

# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



## Harddisk Usage AUJ\_PRD\_ABS\_APP1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 21-Dec-19 | 14                       | 241                        | 197                       |
| 20-Dec-19 | 14                       | 241                        | 197                       |
| 19-Dec-19 | 14                       | 241                        | 197                       |
| 18-Dec-19 | 14                       | 241                        | 197                       |
| 17-Dec-19 | 14                       | 241                        | 197                       |
| 16-Dec-19 | 14                       | 241                        | 197                       |
| 15-Dec-19 | 14                       | 241                        | 197                       |

## Harddisk Usage AUJ\_PRD\_ABS\_APP2

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 21-Dec-19 | 11                       | 241                        | 204                       |
| 20-Dec-19 | 11                       | 241                        | 204                       |
| 19-Dec-19 | 11                       | 241                        | 204                       |
| 18-Dec-19 | 11                       | 241                        | 204                       |
| 17-Dec-19 | 11                       | 241                        | 204                       |
| 16-Dec-19 | 11                       | 241                        | 204                       |
| 15-Dec-19 | 11                       | 241                        | 204                       |

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## Harddisk Usage AUJ\_PRD\_ABS\_APP3

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 21-Dec-19 | 91                       | 247                        | 22                        |
| 20-Dec-19 | 91                       | 247                        | 22                        |
| 19-Dec-19 | 91                       | 247                        | 22                        |
| 18-Dec-19 | 91                       | 247                        | 22                        |
| 17-Dec-19 | 91                       | 247                        | 22                        |
| 16-Dec-19 | 91                       | 247                        | 22                        |
| 15-Dec-19 | 91                       | 247                        | 22                        |

## Harddisk Usage AUJ\_PRD\_ORACLE4

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 21-Dec-19 | 98                       | 534                        | 12                        | 52                         | 4,436                        | 2,020                       | 73                           | 4,436                          | 1,154                        |
| 20-Dec-19 | 98                       | 534                        | 12                        | 51                         | 4,436                        | 2,046                       | 73                           | 4,436                          | 1,154                        |
| 19-Dec-19 | 98                       | 534                        | 12                        | 52                         | 4,436                        | 2,042                       | 73                           | 4,436                          | 1,154                        |
| 18-Dec-19 | 98                       | 534                        | 12                        | 52                         | 4,436                        | 2,042                       | 73                           | 4,436                          | 1,154                        |
| 17-Dec-19 | 98                       | 534                        | 12                        | 52                         | 4,436                        | 2,041                       | 73                           | 4,436                          | 1,154                        |
| 16-Dec-19 | 98                       | 534                        | 12                        | 52                         | 4,436                        | 2,039                       | 73                           | 4,436                          | 1,154                        |
| 15-Dec-19 | 98                       | 534                        | 12                        | 52                         | 4,436                        | 2,032                       | 73                           | 4,436                          | 1,154                        |

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## Harddisk Usage AUJ\_PRD\_ORACLE5

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 21-Dec-19 | 97                       | 534                        | 16                        | 94                         | 4,436                        | 234                         | 73                           | 4,436                          | 1,139                        |
| 20-Dec-19 | 97                       | 534                        | 16                        | 94                         | 4,436                        | 237                         | 73                           | 4,436                          | 1,139                        |
| 19-Dec-19 | 97                       | 534                        | 16                        | 94                         | 4,436                        | 237                         | 73                           | 4,436                          | 1,139                        |
| 18-Dec-19 | 97                       | 534                        | 16                        | 94                         | 4,436                        | 239                         | 73                           | 4,436                          | 1,139                        |
| 17-Dec-19 | 97                       | 534                        | 16                        | 94                         | 4,436                        | 239                         | 73                           | 4,436                          | 1,139                        |
| 16-Dec-19 | 97                       | 534                        | 16                        | 95                         | 4,436                        | 231                         | 73                           | 4,436                          | 1,139                        |
| 15-Dec-19 | 97                       | 534                        | 16                        | 95                         | 4,436                        | 225                         | 73                           | 4,436                          | 1,139                        |

## Harddisk Usage AUJ\_PRD\_ORACLE6

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /bk (%) | Total disk space on /bk (Gb) | Used disk space on /bk (Gb) | Free disk space on /data (%) | Total disk space on /data (Gb) | Used disk space on /da /data |
|-----------|--------------------------|----------------------------|---------------------------|----------------------------|------------------------------|-----------------------------|------------------------------|--------------------------------|------------------------------|
| 21-Dec-19 | 86                       | 534                        | 69                        | 86                         | 534                          | 69                          | 73                           | 4,436                          | 1,131                        |
| 20-Dec-19 | 86                       | 534                        | 72                        | 86                         | 534                          | 72                          | 73                           | 4,436                          | 1,131                        |
| 19-Dec-19 | 86                       | 534                        | 73                        | 86                         | 534                          | 73                          | 73                           | 4,436                          | 1,131                        |
| 18-Dec-19 | 85                       | 534                        | 74                        | 85                         | 534                          | 74                          | 73                           | 4,436                          | 1,131                        |
| 17-Dec-19 | 86                       | 534                        | 72                        | 86                         | 534                          | 72                          | 73                           | 4,436                          | 1,131                        |
| 16-Dec-19 | 88                       | 534                        | 62                        | 88                         | 534                          | 62                          | 73                           | 4,436                          | 1,131                        |
| 15-Dec-19 | 89                       | 534                        | 58                        | 89                         | 534                          | 58                          | 73                           | 4,436                          | 1,131                        |

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Harddisk Usage AUJ\_PRD\_ORACLE\_BI1

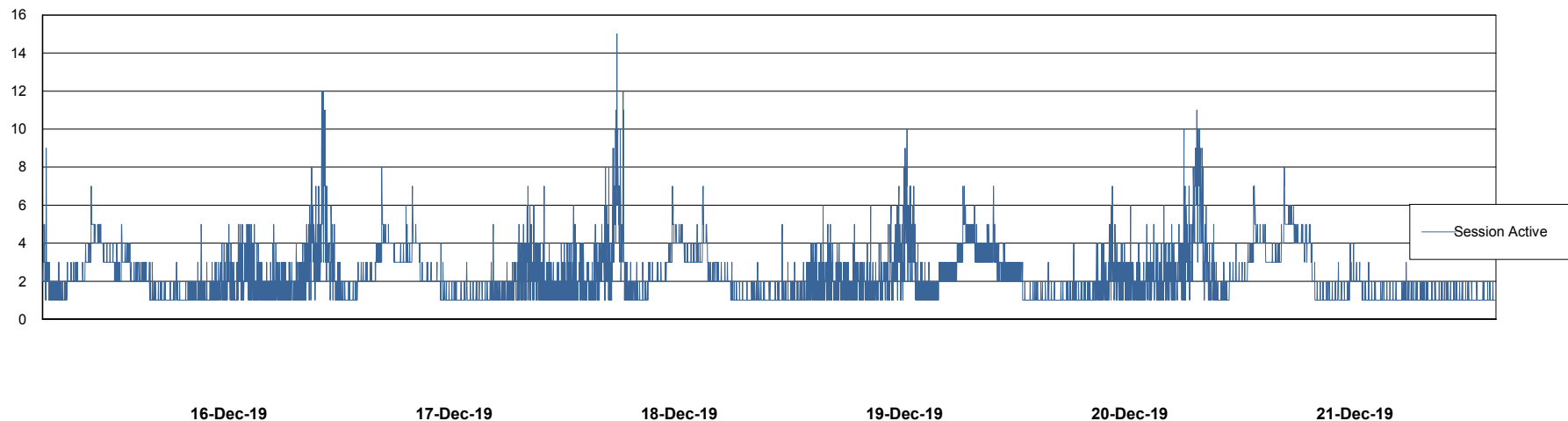
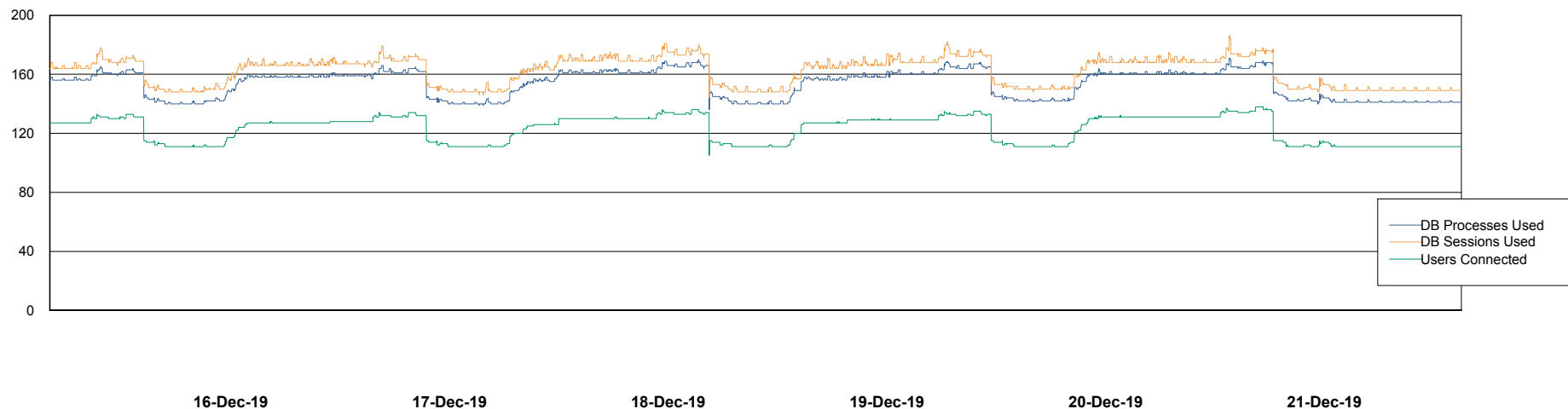
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 21-Dec-19 | 27                       | 526                        | 366                       |
| 20-Dec-19 | 27                       | 526                        | 363                       |
| 19-Dec-19 | 27                       | 526                        | 362                       |
| 18-Dec-19 | 27                       | 526                        | 363                       |
| 17-Dec-19 | 27                       | 526                        | 363                       |
| 16-Dec-19 | 27                       | 526                        | 362                       |
| 15-Dec-19 | 27                       | 526                        | 365                       |

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## Database Performance AUJ\_DB4\_Primary

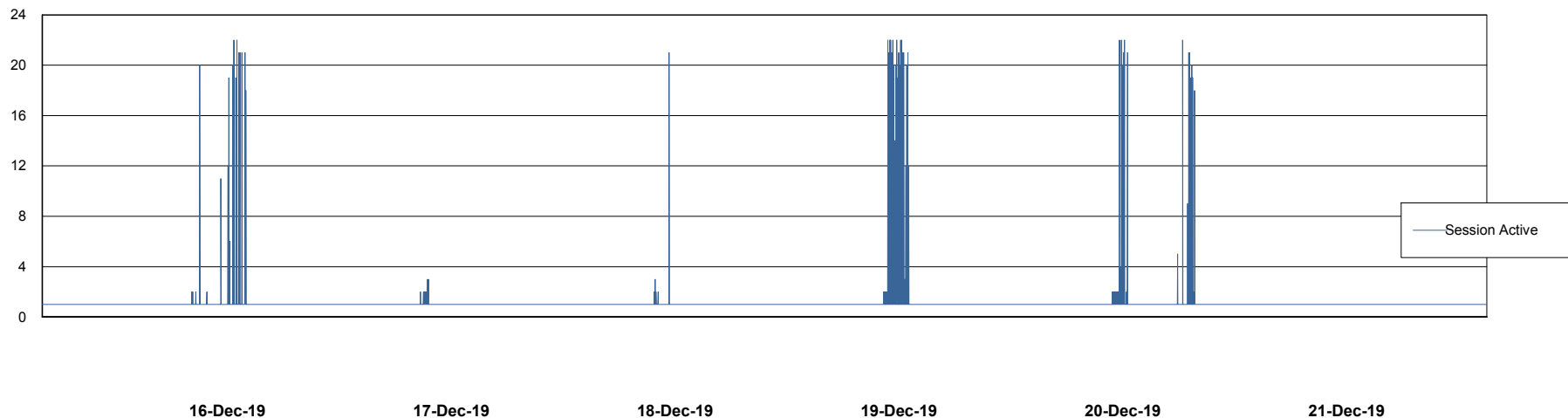
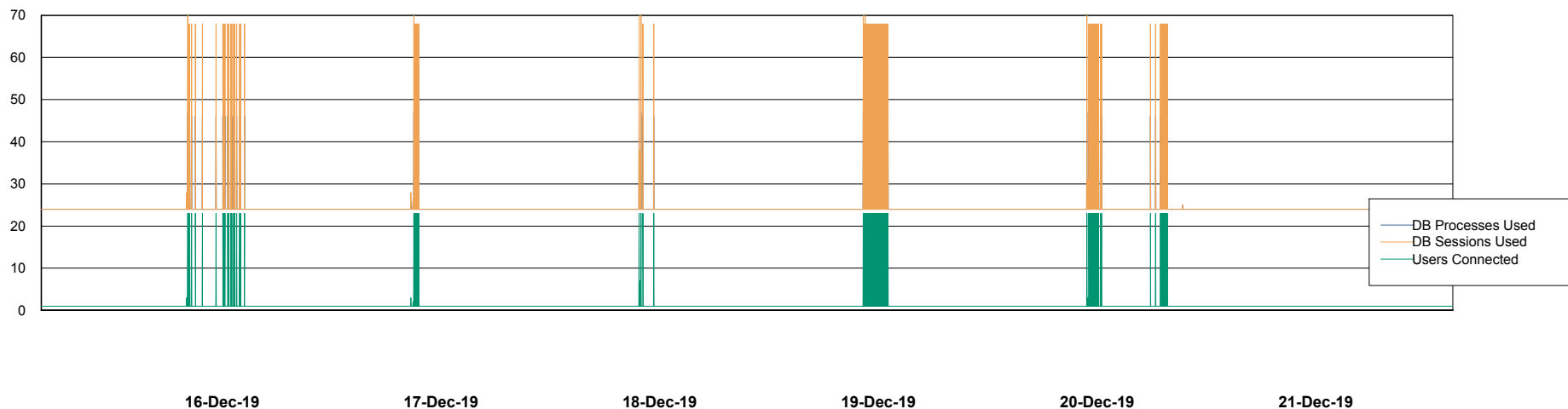


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## Database Performance AUJ\_DB5\_Standby

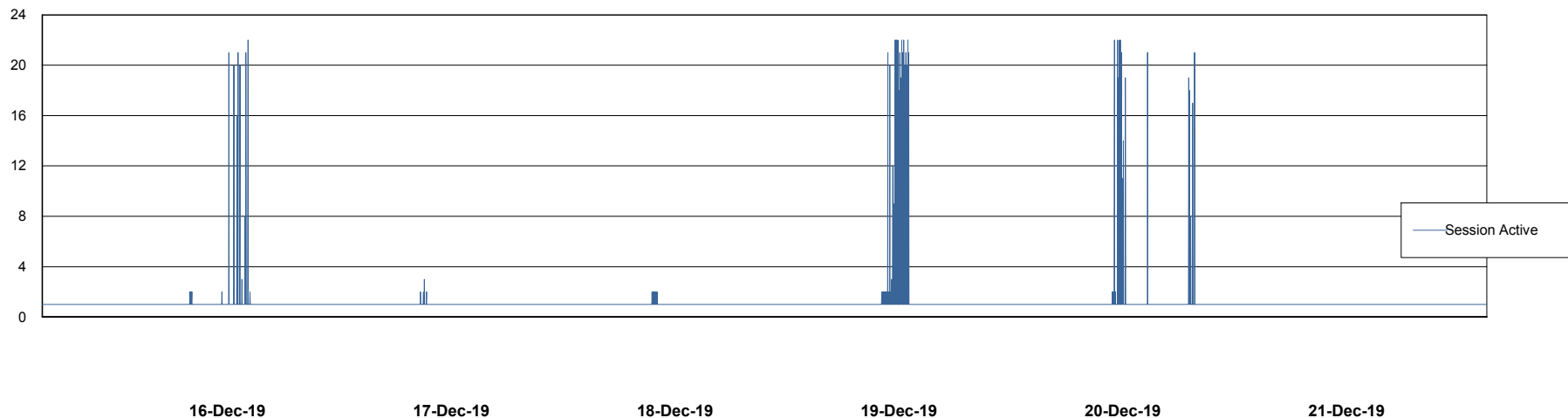
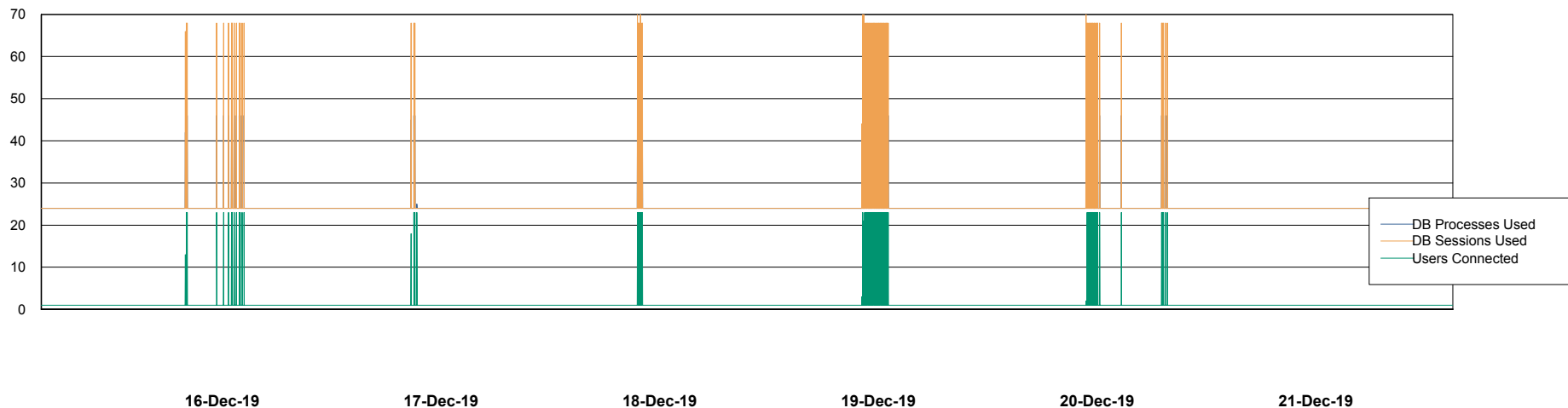


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## Database Performance AUJ\_DB6\_Standby2

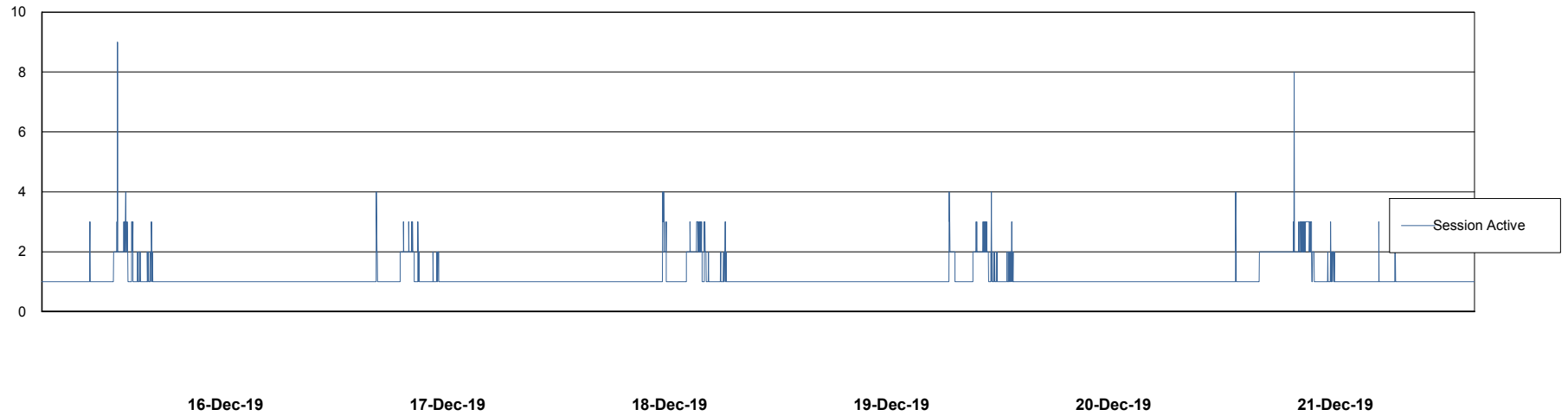
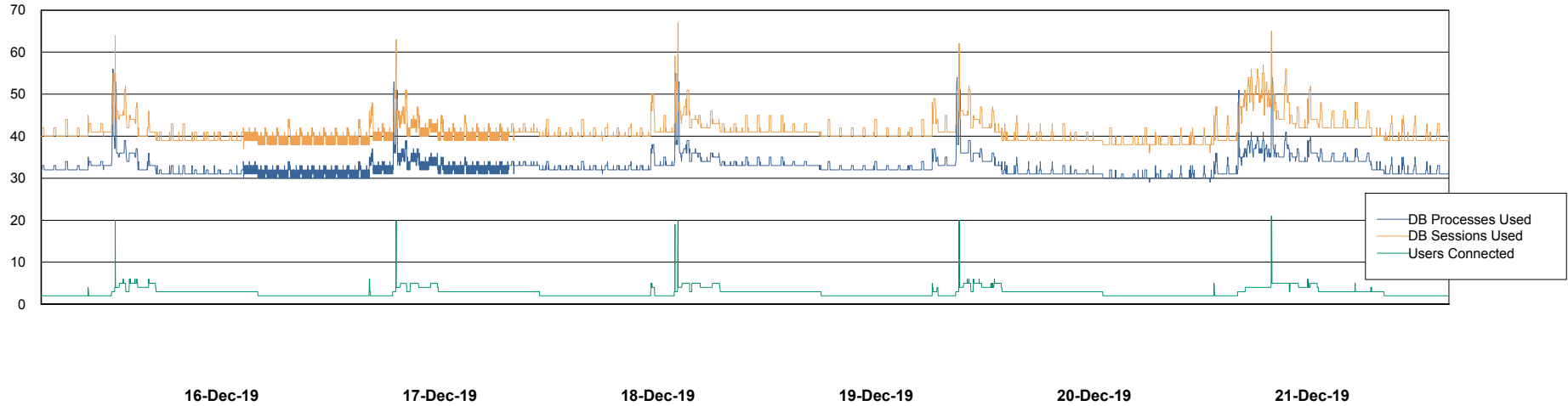


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## Database Performance AUJDB\_BI

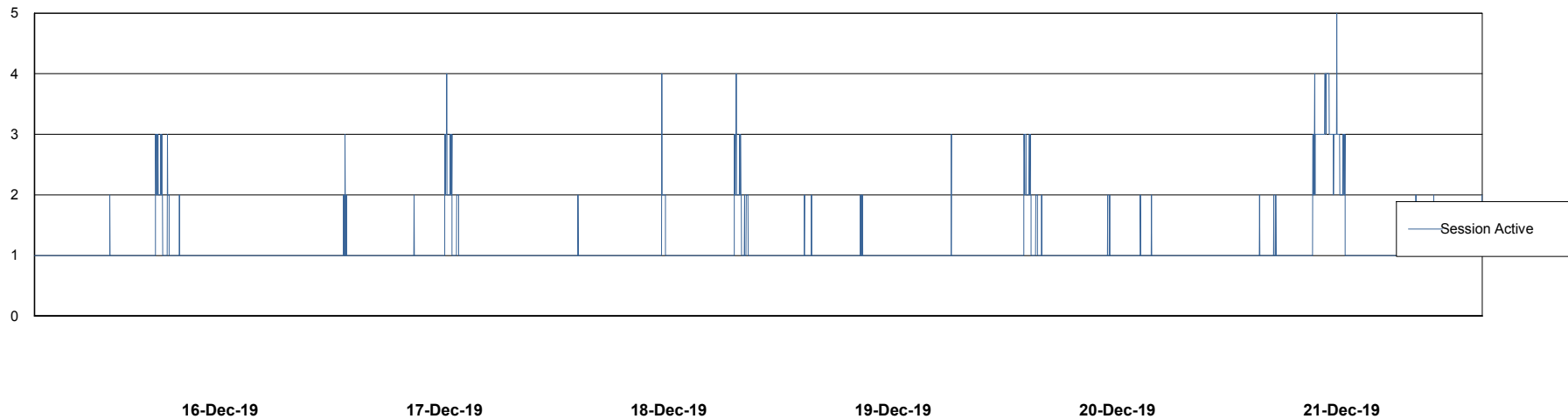
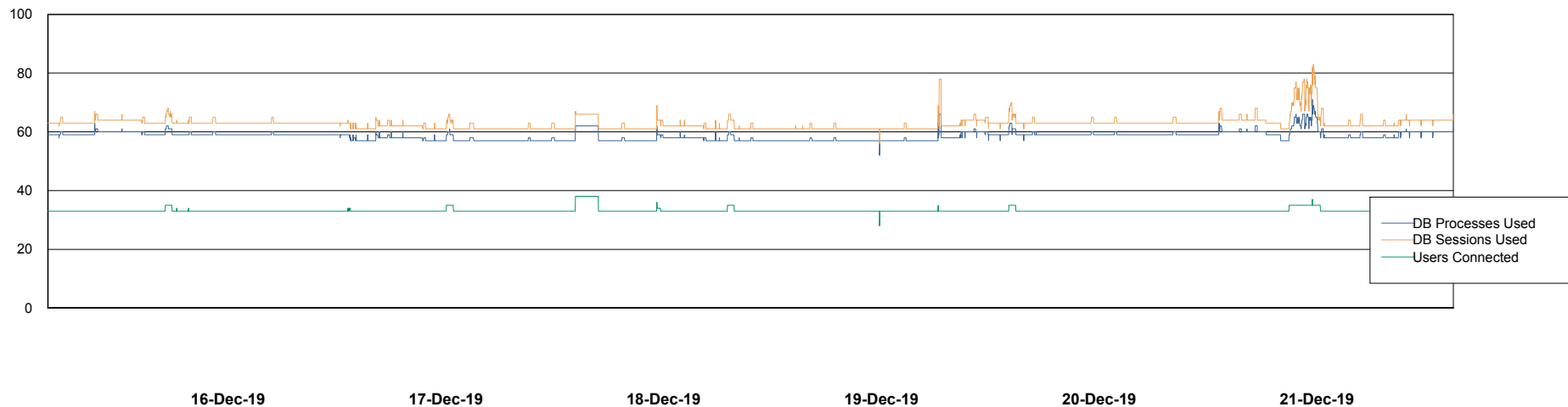


# Weekly SLA Customer Report

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## Database Performance AUJDB\_BI\_TS1



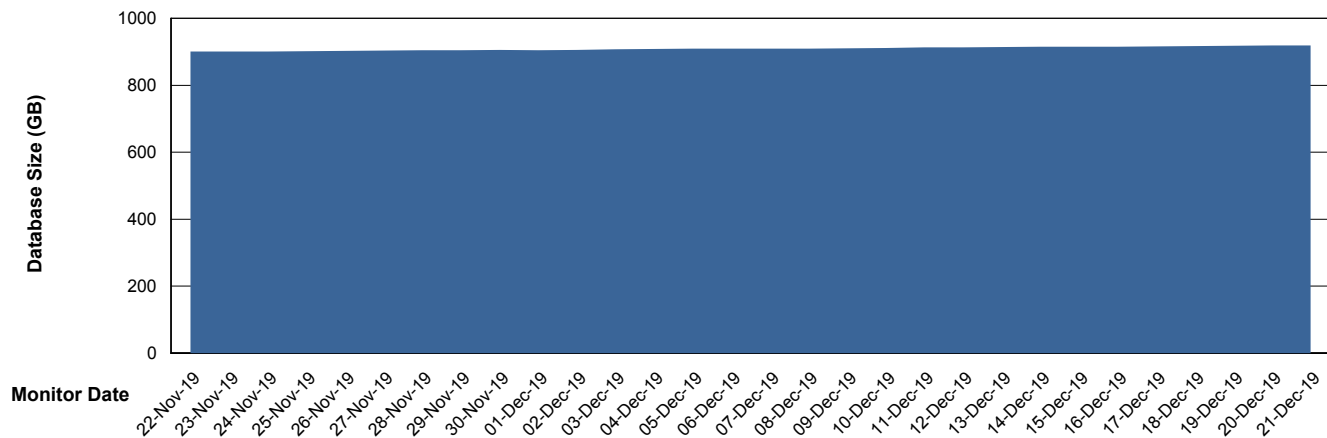
# Weekly SLA Customer Report

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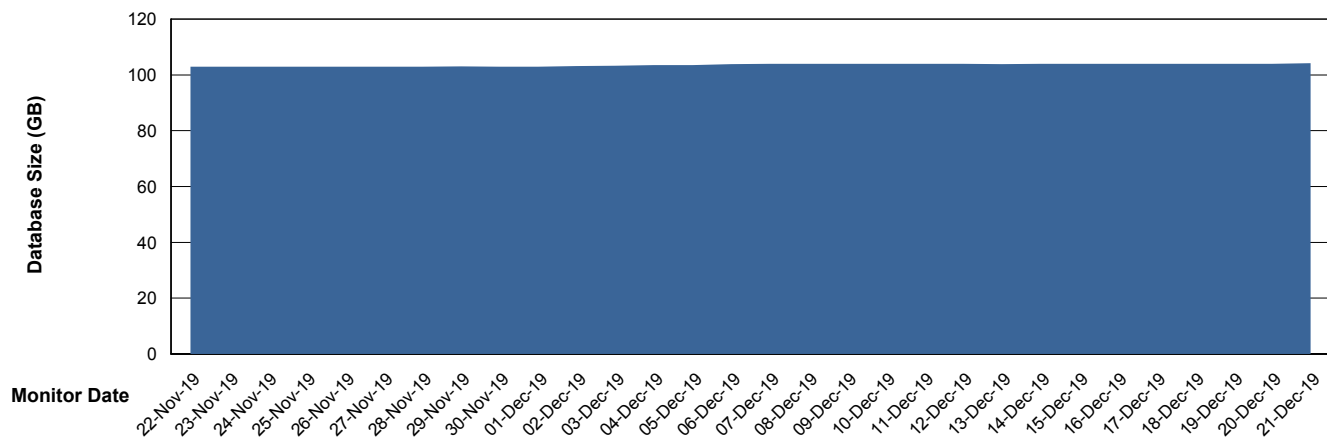
DATABASE SIZE AUJ\_DB4\_Primary

### Database growth over last month



DATABASE SIZE AUJDB\_BI

### Database growth over last month



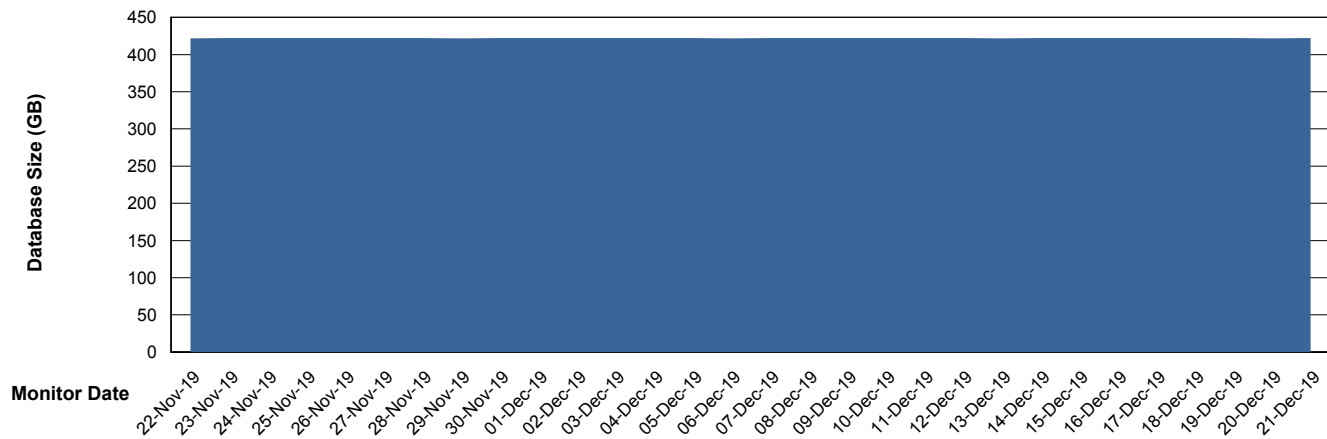
# Weekly SLA Customer Report

Customer AUJ\_Production  
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DATABASE SIZE AUJDB\_BI\_TS1

### Database growth over last month



# Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



Database Tablespace AUJ\_DB4\_Primary

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 21-Dec-19 | ABSDATA         | 469           | 387           | 17              |
|           | INDX            | 606           | 531           | 12              |
| 20-Dec-19 | ABSDATA         | 469           | 387           | 17              |
|           | INDX            | 606           | 531           | 12              |
| 19-Dec-19 | ABSDATA         | 469           | 387           | 17              |
|           | INDX            | 606           | 530           | 13              |
| 18-Dec-19 | ABSDATA         | 469           | 386           | 18              |
|           | INDX            | 606           | 530           | 13              |
| 17-Dec-19 | ABSDATA         | 469           | 386           | 18              |
|           | INDX            | 606           | 529           | 13              |
| 16-Dec-19 | ABSDATA         | 469           | 385           | 18              |
|           | INDX            | 606           | 529           | 13              |
| 15-Dec-19 | ABSDATA         | 469           | 385           | 18              |
|           | INDX            | 606           | 528           | 13              |

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## Database Tablespace AUJDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 21-Dec-19 | ABSDATA         | 113           | 84            | 26              |
|           | INDX            | 68            | 16            | 76              |
| 20-Dec-19 | ABSDATA         | 113           | 84            | 26              |
|           | INDX            | 68            | 16            | 76              |
| 19-Dec-19 | ABSDATA         | 113           | 84            | 26              |
|           | INDX            | 68            | 16            | 76              |
| 18-Dec-19 | ABSDATA         | 113           | 84            | 26              |
|           | INDX            | 68            | 16            | 76              |
| 17-Dec-19 | ABSDATA         | 113           | 84            | 26              |
|           | INDX            | 68            | 16            | 76              |
| 16-Dec-19 | ABSDATA         | 113           | 84            | 26              |
|           | INDX            | 68            | 16            | 76              |
| 15-Dec-19 | ABSDATA         | 113           | 83            | 27              |
|           | INDX            | 68            | 16            | 76              |

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Database Tablespace AUJDB\_BI\_TS1

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 21-Dec-19 | ABSDATA         | 282           | 249           | 12              |
|           | INDX            | 382           | 169           | 56              |
| 20-Dec-19 | ABSDATA         | 282           | 249           | 12              |
|           | INDX            | 382           | 169           | 56              |
| 19-Dec-19 | ABSDATA         | 282           | 249           | 12              |
|           | INDX            | 382           | 169           | 56              |
| 18-Dec-19 | ABSDATA         | 282           | 249           | 12              |
|           | INDX            | 382           | 169           | 56              |
| 17-Dec-19 | ABSDATA         | 282           | 249           | 12              |
|           | INDX            | 382           | 169           | 56              |
| 16-Dec-19 | ABSDATA         | 282           | 249           | 12              |
|           | INDX            | 382           | 169           | 56              |
| 15-Dec-19 | ABSDATA         | 282           | 249           | 12              |
|           | INDX            | 382           | 169           | 56              |

BI Status and last ETL error for AUJDB\_BI

|                                     | Sun 15/12/2019 | Mon 16/12/2019 | Tue 17/12/2019 | Wed 18/12/2019 | Thu 19/12/2019 | Fri 20/12/2019 | Sat 21/12/2019 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| <b>ABS DataWarehouse ETL Health</b> | OK             | OK             | OK             | OK             | OK             | OK             | OK             |
| <b>ABS DWHStaging ETL Health</b>    | OK             | OK             | OK             | OK             | OK             | OK             | OK             |

BI Status and last ETL error for AUJDB\_BI\_TS1

|                                     | Sun 15/12/2019 | Mon 16/12/2019 | Tue 17/12/2019 | Wed 18/12/2019 | Thu 19/12/2019 | Fri 20/12/2019 | Sat 21/12/2019 |
|-------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| <b>ABS DataWarehouse ETL Health</b> | OK             | OK             | OK             | OK             | OK             | OK             | Not OK         |
| <b>ABS DWHStaging ETL Health</b>    | OK             | OK             | OK             | OK             | OK             | OK             | OK             |

BI last ETL error for AUJDB\_BI\_TS1

Sat, 21-12-2019 ORA-01722: invalid number

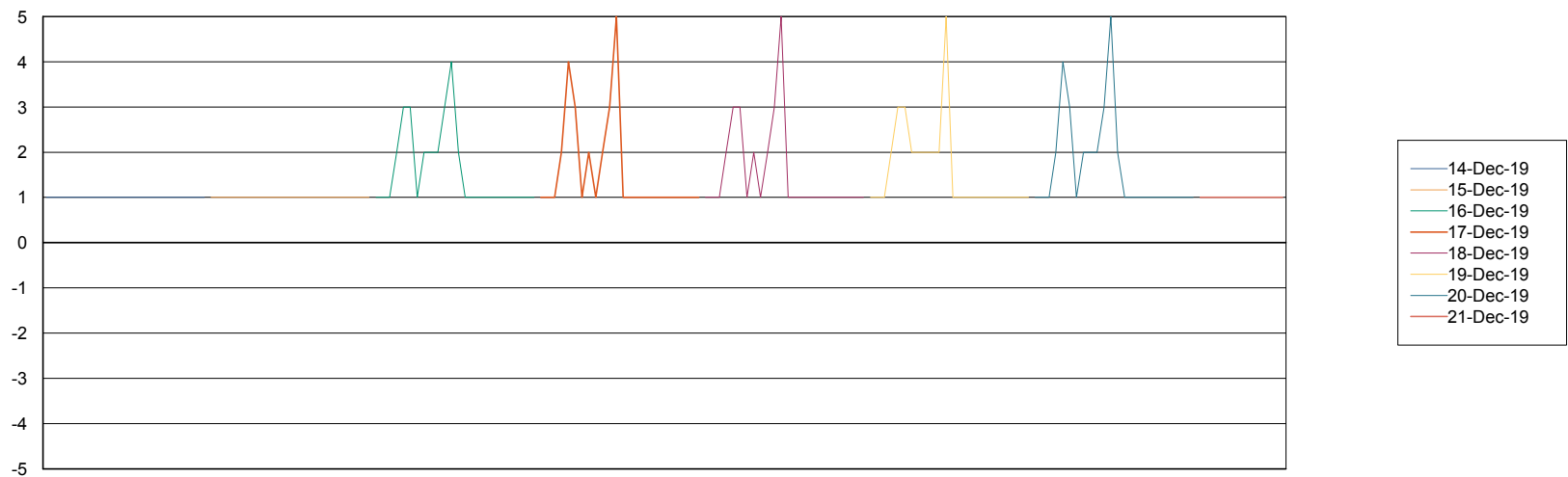
# Weekly SLA Customer Report

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Standby Database Health AUJ\_Production

### Recovery lag for last 7 days



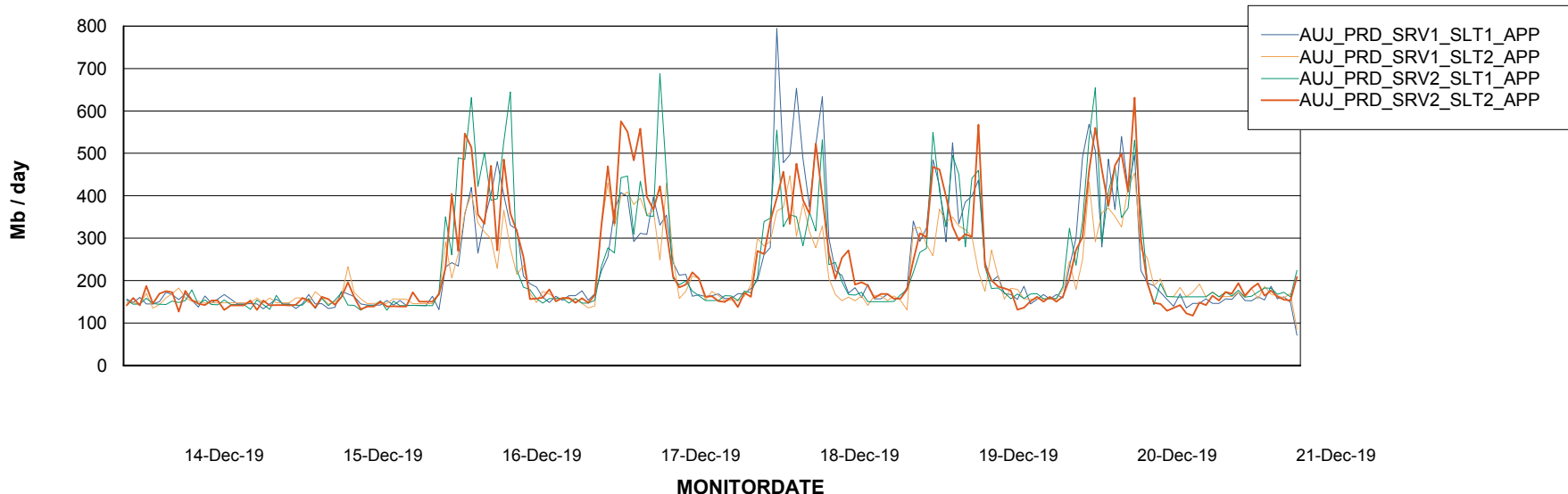
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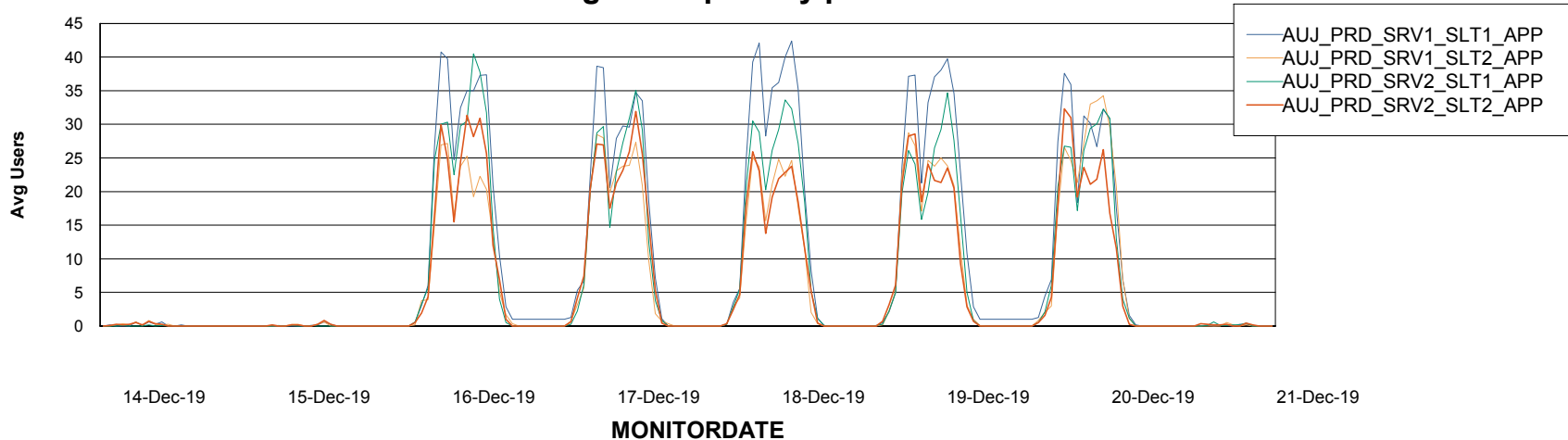


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



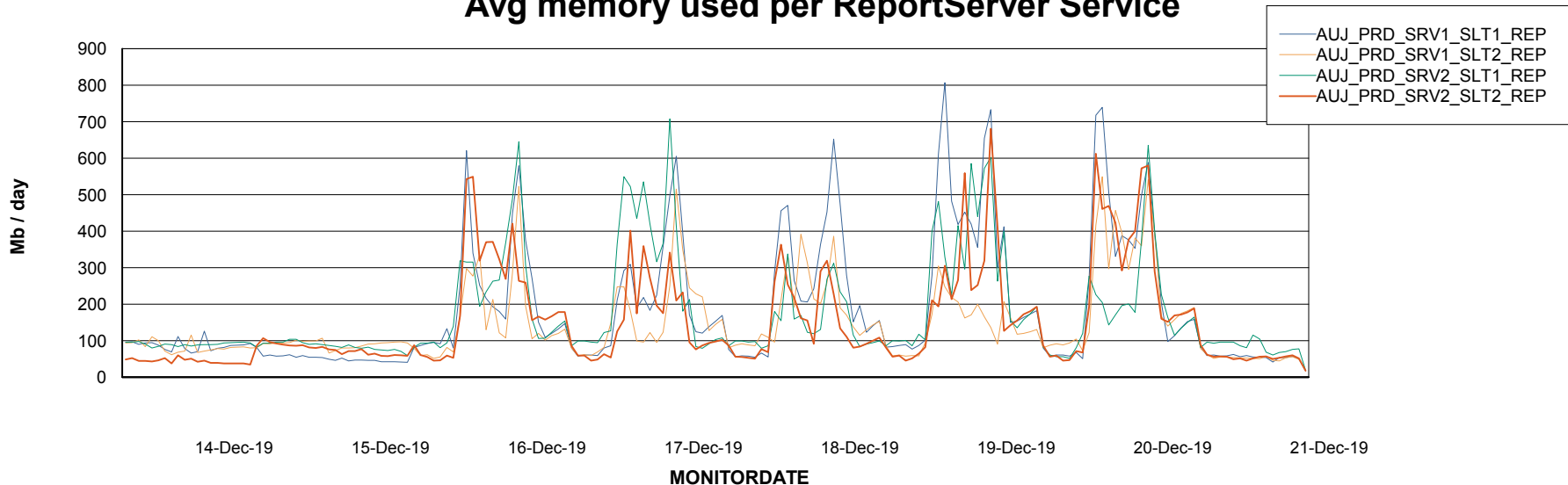
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



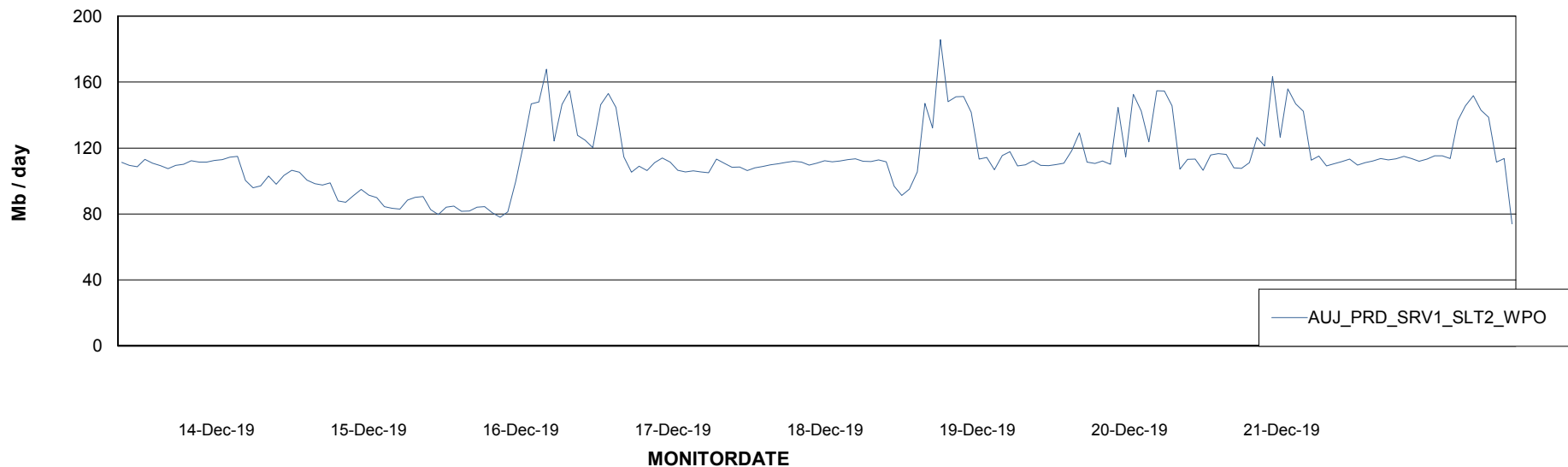
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

