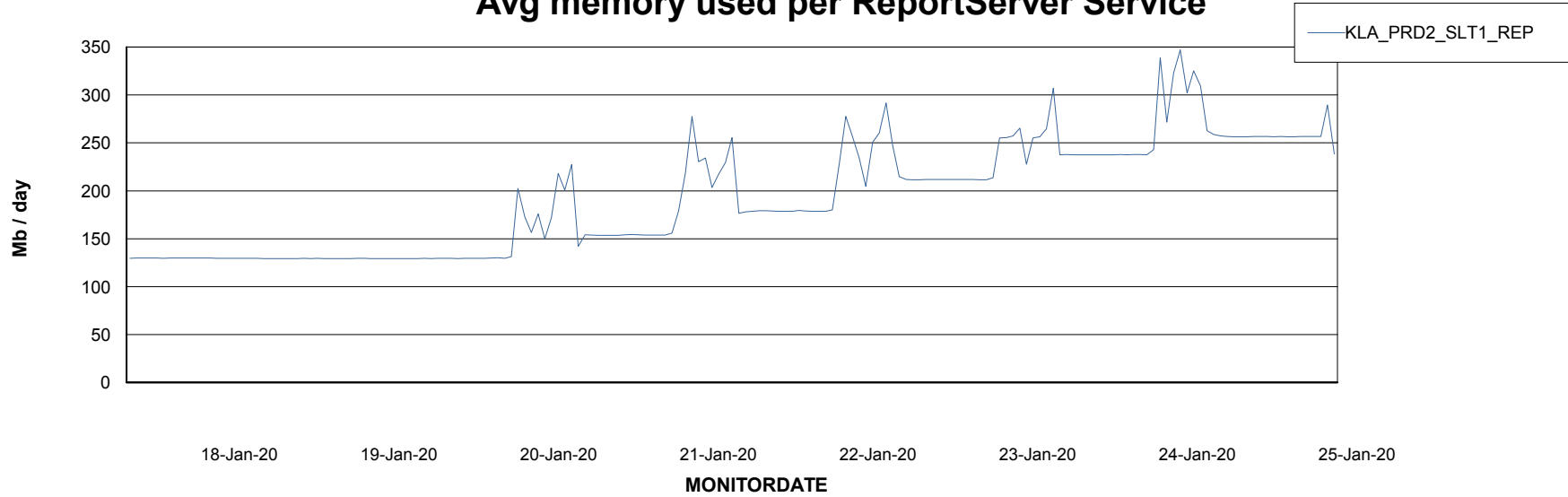
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

