

# Weekly SLA Customer Report

Customer CLO Production  
 Database ID 38



Harddisk Usage CLO\_PRD\_CLOBI

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Dec-19 | 83                        | 279                         | 42                        | 447                         | 88                        | 447                         |
| 27-Dec-19 | 83                        | 279                         | 43                        | 447                         | 89                        | 447                         |
| 26-Dec-19 | 83                        | 279                         | 44                        | 447                         | 89                        | 447                         |
| 25-Dec-19 | 83                        | 279                         | 45                        | 447                         | 89                        | 447                         |
| 24-Dec-19 | 83                        | 279                         | 45                        | 447                         | 89                        | 447                         |
| 23-Dec-19 | 83                        | 279                         | 46                        | 447                         | 89                        | 447                         |
| 22-Dec-19 | 83                        | 279                         | 44                        | 447                         | 89                        | 447                         |

Harddisk Usage CLO\_PRD\_ORA\_01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Dec-19 | 67                        | 279                         | 36                        | 447                         | 37                        | 447                         |
| 27-Dec-19 | 67                        | 279                         | 36                        | 447                         | 38                        | 447                         |
| 26-Dec-19 | 68                        | 279                         | 36                        | 447                         | 38                        | 447                         |
| 25-Dec-19 | 68                        | 279                         | 36                        | 447                         | 37                        | 447                         |
| 24-Dec-19 | 67                        | 279                         | 36                        | 447                         | 37                        | 447                         |
| 23-Dec-19 | 67                        | 279                         | 36                        | 447                         | 37                        | 447                         |
| 22-Dec-19 | 68                        | 279                         | 36                        | 447                         | 37                        | 447                         |

# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



Harddisk Usage CLO\_PRD\_ORA\_02

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 28-Dec-19 | 80                        | 279                         | 36                        | 447                         | 30                        | 447                         |
| 27-Dec-19 | 80                        | 279                         | 36                        | 447                         | 30                        | 447                         |
| 26-Dec-19 | 80                        | 279                         | 36                        | 447                         | 30                        | 447                         |
| 25-Dec-19 | 80                        | 279                         | 36                        | 447                         | 29                        | 447                         |
| 24-Dec-19 | 80                        | 279                         | 36                        | 447                         | 29                        | 447                         |
| 23-Dec-19 | 80                        | 279                         | 36                        | 447                         | 29                        | 447                         |
| 22-Dec-19 | 80                        | 279                         | 36                        | 447                         | 29                        | 447                         |

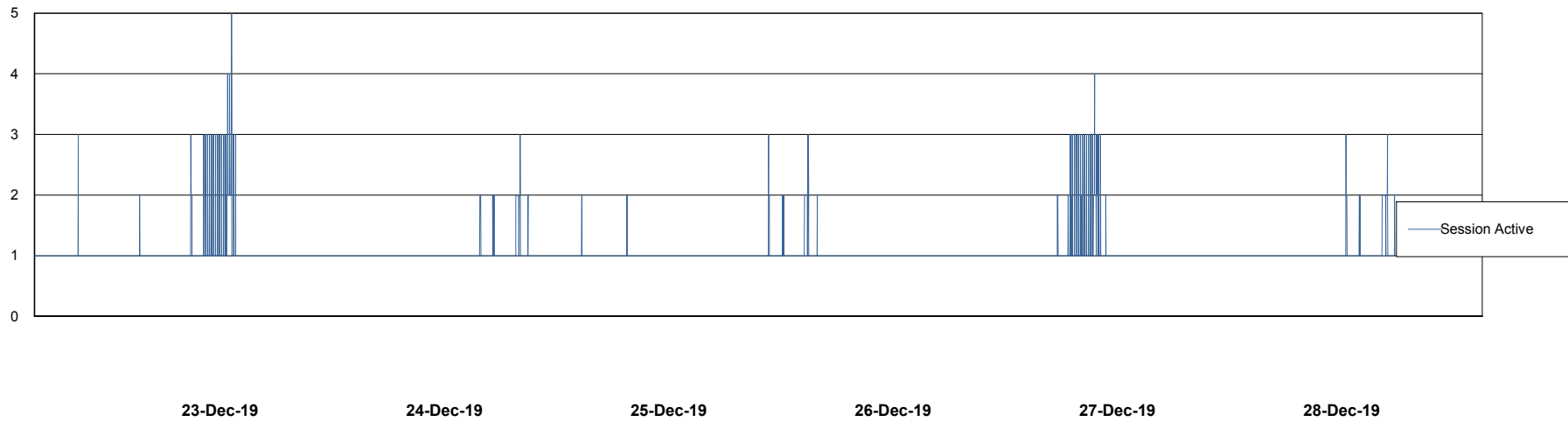
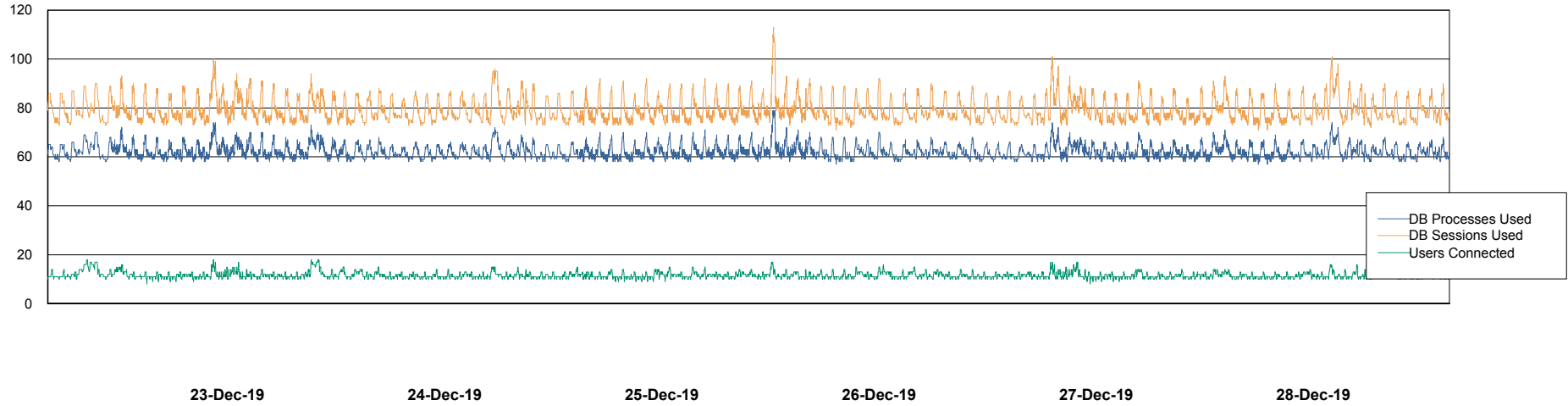
# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



## Database Performance CLODB\_PRD\_BI

DB Processes Max 300  
DB Sessions Max 480



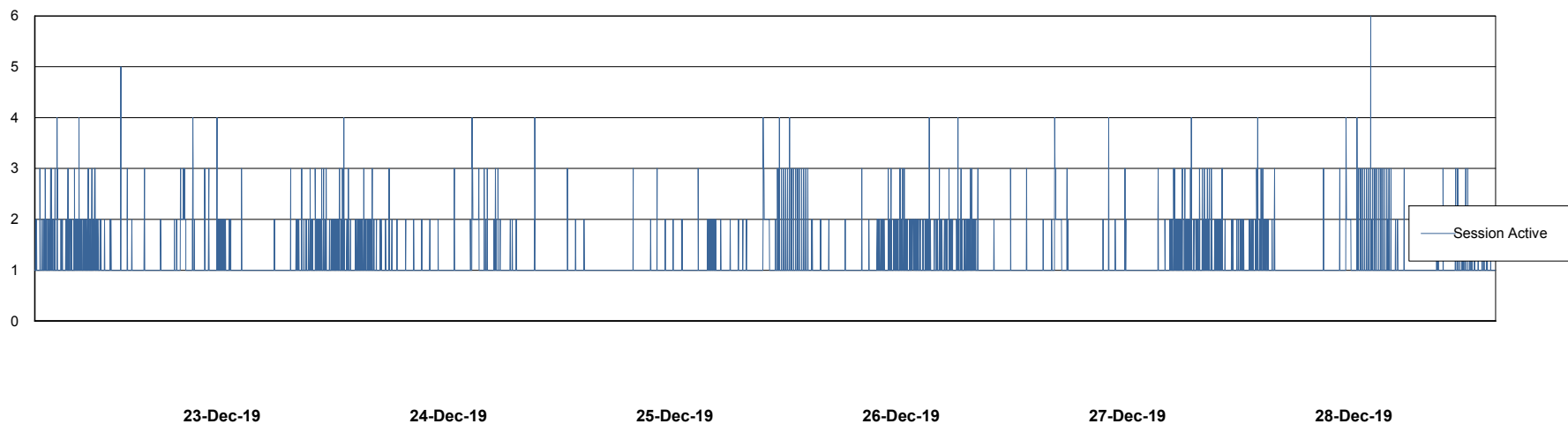
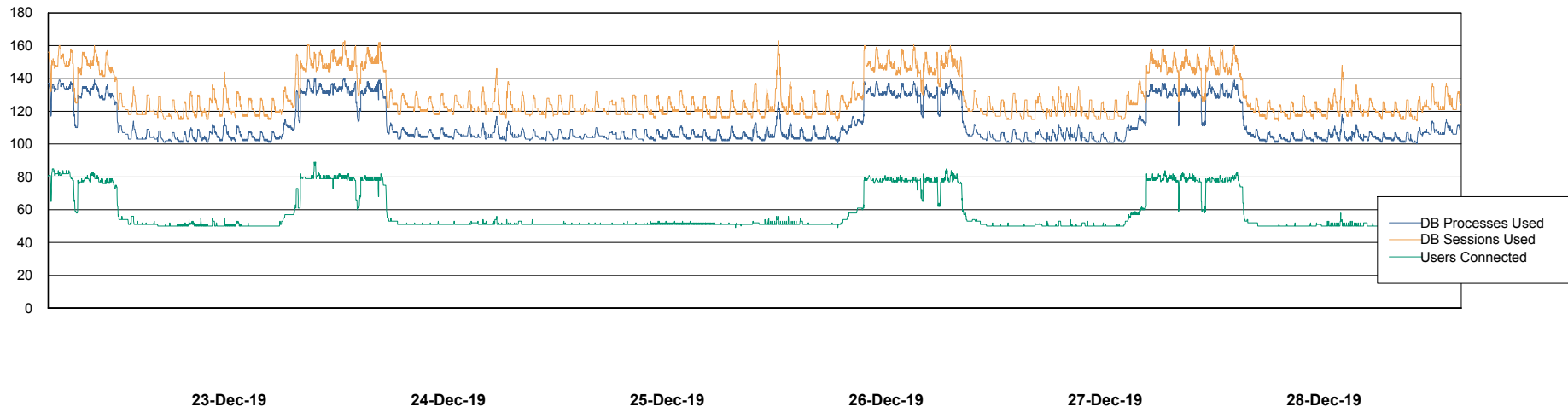
# Weekly SLA Customer Report

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Database ID 38



## Database Performance CLODB\_PRD\_Production

DB Processes Max 1,000  
DB Sessions Max 1,536



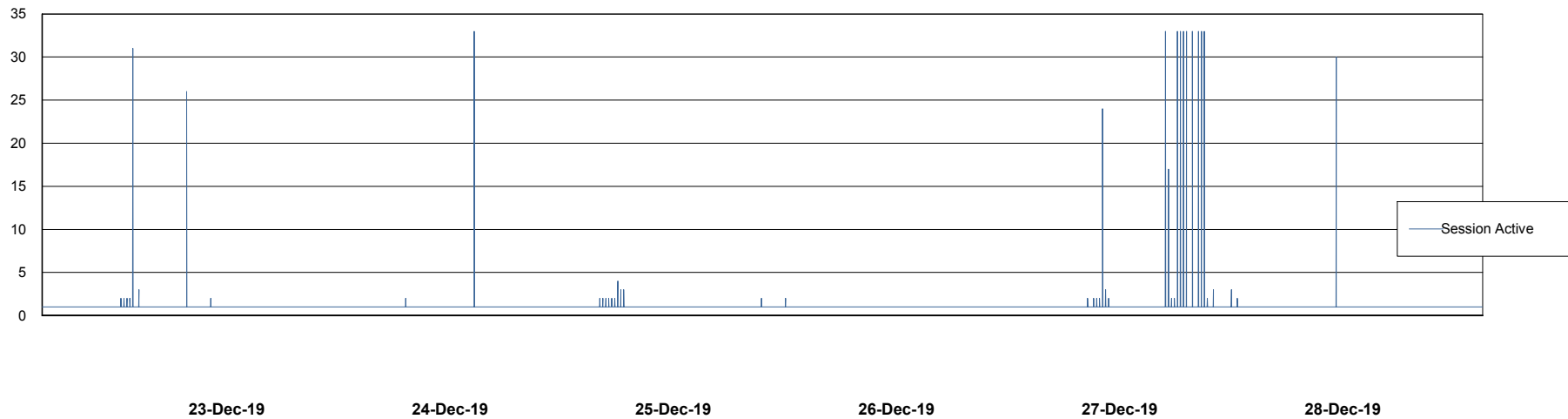
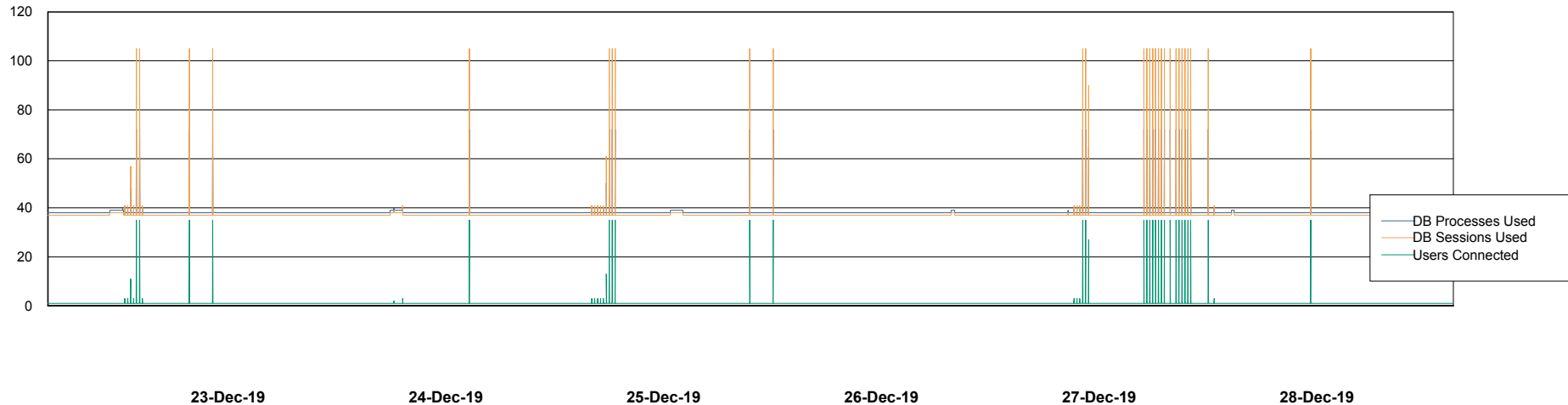
# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



## Database Performance CLODB\_PRD\_Standby

DB Processes Max 1,000  
DB Sessions Max 1,536



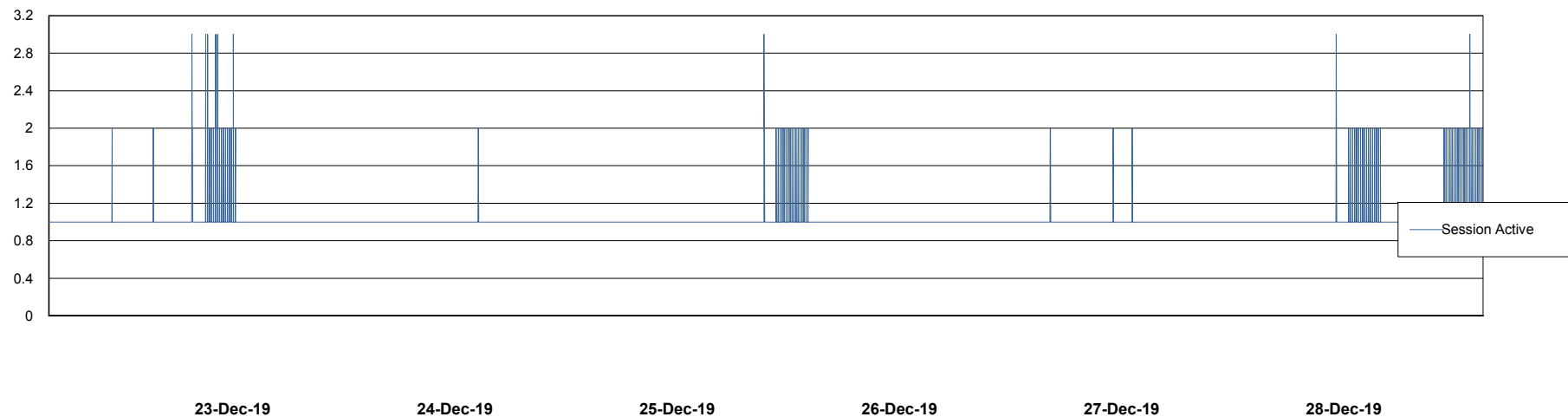
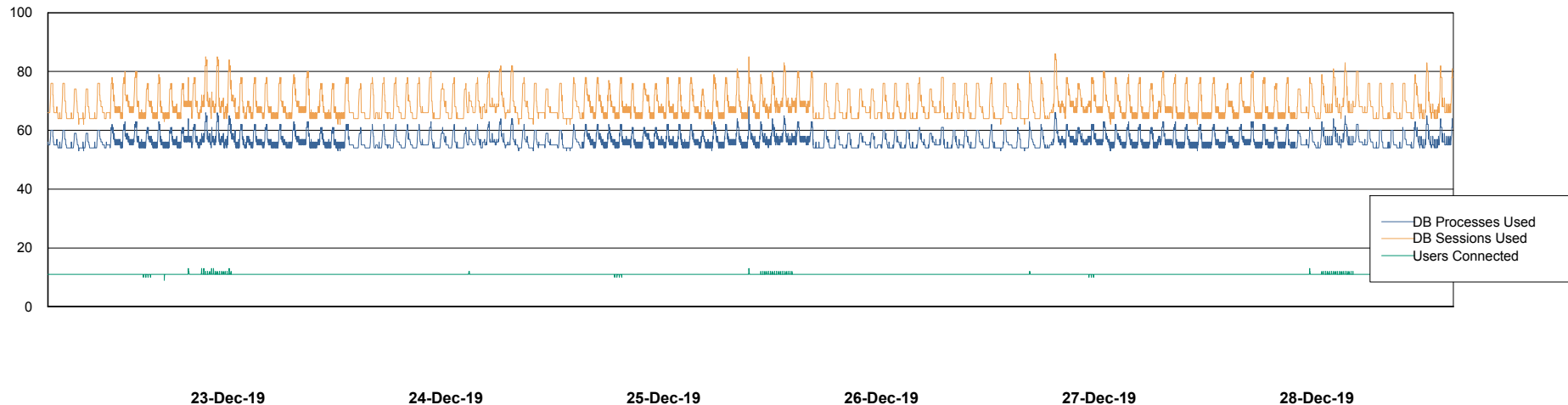
# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



## Database Performance CLODB\_PRD\_Test

DB Processes Max 1,000  
DB Sessions Max 1,536



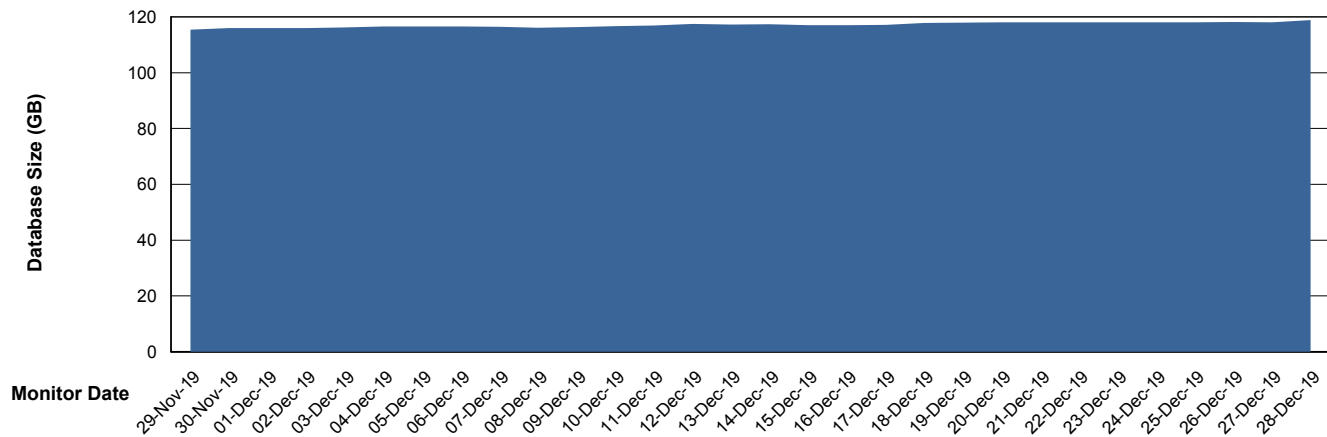
# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



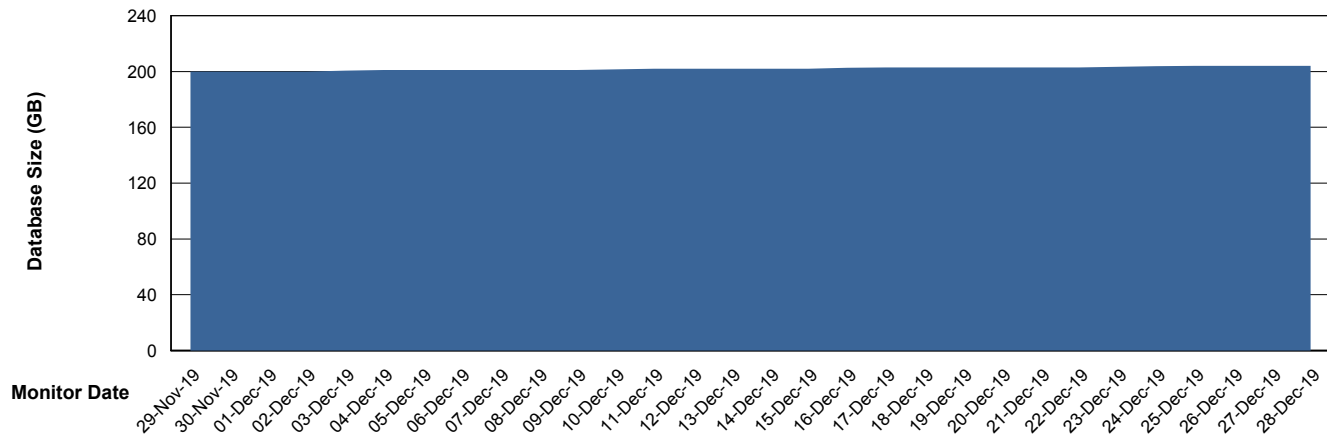
DATABASE SIZE CLODB\_PRD\_BI

### Database growth over last month



DATABASE SIZE CLODB\_PRD\_Production

### Database growth over last month



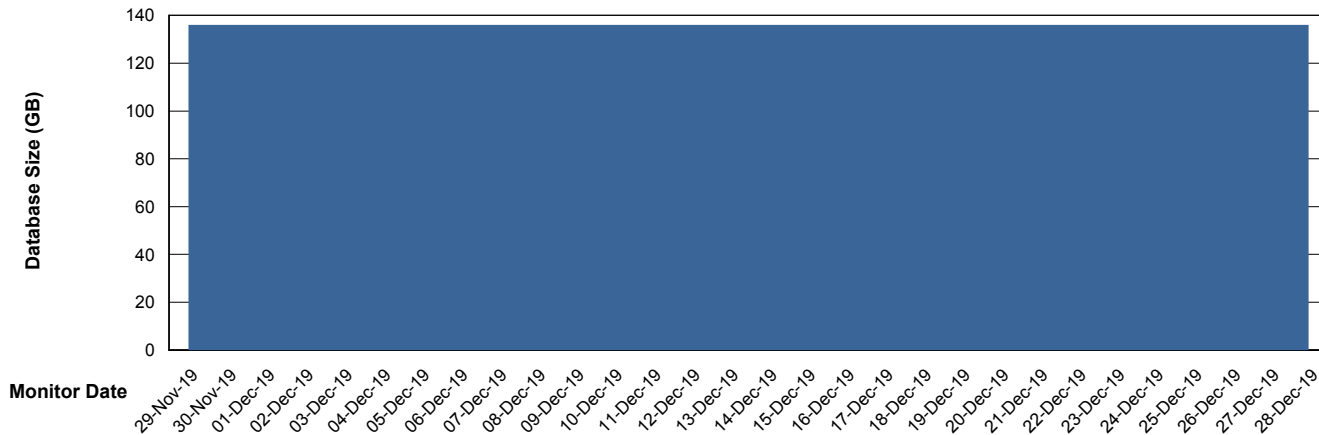
# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



DATABASE SIZE CLODB\_PRD\_Test

### Database growth over last month



# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



| Database Tablespace |                 | CLODB_PRD_BI  |               |                 |
|---------------------|-----------------|---------------|---------------|-----------------|
| Date                | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
| 28-Dec-19           | ABSDATA         | 120           | 58            | 52              |
|                     | INDX            | 92            | 58            | 37              |
| 27-Dec-19           | ABSDATA         | 120           | 58            | 52              |
|                     | INDX            | 92            | 58            | 37              |
| 26-Dec-19           | ABSDATA         | 120           | 58            | 52              |
|                     | INDX            | 92            | 58            | 37              |
| 25-Dec-19           | ABSDATA         | 120           | 58            | 52              |
|                     | INDX            | 92            | 58            | 37              |
| 24-Dec-19           | ABSDATA         | 120           | 58            | 52              |
|                     | INDX            | 92            | 58            | 37              |
| 23-Dec-19           | ABSDATA         | 120           | 58            | 52              |
|                     | INDX            | 92            | 58            | 37              |
| 22-Dec-19           | ABSDATA         | 120           | 58            | 52              |
|                     | INDX            | 92            | 58            | 37              |

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Database Tablespace CLODB\_PRD\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 28-Dec-19 | ABSDATA         | 104           | 68            | 35              |
|           | INDX            | 135           | 116           | 14              |
| 27-Dec-19 | ABSDATA         | 104           | 68            | 35              |
|           | INDX            | 135           | 116           | 14              |
| 26-Dec-19 | ABSDATA         | 104           | 68            | 35              |
|           | INDX            | 135           | 116           | 14              |
| 25-Dec-19 | ABSDATA         | 104           | 68            | 35              |
|           | INDX            | 135           | 115           | 15              |
| 24-Dec-19 | ABSDATA         | 104           | 68            | 35              |
|           | INDX            | 135           | 115           | 15              |
| 23-Dec-19 | ABSDATA         | 104           | 68            | 35              |
|           | INDX            | 135           | 115           | 15              |
| 22-Dec-19 | ABSDATA         | 104           | 68            | 35              |
|           | INDX            | 135           | 115           | 15              |

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Database Tablespace CLODB\_PRD\_Test

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 28-Dec-19 | ABSDATA         | 88            | 70            | 20              |
|           | INDX            | 80            | 64            | 20              |
| 27-Dec-19 | ABSDATA         | 88            | 70            | 20              |
|           | INDX            | 80            | 64            | 20              |
| 26-Dec-19 | ABSDATA         | 88            | 70            | 20              |
|           | INDX            | 80            | 64            | 20              |
| 25-Dec-19 | ABSDATA         | 88            | 70            | 20              |
|           | INDX            | 80            | 64            | 20              |
| 24-Dec-19 | ABSDATA         | 88            | 70            | 20              |
|           | INDX            | 80            | 64            | 20              |
| 23-Dec-19 | ABSDATA         | 88            | 70            | 20              |
|           | INDX            | 80            | 64            | 20              |
| 22-Dec-19 | ABSDATA         | 88            | 70            | 20              |
|           | INDX            | 80            | 64            | 20              |

BI Status and last ETL error for CLODB\_PRD\_BI

|                                     | Sun 22/12/2019 | Mon 23/12/2019 | Tue 24/12/2019 | Wed 25/12/2019 | Thu 26/12/2019 | Fri 27/12/2019 | Sat 28/12/2019 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| <b>ABS DataWarehouse ETL Health</b> | OK             | OK             | OK             | OK             | OK             | OK             | OK             |
| <b>ABS DWHStaging ETL Health</b>    | OK             | OK             | OK             | OK             | OK             | OK             | OK             |

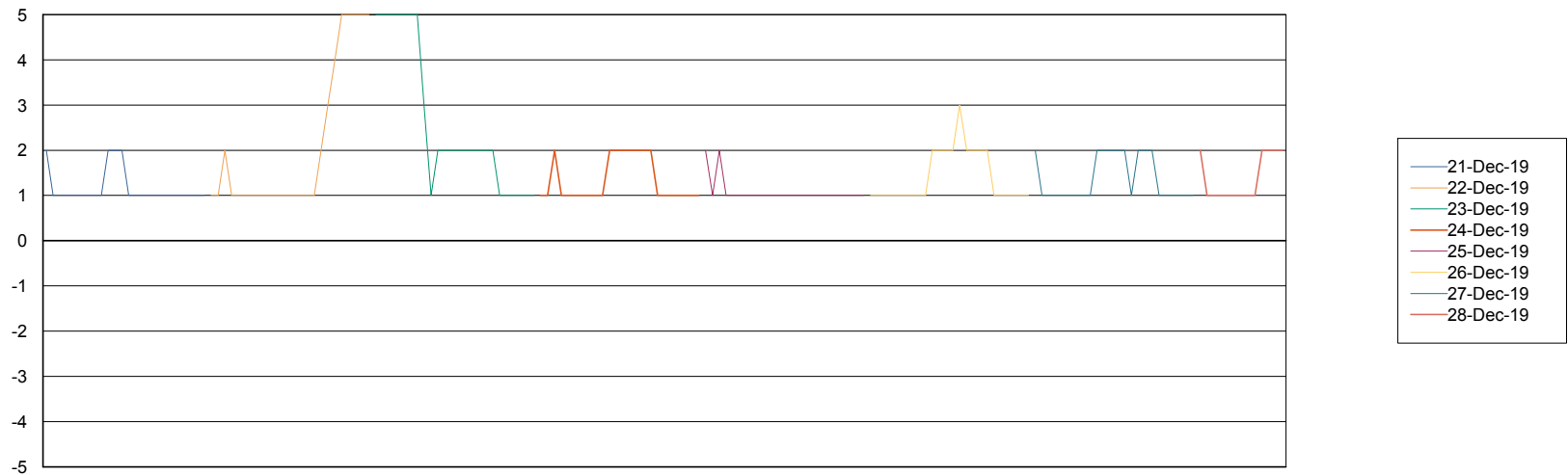
# Weekly SLA Customer Report

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Standby Database Health CLO Production

### Recovery lag for last 7 days



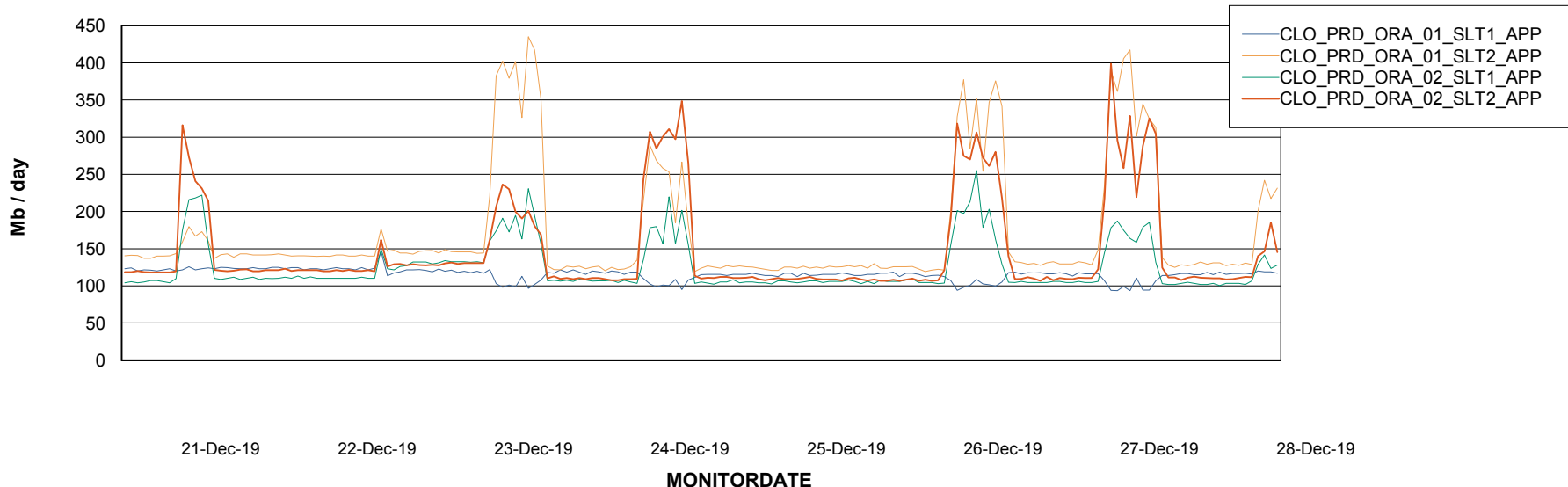
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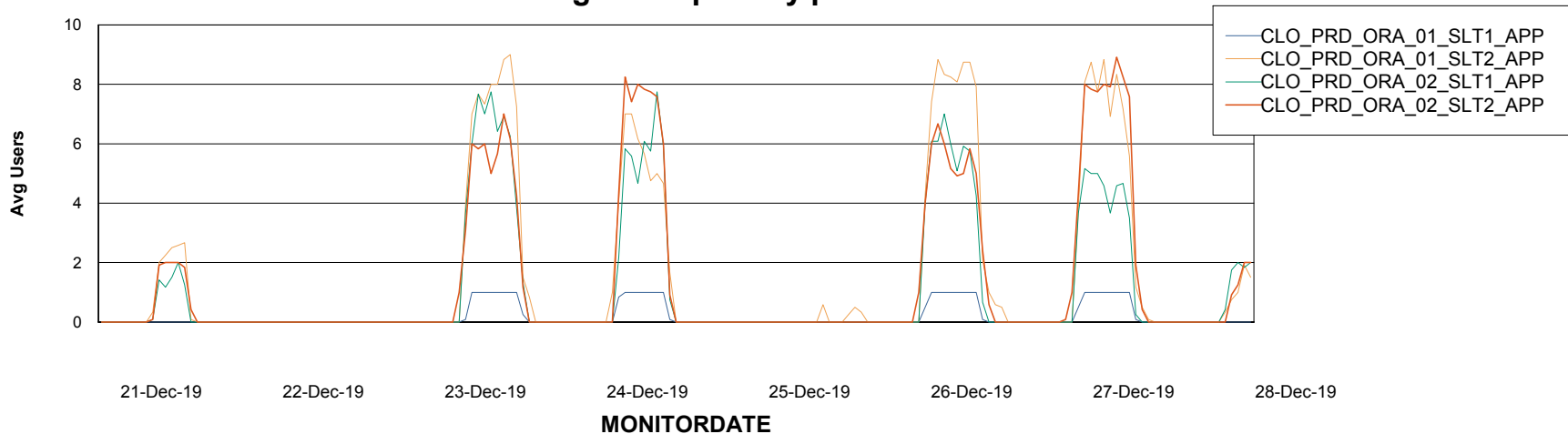


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



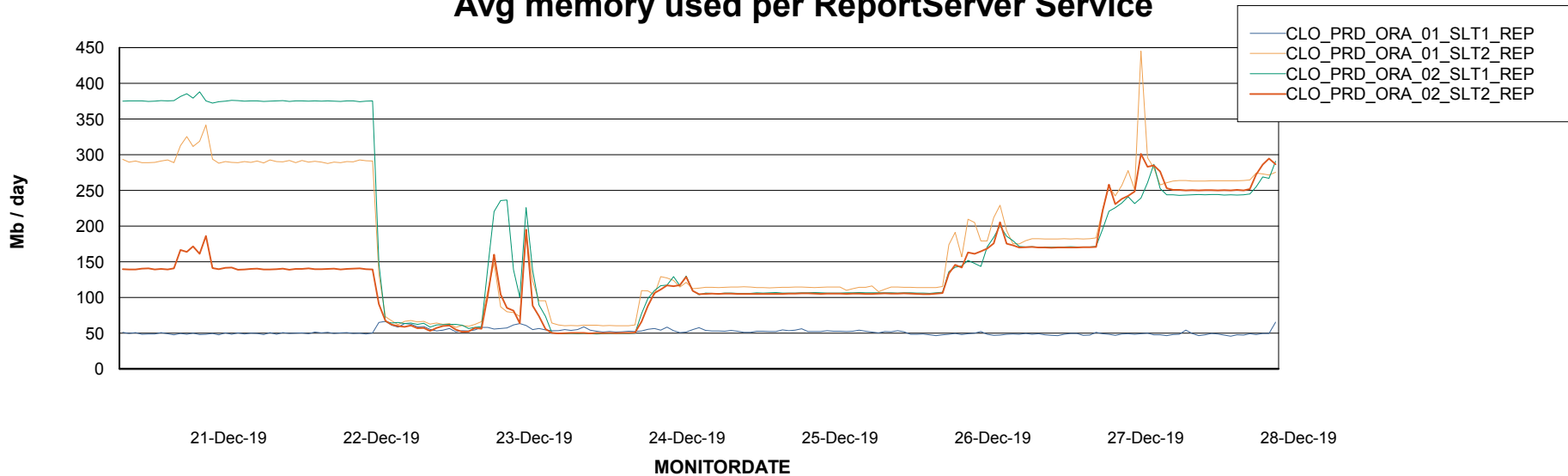
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



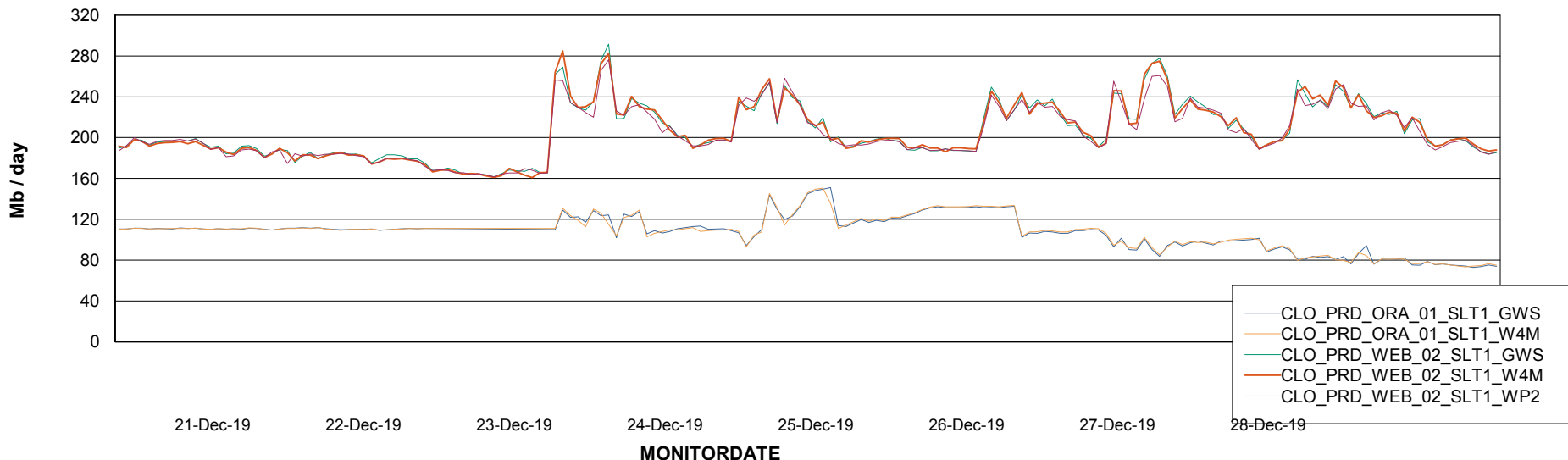
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

